

**BE INFORMED**NETWORK  
BULLETIN

## IMPORTANT ANNOUNCEMENT FROM OUR PARTNERS AT DCH

### DCH NOW & COMP Waiver Workshops

#### January 2025

The Department of Community Health (DCH) and Gainwell Technologies invite you to participate in one of the New Options (NOW) and Comprehensive Support (COMP) Waiver Workshops scheduled during the month of January 2025. There will be ten (10) face-to-face workshops available. Providers are encouraged to send their practice managers and billing staff, as well as business associates, including billing/service agents that submit Medicaid claims. The workshops will provide important information you will need to know on the following topics including, but not limited to:

- Georgia Medicaid Waiver Programs
- Member Eligibility Navigation
- NOW & COMP Program Overview
- GAMMIS Prior Authorization Research

To ensure all Georgia Medicaid providers can attend at least one workshop, the following ten (10) face-to-face workshops will be available in all territories.

Territory	Date	Time
Southeast Georgia	Tuesday, January 7, 2025	10:30 AM
Southwest Georgia	Tuesday, January 14, 2025	10:00 AM
Middle Georgia	Tuesday, January 14, 2025	10:30 AM
Augusta	Wednesday, January 15, 2025	10:00 AM
Southeast Metro	Wednesday, January 15, 2025	11:00 AM
Northeast Georgia	Wednesday, January 15, 2025	10:30 AM
Northwest Georgia	Wednesday, January 15, 2025	10:00 AM
Fulton County	Wednesday, January 22, 2025	10:30 AM
North Georgia	Thursday, January 23, 2025	10:00 AM
South Georgia	Wednesday, January 29, 2025	10:30 AM

Attendees must individually register to reserve a seat. The registration must be completed online.

To register online, please visit: <https://forms.gle/Dyz1R9WAjP5UXmC56>. Upon completion of your registration, a confirmation notice will be sent by e-mail to the address provided on the form. Please review the confirmation e-mail for accuracy.

The face-to-face confirmation e-mail will include:

1. Facility location
2. Date and time of the workshop

Should you have any questions regarding the New Options (NOW) and Comprehensive Support (COMP) Waiver Workshops for the month of January 2025 please contact Gainwell Technologies via e-mail at: [gaworkshopregistration@gainwelltechnologies.com](mailto:gaworkshopregistration@gainwelltechnologies.com).

Please review the above message on the [GAMMIS web portal](#) by hovering over "Providers" and selecting "Provider Messages" from the dropdown menu.

## Office of Provider Relations

### Senior Provider Relations Managers

Carole Crowley  
Sharon Pyles

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For Provider Relations inquiries,  
please contact us at  
[DBHDD.Provider@dbhdd.ga.gov](mailto:DBHDD.Provider@dbhdd.ga.gov).



**BE WELL**



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