



DBHDD

Georgia Department of
Behavioral Health & Developmental Disabilities

ECRH Bulletin

VOLUME 12, ISSUE 1

JULY 15, 2015

East Central Regional Hospital

Special points of interest:

- Faithful Service
- DBHDD Vision and Mission
- OIT-Information Management
- Phoenix Center Awards
- Safety Care Tidbit
- Blood Drive Honor Roll
- Noticed by the Gnome

"If you think you're having a bad day, remember this: In 1976 a man sold his 10% stake in Apple for \$800. Now it's worth \$58, 065, 210, 000."

.....
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From the Desk of the RHA - Paul Brock



ECRH Employee Town Hall Meetings

I want to take this opportunity to thank each of you who attended the ECRH Town Hall meetings on Thursday and Friday, June 25 and 26, 2015.

Because of your employee survey feedback, your questions, and requested information, the Leadership Team developed and organized a comprehensive presentation specifically focused in 10 areas of interest identified by you.

The topics presented:

- What's Working at ECRH
- Differing Perspectives & Data Collection
- Overall Culture at ECRH
- Communication
- Reassignments
- Accountability, Management and Bad Apples
- Teams and Teamwork
- Training
- Pay, Promotions, Growth and Mobility
- Appreciation

Based upon the nature of the presentations, I believe Leadership provided a re-sounding performance. They provided you with education and information clarification,

(Continued on page 3)

Tidbits of ECRH History

For decades, psychiatry has been preoccupied with mental illness and as a result, treatment facilities grew in all the nation's fifty states. Georgia had two facilities: Milledgeville and Gracewood. But the mental health programs were a bit "helter-skelter".

So, in 1963, the NATIONAL INSTITUTE OF MENTAL HEALTH (NIMH) generously provided funds to the fifty states to develop a comprehensive State Plan for Mental Health. Georgia did that and in 1965, published its COMPREHENSIVE MENTAL HEALTH PLAN FOR GEORGIA.

The plan birthed the REGIONAL HOSPITAL concept. Thus, the present day ECRH-Augusta Campus.



Contributed by Brian Mulherin

New Employees



Front Row(L-R): Paula Bostwick, HST; Shanica Boatner, Social Worker; Shymeka Blair, CNA; Erica Anfield, CNA

Back Row(L-R): Harriett Braddy, Training Specialist; Lenora Moss, LPN; Cassandra Burke, CNA; Wendy Betts, HST

Front Row(L-R): TaSheka Davis, CNA; Elaine Ellerbee, CNA; Chermaine Gibson, HST; Stephanis Felder, CNA

Back Row(L-R): Sharyle Courtney-Garrett, HR Assistant; Sonia Evans, CNA; Alexandria Franklin-Lay, HST; Shaquille Davis, CNA



Front Row(L-R): Yawara Moss, HST; Fatimah Neblett-Burrell, Lifeguard; Shunice Parrott, HST; Jessica Johnson, CNA

Back Row(L-R): Laverne Robinson, CNA; Melissa Mobley, RN; Camylia Booker, HST; Tiffany McClain, RN

Front Row(L-R): Alyssa Splitt, HST; Jacqueline Scott, LPN; Shailakia Sinkler, HST; Odessa Terry, HST

Back Row(L-R): James Stinemire, Jr., HCW; Donna Smith, LPN; Sherilyn Stephens, Training Specialist; Vipul Patel, HST



(L-R): Tonia Williams, RN; Victoria Thomas, CNA; Jasmine Winters, HST; April Parrott, HST; Leslie Willingham, CNA

WELCOME!

From the Desk of the RHA - Paul Brock

(Continued from page 1)

along with specific outlined action steps and identified training required for managers and supervisors. During our question and answer session, I was genuinely excited with your active engagement and invested participation.

Future Town Hall Meetings will be held to expand Leadership's communication with everyone in order to provide information, education, and program/project updates.

In addition, you should expect routine monthly departments/unit meetings provided and scheduled by your manager or supervisor to help build effective communication relationships and sharing of timely information with you. This should be your direct opportunity to present concerns, ask questions, clarify circulating rumors, etc., to ensure needs are being addressed consistently and promptly. We sincerely believe these meetings, along with your daily shift-to-shift communication, will be imperative to ensure professional quality care is provided and to ensure services, performance, and safety standards are being maintained at the highest degree possible.

Thanks again, everyone, for your valuable participation and feedback.

*Sincerely,
Paul Brock*



Gracewood Campus



Augusta Campus

Safety Care Tidbit - Calling for Assistance

Once a person begins to show signals that indicate that they are becoming agitated and potentially dangerous, it's important to act early. The first appropriate step is to call for help. Call for assistance as early as possible, as soon as there is a concern. It is best to err on the side of caution and have too many staff rather than to need assistance and not have enough staff.

Ways to Call for Assistance

1. Verbally- call loudly and clearly to anyone within earshot.
2. Electronically-use the overhead paging system, radio, phones and/or panic button.

Important points

1. **Code Yellow**-Psychiatric Emergency
2. **Code Blue**-Medical Emergency
3. Be Loud and Clear about your need for assistance
4. Be Specific about your location



Clinical Director's Corner - Dr. Vicky Spratlin

I hope everyone had a great July Fourth. I also would like to think that amid the picnics, cookouts, and fireworks, everyone took a moment to reflect on what we were actually celebrating. On a day-to-day basis, we all take freedom and democracy for granted because most of us know nothing else. We are born with the potential to succeed in the endeavors we choose. No one assigns us a profession or tells us which religion we must follow. It seems so simple, but when I think of the millions of people who do not get to make those choices, I am humbled by the freedoms I take for granted. When I look at the rather tattered flag on the Augusta Campus, (which will be replaced), I remind myself how lucky I am. I also think of the men and women who protect that flag and what it represents...tattered or not, it is a mighty symbol.



July also saw the following being recognized for Clinical Director's Choice awards:

Rhonda Vivor, who chose to "pay it forward" when her name was selected for a door prize at one to the recent town hall meetings,

Thavion Rogers, who despite being hit many times, consistently and reliably performs his duties on AMH,

Charles Turner and **Cindy Brown**, who assisted me in my Town Hall presentations, and

Erik Hardison, who spent a great deal of time on a proposal for culture change and accepted some rather critical feedback with his usual good natured attitude and lack of defensiveness.

This group of ECRH's finest deserve recognition every day.



Improving Our Environment



New access ramps & sidewalks being added to Building 76 will increase safety by providing additional and easier exits during emergencies.

HR Partners

**ECRH Human Resources Team
Doug Fine - HR Manager**

Elaine Biley – HR Generalist/Operations Manager– Oversees HR Operations, Payroll/Kronos, and Personnel Records Management. Assist with Leave-keeping Issues/Audits, Benefits, Management Training, Workers’ Compensation program and Special Projects

Rhonda Vivor – Employee Relations Specialist – Coordinates Employee Relations including : employee/manager issues and concerns, HR Investigations, Grievances, Unemployment, Performance Management , Management Training and EAP information, oversees criminal background process.

Carsha Mumpfield – Recruiter – Oversees the local Recruitment Process: Maintains/updates job vacancy website. Coordinates Resume Review, Phone Screens, Reference Checks, Selection/New Hire Processing, HR Training, and supports Criminal Background Process

Brenda Fedrick -- Benefits and Leave Coordinator - Coordinates and assists with: Employee Benefits, Leave of Absences LOA), Family and Medical Leave (FMLA), Retirement, HR Training

Bonita Wilson -- Benefits and Leave Coordinator Coordinates and assists with: Employee Benefits, Leave of Absences (LOA), Family and Medical Leave (FMLA), Retirement, HR Training

Melanie Harris- Recruitment Technician- Coordinates and assists with: Selection/New Hire Processing, Hire Packet Processing Pre-Employment Processing and HR Training. Assists and supports the Recruiter as a back-up as needed. Facilitates Criminal Background Check Process

Dameka Garner – HR Transactions and Payroll Specialist - Coordinates Payroll and Transactions, Kronos, HR Training, Performs audits and special projects.

Nadine Williams – HR Transactions and Payroll Specialist – Coordinates Payroll and Transactions, Kronos, HR Training, Performs audits and special projects.

Jassica Speer-Cater – HR Assistant - Manages the HR Front Desk/Lobby Area, Assistant to the HR Team and HR Manager, Faithful Service Awards

**Human Resources Department
ECRH
Main Office Telephone Number- 706-792-7177**

Term and Condition of Employment Examples of inappropriate piercings.



HR Partners

A Message From the DBHDD Commissioner

FY 16 DBHDD Pay Increase(s)

House Bill 76, Governor Deal's Fiscal Year 2016 budget, appropriated funds for use in supporting pay increases to state employees and employee retention and recruitment initiatives. There were certain guidelines established for the awarding of pay increases and a related approval process, with agency heads having discretion in determining the amount or percentage of funds to be used for performance-based pay increases, recruitment or retention purposes. DBHDD received funding approximating 1% of payroll.

While we considered a number of alternatives to address critical recruitment and retention issues within DBHDD, we were also extremely sensitive to the hard work and contributions of our staff, and the desire to recognize and reward those efforts. As such, **we have decided to direct the entirety of these funds toward 1% performance-based increases for eligible full-time staff effective July 1, 2015.**

In addition to the above-mentioned performance-based increases, **I am delighted to share that we received additional funding from Governor Deal and the General Assembly to assist in addressing the tremendous challenges faced by DBHDD in recruiting and retaining non-clinical direct care staff (i.e. HST's, FST's, Client Support Workers, CNA's).** Those serving in this capacity are front-line care givers, and play a critical role in the overall health and safety of our individuals. Challenges in this area have greatly impacted our ability to provide quality care and placed both staff and individuals at risk. **This funding will be used to provide an additional 2% pay increase for eligible full-time staff in these roles effective July 1, 2015; and thus 3% total inclusive of the 1% performance-based increase.**

We have also identified funds internally to provide an additional 2% pay increase for all eligible full-time staff not included in the above mentioned non-clinical direct care group in the following categories:

- ⇒ other direct care and closely aligned jobs on pay grade 11 and below
- ⇒ all jobs on pay grade 8 and below

While not exhaustive, among those eligible to receive this additional 2% pay increase (3% total with the 1% performance-based increase) are LPN's, Dental Assistants, Dental Hygienists, Facility Safety Officers, Food Service Workers, Housekeepers, and Grounds/Maintenance and Transportation Workers.

Human Resources will be coordinating with management at each of our locations regarding administration of the pay increases.

Thank you in advance for your hard work and continued support to those we serve and to the department.

Frank W. Berry
Commissioner



Faithful
**SERVICE
AWARDS**
Reception

Please join us for a celebration honoring staff members who have faithfully served the
Department of Behavioral Health and Developmental Disabilities -

5, 10, 15, 20, 25 and 30 years!

WHEN AND WHERE

Wednesday, July 29th
Gracewood Campus
VIP Dining Room
2:00 PM to 4:30 PM

Thursday, July 30th
Augusta Campus
VIP Dining Room
2:00 PM to 4:30 PM

PLEASE COME AND HELP CELEBRATE THESE WONDERFUL ACHIEVEMENTS!

Faithful Service Award Recipients

5 Years of Service

Kyeeshai Barnes, *Redbud*
 Roxane Beard, *Clinical Laboratory*
 Leanne Bowie, *Finance*
 Candice Broadnax, *Camellia*
 Earnest Brown, *Housekeeping*
 Diana Davis, *ICF/MR Redbud*
 Joseph Diggs, *Adult Mental Health*
 William Edwards, *Redbud*
 Clarence Ellis, *Redbud*
 Milton Fields, *Housekeeping*
 Amber Franklin-Lacey, *Quality Mgmt*
 Shameka Henderson, *Forensic Treatment Mall*
 Troy Jones, *General Mental Health*
 Harry Kirkland, *Clinical Laboratory*
 Vilma Koontz, *AMH Treatment Mall*
 Janie Mathis, *ICF/MR Camellia*
 Lisa Montano, *Quality Management*
 Rogers Williams, *Forensics Inpatient II*
 Tywanda Williams, *Administration*
 Melvin Williams, *ADD ICF/MR Treatment Teams-EC*

10 Years of Service

Mary Boyd, *Housekeeping*
 Catherine Bruce, *Housekeeping*
 TeAndrea Dallas, *ICF/MR Treatment Teams-EC*
 Deborah Donald, *Redbud*
 Latrice Golphin, *ICF/MR Redbud*
 Lois Gulley, *AMH Treatment Mall*
 Veronica Harris, *Admissions/23 HR. Obs.*
 Jenelle Harris, *ICF/MR Program Mgmt*
 Larry Hazel, *Adult Mental Health*
 Kendra Hilliard, *ICF/MR Redbud*
 Joyce Ivey, *Dietary Services*
 Arleen Jackson, *Dietary Services*
 Julian Moffett, *Forensics Inpatient I*
 Elaine Perkins, *ICF/MR Camellia*
 Lonnie Pledger, *Forensics Inpatient I*
 Madgelyn Polk, *Adult Mental Health*
 Jerry Rodgers, *Dietary Services*
 Pierre Senat, *Forensics Inpatient I*
 Ree Thomas, *Dietary Services*

15 Years of Service

Ingrid Barker, *PBS Team*
 Decnices Caldwell, *Adult Mental Health*
 James Cawley, *Maintenance*
 Pennie Craig, *Finance*
 Parrish Dickens, *Admissions/23 HR. Obs.*
 Thora Gainer, *Department of Nursing*
 Michael Huff, *Forensic I*
 Kim McCullough, *Laundry Services*
 Heather McCullough, *ADD ICF/MR Treatment Team*
 Courtney Moody, *Region 2*
 Shanta Searles, *ADD ICF/MR Program Mgmt*

20 Years of Service

Glenn Aaron, *Maintenance*
 Debra Brizius, *MR Treatment Teams-EC*
 Teresa Elam, *ICF/MR Redbud*
 Dale Gilmore, *Security*
 Mary Ann Hines, *Forensics Inpatient II*
 Nancy Jones, *ICF/MR Redbud*
 Terri Lawless, *ADD ICF/MR Treatment Teams-EC*
 Chris Pittman, *Maintenance*
 James Rollins, *Shops-Eng. & Maint*
 Tasanya Ross, *Incident Reporting*
 Brenda Thomas, *General Mental Health*
 Sherry Wilson, *ICF/MR Camellia*

25 Years of Service

Joyce Cox, *MR Treatment Mall-EC*
 Leah Daskal, *Community Dental*
 Angela Dunbar, *ADD ICF/MR Treatment Mall*
 Harold "Skip" Earnest, *RHA Office*
 Cynthia Hall, *Grounds/Maintenance*
 Ulonda Lett, *Dietary Services*
 Malissa Tucker, *Finance*
 Thea Turner, *ICF/MR Camellia*

30 Years of Service

Donna Kent, *Administration*
 Debra Williams, *ADD ICF/MR Treatment Mall-EC*

THANK YOU!

Risk Management & Incident Management - On the Move

The Risk Management and Incident Management departments are on the move. Due to the recent expansion of Incident Management, both departments have moved to Building 22 on the Gracewood campus, in the former DD Services Offices. Their new phone numbers are: (706) 790-2097, 2098, 2099 and 2100. Employees include Teresa Crouch, Incident Manager; Deloris Grant, IM Technician; Debbie Haynes, IM Technician; TaSanya Ross, IM Technician, and Director of Risk Management Lynn Burke-Reyes.

The Incident Management Policy has been updated, effective July 1, 2015. Incident Management in DBHDD Skilled Nursing Facilities and Intermediate Care Facilities for Individuals with Intellectual Disabilities, 03-615 can be found on Policy Stat. Key revisions include the definitions of several types of incidents, as found in Attachment A.

Aggressive Act to Self A2: Actions directed toward oneself that cause or could cause injury, excluding suicide attempts. For example burns, head banging, ingestion of foreign bodies, or potentially toxic substances. For individuals on ICF/IID or SNF units, this definition excludes repetitive or self-stimulatory behaviors, without the intent to cause harm, that are addressed in the individuals' treatment plan.

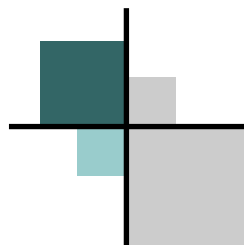
DBHDD Policy Elopement, 03-533 includes a broad range of scenarios that are considered elopement. The Incident management policies (Incident Management in Adult Mental Health and Forensic Units, 03-515 and Incident Management in DBHDD Skilled Nursing Facilities and Intermediate Care Facilities for Individuals with Intellectual Disabilities, 03-615) break down these scenarios into three different definitions; Elopement A37, Elopement Attempt A38, and Failure to Return from Community A24. By separating these definitions, DBHDD can collect data on the number of times an individual is not where they are supposed to be, whether they were trying to leave the hospital campus grounds, and/or if they have not returned from a trial visit or community outing as expected.

Elopement A37: For the purposes of this policy, elopement is defined as occurring when an individual is not accounted for and is off the hospital grounds.

Elopement attempt A38: Individual is attempting to leave hospital grounds or staffs' supervision when on or off grounds, or is not present where expected to be, but remains on the grounds of the facility.

The title of A23 was changed from "Failure to Follow Policy/Procedure," to **Security Breach A23:** Failure of staff to follow hospital and/or DBHDD policy *that results in a potential or actual security breach*, to clarify the content of the category.

Contact the Incident Management Department if you have questions about the changes. And remember, "When in Doubt, Report It."



Hospital Security - Traffic Safety Information

From time to time, traffic accidents occur on our campuses caused by improper backing of vehicles. According to the National Safety Council, one out of four vehicle accidents can be blamed on poor backing techniques. Backing accidents cause 500 deaths and 15,000 injuries per year.

Here are some tips to help avoid such collisions:

- **Get to know a vehicle’s blind spots.** In a medium-sized truck, blind spots can extend up to 16 feet in front and 160 feet behind a vehicle. Drivers need to remember that mirrors can never give the whole picture while backing.
- **Think in advance.** Drivers should not put themselves into unnecessary backing situations.
- **Park defensively.** Drivers must choose easy-exit parking spaces that don’t crowd neighboring vehicles and park their vehicle in the center of the parking space.
- **Do a walk-around.** Walking around a vehicle gives a driver firsthand view of the backing area and any limitations. They can check for children, light poles, hazards, and other dangers.
- **Know the clearances.** When performing a walk-around, drivers can check for obstructions, low-hanging trees and wires, and any other potential clearance-related problems.
- **Every backing situation is new and different.** Sometimes a driver visits the same location several times a day and should be watchful each visit for changes and any new obstacles.
- **Use a spotter.** A driver should use another person to help them when backing. The driver and spotter should use hand signals instead of verbal ones and make sure they understand each other’s signals. Don’t have the spotter walking backwards while giving instructions.
- **When driver’s spot for themselves,** they need to return to the vehicle and start backing within a few seconds after finishing the walk-around. This will allow very little time for people and/or obstacles to change behind the vehicle. Backing without a spotter should only take place after a driver has as much information about the area as possible. A back-up alarm can help warn away pedestrians and drivers of other vehicles who may try to enter the area the vehicle is backing into.



Blood Drive Honor Roll



The results of our June 12th Blood Drive are in! A total of 19 people volunteered to donate, which resulted in 16 good units. **One blood donation can save up to three lives,** so a total of **48 lives of our community’s citizens may be saved** thanks to our Blood Drive. Great job ECRH!!!

- | | |
|-----------------------|---------------------|
| Latoya S. Ivey | Pauline Flicek |
| William W. Martin | Wanda J. Boone |
| Betty R. Jenkins | Marilyn M. Murdaugh |
| Keith I. Drayton | Christina N. Hall |
| Latonia G. Young | Debra T. Barnes |
| Shantel J. Jones | Pearl A. Ivey |
| Sara N. Rogers | Susie M. Mosley |
| Yulunda M. Rouse | Louis M. Scharff |
| Timmie L. Casler, Jr. | Kenneth A. Wood |
| Shannon D. Childs | |

Noticed by the Gnome - June

During the month of June, 2015, we received 16 nominations for our employees to be Noticed by the Gnome. A big THANK YOU goes out to these employees and to those who took the time to recognize the good work that was being done by others.

Sandra Moss	Larry Mitchell	Todd Fulmer
Audrey Parks	Renza Yarbrough	Mary Shuster
Yvonne Singleton	Dr. Jason Henle	Nancy Jones
Sonya Tutt	Amber Franklin-Lacey	Joyce Cox
Tracy Rampulla	Eric Turner	Cindy Brown



"Ms. Moss, with the assistance of Ms. Parks, stayed late to prepare a meal for an individual who was involved in some self-injurious behavior due to hunger."

"Larry Mitchell selflessly stepped up to help a co-worker by paying for their meal when he noticed that they didn't have a small bill to pay for their breakfast."

"Yvonne Singleton, Sonya Tutt, and Tracy Rampulla helped diffuse a situation involving an individual and his family."

"Mary Shuster for her ability to develop positive relationships with the individuals."

"Renza Yarbrough for her organizing of the recent Talent Show."

"Dr. Jason Henle for acting as a chaperone to ensure an individual could go on his date during a staff shortage."

"Amber Franklin-Lacey for taking the lead to get ECRH ready for a Mock Joint Commission Survey."

"Nancy Jones for being calm even when things get hectic, her ability to calm the individuals, and her friendly support of fellow staff."

"Todd Fulmer for providing job coaching skills to individuals working on the Yard Crew allowing them to see the benefits of their work and the positive impact on their treatment."



"Joyce Cox is a treasure to this facility. She has a wide knowledge base and is willing to share her expertise. She gets results from individuals that others can't. The individuals really like and respect her. She is fabulous to work with and we are lucky to have her."

"Eric Tuener for his positive service to individuals in Work Therapy at the Laundry."

Noticed by the Gnome - June



"Cindy Brown is always smiling and cheery. She is very enthusiastic and her enthusiasm is contagious. She is a wonderful person to work with."

"This is a "Thank You" to whoever arranged to have all the loose, hanging branches (damaged from storms) removed from the trees on the Gracewood Campus. It looks better and you don't have to worry about them falling."

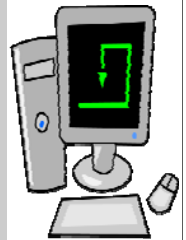
OIT-Information Management



Please be aware!

Scammers are contacting employees on the phone posing as a technician from big companies like Microsoft, claiming they have detected a virus on their computer. You are then asked to grant access to your computer in order for them to "help" you.

It should always be a red flag if a tech support company is contacting you on the phone, claiming that there's a problem with your computer. Always remember that anytime you hand over remote access to your computer, you're opening yourself up to identity theft and possible financial loss.



DBHDD Vision and Mission

Vision

Easy access to high-quality care that leads to a life of recovery and independence for the people we serve



Mission

Leading an accountable and effective continuum of care to support Georgians with behavioral health challenges, and intellectual and developmental disabilities in a dynamic health care environment

DD Services

**ECRH Incident Management
Hotline Procedure**

The purpose of this Hotline is to establish an alternate means of reporting incidents in a timely manner. The Hotline is to be utilized by any employee, contractor, family member, visitor and volunteer that may feel uncomfortable reporting an incident or allegation of abuse, exploitation or neglect in person. This is an **alternate** reporting system and by no means will it replace the current protocol outlined in the IM Policy.

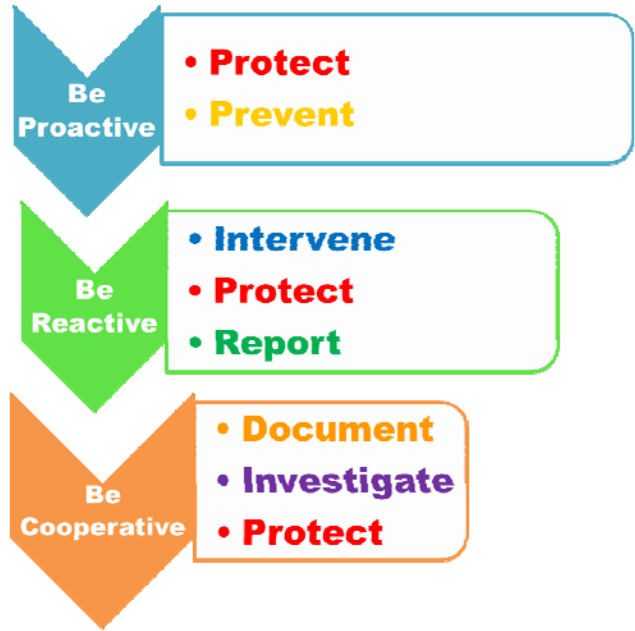
Hotline Number:
(706) 945-7150



PRIDE IN PLACE - It Starts with Me

*"If you change the way you look at things,
the things you look at change." - Wayne Dyer*

Our Role in Protecting Our Individuals from Harm



Safety Shop

It has really started to warm up in Georgia and as the temperature goes up, we all need to be reminded that warm weather brings the need to drink more water. Be sure that you and your individuals are staying hydrated. Even if you do not feel thirsty, drink water. Carry water with you if you are going to be outside. Soda will not hydrate you; they can actually dehydrate you more.



Take frequent breaks when doing any outside activities. Limit outside activities during the hottest part of the day.

This would be a good time to review the ECRH Heat Plan. It is important to know the signs of and differences between Heat Stroke and Heat Exhaustion. Many of our individuals cannot convey this information to you. **You have to know.**

Enjoy the warmer weather and stay safe!!

If you need assistance with anything: Fire Safety, Life Safety, Radio Communications, MSDS, Hazard Material, Medical Equipment, or Emergency Management, please contact Kenneth Hillman.

HELP ME HELP YOU make ECRH a safe place for our individuals, visitors, and staff.

Out & About

Ice Cream Social



July 4th Celebration



Out & About

Dr. Merai Retirement



Augusta Campus Gardens



Mmm, mmm, good!

Training at a Glance - July

Class	Date	Time	Place
CPRC	7/15/2015	12:30 p.m.-4:30 p.m.	BLDG 103-C ROOM C-23
Updated Safety Care Level #2	7/15/2015 7/16/2015	12:30 p.m.-4:30 p.m. 8:00 a.m.-4:30 p.m.	BLDG 20 Gracewood
NEO PNS Professional	7/15/2015	8:00 a.m.-12:00 p.m.	BLDG 103-C Room Lab
NEO PNS End User	7/15/2015	12:30 p.m.-4:30 p.m.	BLDG 103-D E&R
NEO Principles of Recovery	7/16/2015	9:30 a.m.-10:30 a.m.	BLDG 103-D E&R
First Aid	7/16/2015	8:00 a.m.-12:00 p.m.	BLDG 103-C ROOM C-23
CPRA	7/16/2015	1:00 p.m.-4:30 p.m.	BLDG 103-C ROOM C-23
NEO Infection Control and Prevention+ Handwashing	7/17/2015	9:00 a.m.-10:30 a.m.	BLDG 103-D E&R
NEO PBS Training	7/17/2015	8:00 a.m.-4:30 p.m.	BLDG 20 Gracewood
Updated Safety Care Level #1	7/17/2015	8:00 a.m.-2:30 p.m.	BLDG 99F
Ostomy DD Training	7/20/2015	8:00 a.m.-10:00 a.m.	BLDG 103-C Lab
AAA Drivers Improvement	7/20/2015	8:00 a.m.-2:00 p.m.	BLDG 99
Comprehensive Contraband	7/20/2015	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m.	BLDG 103-C Room C-23
Updated Seizure Management	7/20/2015	1:00 p.m.-2:30 p.m. 3:00 p.m.-4:30 p.m.	BLDG 103-C ROOM C-23
NEO Safety Care Level #1	7/20/2015 7/21/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99F
NEO Safety Care Level #2	7/20/2015 7/21/2015 7/22/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-4:30 pm. 8:00 a.m.-12:00 p.m.	BLDG 99L
CPRA	7/21/2015	8:00 a.m.-11:30 a.m.	BLDG 103-C Room C-23
First Aid	7/21/2015	12:30 p.m.-4:30 p.m.	BLDG 103-C Room C-23
Updated PNS Professional	7/21/2015	1:00 p.m.-3:00 p.m. 3:00 p.m.-5:00 p.m.	BLDG 103-C Lab
Updated PNS End User	7/21/2015	8:00 a.m.-9:00 a.m. 9:00 a.m.-10:00 a.m. 10:00 a.m.-11:00 a.m.	BLDG 103-C Lab
NEO Infection Control and Prevention+ Handwashing	7/22/2015	9:00 a.m.-10:30 a.m.	BLDG 103-D E&R
Updated Safety Care Level #2	7/22/2015 7/23/2015	12:30 p.m.-4:30 p.m. 8:00 a.m.-4:30 p.m.	BLDG 99L
Updated Safety Care Level #1	7/23/2015	8:00 a.m.-2:30 p.m.	BLDG 99F
NEO CPRA	7/23/2015	8:00 a.m.-11:30 a.m.	BLDG 103-C Room C-23
NEO CPRC	7/23/2015	8:00 a.m.-12:00 p.m.	BLDG 103-C Lab
NEO First Aid	7/23/2015	12:30 p.m.-4:30 p.m.	BLDG 103-C Room C-23

Training at a Glance - July

Class	Date	Time	Place
NEO Medical Emergency Response System	7/24/2015	8:00 a.m.-12:00 p.m.	BLDG 103-D E&R
NEO Seizure Management	7/24/2015	12:30 p.m.-2:30 p.m.	BLDG 103-D E&R
Comprehensive Contraband	7/24/2015	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 1:00 p.m.-3:00 p.m. 3:00 p.m.-5:00 p.m.	BLDG 103-C Room C-23
Updated Seizure Management	7/24/2015	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m.	BLDG 103-C Lab
Updated Safety Care Level #2 (Weekend)	7/25/2015 7/26/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99F
NEO Observation of Individual to Ensure Safety	7/27/2015	8:00 a.m.-10:30 a.m.	BLDG 103-D E&R
NEO Seclusion and Restraint	7/27/2015	1:30 p.m.-4:30 p.m.	BLDG 103-D E&R
CPRA	7/27/2015	1:00 p.m.-4:30 p.m.	BLDG 103-C Lab
Updated Seizure Management	7/27/2015	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m.	BLDG 103-C Room C-23
MH-Updated Incident Management	7/27/2015	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m. 1:00 p.m.-2:30 p.m. 3:00 p.m.-4:30 p.m.	BLDG 103-C C-18
Updated PNS Professional	7/27/2015	8:00 a.m.-10:00 a.m. 10:00 a.m.-12:00 p.m.	BLDG 103-C Lab
Updated PNS End User	7/27/2015	1:00 p.m.-2:00 p.m. 2:00 p.m.-3:00 p.m. 3:00 p.m.-4:00 p.m.	BLDG 103-C Lab
Safety Care Level #2	7/27/2015 7/28/2015 7/29/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99L
First Aid	7/28/2015	8:00 a.m.-12:00 p.m.	BLDG 103-C Room C-23
Infection Control and Prevention+ Handwashing	7/28/2015	1:00 p.m.-2:30 p.m.	BLDG 103-C Room C-23
Therapeutic Incentive Program	7/28/2015	8:30 a.m.-10:00 a.m.	BLDG 103-D E&R
Comprehensive Contraband	7/28/2015	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 1:00 p.m.-3:00 p.m. 3:00 p.m.-5:00 p.m.	BLDG 103-C Lab
NEO PNS Professional	7/29/2015	8:00 a.m.-12:00 p.m.	BLDG 103-C Room Lab
NEO PNS End User	7/29/2015	12:30 p.m.-4:30 p.m.	BLDG 103-D E&R
CPRC	7/29/2015	12:30 p.m.-4:30 p.m.	BLDG 103-C Room C-23
Updated Safety Care Level #2	7/29/2015 7/30/2015	12:30 p.m.-4:30 p.m. 8:00 a.m.-4:30 p.m.	BLDG 99F

Training at a Glance - July

Class	Date	Time	Place
Comprehensive Contraband	7/30/2015	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 1:00 p.m.-3:00 p.m. 3:00 p.m.-5:00 p.m.	BLDG 103-D E&R
First Aid	7/30/2015	8:00 a.m.-12:00 p.m.	BLDG 103-C Room C-23
CPRA	7/30/2015	1:00 p.m.-4:30 p.m.	BLDG 103-C Room C-23
MH-Updated Incident Management	7/30/2015	1:00 p.m.-2:30 p.m. 3:00 p.m.-4:30 p.m.	BLDG 20 Gracewood
EMR Nursing	7/31/2015	8:00 a.m.-1:30 p.m.	BLDG 103-C Room C-18


Unit designated scheduler should e-mail all CPR/First Aid to Jackie Huff and all other class requests to Runtha Giddens.

Effective Friday 2/6/15 Safety Care classes will be as follows:

Safety Care Level #2- 16 hours

Updated Safety Care Level #2- 12 hours

Safety Care Level # 1- 12 hours



24 Hour Computer Help Desk Number: 1-877-482-3233

Use this number to report any computer issues such as with computers, network printers, monitors, mice, keyboards, laptops, Avatar, Worx, Sunquest Down and Network down. Helpdesk covers items that were previously working and are not working or not working properly. Always keep ticket number and the name of the person you speak with for necessary follow up. NOTE: **Broken Mice & Keyboards** are replaced by helpdesk. Please keep info and report any issues with this process to Service Delivery Staff. Desktop printer issues may be phoned into Service Delivery at 2444 but will not be serviced. Replacement or alternative printing options will be reviewed.

Phone issues: Contact Switchboard at 2011 or e-mail **Monica Wilson** (Use this number for repairs, problems, requesting new lines or jacks) Include the following: Telephone # with trouble, Building #, Type of phone (name on the phone), Room #, Station # if phone has one, problem with phone, & contact person. When requesting LAN jack please place work order with Plant Operations to run the cable prior to requesting the jack be installed. Always request 2x2 when having new voice (phone) & data (LAN) jacks added.


Avatar Password Resets: Contact Unit Nurse Manager between 7:30 am & 5 pm or e-mail dbhdditappsupport@dbhdd.ga.gov. After normal business hours, clinical staff may contact Admission Office at 7006 for Avatar password resets. *Additional Avatar issues should e-mail dbhdditappsupport@dbhdd.ga.gov

New User Request or Computer Access Changes: Continue to fill out Access form and mail signed form to Service Delivery. Call 2444 with questions. Access changes include access to new software of specific folders and drives on our network.

Computer Equipment Moves: Fill out Computer Move request and submit to Service Delivery Staff. Call 2444 or e-mail EC_ServiceDelivery with questions. This takes approximately 30 days so allow time in planning.

Computer/Software Request: Continue to fill out Request for new Technology form and submit completed signed form to Service Delivery. Call 2444 or e-mail EC_ServiceDelivery with questions.

Avatar Reporting Needs: If you are in need of specific data for reporting from Avatar please contact Hospital Reporting staff, Karen Stiger, at 2446.



Infection Control - Products



Vacuette Urine Tubes



Vacuette Specimen Collection cup



Catheterization Tray with 14 FR Catheter



BZK Antiseptic Towelettes

In-service Coming to Your Area Soon!

Special Points of Interest

Congratulations to Bianca McIntosh on her passing her Licensed Clinical Social Work exam. Way to go!!!

Bianca McIntosh, LCSW

A moment of pride for ECRH/GRU! Grand Rounds on June 25th was presented by our own Dr. Michael Rollock, Tiffany Snow, and Bianca McIntosh!!! "Co-Creating a Community Reintegration Program with Individuals hospitalized with Severe Mental Illness: A Recovery-Oriented Cognitive Therapy Approach". The program received excellent reviews and ECRH is beaming with pride.

YARD SALE

August 1, 2015

9 AM - 2 PM

2702 Cranbrook Drive

Hephzibah, GA

PHOENIX CENTER/TREATMENT MALL AWARDS CEREMONY



On July 1, the Phoenix Center and the Treatment Mall held our first “Achievement Awards Ceremony”. The purpose of the ceremony was to highlight the hard work and efforts put forth by our individuals during the 12 week quarter. During the ceremony, our individuals received recognition for most improved in the following areas:

- Math
- Reading
- Coping skills
- Social skills
- Overall performance

Several of our individuals received acknowledgement and were deserving of each respective award. Our individuals attended this event with much refinement, displaying their most fashionable attire and their most appropriate demeanor! They were elated to be recognized and showed great appreciation.

We would like to thank all personnel for taking time out to support our individuals and their event. Furthermore, we would like to credit the success of this program to the cooperation and attendance from the ECRH staff members. We look forward to having continual success with this program in the future!

Sincerely,

Phoenix Center/Treatment Mall Staff



Gracewood Post Office

Window Hours

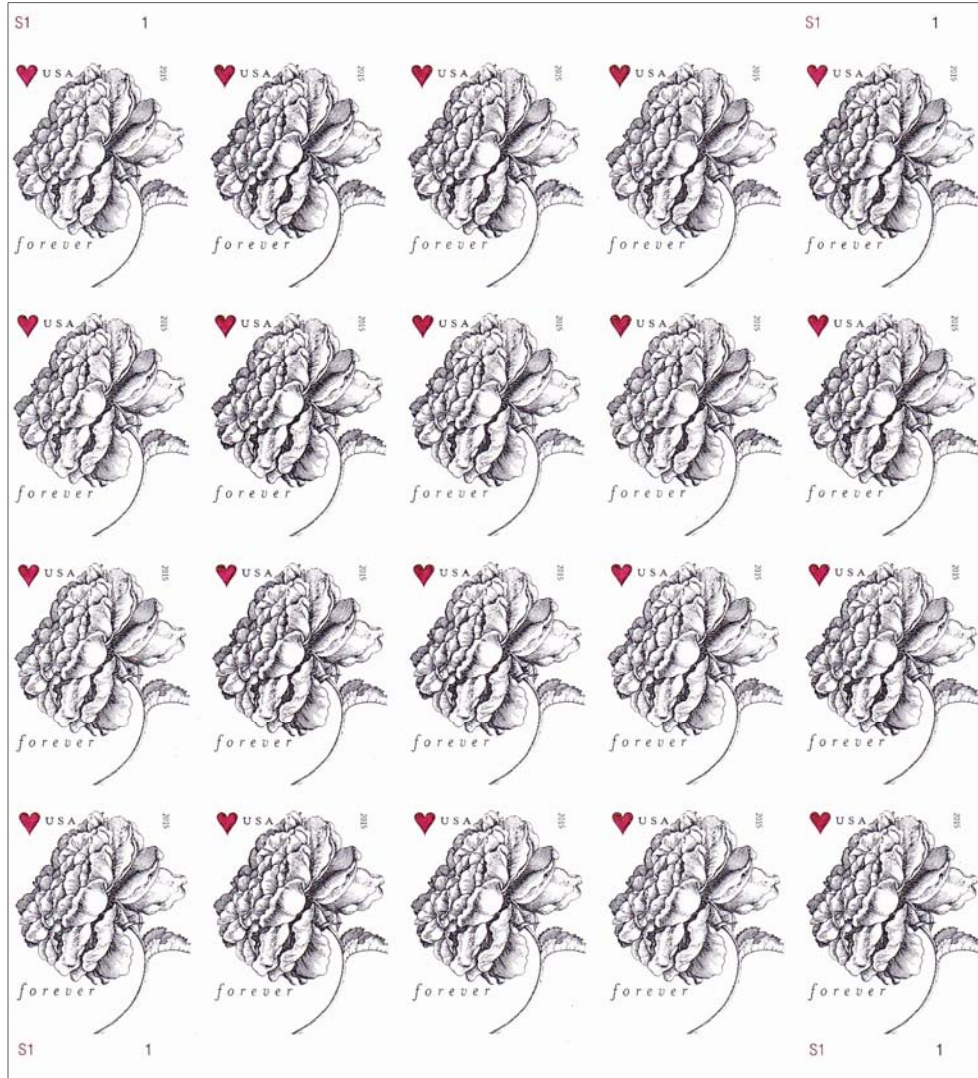
M-F 10:00 am-12:30 pm

1:30 pm-4:30 pm

Sat 9:00 am-10:45 am



Visit the Gracewood Post Office today and ask Frank Deas about renting a Post Office Box!





678.889.4328
1505 Lakes Parkway | Suite 100 | Lawrenceville, GA 30043

June 25, 2015

Dear Peach State FCU Member,

I am pleased to announce that the merger between Richmond Community Credit Union and Peach State Federal Credit Union was approved during the Special Meeting of Members on June 24th. The financial merger is effective July 1, 2015. This merger demonstrates a shared commitment on the part of both credit unions' Boards and management to grow stronger and remain highly competitive in today's financial marketplace.

By combining our resources, we will be able to provide members with an enhanced selection of products and services. I am happy to report that you will see an immediate decrease on some of the fees you have been paying. All members will receive further communication from Peach State in the coming weeks with additional details regarding fees.

I also want to assure you that Grace Helms and her entire team will remain on staff to serve you. They will continue to operate out of the current location, which will now be referred to as Peach State's Gracewood branch. We are planning to remodel the branch to give it a fresh, updated look and we are adjusting the branch hours to better accommodate your needs. Starting July 6, 2015, the Gracewood branch will be open Monday through Thursday from 8:30 a.m. until 4:30 p.m., and Friday from 8:30 a.m. until 6:00 p.m. Once the renovations are complete, we will also be adding Saturday morning hours of operation.

I take great pleasure in welcoming you to our credit union family. As we transition over the next several months, we plan to make the process as smooth as possible, with minimal impact on your day-to-day banking activities. Please note that the data processing conversion will not occur immediately. As that date draws near, we will be sure to communicate all the specifics.

Again, welcome! Our goal is to help you and your family continue to build a financially strong and prosperous future.

Sincerely,

Marshall Boutwell
President / CEO
Peach State Federal Credit Union

Published Twice Monthly



Paul Brock Regional Hospital Administrator
Rick Starr Associate Regional Hospital Administrator
Dr. Vicky Spratlin Clinical Director
Mickie Collins Chief Operating Officer
Augusta Campus 3405 Mike Padgett Highway Augusta, Georgia 30906
Gracewood Campus 100 Myrtle Boulevard Gracewood, Georgia 30812
Harold "Skip" Earnest Editor/Photographer
Kristen Burdett Publisher
NOTICE Items for publication must be submitted in written form. The upcoming issue's deadline is July 24, 2015. All articles and notices submitted for publication in the East Central Regional Hospital Bulletin are subject to editorial discretion. Please contact the Bulletin editor if you have questions regarding editorial decisions.

Our Mission

The mission of East Central Regional Hospital is to provide safe, competent and compassionate services to persons with mental illness and/or developmental disabilities.

Our Vision

The vision of our Facility is to be a center of excellence in the provision of comprehensive, responsive and compassionate care for consumers and their families.

Our Values

East Central Regional Hospital is caring and therefore, responsive to our consumers, their families, stakeholders and our employees through commitment to our core values:

Integrity

Communication & Collaboration

Accountability

Recognition through Relationships

Empowerment through Excellence



Accredited
by
The Joint Commission

Campus Marquees

Deadline for submission of

AUGUST MESSAGES

July 24, 2015

Submit information to Skip Earnest

Gracewood Campus

Extension 2102

(Information must be submitted on or before the indicated date to be placed on Marquees for the following month.)

ECRH Jobs List

This is a list of job openings currently available at East Central Regional Hospital. For further information regarding these positions, please go to the DBHDD webpage at www.dbhddjobs.com.

[Activity Therapy Leader - Augusta Campus](#)

[Activity Therapy Leader - Gracewood Campus](#)

[Auditor - Psychology](#)

[Auditor - Social Work](#)

[Budget/Accounting Supervisor](#)

[Client Support Worker - Gracewood](#)

[CNA - Skilled Nursing Facility](#)

[Dental Assistant](#)

[Director of Clinical Information Systems](#)

[Food Service Worker](#)

[General Trades Craftsman](#)

[Groundskeeper](#)

[Health Service Technician 1 - Augusta Mental Health Campus](#)

[Health Service Technician 1 - Gracewood Campus](#)

[Health Services Technician 2 - Augusta Mental Health Campus](#)

[Health Services Technician 2 - Gracewood Campus](#)

[Housekeeper](#)

[Housekeeping Manager](#)

[Housekeeping Team Leader](#)

[HVAC Repair Technician](#)

[Institutional Locksmith](#)

[Instructor 3 - Augusta Campus](#)

[Licensed Practical Nurse \(LPN\) - Gracewood Campus](#)

[Licensed Practical Nurse \(LPN\) - Augusta Mental Health Campus](#)

[Licensed Practical Nurse - Hourly/Part-time - Gracewood Campus](#)

[Licensed Practical Nurse - Hourly/Part-time -Augusta Campus](#)

[Mechanic](#)

[Mechanic Foreman](#)

[Mechanical Trades Supervisor](#)

[Nurse Administrator - \(E/N\) Gracewood and Augusta Campus](#)

[Nurse Manager - Gracewood Campus](#)

[Nurse Practitioner - Skilled Nursing Facility](#)

[Occupational Therapist](#)

[Pharmacist - Advanced](#)

[Pharmacy Technician](#)

[Procurement Assistant](#)

[Psychiatric Nurse Practitioner - Augusta Mental Health Campus](#)

[Psychology Services Coordinator](#)

[Recovery Team Facilitator](#)

[Registered Nurse \(RN\) - Augusta Mental Health Campus](#)

[Registered Nurse \(RN\) - Charge Nurse - Augusta Campus](#)

[Registered Nurse \(RN\) - Charge Nurse - Gracewood Campus](#)

[Registered Nurse \(RN\) - Hourly/Part-time - Augusta](#)

[Registered Nurse \(RN\) - Hourly/Part-time - Gracewood](#)

[Registered Nurse \(RN\) - Skilled Nursing Facility](#)

[Registered Nurse \(RN\) -Gracewood Campus](#)

[Service Director/Charge Nurse - Gracewood Campus](#)

[Shift Supervisor - Gracewood Campus](#)

[Skilled Utility Worker](#)

[Social Service Worker - Hourly](#)

[Social Worker - Hourly](#)

[Steam Plant Operator](#)

[Training Coordinator 1](#)

[Work Instructor 1 - Gracewood Campus](#)