## Behavioral Health Services and the ADA Settlement



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### Behavioral Health Services and the ADA Settlement

#### SETTLEMENT TARGETS AND COMPLIANCE

## **Behavioral Health Targets Under the Settlement**

	FY	2 <b>011</b>	FY	<i>i</i> 2012	F	Y 2013	FY	<sup>′</sup> 2014	FY	2 <b>015</b>
Provision	Target	Compliance	Target	Compliance	Target	Compliance	Target	Compliance	Target	Compliance
Crisis Line (no date)	1	Yes								
ACT Teams	18	Yes	20	Yes	22	Yes				
Intensive Case Management Teams	1	Yes	2	Yes	3	Yes	8	Yes	14	Yes
Supported Housing Beds	100	Yes	500	Yes	800	Yes	1,400	Yes	2,000	Yes
Bridge Funding (annual)	90	Yes	360	Yes	270	Yes	540	Yes	540	Yes
Supported Employment	70	Yes	170	Yes	440	Yes	500	Yes	550	Yes
Community Support Teams			2	Yes	4	Yes	8	Yes		
Case Management Services			5	Yes	15	Yes	25	Yes	45	Yes
Crisis Stabilization Units			1	Yes	2	Yes	3	Yes		
Peer Support Services			235	Yes	535	Yes	835	Yes		
Crisis Service Centers					1	Yes	3	Yes	6	Yes
Mobile Crisis Services (counties)					91	Yes	126	Yes	159	Yes
Crisis Apartments					6	Yes	12	Yes	18	Yes

## **Progress Toward Compliance**

"As in each year of this Agreement, it is clear that the State of Georgia has undertaken its Settlement Agreement obligations with a commitment to systemic reform."

"At this time, based on the information derived from myriad sources over the course of the year, it is the Independent Reviewer's professional judgment that the State has reached substantial compliance with the majority of its obligations under the Settlement Agreement related to the development of a comprehensive community-based system of support for adults with a serious and persistent mental illness."

FINAL REPORT In the Matter of United States of America v. The State of Georgia, Civil Action No. 1:10-CV-249-CAP Submitted By: Elizabeth Jones, Independent Reviewer, September 17, 2015

### Targets by Service: Assertive Community Treatment 22 Contracted Teams by Fiscal Year 2013

Provider	Region
Avita Community Partners • Cobb-Douglas Community Service Board • Highland Rivers Health	1
Advantage Behavioral Health Systems • AmericanWork • River Edge Behavioral Health Center	2
Fulton-DeKalb: Grady Health System (3) • Georgia Rehabilitation Outreach (2) • View Point Health (2)	3
Aspire Behavioral Health and Developmental Disability Services • Behavioral Health Services of South Georgia • Georgia Pines Community Service Board	4
AmericanWork (2) • Gateway Behavioral Health Services	5
AmericanWork • McIntosh Trail Community Service Board • Pathways Center	6

#### Current ACT census: 1,530

## **Progress Toward Compliance**

"The State of Georgia is in compliance with the Settlement Agreement requirement to establish twenty-two ACT teams by July 1, 2013. As of the end of June 2015, the twenty-two teams collectively were serving 1,477 consumers. The State is also in compliance with regards to additional requirements related to the composition of ACT teams with multidisciplinary staff, including dedicated team leader, and the range of services to be provided by the team, including the availability of 24/7 crisis services."

State Health Authority Yardstick (SHAY) Report for Georgia Assertive Community Treatment (ACT) Services Angela L. Rollins, Ph.D. ACT Subject Matter Expert for the Independent Reviewer August 12, 2015

## Strengths, Support, and Sustainability Efforts: ACT

- Robust fidelity monitoring process
- Continuous improvement in fidelity indicators
- Policy alignment with service delivery
- High-quality content and methods of training for ACT providers
- Sustained improvements in funding

## Fiscal Year 2014, Year 4 of the Settlement: Supported Employment

"The data presented from DBHDD and the information confirmed by a variety of stakeholders (including providers) who were interviewed do indicate that DBHDD is in compliance with the Supported Employment provisions of the Settlement Agreement. As of June 1, 2015, there were 1,270 individuals receiving Supported Employment services, with in excess of 550 identified individuals receiving Supported Employment who met ADA criteria. The monthly rate of employment was 51.5 percent across Supported Employment programs in May 2015. It is worth noting that 51.5 percent employment represents a slight increase in the employment rate from last year and it constitutes a reasonable and appropriate rate for people in Supported Employment services."

Review of Supported Employment Services under the settlement agreement and the findings from the State Health Authority Yardstick David Lynde, MSW Supported employment subject matter expert for the independent reviewer August 6, 2015

## **Targets by Service: Supported Employment**

2015 DOJ target	<b>Enrollment (ADA population)</b>	Compliance
550 people meeting ADA criteria enrolled in supported employment	621 (as of May 2015)	Yes

#### Total number enrolled in supported employment (May 2015): 1,270 Employment rate: 51.5%

## **Supported Employment Providers**

Provider	Region
Avita Community Partners • Briggs & Associates • Cobb-Douglas Community Service Board • Highland Rivers Health • Lookout Mountain Community Services	1
Advantage Behavioral Health Systems • AmericanWork • Oconee Center • River Edge Behavioral Health Center • Serenity Behavioral Health Systems	2
Briggs & Associates • Community Friendship, Inc. • DeKalb Community Service Board • View Point Health	3
AmericanWork • Behavioral Health Services of South Georgia • G & B Works, Inc.	4
AmericanWork • Gateway Behavioral Health Services • Pineland Behavioral Health and Developmental Disabilities • Unison Behavioral Health	5
AmericanWork • Briggs & Associates • McIntosh Trail Community Service Board • New Horizons Behavioral Health • Pathways Center	6

## Strengths, Support, and Sustainability Efforts: Supported Employment

- Robust fidelity monitoring system
- High-quality supported employment trainings and technical assistance
- Policy alignment with service delivery

• Partnership with the Georgia Vocational Rehabilitation Agency

### Targets by Service: Case Management and Intensive Case Management

DOJ Target	FY 2014	FY 2015
Case Management	25	45
Intensive Case Management	8	14

As of July 2015, 45 case management teams and 14 intensive case management teams are supporting 2,814 people statewide.

## Targets by Service: Community Support Teams

#### FY 2014 Target\*: 8 teams

As of July 2015, 289 people meeting settlement criteria were receiving services from community support teams.

\*There is no new requirement for FY 2015.

Provider	Region
Avita Community Partners Highland Rivers Health	1
Advantage Behavioral Health Systems Serenity Behavioral Health Systems	2
Aspire Behavioral Health and Developmental Disability Services	4
Pineland Behavioral Health and Developmental Disabilities Community Service Board of Middle Georgia	5
Phoenix Center Community Service Board	6

## Targets by Service: Peer Support

- FY 14 Target: peer support services for 835 people meeting settlement criteria
- 1,673 people meeting settlement criteria have participated in peer support services, which include:
  - Peer mentoring
  - Peer support wellness and respite centers

### Targets by Service: Crisis Services

Service	FY 2015 Target	Provider	Compliance
Behavioral Health Crisis Centers	6 BHCCs	Aspire Behavioral Health and Developmental Disability Services • Behavioral Health Services of South Georgia • Bradley Center • Cobb-Douglas Community Service Board • Georgia Pines Community Service Board • McIntosh Trail Community Service Board • River Edge Behavioral Health Center	Yes 7 BHCCs
Crisis Respite Apartments	18 apartments	Advantage Behavioral Health Systems • Aspire Behavioral Health and Developmental Disability Services • Behavioral Health Services of South Georgia • Gateway Behavioral Health Services • McIntosh Trail Community Service Board • No Gap (Cobb-Douglas/Avita Community Partners) • Serenity Behavioral Health Systems • View Point Health	Yes 19 apartments
Crisis Stabilization Units	No new requirement	Coastal Harbor Health Systems • Phoenix Center Community Service Board • Pathways Center	Yes 3 CSUs
Mobile Crisis Response	159 counties covered	Benchmark (Regions 1, 2, 4, and 6) BHL (Regions 3 and 5)	Yes Statewide

- Adult mobile crisis call dispatches in June 2015: 1,265
- Average response time for all adult calls dispatched in June: 52 minutes
- Adults served in BHCCs during FY 2015: 7,139

## Targets by Service: Supported Housing and Bridge Funding

- Targets (by July 1, 2015)
  - 2,000 supported housing beds by July 1, 2015
  - Bridge funding for 540 individuals with serious and persistent mental illness (SPMI)
  - 50% of supported housing units are in scattered-site settings

"DBHDD continues to exceed GHVP numerical targets. There were 2,428 individuals housed by the end of FY 2015. This is the fifth year DBHDD surpassed 110% of its annual leasing target."

"Bridge funding was provided to 871 participants in FY 2015, which is 39% above the goal for the year. The state also met its overall target for bridge funding required in the Settlement Agreement."

"A survey conducted by DBHDD in June 2015 found that 87% of housing was scattered site, 37% above the minimum standard."

FINAL REPORT: In the Matter of United States of America v. The State of Georgia, Civil Action No. 1:10-CV-249-CAP Submitted By: Martha Knisley, Subject Matter Expert for the Independent Reviewer, Sept. 14, 2015 Georgia Department of Behavioral Health and Developmental Disabilities

## Targets by Service: Supported Housing and Bridge Funding

Service	FY 2015 Settlement Target	Compliance
Supported Housing	1,400 supported housing beds	Yes 2,428 beds provided
Bridge Funding	No increase required (FY 2014 target: funding for 540 ADA- eligible individuals)	Yes Exceeded FY 2014 target, providing funding to 872 ADA- eligible individuals

#### Targets by Service: Supported Housing and Bridge Funding

"By July 1, 2015, the state will have the capacity to provide supported housing to any of the 9,000 persons in the target population who need such support. The supported housing required by this provision may be in the form of assistance from the Georgia Department of Community Affairs, the federal Department of Housing and Urban Development, and from any other governmental or private source."

SUPPLEMENTAL REPORT: In the Matter of United States of America v. The State of Georgia, Civil Action No. 1:10-CV-249-CAP Submitted By: Elizabeth Jones, independent reviewer, March 17, 2015

## Meeting the Needs of the Target Population

- Housing Need and Choice Survey
- Housing First
- DBHDD-DCA Unified Housing Referral process
- Section 811 funded housing units
- DBHDD residential services
- GA Housing Voucher Program
- Department of Community Affairs Housing Choice Voucher
- Department of Veterans Affairs Supportive Housing Voucher
- Blending of Medicaid and state funds to allow for redirection of state funds to support additional capacity
- Increasing partnerships with public housing agencies; Columbus and metro-Atlanta housing authorities

## **More Information**



# dbhdd.ga.gov