



DBHDD

Georgia Department of Behavioral Health & Developmental Disabilities



ECRH Bulletin

VOLUME 12, ISSUE 11

DECEMBER 15, 2015

East Central Regional Hospital

Special points of interest:

- The Joint Commission
Holiday Events Calendar
Parade Winners
Safety Care Tidbit
Taking Flight



During the holidays we are often reminded of the diversity that makes up our world. People celebrate the holidays according to their separate heritage, traditions, and beliefs. But one of the common denominators that bring people together is a desire to live in peace, harmony, and happiness. Our campuses are sort of like a microcosm of the world. We are made up of people of varying differences, but we are all connected by the fact that we share the ECRH healthcare community together. Although we have our differences in opinions, perceptions, and desires, we can benefit through cooperation, compliance, and respect for each other. During this holiday season as we celebrate in our own traditions, let's try to hold onto that spirit of unity, harmony, and peace that all traditions embrace and apply it to our own ECRH community all year long. We will all benefit. Please have a very merry, safe, and joyous Christmas!

Sincerely, Paul Brock

Christmas gift suggestions: to your enemy, forgiveness. To an opponent, tolerance. To a friend, your heart. To a customer, service. To all, charity. To every child, a good example. To yourself, respect.

Oren Arnold



Inside this issue:

Table listing contents: New Employees (2), Clinical Director's Corner (3), Quality Management (4), Infection Control (5), Safety Shop (6), HR Partners (7,8), Hospital Security (10), Noticed by the Gnome (11), Out & About (13-15), Training at a Glance (16,17)

Tidbits of ECRH History

The 1970's saw the movement of patients from hospitals to the community, thanks to new drugs and enhanced therapies. Georgia Regional Hospital at Augusta (now ECRH-Augusta Campus) opened its doors to a new DEINSTITUTIONALIZATION UNIT in January, 1976. The primary purpose of the unit was to re-train long-term, chronically ill, psychiatric patients to live in independent living facilities, nursing homes, family care homes, or return to their families. Retraining included basic self-help skills such as bathing, dressing, table manners, counting money, how to operate the washing machine, etc.

Upon opening the new unit, 18 patients transferred from Central Regional Hospital in Milledgeville. Their length of hospitalization ranged from 10-40 years. By July, 1976, several of these patients had been placed in the community.

Contributed by Brian Mulherin

New Employees



Front Row(L-R): Mercedes Gilchrist, HST; Tomekia Brown, HST; Zana Allen, HST; Channing Beasley, HST

Back Row(L-R): Shannon Collier, HST; Jantzen Bolton, HST; Santretta Brigham, HST; Geri Barrios, HST

Front Row(L-R): Teneshia Glover, HST; Delores Lewis, HST; Laurie Newman, LPN; Barbara Evans, HST

Back Row(L-R): Amanda Jackson, CNA; Tameka Johnson, HST; Barbara Hite, CNA; Brian Kathol, LPN



Front Row(L-R): Comelitta Shooks-Berry, HST; Tamisha Bush, HST; Apiphany Thompson, HST; Naki-ma Rollins, HST

Back Row(L-R): Gary Turner, HST



WELCOME!

Clinical Director's Corner - Dr. Vicky Spratlin

Happy Holidays! This past year has certainly quite the roller coaster ride for yours truly. I started out the year still riding the high from the ICF program being placed back into CMS compliance. I soon realized, however, there was no time to rest on our laurels. There were two annual surveys upcoming.

Then in February, my father had a routine cardiac cath and stent placement, but went into respiratory arrest soon after, and was in the ICU for a while. You graciously allowed me to share those experiences in the RHA articles, and I was simply amazed at the outpouring of support I received. It reminded me I am part of a family at ECRH. To this day, people still ask about my father, who has had two surgeries and several hospitalizations since then, the most recent one being the day after Thanksgiving. Oh, by the way, I was supposed to be studying for my Board recertification exam amid all of this chaos. I actually sat by my father's ICU bed reading a board prep book. Luckily, I passed.

The surveys went well except for a few areas which were quickly fixed. My next hurdle was welcoming a new RHA. You see, I really liked being the RHA, and was not ready to let go of the reins. I knew I had to do so, and I knew it was my responsibility to orient "the new guy" to the best of my ability. I hope I have succeeded in that mission.

I can tell you it has not been easy. I have struggled mightily. I am apparently a bit more ambitious than I had previously thought. Mr. Brock has been extremely gracious and generous in including me in most decisions, but it is just not the same. This is why the President never runs for Vice President once his, (and maybe eventually, her) term is over.

I have explored other employment options. Some of them are quite attractive, but I think about those who I would leave behind. There are staff members who I love as much as most of my own family, (and in some cases, LIKE a whole lot more!). Of course, there are the individuals we serve. I have been privileged to be a part of the transition collaboration, which has allowed me to become more familiar with the Gracewood individuals. This has truly been a blessing. It keeps me glued to ECRH. Not to be boastful, but at this point in time, I cannot imagine ECRH without me, but much more importantly for me, I cannot imagine myself without ECRH.

I thank you for the tremendous support you all provided me when I was the Interim RHA and after I transitioned out of the role. It has meant the world to me. If I eventually move on to my next "great opportunity," I will carry that with me always.

That's enough about me. The Clinical Director's choice awards for December go to:

Natasha Reid-Phoenix Center Teacher. Ms. Reid saved the day when she came up with the perfect job for one of the Augusta Campus individuals.

James Walker-Activity Director for Gracewood. Mr. Walker put together another perfect ECRH parade.

Ranita Keener-Clinical Services Coordinator and Forensic Mall Coordinator. Ms. Keener coordinated, (I am sensing a theme here), another fantastic Mayor's Motorcade.

I wish safe and happy holidays to each of you.



Quality Management - The Joint Commission

Have you seen the new ECRH Quality Management Boards?

In November, 2015, Quality Management began providing information related to facility performance improvement data, Joint Commission information, and survey readiness tips via QM Boards. Each unit has a designated board that was installed in a location selected by the unit. The boards will be updated monthly. **Check them out!!!**



QM Board in Gracewood Administration Bldg 8

ECRH QM Board Locations:

Forensics I: Lobby of Bldg 1

Forensics II: Back Hallway of Bldg 14

Forensics SD: Hall wall next to time clock

AMH: Chart Room

GMH: Front lobby by time clock

Redbud: Rotunda

Camellia: Main hallway next to time clock

Tec 19: On the left inside entrance

Tec 22: On the left at the end of the work therapy hall

Quality Management - The Joint Commission

Quality Management Board Measures of Effectiveness Satisfaction Survey

In November 2015, Quality Management began providing information related to facility performance improvement data, Joint Commission information, and survey readiness tips via QM Boards. Each unit has a designated board that was installed in a location selected by the unit.

Instructions: Rate the following the areas in regards to the QM Board in your area. Upon completion, send to Quality Management Department-Bldg 8-Gracewood Campus via the campus mail.

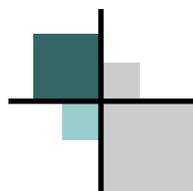
Unit/Dept: _____	<u>Circle One</u>						
Location of Board:	(Excellent)	5	4	3	2	1	(Poor)
Appearance:	(Excellent)	5	4	3	2	1	(Poor)
Quality of information displayed:	(Excellent)	5	4	3	2	1	(Poor)
Usefulness of Information:	(Excellent)	5	4	3	2	1	(Poor)
Provide any feedback or information that you would like to see in the future for the QM Boards:	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>						

Infection Control - Hey Germs! There's a New Sheriff in Town!

Our hospital cleaner has been changed from D-Z7 to Virex II 256. Diversey's Virex II 256 is a one-step, quaternary-based disinfectant cleaner concentrate that provides broad spectrum disinfection for use in healthcare and other facilities where cleaning and prevention of cross-contamination are critical. It provides a broad spectrum kill of microorganisms including HBV, HIV-1, VRE, MRSA, GRSA, MRSE, VISA, PRSP, Herpes Simplex Types 1&2, Influenza Type A2, Adenovirus, Rotavirus and many more. This cleaner meets blood-borne pathogen standards for decontaminating blood and body fluids.

Virex II 256 may be used on the following hard, non-porous, environmental surfaces: vinyl, painted surfaces, plastic, glazed ceramic, glazed porcelain, chrome, aluminum, laminated surfaces and baked enamel surfaces associated with floors, walls, ceilings, tables, chairs, countertops, telephones, fixtures, glazed tile, toilets, urinals, sinks, shower rooms and locker rooms areas – any hard, non-porous washable surface where disinfection is required. Allow surface to remain wet for 1 minute to kill HIV-1, 5 minutes to kill HBV and HCV and for 10 minutes to kill all other organisms.

Virex II 256 is a highly concentrated cleaner that must be diluted before use. Housekeeping will continue to provide direct care staff with diluted, working solutions for the daily cleaning needs in direct care areas. In-service for direct care staff will be coming soon.



Safety Shop

Top 10 Holiday Safety Tips

ESFi



1. Inspect electrical decorations for damage before use.

Cracked or damaged sockets, loose or bare wires, and loose connections may cause a serious shock or start a fire.



2. Do not overload electrical outlets.

Overloaded electrical outlets and faulty wires are a common cause of holiday fires. Avoid overloading outlets and plug only one high-wattage appliance into each outlet at a time.



3. Never connect more than three strings of incandescent lights.

More than three strands may not only blow a fuse, but can also cause a fire.



4. Keep tree fresh by watering daily.

Dry trees are a serious fire hazard.



5. Use battery-operated candles.

Candles start almost half of home decoration fires (NFPA).



6. Keep combustibles at least three feet from heat sources.

A heat source that was too close to the decoration was a factor in half of home fires that began with decorations. (NFPA).



7. Protect cords from damage.

To avoid shock or fire hazards, cords should never be pinched by furniture, forced into small spaces such as doors or windows, placed under rugs, located near heat sources, or attached by nails or staples.



8. Check decorations for certification label.

Decorations not bearing a label from an Independent testing laboratory such as Underwriters Laboratories (UL), Canadian Standards Association (CSA) or Intertek (ETL) have not been tested for safety and could be hazardous.



9. Stay in the kitchen when something is cooking.

Unattended cooking equipment is the leading cause of home cooking fires (NFPA).



10. Turn off, unplug, and extinguish all decorations when going to sleep or leaving the house.

Unattended candles are the cause of one in five home candle fires. Half of home fire deaths occur between the hours of 11:00 p.m. and 7:00 a.m. (NFPA)



HR Partners

ECRH Human Resources Team Doug Fine - HR Manager

Elaine Biley – HR Generalist/Operations Manager– Oversees HR Operations, Payroll/Kronos, and Personnel Records Management. Assist with Leave-keeping Issues/Audits, Benefits, Management Training, Workers' Compensation program and Special Projects.

Rhonda Vivor – Employee Relations Specialist – Coordinates Employee Relations including : employee/manager issues and concerns, HR Investigations, Grievances, Unemployment, Performance Management , Management Training and EAP information, oversees criminal background process.

Ronald Watson – Recruiter – Oversees the local Recruitment Process: Maintains/updates job vacancy website. Coordinates Resume Review, Phone Screens, Reference Checks, Selection/New Hire Processing, HR Training, and supports Criminal Background Process.

Brenda Fedrick -- Benefits and Leave Coordinator - Coordinates and assists with: Employee Benefits, Leave of Absences (LOA), Family and Medical Leave (FMLA), Retirement, HR Training.

Bonita Wilson -- Benefits and Leave Coordinator Coordinates and assists with: Employee Benefits, Leave of Absences (LOA), Family and Medical Leave (FMLA), Retirement, HR Training.

Melanie Harris- Recruitment Technician- Coordinates and assists with: Selection/New Hire Processing, Hire Packet Processing Pre-Employment Processing and HR Training. Assists and supports the Recruiter as a back-up as needed. Facilitates Criminal Background Check Process.

Dameka Garner – HR Transactions and Payroll Specialist - Coordinates Payroll and Transactions, Kronos, HR Training, Performs audits and special projects.

Nadine Williams – HR Transactions and Payroll Specialist – Coordinates Payroll and Transactions, Kronos, HR Training, Performs audits and special projects.

Jassica Speer-Cater – HR Assistant - Manages the HR Front Desk/Lobby Area, Assistant to the HR Team and HR Manager, Faithful Service Awards.

Sharyle Courtney-Garrett - HR Assistant-Random Drug Screening Coordinator, Salary Analyses, Critical Hires Verifications, Position Management, PeopleSoft Queries, Faithful Service Awards support, HR Training Class Registrations, Primary backup team member at the Front Office.

Human Resources Department ECRH

Main Office Telephone Number- 706-792-7177

Main Office Fax Number 706-792-7328

Office: Gracewood Campus Building 103-A



December 24th & 25th
are State holidays.
Merry Christmas!

HR Partners - Personal Leave Conversion

The 2016 Personal Leave Conversion process will become available on December 8, 2015 and end on December 31, 2015. Employees that are eligible should be encourage to visit the "Team Georgia" (www.team.georgia.gov) website and following the steps outlined below:

Available from **December 8th to December 31, 2015** by visiting www.team.georgia.gov using the following steps:

1. Click on the pink **Employee Self Service/My Account** tab located at the top of the page.
2. Enter your user ID (**Employee number**) and password under **State Employee Self Service Log In** (If you have never visited this site, use your Employee number as your user ID and your SSN as your password. It will then take you through the steps to change your password and sign-in again).
3. Once signed in, click **Self Service** then select the **Personal Leave Election** tab.
4. Under **Election Hours** you will enter the number of hours that you would like to convert. **Eligible Hours** will show you the number of hours that you are eligible to convert.
5. When you have entered the number of hours you wish to convert, **click SAVE**. Once you click **Save**, you should see your **Employee ID/Current Date/Time** under **Last Saved By**.

It is important to remember that employees **must have more than 120 hours of sick leave** in order to convert to personal leave (ONLY sick leave can be converted, no annual, forfeited, etc.). The maximum amount of sick leave hours that can be converted is 24. However, the amount employees are able to convert depends on the number of hours OVER 120. For example, if you have 144 hours or more, you are eligible to convert the total amount of 24 hours. If you have a total of 121 hours of sick leave, 1 hour can be converted to personal leave. Additionally, there must be a minimum balance of 120 hours of sick leave remaining after the conversion.

Note:

- Any personal leave hours converted cannot be used until the following year (2016) and **MUST** be used within that year. If not, the hours will be completely lost.
- If personal leave is not elected in the given time period (December 8 - December 31), it will not be available for conversion at any other time by any employee or staff member.
- Also any personal leave that was converted in December of 2014 has to be used by December 31, 2015.
- Please share this information with all employees in your office.



To all DBHDD employees,

Please note: Payroll deductions for new 2016 insurance elections will be reflected in paychecks issued beginning December 15, 2015.

The timing of these deductions is consistent with previous years and allows for advance payment of insurance coverage effective January 1, 2016.

Finally, we encourage you to check your payroll deductions. Alert a member of your local HR team if you notice any inconsistencies.

Thank you for your attention!

Christmas Parade Winners

*ECRH- 2015 Christmas Parade
Awards and Recognition
All Entries are "WINNERS"
Thanks to all that Participated!*

Unit Awards

MOST CONSUMER ORIENTED

Forensic & Mental Health
"Ginger Bread Land"



Most Creative & Original

Camellia
"Crazy Christmas Carnival"



BEST OVERALL IN PARADE

Redbud
"Gotham Holiday"



Departmental Awards

Most Unique

Dietary
"Merry Christmas from Dietary Services"



Most Christmas Spirit

Most Individual Oriented
"A Working Christmas"



Most Creative & Original

"Augusta Campus Psychology Department"



Best overall

Dental Clinic

"An Extraordinary Tooth Adventure"



Happy Holidays to All

Holiday Events

Tuesday, December 15, 2015	Macedonia Baptist Church Christmas Party 1:30 pm Augusta
December 17, 2015	Christmas Ball - Augusta 1:00pm-3:30pm
December 17, 2015	Christmas Program - Gracewood Chapel 7:00pm
December 18, 2015	Christmas Play - 10am & 2pm - Gracewood Auditorium

Hospital Security - Workplace Holiday Preparations

Before leaving the workplace for the holidays, it is recommended that you pay attention to the following.

- All inner office doors and building exterior doors should be closed and locked. Do not prop open an exterior door if working after hours.
- If you come in to work during the holiday, let someone know where you are and when you are expected to return.
- All portable equipment, tools, and computers should be secured or locked away.
- Make sure all windows are closed and secure.
- All valuable personal items should be taken home or securely locked away.
- Immediately report any suspicious activity or unauthorized personnel.



Happy Holidays!

Safety Care Tidbit - Safety Shuffle

If an Individual engages in dangerous behavior directed toward you, your immediate reaction should generally be to get into Protective stance and move away either backwards or sideways from aggressive person using simple balanced movements (Safety Shuffle!).



Note:

- Lift and move your rear foot first if moving backward.
- Lift and move your outside foot first if moving to the side.
- Never cross your feet or turn your back on the Individual.
- Maintain your balance while avoiding corners.
- Call for assistance immediately.
- Remember to **KEEP MOVING!**

Noticed by the Gnome - November

During the month of November, 2015, we received 29 nominations for our employees to be Noticed by the Gnome. A big THANK YOU goes out to these employees and to those who took the time to recognize the good work that was being done by others.

Debi Brizius	Tara Blair	Angela LeBlank
Erin East	Carol Callahan	Shannon McCray
Ivey Holmes	Lisa Folsom	Nicole Monroe
Jasmine Lambert	Latasha Ford	Robert Sarfo
Betty Dyches	LaShonda Gordon	Joanette Terry
Linda Doyle	Felisa Grant	Jennifer Matthews
Clarence Johnson	Angela Harris-Myers	April Burgess
Atira Cotman	Norman Hill	Christina Harvey
Kathy Rawson	Lorraine Jackson	Laura Shields
April Avent	Debbie Lassiter	



"Spent many hours assisting with the Nursing Skills Fair."

"Mr. Johnson is a man of his word and a great Chef. He has shown his dedication to the individuals and staff."

"Ms. Cotman does a GREAT JOB assisting everyone in Quality Management."

"Ms. Doyle is an outstanding Shift Supervisor who not only ensures her area is following policy, but also every area in Redbud. She is willing to help train and coach staff to meet their full potential."

"Ms. Dyches recently helped with a report-gathering project that took up a lot of her time and couldn't have been completed without her. She is always cheerful and upbeat and is an invaluable source of information on our individuals."

"Ms. Lambert knows her individuals and is able to share information about behaviors and how to best work with an individual. She remains calm in chaotic situations and maintains her sense of humor. She is much appreciated."

"Ms. Holmes is one of the most energetic people I have ever worked with. She is devoted to her individuals."

"Ms. Brizius is very supportive of direct care staff. She know her individuals well."

"Ms. East is so good at what she does that she is sometimes "invisible". She is a true gem and cannot know how much she is appreciated."

DD Services

**ECRH Incident Management
Hotline Procedure**

The purpose of this Hotline is to establish an alternate means of reporting incidents in a timely manner. The Hotline is to be utilized by any employee, contractor, family member, visitor and volunteer that may feel uncomfortable reporting an incident or allegation of abuse, exploitation or neglect in person. This is an **alternate** reporting system and by no means will it replace the current protocol outlined in the IM Policy.

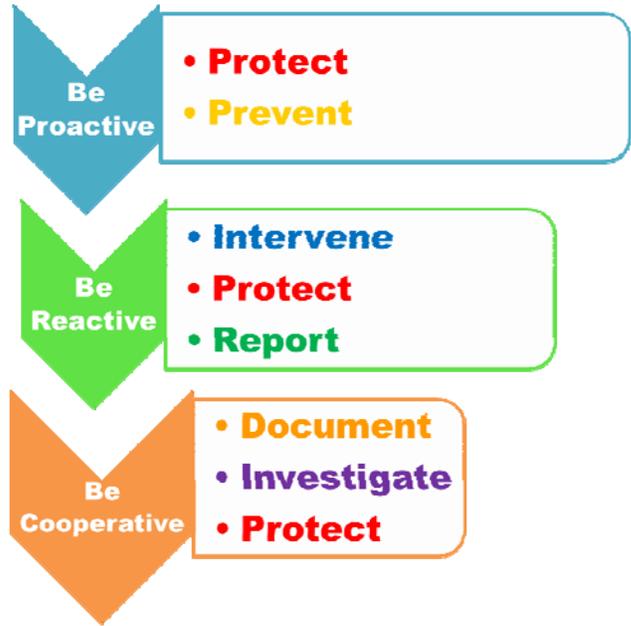
Hotline Number:
(706) 945-7150



PRIDE IN PLACE - It Starts with Me

"If you change the way you look at things,
the things you look at change." - Wayne Dyer

Our Role in Protecting Our Individuals from Harm



24 Hour GETS Computer Help Desk Number: 1-877-482-3233

<https://sts.gets.georgia.gov> – using SOG ID and Password

Contact the GETS Helpdesk Online at <https://login.gets.georgia.gov/portal> using SOG ID (computer sign on) and password to login or Call 1-877-482-3233 to report issues when your computer is not working correctly, when you need your SOG password reset, need access to or report issues with network drives, report network connectivity issues (no internet/slow internet), report outages (system/network), report a suspected computer virus, report laptop encryption issues. Contact Service Delivery Staff @ 706-790-2444/2445 if you have questions on this process.

Request Additional IT support on the DBHDD Intranet Support page: <https://gets.sharepoint.com/sites/DBHDDIntranet/support/Pages/default.aspx> Use your Office 365 ID and Password to login. Report the following issues through this site: Request a SharePoint site, Reset Office 365 password, Request access to application, Request security and system access, Request computer or telecom equipment, Report a problem with an application, request new printer or move of existing printer, Connect to network printer, Onboard new DBHDD employee (Manager only), Offboard departing DBHDD employee (Manager only), or if you are not sure what you need and wish to ask a question please use the above support page. Contact Service Delivery Staff @ 706-790-2444/2445 if you have questions on this process.

To assist in moving through the process quicker, please also provide the following forms to the ECRH_ServiceDelivery@dbhdd.ga.gov for the following issues with proper signatures. This will allow all necessary information to process your request in a timely manner:

- New User or change request for computer access – ADM-002A (Approximately 7 days)
- New Technology request (Hardware/Software) – ADM-001 (Approximately 30 days)
- Computer Equipment Move – ADM-351 (Approximately 30 days)

Phone issues: Contact Switchboard at 2011 or e-mail **Monica Wilson** (Use this number for repairs, problems, requesting new lines or jacks) Include the following: Telephone # with trouble, Building #, Type of phone (name on the phone), Room #, Station # if phone has one, problem with phone, & contact person. When requesting LAN jack please place work order with Plant Operations to run the cable prior to requesting the jack be installed. Always request 2x2 when having new voice (phone) & data (LAN) jacks added.

Avatar Password Resets and Issues: Contact Unit Nurse Manager, Charge Nurse or Department Head *Additional Avatar issues should e-mail dbhdditappsupport@dhr.state.ga.us. Contact Apps Support staff at 706-790-2446 for Avatar questions.

Avatar Reporting Needs: If you are in need of specific data for reporting from Avatar please contact Hospital Reporting staff at 2568.

Out & About

Christmas Parade



Mayors' Motorcade



Out & About

Augusta Tree Lighting



Christmas Concert



Out & About



Standby generator project for Redbud Unit - 15-Annex.



Augusta Campus Cooling Tower project nears completion. Looks like it even came with an R2D2 unit.



These kittens, along with their mom, were relocated from the Gracewood Campus Health information Management department to the Kitten Connection rescue group and made available for adoption through there and Petco. Great rescue ladies!



Training at a Glance - December

Class	Date	Time	Place
EMR Nursing	12/16/2015	8:00 a.m.-1:30 p.m.	BLDG 103-C Room C-18
NEO PBS Training	12/16/2015	8:00 a.m.-4:30 p.m.	BLDG 20 Gracewood
NEO Principles of Recovery	12/16/2015	9:30 a.m.-10:30 a.m.	BLDG 103-D E&R
Updated PNS End User	12/16/2015	1:00 p.m.-2:00 p.m. 2:00 p.m.-3:00 p.m.	BLDG 103-C Lab
Updated Safety Care Level #2	12/16/2015 12/17/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99L
Updated Seizure Management	12/16/2015	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m.	BLDG 103-C Room C-23
NEO Infection Control and Prevention+Handwashing	12/17/2015	9:00 a.m.-10:30 a.m.	BLDG 103-D E&R
Ostomy DD Training	12/17/2015	8:00 a.m.-10:00 a.m.	BLDG 103-C Lab
Updated PNS Professional	12/17/2015	1:00 p.m.-3:00 p.m. 3:00 p.m.-5:00 p.m.	BLDG 103-C Lab
Updated Safety Care Level #1	12/17/2015	8:00 a.m.-2:30 p.m.	BLDG 99F
Infection Control and Prevention+Handwashing	12/18/2015	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m. 1:00 p.m.-2:30 p.m. 3:00 p.m.-4:30 p.m.	BLDG 103-D E&R
NEO Safety Care Level #1	12/18/2015 12/21/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99F
NEO Safety Care Level #2	12/18/2015 12/21/2015 12/22/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99L
Scheduling Classes	12/18/2015	9:00 a.m.-11:00 a.m.	BLDG 103-C Room C-23
Updated Safety Care Level #2 (Weekend)	12/19/2015 12/20/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99L
CPRA	12/21/2015	8:00 a.m.-11:30 a.m.	BLDG 103-C ROOM C-23
First Aid	12/21/2015	12:30 p.m.-4:30- p.m.	BLDG 103-C ROOM C-23
Infection Control and Prevention+Handwashing	12/21/2015	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m. 1:00 p.m.-2:30 p.m.	BLDG 103-D E&R
First Aid	12/22/2015	8:00 a.m.-12:00 p.m.	BLDG 103-C ROOM C-23
CPRA	12/22/2015	1:00 p.m.-4:30- p.m.	BLDG 103-C ROOM C-23
Updated Safety Care Level #2	12/22/2015 12/23/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99L
Updated Seizure Management	12/22/2015	1:00 p.m.-2:30 p.m. 3:00 p.m.-4:30 p.m.	BLDG 103-C Room C-23
Infection Control and Prevention+Handwashing	12/23/2015	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m.	BLDG 103-D E&R

Training at a Glance - December

Class	Date	Time	Place
NEO CPRA	12/23/2015	8:00 a.m.-11:30 a.m.	BLDG 103-C Room C-23
NEO CPRC	12/23/2015	8:00 a.m.-12:00 p.m.	BLDG 103-C Lab
NEO First Aid	12/23/2015	12:30 p.m.-4:30 p.m.	BLDG 103-C Room C-23
Updated PNS Professional	12/23/2015	1:00 p.m.-3:00 p.m. 3:00 p.m.-5:00 p.m.	BLDG 103-C Lab
CPRA	12/28/2015	8:00 a.m.-11:30 a.m.	BLDG 103-C Lab
Defensive Driving	12/28/2015	8:00 a.m.-2:30 p.m.	BLDG 103-C Room C-23
NEO Medical Emergency Response System	12/28/2015	8:00 a.m.-12:00 p.m.	BLDG 103-D E&R
NEO Seizure Management	12/28/2015	12:30 p.m.-2:30 p.m.	BLDG 103-D E&R
Updated Safety Care Level #2	12/28/2015 12/29/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	Updated Safety Care Level #2
First Aid	12/29/2015	8:00 a.m.-12:00 p.m.	BLDG 103-C ROOM C-23
CPRA	12/29/2015	1:00 p.m.-4:30- p.m.	BLDG 103-C ROOM C-23
Infection Control and Prevention+ Handwashing	12/29/2015	8:00 a.m.-9:30 a.m. 1:00 p.m.-2:30 p.m.	BLDG 103-D E&R
NEO Observation of Individual to Ensure Safety	12/29/2015	8:00 a.m.-10:30 a.m.	BLDG 103-D E&R
NEO Seclusion and Restraint	12/29/2015	1:30 p.m.-4:30 p.m.	BLDG 103-D E&R
Updated Seizure Management	12/29/2015	10:00 a.m.-11:30 a.m. 3:00 p.m.-4:30 p.m.	BLDG 103-C Lab
First Aid	12/30/2015	12:30 p.m.-4:30 p.m.	BLDG 103-C Room C-23
NEO Therapeutic Incentive Program	12/30/2015	8:30 a.m.-10:00 a.m.	BLDG 103-D E&R
Updated PNS End User	12/30/2015	8:00 a.m.-9:00 a.m. 9:00 a.m.-10:00 a.m. 10:00 a.m.-11:00 a.m.	BLDG 103-C Room C-23
Updated PNS Professional	12/30/2015	8:00 a.m.-10:00 a.m. 10:00 a.m.-12:00 p.m. 1:00 p.m.-3:00 p.m.	BLDG 103-C Lab
Updated Safety Care Level #1	12/30/2015	8:00 a.m.-2:30 p.m.	BLDG 99F
Updated Safety Care Level #2	12/30/2015 12/31/2015	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99L
NEO PNS Professional	12/31/2015	8:00 a.m.-12:00 p.m.	BLDG 103-C Lab
NEO PNS End User	12/31/2015	12:30 p.m.-4:30 p.m.	BLDG 103-D E&R
CPRC	12/31/2015	8:00 a.m.-12:00 p.m.	BLDG 99F
Scheduling Classes	12/31/2015	8:00 a.m.-10:00 a.m.	BLDG 103-D E&R

Published Twice Monthly



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NOTICE Items for publication must be submitted in written form. The upcoming issue's deadline is December 23, 2015. All articles and notices submitted for publication in the East Central Regional Hospital Bulletin are subject to editorial discretion. Please contact the Bulletin editor if you have questions regarding editorial decisions.



Our Mission

The mission of East Central Regional Hospital is to provide safe, competent and compassionate services to persons with mental illness and/or developmental disabilities.

Our Vision

The vision of our Facility is to be a center of excellence in the provision of comprehensive, responsive and compassionate care for consumers and their families.

Our Values

East Central Regional Hospital is caring and therefore, responsive to our consumers, their families, stakeholders and our employees through commitment to our core values:

Integrity

Communication & Collaboration

Accountability

Recognition through Relationships

Empowerment through Excellence



Accredited
by
The Joint Commission

Campus Marquees

Deadline for submission of

JANUARY MESSAGES

December 23, 2015

Submit information to Skip Earnest

Gracewood Campus

Extension 2102

(Information must be submitted on or before the indicated date to be placed on Marquees for the following month.)

DBHDD Vision and Mission

Vision

Easy access to high-quality care that leads to a life of recovery and independence for the people we serve



Mission

Leading an accountable and effective continuum of care to support Georgians with behavioral health challenges, and intellectual and developmental disabilities in a dynamic health care environment

Gracewood Post Office

Window Hours

M-F 10:00 am-12:30 pm

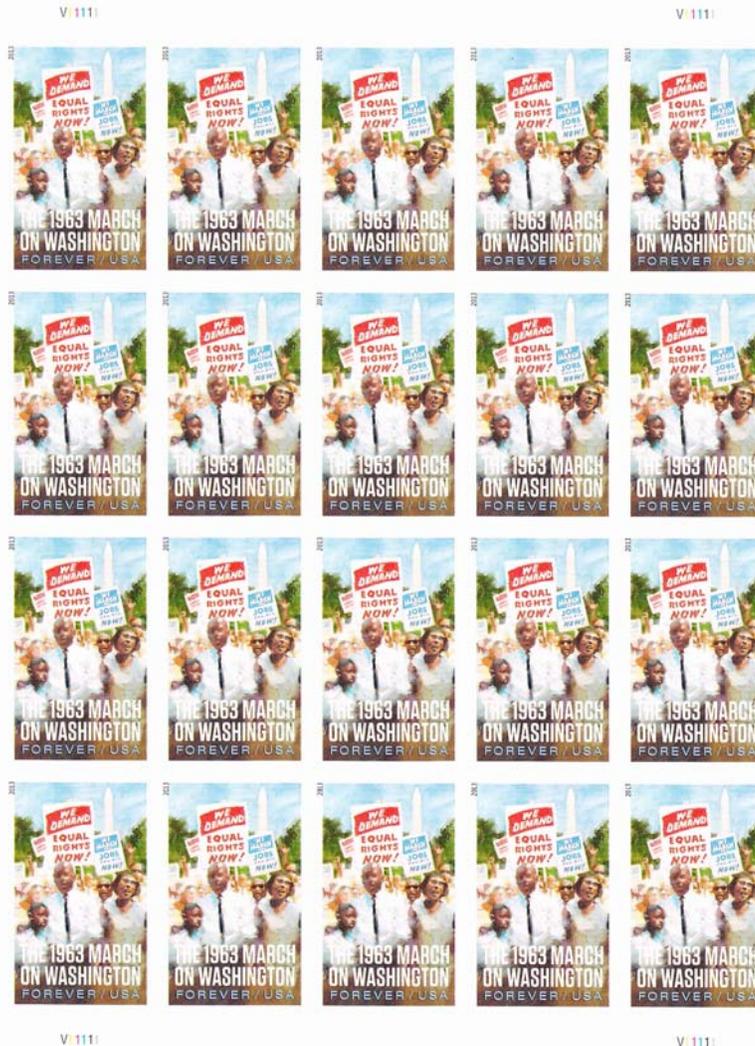
1:30 pm-4:30 pm

Sat 9:00 am-10:45 am



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ECRH Jobs List

This is a list of job openings currently available at East Central Regional Hospital. For further information regarding these positions, please go to the DBHDD webpage at www.dbhddjobs.com.

[Activity Therapist - Augusta Campus](#)

[Activity Therapy Leader](#)

[Activity Therapy Leader - Gracewood Campus](#)

[Assistant Housekeeping Director](#)

[Auditor - Psychology](#)

[Auditor - Social Work](#)

[Billing Specialist](#)

[Budget/Accounting Supervisor](#)

[Charge Nurse - ECRH - Redbud 7a-3:30p](#)

[Clerical Worker - MHS Admissions - Parttime 8:00p-4:30a](#)

[Client Support Worker - Gracewood](#)

[CNA - ECRH SNF - FT 3rd Shift - 69639](#)

[CNA - Skilled Nursing Facility](#)

[Counselor - Group Facilitator](#)

[Dental Assistant](#)

[Dentist](#)

[Director of Clinical Information Systems](#)

[Executive Secretary - DD Services - Gracewood Campus](#)

[Food Service Operations Worker 1](#)

[Food Service Operations Worker 2/Senior](#)

[Food Service Supervisor \(2 Open Positions\)](#)

[Food Service Supervisor - ECRH - 70105](#)

[General Trades Craftsman](#)

[Groundskeeper - ECRH - 1st Shift - 208498](#)

[Group Facilitator/Counselor - AMH Mall](#)

[Health Service Technician 1 - Augusta Mental Health Campus](#)

[Health Service Technician 1 - Gracewood Campus](#)

[Health Services Technician 2 - Augusta Mental Health Campus](#)

[Health Services Technician 2 - Gracewood Campus](#)

[Housekeeper](#)

[Housekeeping Manager](#)

[Housekeeping Team Leader](#)

[Houseparent](#)

[HVAC Repair Technician](#)

[Incident Management Analyst \(WL\)](#)

[Instructor 1 - ICF/MR Treatment Mall -ECRH](#)

[Laboratory Services Worker \(part time hourly\)](#)

[Laundry Worker](#)

[Licensed Nursing Home Administrator](#)

[Licensed Practical Nurse \(LPN\) - Gracewood Campus](#)

[Licensed Practical Nurse \(LPN\) - Augusta Mental Health Campus](#)

[Licensed Practical Nurse - Hourly/Part-time - Gracewood Campus](#)

[Licensed Practical Nurse - Hourly/Part-time -Augusta Campus](#)

[LPN - Gen Mental Hlth - 7a-3:30p](#)

[LPN - Infection Control - ECRH 8am-5pm](#)

[Maintenance Worker - 1st Shift](#)

[Mechanic Foreman](#)

[Medical Records Info Tech - ECRH - 76412](#)

[Medical Technologist](#)

[Medical Technologist](#)

[Motor Vehicle Operator](#)

[Nurse Manager - Gracewood Campus](#)

[Nurse Practitioner - Skilled Nursing Facility](#)

[Occupational Therapist](#)

[Operations Analyst - Accounting or Finance - ECRH - 68990](#)

[Painter](#)

[Pharmacist - Advanced](#)

[Pharmacy Technician](#)

[Program Assistant - Admissions - 12:00p-8:30p](#)

[Program Assistant - Admissions - 2nd Shift](#)

[Program Assistant - Forensic Treatment Mall - FT Days](#)

[Program Assistant - Plant Operations - Administrative Support](#)

[Program Assistant - Redbud Unit - Gracewood Campus](#)

[Psychiatric Nurse Practitioner - Augusta Mental Health Campus](#)

[Psychologist - Forensic Outpatient](#)

[Qualified Intellectual Disabilities Professional](#)

[Registered Nurse \(RN\) - Augusta Mental Health Campus](#)

[Registered Nurse \(RN\) - Charge Nurse - Augusta Campus](#)

[Registered Nurse \(RN\) - Charge Nurse - Gracewood Campus](#)

[Registered Nurse \(RN\) - Hourly/Part-time - Augusta](#)

[Registered Nurse \(RN\) - Hourly/Part-time - Gracewood](#)

[Registered Nurse \(RN\) - Redbud - Part-time Evening](#)

ECRH Jobs List

This is a list of job openings currently available at East Central Regional Hospital. For further information regarding these positions, please go to the DBHDD webpage at www.dbhddjobs.com.

[Registered Nurse \(RN\) - Skilled Nursing Facility](#)

[Registered Nurse \(RN\) - Gracewood Campus](#)

[Registered Respiratory Therapist - Camellia - PT](#)

[RN - Redbud Unit - 7a-3:30p](#)

[Service Director/Charge Nurse - Gracewood Campus](#)

[Shift Supervisor - Augusta Mental Health Campus - 1st Shift](#)

[Shift Supervisor - Gracewood Campus](#)

[Skilled Utility Worker](#)

[Steam Plant Operator](#)

[Steam Plant Operator](#)

[Training Coordinator 1](#)

[Training Specialist 1](#)

[Work Instructor 1 - Gracewood Campus](#)

[Workers' Compensation Coordinator](#)

Taking Flight

A Briefing from Project GREAT

Georgia Recovery-Based Educational Approach to Treatment

A RECOVERY STORY –Jonathan’s Mom¹

Jonathan was sixteen years of age and dying of pneumonia after years of complications associated with severe mental retardation and cerebral palsy. His breathing was labored and increasingly shallow, and there was a staccato of grunts and mechanical sucking as the mother continued the battle to keep the upper airway clear. She was the lone caregiver for the father had long since abandoned what must have seemed like an impossible and fruitless mission. Gently the consulting psychologist moved toward the heart of the matter – “Mom how are you holding up?” Her answer was well rehearsed, “I’m fine” she responded with a tone of annoyed expectancy. You see, throughout Jonathan’s life the providers and comforters always seemed more interested in her than in her son. At his birth she had been advised to put Jonathan away and not to even try to raise her own son. After all he was severely damaged and could accomplish nothing that “we” would consider of value. Worse, every step of the way would be painfully labored – drinking his mother’s milk, fixing his gaze, communicating his wants and needs, moving about... none of the basic human functions would come easy for him. Jonathan will be an inconvenience to her they promised and nothing good would come from her efforts. She should be more concerned about the quality of her own life they counseled. “Put him away”... she recoiled from those words that were first spoken by the doctor but no doubt had echoed in her mind over and over in this now sixteen year journey. And now here was another of those well-meaning comforters that she expects will advise her to “let him go... put him away.”

On this day, the psychologist found “a better way” by asking the mother to “tell me about Jonathan.” With some tears and some laughter she shared of the story of her boy Jonathan and

how he had given her such joy. Did it really matter what she placed on the scale of his worth? Not at all, it only mattered that she could and she did. Authentically, the psychologist reflected back the ways that she had found his life to have meaning and worth and in so doing reaffirmed that her life had been worth something too. It was not easy work, though, for any hint that the conversation was a preparatory eulogy hit a raw nerve of resentment – “Don’t care for me.” “Don’t manage my grief for him.” “Jonathan is the one that deserves our attention, and he is still with us, he is not dead and gone.” So in the remaining time with her, the psychologist was careful to keep the focus on Jonathan and the profound measure of his worth in her eyes. As they talked, her hand caressed his brow and hair, and on occasion she cleared the airway with the suctioning device. With great tenderness and wisdom, she loved him and that was enough.

LEARNING POINT

In the recovery-orientation to care, meaning and purpose play key roles in enabling us to endure the hardships and to find the joys in our journey. This perspective on “recovery” is clearly evident in the story of Jonathan’s mother as she found meaning in her conviction that her son was of immeasurable value in ways that she best of all could understand. There is a promise of such love that we should all remember and that is with courage, perseverance, and an extraordinary measure of love for one another, we can see the hope past all the worries and uncertainty. We can see immeasurable worth when others see nothing at all. And through the lonely days and all the dark nights, there just beyond the shadows will be the assurance that love never goes wasted.

By Alex Mabe, Ph.D.

¹ This story was de-identified to protect privacy.