Volume 78 September 3, 2024





# **Training Announcements**

The Department of Behavioral Health and Developmental Disabilities (DBHDD), Office of Human Resources and Learning, are offering virtual and in-person trainings. For more information regarding trainings, **click here**.

• IDD Participant Direction New Enrollment Training

If you have any questions, please contact **DBHDDLearning@dbhdd.ga.gov**.



# The Georgia Gathering

September 5 - 6, 2024 Unicoi State Park, Helen, Ga



The 2024 Georgia Gathering is just over a month away. This year's theme is "Turning Our Possibilities"

**Into Reality"**. Don't miss the chance to hear from our special guest, Dr. Alonzo Kelly, and participate in everyone's favorite activities like karaoke, the bonfire and breakout sessions with some excellent presenters!

Click here for more information and to register.

There are still five (5) registration scholarships and three (3) hotel scholarships available for individuals' receiving services. Don't miss this opportunity!



### 2024 Pediatric Suicide Prevention Virtual Summit

## Thursday, September 19, 2024

The Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD), Office of Federal Grant Programs and Suicide Prevention is pleased to announce the *2024 Pediatric Suicide Prevention Virtual Summit*, which will target Georgia's pediatric primary care providers, pediatric nurses, and other clinical and non-clinical staff.

This virtual summit will offer education and discussion which will help to uncover and care for the mental health needs of youth as well as support parents and guardians.

#### **Workshops**

Pediatric Mental Health for Primary Care Providers 9:15 – 10:15a.m.

Know the Data: Suicide Indicators in Georgia 10:30 – 11:30a.m.

Addressing the Mental Health Needs of Multicultural Youth 11:45a.m. – 12:45a.m

#### Click here to register.

For any questions, please email **DBHDDLearning@dbhdd.ga.gov**. This meeting will be online via WebEx.

# The Georgia Summit: Elevating & Celebrating DSPs

## Wednesday, November 20, 2024 Anderson Conference Center Macon, GA



The Department of Behavioral Health and Developmental Disabilities (DBHDD) Division of Intellectual and Developmental Disabilities is pleased to announce **The Georgia Summit! Elevating & Celebrating DSPs!** 

The Georgia Summit! Elevating & Celebrating DSPs! This is a dynamic learning experience designed specifically for Direct Support Professionals (DSPs) across Georgia. This event focuses on celebrating the invaluable work of DSPs, introducing council members and their roles, fostering networking opportunities, and enhancing the community of practice among professionals. Participants will engage in 9 interactive stations, each aimed at keeping them energized and motivated by exploring the journey of DSPs where they have been, the milestones achieved, and the exciting path ahead.

#### Click here to register.

For any questions, please email Robert Chandler at **robert.o.chandler@gmail.com** or you may reach him by phone at (404) 293-8958.

## **Free TF-CBT Certification Course**

Amerigroup is pleased to announce their upcoming
Trauma- Focused Cognitive Behavioral Therapy (TFCBT) Certification course. Get ready to boost your skills
and knowledge in a fun and interactive way. All details
can be found at the link below. Don't miss this opportunity to learn and grow.

Click here for registration information.

# **Featured Article**

# HCBS Settings Rule Survey & Resources

Thank you for all who attended the IDD Statewide Provider Meetings held on August 12-15. 2024.



During these most recent sessions, we were pleased to welcome our partners from the Department of Community Health (DCH) to provide a refresher on the Home and Community Based Services (HCBS) Settings Rule.

Slides from the Statewide Provider Meeting are posted to the **DBHDD Provider Toolkit webpage**.

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#### **HCBS Settings Rule Survey**

As discussed in the provider meetings, DCH has sent the HCBS provider survey to all NOW and COMP Waiver providers to whom the HCBS Settings Rule is applicable. Below are the services which are encompassed by the HCBS Settings Rule and require a survey for each service site:



- Community Residential Alternative including Host Home
- Community Access Group
- Supported Employment Group
- Out of Home Respite
- Prevocational Services

Again, please note each service site requires completion of the HCBS provider survey.

The HCBS provider survey went to the contact email for each service site which is identified on the **Georgia Medicaid Management Information System (GAMMIS)** website. This email address can be found by hovering over the **"Provider Enrollment"** tab and selecting the link for **"Provider Contract Status"**. Once on the webpage, enter the applicable Medicaid Provider ID for the site in question to obtain the email address of the staff which received the HCBS survey.

The surveys for each service site must be completed by Monday, September 16, 2024. Completion of the survey is mandatory for all relevant providers as indicated above.

For any questions or issues with completion of the survey, please contact **HCBSTransition@dch.ga.gov**.

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#### **HCBS Settings Rule Resources**

You can find detailed explanations, Q&A's, and technical guidance on the Centers for Medicare and Medicaid Services (CMS) Home & Community Based Settings Requirements Compliance Toolkit website.



Additional resources can be found on DCH's **HCBS Transition Plan** webpage including the Georgia Statewide

Transition Plan and the **Final Settings Rule Provider Guidance**.

During the provider meeting sessions, there were several questions about the interplay between physician's orders, health and safety, the Individual Service Plan (ISP), and the rights and choices outlined in the Settings Rule.

A key take-away was providers may not restrict rights based on the provider's preference, convenience, or other arbitrary reasons, etc. However, modifications such as meal plans, supervision, and health-care monitoring to maintain health and safety may be allowable. Those must be developed in collaboration with the individual and guardian as well as outlined in the ISP as part of the course of care.

Modification of the requirements specifying the rights of individuals must be based on individually assessed need, justified, and documented in the person-centered ISP as described in § 42 CFR section 441.301(c) (4) (vi) (F). The person-centered ISP must reflect risk factors and measures in place to minimize them, including individualized back-up plans and strategies.

Please review this **CMS Q&A** as it provides a helpful summary of common Q&A for both residential and non-residential HCBS providers, including a section on restrictions beginning on page 12.

# **Division of Developmental Disabilities**

# Important Message from Our Partners at DCH

As you are aware, Home and Community Based Waiver Services Providers enrolled in NOW and COMP (COS's 680 and 681) are required to submit their CMS – 1500 claim forms with a valid ICD-10 diagnosis code.



Effective 1/1/2024, CMS changed diagnosis code F78 (Other Intellectual Disabilities) from a billable/valid diagnosis code to a non-billable (header) diagnosis code. F78 is no longer covered by Georgia Medicaid, as it is now a non-billable and unspecific diagnosis code in GAMMIS. This change was not implemented in GAMMIS until 8/6/2024.

Providers which have submitted claims with F78 and have received claims denials for EOB 1410 (1st ICD-10 diagnosis is a header or parent code) should correct and resubmit with a valid, more specific ICD-10 diagnosis code.

Providers who have received paid claims with a line item which denied for EOB 1410 should adjust and resubmit with a more specific diagnosis code.

If you have questions concerning this, please contact Gainwell Technologies Call Center at 770-325-9600 or 1-800-766-4456, or contact your assigned field rep via the 'Contact Us' feature in the web portal.

**IMPORTANT UPDATE FROM DBHDD:** DBHDD staff are currently updating IDD Connects to reflect a billable ICD-10 diagnosis code. This information can be found within each waiver participant's record on the 'Evaluation' page. Click on 'Diagnosis Summary' for the diagnosis information.

If IDD Connects indicates "F78 Other intellectual disabilities", please contact your local DBHDD Field Office for guidance and support.

# October is National Disability Employment Awareness Month

The purpose of National Disability Employment

Awareness Month is to educate about disability employment issues and celebrate the many and varied contributions of America's workers with disabilities.

Held annually, National Disability Employment Awareness Month is led by the U.S. Department of Labor's Office of Disability Employment Policy, but its true spirit lies in the many observances held at the grassroots level across the nation every year. Employers of all sizes and in all industries are



encouraged to participate in NDEAM. This year the theme is **Access to Good Jobs for All!** 

DBHDD is excited to announce this year, we are partnering with multiple community agencies and providers to host the 4th Annual NDEAM celebration and conversations event at The Carter Center in Atlanta on October 28, 2024, from 9:30am-1:00pm.

Stay tuned for more information!

#### **Call for Nominations!**



We are now accepting nominations for Employer, Region Employee, Employment Advocate, Employment Agency, Employment Specialist, and System Navigator of the Year as well as the Supported Employment Legacy Award.

The deadline for nominations is **Oct**. **4, 2024**. Please email Christine Gudgin at **Christine.Gudgin@dbhdd.ga.gov** for more information and nomination forms.

# 2023 Employment Agency of the Year Winner: B&B Care Services





Previous Years Winners: 2022 Briggs & Associates & 2021 Rocket Science HR

# **DBHDD Policy Information**

Since August 1, 2024, DBHDD updated or developed the following policies:

Process for Reporting Compliance with Standards for Tier 1 Comprehensive Community Providers (CCPs), 01-225

CMP+ Standard 8 - Required Staffing, 01-238a

CMP Standard 11 - Transitioning of Individuals in Crisis, 01-241

CMP Standard 12 - Crisis Management, 01-242

CCBHC Standard 23 – Preventative Care and Screening, 01-423

CMP+ Standard 16 - Suicide Prevention, 01-246a

Process for Reporting Compliance with Standards for Tier 2 Community Medicaid Providers (CMPs), 01-249

Process for Reporting Compliance with Standards for Tier 2 Community Medicaid Providers (CMP+), 01-249a

Please direct all policy-related questions to the Office of Provider Relations via the Provider Issue Management System (PIMS). To submit your questions, **click here**.

# Office of Provider Relations & ASO Coordination

# JUST A REMINDER... Question for your Provider Relations Team?

The Provider Issues Management System (PIMS) is your online source to have your questions answered in a consistent, reliable and timely way! In addition to providing a timely response, the information we gather from PIMS will assist DBHDD in trending common concerns, developing FAQs, and informing policy reviews. You can access the PIMS site directly by using the link below.

#### PROVIDER ISSUES MANAGEMENT SYSTEM

PIMS is also accessible through the **DBHDD website** by selecting the **"Submit a Question to Provider Relations"** tile on the DBHDD homepage.

#### <u>Director</u> Anna Bourque

## Senior Provider Relations Managers

Carole Crowley
Sharon Pyles

For Provider Relations inquiries, please contact us at DBHDD.Provider@dbhdd.ga.gov.





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