

Welcome to the Georgia Collaborative ASO PASRR Information Session

Please take a moment to review the following:

- We will get started closer to the top of the hour
- You MUST dial into the conference line to hear the presentation:
 - Call 1-866 - 830 - 4851 and enter passcode 4328593 when prompted
- Please DO NOT place your line on HOLD
 - If you place this call on hold we will be able to hear any hold music or hold recordings
 - If you get another call, please hang up from this call and dial back in when you have completed your other call.

Thank you for joining us. We will begin shortly!





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PASRR Training for Providers and Referring Facilities



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Agenda



- Welcome and Introductions
- Who is the Georgia Collaborative?
- Overview of PASRR
- ProviderConnect
- Questions

Introductions

- Department of Behavioral Health and Developmental Disabilities
 - Shardae Brooks, MPH, PASRR Program Coordinator
- Georgia Department of Community Health
 - Pamela Madden, PASRR Policy Specialist
- Georgia Collaborative ASO
 - Jason Bearden, CEO
 - David Newton, LPC, Director of Clinical Operations
 - Melissa Ortega, LCSW, Project Director of Clinical Services
 - Wendy Amundson, LPC, PASRR Clinical Supervisor
 - Jenny DeLoach, Provider Relations Manager/Trainer

The Georgia Collaborative ASO



- The right service
- In the right amount
- For the right individuals
- At the right time

Goals of the Collaborative

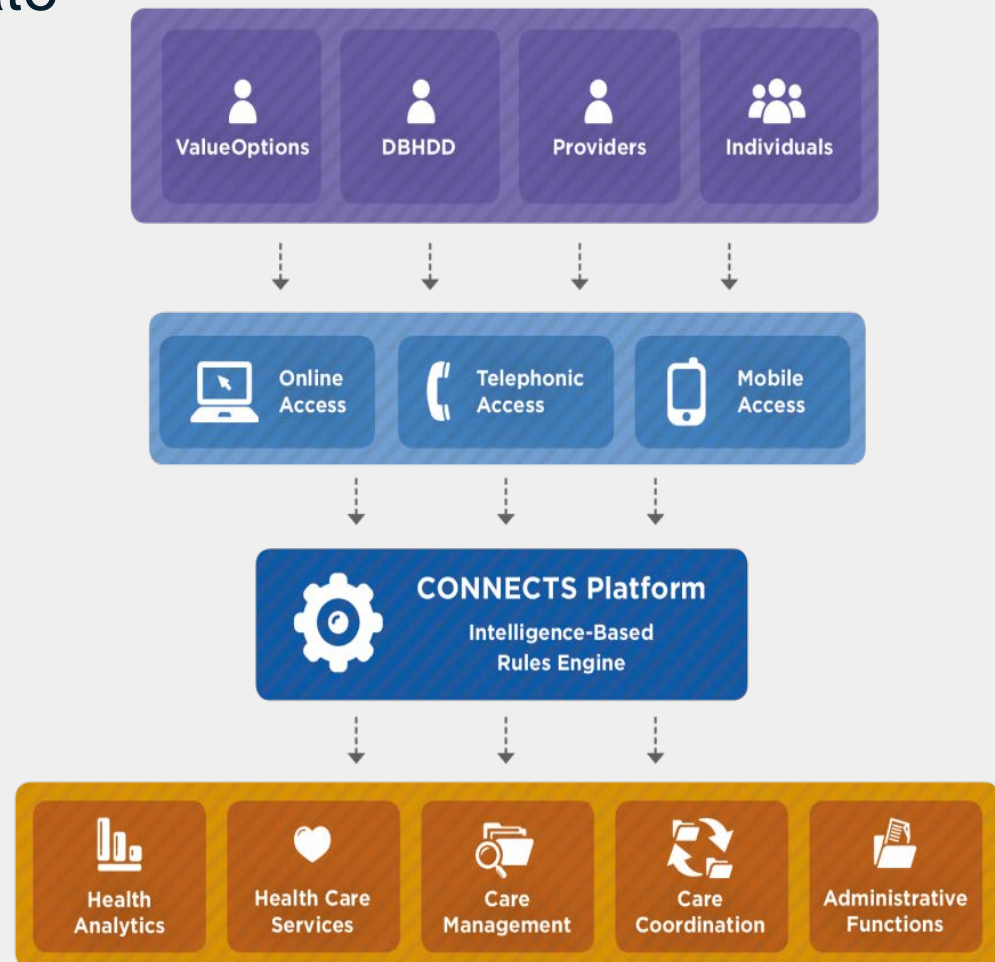
“Providing Easy Access to High Quality Care”

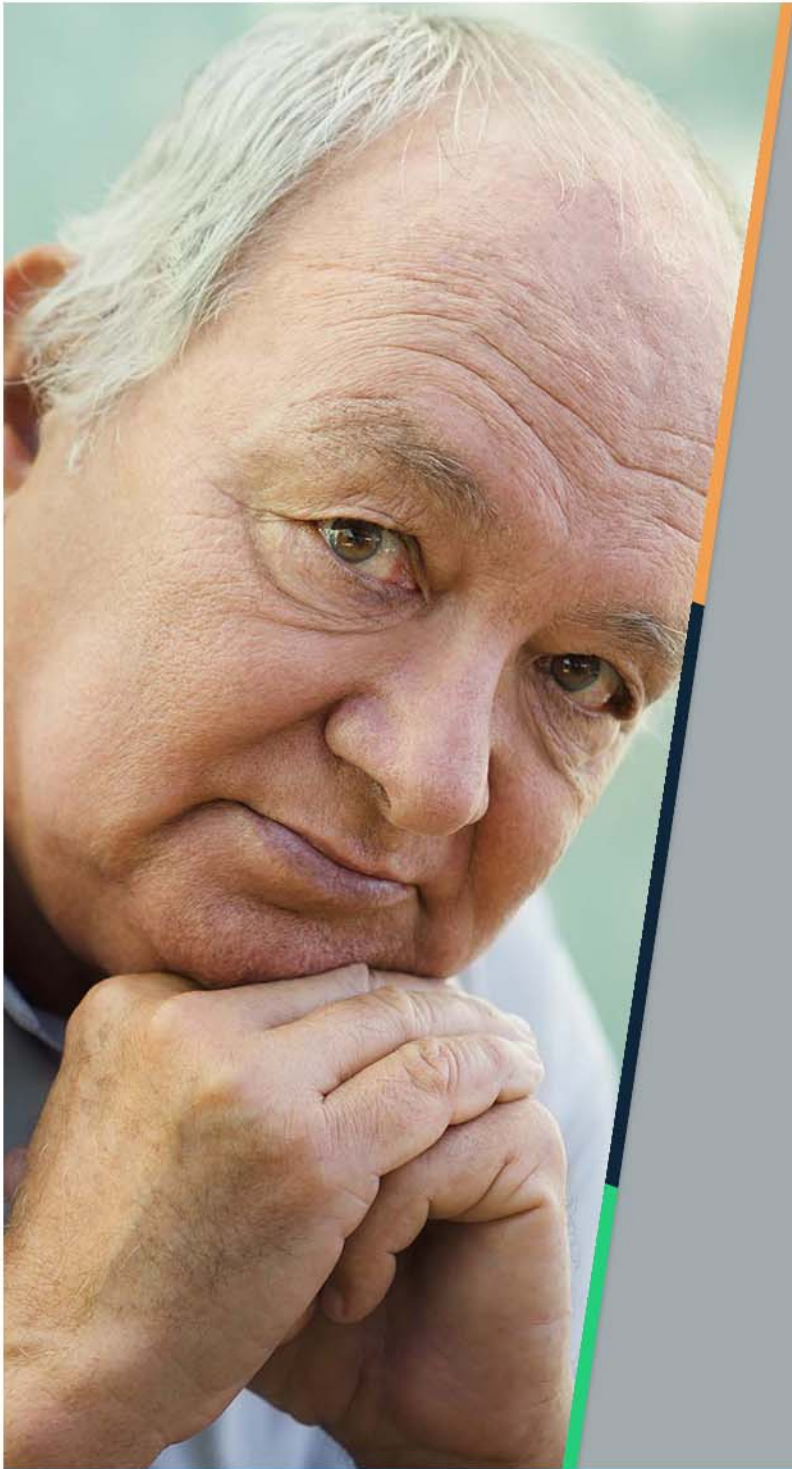
- Support recovery, resiliency and independence in community based service system
- Leverage technology through an integrated, customizable platform allowing all core functions to “communicate” (The CONNECTS platform)
- Coordination of previously disparate systems
- Improve outcomes and provider performance

Data Driven Outcomes and Processes

Integrated, customizable platform allowing all core functions to “communicate”

- Eligibility
- Provider demographics & credentialing
- Authorization
- Care coordination
- Health analytics
- Data transfer
- Claims payment
- Reporting





Overview of PASRR

What is PASRR?

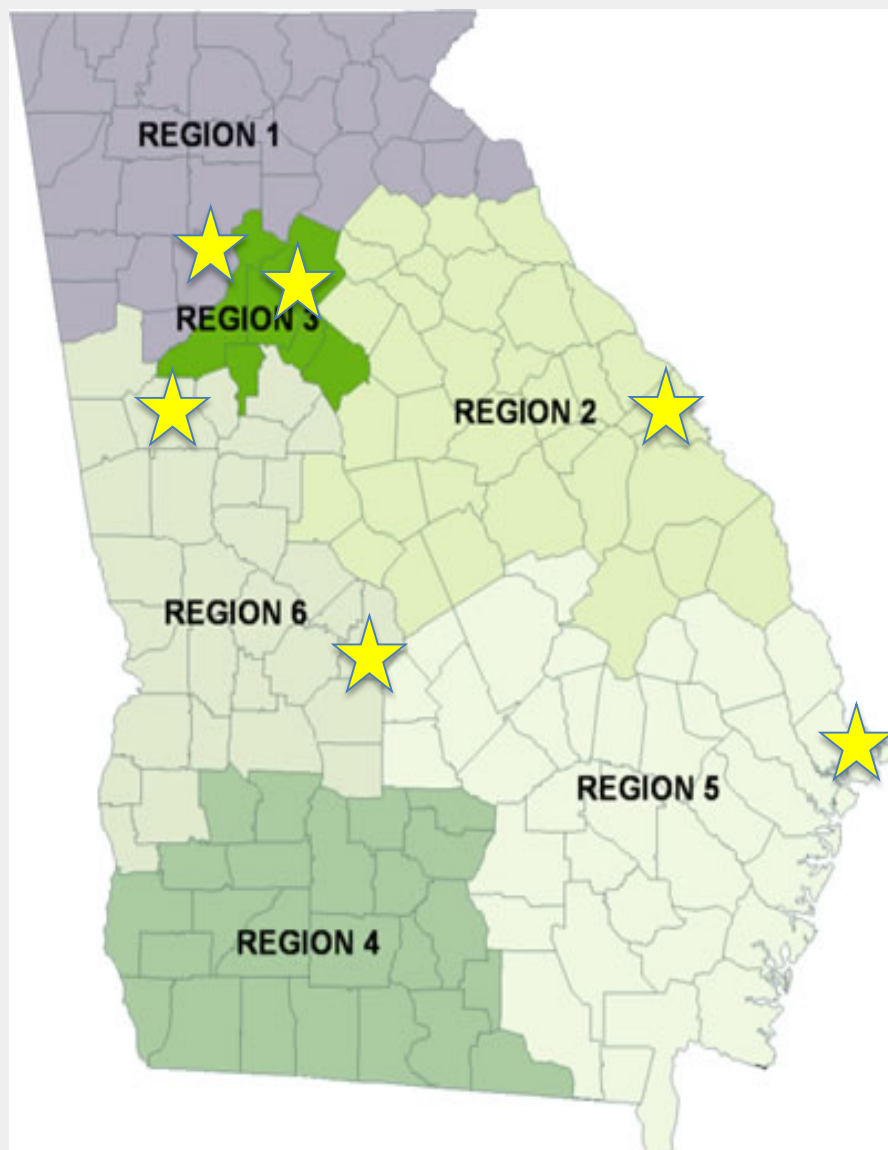
Preadmission Screening and Resident Review (PASRR) is a federal requirement to help ensure that individuals are not inappropriately placed in nursing homes for long term care. PASRR requires that all applicants to a Medicaid-certified nursing facility:

- 1) be evaluated for mental illness, intellectual disability, and/or related condition
- 2) be offered the most appropriate setting for their needs (in the community, a nursing facility, or acute care settings)
- 3) receive the services they need in those settings

Importance of PASRR

- PASRR is an important tool for states to use in rebalancing services away from institutions and towards supporting people in their homes and in the least restrictive settings possible
- PASRR can also advance person-centered care planning by assuring that psychological, psychiatric, and functional needs are considered along with personal goals and preferences in planning long term care

Where are the PASRR Team?



ATLANTA – NORTH WEST
CARLETTA REID



ATLANTA – NORTH EAST
TBD



ATLANTA – SOUTH
PATTI SHETON



AUGUSTA -
DEBRA BRADLEY



MACON -
MARLISSA TRAVERS

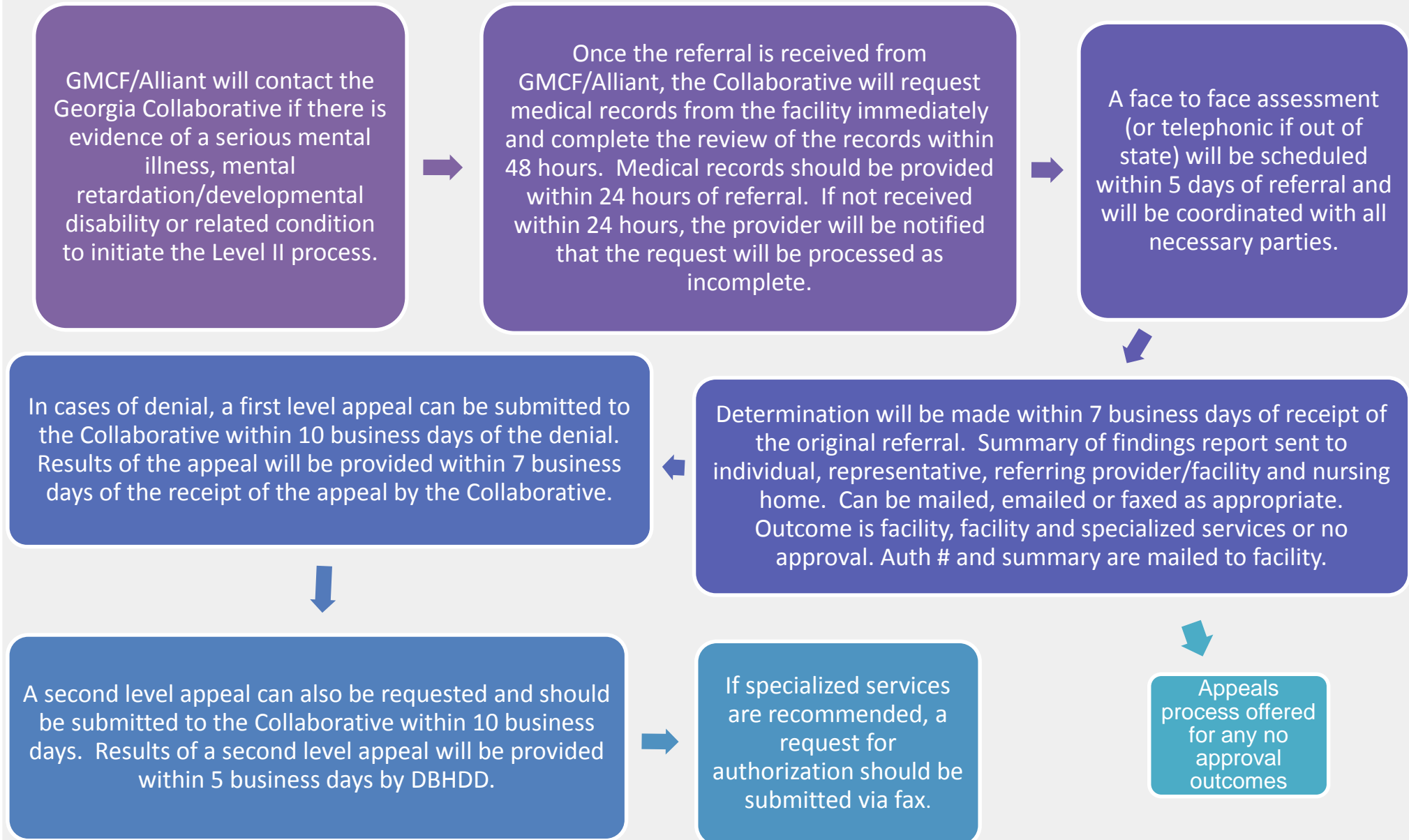


SAVANNAH –
GINGER WILLIAMS

PASRR Process

- The PASRR process requires that all applicants to a Medicaid-certified Nursing Facility receive a **Level I** preliminary assessment to determine whether they might have a mental illness, intellectual disability, or related condition. If one of these conditions is identified, a referral will be made for a **Level II** assessment
- The outcome of this **Level II** evaluation confirms the need for placement in a skilled nursing facility and provides a set of service recommendations for providers to use in developing an individualized plan of care

PASRR Workflow



PASRR Referrals

- The process of submitting the DMA613 form to GMCF/Alliant remains the same
- Medical records should be submitted within 24 hours of referral to ensure timely review and determination
- If medical records are not received timely, these referrals will be processed as incomplete

Documentation to submit

When submitting documentation for Level II review, please include the following:

- Medical history, current medications, and physical examination report (within the last year**)
- Psychological evaluation, including intelligence testing for individuals with an intellectual disability under age 18, must be current within last 3 years** (For 18 and older conducted as needed)
- Functional evaluation if available conducted by a qualified mental health professional

****When evaluations are not current or not available, PASRR clinical staff will contact the individual and any other applicable parties to schedule the evaluations to be completed.**

PASRR Determination

- Determination will be made within 7 business days of receipt of the original referral
- Summary of Findings (SOF) report will be sent to the individual, representative, referring provider/facility, and/or nursing home.
 - It will be mailed, emailed or faxed as appropriate
- The decision outcome will be:
 - ✓ Skilled Nursing Facility – Approval with specialized services
 - ✓ Skilled Nursing Facility – Approval without specialized services
 - ✓ Skilled Nursing Facility – Non-Approval

PASRR Workflow: Appeals

- In cases of a non-approval, a first level appeal can be submitted to the Collaborative within 10 business days of the decision
 - Results of the appeal will be provided within 7 business days of the request of the appeal.
- A second level appeal can also be requested and should be submitted to the Collaborative within 10 business days
 - Results of a second level appeal will be provided within 5 business days.

**Appeals should be submitted via fax to 844-865-5510 or via email at

GACollaborative@valueoptions.com



PASRR Transition

- The Georgia Collaborative clinical staff will coordinate with the referring facilities with any pending Level II assessment issues or questions
- Requests for PASRR specialized services authorizations will continue through the MICP process via the APS Care Connection system until 10/1/15.

PASRR Level II Assessment Form

- The PASRR Level II assessment utilized is very similar to the one that has been in use



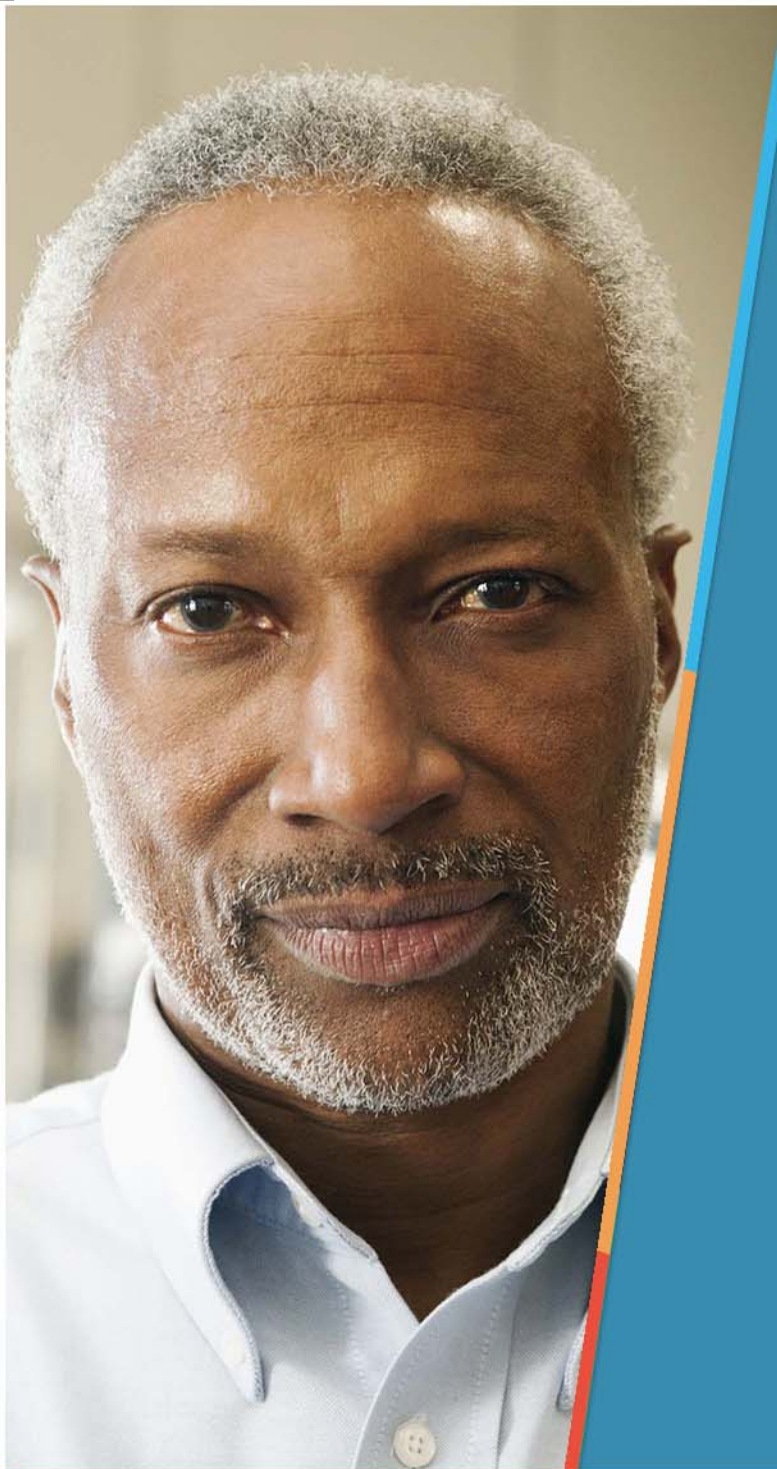
Microsoft Word
07 - 2003 Document

PASRR Contacts

When submitting chart documentation, please submit to: GACollaborative@valueoptions.com or utilize the PASRR fax coversheet available at www.georgiacollaborative.com

Sherry Nicholson: Sherry.Nicholson@valueoptions.com

Wendy Amundson: Wendy.Amundson@valueoptions.com



ProviderConnectSM



ProviderConnect - Services

An online tool where providers can:

- | | |
|--|---|
| • Verify individual eligibility | • Register an Individual for funds |
| • Access and Print forms | • Request and View Authorizations |
| • Download and Print Authorization Letters | • Submit Claims and View Status |
| • Access Provider Summary Vouchers (PSVs) | • Submit Customer Service Inquiries |
| • Submit Updates to Provider Demographic Information | • Access ProviderConnect Message Center |

INCREASED CONVENIENCE, DECREASED ADMINISTRATIVE PROCESSES

Disclaimer: Please note that screens used in this presentation are for demonstration purposes only and actual content may vary.



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Required fields are denoted by an asterisk (*) adjacent to the label.

Please log in by entering your User ID and password below.

*User ID

123456

If you do not remember your User ID, please contact our e-Support Help Line.

*Password

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Password expires every 90 days, please click link below to be taken to 'Expired Password' page.

[Expired Password](#)

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Please register for access.

Register

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Georgia Collaborative ASO

Welcome to the Georgia Collaborative Administrative Services Organization (ASO) website. Working with the Georgia Department of Behavioral Health and Developmental Disabilities' (DBHDD) network of more than 600 providers, the Georgia Collaborative ASO delivers whole-health, person-centered and culturally sensitive supports and services to individuals and their families throughout the state.



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Providers

Login or register with ProviderConnect, an online tool that allows you to submit and check claims status, check member eligibility, update your provider profile, request inpatient and outpatient authorizations and more. ProviderConnect is easy to use, secure and available 24/7.



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[Demo](#)

Providers Menu

The Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD) has selected ValueOptions, Inc. to serve as the department's administrative services organization (ASO). Under the terms of the contract, ValueOptions will assist in the administration of DBHDD's behavioral health and developmental disability care through a wide range of services. By creating this ASO, this process allowed DBHDD an opportunity to combine functions of existing contracts, modify and add new deliverables that will improve coordination, increase efficiency and support high-quality care for individuals served by the department.

- [Frequently Asked Questions \(PDF\)](#)
- [Bulletins](#)
- [Provider Training and Education](#)
- Visit our [Provider Forms](#) section and download the forms you need including the Quality Management Review procedures and tools used for the onsite review processes.
- Enter our [Provider Information](#) section to find useful tools and resources to aid you in your practice.



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Questions?



Thank you

