

Home and Community Services



A Guide to Medicaid
Waiver Programs in
Georgia

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Helpful Telephone Numbers and Web Sites



To find out more about Medicaid eligibility and where to apply, log on to the Internet at your local library or other location. The website address is

www.dch.ga.gov/medicaid. This site provides the location of county Division of Family and Children Services (DFCS) offices that accept Medicaid applications on site.

To locate a county health department, call **404-657-2700** or look in the government pages of your phone book.

To locate the Area Agency on Aging that serves your community, call **866-552-4464 (866-55AGING)**.

To locate the state Health Insurance Program, Georgia Cares, call **800-669-8387**.

To locate a Social Security Administration office near you, call **800-772-1213**.

For questions about your Medicaid card, call **770-570-3373** or **866-211-0950**.

To learn more about your nursing home rights and options, contact the Long Term Care Ombudsman at **888-454-5826**.

To learn more about Georgia Medicaid, stop by your local library and log onto the Internet. The web site address is www.mmis.georgia.gov or www.dch.georgia.gov.



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Home and Community Services

A Guide to Programs in Georgia

If you have been referred for nursing home or other institutional care, but could stay in your home or in the community with special services, and you meet other requirements, you may be eligible for home- and community-based services through Georgia's Medicaid program.

Many of these services are called waiver programs, because the Centers for Medicare & Medicaid Services (CMS) allows states to "waive" certain Medicaid requirements and pay for home- and community-based services as an alternative to institutions, such as nursing homes or hospitals for people with developmental disabilities. Essentially, the law provides you a choice.

Under federal regulations, the total cost of providing home- and community-based services may not be more than the cost of providing care in a hospital, nursing home or ICF-ID/DD.





Georgia has several home- and community-based waivers. Some of the waiver program services include assistance with daily living activities (bathing, dressing, meals, and some household chores), help with arranging medical or support services, and services to relieve family caregivers. This guide describes waiver programs for people who are elderly, physically disabled, have developmental or intellectual disability, or are medically fragile children.



Although different waiver programs offer different services, they have some things in common. Each program is designed to help people who qualify for institutional care remain in the community or return to the community from nursing homes, hospitals or other long-term institutions. Each program also requires that people be eligible for Medicaid. To qualify for a waiver program, you can have higher income and resources than permitted in the regular Medicaid program.

In addition to the waiver programs, Georgia offers other services through the regular Medicaid program designed to support people in their homes and communities. Some of those are described in this guide and include the Georgia Pediatric Program's (GAPP) in-home services for medically fragile children and behavioral or mental health services.

What Is Medicaid?

Medicaid is a medical assistance program that helps many people who can't afford medical care pay for some or all of their medical bills. If you apply and are approved for Medicaid, you will receive a plastic Medicaid card in the mail. Medicaid will pay participating doctors, pharmacists, hospitals or other providers for your care.

If you or someone in your family needs health care, you should apply for Medicaid even if you are not sure whether you qualify or if you have been turned down in the past. A list of all county offices that accept Medicaid applications can be found at www.dch.ga.gov/medicaid.



How to Apply for Medicaid Home- and Community-based Waiver Services

If you are interested in a waiver program, contact the agency listed. If you qualify, someone will guide you through the next steps of the Medicaid application process. You will be notified within 90 days or less whether you are eligible for waiver services. If you are told that you do not qualify, you can ask for a hearing. If you are eligible for waiver services, you will be advised about when services will begin.





Medicaid Home- and Community-based Waiver Programs

Waiver programs help people who are elderly or have disabilities and need help to live in their home or community instead of in an institution, such as a nursing home. Each program offers several “core” services:



- service coordination (help with managing care needs and services)
- personal support (assistance with daily living activities, i.e., bathing, dressing, meals and housekeeping)
- home health services (nursing, home health aide, and occupational, physical and speech therapy)
- emergency response systems
- respite care (caregiver relief)

Additional services are available under each program. Following are brief descriptions of the home and community waivers. Sometimes waiver services are added or changed. The agencies that handle the waiver programs can provide more detailed information about covered services.

Sometimes people may meet the criteria to receive Medicaid services under a waiver program, but may not receive services immediately. Funding for the programs is limited, and only a certain number of people can receive services based on available funds. This means there are nearly always people on the waiting lists for the home- and community-based waivers.

A person may be selected from the waiting list based on the severity of need, the availability of informal/family support, the length of time on the waiting list, and a person's continued eligibility for the level of care provided in a nursing home or ICF-ID/DD.

It is important to **be sure that information about your condition and situation is accurate.** You have the right to correct or update information that may affect your placement on the waiting list.



Community Care Services Program (CCSP)



This program provides home- and community-based services to people who are elderly and/or functionally impaired or have disabilities. The program helps eligible recipients return to the community from nursing homes or remain in their own homes, the homes of caregivers or in other community settings as long as possible. Individuals served through the Elderly and Disabled Waiver must be eligible for Medicaid and meet these criteria:



- Qualify for the level of care provided by a nursing home;
- Have limitations that make it difficult to perform normal daily living activities and live independently; and
- Have health needs that can be met in the community with services offered by the program and within established individual cost guidelines. The individual cost is estimated based on the projected care plan.

Elderly and Disabled Waiver services offered in the CCSP include: Adult Day Health Care, Alternative Living Services (personal care home), Emergency Response System (24-hour access to medical services), Home-delivered Meals, Home-delivered Services (home health), Personal Support, and Out-of-Home Respite Care.

To apply for Community Care Services, contact the Area Agency on Aging serving your area, toll free at: 866-552-4464 or at the number listed below:

Atlanta Regional Commission (Atlanta)	404-463-3333
Central Savannah River Regional Commission (Augusta) 888 922-4464	
Coastal Regional Commission (Brunswick).....	800 580-6860
Georgia Mountains/Legacy Link (Gainesville)	800-845-5465
Heart of Georgia/Altamaha Regional Commission (Baxley) 888 367-9913	
Middle Georgia Regional Commission (Macon).....	888-548-1456
Northeast Georgia Regional Commission (Athens) 800-474-7540	
Northwest Georgia Regional Commission (Rome) 800-759-2963	
River Valley Regional Commission (Columbus).....	800-615-4379
Southern Crescent (Franklin)	866-854-5652
Southern Georgia Regional Commission (Waycross) 888-732-4464	
Southwest Georgia (Albany).....	800-282-6612

SOURCE



SOURCE (Service Options Using Resources in Community Environment) is a statewide Primary Care Enhanced Case Management Service under the Elderly and Disabled Waiver that links primary medical care with many long-term health services in a person's home or community setting to prevent unnecessary emergency room visits and hospital stays and avoid institutionalization.

SOURCE serves aged, blind and disabled Georgians who are Supplemental Security Income (SSI)/Medicaid eligible.



An assessment helps to determine how much care a participant needs. An individual care plan is designed based on the need for medical monitoring and assistance with functional tasks. Family members and other informal caregivers as well as staff from support agencies participate in care plans. In addition to the core services, SOURCE offers home delivered meals, adult day health care, personal care home and 24-hour medical access.



To apply for SOURCE, call the number listed below for the program serving your county:

Albany ARC 229-883-2334

Counties: Baker, Calhoun, Clay, Colquitt, Decatur, Dougherty, Early, Grady, Lee, Miller, Mitchell, Seminole, Terrell, Thomas, Worth

Crisp Care Management 229-276-2126

Counties: Crisp, Dooly, Macon, Turner, Wilcox, Sumter

Columbus Regional Healthcare System 706-571-1946

Counties: Chattahoochee, Harris, Marion, Muscogee, Talbot, Troup, Meriweather, Upson, Stewart

Crossroads Community SOURCE478-988-1294

Counties: Houston, Peach, Bibb, Dooly, Pulaski, Wilcox, Bleckley, Twiggs

Diversified Resources Inc..... 800-283-0041

Counties: Atkinson, Ben Hill, Berrien, Brantley, Brooks, Camden, Charlton, Clinch, Coffee, Cook, Echols, Glynn, Irwin, Lanier, Lowndes, Pierce, Tift, Turner, Ware, Wilcox

Faith Health Services 678-624-1646

Counties: Clayton, Cobb, DeKalb, Forsyth, Fulton, Gwinnett, Rockdale

Legacy Link.....770-538-2650

Counties: Banks, Barrow, Cherokee, Clarke, Dawson, Elbert, Forsyth, Franklin, Gwinnett, Habersham, Hall, Hart, Jackson, Lumpkin, Madison, Rabun, Stephens, Towns, Union, White

(SOURCE locations continued)

SOURCE Care Management..... 888-762-2420
Statewide availability in all counties

SOURCE Partners

Atlanta.....404-463-3248
Counties: Cherokee, Clayton, Cobb, DeKalb, Douglas, Fayette,
Fulton, Gwinnett, Henry, Rockdale

St. Joseph's/Candler Health System.....912-819-1520
Counties: Bryan, Bulloch, Candler, Chatham, Evans, Baxley -
Appling, Bacon, Jeff Davis, Liberty, Long, McIntosh, Montgomery,
Tattnall, Toombs, Wayne

UniHealth Solutions SOURCE-Corporate Office..770-925-4788
Counties Served: Statewide availability in all counties

For more information, please call 404-463-6570.

Independent Care Waiver Program (ICPW)

This program offers services that help a limited number of adult Medicaid recipients with physical disabilities live in their own homes or in the community instead of a hospital or nursing home. ICWP services also are available for persons with traumatic brain injuries (TBI).



Independent Care Waiver is for eligible Medicaid recipients who have severe physical disabilities, are between the ages of 21 and 64 when they apply, and meet the criteria below:

- Have a severe physical impairment and/or TBI that substantially limits one or more activities of daily living and requires the assistance of another individual;
- Medically stable but currently in a hospital or nursing facility or at risk of placement because community-based support services are not available; and
- Certified for a level of care appropriate for placement in a hospital or nursing facility.





Other factors, including risk of placement in an institution, length of time on the waiting list, availability of a support system, ability to live independently, and an estimated cost of care (based on the projected care plan), also help determine whether eligible applicants can receive waiver services.

In addition to the core services, ICWP covers specialized medical equipment and supplies, counseling, and home modification. ICWP does not pay for room and board.

You, your case manager and your family and/or friends work together as a planning team to establish a plan of care. The plan assesses your present circumstances, strengths, needs, goals, services required, a listing of the providers selected, and projected budget. Funds must be available to serve you for the plan to be approved by the state Medicaid agency.



To apply for ICWP, contact the Georgia Medical Care Foundation (GMCF) at 800-982-0411 or 678-527-0319. You can also contact GMCF at www.gmcf.org. GMCF will ask you questions over the phone, have you submit an application, and schedule an in-person assessment. Based on the information provided, you may be eligible for ICWP and be approved to receive services as funding becomes available.

New Options Waiver Program (NOW) and Comprehensive Supports Waiver Program (COMP)

The Mental Retardation Waiver Program (MRWP) Waiver has been renamed the New Options Waiver Program (NOW) and the Community Habilitation & Support Services Waiver (CHSS) Waiver has been renamed the Comprehensive Supports Waiver Program (COMP).



The New Options Waiver Program and the Comprehensive Support Waiver Program offer home- and community-based services for people who have a developmental or intellectual disability. Developmental disabilities include conditions such as cerebral palsy, epilepsy, autism or neurological problems that require the level of care provided in an intermediate care facility.



Six regional boards under the supervision of the Georgia Department of Human Services (DHS) determine eligibility for the NOW /COMP programs and coordinate service delivery with approved Medicaid provider agencies.



In addition to core services, NOW/COMP covers services include Adult Therapy Services (Occupational, Physical and Speech Language); Behavioral Supports Consultation Services; Community Access Services; Community Guide; Community Living Support; Community Residential Alternative Services (only applicable in the COMP Waiver); Environmental Accessibility Adaptation; Financial Support Services; Individual Directed Goods and Services (only applicable in the NOW Waiver); Natural Support Training (only applicable in the NOW Waiver); Prevocational Services; Respite Services (only applicable in the NOW Waiver including overnight Respite); Specialized Medical Equipment; Specialized Medical Supplies; Support Coordination; Supported Employment; Transportation Services and Vehicle Adaptation.



The revised and expanded services allow for personal choice and control over the delivery of waiver services by making many of the services available for participant direction (Consumer/Self-Direct or Co-Employer/ Self-Direct). All services are not self-directed. Members who choose to receive any service under self-direction will no longer be eligible to receive the same service through traditional service delivery in the NOW/COMP Waiver.

To apply for MRWP/NOW or CHSS/COMP Services, contact the Home and Community Services Mental Retardation, Developmental Disabilities and Addictive Diseases Regional Offices:



Region 1

706-802-5272

Toll Free -- 800-646-7721

Region 2

706-792-7733

Toll Free -- 866-380-4835

Region 3

770-414-3052

Region 4

229-225-5099

Toll Free -- 877-683-8557

Region 5

912-303-1670

Toll Free -- 800-348-3503

Region 6

706-565-7835

Georgia Pediatric Program (GAPP) Medical Day Care



The GAPP medical day care program provides specialized pediatric skilled nursing services to medically fragile members with a current Individualized Family Service Plan (IFSP), birth to 5 years of age who meet institutional-level criteria. Institutional level of care is defined as needing skilled nursing care for an acute condition (hospital level of care) or the skilled nursing facility level of care for a chronic condition. The skilled care is provided five days per week in a medically licensed day care facility. Members must be medically fragile with multiple systems diagnoses and require continuous skilled nursing care or skilled nursing care in shifts to be considered for services in GAPP. The day care portion of GAPP operates under a Home- and Community-based Waiver [1915(c)] approved by the Center for Medicare & Medicaid Services (CMS).

The following services are provided in the day care center: Skilled Nursing; Physical Therapy; Speech Therapy; Transportation; Social Service; Child Life Specialist; and Registered Dietitian Services.



The Georgia Pediatric In-home Nursing Program is designed to serve eligible members based on medical necessity determination(s) under the age of 20 years 11 months. Members must be medically fragile with multiple systems diagnoses and require skilled nursing care to be considered for services in the GAPP Program.

Applications to the Georgia Pediatric Program are completed by the individual Medicaid providers enrolled to offer services through the program. A list of providers can be found starting on page 17.

GAPP Providers for In-Home Skilled Nursing

<p>A Touch of Home 6312 Windy Ridge Way Lithonia, GA 30058 Phone (678) 462-5881</p>	<p>Barrow, Butts, Carroll, Cherokee, Clarke, Clayton, Cobb, Coweta, Dawson, DeKalb, Douglas, Fayette, Forsyth, Fulton, Gwinnett, Hall, Henry, Morgan, Monroe, Newton, Oconee, Jackson, Paulding, Pickens, Pike, Rockdale, Walton</p>
<p>Advanced Care Pediatrics 55 Ivan Allen Jr. Boulevard, Suite 525 Atlanta, GA 30308 Phone (404) 835-3512</p>	<p>Fulton, DeKalb, Gwinnett, Forsyth, Cherokee, Cobb, Bartow, Paulding, Douglas, Coweta, Fayette, Clayton, Henry, Rockdale, Newton, Walton, Barrow, Jackson, Hall, Lumpkin, Dawson, Pickens, Floyd, Polk, Haralson, Carroll, Heard, Troup, Lamar, Meriwether, Spalding, Monroe, Butts, Jasper, Morgan, Oconee, Madison, Banks</p>
<p>Analia Home Healthcare Services 145 River Watch Drive Covington, GA 30014 Phone (404) 587-0945</p>	<p>Call provider for coverage area</p>
<p>APremium Healthcare Solution 1804 Overlake Drive Conyers, GA 30013 Phone (678) 895-2050</p>	<p>Henry, Rockdale, DeKalb, Gwinnett, Fulton, Clayton, Fayette, Butts, Lamar, Pike, Spalding, Coweta, Meriwether, Newton, Jasper, Walton, Barrow, Clarke, Oconee, Greene, Morgan, Bibb, Jones, Monroe, Crawford, Peach, Houston, Twiggs, Baldwin, Wilkinson, Putnam</p>
<p>Bayada Pediatrics 9775 Dogwood Road, Suite 150 Roswell, GA 30075 Phone (770) 992-4660</p>	<p>Fulton, DeKalb, Gwinnett, Forsyth, Carroll, Clayton, Douglas, Fayette, Henry, Newton, Rockdale, Pickens, Barrow, Cherokee</p>
<p>Bayada Pediatrics 1700 Pennsylvania Avenue Suite 111 McDonough, GA 30253 Phone (770) 914-3600</p>	<p>Carroll, Heard, Troup, Douglas, Coweta, Meriwether, Fulton, Fayette, DeKalb, Clayton, Henry, Spalding, Pike, Upson, Lamar, Crawford, Bibb, Monroe, Butts, Rockdale, Newton, Jasper, Morgan, Putnam, Jones</p>

<p>Bayada Pediatrics 311 Green Street, Suite 300 Gainesville, GA 30501 Phone (770) 297-8901</p>	<p>Banks, Barrow, Clark, Dawson, Elbert, Franklin, Gordon, Habersham, Hall, Hart, Jackson, Lumpkin, Madison, Rabun, Stephens, Towns, Union, White, Bartow, Oconee, Oglethorpe, Walton, Gwinnett</p>
<p>Better Care Home Care Services 3485 North Desert Drive Suite 112 East Point, GA 30344 Phone (404) 767-9731</p>	<p>Call provider for coverage area</p>
<p>CareMinders-Roswell 178 South Main Street, Suite 310 Alpharetta, GA 30009 Phone (678) 691-3109</p>	<p>Call provider for coverage area</p>
<p>Georgia NurseCare 3216 Shrine Road Brunswick, GA 31520 Phone (912) 264-0040</p>	<p>Glynn, Camden, McIntosh, Ware, Wayne, Brantley, Liberty, Bacon, Long, Appling, Coffee, Bryan</p>
<p>Glory Healthcare Services 7736 D. Hampton Place Loganville, GA 30052 Phone (770) 466-6035</p>	<p>Walton, Gwinnett, Rockdale, Cobb, Fulton, DeKalb, Barrow, Jackson, Madison, Clarke, Oconee, Morgan, Jasper, Newton, Henry, Clayton, Douglas</p>
<p>GoodLife Care 1400 Veterans Memorial Highway Suite 134 # 305 Mableton, GA 30126 Phone (770) 783-1415</p>	<p>Fulton, DeKalb, Gwinnett, Carroll, Cobb, Clayton, Douglas, Fayette, Henry, Newton, Rockdale, Paulding, Bartow, Cherokee</p>
<p>Lorddys Healthcare 2245 Godby Road, Suite 206 College Park, GA 30349 Phone (678) 412-4000</p>	<p>Call provider for coverage area</p>
<p>Maxim Healthcare Services 715 Queen City Parkway, Suite 104 Gainesville, GA 30501 Phone (770) 535-1882</p>	<p>Hall, Clarke, Barrow, Forsyth, Dawson, Madison, Rabun, Walton, Hart, Lumpkin, Banks, Habersham, Stephens, Oconee, Elbert, Fannin, Union, White, Jackson, Franklin, Oglethorpe, Greene, Morgan, Towns, Gwinnett</p>
<p>Maxim Healthcare Services 1520 3rd Avenue, Suite A Columbus, GA 31901 Phone (706) 225-5420</p>	<p>Muscogee, Harris, Talbot, Chattahoochee, Troup, Dougherty, Meriwether, Macon, Terrell, Upson, Webster, Stewart, Taylor, Quitman, Randolph, Marion, Sumter, Schley, Mitchell</p>

<p>Maxim Healthcare Services 16 Collins Drive, Suite B Cartersville, GA 30120 Phone (770) 276-3167</p>	<p>Cobb, Paulding, Polk, Dade, Catoosa, Walker, Whitfield, Murray, Gilmer, Chattooga, Gordon, Floyd, Pickens, Bartow, Cherokee</p>
<p>Maxim Healthcare Services 2250 North Druid Hills Road, Suite 228 Atlanta, GA 30329 Phone (404) 325-1393</p>	<p>Banks, Barrow, Bartow, Carroll, Catoosa, Clarke, Chattooga, Cherokee, Clayton, Cobb, Dawson, DeKalb, Douglas, Elbert, Floyd, Forsyth, Franklin, Fulton, Gordon, Gilmer, Gwinnett, Habersham, Haralson, Hall, Hart, Henry, Jackson, Lumpkin, Polk, Madison, Newton, Oconee, Oglethorpe, Paulding, Pickens, Rabun, Rockdale, Stephens, Towns, Union, Walton, White</p>
<p>Maxim Healthcare Services 1745 Phoenix Boulevard, Suite 270 Atlanta, GA 30349 Phone (770) 909-3434</p>	<p>Baldwin, Bibb, Bleckley, Butts, Carroll, Clayton, Coweta, Crawford, DeKalb, Dodge, Douglas, Fayette, Fulton, Jasper, Jones, Haralson, Heard, Henry, Houston, Lamar, Lowndes, Meriwether, Monroe, Pike, Morgan, Newton, Peach, Pulaski, Putnam, Rockdale, Spalding, Talbot, Tift, Troup, Twiggs, Upson, Wilcox</p>
<p>Maxim Healthcare Services 933 Broad Street, Suite 201 Augusta, GA 30901 Phone (706) 828-7794</p>	<p>Baldwin, Burke, Clarke, Columbia, Elbert, Glascocock, Greene, Hancock, Jenkins, Jefferson, Johnson, Lincoln, Madison, Morgan, McDuffie, Oconee, Wilkes, Oglethorpe, Putnam, Richmond, Screven, Taliaferro, Warren, Washington</p>
<p>Maxim Healthcare Services 532 Stephenson Avenue, Suite 101 Savannah, GA 31405 Phone (912) 353-8882 Toll Free (866) 431-5917</p>	<p>Johnson, Emanuel, Candler, Treutlen, Bullock, Effingham, Wheeler, Montgomery, Toombs, Tattnall, Evans, Bryan, Chatham, Liberty, Long, Jeff Davis, Appling, Wayne, McIntosh, Coffee, Bacon, Pierce, Ware, Brantley, Glynn, Lanier, Echols, Clinch, Charlton, Camden</p>
<p>Me and My Nanna 5878 Buford Highway, Suite 9 Atlanta, GA 30340 After hrs. (678) 389-0042 Phone (678) 381-1540</p>	<p>Fulton, Gwinnett, DeKalb, Cobb, Douglas, Henry, Fayette, Spalding, Paulding, Haralson, Newton, Rockdale, Cherokee, Clayton, Hall, Banks, Stephens, Habersham, Rabun, White, Union, Lumpkin, Dawson, Hart, Franklin, Towns</p>
<p>Medicus Homecare Solutions 134 Clark Road Fayetteville, GA 30215 Phone (678) 677-9130</p>	<p>Call provider for coverage area</p>
<p>Mercyland Services</p>	<p>Barrow, Bartow, Cobb, Cherokee, Carroll,</p>

<p>3455 MacKenzie Court Powder Springs, GA 30127 Phone: (770) 574-4613</p> <p>After hrs: (770) 292-0532</p>	<p>Clayton, DeKalb, Douglas, Fulton, Fayette, Forsyth, Gwinnett, Henry, Haralson, Newton, Spalding Paulding, Rockdale, Walton</p>
<p>New Generation Home Care 255 Corporate Center Drive, Suite Stockbridge, GA 30281</p> <p>Phone (678) 565-5913</p>	<p>Butts, Carroll, Coweta, Lamar, Meriwether, Pike, Spalding, Troup, Upson, Monroe, Jasper, Morgan, Newton, Clayton, DeKalb, Fayette, Forsyth, Fulton, Gwinnett, Henry, Cobb</p>
<p>Pediatrics Healthcare for Kids 1967 Lakeside Parkway, Suite 420 Tucker, GA 30084 Phone (770) 414-0055</p>	<p>Gilmer, Pickens, Bartow, Cherokee, Forsyth, Cobb, Paulding, Gwinnett, Carroll, Douglas, Fulton, Clayton, DeKalb, Rockdale, Walton, Newton, Coweta, Fayette, Henry</p>
<p>Pediatrics Healthcare for Kids 120 N. Lee Street, Ste. F Forsyth, GA 31029 Phone (478) 994-8704</p>	<p>Morgan, Spalding, Butts, Jasper, Putnam, Pike, Lamar, Monroe, Jones, Baldwin, Talbot, Upson, Crawford, Bibb, Twiggs, Wilkinson, Taylor, Peach, Houston, Bleckley, Macon, Laurens, Dooly, Pulaski, Dodge, Sumter, Crisp, Wilcox, Lee, Dougherty, Worth, Tift</p>
<p>Pediatrics Healthcare for Kids 2935 North Ashley Street, Suite 120 Valdosta, GA 31602 Phone (229) 316-1102</p>	<p>Turner, Ben Hill, Irwin, Coffee, Berrien, Miller, Atkinson, Mitchell, Cook, Colquitt, Lanier, Clinch, Seminole, Decatur, Grady, Thomas, Brooks, Lowndes, Echols</p>
<p>Pediatrics Healthcare for Kids 25 Chatham Center South Savannah, GA 31405 Phone (912) 447-9584</p>	<p>Screven, Jenkins, Emmanuel, Treutlen, Montgomery, Wheeler, Telfair, Jeff Davis, Bacon, Ware, Charlton, Camden, Glynn, McIntosh, Liberty, Bryan, Chatham, Bulloch, Effingham, Candler, Evans, Toombs, Tattnall, Long, Wayne, Appling, Pierce, Brantley, Johnson</p>
<p>Pediatrics Healthcare for Kids 2407 Westgate Drive Albany, GA 31707 Phone (229) 434-8101</p>	<p>Morgan, Spalding, Butts, Jasper, Putnam, Pike, Lamar, Monroe, Jones, Baldwin, Talbot, Upson, Crawford, Bibb, Twiggs, Wilkinson, Taylor, Peach, Houston, Bleckley, Laurens, Macon, Dooly, Pulaski, Dodge, Sumter, Crisp, Wilcox, Lee, Dougherty, Worth, Tift</p>
<p>Pediatrics Healthcare for Kids 5700 River Road Columbus, GA 31904 Phone (706) 322-3693</p>	<p>Heard, Troup, Meriwether, Harris, Muscogee, Chattahoochee, Marion, Schley, Stewart, Webster, Quitman, Randolph, Terrell, Calhoun, Early, Baker</p>

<p>Pediatrics Healthcare for Kids 1130 North Tennessee St., SE, Ste B Cartersville, GA 30120 Phone (678) 605-1000</p>	<p>Dade, Catoosa, Whitefield, Murray, Fannin, Union, Towns, Walker, Gilmer, Lumpkin, Dawson, Chattooga, Floyd, Gordon, Polk, Bartow, Hall, Banks, Franklin, Hart, Jackson, Madison</p>
<p>PSA Healthcare 444 Park West Drive Grovetown, GA 30813 Phone (678) 868-6543</p>	<p>Richmond, Burke, Elbert, Columbia, Glascok, Hart, Greene, Hancock, Lincoln, Jefferson, McDuffie, Taliaferro, Warren, Wilkes, Washington</p>
<p>PSA Healthcare 1020 Bryan Woods Loop, Unit 3 Savannah, GA 31410 Phone (912) 961-1017</p>	<p>Appling, Bacon, Brantley, Bryan, Bullock, Camden, Candler, Charlton, Chatham, Effingham, Emanuel, Evans, Glynn, Jenkins, Liberty, Long, McIntosh, Montgomery, Pierce, Screven, Tattnall, Toombs, Treutlen, Ware, Wayne</p>
<p>PSA Healthcare/Tender Healthcare 770 Baconsfield Drive, Building 1 Macon, GA 31211 Phone (478) 841-2772</p>	<p>Clinch, Monroe, Echols, Putnam, Lowndes, Jasper, Lanier, Butts, Brooks, Spalding, Thomas, Lamar, Grady, Decatur, Chattahoochee, Stewart, Seminole, Webster, Miller, Schley, Early, Baker, Mitchell, Colquitt, Cook, Berrien, Atkinson, Ware, Pierce, Wayne, Bacon, Coffee, Irwin, Tift, Worth, Dougherty, Calhoun, Clay, Quitman, Randolph, Terrell, Lee, Crisp, Wilcox, Ben Hill, Irwin, Jeff Davis, Appling, Telfair, Wheeler, Toombs, Montgomery, Dodge, Sumter, Dooly, Macon, Taylor, Houston, Crawford, Peach, Pulaski, Laurens, Treutlen, Johnson, Hancock, Washington, Wilkerson, Baldwin, Bleckley, Twiggs, Jones, Bibb</p>
<p>PSA Healthcare 6075 The Corners Pkwy. Ste 212 Peachtree Corners, GA. 30092 Phone (770) 263-6373</p>	<p>Banks, Barrow, Bartow, Catoosa, Cobb, Cherokee, Clarke, Clayton, Coweta, Dade, Dawson, Douglas, Elbert, Fannin, Fayette, Floyd, Forsyth, Franklin, Fulton, Gilmer, Gordon, Gwinnett, Hall, Habersham, Haralson, Hart, Henry, Jackson, Lumpkin, Madison, Morgan, Murray, Newton, Oconee, Polk, Oglethorpe, Paulding, Pickens, Rabun, Rockdale, Stephens, Towns, Union, Walker, Walton, White, Whitfield</p>
<p>PSA Healthcare 233 12th Street, Suite 740 Columbus, GA 31901 Phone: (762) 208-3799</p>	<p>Carroll, Harris, Heard, Marion, Meriwether, Muscogee, Pike, Talbot, Troup, Upson</p>

Professional Nursing Service 107 Jackson Street Gordon, GA 31031 Phone (478) 628-5790	Statewide
ResCare HomeCare 9900 Holcomb Bridge Road, Suite 2 Roswell, GA 30076 Phone (678) 795-9924	Clayton, Cobb, DeKalb, Douglas, Fulton, Gwinnett, Henry, Paulding, Rockdale, Walton
Sky Angel Nurses Inc. 3060 Pharr Court, NW, Suite 12 Atlanta, GA 30305 Phone (404) 365-0203	Bartow, Haralson, Paulding, Cherokee, Clayton, Cobb, Douglas, Fayette, Fannin, Forsyth, Fulton, Gwinnett, Henry, Rockdale, Carroll, Coweta, Heard, Bibb, Twiggs

GAPP Providers for Medically Fragile Day Care

Pediatrics Healthcare for Kids 5700 River Road Columbus, GA 31904 Phone (706) 322-3693	Troup, Muscogee, Harris, Chattahoochee, Fort Benning
Pediatrics Healthcare for Kids 1967 Lakeside Parkway, Suite 420 Tucker, GA 30084 Phone (770) 414-0055	Gilmer, Pickens, Bartow, Cherokee, Forsyth, Paulding, Cobb, Gwinnett, Carroll, Douglas, Fulton, Clayton, DeKalb, Rockdale, Walton, Newton, Coweta, Fayette, Henry
Pediatrics Healthcare for Kids 2935 North Ashley Street, Suite 120 Valdosta, GA 31602 Phone (229) 316-1102	Turner, Ben Hill, Irwin, Coffee, Berrien, Atkinson, Miller, Mitchell, Colquitt, Cook, Lanier, Clinch, Grady, Seminole, Decatur, Thomas, Brooks, Lowndes, Echols
Pediatrics Healthcare for Kids 25 Chatham Center South Savannah, GA 31405 Phone (912) 447-9584	Johnson, Emanuel, Jenkins, Screven, Trentlen, Chandler, Bulloch, Effingham, Wheeler, Montgomery, Toombs, Tattnall, Evans, Bryan, Chatham, Telfair, Jeff Davis, Appling, Wayne, Long, Liberty, Bacon, McIntosh, Pierce, Ware, Brantley, Glynn, Charlton, Camden
Pediatrics Healthcare for Kids 675 Southcrest Parkway, Suite 150 Stockbridge, GA 30281 Phone (678) 251-1280	Fulton, Clayton, DeKalb, Newton, Coweta, Fayette, Henry

Pediatrics Healthcare for Kids
3620 Highlands Parkway
Smyrna, GA 30082
Phone (678) 626-1111

Bartow, Cherokee, Cobb, Paulding,
Douglas, Fulton

Applications to the program are completed by the individual Medicaid provider agencies enrolled in GAPP.

Money Follows the Person (MFP) Demonstration Program

This demonstration program helps people living in nursing homes and Intermediate Care Facilities-Intellectual Disability/Developmental Disability (ICF-ID/DD) to transition and resettle into a community setting. If you have lived in a nursing home or ICF-ID/DD for at least three (3) months, you may qualify for the MFP program.

MFP offers demonstration and transition services to qualified Medicaid eligible elders, adults and children with physical disabilities, traumatic brain injury (TBI), and developmental disabilities.

MFP uses home- and community-based Medicaid waiver services if needed for ongoing care and 'one-time' transition services to help people to move from institutions back into the community. After receiving 365 days of "transition" services, MFP participants will continue receiving services through any or a combination of the following: the Medicaid Waiver Programs, Medicaid State Plan services, state-funded programs, and local community support systems beyond the MFP demonstration period.

In addition to HCB5 waiver services MFP participants may qualify for the following 'one-time' transition services to assist them:

- Peer Community Supports
- Household Furnishings
- Household Goods and Supplies
- Moving Expenses
- Utility Deposits
- Security Deposits
- Transition Support
- Transportation
- Skilled Out-of-Home
- Respite Caregiver Support
- Ombudsman
- Equipment and Supplies
- Vehicle Adaptations
- Environmental Accessibility



MFP participants will typically enter a waiver program immediately upon discharge from the institution. Waiver services will continue to transitioned individuals beyond the MFP demonstration period. Transitioned individuals enter an appropriate waiver program and receive waiver services as long as they meet the institutional level of care criteria for services offered.

If you want more information about Money Follows the Person, contact the Department of Community Health (DCH) MFP project at 404-651-9961. You may also contact the Department of Human Resources (DHS) Division of Aging Services at 866-55-AGING (24464), or the Office of the Long Term Care Ombudsman at 888-454-5826.



What Other Services Does Medicaid Cover?

It's always a good idea to ask your doctor or pharmacist whether Medicaid covers the specific service or item you need. There are some limits to these services, and some may require you or your doctor to get permission first. (This is called prior approval.)

Following are basic Medicaid services. Additional services are offered by each of the waiver programs. Your caseworker can provide more information about other available services.



In general, Medicaid covers these services:

- Doctors' and nurses' office visits (when you visit a doctor or nurse for check-ups, lab tests, exams or treatment)
- Prescription drugs
- Inpatient hospital services (room and board, drugs, lab tests and other services when you have to stay in the hospital)
- Outpatient hospital services (services you receive in a hospital, even though you do not stay in the hospital overnight)
- Nursing facilities (nursing homes)
- Emergency ambulance services
- Emergency dental care for adults; comprehensive dental care for individuals under age 21



- Non-emergency transportation (to get to and from medical appointments if you don't have any other means of transportation)
- Medical equipment and supplies prescribed by a doctor for use in your home (such as wheelchairs, crutches, or walkers)
- Home health services ordered by a doctor and received in your home (such as part-time nursing, physical therapy, or home health aides)
- Hospice care services provided by a Medicaid hospice provider



Some other services covered by Medicaid include:

- Case management
- Diagnostic, screening and preventive services
- Laboratory services
- Medicare cost sharing
- Behavioral or community mental health services
- Orthotics and prosthetics (artificial limbs and replacement devices)
- Podiatry services
- Therapy services (physical, occupational and speech)
- County Public Health Departments
- Dialysis and services for end-stage renal (kidney) disease





What's Not Covered?

Some services are not usually covered by Medicaid. These include private duty nursing, services given by a relative or member of your household, cosmetic surgery, disposables (such as adult diapers or bandages), experimental items and chiropractic services among others. If you're not sure what Medicaid covers, ask your provider or call the Georgia Medicaid at 770-325-2331 (Metro Atlanta) or 866-211-0950 (Statewide).



Your Rights and Responsibilities

Once you are eligible for Medicaid, you are guaranteed certain rights, but with rights come responsibilities.

Your Rights

You have the right to timely and adequate notice. You must receive notice in writing before Medicaid takes any action to end your Medicaid eligibility or change the services you receive.

- You have the right to a fair hearing if you disagree with a decision regarding your Medicaid eligibility or if you feel that Medicaid has not served your medical needs properly. To request a hearing, contact your county Division of Family and Children Services (DFCS) office within 10 days after you have received a notice about eligibility or services.
- You have a right not to be discriminated against because of political beliefs, religion, disability, race, color, sex, national origin, or age. If you are applying for someone else, these rights and responsibilities apply to that person. To report eligibility or provider discrimination, call 800-533-0686.

Your Responsibilities

- You are responsible for providing true and complete information about your circumstances, including your income, the size of your family, your current address, and other information that helps Medicaid decide whether you continue to be eligible for Medicaid services.
- You are responsible for reporting changes in your circumstances. If your income, resources, living arrangements, family size, or other circumstances change, these changes could affect your eligibility.



It is your responsibility to let your caseworker or the Social Security Administration (SSA) know about these changes within ten (10) days of the change.



If you receive payments from any other type of insurance or health-related benefit, you must inform your caseworker of these payments within 10 days. These payments may come from private health, dental or vision insurance; Medicare; CHAMPUS; or any payment for an accident or injury. Be sure to report any of these sources of insurance to your caseworker when you apply for Medicaid. You must also report any money you have received or may receive in the future from an injury or accident caused by another person or liable party.



Booklet Order Information Home and Community Services

A Guide to Medicaid Waiver Programs in Georgia

Additional copies may be obtained by accessing the Georgia Medicaid Management Information System (GAMMIS) Web Portal at

<https://www.mmis.georgia.gov>.

Select the Provider Information Forms tab DMA-292 Request for Forms or Handbooks and complete the form.

NOTE: If you are a Nursing/ICF-ID/DD facility, refer to section 802 of the Nursing Facility Services manual for ordering.



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