**Central State FAQs**

**General FAQs**

**Where can I find out about volunteer opportunities or needs such as birthday/Christmas presents etc.?**

Please visit the [Volunteer at CSH](https://dbhdd.georgia.gov/volunteer-opportunities) page.

**What services are offered at Central State?**

Central State Hospital operates two client care service areas:

* The Craig Center is a long term care facility for adults with developmental disabilities or a mental illness and who require 24-hour skilled care.
* The Peyton Cook facility is the State of Georgia’s only maximum security forensic facility serving individuals with a mental illness or developmental disability who are also involved with the court system.

**What counties does Central State serve?**

To find a service near you, locate the nearest [DBHDD Regional Office](http://dbhdd.georgia.gov/regions).

**Visitor FAQs**

**Do I need to make an appointment to visit the grounds and buildings at Central State?**

Yes\*. Central State Hospital offers a variety of tours by appointment:

1. **Museum Tour (30 min-1 hour)**

Guests can view authentic items that were once used at the world's second largest mental institution and learn about its unique history.

1. **Driving Campus Tour (1 hour)**

Guests can take a guided tour of the CSH campus, which at one time occupied 20,000 acres. Today the campus sits on roughly 1,750 acres and is Georgia’s oldest and largest state psychiatric hospital.

1. **Cemetery Tour (45 minutes)**

Guests can tour one or all three of our historic cemeteries. All cemeteries are on the National Register of Historic Places, and over 25,000 individuals are buried in these cemeteries.

All tours are FREE and are available by appointment only. To schedule a tour, contact Central State Hospital at 478-445-4128.

*\*Access to the vacated buildings on the Central State Hospital campus is strictly prohibited. Violators are subject to prosecution.*

**Can I rent the Pavilion, the Chapel of All Faith or the Auditorium for an event?**

Please contact the CSH Housing Department at (478) 445-5380.

**Employee FAQs**

**Where can I learn about my health insurance options?**

The Department of Community Health administers the [State Health Benefit Plan](http://dch.georgia.gov/state-health-benefit-plan-shbp).

**Where can I find the DBHDD and CSH employee handbook?**

Please refer to the [DBHDD Human Resources Policies](http://dbhdd.georgia.gov/policies) online, and/or call your local HR office with any related questions.

**How do I submit a job application?**

When applying for positions within Central State Hospital, only electronic applications submitted via e-mail are accepted. Send applications to: [HR@centralstatehospital.org](mailto:HR@centralstatehospital.org). Applications MUST indicate in the subject line the title and position number, unit and shift for which you are applying. Separate applications MUST be submitted for each position for which you are applying. To view Central State Hospital Careers, visit the [DBHDD Jobs](http://www.dbhddjobs.com/) website or the [CSH Careers](https://dbhdd.georgia.gov/careers) page. The deadline to submit applications for open positions is 12:00 Noon every Thursday. New job announcements are posted on Fridays.

**Client Care FAQs**

**Can I obtain a copy of a family member’s clinical evaluation when he/she was admitted to CSH?**

Hospital records are only released upon written authorization of the client/legal guardian or court order.

**Genealogy FAQs**

**How can I find information about a family member who was treated at Central State many years ago?**

Please see the [Genealogy page](https://dbhdd.georgia.gov/genealogy-csh).

**How do I request medical records for a family member who passed away at Central State?**

You must obtain a court order to receive medical records for any deceased individual who received services at CSH. Please contact the [Baldwin County Probate Court](http://www.baldwincountyga.com/probate.htm).

**Submit a Question**

This is an anonymous form to submit questions. All questions are reviewed by subject matter experts. Use the form below to ask a question. The email address field is optional and will only be used if a direct response is warranted.