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**BE INFORMED**NETWORK  
BULLETIN

## IMPORTANT ANNOUNCEMENT FOR CCBHC PROVIDER CANDIDATES

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### CCBHC Behavioral Health Consumer Survey Promotional Materials



The Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD) has contracted with the University of Georgia's Carl Vinson Institute of Government to conduct the annual consumer satisfaction survey. This year the survey will be conducted online and will address consumer experiences and satisfaction with behavioral health services over the past 12 months.

The State of Georgia wants to be sure consumers and clients of DBHDD are receiving the services they need and want. This survey is integral to gathering and understanding the perceived value of the services DBHDD provides. As a provider, the interactions, and relationships you have with individuals makes you an integral part of ensuring the success of this process and continued improvement of DBHDD.

***Please invite individuals and parents/legal guardians of youth who received behavioral health services to respond to the consumer survey.***

As noted during the CCBHC Consumer Survey launch training today, there are a variety of promotional materials you can use when sharing this survey. Such as:

- Posting flyers in your waiting rooms and offices
- Giving handouts to consumers
- Emailing consumers

The promotional materials, which are specific to each CCBHS, are available by clicking the links below.

[Advantage Behavioral Health](#)[River Edge Behavioral  
Health](#)[Pineland Community Service  
Board](#)[New Horizons Community Service  
Board](#)

Additionally, the presentation from today's launch meeting is available by [clicking here](#). If there are any issues or questions, please contact [survey@uga.edu](mailto:survey@uga.edu).

## Office of Provider Relations & ASO Coordination

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**BE WELL**



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