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Training Announcements

The Department of Behavioral Health and Developmental Disabilities (DBHDD), Office of Human Resources and Learning, is currently offering virtual trainings. Listed below are those currently scheduled. For more information regarding trainings, [click here](#).



- **Facilitating Healing of Family Violence, Anger and Substance Abuse in Treatment**
- **HRST: One Day Training for Intensive/ Support Coordinators, State Service Coordinators, and Intensive SC Clinical Supervisors - Webinar**
- **HRST: One Day Training for Clinical Reviewers - Webinar**
- **DD Participant Direction New Enrollment - Webinar**

If you have any questions, please contact DBHDDLearning@dbhdd.ga.gov.

2023 SOCA Call for Exhibitors

16th Annual System of Care Academy Conference June 7 - 9, 2023 | Stone Mountain, GA

The 16th Annual Georgia SOCA conference is scheduled for June 7-9, 2023, at the Atlanta Evergreen Lakeside Resort in Stone Mountain, Georgia. Please join the Georgia Department of Behavioral Health and Developmental Disabilities, Office of Children, Young Adults, and Families and the Georgia Interagency Directors Team as we plan for 2023 SOCA!



Showcase your organization's services! Exhibiting is a great way to introduce over 300 conference attendees to your organization and services.

Please submit your information for consideration as a SOCA Exhibitor, once reviewed and selected an invitation with further exhibitor information will be sent out to you no later than Wednesday, March 15, 2023, 11:59 pm. Submit your SOCA exhibitor interest today, spaces are limited!

[Click Here to Submit SOCA Exhibitor Interest](#)

IMPORTANT: There will NOT be a submission deadline extension this year.

If you have additional questions or need technical assistance submitting your interest, contact DBHDDLearning@dbhdd.ga.gov.

DD Learning Collaborative Call for Proposals

**Submission Deadline
March 22, 2023**



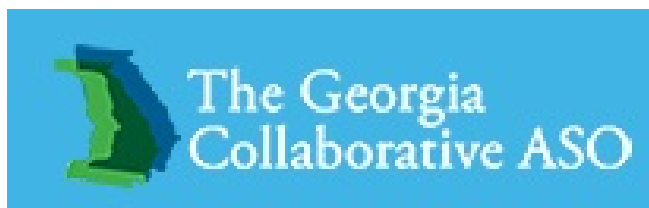
The Georgia Department of Behavioral Health and Developmental Disabilities, Office of Intellectual/Developmental Disabilities, and the Office of Human Resources & Learning are pleased to announce this Call for Proposals for the 2023 DD Learning Collaborative (DDLC).

The DD Learning Collaborative is scheduled for June 13 - 15, 2023 at the Augusta Marriott at the Convention Center in Augusta, Georgia. The theme this year is Shifting the Landscape: From Being to Belonging!

The DDLC Call for Proposals website provides details on the DD Learning Collaborative, plenary/workshop requirements, intended audience, topics, and the presentation review and selection process. For more information, click the link below.

[DD Learning Collaborative](#)

If you have additional questions or need technical assistance submitting your interest, contact DBHDDLearning@dbhdd.ga.gov.



I/DD Provider Training Opportunity

The Georgia Collaborative ASO and DBHDD present the following training opportunity for Intellectual and Developmental Disabilities (I/DD) Providers. Please click on the title of each training to register.

Home and Community Based Services (HCBS) Settings Rule -Webinar
Thursday, March 23, 2023, 9:30 am to 10:30 am

This webinar training is to provide an overview of the Home and Community Based Service (HCBS) Settings Rule, which ensures individuals receiving waiver services have full access to benefits of community living and person-centered services and supports. Additionally, this training will also provide participants information to understand and evaluate the extent to which services are in accordance with the Center of Medicaid and Medicare Services (CMS) HCBS Settings Rule.

Please note these trainings are targeted for I/DD providers, Support Coordination, Direct Support Professionals and Planning List Administrators.

For any questions or registration issues, please contact GaCollaborativePR@beaconhealthoptions.com.

Attention ProviderConnect & IDD Connect Users



The Georgia Collaborative ASO is notifying all users of the ProviderConnect and IDD Connect systems of an upcoming change to the ProviderConnect and IDD Connect portals.

Beginning March 17, 2023, both platforms will require the use of Multifactor Authentication (MFA). Multifactor Authentication (MFA) is an authentication method that requires users to provide two or more verification factors to gain access. This new function is important to help increase security since it means if one credential (User ID and Password) is compromised, unauthorized users will be unable to meet the second authentication requirement and will not be able to access the system. Additionally, MFA will reduce the risk of identity compromised by as much as 99.9% over passwords alone.

In an effort to prepare you for this new step, which will be required to access these systems, we will be hosting webinars and publishing reference guides between now and March 17th. Please watch for upcoming email announcements, which will include webinar registration information and training materials.

We appreciate your patience as we work on improving our system.

If you have additional questions, you may contact the Georgia Collaborative Provider Relations team at: GACollaborativePR@beaconhealthoptions.com.

DBHDD Announcements

Southwestern State Hospital Campus

New Physical Address



Since the sale of the former Southwestern State Hospital Campus on April 20th, 2022, in Thomasville, Georgia, all DBHDD operations at this site have been consolidated to the Medical Services Building - 510 on the former hospital campus. Due to the transformation of the property, physical addresses were remapped and assigned to the various buildings on the site by Thomas County E-911.

The DBHDD operations located at the Medical Services Building - 510 include:

- Southwest Community Clinics-DBHDD.
- DBHDD-Region 4 - Behavioral Health.
- DBHDD-Region 4 - Intellectual & Developmental Disabilities.
- DBHDD University - Thomasville Staff Development.
- DBHDD Community Forensics Services – South, collectively known as Southwest Community Regional Services – DBHDD.

All correspondence for DBHDD operations located at the site are to still be addressed to Post Office Box 1378 Thomasville, GA 31799.

Effective immediately the **new physical address** for DBHDD operations located at the Medical Services Building - 510 is:

Until all GPS platforms can complete their mapping for our new address, please use the **400 S. Pinetree Thomasville, GA 31792, for GPS directions to our location.**

Criminal History Records Check GBI Transition to Fieldprint



DBHDD has received new information from the Georgia Bureau of Investigation (GBI) regarding the transition from Thales Gemalto to Fieldprint.

Please review the message below from the GBI's Georgia Crime Information Center.

The transition of GAPS services to vendor Fieldprint is progressing. All parties continue working to ensure a successful transition from the vendor Thales to Fieldprint in a timely manner. This includes providing adequate agency training and communicating expectations for transition.

Because we understand the importance of the GAPS application to your applicant processing procedures, the original transition timeframe has been delayed. No new transition date has been confirmed.

We appreciate your continued interest in the progress of the GAPS transition and thank you for your patience!

You can access a list of fingerprint locations on the DBHDD website by [clicking here](#) or through [Gemalto](#).

DBHDD will continue to share information as soon as it is made available by the GBI regarding this transition.

Beacon Health Options is now Carelon Behavioral Health

IN CASE YOU
MISSED IT ...

We are excited to share the news that Beacon Health Options' name is changing. In March 2023, our new name will become Carelon Behavioral Health. Please know this is only a name change and will not impact how you interact and do business with The Georgia Collaborative ASO.

Why the change?

In June, our parent company, Elevance Health, announced the launch of Carelon, a new healthcare services brand. The name "Carelon" is derived from the word "care" and suffix "lon," which means full and complete. We are one of several businesses — including AIM Specialty Health, HealthCore, Meridian Resource Company, and myNEXUS — joining together to create a powerful suite of solutions dedicated to solving the industry's most complex challenges and delivering whole-person health.

What this means for you.

While our name is changing, our commitment to our partners will not change. There will be no disruptions in service. All operations, policies, and procedures will remain unchanged. Additionally, all existing phone numbers, emails, websites, and portals will redirect with no new reregistration required. Please note this is not a change of ownership; only our brand name and the names of our corporate entities will change, pending receipt of required regulatory approvals. We remain committed to creating value through proven, effective

services and a wide range of partnerships and innovations across the healthcare system.

We're here to answer your questions.

As we move closer to March, we will continue to keep you informed, communicating any new information as it becomes available. You can also reach out to us at

GaCollaborativePR@beaconhealthoptions.com.

Division of Developmental Disability

Attention I/DD Providers

Qlarant Resumes Collecting Community Life Information



reminder

As providers may recall, during the public health emergency, DBHDD instructed Qlarant to stop scoring Community Life in the Quality Enhancement Provider Review (QEPR). With the public health emergency winding down, DBHDD has instructed Qlarant to resume collecting information on Community Life beginning in March 2023. The data collection will use the existing Qlarant QEPR tool with which providers are familiar.

Although Community Life information will be collected, it will not become part of the overall QEPR score at this time.

During the QEPR exit interview, Community Life findings and recommendations will be shared with the provider. These findings will **not** be published in the final report which is public-facing.

DBHDD, after a review of the findings, will determine whether to begin scoring Community Life in July 2023, or continue to collect additional data on provider practices before a resumption of scoring for this focused outcome area.

As a reminder, the tool used for scoring QEPRs may be found on the Georgia Collaborative website at [Intellectual & Developmental Disabilities \(IDD\) Providers | Georgia Collaborative](#)

DBHDD Policy Information

Since February 1, 2023, DBHDD updated or developed the following policies:

[Behavioral Health Crisis Centers \(BHCC\)/Crisis Stabilization Units \(CSU\) Jail Referrals and Legal Charges, 01-324](#)

[CSU: General Certification Requirements, 01-326](#)

[Service Changes via the Individual Service Plan and Requests for Clinical Review for NOW and COMP Waiver Individuals, 02-444](#)

[Bowel Management for Individuals with Intellectual and Developmental Disabilities, Living in Community Residential Alternative Settings, 02-802](#)

[Enhanced Supports Services Submission and Review Procedures, 02-804](#)

[Prevention of Health Complications Related to Seizures, 02-806](#)

[Corrective Action Plan Management, 13-101](#)

As a reminder, all current policies can be found on [PolicyStat](#).

Please direct all policy-related questions to the Office of Provider Relations via the Provider Issue Management System (PIMS). To submit your questions, [click here](#).

Office of Provider Relations & ASO Coordination

JUST A REMINDER... Question for your Provider Relations Team?

The **Provider Issues Management System (PIMS)** is your online source to have your questions answered in a consistent, reliable and timely way! In addition to providing a timely response, the information we gather from PIMS will assist DBHDD in trending common concerns, developing FAQs, and informing policy reviews. You can access the PIMS site directly by using the link below.

[PROVIDER ISSUES MANAGEMENT SYSTEM](#)

PIMS is also accessible through the [DBHDD website](#) by hovering over the **"For Provider"** tab located across the top of the page. When the drop-down menu appears, click on **"Questions for your Provider Relations Team"**.

Director
Anna Bourque

Senior Provider Relations Managers
Carole Crowley
Sharon Pyles

For Provider Relations inquiries,
please contact us at
DBHDD.Provider@dbhdd.ga.gov.



BE WELL



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