



DBHDD

Georgia Department of Behavioral Health & Developmental Disabilities

ECRH Bulletin

VOLUME 12, ISSUE 13

JANUARY 15, 2016

East Central Regional Hospital

Special points of interest:

- The Joint Commission
Faithful Service Reception
Safety Care Tidbit
Blood Drive Info
Noticed by the Gnome
Employee Lunch/ Supper Menu

Not everything that is faced can be changed. But nothing can be changed until it is faced.

James Baldwin



As we begin the New Year, many of us have/will make resolutions which are difficult to keep. I challenge each of you to make and keep one of the ones I made...express gratitude. It is easy to do every day, it costs nothing, and it doesn't require hours on a treadmill or counting calories.

I first thought about this when I got a very nice letter from a gentleman who had received services on AMH. He took the time to write a letter, (yes...someone actually still remembers the art of letter writing!), crediting the staff on AMH with helping him in his recovery process. He was clear to point out the staff's willingness to help him even though they were tired and sometimes literally battered. He was quite sincere in his wish to let me know the AMH staff was diligent in their duties and also to let me know he was grateful for the services he received while at ECRH.

If this man can take the time to write such an articulate and special letter to express his gratitude, when, technically he is our customer, I think we can all take the time to express our gratitude to each other. Our managers, leaders, co-workers, supervisees, and individuals provide much camaraderie, assistance, joy, compassion, and humor, among other things. It takes only a few seconds to thank them. I can promise you it will make both of you feel better. In fact, if you thank a whole group of people, you multiply the good feelings.

In keeping with the expression of gratitude, I would like to thank those who received Clinical Director's Choice awards this month:

Cindy Kucela, Pharmacy Director-Cindy tirelessly makes efforts provide the best service to ECRH, including letting me bother her while at church on Christmas Eve when we needed medications not currently in stock.

Leanne Row, OT Director-Leanne is our own "Energizer Bunny," running from living

(Continued on page 3)

Inside this issue:

Table listing contents: New Employees (2), Employee of the Month (3), Faithful Service Awards (4,5), HR Partners (7,8), Safety Shop (8), Hospital Security (9,10), Out & About (13), Training at a Glance (14-16), Jobs Listing (20)

Tidbits of ECRH History

Want a root-beer, milk-shake, hair-cut? Well, when Georgia Regional Hospital... now ECRH Augusta Campus...opened in 1969, Building 9 housed a COMMISSARY complete with a short -order grill, soda fountain, snack bar, sales area for personal items, beauty and barber shop and lounge area with reading materials. Patients and visitors enjoyed relaxing there.

The 1976 GRHA ANNUAL REPORT showed the beauty and barber shop operating three days each week providing services for 1,924 patients. But changes come for all kinds of reasons, and the COMMISSARY closed in the early 1980's.



Contributed by Brian Mulherin

## New Employees



**Front Row(L-R):** Taylor Morris, HST; Tiffany Pitts, LPN; Patricia Hilton, Medical Technologist; Jessica Houston, HST

**Back Row(L-R):** Adrian Riles, HST; Lysionne Wesby, HST; Erika Thompson, CNA; Stephen Viator, CNA

**Front Row(L-R):** Tiana Jones, HST; Shontell Washington, HST; Brandon Washington, HST; LaRhonda Evans, HST

**Back Row(L-R):** Danyell Williford, CNA; Alveta Wiley, LPN; Michelle Johnson, LPN; Karen Brown, Occupational Therapist



**Front Row(L-R):** Anatasia Brown, HST; Tiffney Golf, CNA; Renarta Kennedy, LPN

**Back Row(L-R):** Bonnie Thompson, CNA; Carmen Logan, RN; Victoria Council, CNA



# WELCOME!

## Clinical Director's Corner - Dr. Vicky Spratlin

*(Continued from page 1)*

area to living area to provide services to our individuals. In fact, she was so busy, she was not even present at the Leadership Meeting to receive the award.

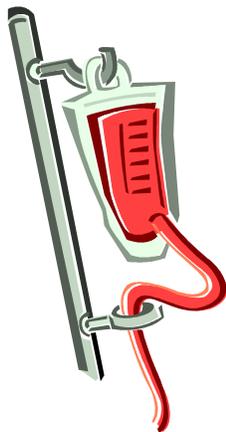
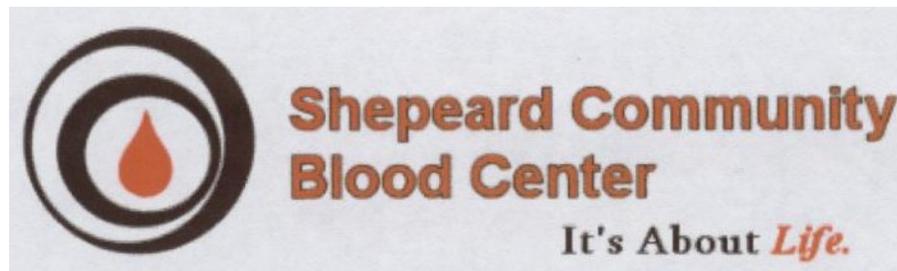
**AMH**-The letter from the individual was not the only reason for this award. AMH went above and beyond to assist in the rocky road to recovery of one of our younger individuals. Even though the road was rocky and the outlook bleak at times, they never gave up, and the individual was discharged to the community!

I thank not only all of these employees, but each of you who comes to work each day even though the hours are long and the pay less than stellar. **You are the reason we will have a good 2016!**

## Employee of the Month - December



Andrea Brooks-Tucker uprooted her life and came to East Central. She took on the hardest job and has made significant changes. She also added stability to nursing on both campuses. She has done a fabulous job during the two (2) years and two (2) months that she has been with ECRH. She has provided consistent and competent leadership and she will be greatly missed. Everyone who has heard the news of her leaving automatically says, "What are we going to do?" Good leaders mentor and leave behind their good traits, so ECRH will be fine, but it won't be the same.



**BLOOD DRIVE**  
**January 29, 2016**  
 at the  
**Peach State Federal Credit Union**





*Faithful*  
**SERVICE  
AWARDS**  
Reception

Please join us for a celebration honoring staff members who have faithfully served the  
Department of Behavioral Health and Developmental Disabilities -  
East Central Regional for

5, 10, 15, 20, 25 and 30 years!

WHEN AND WHERE

WEDNESDAY, JANUARY 27, 2016  
GRACEWOOD CAMPUS AUDITORIUM  
2:00 PM TO 4:30 PM

PLEASE COME AND HELP CELEBRATE THESE WONDERFUL ACHIEVEMENTS!



*Faithful*  
**SERVICE  
AWARDS**

## Faithful Service Award Recipients

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### 5 Years of Service

Malika Lodge, *Adult Mental Health*  
 Kenya Dennison, *General Mental Health*  
 Nitarshi Landburg, *Redbud*  
 Rosa Lee, *Housekeeping*  
 Eddie Scurry, *Redbud*  
 Deloise Perkins, *Forensic I*  
 Kenyetta Morris, *Camellia*  
 Adrienne Oakman, *Forensic Treatment Team*  
 Sierra Merriweather, *Housekeeping*  
 Pamela Ivery, *AMH Treatment Team*  
 Claude Harris, *Maintenance*  
 Charles Turner, *Forensic Inpatient II*  
 Mary Martin, *Camellia*  
 Randall Loo, *AMH Treatment Team*

### 10 Years of Service

Felicia Dubose Jenkins, *ICF/IID Treatment Team*  
 Sherifat Lawal, *SNF/Camellia*  
 Adrienne Aiken, *ADD ICF/IID Treatment Team*  
 Claudia Frazier, *Clinical Laboratory*  
 Yvonne Hicks, *Adult Mental Health*

### 15 Years of Service

Tonya Jones, *Housekeeping*  
 Yolanda Terry, *Finance*  
 Pauline Pacheco, *PBS Team*

### 20 Years of Service

Marilyn Murdaugh, *Redbud*  
 Christine Hall, *Redbud*  
 Omaira Raiford, *Camellia*

### 25 Years of Service

Chandelier Walls, *Adult Mental Health*  
 Brenda Thomas, *General Mental Health*  
 Donald Pyles, *Finance*

### 30 Years of Service

Susie Mosley, *Forensic Step Down Unit*



## Quality Management - The Joint Commission

# The Joint Commission

The Joint Commission accredits over 15,000 healthcare programs in organizations all over the United States. Accreditation is the official recognition that basic standards and requirements deemed necessary for quality care have been met. The Joint Commission is one of only three entities with “deemed status” privileges from the Centers for Medicare & Medicaid Services (CMS) that a healthcare facility / hospital can choose for program accreditation.

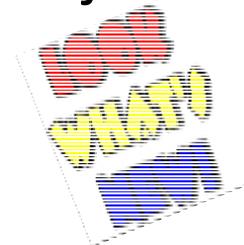
### ECRH Joint Commission Accredited Services

- Behavioral Health Care (BHC)
  - Gracewood Camellia and Redbud ICF Programs, Community Reintegration Home
- Hospital (HAP)
  - AMH, GMH, Forensics I & II, Forensics Step Down
- Laboratory (LAB)
  - Laboratory in 202
- Nursing Care Centers (NCC)
  - Camellia SNF 76-1 & 76-2

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## What’s New This Month with P.I. Projects?

- Falls and Fracture Prevention
  - ECRH Falls Debriefing Form-Both Campuses
    - Effective 12/9/15
- G-Tube Dislodgement Prevention
  - ECRH G/J Replacement/Dislodgement Form-Gracewood Campus
    - Effective 12/1/15
- Aggression Prevention-Environmental Safety
  - ECRH Observation of Individuals to Ensure safety Policy Competency Check –Both Campuses
    - Effective 12/7/15
- FMEA (Failure Modes and Effects Analysis)
  - Topic: The process of communication related to the flow of information from the time of admission through direct care staff assignment



## HR Partners

### ECRH Human Resources Team Doug Fine - HR Manager

**Elaine Biley – HR Generalist/Operations Manager**– Oversees HR Operations, Payroll/Kronos, and Personnel Records Management. Assist with Leave-keeping Issues/Audits, Benefits, Management Training, Workers' Compensation program and Special Projects.

**Rhonda Vivor – Employee Relations Specialist** – Coordinates Employee Relations including : employee/manager issues and concerns, HR Investigations, Grievances, Unemployment, Performance Management , Management Training and EAP information, oversees criminal background process.

**Ronald Watson – Recruiter** – Oversees the local Recruitment Process: Maintains/updates job vacancy website. Coordinates Resume Review, Phone Screens, Reference Checks, Selection/New Hire Processing, HR Training, and supports Criminal Background Process.

**Brenda Fedrick -- Benefits and Leave Coordinator** - Coordinates and assists with: Employee Benefits, Leave of Absences (LOA), Family and Medical Leave (FMLA), Retirement, HR Training.

**Bonita Wilson -- Benefits and Leave Coordinator** Coordinates and assists with: Employee Benefits, Leave of Absences (LOA), Family and Medical Leave (FMLA), Retirement, HR Training.

**Melanie Harris- Recruitment Technician**- Coordinates and assists with: Selection/New Hire Processing, Hire Packet Processing Pre-Employment Processing and HR Training. Assists and supports the Recruiter as a back-up as needed. Facilitates Criminal Background Check Process.

**Dameka Garner – HR Transactions and Payroll Specialist** - Coordinates Payroll and Transactions, Kronos, HR Training, Performs audits and special projects.

**Nadine Williams – HR Transactions and Payroll Specialist** – Coordinates Payroll and Transactions, Kronos, HR Training, Performs audits and special projects.

**Jassica Speer-Cater – HR Assistant** - Manages the HR Front Desk/Lobby Area, Assistant to the HR Team and HR Manager, Faithful Service Awards.

**Sharyle Courtney-Garrett - HR Assistant**-Random Drug Screening Coordinator, Salary Analyses, Critical Hires Verifications, Position Management, PeopleSoft Queries, Faithful Service Awards support, HR Training Class Registrations, Primary backup team member at the Front Office.

### Human Resources Department ECRH

Main Office Telephone Number- 706-792-7177

Main Office Fax Number 706-792-7328

Office: Gracewood Campus Building 103-A



January 18th  
is a State holiday.  
Martin Luther King, Jr. Birthday

## HR Partners - Administrative Closing of Offices

This is a reminder to all ECRH employees of DBHDD HR policy (22-108) specific to weather-related impact on operations (i.e. office delays, closings, etc.) and associated communication. The policy can be accessed directly on PolicyStat at <https://gadbhdd.policystat.com/policy/164526/latest/>.

**NOTE: DBHDD 24-hour facilities that provide direct care for individuals will remain open, and announcements related to administrative closings and/or delayed openings do not apply to East Central Regional Hospital. All employees should be attentive to communication from leadership for weather-related instructions.**

**Note: East Central Regional Hospital is a 24-Hour facility and all employees are expected to report to work as scheduled.**

**In situations where inclement weather becomes problematic, employees should make a good faith effort to be at work, but use extreme caution and sound, prudent judgment in doing so. And again, all staff at DBHDD 24-hour facilities are expected to report to work.**

Please let me know if you have any related questions or concerns.

Thanks in advance for your cooperation.

Doug Fine, HR Manager

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## Safety Shop - Code Brown Campus-wide Lockdown

Senseless tragedy can occur anywhere, anytime, as evidenced by the shootings which have taken place in various parts of our country. The following is an overview of ECRH Policy S-17:

Any employee observing or being informed of any incident that may be a threat to the safety of hospital staff, individuals or visitors will immediately report the incident:



Augusta Campus – dial 7034 or 7035 (overhead paging)

Gracewood Campus – dial 2211(Switchboard)

State "CODE BROWN", a minimum of two (2) times giving the location and a brief description of the incident. If possible, the CODE BROWN should also be announced via two-way radio.

Immediately dial 9-911 and give the Richmond County 911 operator the exact location and a description of the incident. Remain on the line until you are sure the report has been understood. Do not hang up until instructed to do so.

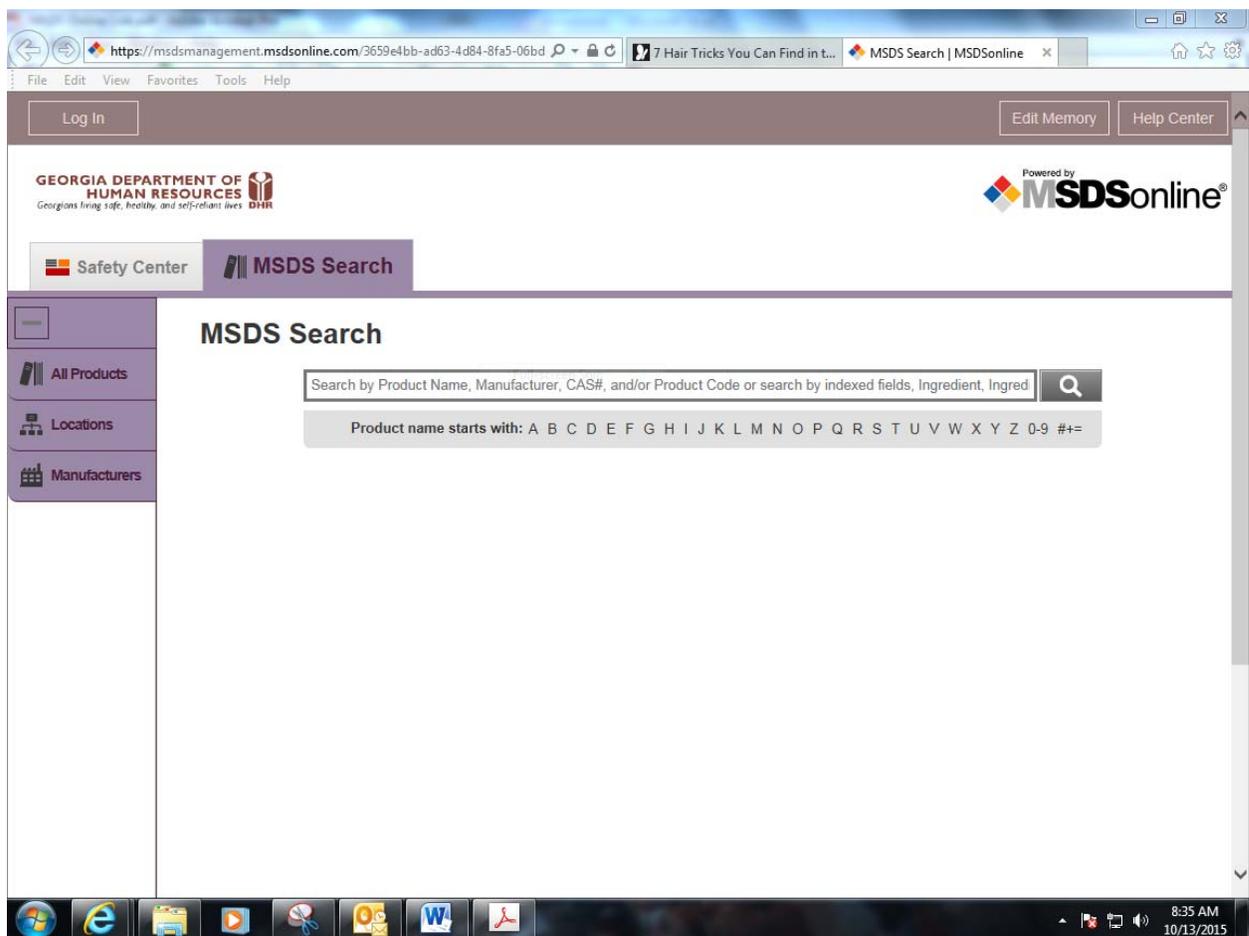
When CODE BROWN is announced, all staff, individuals and visitors will proceed to the closest building available. Employees will lock as many doors as possible and assure that all persons in the area are kept away from open windows.

Employees are advised to use extreme caution should they encounter the person or persons causing the dangerous situation. It is important to stay at a safe distance and out of sight if possible.

When the CODE BROWN emergency has ended, an "ALL CLEAR" will be announced and normal operations will resume.

## Hospital Security - SDS Desktop Shortcut Steps

1. From your desktop, you will need to click on the folders tab at the bottom left of your screen.
2. Once you have done that, you will see a list of drives under the computer tab on the left hand side of the page.
3. Click on the "J" drive.
4. Once you have done that, you should see a folder that says MSDS. Click on that folder.
5. You should see a folder that says MDS Link. Click on that folder.
6. You should then see a folder that says MSDS online link. Click on that folder.
7. You should now have a PDF page on your desktop.
8. Locate the URL link in blue under the heading Viewer URL.
9. Click on the link in blue. It should open up the MSDS online website.
10. Verify that the page it should look like this.



- 11.
12. Find the file tab in the top left of the MSDS Online web page. Click on the file tab.
13. Locate the send option.
14. Place the cursor over the send option. You should see the option to that states short cut to desk top.
15. Click on the option shortcut to desktop.
16. Exit out of all the folders that you opened.

*(Continued on page 10)*

## Hospital Security - SDS Desktop Shortcut Steps

(Continued from page 9)

17. Go to your desktop and verify the icon that should look like this.



18.

19. Click on the icon to verify it works.

### January 2016- Gracewood Employees Lunch/Supper Menu

Sun	Mon	Tue	Wed	Thu	Fri	Sat
Break fast: 6:30- 8AM Lunch: 11am- 1PM Supper: 4-5:30PM						
17 	<b>18 MLK Holiday</b> Baked Chicken Field Peas Steamed Rice Gravy Dinner Roll 	<b>19 Braised Beef &amp; Noodles</b> Spinach Rolls	<b>20 Baked Chicken Rissolle Potatoes Succotash Rolls Gravy</b>	<b>21 Roast Beef Green Beans Rice Pilaf Brown Gravy Rolls</b>	<b>22 Cantonese Spareribs Filipino Fried Rice Stir Fried Cabbage Cornbread</b>	23 
24 	<b>25 Cold Cut Day</b> Turkey, Ham, R. Beef American, Provo, Cheddar Cheese, Hoagies, Chips	<b>26 Mexican Day</b> Tacos (Hard/Soft) Fixings Enchiladas(Cheese) Spanish Rice/Corn	<b>27 Italian Day</b> Lasagna Garlic Bread Cauli/Broccoli Blend 	<b>28 Soul Food Day</b> Fried Chicken/Fish Mac & Cheese Ham Hocks Greens	<b>29 American Day</b> Hamburgers/ Hot Dogs Grilled Cheese Sausage Dogs Cheese/Chili Fries	30 

**SOUP OF THE DAY—SERVED DAILY SALAD BAR— TUES & THURS BURGERS & HOT DOGS— MON & WED.**

## Safety Care Tidbit - Signals

A behavioral antecedent or “signal” is a behavior that a person exhibits before more serious behaviors. Identifying signals allow staff to intervene early, before the person’s behavior escalates.



### Examples:

- Angry facial expressions
- Tensed muscles
- Muttering, yelling, cursing, threatening, etc.
- Staring or refusing to make eye contact
- Fidgeting
- Pacing

## Noticed by the Gnome - December

During the month of December, 2015, we received 29 nominations for our employees to be Noticed by the Gnome. A big THANK YOU goes out to these employees and to those who took the time to recognize the good work that was being done by others.



<b>AMH</b>	<b>Melanie Reid</b>	<b>Dr. Merai</b>
<b>Redbud Rec Staff</b>	<b>Linda Meyers</b>	<b>Tina Landry</b>
<b>Camellia 76-3</b>	<b>Juanita Allen</b>	<b>Christina Hall</b>
<b>Deloris Grant</b>	<b>Juanita Stewart</b>	<b>Nikki Morris</b>
<b>Wymoia Peterson</b>	<b>Sabrina Sherrod</b>	<b>Mr. Hazel</b>
<b>Gina Lyons</b>	<b>Kate Woodruff</b>	<b>Ms. Frederick</b>
<b>Maggie Koontz</b>	<b>Latasha Turner</b>	<b>Ms. Lodge</b>
<b>Mary Beth Castleberry</b>	<b>Angela Dunbar</b>	<b>Ms. Durham</b>
<b>Sneha Mistry</b>	<b>Joyce Cox</b>	<b>Ginny Bowels</b>
<b>Heather Wyatt</b>	<b>T.J. Kelly</b>	

*"In preparation for Joint Commission, a telephone room need to be cleaned up. Mary Beth Castleberry took on the responsibility and cleared it out even though it wasn't her job."*

*"Ms. Sherrod is fabulous and has so much energy! She has built a positive relationship with our least outgoing individuals and is a credit to the hospital."*

*"TJ Kelly has twice notified us of hunters trespassing on ECRH property."*

*"Ms. Stewart is energetic, knowledgeable, positive, happy, optimistic, and helpful. She is my sunshine every time I see her."*

*"Gina Lyons is my "go to" person in the Cashier's Office. Recently, she was asked for help on a big project and didn't hesitate to jump in."*

*"Ms. Allen is always pleasant, loved by her individuals, and a great team player."*

*"During a recent Transition meeting, Ms. Peterson was knowledgeable concerning her individual and the tasks she performs daily. She was awesome!"*

*"I have a deep respect for Ms. Meyers, her knowledge, her skills, and her quiet but competent way with others."*

*"It is clear that Maggie Koontz genuinely cares for our individuals and is willing to assist staff when needed. She is a valuable staff member."*

*"Deloris Grant is always very helpful. She is knowledgeable, efficient, and displays a cheerful, positive attitude."*

*"I'd like to thank all AMH staff for the work they do and the difference they make in our individuals lives. Special recognition to Dr. Merai, Tine Landy, Christina Hall, Nikki Morris, Mr. Hazel, Ms. Frederick, Ms. Lodge, Ms. Durham and PBS staff. Also, American Work liaison Ginny Bowels."*

*"Ms. Reid has a fantastic sense of humor and uses it well when working with her individuals."*

*"Heather Wyatt is a dedicated worker. She puts her wants and needs to the side to help both individuals and fellow staff."*

*"During Recovery Team, an individual spoke of his appreciation of each of Dr. Santos' team, but especially Sneha Mistry. He spoke of her excellent "bedside Manner" and how she always checked on him."*

**DD Services**

**ECRH Incident Management  
Hotline Procedure**

The purpose of this Hotline is to establish an alternate means of reporting incidents in a timely manner. The Hotline is to be utilized by any employee, contractor, family member, visitor and volunteer that may feel uncomfortable reporting an incident or allegation of abuse, exploitation or neglect in person. This is an **alternate** reporting system and by no means will it replace the current protocol outlined in the IM Policy.

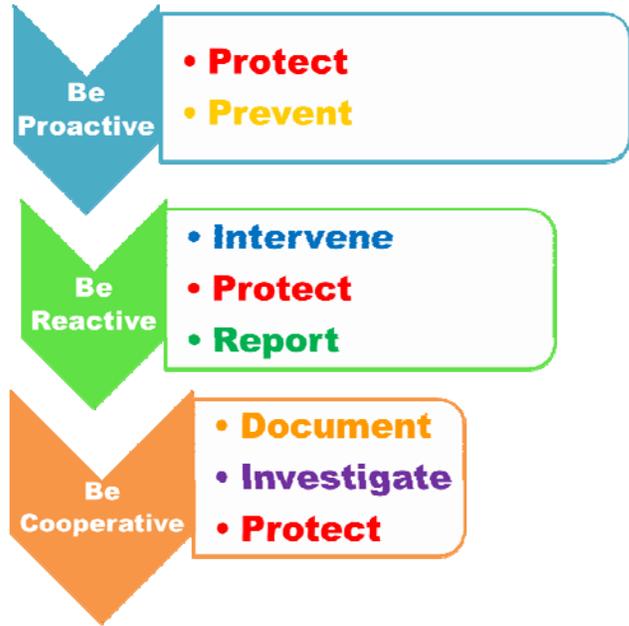
Hotline Number:  
(706) 945-7150



**PRIDE IN PLACE - It Starts with Me**

"If you change the way you look at things,  
the things you look at change." - Wayne Dyer

**Our Role in Protecting Our Individuals from Harm**



**24 Hour GETS Computer Help Desk Number: 1-877-482-3233**

<https://sts.gets.georgia.gov> – using SOG ID and Password

Contact the GETS Helpdesk Online at <https://login.gets.georgia.gov/portal> using SOG ID (computer sign on) and password to login or Call 1-877-482-3233 to report issues when your computer is not working correctly, when you need your SOG password reset, need access to or report issues with network drives, report network connectivity issues (no internet/slow internet), report outages (system/network), report a suspected computer virus, report laptop encryption issues. Contact Service Delivery Staff @ 706-790-2444/2445 if you have questions on this process.

Request Additional IT support on the DBHDD Intranet Support page: <https://gets.sharepoint.com/sites/DBHDDIntranet/support/Pages/default.aspx> Use your Office 365 ID and Password to login. Report the following issues through this site: Request a SharePoint site, Reset Office 365 password, Request access to application, Request security and system access, Request computer or telecom equipment, Report a problem with an application, request new printer or move of existing printer, Connect to network printer, Onboard new DBHDD employee (Manager only), Offboard departing DBHDD employee (Manager only), or if you are not sure what you need and wish to ask a question please use the above support page. Contact Service Delivery Staff @ 706-790-2444/2445 if you have questions on this process.

To assist in moving through the process quicker, please also provide the following forms to the [ECRH\\_ServiceDelivery@dbhdd.ga.gov](mailto:ECRH_ServiceDelivery@dbhdd.ga.gov) for the following issues with proper signatures. This will allow all necessary information to process your request in a timely manner:

- New User or change request for computer access – ADM-002A (Approximately 7 days)
- New Technology request (Hardware/Software) – ADM-001 (Approximately 30 days)
- Computer Equipment Move – ADM-351 (Approximately 30 days)

**Phone issues:** Contact Switchboard at 2011 or e-mail **Monica Wilson** (Use this number for repairs, problems, requesting new lines or jacks) Include the following: Telephone # with trouble, Building #, Type of phone (name on the phone), Room #, Station # if phone has one, problem with phone, & contact person. When requesting LAN jack please place work order with Plant Operations to run the cable prior to requesting the jack be installed. Always request 2x2 when having new voice (phone) & data (LAN) jacks added.

**Avatar Password Resets and Issues:** Contact Unit Nurse Manager, Charge Nurse or Department Head \*Additional Avatar issues should e-mail [dbhdditappsupport@dhr.state.ga.us](mailto:dbhdditappsupport@dhr.state.ga.us). Contact Apps Support staff at 706-790-2446 for Avatar questions.

**Avatar Reporting Needs:** If you are in need of specific data for reporting from Avatar please contact Hospital Reporting staff at 2568.

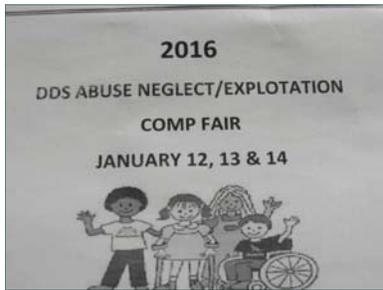
Out & About

# Flooding at D.W. Oellerich Park



Editor's Note: Thanks to Frank Creech for the pics.

# Abuse, Neglect, & Exploitation Fair



# CIH Graduation



## Training at a Glance - January

Class	Date	Time	Place
NEO Principles of Recovery	1/19/2016	9:30 a.m.-10:30 a.m.	BLDG 103-D E&R
Updated PNS End User	1/19/2016	8:00 a.m.-9:00 a.m. 9:00 a.m.-10:00 a.m. 10:00 a.m.-11:00 a.m.	BLDG 103-C Room C-23
Updated Seizure Management	1/19/2016	1:00 p.m.-2:30 p.m. 3:00 p.m.-4:30 p.m.	BLDG 103-C Room C-23
DD-Incident Management Annual	1/19/2016	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 12:30 p.m.-2:30 p.m. 2:30 p.m.-4:30 p.m. 4:30 p.m.-6:30 p.m.	Bldg. 20, Gracewood Bldg. 20, Gracewood Bldg. 20, Gracewood Bldg. 20, Gracewood Bldg. 103-D, E&R
Updated Safety Care Level #2	1/19/2016 1/20/2016	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99L
EMR Nursing	1/20/2016	8:00 a.m.-1:30 p.m.	BLDG 103-C Room C-18
NEO PBS Training	1/20/2016	8:00 a.m.-4:30 p.m.	BLDG 20 Gracewood
Updated PNS Professional	1/20/2016	1:00 p.m.-3:00 p.m. 3:00 p.m.-5:00 p.m.	BLDG 103-C Lab
DD-Incident Management Annual	1/21/2016	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 12:30 p.m.-2:30 p.m. 2:30 p.m.-4:30 p.m. 4:30 p.m.-6:30 p.m.	All will be in BLDG 103-D E&R
Ostomy DD Training	1/21/2016	8:00 a.m.-10:00 a.m.	BLDG 103-C Lab
CPRA	1/21/2016	8:00 a.m.-11:30 a.m.	BLDG 103-C Room C-23
First Aid	1/21/2016	12:30 p.m.-4:30 p.m.	BLDG 103-C Room C-23
NEO Safety Care Level #1	1/21/2016 1/22/2016	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99F
NEO Safety Care Level #2	1/21/2016 1/22/2016 1/25/2016	8:00 a.m.-4:30 p.m. 8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99L
DD-Incident Management Annual	1/22/2016	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 12:30 p.m.-2:30 p.m. 2:30 p.m.-4:30 p.m.	All will be in BLDG 103-D E&R
CPRC	1/22/2016	8:00 a.m.-12:00 p.m.	BLDG 103-C Room C-23
Infection Control and Prevention+ Handwashing	1/22/2016	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m. 1:00 p.m.-2:30 p.m. 3:00 p.m.-4:30 p.m.	BLDG 103-C Lab
Updated PNS End User	1/22/2016	1:00 p.m.-2:00 p.m. 2:00 p.m.-3:00 p.m. 3:00 p.m.-4:00 p.m.	BLDG 103-C Room C-23

## Training at a Glance - January

Class	Date	Time	Place
First Aid	1/25/2016	8:00 a.m.-12:00 p.m.	BLDG 103-C Lab
CPRA	1/25/2016	1:00 p.m.-4:30 p.m.	BLDG 103-C Room C-23
Updated Seizure Management	1/25/2016	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m.	BLDG 103-C Room C-23
Safety Care Level #2	1/25/2016 1/26/2016 1/27/2016	12:30 p.m.-4:30 p.m. 8:00 a.m.-4:30 p.m. 8:00 a.m.-4:30 p.m.	BLDG 99L
DD-Incident Management Annual	1/25/2016	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 12:30 p.m.-2:30 p.m. 2:30 p.m.-4:30 p.m. 4:30 p.m.-6:30 p.m.	Bldg. 103-D, E&R Bldg. 103-D, E&R Bldg. 103-C, Lab Bldg. 103-C, Lab Bldg. 103-D, E&R
NEO CPRA	1/26/2016	8:00 a.m.-11:30 a.m.	BLDG 103-C Room C-23
NEO CPRC	1/26/2016	8:00 a.m.-12:00 p.m.	BLDG 103-C Lab
NEO First Aid	1/26/2016	12:30 p.m.-4:30 p.m.	BLDG 103-C Room C-23
DD-Incident Management Annual	1/26/2016	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 12:30 p.m.-2:30 p.m. 2:30 p.m.-4:30 p.m. 4:30 p.m.-6:30 p.m.	Bldg. 20, Gracewood Bldg. 20, Gracewood Bldg. 103-C, Lab Bldg. 103-C, Lab Bldg. 103-D, E&R
Updated Safety Care Level #1	1/26/2016	8:00 a.m.-2:30 p.m.	BLDG 99F
Infection Control and Prevention+Handwashing	1/26/2016	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m. 1:00 p.m.-2:30 p.m.	BLDG 103-D E&R
NEO Medical Emergency Response System	1/27/2016	8:00 a.m.-12:00 p.m.	BLDG 103-D E&R
NEO Seizure Management	1/27/2016	12:30 p.m.-2:30 p.m.	BLDG 103-D E&R
CPRC	1/27/2016	8:00 a.m.-12:00 p.m.	BLDG 103-C Lab
Updated PNS End User	1/27/2016	8:00 a.m.-9:00 a.m. 9:00 a.m.-10:00 a.m. 10:00 a.m.-11:00 a.m.	BLDG 103-C Room C-23
DD-Incident Management Annual	1/27/2016	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 12:30 p.m.-2:30 p.m. 2:30 p.m.-4:30 p.m. 4:30 p.m.-6:30 p.m.	Bldg. 20, Gracewood Bldg. 20, Gracewood Bldg. 103-C, C-23 Bldg. 103-CC-23 Bldg. 103-D, E&R
Updated Safety Care Level #2	1/27/2016 1/28/2016	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99L
NEO Observation of Individual to Ensure Safety	1/28/2016	8:00 a.m.-10:30 a.m.	BLDG 103-D E&R
NEO Seclusion and Restraint	1/28/2016	1:30 p.m.-4:30 p.m.	BLDG 103-D E&R

## Training at a Glance - January

Class	Date	Time	Place
CPRA	1/28/2016	8:00 a.m.-11:30 a.m.	BLDG 103-C Room C-23
First Aid	1/28/2016	12:30 p.m.-4:30 p.m.	BLDG 103-C Room C-23
DD-Incident Management Annual	1/28/2016	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 12:30 p.m.-2:30 p.m. 2:30 p.m.-4:30 p.m. 4:30 p.m.-6:30 p.m.	Bldg. 20, Gracewood Bldg. 20, Gracewood Bldg. 20, Gracewood Bldg. 20, Gracewood Bldg. 103-D, E&R
Updated Safety Care Level #2	1/28/2016 1/29/2016	12:30 p.m.-4:30 p.m. 8:00 a.m.-4:30 p.m.	BLDG 99L
Infection Control and Prevention+ Handwashing	1/29/2016	8:00 a.m.-9:30 a.m. 10:00 a.m.-11:30 a.m.	BLDG 103-C Lab
Defensive Driving	1/29/2016	8:00 a.m.-2:30 p.m.	BLDG 103-C Room C-23
DD-Incident Management Annual	1/29/2016	7:30 a.m.-9:30 a.m. 9:30 a.m.-11:30 a.m. 12:30 p.m.-2:30 p.m. 2:30 p.m.-4:30 p.m.	Bldg. 20, Gracewood Bldg. 20, Gracewood Bldg. 20, Gracewood Bldg. 103-C, C-23
Updated Safety Care Level #2 (Weekend)	1/30/2016 1/31/2016	8:00 a.m.-4:30 p.m. 8:00 a.m.-12:00 p.m.	BLDG 99L

**Unit designated scheduler should e-mail all CPR and First Aid requests to Rodriegus P. Gardner and all other class requests to Runtha Giddens.**

**Effective Friday 2/6/15 Safety Care classes will be as follows:**

**Safety Care Level #2- 16 hours**

**Updated Safety Care Level #2- 12 hours**

**Safety Care Level # 1- 12 hours**

**Updated Safety Care Level #1- 6 hours**

**Check DBHDD University for training needs and information.**

## Fantastic E-mails to Share

Last week some of the activity therapy staff put together an absolutely beautiful Christmas event for the 76-1 and 76-2 individuals and any family members who were able to attend. The event was lovely, the rooms looked great, they worked hard to make sure the food was ordered and available in advance, that the menu was varied and interesting, that the rooms were decorated in lovely holiday style, and the affair went off without a hitch, thanks to their great planning.

The staff putting together this lovely event were Kaye Woodruff, Latasha Turner, Angela Dunbar, and Joyce Cox. These are the sort of cooperative events designed to enhance the lives of the individuals who live here that really make me proud to be a part of the Gracewood team.

This morning I stopped by 76-3 on an errand around 10:40 and left around 11:00. When I walked onto the patio area all the staff were engaged with the individuals and were singing and dancing to a lively collection of old rock & roll music. All individuals on the area were being interacted with, most of them had smiles on their faces, and the upbeat and positive energy in the room was unmistakable. They were having so much fun that I felt obligated to stop and have some fun with them for a while, and I left feeling much better than when I first came onto the area.

It is always exciting to see active treatment taking place, and even more exciting to see it happen when there was no expectation on the part of the staff that anyone might be walking through and observing. This turned out to be an inspiring incident for me, even though it was "just" a part of their regular day. My compliments to your fabulous staff!

Published Twice Monthly



Paul Brock Regional Hospital Administrator
Matt McCue Interim Associate Regional Hospital Administrator, Gracewood
Dr. Vicky Spratlin Clinical Director
Mickie Collins Chief Operating Officer
Augusta Campus 3405 Mike Padgett Highway Augusta, Georgia 30906 Gracewood Campus 100 Myrtle Boulevard Gracewood, Georgia 30812
Harold "Skip" Earnest Editor/Photographer Kristen Burdett Publisher
NOTICE Items for publication must be submitted in written form. The upcoming issue's deadline is January 22, 2016. All articles and notices submitted for publication in the East Central Regional Hospital Bulletin are subject to editorial discretion. Please contact the Bulletin editor if you have questions regarding editorial decisions.



Our Mission

The mission of East Central Regional Hospital is to provide safe, competent and compassionate services to persons with mental illness and/or developmental disabilities.

Our Vision

The vision of our Facility is to be a center of excellence in the provision of comprehensive, responsive and compassionate care for consumers and their families.

Our Values

East Central Regional Hospital is caring and therefore, responsive to our consumers, their families, stakeholders and our employees through commitment to our core values:

Integrity

Communication & Collaboration

Accountability

Recognition through Relationships

Empowerment through Excellence



Accredited  
by  
The Joint Commission

Campus Marquees

Deadline for submission of

**FEBRUARY MESSAGES**

**January 22, 2016**

Submit information to Skip Earnest

Gracewood Campus

Extension 2102

**(Information must be submitted on or before the indicated date to be placed on Marquees for the following month.)**

DBHDD Vision and Mission

Vision

Easy access to high-quality care that leads to a life of recovery and independence for the people we serve



Mission

Leading an accountable and effective continuum of care to support Georgians with behavioral health challenges, and intellectual and developmental disabilities in a dynamic health care environment

**Gracewood Post Office**

**Window Hours**

M-F 10:00 am-12:30 pm

1:30 pm-4:30 pm

Sat 9:00 am-10:45 am



**Visit the Gracewood Post Office today and ask Frank Deas about renting a Post Office Box!**

JOIN US FOR A WONDERFUL WEEK AT  
**WORLD STAMP SHOW-NY 2016**  
MAY 28-JUNE 4, 2016 NEW YORK CITY, NY



# It's Scholarship Time!

We're giving away  
**\$146,700** in scholarships!

We are now accepting applications  
for our scholarship program.

Visit [www.peachstatefcu.org](http://www.peachstatefcu.org) to  
download applications.



## ECRH Jobs List

This is a list of job openings currently available at East Central Regional Hospital. For further information regarding these positions, please go to the DBHDD webpage at [www.dbhddjobs.com](http://www.dbhddjobs.com).

[Activity Therapy Leader - ECRH Camellia Unit - 69154](#)

[Activity Therapy Leader - Gracewood Campus](#)

[Assistant Housekeeping Director](#)

[Auditor - Social Work](#)

[Behavioral Health Counselor - ECRH Treatment Mall](#)

[Charge Nurse - ECRH - Redbud 7a-3:30p](#)

[Clerical Worker - MHS Admissions - Parttime 8:00p-4:30a](#)

[Client Support Worker - Gracewood](#)

[CNA - ECRH Camellia - 69505](#)

[CNA - ECRH SNF - FT 3rd Shift - 69639](#)

[Corporal - ECRH Hospital Security - 70799](#)

[Counselor - Group Facilitator](#)

[Dental Assistant](#)

[Dental Assistant 2 - ECRH - 68888](#)

[Dentist - Gracewood Campus](#)

[Director of Clinical Information Systems](#)

[Electrician](#)

[Food Service Operations Worker 1](#)

[Food Service Operations Worker 2/Senior](#)

[Food Service Supervisor \(2 Open Positions\)](#)

[Food Service Supervisor - ECRH - 70105](#)

[General Trades Craftsman](#)

[Groundskeeper - ECRH - 1st Shift - 208498](#)

[Group Facilitator/Counselor - AMH Mall](#)

[Health Service Technician 1 - Augusta Mental Health Campus](#)

[Health Service Technician 1 - Gracewood Campus](#)

[Health Services Technician 2 - Augusta Mental Health Campus](#)

[Health Services Technician 2 - Gracewood Campus](#)

[Housekeeper - ECRH - 70171](#)

[Housekeeping Team Leader](#)

[Houseparent](#)

[HR Assistant - ECRH - 74397](#)

[HVAC Repair Technician - ECRH Plant Operations - 70740](#)

[Instructor 1 - ICF/MR Treatment Mall - ECRH](#)

[Laboratory Services Worker \(part time hourly\)](#)

[Laundry Supervisor - ECRH - 70200](#)

[Laundry Worker - ECRH - 69933](#)

[Laundry Worker - ECRH - 69995](#)

[Licensed Practical Nurse \(LPN\) - Gracewood Campus](#)

[Licensed Practical Nurse \(LPN\) - Augusta Mental Health Campus](#)

[Licensed Practical Nurse - Hourly/Part-time - Gracewood Campus](#)

[Licensed Practical Nurse - Hourly/Part-time - Augusta Campus](#)

[LPN - Gen Mental Hlth - 7a-3:30p](#)

[LPN - Infection Control - ECRH 8am-5pm](#)

[Maintenance Craftsman, General Trades - ECHR - 70750](#)

[Maintenance Worker - 1st Shift](#)

[Mechanic Foreman - ECRH Plant Operations - 70748](#)

[Medical Records Info Tech - ECRH - 76412](#)

[Medical Technologist](#)

[Medical Technologist](#)

[Motor Vehicle Operator](#)

[Nurse Manager - Gracewood Campus](#)

[Nurse Practitioner - Skilled Nursing Facility](#)

[Office Manager Switchboard - Hospital Operations - 68836](#)

[Operations Analyst - Accounting or Finance - ECRH - 68990](#)

[Painter](#)

[Pharmacy Technician - ECRH - 69048](#)

[Program Assistant - Admissions - 12:00p-8:30p](#)

[Program Assistant - Admissions - 2nd Shift](#)

[Program Assistant - Admissions - 70756](#)

[Program Assistant - Forensic Treatment Mall - FT Days](#)

[Program Assistant - Redbud Unit - Gracewood Campus](#)

[Program Associate - ECRH - SNF Camellia - 208391](#)

[Psychiatric Nurse Practitioner - Augusta Mental Health Campus](#)

[Psychologist - Forensic Outpatient](#)

[Registered Nurse \(RN\) - Augusta Mental Health Campus](#)

[Registered Nurse \(RN\) - Charge Nurse - Augusta Campus](#)

[Registered Nurse \(RN\) - Charge Nurse - Gracewood Campus](#)

[Registered Nurse \(RN\) - Skilled Nursing Facility](#)

[Registered Nurse \(RN\) - Gracewood Campus](#)

[Service Director/Charge Nurse - Gracewood Campus](#)

[Shift Supervisor - Augusta Campus - 3rd Shift](#)

[Shift Supervisor - Augusta Mental Health Campus - 1st Shift](#)

[Shift Supervisor - Gracewood Campus](#)

[Skilled Utility Worker](#)

[Steam Plant Operator](#)

[Vehicle Operator](#)

[Work Instructor 1 - Gracewood Campus](#)