

**BE CONNECTED**NETWORK  
NEWS  
"News You Can Use"

## Training Announcements

The Department of Behavioral Health and Developmental Disabilities (DBHDD), Office of Human Resources and Learning, is currently offering virtual trainings. Listed below are those currently scheduled. For more information regarding trainings, [click here](#).



- [I/DD Participant Direction New Enrollment](#)

If you have any questions, please contact [DBHDDLearning@dbhdd.ga.gov](mailto:DBHDDLearning@dbhdd.ga.gov).

### I/DD Statewide Provider Meeting

**November 10, 2022**  
**9:00 am - 12:30 pm**

The DBHDD Division of Developmental Disabilities will be hosting an Intellectual and Developmental Disabilities (I/DD) Statewide Provider meeting. This meeting will be conducted remotely via our WebEx platform.

[Click here to register.](#)

**IMPORTANT NOTE: All I/DD Provider Agencies are required to have a representative in attendance at the I/DD Statewide Provider Meetings.**

[I/DD Statewide Provider Meeting  
Agenda](#)

### DCH Fall Hybrid Medicaid Fair

**Wednesday, November 2, 2022**

This fall, The Department of Community Health (DCH) and Gainwell Technologies will be hosting a hybrid Georgia Medicaid Fair. This means, you may choose to attend sessions virtually via live-stream, or in-person at the Gas South Convention Center in Duluth, Georgia.



The Opening Session begins at 8:00 am and will highlight news from DCH, including an overview of current initiatives, as well as program and policy updates. The day will feature

break-out sessions focused on relevant topics for the provider community along with time for questions and answers. Some of the areas covered will be:

- Electronic Visit Verification (EVV)
- CMO Updates
- Provider Appeals Process with Common Denials
- COVID-19: Preparing for the End of Public Health Emergency
- Nursing Home/Hospice Services
- Quality Measures
- Legislative Changes

In-person registration will be limited to 300 people. To register online and for more details, visit: <https://forms.gle/yoYMCUA8GijJtt6h7>. Attendees must register to reserve a seat for each individual session selected.

A confirmation e-mail will be sent to the address you provide during registration. Review the confirmation e-mail for accuracy.

For any questions, please contact Gainwell Technologies at [georgiamedicaidfair@gainwelltechnologies.com](mailto:georgiamedicaidfair@gainwelltechnologies.com).

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## Featured Article

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### Attention All Behavioral Health and Intellectual and Developmental Disability Providers



Please be advised the Georgia Collaborative ASO and Qlarant will discontinue remote quality reviews effective with reviews beginning on or after January 3, 2023.

**All quality reviews beginning on or after January 3, 2023, will be performed face to face at provider locations.**

More information will be provided as it becomes available.

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## DBHDD Policy Information

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Since October 1, 2022, DBHDD updated or developed the following policies:

**Health Risk Screening Tool (HRST), 02-803**

**Suicide Prevention, Screening, Brief Intervention and Monitoring, 01-118**

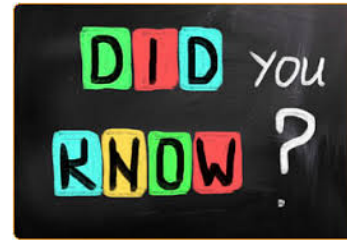
**Suicide Prevention, Screening, Brief Intervention and Monitoring for Tier 2 and Tier 2+ Providers, 01-126**

As a reminder, all current policies can be found on [PolicyStat](#).

Please direct all policy-related questions to the Office of Provider Relations via the Provider Issue Management System (PIMS). To submit your questions [click here](#).

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## Opioid Use Disorder Treatment and Addiction Recovery Support Centers



Online access and information about Opioid Use Disorder Treatment and Addiction Recovery Support Centers is now available on the DBHDD website. Once on the [DBHDD website](#), hover over "**Find Services & Contacts**" and select "**Find DBHDD Services**" from the drop-down menu.

DBHDD has developed an interactive map which provides information on the services below:

- An Addiction Recovery Support Center (ARSC) is a peer-led, community-based program which offers non-clinical support and activities to individuals and families on their journey in recovery from substance use disorders.
- Treatment Clinics- these programs are a combination of services by payment options which specifically treat Opioid Use Disorder using Medication Assisted Treatment. Please visit [www.gaproviderlocator.org](http://www.gaproviderlocator.org).

## Division of Developmental Disabilities

### IDD 5% RATE INCREASE



The Department of Community Health (DCH) and the Department of Behavioral Health and Developmental Disabilities (DBHDD) would like to provide an update regarding the 5% rate increase for NOW and COMP providers. The Department of Community Health received approval through an Appendix K amendment to increase provider rates by 5% for all services delivered through the NOW and COMP Waiver Programs retro effective to July 1, 2021. The provider rate increase was funded through legislative initiative during the 2021 session of the General Assembly. Providers are currently able to bill using the new rates for services with a prior authorization with a start date of July 6, 2022, and after. Work has been underway to reprocess prior claims with dates of services beginning July 1, 2021.

Specific information related to the increase includes:

- Gainwell Technologies plans to begin reprocessing paid NOW and COMP claims [with dates of services beginning July 1, 2021] in early December.
- Reprocessing of claims will be prioritized by oldest claims first, based on the original processing date
- Future billing guidance will be issued for specialty claims of \$1 = 1 unit.

At this time, no action is needed from the provider. Please feel free to contact Gainwell Technologies provider representatives with any billing questions. The Provider Call Center can be reached at (770) 325-9600 or (800) 766-4456.

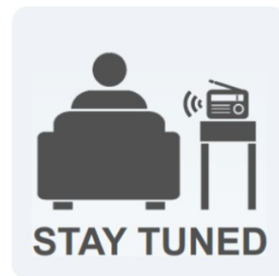
Thank you for your service as waiver service providers to Georgia's IDD population. We will continue to provide information as it becomes available.

## Nuclear Disaster Preparedness

As hurricane season comes to a close, we are now focusing our efforts on providing you with information on other potential disasters and how to prepare for them. This month we are focusing on nuclear/ radiological emergencies.

The state of Georgia is home to two nuclear power plants—Plant Hatch (Baxley, GA) and Plant Vogtle (Waynesboro, GA). Southern Nuclear, the operator of the plants, utilizes the CodeRED Emergency Notification System to alert residents in the event of an emergency, as well as provides information on evacuation routes and reception center locations. Local and state agencies also have emergency plans in place in the event of a nuclear disaster. Please be sure your individual, as well as professional emergency preparedness plans include considerations for nuclear/ radiological events.

Zones	Evacuation Routes	Reception Centers	Zones	Evacuation Routes	Reception Centers
A	Evacuation Route 2 or 3	Burke County High School Southside Drive Burke County, GA	D-10	Evacuation Route 2, 3 or 4	Burke County High School Southside Drive Burke County, GA
B-5	Evacuation Route 3 or 4		E-10	Evacuation Route 1, 2 or 3	Burke County High School Southside Drive Burke County, GA
C-5	Evacuation Route 2 or 3	Burke County High School Southside Drive Burke County, GA	F-10	Evacuation Route 1	South Aiken High School 232 E Pine Log Road Aiken SC, 29803 Aiken County
D-5	Evacuation Route 2		G-10	Evacuation Route 5 Cowden Plantation	
E-5	Evacuation Route 1 or 2	Burke County High School Southside Drive Burke County, GA	H-10	Evacuation Route 6 Creek Plantation	Allendale-Fairfax High School 3581 Allendale-Fairfax Highway Fairfax, SC 29827 Allendale County
F-5	Evacuation Route 1 or 2		Savannah River Site	If directed north on South Carolina 125 to Highway 63, take Evacuation Route 5. If directed south on South Carolina 125, take Evacuation Route 6.	South Aiken High School 232 E Pine Log Road Aiken SC, 29803 Aiken County
B-10	Evacuation Route 4	Burke County High School Southside Drive Burke County, GA			Allendale-Fairfax High School 3581 Allendale-Fairfax Highway Fairfax, SC 29827 Allendale County
C-10	Evacuation Route 3 or 4				



## Get Inside, Stay Inside, Stay Tuned

Radiation emergencies can either be intentional acts, like nuclear weapons and other devices, or unintentional, like nuclear powerplant accidents and transportation accidents. When a nuclear or radiological emergency occurs, there are three measures individuals should follow: get inside, stay inside, and stay tuned.

### 1. Get Inside

- Close and lock all windows/ doors
- Seek shelter in a basement or the middle of the building
- Turn off fans, air conditioners, forced-air heating units

- Close fireplace dampers

## 2. Stay Inside

- Stay indoors for at least 24 hours
- Self-decontamination:
  - Remove clothes and place in sealed container/ bag away from people and animals
  - Wash yourself off using Dawn soap (DO NOT USE CONDITIONER)
- Eat food from sealed containers and drink bottled water
- Wipe down any kitchenware and food containers
- 

## 3. Stay Tuned

- Listen to information from emergency officials
- Do not go outside until it is deemed safe
- Be aware of screening locations for radioactive contamination



## Tools & Resources:

[GEMA/ GDA: Radiological Emergency Information for Farmers, Food Processors, & Distributors](#)

[Georgia Power Plants Map](#)

[How to Self-Decontaminate](#)

[How to Survive Nuclear Fallout](#)

[Population Monitoring, Community Reception Centers \(CRC\), and Shelter Resources for a Radiation Emergency](#)

[Radiation Emergencies: What Should I Do?](#)

[Radiation Contamination vs. Exposure](#)

[Southern Nuclear: Emergency Preparedness Information](#)

## Resources for Providers

[FEMA Nuclear/Radiological Incident Annex](#)

[OSHA: Radiation Emergency Preparedness and Response](#)

[Psychological First Aid in Radiation Disasters](#)

[Radiation Emergencies: Information for Clinicians](#)

[Radiation Emergencies: Information for Public Health Professionals](#)

[Radiation Emergencies: Occupational Accidents](#)

If you have any questions, please contact the DBHDD Office of Disaster Mental Health Services at [kalie.burke@dbhdd.ga.gov](mailto:kalie.burke@dbhdd.ga.gov) or 404-416-2829.

## Office of Provider Relations & ASO Coordination

### JUST A REMINDER... Question for your Provider Relations Team?

The **Provider Issues Management System (PIMS)** is your online source to have your questions answered in a consistent, reliable and timely way! In addition to providing a timely response, the information we gather from PIMS will assist DBHDD in trending common concerns, developing FAQs, and informing policy reviews. You can access the PIMS site directly by using the link below.

[PROVIDER ISSUES MANAGEMENT SYSTEM](#)

PIMS is also accessible through the [DBHDD website](#) by hovering over the **"For Provider"** tab located across the top of the page. When the drop-down menu appears, click on **"Questions for your Provider Relations Team"**.

**Director**  
Anna Bourque

**Senior Provider Relations Managers**  
Carole Crowley  
Sharon Pyles

For Provider Relations inquiries,  
please contact us at  
[DBHDD.Provider@dbhdd.ga.gov](mailto:DBHDD.Provider@dbhdd.ga.gov).



## BE WELL



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