

Nationally Certified Crisis Training Providers*

*The following information is intended as a resource and not an endorsement of any particular crisis curriculum. There are other curriculums that may also be utilized, these are just a few that are currently in use in Georgia. Please use this as a resource if you are seeking the best fit for a crisis curriculum at your agency.

| | Crisis Prevention Institute (CPI) | Professional Crisis Management Association (PCMA) |
|--|---|---|
| Contact Information | Phone: Ryan Bedroske: 877-877-5389 or 414-979-7152 Email: rbedroske@crisisprevention.com. Website: www.crisisprevention.com | Phone: Laraine Winston: (954) 746-0165 extension 204 Email: lwinston@pcma.com Website: http://www.pcma.com |
| Target populations and excluded populations | No excluded populations. | For most populations, not including individuals who are medically fragile or have significant physical impairments. |
| How do you get training for your staff or become an instructor? | CPI uses a train-the trainer model. Providers can send their staff to any of the scheduled regional trainer trainings listed on the website or CPI can arrange a training specifically for an organization or group of organizations. | PCMA uses a train-the trainer model. Providers can send their staff to any of the scheduled regional trainer trainings listed on the website or PCMA can arrange a training specifically for an organization or group of organizations. |
| How do you contact trainers in Georgia? | Trainers cannot train other provider agencies so there is not a list of trainers available | PCMA keeps a data-base of all instructors nation-wide and can put agencies in contact with trainers near them. |
| Certification Process | <p>For Trainers: Training is a 4 day program, in which the first 2 days focus on learning the curriculum and the 2nd 2 days involve testing on physical competencies and written competencies. In addition, every candidate is assigned a small portion of the curriculum which they must teach back to the rest of the group.</p> <p>For Practitioners: Training is 8-12 hours if the full course is being taught, and 6 hours if the restraint section is omitted. Candidates are tested on physical and written competencies, and each organization sets their own pass-fail score. There is also a post test that gets submitted to CPI for grading. Training can be classroom-based or part web-based, which reduces in class time needed.</p> | <p>Trainers: Training is a 4 day initial process to train non-physical interventions and de-escalations as well as physical techniques which includes passing a written and practical exam, and verbal and practical training to competence. Instructors in training have to then complete a one time co- training experience; typically PCMA tries to do the co-training right after the initial training. If it isn't possible to do the co-training experience right after the initial training, PCMA can find another trainer in the area to facilitate the training.</p> <p>Practitioners: Initial training in non-physical interventions lasts 6 hours. Length of certification for various levels of hands on procedures lasts from 14-22 hours.</p> |
| Cost | <p>Trainers: Training at various sites nationally costs \$1999 per person; includes training materials, an e-reader, access to website, and 10 workbooks to get started (additional workbooks can be ordered from CPI). All of this certifies trainers for 4 years.</p> <p>Practitioners: The workbook is \$8-\$12 if the agency uses their own trainer. If CPI comes to an agency, the cost is \$999 per practitioner</p> | <p>Trainers: Training at the PCMA training facility: \$925 Regional courses: Ranges from \$1200, per location Custom rates available.</p> <p>Practitioners: Training varies with each outside trainer, based on cost of travel, accommodations, etc. The initial certification for practitioners has a base price of \$30 for the training materials and certification scoring process.</p> |
| How often will people need to be re-certified? | <p>Trainers: Every 2 years, first recertification is website-based and there is no charge. After 4 years the recertification is in person and the base cost is \$679, but may vary according to the other classes the trainer has take with CPI.</p> <p>Practitioners: Every 6-12 months, but at least annually, cost is \$9.</p> | <p>Trainers: Annually (there is a 3-month grace period) Re-certification is a two-day annual process. For trainers who come to the PCMA facility: \$145. For trainers at other locations: Varies according to cost of travel, accommodations, etc.</p> <p>Practitioners: Annually-\$17. Recertification for the practitioner is a seven-hour annual process.</p> |
| Additional materials required to purchase or use on a regular basis | None | Most facilities purchase a number of PCMA mats based on their size and need. The mats are currently 185.00 dollars. They are fire retardant, bacteria resistant, lightweight, double stitched and contain a specific resiliency of closed-cell polyurethane foam and meet our dimensional requirements. The mats are bi-fold and have handles stitched onto them for ease of transport. However, mats are unnecessary if an agency is not going to train anyone higher than the Practitioner 1 Level of certification (these individuals may not implement the prone procedure which requires a mat). |
| Other Information | CPI has alignments with CARF and COLA, which support their program. Safety information for biomechanics of restraints is also available. Please contact the company if interested. | PCMA also offers a companion course called "BehaviorTools" that gives in-depth instruction on prevention using behavioral techniques |

| | Safety-Care™ Behavioral Safety Training | MindSet Consulting Services, L.L.C. |
|--|---|---|
| Contact Information | Phone: (866) 429-9211 Email: CustomerService@QBSCompanies.com Website: http://www.qbscompanies.com | Phone: (828)254-0256 Email: info@mindsetconsulting.net Website: www.mindsetconsulting.net |
| Target populations and excluded populations | No excluded populations | No excluded populations |
| How do you get training or become an instructor? | SafetyCare uses a train-the trainer model. Providers can send their staff to any of the scheduled trainer trainings in Boston listed on the website or SafetyCare can arrange an on-site training specifically for an organization or group of organizations. In addition, they provide free webinars for crisis management maintenance and information, but those do not certify participants in the use of Safety Care. | Mindset uses a train-the trainer model. Providers can send their staff to any of the scheduled regional trainer trainings listed on the website or Mindset can arrange a training specifically for an organization or group of organizations. Mindset will occasionally train direct care staff directly, but it is more preferred that agencies select trainers within their organizations. |
| How do you contact trainers in Georgia? | Trainers with a specific agency cannot train other provider agencies so there is not a list of trainers available | Trainers cannot train other provider agencies so there is not a list of trainers available |
| Certification Process | Trainers: Training lasts 3 days, during which participants are trained as if they are going to be staff using the skills, and then they demonstrate their ability to teach it to the group. There are 3 components in the core curriculum. They are incident prevention, incident minimization, and incident management. Incident management involves safety skills (releases, stances, evading, etc.) and safety procedures (holds). Practitioners: This training covers the same components as the trainer training, and practitioners must demonstrate competency of each skill. Practitioner training is 12-16 hours. | Trainers: Training lasts 4 days. Days 1 and 2 are used for teaching the curriculum, day 3 is the opportunity to look at the curriculum like an instructor, and day 4 is for assessment and presentations. During that portion, participants are assigned a portion of the curriculum to teach back to the class. Practitioners: The initial training lasts for 2 days, and is conducted by trainers within provider agencies |
| Cost | Trainers: If Safety Care comes to an agency, the minimum number of trainers is 8 and the cost \$8500. 8 is a required amount and multiple agencies can work together to host a training to meet the minimum if needed. For groups of up to 16, the cost is \$13,600, for groups of 17-20, the cost is \$850 a person. This cost includes manuals and a CD with all of the materials that are needed for teaching the curriculum, including electronic copies of the manuals that can be printed as many times as is needed. If you go to Safety Care, the cost \$700 per person for trainer training. Practitioners: If Safety Care comes to an agency, the cost is \$4500 for 8-10 participants. If an agency sends staff to Safety Care, the cost is \$360 per participant. | Trainers: \$975 at one of their many locations around Georgia. Practitioners: Free. Once the agency has paid to have a trainer on staff, there is no additional cost. The trainer can make copies of the training handouts to distribute to staff during their training. |
| How often will people need to be re-certified? | Trainers: Annually. In Boston-\$200 On-site: \$275 Practitioners: Annually-\$4 They also offer free webinars every other week to help maintain skills. | Trainers: \$275 for the first year recertification, after the first year, all other recertification lasts for 2 years and the cost is then \$175 Practitioners: Annually |
| Additional materials required to purchase or use on a regular basis | Once agency trainers have trained staff, trainers submit their training rosters to Safety Care, and Safety Care issues certificates and conduct free webinars at \$4 per person every other week to help maintain skills. | MindSet curriculum uses foam mats similar to gym mats for safety during some of their procedures. The agency is responsible for purchasing the mats when one or more of their staff go through the trainer training. |
| Other Information | Safety Care offers 1 hour free webinars on the effectiveness of Safety Care that focus on quantitative data. Also, all trainers within Safety Care are Board Certified Behavior Analysts who also consult in the field. | |