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NEWS
"News You Can Use"

Training Announcements

The Department of Behavioral Health and Developmental Disabilities (DBHDD), Office of Human Resources and Learning, are offering virtual and in-person trainings. For more information regarding trainings, [click here](#).

- **IDD Participant Direction New Enrollment Training**

If you have any questions, please contact DBHDDLearning@dbhdd.ga.gov.



Intellectual and Developmental Disability Provider Training Opportunity

The Georgia Collaborative ASO and DBHDD present the following training opportunity for IDD Providers. Please click on the title of the training to register.

Introduction to Supported Decision Making Webinar Wednesday, December 18, 2024, 11:30 am - 12:30 pm

This training will focus on empowering individuals to take charge of their lives by understanding Supported Decision-Making (SDM), a person-centered approach that promotes autonomy and self-determination. This webinar provides a foundational understanding of SDM, an alternative to guardianship, enabling individuals with disabilities or other challenges to make their own decisions with the help of trusted supporters.

In this session, you will learn:

- The principles and benefits of Supported Decision-Making.
- How SDM enhances independence and inclusion.
- Practical steps to implement SDM in personal, professional, or caregiving roles.
- Real-life examples of SDM in action.

This training is ideal for DSPs, support coordinators, residential staff, and professionals interested in fostering independence and choice for those they support.

Please note this training is targeted for IDD providers, Support Coordination, Direct Support Professionals, Case Managers, Nursing, Behavioral Specialists and Day and Residential Direct Support Professionals. For any questions or registration issues,

Do you Feel Me? Working with Individuals who are Deaf and Blind



January 3, 2025, 9:30 AM - 3:00 PM

The Department of Behavioral Health and Developmental Disabilities (DBHDD) is pleased to announce the Do You Feel Me? Working With Individuals Who are Deaf and Blind Training. ***This training session will be conducted in-person.***

This training will teach participants how to identify the needs of individuals who are Deaf and Blind as well as best practices while working within the population of those living with dual sensory loss.

DeafBlind individuals are more likely to experience less opportunity for access to daily living needs, less information, and fewer resources and reassurances which they need to navigate their community. This limitation in access impacts their social, physical, financial, and emotional autonomy to advance, make friends, and gain knowledge. In this training, you will gain knowledge of the philosophy of working with DeafBlind individuals and communicating through touch.

Do you feel me? Working with Individuals who are Deaf and Blind

Friday, January 3, 2025

9:30a.m. – 3:00p.m.

Life of Liberty

2516 5th Ave SE, Moultrie, GA 31768

[Click here to register](#) and for more information about the training.

Please contact DBHDDLearning@dbhdd.ga.gov for registration questions.

Featured Article

Attention NOW/COMP Providers: Revised Details and Dates Regarding the Rate Increase

IN CASE YOU
MISSED IT ...

Per the Georgia Department of Community Health (DCH) banner message dated 10/30/2024, DCH announced the completion of system programming to accommodate the 7/1/2024 increased rates for the NOW and COMP programs. Some dates and details in the 10/30/2024 banner message have been REVISED.

Effective immediately, providers should bill the higher rate for dates of service on or after 7/1/2024. The billing procedure codes, and increased rate amounts can be found in DBHDD's [Provider Relations Learning Corner for October 15, 2024](#), under the heading, "NOW/COMP & State Funded Services Updated Rate Tables". Rates are also accessible at <https://mmis.georgia.gov>> Provider Information> Provider Notices> "NOW/COMP July 1, 2024, Rate Increase Code listing".

It is estimated that these updates will occur in multiple phases as needed:

- **Phase 1: 11/6/2024 – 11/25/2024**
 - During the week beginning 11/9/2024 through 11/13/2024, providers are asked to withhold submitting new claims or claims adjustments so updates to PAs can occur. Note, any claims received during this window will be held in suspense and not released until 11/14/2024. Providers can resume claims submission as of 9:00 am on the morning of Thursday, 11/14/2024.
 - An additional week will be needed between Saturday, 11/16/2024 and Wednesday, 11/20/2024 where providers will be asked to hold new claims. Note, any claims received during this window will be held in suspense and not released until Thursday, 11/21/2024. Providers can resume claims submission as of 9:00am on the morning of Thursday, 11/21/2024.
- **Phase 2: 12/4/2024 – 12/16/2024**
 - During the week beginning 12/7/2024 through 12/11/2024, providers are asked to withhold submitting new claims or claims adjustments so updates to PAs can occur. Note, any claims received during this window will be held in suspense and not released until 12/12/2024. Providers can resume claims submission as of 9:00 am on the morning of Thursday, 12/12/2024.
- **Phase 3: 1/8/2025 – 1/20/2025**
 - During the week beginning 1/11/2025 through 1/15/2025, providers are asked to withhold submitting new claims or claims adjustments so updates to PAs can occur. Note, any claims received during this window will be held in suspense and not released until 1/16/2024. Providers can resume claims submission as of 9:00 am on the morning of Thursday, 1/16/2024.
- **Phase 4: 1/22/2025 – 2/3/2025**
 - During the week beginning 1/25/2025 through 1/29/2025, providers are asked to withhold submitting new claims or claims adjustments so updates to PAs can occur. Note, any claims received during this window will be held in suspense and not released until 1/30/2024. Providers can resume claims submission as of 9:00 am on the morning of Thursday, 1/30/2024.

Additional communications will occur as these dates draw near.

Claim Voids & Mass Resubmission

Providers should be aware that there will be some claims that have to be voided to accommodate the PA updates referenced above. Previously paid claims have already posted against PA's that have not yet been updated. Providers will see those voided claims along with the resubmitted claims on Remittance Advices (RA's) on the payments occurring Monday, 11/25/2024 for Phase 1.

All voided claims will be mass-resubmitted by Gainwell upon the completion of the PA load. Providers will not have to re-submit any voided claims.

Please note that the voided claims can be viewed in the web portal. These claims will be automatically re-submitted and will appear on the RAs on payments occurring Monday, 11/25/2024.

Providers should check banner messages frequently, as any additional updates regarding the NOW/COMP rate increase will be shared there. Providers needing billing assistance should reach out to their assigned Gainwell Field Representative via the **'Contact Us'** feature in the GAMMIS web portal.

Please review the above message on the **GAMMIS web portal** by hovering over "Providers" and selecting "Provider Messages" from the dropdown menu.

Since November 1, 2024, DBHDD updated or developed the following policies:

[Guardians and Other Surrogates in Community-Based Services, 04-103](#)

Please direct all policy-related questions to the Office of Provider Relations via the Provider Issue Management System (PIMS). To submit your questions, [click here](#).

Office of Provider Relations & ASO Coordination

JUST A REMINDER... Question for your Provider Relations Team?

The **Provider Issues Management System (PIMS)** is your online source to have your questions answered in a consistent, reliable and timely way! In addition to providing a timely response, the information we gather from PIMS will assist DBHDD in trending common concerns, developing FAQs, and informing policy reviews. You can access the PIMS site directly by using the link below.

[PROVIDER ISSUES MANAGEMENT SYSTEM](#)

PIMS is also accessible through the [DBHDD website](#) by selecting the "**Submit a Question to Provider Relations**" tile on the DBHDD homepage.

Director

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For Provider Relations inquiries,
please contact us at

DBHDD.Provider@dbhdd.ga.gov.



BE WELL



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