DBHDD Community-Based Services
Awareness Initiative

DBHDD Region Two

Adult Behavioral Health and Developmental Disability Services
As of
July 1, 2012
Georgia Department of Behavioral Health & Developmental Disabilities
Regional Map with Community Service Areas
Effective July 1, 2011

STATE HOSPITALS
1. Georgia Regional Hospital at Atlanta
2. West Central Georgia Regional Hospital
3. Central State Hospital (DD & Forensic only)
4. East Central Regional Hospital
5. Southwestern State Hospital
6. Georgia Regional Hospital at Savannah

Numbered Service Areas are for identification purposes only.

1. Lookout Mountain Community Services
2. Avita Community Partners
3. Cobb Community Service Board
4. Douglas County Community Service Board
5. Fulton County MHDDAD
6. DeKalb Community Service Board
7. View Point Health
8. Clayton Community Service Board
9. Advantage Behavioral Health Systems
10. Pathways Center for Behavioral & Developmental Growth
11. McIntosh Trail Community Service Board
12. River Edge Behavioral Health Center
13. Phoenix Center Behavioral Health Services
14. Oconee County Community Service Board
15. CSB of East Central Ga (Serenity Behavioral Health)
16. Ogeechee Behavioral Health Services
17. New Horizons Community Service Board
18. Middle Flint Behavioral Healthcare
19. Community Service Board of Middle Georgia
20. Albany Area Community Service Board
21. Georgia Pines Community MHMRSA Services
22. Behavioral Health Services of South Georgia
23. Pineland Area Community Service Board
24. Satilla Community Service Board
25. Gateway Community Service Board
26. Highland Rivers Community Service Board
Region Two DBHDD Office

The Region Two office for the Department of Behavioral Health and Developmental Disabilities (DBHDD) is one of six regional offices across the state.

The Region Two office is an administrative field office of the DBHDD. The purpose of the Regional Office is to provide a local presence for the Department, to develop a community based system of care, to enhance community partnerships, and to oversee contracts and monitor the performance of providers who serve people needing treatment or support from the public sector for mental illness, addictive diseases, or developmental disabilities. It is envisioned that a comprehensive and effective community based system of care will meet the needs of people with disabilities without resorting out of home placement or having to access high-end inpatient programs. In addition, the Regional Office provides planning and coordination of its provider network, provides technical assistance, and serves as the point of contact for individuals who may have questions about the service system or difficulties accessing services.

Region Two covers 33 counties in Northeast and Central Georgia. It has a volunteer Regional Planning Board comprised of interested citizens and stakeholders from each of the counties. The Regional Planning Board serves as the formal local body for identifying needs and developing area-specific recommendations to the DBHDD. The Regional Planning Board identifies existing community resources as well as gaps in the service continuum and prepares an annual regional report. Their role in gathering information and informing State officials of the critical needs of the region is very important to the system.

The Region Two office is located in Augusta, Georgia.

DBHDD Region Two Office
3405 Mike Padgett Hwy, Building 3
Augusta, GA 30906
Phone: (706) 792-7733
Fax: (706) 792-7284
Toll Free: 1-866-380-4835
Full Array of Behavioral Health Services

CORE Services:
- Assessment and Service Plan Development
- Crisis Intervention
- Psychiatric Treatment
- Nursing Assessment & Care
- Medication Administration
- Community Support
- Individual, Family, and Group Counseling
- Pharmacy and Lab

SPECIALTY Services:
- Crisis Stabilization Unit
- Assertive Community Treatment
- Peer Support
- Psychosocial Rehabilitation
- Case Management
- Supportive Employment
- Adult Mental Health Residential Service
- Addictive Diseases Residential Service
- Intensive Addictive Disease Outpatient Program (IOP)
Crisis Stabilization Units
Adult Addictive Disease Residential Treatment Programs
Women’s Ready For Work Residential Programs
Mobile Crisis Services
Assertive Community Treatment
### Region Two Core Clinics

<table>
<thead>
<tr>
<th>Advantage</th>
<th>American Work</th>
<th>Oconee</th>
<th>Ogeechee</th>
<th>River Edge</th>
<th>Serenity</th>
</tr>
</thead>
</table>
| Barrow County Clinic  
98 Lanthier Street  
Winder, GA 30680  
770.868.4150  
Clarke County Clinic  
250 North Main Street  
Athens, GA 30601  
706.389.6767  
Intake/Emergency  
195-B Miles Street  
Athens, GA 30601  
706.354.3973  
Crisis: 800.715.4225  
| | | | | | |
| Elbert County Clinic  
50 Chestnut Street  
Elberton, GA 30635  
706.549.3182  
Greene County Clinic  
1040 Silver Road  
Greensboro, GA 30642  
706.453.2301  
Jackson County Clinic  
515 Darnell Road  
P.O. Box 356  
Jefferson, GA 30549  
706.367.5258  
| | | | | | |
| Augusta Clinic  
1727 Wrightsboro Road Suite B  
Augusta, GA 30904  
706.736.8170  
Burke County Clinic  
292 West 4th Street  
P.O. Box 547  
Waynesboro, GA 30830  
706.437.6863  
Emanuel County Clinic  
223 North Anderson Drive  
P.O. Box 1259  
Swainsboro, GA 30401  
478.289.2530  
Screven County Clinic  
302 East Ogeechee Street  
Sylvania, GA 30467  
912.564.7825  
| | | | | | |
| Baldwin Adult Mental Health  
430 North Jefferson Street  
Milledgeville, GA 31061  
478.445.4721  
Baldwin Addictive Disease Outpatient  
900 Barrows Ferry Road  
Milledgeville, GA 31061  
478.445.5518  
Child and Adolescent Outpatient Services  
1371 Orchard Hill Road  
Milledgeville, GA 31061  
478.445.5322  
| | | | | | |
| Hancock County Clinic  
7075 Boland Circle  
Sparta, GA 31087  
706.444.1037  
Washington County Clinic  
522 Washington Avenue  
Sandersville, GA 31082  
478.553.2424 (Adult Services)  
478.240.3050 (C&A)  
| | | | | | |
| Burke County Clinic  
292 West 4th Street  
P.O. Box 547  
Waynesboro, GA 30830  
706.437.6863  
Emanuel County Clinic  
223 North Anderson Drive  
P.O. Box 1259  
Swainsboro, GA 30401  
478.289.2530  
Screven County Clinic  
302 East Ogeechee Street  
Sylvania, GA 30467  
912.564.7825  
| | | | | | |
| Baldwin County Clinic  
Park 60 - Highway 22  
Milledgeville, GA 31061  
478.445.1290  
Bibb County  
175 Emery Highway  
Macon, GA 31217  
478.803.7714  
Bibb - Baconfield Site  
750 Baconfield Drive  
Macon, GA 31217  
478.751.4430 (C&A)  
478.751.4464 (Seniors)  
| | | | | | |
| Jones County Clinic - DFCS Office  
530 Settlement Road  
Gray, GA 31032  
478.986.9016  
Monroe County Clinic  
168 Old Brent Road  
Forsyth, GA 31029  
478.994.7600  
Twiggs Satellite Office  
952 Main Street  
Jeffersonville, GA 31044  
478.945.3123  
| | | | | | |
| McDuffie County Clinic  
306 Greenway Street  
Thomson, GA 30824  
706.595.2739  
Richmond County Clinic  
3421 Mike Padgett Highway  
Augusta, GA 30906  
706.432.4800  
Wilkes County Clinic  
124 Gordon Street  
Washington, GA 30673  
706.678.1395  
| | | | | | |
Behavioral Health Service Descriptions:

**Adult Core Services**
Core services are outpatient counseling and support services available to individuals with a mental illness or an addictive disease. Eligible individuals from all of Region Two’s counties can access core services with a DBHDD provider by contacting the provider directly or by contacting the Georgia Crisis and Access Line at 1-800-715-4225 or [www.mygcal.com](http://www.mygcal.com).

**Adult Crisis Stabilization Units (CSU)**
CSUs provide mental health and substance abuse detoxification services in residential settings to individuals experiencing a behavioral health crisis. Lengths of stay average 5 days or less and individuals are then referred to appropriate outpatient or residential services. CSUs are located in Bibb, Clarke, and Richmond counties and are operated by River Edge BHS, Advantage BHS, and Serenity BHS. They have a combined capacity of 56 beds. They primarily serve individuals residing in Region 2 but may be utilized by any eligible individual in the state, regardless of county of residence.

**Adult In-patient Hospitalization Services**
East Central Regional Hospital (ECRH) provides inpatient psychiatric treatment services for individuals whose mental health symptoms are too severe to be effectively treated in a CSU. ECRH has a capacity of 90 beds.

**Adult Mental Health Residential Services**
Residential services range from intensive treatment in small residential settings to independent living with drop-in visits from treatment and support staff. DBHDD residential services are designed to promote maximum independence, individual choice, and recovery.

**Housing Vouchers and Bridge Funding**
DBHDD provides rental assistance to eligible individuals through the Georgia Housing Voucher Program and bridge funding to individuals transitioning from institutions. Eligible individuals include persons living with serious and persistent mental illnesses with histories of frequent or protracted hospitalizations, incarcerations, homelessness and/or frequent emergency room treatment incidents. The program is designed to provide housing supports for individuals who meet DBHDD criteria but are deemed ineligible for other housing programs.

**Peer Support Services**
This service provides structured activities within a peer support center that promote recovery, wellness, self-advocacy, development of natural supports, and maintenance of community living skills. Peer services are often provided by individuals with lived recovery experience. Services are consumer motivated, initiated and/or managed and are intended to assist individuals in their recovery journeys.

**Supported Employment**
Supported Employment services assist individuals with behavioral health needs in finding and maintaining competitive employment. Job development, placement and training are provided for individuals with disabilities who want to work and need assistance locating, choosing, obtaining, learning and maintaining a job.
**Assertive Community Treatment (ACT)**
ACT teams provide intensive community treatment and support to individuals living with severe and persistent mental illnesses who are at risk of institutionalization. ACT teams are comprised of treatment professionals and support staff who work together to provide in-home services and coordinated care for enrolled individuals. Region Two’s ACT teams are located in Augusta (American Work), Athens (Advantage BHS), Macon and Milledgeville (River Edge).

**Intensive Case Management (ICM), Case Management (CM), and Community Service Teams (CST)** - Services provided to individuals in their homes or other places in the community. These services are an adjunct to the Core Services the person is receiving and are designed to coordinate care and to help individuals access community resources that support recovery. Region Two has case management services in Jackson, Barrow, Walton, Greene, Putnam, Hancock, Baldwin, and Washington counties. ICM and CST services will come on line in 2014 and 2015.

**Mobile Crisis Response Service (MCRS)**
MCRS provides community mobile response to individuals who may be experiencing a mental health or substance abuse crisis. Professional staff conduct a face to face evaluation and make recommendations for further treatment, if indicated. This service is provided by Behavioral Health Link and is currently available in Columbia, Lincoln, McDuffie, Richmond, Taliaferro, Warren, Wilkes, Burke, Emanuel, Glascock, Jefferson, Jenkins, and Screven counties. This service will be expanded to cover all counties by 2015.
# Emergency Receiving Facilities

**DBHDD Region Two**  
December 2012

For entrance into any of these facilities, contact BHL @ 1.800.715.4225

<table>
<thead>
<tr>
<th>Community Service Board</th>
<th>Crisis Stabilization Unit</th>
<th>CSU Director and Medical Director</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advantage BHS</td>
<td>Vantage Point CSU</td>
<td>Director: Richard Cereneche</td>
</tr>
<tr>
<td>250 North Avenue</td>
<td>195 Miles Street</td>
<td>Email: <a href="mailto:rcereneche@advantagebhs.org">rcereneche@advantagebhs.org</a></td>
</tr>
<tr>
<td>Athens, Georgia 30601</td>
<td>Athens, Georgia 30601</td>
<td>Phone: 706.369.5745 x2028</td>
</tr>
<tr>
<td>River Edge BHS</td>
<td>River Edge CSU</td>
<td>Medical Director: Shahzad Hashmi, MD</td>
</tr>
<tr>
<td>175 Emery Highway</td>
<td>3575 Fulton Mill Road</td>
<td></td>
</tr>
<tr>
<td>Macon, Georgia 31217</td>
<td>Macon, Georgia 31206</td>
<td></td>
</tr>
<tr>
<td>Serenity BHS</td>
<td>Serenity CSU</td>
<td>Director: Michele Fulcher</td>
</tr>
<tr>
<td>3421 Mike Padgett Highway</td>
<td>3421 Mike Padgett Highway</td>
<td>Email: <a href="mailto:mfulcher@river-edge.org">mfulcher@river-edge.org</a></td>
</tr>
<tr>
<td>Augusta, Georgia 30906</td>
<td>Building C</td>
<td>Phone: 478.803.8617</td>
</tr>
<tr>
<td></td>
<td>Augusta, Georgia 30906</td>
<td>Medical Director: Debra Osborne, MD</td>
</tr>
<tr>
<td>East Central Regional Hospital (Gracewood)</td>
<td></td>
<td>Regional Hospital Administrator: Nan Lewis</td>
</tr>
<tr>
<td>100 Myrtle Boulevard</td>
<td>Phone: 706.792.7006</td>
<td>Social Services Chief: Lisa Kuglar, LCSW</td>
</tr>
<tr>
<td>Gracewood, Georgia 30812</td>
<td>Fax: 706.792.7046</td>
<td>Admissions Director: Audrey Harden</td>
</tr>
<tr>
<td>East Central Regional Hospital (Augusta)</td>
<td></td>
<td>Clinical Director: Vicky Spratlin, MD</td>
</tr>
<tr>
<td>3405 Mike Padgett Highway</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Augusta, Georgia 30906</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
# DBHDD Region Two
## New Community Based Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Provider</th>
<th>Location</th>
<th>Coverage Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assertive Community Treatment (ACT)</td>
<td>Advantage Behavioral Health Systems</td>
<td>Athens</td>
<td>Barrow, Clarke, Jackson, Walton</td>
</tr>
<tr>
<td>Assertive Community Treatment (ACT)</td>
<td>American Work</td>
<td>Augusta</td>
<td>Columbia, Richmond</td>
</tr>
<tr>
<td>Assertive Community Treatment (ACT)</td>
<td>River Edge Behavioral Health Systems</td>
<td>Macon</td>
<td>Baldwin, Bibb</td>
</tr>
<tr>
<td>Crisis Service Center</td>
<td>River Edge Behavioral Health Systems</td>
<td>Milledgeville</td>
<td>Region 2</td>
</tr>
<tr>
<td>Case Management</td>
<td>Advantage Behavioral Health Systems</td>
<td>Athens</td>
<td>Greene, Jackson, Barrow, Walton</td>
</tr>
<tr>
<td>Case Management</td>
<td>Oconee Community Service Board</td>
<td>Milledgeville</td>
<td>Putnam, Hancock, Baldwin, Washington</td>
</tr>
<tr>
<td>Addictive Disease Pilot Programs: Intensive Outpatient and Transitional Housing</td>
<td>Oconee Community Service Board</td>
<td>Milledgeville</td>
<td>Region 2</td>
</tr>
<tr>
<td>Addictive Disease Residential Program</td>
<td>Ogeechee Community Service Board</td>
<td>Swainsboro</td>
<td>Region 2</td>
</tr>
</tbody>
</table>
Developmental Disabilities Services Definitions

All services are designed to encourage and build on existing social networks and natural sources of support and promote inclusion in the community or increase the individual’s safety in the home environment.

Providers are required to have the capacity (by staff expertise or through contract) to support individuals with complex behavioral and or medical needs.

- **Behavioral Supports** - Behavioral Supports Services provide for the development of Behavior Supports plans for the acquisition or maintenance of appropriate behaviors for community living and behavioral intervention for the reduction of maladaptive behaviors.

- **Community Access Services** - Community Access Services are designed to assist the individual in acquiring, retaining, or improving self-help, socialization, and adaptive skills required for active community participation and independent functioning outside the individual’s home or family home.

  The services typically occur during the day but may also take place in the evenings and weekends. Community Access services are individually planned to meet the individual’s needs and preferences for active community participation. These services are provided in either community-based or facility-based settings but not in the Individual’s home, family home, or any other residential setting. The intended outcome of these services is to improve the individual’s access to the community through increased skills and/or less paid supports.

- **Community Residential Alternative (CRA) Services** – CRA services are targeted for Individuals who require intense levels of support. These services are a range of interventions with a particular focus on training and support in one or more of the following areas: eating and drinking, toileting, personal grooming and health care, dressing, communication, interpersonal relationships, mobility, home management, and use of leisure time. CRA Services are individually planned and tailored to meet the specific needs of the Individual and to accommodate fluctuations in his or her needs for various services.

  The services provided, the frequency and intensity of services are specific to the individual receiving services as detailed in his/her Individual Services Plan (ISP). Provider shall have the capacity (by staff expertise or through contract) to support individuals with complex behavioral and or medical needs.

- **Community Living Support (CLS) Services** – CLS services are individually tailored supports that assist with the acquisition, retention, or improvement in skills related to an Individual’s continued residence in his or her own or family home. Personal care/assistance may be a component part of CLS services but may not be the only service provided to an Individual. CLS services are offered to Individuals who live in their own or family home.

  A personal assistance retainer is a component of Community Living Support Services. This retainer allows continued payment to personal caregivers under the waiver for the following: (1) up to seven (7) days from the date of each admission to a general hospital or nursing facility, including ICF/MR and skilled nursing facilities; and (2) up to thirty (30) days per year for other absences of the individual from his or her home, such as vacations and family/relative visits.

  CLS services are only for individuals who live in their own or family home. The types and intensity of services provided are specific to the individual and detailed in his or her Individual Service Plan.

- **Supported Employment Services** - Supported Employment services are ongoing supports that enable individuals, for whom
competitive employment at or above the minimum wage is unlikely absent the provision of supports, and who, because of their disabilities, need supports, to perform in a regular work setting. Supported Employment services are conducted in a variety of settings, particularly work sites where individuals without disabilities are employed.

The planned outcomes of these services are to increase the hours worked by each individual toward the goal of forty hours per week and to increase the wages of each individual toward the goal of increased financial independence.

- **Respite Services** - Respite Services provide brief periods of support or relief for caregivers of individuals with disabilities. Respite is provided in the following situations:
  
  - When families or the usual caretakers are in need of additional support or relief;
  - When the individual needs relief or a break from the caretaker;
  - When an individual is experiencing a crisis and needs structured, short-term support;
  - When relief from care giving is necessitated by unavoidable circumstances, such as a family emergency.

Respite Services may be provided in the individual’s own or family home, or outside the individual’s home in a private residence of a Respite Services provider (i.e., a home that is owned or rented by the provider or an employee of the provider) or in a licensed Personal Care Home. Respite Services include short-term services during a day or overnight services.