

## **Definition of Service Agencies**

*For a Comprehensive Definition, please visit [www.ghp.georgia.gov](http://www.ghp.georgia.gov) and look under Provider Information, Medicaid Manuals. The NOW and COMP Services are defined in NOW Part II and Part III and in COMP Part II and Part III.*

**The New Options Waiver (NOW) and the Comprehensive Supports Waiver Programs provide the following services to participants. Services available only in one waiver are noted.**

**Adult Occupational Therapy Services:** These services promote fine motor skill development, coordination, sensory integration, and facilitate the use of adaptive equipment or technology.

**Adult Physical Therapy Services:** These services address the participant's physical therapy needs resulting from the developmental disability. These services promote gross and fine motor skills, and facilitate independent functioning.

**Adult Speech and Language Therapy Services:** These services address the adult participant's speech and language therapy needs. The services preserve the participant's speech communication capacity and function.

**Behavioral Supports Consultation:** Behavioral Supports Consultation services assist the participant with challenging behaviors that interfere with daily living, work and social interaction.

**Community Access:** Community Access services are provided at the participant's residence. These services are designed to assist the participant in acquiring, retaining, and improving life skills.

**Community Guide Services:** Community Guide services are designed to empower participants to self-define and self-direct services and supports. Services include direct assistance to participants in obtaining community resources, problem solving, decision-making, and developing supportive relationships.

**Community Living Support (CLS) Services:** CLS services are individually tailored services that assist with the acquisition, retention or improvement in skills that help an individual to continue living in the family home. (Available in COMP only)  
**CLS requires a license from the Georgia Office of Regulatory Services under one or all three of the following: Personal Care, Companion Sitting, Nursing.**

**Community Residential Alternatives (CRA):** CRA services are interventions focusing on training and support in personal development and life skills. **CRA requires a license from**

**the Georgia Office of Regulatory Services, for Community Living Arrangement, or a Personal Care Home.**

**Environmental Accessibility Adaptations:** Environmental Accessibility Adaptations services allow for the participant to reduce physical support from others. Physical adaptations are designed to accommodate the participants mobility at the family home i.e. ramps, grab-bars, doorway widening, bathroom modifications, and installation of electric and plumbing systems.

**Financial Support Services:** Financial support services are provided to assure that participant directed funds are managed and distributed as intended.

**Individual Directed Goods and Services:** Individual directed goods and services are services, equipment, or supplies identified by the participant addressing a need in the Individual Service Plan.

**Natural Support Training:** Natural Support Training services provide training and education to individuals who provide unpaid support, training, companionship, or supervision. (Available in NOW only.)

**Prevocational Services:** Prevocational Services are services that prepare participants for paid and unpaid employment. Services include teaching such concepts as compliance, attendance task completion, problem solving, safety, social interaction skills, and personal care.

**Respite Services:** Respite services are intended to provide caretakers, family members, and individuals with disabilities brief periods of support or relief. (Available in the NOW only.)

**Specialized Medical Supplies:** Specialized medical supplies allow the participant to interact independently with the environment. The Individual Service Plan specifies supplies that may include food supplements, clothing, diapers, bed wetting protective coverings, and other ancillary supplies.

**Specialized Medical Equipment:** Specialized medical equipment consists of devices, controls, or appliances specified in the Individual Service Plan, which allow the participant to increase their ability to perform daily living activities and to interact independently with the environment.

**Support Coordination:** A set of interrelated activities for identifying, coordinating, and reviewing the delivery of appropriate services with the objective of protecting the health and safety of participants.

**Supported Employment:** Supported Employment services enable participants for whom competitive employment at or above the minimum wage is unlikely, and because of their disability, need support to work in a regular job setting.

**Transportation:** Transportation services enable participants to gain access to community services, activities, resources and organizations typically used by the general population but

do not include transportation available through Medicaid non-emergency transportation or as an element of another waiver service.

**Vehicle Adaptations Services:** Vehicle adaptations services allow the participant to function independently, thus reducing the reliance on physical support from others. The adaptations are limited to those of the participant's private and family owned vehicle. The adaptations may include lifts, ramps, special seats and other interior vehicle modifications.