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BULLETIN

IMPORTANT ANNOUNCEMENT FOR I/DD PROVIDERS

A Message From DCH

The Department of Community Health (DCH) and the Department of Behavioral Health and Developmental Disabilities (DBHDD) would like to provide the latest information regarding the reprocessing of paid NOW and COMP claims with dates of service beginning July 1, 2021, due to service the 5% rate increase.



More than \$41,000,000 dollars in claims were reprocessed and paid over the last several weeks in four separate financial cycles. The dates of payments are as follows:

- Financial Cycle #1 – Monday, November 21, 2022 (Paid Date)
- Financial Cycle #2 – Monday, December 5, 2022 (Paid Date)
- Financial Cycle #3 – Monday, December 12, 2022 (Paid Date)
- Financial Cycle #4 – Monday, December 19, 2022 (Paid Date)

While reprocessing the nearly 2 million claims for the NOW and COMP waivers, it was discovered several claims did not pay as expected. The reprocessing of these claims will result in a partial payment or a full recoupment of payments previously paid. Several examples include services such as Community Living Support (CLS) Services in which the incorrect rate was billed on the original claim, as illustrated in the figures below.

Figure #1 displays an example of the 5% increased rate for Community Living Support Extended and Basic Services. The base rate (Appendix K) for the 'Extended' service was \$6.31 per unit and with the 5% increase it was raised to \$6.63. The same logic was used for the 'Basic' service.

Figure #1

Service Description	Procedure Code Modifier	Appendix K Rate	5% Rate Increase	Difference
CLS Extended	T2025-U4	\$6.31	\$6.63	\$0.32
CLS Basic	T2025-U5	\$6.99	\$7.34	\$0.35

Figure #2 displays an example where the provider billed the Community Living Support Extended Services procedure code but used the rate associated with Community Living Support Basic Services. The provider billed \$6.99/unit but should have billed \$6.63/unit, resulting in a recoupment of \$0.36 per unit for claims that originally paid.

Figure #2

Service Description	Procedure Code Modifier	Incorrect Rate Billed	5%Rate Increase	Difference
CLS Extended	T2025-U4	\$6.99	\$6.63	-\$0.36

This example is one of many that was encountered during the claims reprocessing. While there are some claims that may be addressed and paid appropriately in a follow-up review, there are those which will result in a full or partial recoupment of funds which were previously paid.

This final adjustment will take place on 2/10/2023. If you have questions regarding a recoupment or partial payment, please contact Maya Carter at mcarter@dch.ga.gov.

Thank you for your service as waiver service providers to Georgia's I/DD population. We will continue to provide information as it becomes available.

This message is available on the Georgia Medicaid Management Information System (GAMMIS) website, under [Provider Messages](#).

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