

Kronos

Employee *Reference Guide*





DBHDD added business process notes and references to this document to enhance the usability for our employees (November 2011)

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Getting Started

Importance and Benefits of Kronos

Purpose

With the transition from a manual timecard to an automated time and attendance system it is important that our employees are compensated accurately. To make this happen, managers will need to manage employees' worked and non-worked hours, as well as attendance issues, in an efficient and timely manner. Kronos supports our ability to perform these tasks so that the data sent to payroll is accurate.

The following are the benefits that Kronos provides to DBHDD:

- Automates and simplifies your timekeeping and scheduling tasks
- Saves both time and money
- Assists with scheduling standardization and policy enforcement
- Improves time and attendance tracking
- Enables better end-to-end timekeeping
- Automates the time-off request process

The Payroll Process

Purpose

Here is an abbreviated description of the DBHDD paryoll process using the Kronos Time and Attendance system. The application automates the payroll process, ensuring that the payroll is processed accurately and on time.

Managers are required to verify their employees work the expected number of hours and **Approve** timecards for their direct reports at the end of each pay period whether the employee has punches or hours on the timecard or not. Managers can remove their approval and make timecard edits as needed during the approval period.

After the approval period HR/Payroll will **Signoff** on Payroll. Once HR/Payroll has signed off, the manager can no longer remove their approval and make edits, HR/Payroll CANNOT remove their signoff.



Roles and Responsibilities

Purpose

Each employee and manager has responsibilities that are important in the payroll process. Each person's role determines his or her responsibilities and the tasks that he or she performs in the application.

Common Employee Tasks

On a daily basis, employees perform the following tasks:

- Enter time data using a Time Clock, time stamp, or project view timecard as applicable
- Request time off
- Confirm status of request

Common Leavekeeper Tasks

On a daily basis, leavekeepers perform the following tasks:

- Maintain leave grids/cards
- Check for missing punches and other exceptions
- Check for unexpected absences and missed time
- Check for non-worked time for employees
- Make schedule changes, ensure accuracy of schedule

On a pay period or as needed basis, leavekeepers perform the following tasks:

- Schedule staff for a specific time period
- Monitor timecards to assist managers in resolving exceptions
- Review timecards for completeness

Common Manager Tasks

On a daily basis, managers perform the following tasks:

- Check for missing punches and other exceptions
- Review inbox for leave requests
- Resolve requests for leave (approve or deny)
- Handle unexpected absences and missed time
- Enter non-worked time for employees
- Make schedule changes, ensure accuracy of schedule



Common Manager Tasks (cont.)

On a pay period or as needed basis, managers perform the following tasks:

- Schedule staff for a specific time period
- Monitor timecards to facilitate payroll processing
- Resolve all exceptions
- Review timecards for completeness and approval

Note: Charge Nurses - have full edit access; and will coordinate roles and responsibilities with Nurse Manager

Common HR/Payroll Department Tasks

On a pay period or as needed basis, typical payroll tasks include:

- Review timecards for completeness and approval
- Sign off timecard totals
- Extract time data from the application to send to PeopleSoft

Business Process- Important Points

Detail review of HR Policy is outside of the scope of this document. Aspects of policy that are highlighted in this document are provided to assist with the transition from a paper based to an automated time and attendance system.

PeopleSoft is the system of record for employee demographic, work, and leave balance data. This information is imported into Kronos nightly. New Employee Data or changes to employee data entered into PeopleSoft is available in Kronos the following day.

Employee Profile

There are three groups of employees in Kronos and each employee has an assigned payrule and time entry logic. The time entry logic is the method used for the employee to enter worked and non-worked time into Kronos. The payrule determines how the employee is to be paid for the worked and non-worked time entered on his/her timecard.

- 1. The Three employee groups are:
 - a. Salaried Exempt
 - b. Salaried NonExempt
 - c. Hourly
- 2. The Three time entry methods are: (see Time Entry Document for details) There is one time entry method per employee.
 - a. Time Clock
 - b. Timestamp
 - c. Project View Timecard

There are too many payrules to list in this document. Refer to the Combined Kronos System_Business Processes document for details.

The above pieces of information help define an employee's profile. This determines what information they have access to in Kronos.

Rounding Rules

Kronos rounds time to the nearest quarter (1/4) hour for all employees. There is a seven (7) minute grace period on IN and OUT punches with the exception of the first punch of the day for employees with a schedule in Kronos. The only schedules entered into Kronos are for the three standard shifts: 7:00 a.m. to 3:30 p.m.; 3:00 p.m. to 11:30 p.m.; 11:00 p.m. to 7:30 a.m.

There is a 15 minute grace period on the initial punch of the day for employees with a schedule in Kronos. For example, if the employee is scheduled to work from 7:00 a.m. until 3:30 p.m., and they punch in (start of shift) at 6:46 a.m., Kronos rounds the start time to 7:00 a.m. If they clock in at 6:45 a.m., Kronos rounds the start time to 6:45 a.m.

The 15 minute grace period on the initial punch does not apply for employees with a schedule in Kronos but are working off shift (i.e. normal shift is 7:00 a.m. to 3:30 p.m. but working 11:00 p.m. to 7:30 a.m.

Payroll Actions

The process for handling all leave without pay actions, ie: pay docks in cases in which leave is denied or not available, will not change. A Personnel Action Form must be submitted to the HR office for entry into PeopleSoft. This includes all types of Leave Without Pay (LWOP), Family Medical Leave Act (FMLA), Contingency and Regular, etc.

Kronos does not process LWOP. It is **critical** that HR continue to be notified of all LWOP in order to enter this into PeopleSoft.

FMLA, with or with pay, will continue to be handled and entered through the HR office as it is currently.

People Soft Maintenance

The Reports To field in PeopleSoft must be maintained, or no one will have access to manage leave or time cards for their direct reports. Fields in People Soft, i.e.: FLSA indicator, job and org code, etc. determine which pay rule an employee is assigned. People Soft must be accurate.

Shift Differential

Shift differential is paid to eligible employees based on "time zone." Eligible employees earn the differential for any hours worked between 3:00 p.m. and 7:00 a.m.

The shift differential for both nursing and non-nursing eligible employees will be paid on a one pay period lag.

State Personnel Board Rule 16 states: Pay for paid leave (e.g., annual leave, sick leave, personal leave) is computed at an employee's straight rate or on the employee's base pay rate in effect at the end of the pay period. Shift differentials, bonuses and overtime do not apply. Paid leave does not count toward the computation of overtime.

Overtime "Reset"

The FLSA defined work (week) period ends at 11:59 p.m. on the 7th day of the work period. Work time beyond 40 hours at the "reset" point will be accumulated compensatory time.

For all DBHDD employees other than those on Southwestern State Hospital organization budget codes, the following applies: Saturday 11:59 p.m. ends one week and Sunday 12:00 a.m. (midnight) begins the following week.

For employees on Southwestern State Hospital organization budget codes only, the following applies: Wednesday 11:59 p.m. ends one week and Thursday 12:00 a.m. (midnight) begins the following week.

Employees not on Kronos

Timecards for Outdoor Therapy Program will have to be approved by West Central Regional HR Office. Timecards for the Firefighters on Central State Hospital positions will be approved by CSH HR Office. 2 Peachtree HR must approve time cards of DBHDD Board members, SORB, DD Council employees, and anyone else not on Kronos.

Time Clock Employee

Time Clock employees will use Kronos to record work hours and request leave and check leave balances. You will use the Kronos 4500 BiometricTerminal to complete these functions.

An HR representative will need to enroll a primary and secondary finger for you to use the biometric clock.

You will be required to enter your username and present one of your enrolled fingers to successfully enter time at the Time Clock.

Recording Punches - Time Clock

Four punches are required each day you work:

- 1. Shift Start
- 2. Lunch Start
- 3. Lunch End
- 4. Shift End

If the automatic meal deduction applies to you then you will punch twice during your shift:

- 1. Shift Start
- 2. Shift End

The following job codes have the 30 minute automatic meal deduction:

Job Code	Classification	Job Title	Old Job Title
70833	SS	Health Aide (WL)	Health Services Technician 1 I/S
70834	SS	Health Aide (AL)	Health Services Technician 2 I/S
70807	SS	Health Aide (WL)	Forensic Services Technician 1
70808	SS	Health Aide (AL)	Forensic Services Technician 2
70815	SS	Health Aide (SP)	MH/DD Shift Supervisor
71141	SS	Nurse Assistant (WL)	Nursing Asst, Certified
71142	SS	Nurse Assistant (AL)	Nursing Asst Lead, Certified
71109	TS	Lic Prac Nurse (WL)	Nurse Licensed Practical Inpt
71113	PS	Registered Nurse (WL)	Nurse (Inpatient)
71101	PS	Registered Nurse (SP)	Nurse Charge (Inpatient)
70201	SS	Client Support Worker (WL)	Houseparent
70981	SS	Client Support Worker (AL)	None



Example

You have shown up to work to start your shift, you must use the Time Clock to record your begin shift time.

Ste	Steps To "punch" at the Time Clock		
1	Using the numeric keypad enter your Employee ID number.	You should learn your EID number by heart and keep it secure. You are responsible for any action taken using your EID.	
2	The terminal beeps 3 times.and displays your name or badge number, followed by a prompt. You will be prompted to record your start time using your "primary finger".	Prompts and other Important Information are displayed on the Screen	
3	Place your primary finger over the sensor. Position the first joint of your finger against the ridge lock		
4	Drop your finger on the sensor. Hold your finger on the sensor until the terminal beeps and displays a response.		

View Information – Time Clock

When you enter your Employee ID number, you will be able to view information (such as your annual leave balance) on the screen. You will also be able to request leave and receive approval or denial of any leave request you have made.

Menu options are accessed by pressing the corresponding Blue Softkey.

Blue Soft Keys

Soft Key 1 – Enter Punch	Soft Key 5 – Time Off Request
Soft Key 2 – View Timecard	Soft Key 6 – View Messages
Soft Key 3 – View Schedule	Soft Key 7 – N/A
Soft Key 4 – View Accrual Balances	Soft Key 8 – N/A

There are also function keys to assist with Time Clock actions:

Function Keys:

Press **Soft Key** to select task Press **ESC** to cancel task Press **CLR** to clear entry Press **ENTER** to save Press **Up/Down Arrow Keys** to navigate

The Soft key's ESC, CLR and ENTER are not marked on the clocks.

Т	To view information at the Time Clock, follow the below steps:		
1	Press a Soft Key		
2	Enter Employee ID		
3	Press ENTER Key		
4	Follow on-screen directions		

Blackout times have been established for Time Clock employees. During the blackout times you are not to:

- Request Leave
- Check Leave Balances
- Check leave request approval/denial
- Review time card

The established blackout times are:

6:00 am - 8:30 am 2:00 pm - 4:30 pm 10:00 pm - 12:30 am

Requesting Time Off – Time Clock

Purpose

Time Clock employees will request leave from the Time Clock. Kronos forwards the requests to your manager.

A separate leave request must be submitted for each day or portion of a day when requesting leave; even if the dates are consecutive. Your manager must approve each individual leave request-- ie: you request Monday through Friday off. You must submit 5 separate requests and your manager must approve 5 separate requests.

PeopleSoft is the official system of record for leave balances. Leave balances in Kronos are updated twice a month on the night of the 7th and the 22nd so there is about a 7-day lag in Kronos leave balance totals. **You cannot request leave for projected balances in PeopleSoft.** You can only request what is in Kronos balances until the next update.

Email messages are sent to you and your manager when leave is requested and approved/denied. The messages are sent to the email address setup in PeopleSoft Self-Service. You must add/change their email address in PeopleSoft: Self-Service. No updates are made in Kronos.

Blackout Times apply to Time Clock employees. Employees' ability to request leave or check leave balances is restricted between the hours of:

6:00 AM - 8:30 AM 2:00 PM - 4:30 PM 10:00 PM - 12:30 AM

There are 6 leave codes available for employees to use in requesting leave

01 – Holiday Deferral 02 – FLSA Comp 03 –GA Comp 04 – Personal Leave 05 –Annual Leave 06 – Sick Leave

The Time Clock screen will display the first three leave types.

Example

Your house is undergoing major repairs next Thursday and Friday and you need to take those days off. Submit a time off request for 8 hours *(or the number of your scheduled hours for that day)* of annual leave for next Thursday and Friday.



Ste	Steps for Requesting Time Off – Time Clock		
1	Select Time Off Request Using the Blue Soft Key		
2	Enter employee ID number and press the Enter key		
3	Use the Numeric Key Pad to enter the corresponding code number to select the Type of Leave Requested	 for 01DBHDD Holiday Deferral for 02DHBDD FLSA Comp for 03DBHDD GA Comp for 04DHBDDPersonal Leave for 05DBHDD Annual Leave for 06DBHDD Sick Leave 	
4	Press the Enter Key		
5	Key in the Beginning Date of the Leave Request (using the numeric key pad) use the down arrow to advance to the next field		
6	Key in the start time of the Leave Request , use the right arrow to advance to the next field		
7	Key in 1 for am or 2 for pm; use the down arrow to advance to the next field		



Step	Steps for Requesting Time Off – Time Clock		
8	Key in the number of hours of leave requested, use the down arrow to advance to the next field		
9	Key in the numeric code associated with the leave request, press enter		
10	Press the enter key to Submit your request.	You will see a message indicating that "Your Request has been submitted Successfully".	

To check the status of a leave request refer to the View Information – Time Clock section of this manual.

Canceling Time Off Request - Time Clock

Time off requests cannot be canceled from the Time Clock. You must inform your manager or supervisor when you wish to cancel an approved time off request.

Time Stamp Employee

Logging On

Purpose

The Kronos log on page provides access to all the features of the Kronos application where you go to perform your time and attendance tasks.

On initial login, you will be prompted to change your password and select and answer three security questions. After two unsuccessful login attempts use the Forgot your password? Link to answer the security questions and change your password.

Entry of the full User Name is required when logging into Kronos.

Example

Kronos is Web-based and can be accessed through the internet. Once you have accessed the website by the URL, bookmark the location and create a shortcut on your desktop. Your manager or direct supervisor will log on to the Kronos application at least once a day to review and edit your timecard and scheduling data.

LOG ON User Ilame Password	
KRONOS"	



Ste	Steps	
1	Access the Kronos log on page.	
2	Enter your user name and password in their designated boxes.	
3	Click the Log On button or press the Enter key on the keyboard.	



Business practice

If users have any issues connecting to Kronos or logging in contact your HR Manager/Kronos Consultant for DBHDD Kronos Support

Logging Off

Purpose

The application provides security to prevent other people from accessing your information and helps keep your employees' information confidential.

Regaining access after the inactivity timeout

Inactivity timeout protects sensitive information in the application. If the application does not detect activity within a specific amount of time, it automatically logs you off. To regain access to the application, you must enter your password in the inactivity timeout screen. When you regain access, the application restores the last page you were viewing..

🕗 http://158.228.101.200 - Log	On Again - N	1icrosoft Inte	ernet Explorer	
Your session is about to tin	ne out.			
Please verify your password. c	fryman			
Log On Log Off				
ど Done			🔹 🤨 Interne	t //.





Logging off Kronos

Upon completion of your tasks, you must log off the application to ensure that your information is kept confidential.



Caution

Clicking the Close (X) button without first logging off might leave your connection to the application open, which might allow unauthorized people to view and edit information.

Changing Passwords

Purpose

You can use the Change Password link to change your password at any time. The system will prompt you to change your password every 30 days.

CHANGE PASSWORD	
Change Password Nov	w Refresh
User Name	bjones
Old Password	
New Password	
Verify Password	
After changing my password, I want to change my security questions.	

Step	DS
1	Click the Change Password utility link.
2	In the Old Password field, enter the password you want to replace.
3	In the New Password field, enter the new password.
4	In the Verify Password field, re-enter the new password.
5	Click Change Password Now.
6	Select the After changing my password, I want to check box if you want to update answers to your organization's security questions.



Business Process

Employees must ensure the security of passwords. Do not provide your password to coworkers or other staff. You are responsible for any action taken using your password.

Resetting Passwords

Purpose

If you forget your password, you can use the Forgot your password? link to reset your password at any time. In order for this feature to work, your security questions and answers must already be saved in the application.

Use the Forgot your password? link after two unsuccessful login attempts. On the third unsuccessful login attempt Kronos will lock the employee's access. The Forgot your password link? cannot be used to unlock an employee's access. This must be reported to HR.

Step	os	
1	From the log screen, enter your user name in the User Name field.	LOG ON
2	Click the Forgot your password? link.	User Name Password
3	In the Security Question dialog box, answer the security question(s), and then click Submit .	SECURITY QUESTION To reset your password, please answer the following security question(s). Submit Refresh Cancel Username : cfryman Question(s) *Answer(s) In what city did you meet your spouse/significant other?
4	In the Reset Password dialog box, enter the new password in the New Password field.	RESET PASSWORD Reset Password Now Refresh
5	In the Verify Password field, re-enter the new password.	User Name cfryman
6	Click Reset Password Now.	New Password
7	You are brought to your default log on page.	Verify Password

Navigating in Kronos--Timestamp

Purpose

After you log on to Kronos, your start page appears. This and each Kronos page includes two main areas, the banner area, and the workspace. The workspace reflects the selection you make in the banner.

The following illustration shows a Kronos page. The banner is at the top and the workspace is at the bottom:

Banner —			
GENERAL - MY INFOR	RMATION -	\equiv	Log Off Change Password Help
TIME STAMP	Name & ID Babson, Mildred	2	
Refresh Print Screen -⇒ Thursday, May 28, 2009 2:42PM (GMT -05:00) Eastern Time			
Tran	Insfers	•	
	Cancel all meal deductions Cancel all meal deductions Record Time Stamp		
Refresh Print Screen -> Thursday, May 28, 2009 2:42PM (GMT -05:00) Eastern Time Trans Trans	Name & ID Babson, Mildred	2	

Workspace ____]

Recording Punches - Time Stamp

Purpose

Time stamp is the entry method that you use to log your time at a PC using the web browser. Time stamping creates punches that identify the time you work.

Four punches are required each day you work:

- 1. Shift Start
- 2. Lunch Start
- 3. Lunch End
- 4. Shift End

The following illustration shows the Time Stamp workspace:

		Log Off	Change Password Help
GENERAL * MT			<u>^</u>
TIME STAMP	Name & ID Babson, Mildred	2	
Refresh Print Screen →			
Thursday, May 28, 2009 2:42PM (GMT -05:00) Eastern Time			
	T		
		•	
	Cancel all meal deductions Cancel all meal deductions Comparison of after stamping		
	Record Time Stamp		

Example

You have shown up to work to start your shift, you must Time Stamp to record your begin shift time.

Ste	Steps to record punches - Time Stamp						
1	 Does the Time Stamp screen appear? If yes proceed to Step 2. If no, from the My Information tab, select Time Stamp. 	MY INFORMATION Time Stamp My Timecard My Reports					



Steps to record punches - Time Stamp							
2	Click Record Time Stamp.	TIME STAMP Name & ID Smith, Jack C 14 Refresh Print Screen → Wednesday, November 05, 2008 11:41AM (GMT - 05:00) Eastern Time Record Time Stamp					
3	The time recorded by the system will appear. Click Back to Time Stamp page if you unchecked the Log off after stamping check box on the main timestamp screen. If you did not remove the checkmark from the Log off after stamping check box Kronos will automatically log you off after recording your punch time.	TIME STAMP Name & ID Smith., Jack C [14] Refresh Print Screen => Recorded Time 11:14AM (GMT - 95:00) Eastern Time Back to Time Stamp page Back to Time Stamp page Back to Time Stamp page					
5	When you are done, click Log off.						

Viewing your Timecard – Time Stamp

Purpose

You can view your timecard for accuracy. You can also print your timecards.

Example

You want to review your worked time, access your timecard.

Ste	ps	
1	Select the My Information tab, and then select My Timecard .	MY INFORMATION My Timecard My Actions My Reports Inbox
2	From Time Period drop-down list, select the time period you would like to view.	Current Pay Period Previous Pay Period Current Pay Period Current Pay Period Next Pay Period Today Yesterday Week to Date Last Week 7/07/2010, Specific Date 7/07/2010, Range of Dates
3	What would you like to do? To view Accrual Balances, click the Accruals tab at the bottom of the screen.	Accrual Profile Full Time Employees Accrual Code A Balance on Selected Date Units Balance Projected Projected Projected Balance without Balance Floating Holiday 2.0 Day 1/01/2010 0.0 2.0 2.0 2.0 Personal 16:00 Hour 1/01/2010 0:00 40:00 48:00 16:00 Sick 30:00 Hour 1/01/2010 0:00 80:00 30:00 Vacation 80:00 Hour 1/01/2010 0:00 120:00 160:00 80:00
	 To print your timecard, from the Actions menu, select Print or Print Screen and select a printer. To e-mail your timecard, from the Actions menu, select E-mail and complete the e-mail dialogue box. 	Actions Punch Refresh

Requesting Time Off

Purpose

The Time Off Request form provides a consistent, easily accessible way to request or cancel time off. The form displays accrual balances so you quickly see accrued time. Kronos forwards the requests to your manager.

A separate leave request must be submitted for each day or portion of a day when requesting leave; even if the dates are consecutive. Your manager must approve each individual leave request-- ie: you request Monday through Friday off. You must submit 5 separate requests and your manager must approve 5 separate requests.

PeopleSoft is the official system of record for leave balances. Leave balances in Kronos are updated twice a month on the night of the 7th and the 22nd so there is about a 7-day lag in Kronos leave balance totals. **You cannot request leave for projected balances in PeopleSoft.** You can only request what is in Kronos balances until the next update.

Email messages are sent to you and your manager when leave is requested and approved/denied. The messages are sent to the email address setup in PeopleSoft Self-Service. You must add/change their email address in PeopleSoft: Self-Service. No updates are made in Kronos.

Example

Your house is undergoing major repairs next Thursday and Friday and you need to take those days off. Submit a time off request for 8 hours *(or the number of your scheduled hours for that day)* of annual leave for next Thursday and Friday.

Ste	Steps for Requesting Time Off							
1	Select My Requests from the My Information tab.	Requests My Current Requests DBHDD Annual Leave	DBHDD Sick *Start Date 2/28/2011 *Start Time					
2	Select the type of request	DBHDD FLSA Comp DBHDD Ga Comp	*Duration *Paycode SickLeaveTaken *					
3	Complete the form with your request.	DBHDD PTO DBHDD Sick						
4	Click Submit.		Submit Draft					



Reviewing Time Off Request

When the your manager takes action on your request for leave you will receive an email notification. You can also check the status of your requests by viewing the My Current Requests screen in Kronos.

Ste	os for Reviewing	Time Off Request State	us																					
1	Select My Requests from the My Information tab.	TIMEOFFREQUEST Refresh Day Detail Legend Time Period Next Pay Period V 11/62011 - 11/02011 View Wildlin View View C View O Next	Apply								Show	: Thorr	iton, Qui	iecha B	I. 0081	91889								
2	Select the correct Time Period for the leave request.	R n Sun Mon Yate Wate Total # # 8 Sun Sun Sun Total # # # Sun Sun Sun Sun Total # # # Sun	Men 1 7 8	Tue We	nd Thu 10	Fri 11	Sat 12	Sun 13	Mon Tu 14 15	e Wei 18	t Thu 17	Fri 18	Sat 19	Sun 20 :	Mon 21 3	Tue 22	Wed 7	Thu 21	Fri 26	Sat 6 2	Sun Mi	in Tue 29	30	Thu
3	Review the status of the leave request in the My Current Requests section of the Time Off Request screen.	Requests by Current Requests composition of the service of the ser	No ava	ielect	ions 🗸	1/18/20	Date 11	2 Deta	is -3	Add N	IAnnual ote →	Rec	I puest for	ty Cur	rrent I	Requi	ests	Submi	Stat	tus			Cc	omments

Canceling Time Off Request

Approved Time off requests cannot be canceled in Kronos. You must inform your manager or supervisor when you wish to cancel an approved time off request.

If the request has not been approved, you can *Retract* the leave request. It is recommended that you also notify your manager.



Project View Timecard Employee

Logging On--Employee

Purpose

The Kronos log on page provides access to all the features of the Kronos application where you go to perform your time and attendance tasks.

On initial login, you will be prompted to change your password and select and answer three security questions. After two unsuccessful login attempts use the Forgot your password? Link to answer the security questions and change your password.

Entry of the full User Name is required when logging into Kronos.

Example

Kronos is Web-based and can be accessed through the internet. Once you have accessed the website by the URL, bookmark the location and create a shortcut on your desktop. Your manager or direct supervisor will log on to the Kronos application at least once a day to review and edit your timecard and scheduling data.

WORKFORCE CENTRAL [®] Version 6.1	
LOG ON User Name Password Forgot your password?	
KRONOS'	

Steps 1 Access the Kronos log on page.

- 2 Enter your user name and password in their designated boxes.
- 3 Click the **Log On** button or press the **Enter** key on the keyboard.



Business practice

If users have any issues connecting to Kronos or logging in contact $\ \mbox{your HR}$ Manager for DBHDD Kronos Support

Logging Off

Purpose

The application provides security to prevent other people from accessing your information and helps keep your employees' information confidential.

Regaining access after the inactivity timeout

Inactivity timeout protects sensitive information in the application. If the application does not detect activity within a specific amount of time, it automatically logs you off. To regain access to the application, you must enter your password in the inactivity timeout screen. When you regain access, the application restores the last page you were viewing..

🖉 http://158.228.101.200 - Log On #	\gain - M	icrosoft II	nternet Exj	plorer	<u>_ ×</u>
I Your session is about to time o	ut.				
Please verify your password. cfrym	ian				
Log On Log Off					
Cone				Internet	11



Logging off Kronos

Upon completion of your tasks, you must log off the application to ensure that your information is kept confidential.



Caution

Clicking the Close (X) button without first logging off might leave your connection to the application open, which might allow unauthorized people to view and edit information.

Changing Passwords

Purpose

You can use the Change Password link to change your password at any time. The system will prompt you to change your password every 30 days.

CHANGE PASSWORD				
Change Password Nov	/ Refresh			
User Name	bjones			
Old Password				
New Password				
Verify Password				
After changing my password, I want to change my security questions.				

Step	Steps			
1	Click the Change Password utility link.			
2	In the Old Password field, enter the password you want to replace.			
3	In the New Password field, enter the new password.			
4	In the Verify Password field, re-enter the new password.			
5	Click Change Password Now.			
6	Select the After changing my password, I want to check box if you want to update answers to your organization's security questions.			



Business Process

Employees must ensure the security of passwords. Do not provide your password to coworkers or other staff. You are responsible for any action taken using your password.

Resetting Passwords

Purpose

If you forget your password, you can use the Forgot your password? link to reset your password at any time. In order for this feature to work, your security questions and answers must already be saved in the application.

Use the Forgot your password? link after two unsuccessful login attempts. On the third unsuccessful login attempt Kronos will lock the employee's access. The Forgot your password link? cannot be used to unlock an employee's access. This must be reported to HR.

Step	os	
1	From the log screen, enter your user name in the User Name field.	LOG ON
2	Click the Forgot your password? link.	User Name Password ➡ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
3	In the Security Question dialog box, answer the security question(s), and then click Submit .	SECURITY QUESTION To reset your password, please answer the following security question(s). Submit Refresh Cancel Username : cfryman Question(s) *Answer(s) In what city did you meet your spouse/significant other?
4	In the Reset Password dialog box, enter the new password in the New Password field.	RESET PASSWORD Reset Password Now Refresh
5	In the Verify Password field, re-enter the new password.	User Name cfryman
6	Click Reset Password Now.	New Password
7	You are brought to your default log on page.	Verify Password

Navigating in Kronos—Project View

Purpose

All Salaried Exempt Employees with the exception of the below job titles will only use Kronos for requesting leave. If this applies to you then proceed to the section for requesting leave.

Salaried Exempt Employees in the below job codes will use Kronos to record the number of hours worked and request leave in Kronos:

- 1. 71108 Nurse Infection Control
- 2. 71112 Nurse Manager (Inpt)
- 3. 71114 Nurse Executive (Hosp)
- 4. 71115 Nurse Exec Assoc (Hosp)

After you log on to Kronos, your start page appears. This and each Kronos page includes two main areas, the banner and the workspace. The workspace reflects the selection you make in the banner.

The following illustration shows a Kronos page. The banner is at the top and the workspace is at the bottom:

Banner_l

						Log Off Change Password Help
	GENERAL -	MY INFORMATION -	MY CALENDARS	•		
INBOX Last Refreshed: 10:02 AM	A.					
TASKS MESS Edit ⇒ Reassi	AGES gn ⇒ Refre	sh				
Status Active 💙	As of Date:	10/08/2011	Categories All	×		
From	Subject	Date/Time Receive	ed	Complete By Date	Status	Current Location
This table currently con-	tains no data.					
Worksnace						

Viewing your Timecard – Project View

Purpose

All Salaried Exempt Employees with the exception of the below job titles will not have access to their timecards.

Salaried Exempt Employees in the below job codes will use Kronos to record the number of hours worked and request leave in Kronos so they have the ability to view their timecards.:

- 1. 71108 Nurse Infection Control
- 2. 71112 Nurse Manager (Inpt)
- 3. 71114 Nurse Executive (Hosp)
- 4. 71115 Nurse Exec Assoc (Hosp)

You can also print your timecards.

Example

You want to review your worked time, access your timecard.

Ste	ps				
1	Select the My Information tab, and then select My Timecard .	MY INFORMATION My Timecard My Actions My Reports Inbox			
2	From Time Period drop-down list, select the time period you would like to view.	I Current Pay Period Previous Pay Period P Current Pay Period Next Pay Period Today Yesterday Week to Date Last Week 7/07/2010, Specific Date 7/07/2010, Range of Dates			
3	What would you like to do? To view Accrual Balances, click the Accruals tab at the bottom of the	TOTALS & SCHEDULE ACCRUALS AUDITS Accrual Profile Full Time Employees Accrual Balance on Linke Balance Projected Projected Projected Balance without			
	screen.	Code Selected Date Orms Through Debits Credits Balance Projected Credits Floating Holiday 2.0 Day 1/01/2010 0.0 2.0 2.0 2.0 Personal 16:00 Hour 1/01/2010 0:00 40:00 48:00 18:00 Sick 30:00 Hour 1/01/2010 0:00 80:00 80:00 40:00 18:00 Vacation 80:00 Hour 1/01/2010 0:00 120:00 160:00 80:00			





Adding Time to your Timecard – Project View

Purpose

You can add worked time to a timecard.

Example

You need to add your time worked to the timecard to ensure you get paid correctly.

Ste	ps	
1	Click the Date cell that corresponds to the day you worked hours.	
2	Enter the number of hours using an acceptable format.	Pay Code Transfer Mon 1005 X L Hours Worked ✓ 8:00 8:00

Saving Data

Visual indicators

When you make changes to your timecard, the page name turns orange and an asterisk appears next to it to let you know that your data is not yet saved. The following table lists visual indicators to alert you to unsaved information in the timecard:

Visual indicator	Description
Timecard title in orange with asterisk	Unsaved edits
Red flag in the Totals & Schedule tab	Totals are not up to date

The following illustration shows a sample hourly timecard with *MY TIMECARD in orange and a red flag in the Totals & Schedule tab to indicate unsaved data:

Georgia Department of Behavioral Health & Developmental Disabilities

*MY TIMECARD Loaded: 8:12AM		Name & ID	Clifford, Lisa Current Pay Peric	601	T		
Save Actions Punch	• Amount • Accruals •	Comment • App	rovals 🔻 Repo	orts 🔻			
Week starting: Mon 4/06							
Pay Code	Transfer	Mon 4/06	Tue 4/07	r	VVed 4/08	Thu 4/09	Fri 4/10
🔀 📥 Hours Worked 👻	•	8:00		8:00	8	:00 8:0	00 8:00
		8:00	1	8:00	8	:00 8:0	00 8:00
Week starting: Mon 4/13							
Pay Code	Transfer	Mon 4/13	Tue 4/14	+	Wed 4/15	Thu 4/16	Fri 4/17
🔀 🔄 Hours Worked 🛛 👻	-	8:00		8:00	8	:00	
🔀 🔩 Jury 👻	•					8:0	00
		8:00	1	8:00	8	:00 8:0	00
FOTALS & SCHEDULE A	CCRUALS REPORTING PE	RIOD AUDITS					
					Date	Start Time	End Tim
All 🔻			Т	ue 4/07		7:00AM	3:30PM
Account	Pav	Code Amount	Vages	Ved 4/08		7:00AM	3:30PM
102/203//405/546	Regular	64:00	3 200 00 T	hu 4/09		7:00AM	3:30PM
102120011100/040	rtogului	34.00	F	ri 4/10		7:00AM	3:30PM
			S	at 4/11			

Saving changes

When you have completed your edits you must save the changes. If you close your timecard before saving the information, changes are not saved.

After saving, the visual indicators no longer appear, indicating that Kronos saved your changes.

Steps			
1	Perform your edits to a timecard. Note the visual indicators that identify unsaved data.	*MY TIMECARD Loaded: 1:19PM	
2	Click Save .	Save Actions V Punc Date Pay C	
3	Review the timecard to ensure that the visual indicators no longer appear, validating that your information was saved.		

Requesting Time Off

Purpose

The Time Off Request form provides a consistent, easily accessible way to request or cancel time off. The form displays accrual balances so you quickly see accrued time. Kronos forwards the requests to your manager.

A separate leave request must be submitted for each day or portion of a day when requesting leave; even if the dates are consecutive. Your manager must approve each individual leave request-- ie: you request Monday through Friday off. You must submit 5 separate requests and your manager must approve 5 separate requests.

PeopleSoft is the official system of record for leave balances. Leave balances in Kronos are updated twice a month on the night of the 7th and the 22nd so there is about a 7-day lag in Kronos leave balance totals. **You cannot request leave for projected balances in PeopleSoft.** You can only request what is in Kronos balances until the next update.

Email messages are sent to you and your manager when leave is requested and approved/denied. The messages are sent to the email address setup in PeopleSoft Self-Service. You must add/change their email address in PeopleSoft: Self-Service. No updates are made in Kronos.

Example

Your house is undergoing major repairs next Thursday and Friday and you need to take those days off. Submit a time off request for 8 hours *(or the number of your scheduled hours for that day)* of annual leave for next Thursday and Friday.

Step	Steps for Requesting Time Off					
1	Select My					
	Requests from the	Requests		DBHDD Sick		
	My Information	➔ My Current Requests	*Start Date	2/28/2011		
	tab.	 DBHDD Annual Leave 	*Start Time			
2	Select the type of	DBHDD FLSA Comp	*Duration			
	request.	◆ DBHDD Ga Comp	*Paycode	SickLeaveTaken		
2	Complete the form	◆ DBHDD PTO	Notes	~		
3	with your request	DBHDD Sick				
4	Click Submit.			<u></u>		
			Submit Draft			

Reviewing Time Off Request

When the your manager takes action on your request for leave you will receive an email notification. You can also check the status of your requests by viewing the My Current Requests screen in Kronos.

Steps for Reviewing Time Off Request Status								
1	Select My Requests from the My Information tab.	TIMEOFFREQUEST Show: Thomton, Queecha 5. 00891889 Refresh Day Oktail Legend Time Pendet, Nast Ray Pariod Y 11/18/2011 – 11/02/2011 Apply View Wattr						
2	Select the correct Time Period for the leave request.	R Sur Nor Yes Sur Nor Yes Wes Tu F6 Sat Sur Nor Tue Wes Tue Wes Tue Nor Tue Wes Tue No Tue Nor Tue N						
3	Review the status of the leave request in the My Current Requests section of the Time Off Request screen.	Requests Unter Requests 9 Up Current Requests Select Date / Request for Satura Common 0 OteBOD // Sectional Lasve StoteDD Annual Lasve Submitted Common 0 E026H0D FLSA Comp Market scional Apply Details Add Mote Common						

Canceling Time Off Request

Approved Time off requests cannot be canceled in Kronos. You must inform your manager or supervisor when you wish to cancel an approved time off request.

If the request has not been approved, you can *Retract* the leave request. It is recommended that you also notify your manager.