



**Advancing Care**

Transitioning to Adult Services

## **The Provider Toolkit for Advancing Care & Transition Support**

**Georgia Department of  
Behavioral Health &  
Developmental Disabilities  
(DBHDD)  
Office of Children, Young  
Adults & Families (OCYF)**

## Changing Roles, The Transition to Adulthood, & Engagement Guide

These Parent/Caregiver forms/checklists are designed to assist parents and caregivers during the transition process and to provide a guide for ways you can best support your youth, young adult, or family during transition from one age group to another, including the transition from youth/young adult services to adult services.

## Together Tasks & Transition Timeline

The Together Tasks forms are designed to assist parents/caregivers with supporting your youth or young adult in conjunction with The Transition Timeline.

Both forms are guides or suggestions on how to best interact during each transition stage. The transition timelines are forms used by the youth or young adult; however, a copy of the transition timeline is available in this packet for parents/caregivers.

## Parent/Caregiver

## Changing Roles

The role the parent/caregiver plays in the transition process for the youth is vital to promote healthy development. This chart demonstrates the **Shared Management Approach** and is a guide for how a parent or caregiver shifts role and function in the youth's life to allow for the youth to gain independence. Every family unit will move through this process at their own pace, which is why it is so important to work closely with your child's providers to discuss when and how your role may change within their care plan(s).

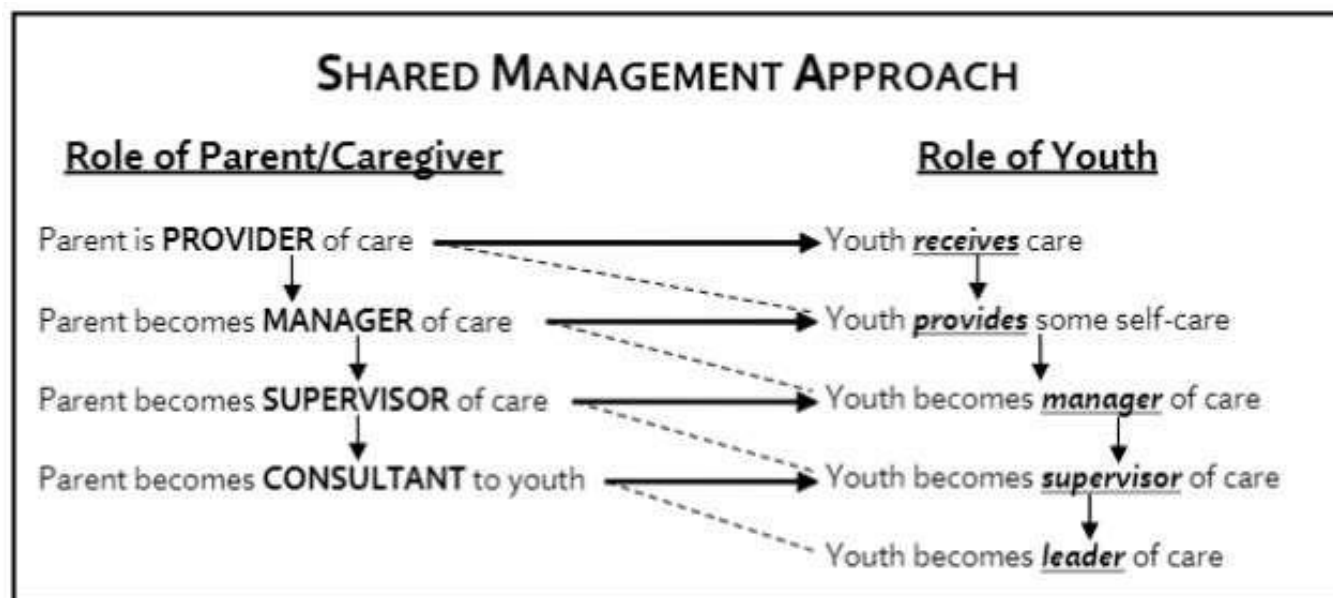


Chart obtained from Got Transition, A Family Toolkit: Pediatric-to-Adult Youth Care Transition. Originally adapted from: University of WA Adolescent Health Transition Project. Parent-Child Shared Management: Path to Independence. Seattle, WA 2010.

Available at <https://depts.washington.edu.healthtr/documents/sharedmanagement.pdf>

## Parent/Caregiver

# The Transition to Adulthood

As parents or caregivers, you have already seen the youth experience a variety of other transitions such as starting at a new school or welcoming a sibling into the family, although these transitions are often more “concrete” and easier to describe and prepare for whereas the transition to adulthood is lengthy, unclear, and can cause changes for the entire family unit.

Therefore, it is crucial to begin planning and preparation as soon as possible!

The Georgia System of Care program advises that transitions to adulthood should begin as early as age 12 and is recommended to continue past the age of 18, until about age 26.

While every youth’s transition journey to adulthood looks different, here are some ways you as a caregiver can help prepare your youth for independence – starting at any age.

## Parent/Caregiver Preparation Tasks:

- Work on a set of questions that the child can ask their service providers about their health (mental and physical).
- Allow the youth to have freedom within their care appointments so that they can effectively utilize service providers.
- Encourage youth to understand and use the transition level process found in this toolkit.
- Develop a medical summary and emergency care plan with the youth so they are aware and educated on their current and past health.
- Educate yourself, other caregivers, and the youth on privacy policies regarding their health as they age, (know this for all service providers).
- Communicate with your SOC Provider – or other services providers – to ensure the youth is meeting appropriate transition milestones.
- Engage in self-care discussions with the youth and with other caregivers – the transition journey is hard; learn the best ways to cope and relax.
- Allow the youth to be active in the decision-making process regarding their care.
- Remove barriers that may prevent or inhibit the child from being able to meet independently with a service provider.

*For more information, and **direct prompts and checklists** regarding these steps, refer to the additional sections of this Toolkit and talk with your System of Care Provider.*

## Parent/Caregiver

# Engagement Guide

## When & How to Intervene

You know your youth best, which can prompt an instinct to be involved in their care. As they prepare for adulthood, it is important to create space for them to have freedom with their providers so they can feel comfortable in the future. Here are some ways we recommend parental or caregiver intervention when needed:

1. **“Tune Up”**: *The Tune Up is a brief, 5 – 10-minute conversation between the parent/caregiver and the SOC Provider (or other service provider). This conversation can occur once a month, every third or fourth visit, or as decided upon between parent/caregiver and provider. The goal of this conversation is to stay informed on how the youth is doing in their sessions, be aware of current topics, goals set, and receive information on how to best support the youth during their care.*
2. **“Service Appointment”**: *This conversation is more detailed and less frequent. A Service Appointment conversation is needed when a parent or caregiver is noticing severe negative changes in the youth, if there are concerns regarding the care plan, and/or if the youth is exiting a transitional level and is preparing to enter a new stage. This conversation may also include the youth so that all members of the care team are involved and up to date on any changes or concerns.*

Again, knowing when to intervene is an important skill and challenge. Intervening too soon can discourage a child from feeling independent and can hinder trust within the care team but remaining silent regarding concerns can conceal major issues in the care plan that need to be addressed.

Here are some signs to look for when deciding how/when to intervene in your child’s care:

- Youth shows severe negative changes at home or in-school.
- Youth is disinterested or unwilling to partake in services.
- Youth does not feel comfortable with their care plan or current services.
- When there has been, or may be, a drastic change to the family unit (death, divorce, moving, financial issue, etc.).
- When you (parent/caregiver) are unclear of your role within the care team.

Talk with your SOC Provider about communication expectations from each other and create a plan on how to best work together. Additionally, refer to the documents in the **Transition Timelines** for detailed information.

**Together Tasks: Licensed Drivers**

18-21

**Parent/Caregiver:**

1. Encourage youth to continue to manage their health such as seeing doctors regularly, knowing any changes in insurance/health care plans, implementing mental health services as needed.

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

**Together:**

1. Discuss best ways for parent/cg to provide support to youth, explore and respect youth's boundaries.  
2. Create a consistent communication schedule (such as: a phone calls every Sunday, have dinner together once a month, etc.).

3. \_\_\_\_\_

4. \_\_\_\_\_

**NOTES:**

Transition Timeline: **Seasoned Drivers**

## Age 22-27

- Learn about your mental health diagnosis, medications, and allergies.
- Medication management education (if applicable).
- Inquiry about technology resources (apps, sites for scheduling).
- Ask your provider if and at what age they no longer care for young adults.

## Parent/Caregiver

- Encourage your young adult to get care from their adult doctor, learn to manage their own health and health care, and update their medical summary.
- Encourage your young adult to stay insured. If they change health insurance, encourage them to make sure their doctor takes their insurance and learn if there are any charges at the visit.

## Together

- Communicate; address any concerns, questions, needs.
- Discuss rights (at this age stage), boundaries, self-advocacy.
- Discuss best ways for parent/cg to provide support to youth, explore and respect youth's boundaries.
- Create a consistent communication schedule (such as: a phone call every Sunday, have dinner together once a month, etc.).