

Fiscal Intermediary Changes for Participant-directed Services

BE D·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities

Monday, September 13, 2021

5:00 pm – 6:00 pm

Barbara (Babs) J. Hall, Statewide PD Manager

Amy R. Riedesel, Director of Community Services



Reminders

- This webinar is intended for individuals who are currently enrolled with Public Partnerships, LLC.
- This meeting is being recorded and will be posted on the DBHDD website (www.dbhdd.georgia.gov).
- DBHDD is still operating under Appendix K at this time due to the COVID-19 Public Health Emergency.

(Appendix K: <https://gadbhdd.policystat.com/policy/10047002/latest/>)

Agenda

1. Termination of Services with Public Partnerships, LLC

2. Timeline of Notifications

3. Action Steps for Transition of Services

4. Providers of Fiscal Support Services

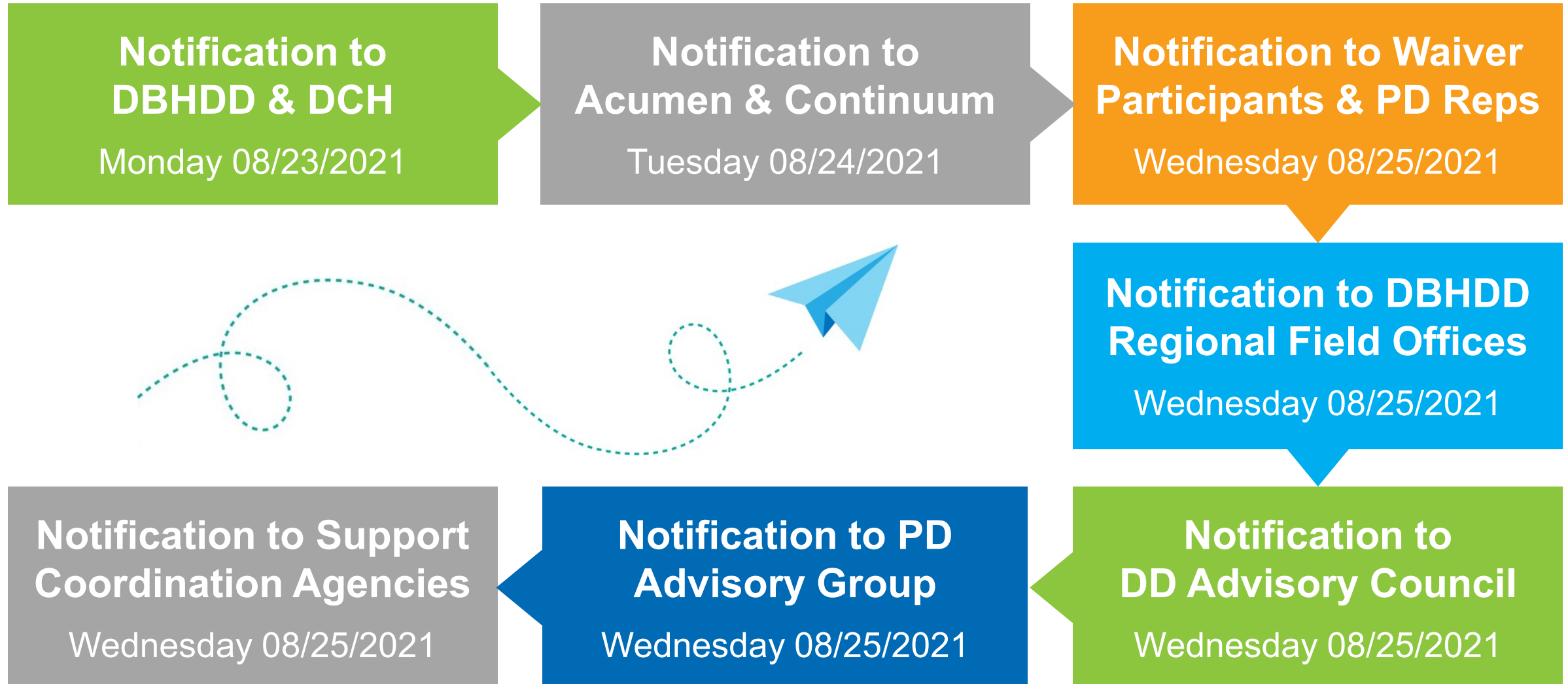
5. Resources

6. Questions and Answers

Announcement by Public Partnerships (PPL)

- DBHDD and Department of Community Health (DCH) were notified on Monday, August 23, 2021, of PPL's decision to terminate Financial Support Services for NOW and COMP waiver participants.
- Termination will be effective **Friday, October 1, 2021.**
- Individuals enrolled in services with PPL must select and enroll with a new fiscal intermediary agency **prior to Friday, October 1, 2021.**

Timeline of Notifications



Action Steps for the Transition



ACT NOW!

Select a Fiscal Intermediary

1. Research options
2. Select a new Fiscal Intermediary agency:

Acumen
or
Continuum

Contact Support Coordination

1. Notify SC of your selected FI agency
2. SC to complete ISP version change
3. Signature required on new ISP

Complete Required Documentation

1. Contact your selected FI agency to inform them you've chosen them
2. Provide EIN # and required documents to begin enrollment

Providers of Financial Support Services

Acumen

Nicki Cline, Executive Director (GA)

678-332-1857

nickicl@acumen2.net

Toll Free: 1-877-211-3738

www.acumenfiscalagent.com



Continuum

Shanay Bostick, Office Lead (GA)

678-974-7942 ext. 102

shanay@continuumfs.com

Toll Free: 1-855-874-9311

www.continuumfs.com

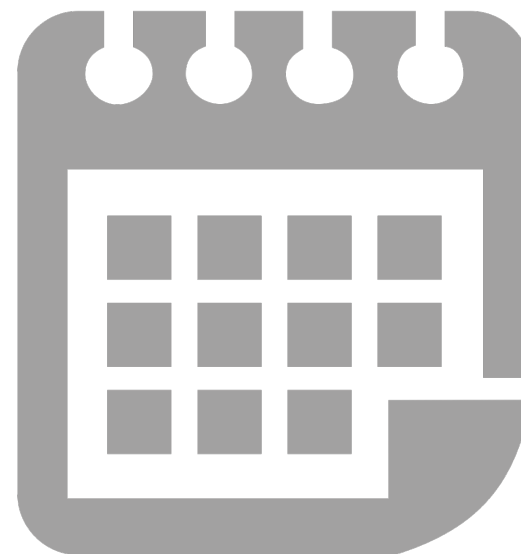


Impact to Electronic Visit Verification (EVV)

Federal Mandate for Waiver Services

Applies only to **CLS Services** for
NOW & COMP Waiver Participants

Must be implemented **no later than**
11/01/2021 for the self-directed CLS



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Resources

Medicaid Waiver Manuals



Search

Thursday, September 9, 2021

[Refresh session] You have approximately 19 minutes until your session will expire.

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FAQ for Providers
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Provider Education

3

Part II – COMP and NOW Waiver Program
Chapters 600-1200

Part III – Comprehensive Supports Waiver
Chapters 1300-3500

Part III – New Options Supports Waiver
Chapters 1300-3300

4

1
WEBSITE:
www.mmis.georgia.gov

Waiver manuals are updated quarterly in January, April, July, and October.

Part II Policies and Procedures - COMP and NOW Waiver Programs

- **Chapter 1205:** Enrollment Process for Participant-direction
 - Choose and enroll with an approved fiscal agent.
- **Chapter 1206:** Evaluation of Eligibility for Participant-direction
 - Participants/representatives may be deemed ineligible to self-direct COMP/NOW services for failure to meet the criteria outlined in chapter 1200 or for failure to identify an eligible fiscal intermediary agency.

Contact Information

Individuals who are currently enrolled in Financial Support Services with PPL will have ***read-only access*** to their existing records in PPL's Better Options online portal beginning on **Friday 10/01/2021.**

Public Partnerships

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ctally@pcgus.com

Customer Service: 1-866-836-6792

www.publicpartnerships.com



Access to Updates



**PD Model
E-newsletter**

**PD Model
Email Blasts**

**DBHDD
Webinars**

**DBHDD
Website**

To request that your email address be added to the electronic mailing list, please contact:

Participant.Direction@dbhdd.ga.gov

Questions