



**D·B·H·D·D**

Georgia Department  
of Behavioral Health  
& Developmental  
Disabilities

**BE D·B·H·D·D**

**BE COMPASSIONATE**

**BE PREPARED**

**BE RESPECTFUL**

**BE PROFESSIONAL**

**BE CARING**

**BE EXCEPTIONAL**

**BE INSPIRED**

**BE ENGAGED**

**BE ACCOUNTABLE**

**BE INFORMED**

**BE FLEXIBLE**

**BE HOPEFUL**

**BE CONNECTED**

**BE D·B·H·D·D**

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Opening Welcome & Updates from  
Lori Campbell, Assistant Division  
Director IDD, DBHDD

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# OHW Updates

**Shannon Smith, RN, MS**

Director, Office of Health and Wellness

**Karen Cawthon, Project Manager**

Office of Health & Wellness, Division of Disabilities



**D·B·H·D·D**

Georgia  
Department of  
Behavioral Health  
& Developmental  
Disabilities

# OHW Announcements:



OHW welcomes Jennifer Niece as our OHW Manager of Clinical Nursing Practice, effective 10-16-2023.

Jennifer Niece:

[Jennifer.Niece@dbhdd.ga.gov](mailto:Jennifer.Niece@dbhdd.ga.gov)

OHW welcomes Sally Cohran as our OHW Professional Development Nurse Liaison, effective 11-1-2023.

Sally Cohran: [Sally.Cohran@dbhdd.ga.gov](mailto:Sally.Cohran@dbhdd.ga.gov)

A white computer keyboard is partially visible in the top left corner, with keys like 'S', 'D', 'F', 'G', 'H', 'J', 'K', 'L', 'Z', 'X', 'C', 'V', 'B', 'N', 'M', and 'command' visible. A black stethoscope with silver tubing is positioned diagonally across the white surface, with its chest piece on the left and the earpieces extending towards the bottom right.

# Statewide Clinical Oversight

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- Statewide Clinical Oversight (SCO) is the process by which DBHDD confirms a timely and appropriate systemic response to indicators of heightened risk for Individuals in receipt of Home and Community-Based Services (HCBS) funded through state dollars and the Medicaid waivers-COMP/NOW.
- Statewide Clinical Oversight is available in all regions to minimize risks to individuals with I/DD in the community who face a heightened level of risk due to the complexity of their medical or behavioral needs.
- Statewide Clinical Oversight is a formal oversight function assigned to the Office of Health and Wellness.

# Who can notify OHW for Statewide Clinical Oversight?

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Individuals/Family/Guardian/Caretakers

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DBHDD Community Service Providers

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Clinical Providers (contracted/community-based)

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Intensive/Support Coordination Agencies

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Regional Field Office/Central State Office

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Stakeholders with a vested interest in overall DD Individual wellbeing

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# Notification of Statewide Clinical Oversight Need

Email:

E-mail Notifications to the following Mailbox:  
[Statewide.ClinicalOversight@dbhdd.ga.gov](mailto:Statewide.ClinicalOversight@dbhdd.ga.gov)



Phone:

Centralized and continuously monitored hotline: 1-833-206-7960

This line is available to those without internet access.

*Note: Communicated information will be sent to the SCO mailbox.  
Follow-Up will occur within 24 business hours.*

# Statewide Clinical Oversight Protocol Training Course to be available in Relias for Providers





# Office of Health & Wellness Provider Announcements



# Need Help? HRST Client Documents

The screenshot shows the HRST (Health Risk Screening Tool) interface. At the top, there are logos for HRST and Georgia DBHDD, along with a user profile for Karen Cawthon and a 'Log out' button. A navigation bar includes 'Dashboard', 'Messages', 'New', 'Persons Served', 'Providers', 'Users', 'Nursing', 'Reports', and 'Help'. The 'Help' dropdown menu is open, showing options: 'Support Site', 'View Knowledgebase', 'Transaction Logs', and 'Client Documents', with a red arrow pointing to 'Client Documents'. The main content area is titled 'Documents' and features a 'Download All' button. Below this, there are two document entries: 'GA HRST Protocol' and 'GA Dashboard User Guide', each with a 'Download' button. The 'GA HRST Protocol' entry includes a brief description: 'GA HRST protocol. This protocol includes information related to the use of the HRST in GA.'

The footer area contains a navigation menu with 'Home', 'Contact Support Knowledgebase', 'Client Documents', and 'Corporate Site'. A red arrow points to 'Client Documents'. To the right is the 'IntellectAbility' logo with the tagline 'REPLACING RISK WITH HEALTH AND WELLNESS'. Below the logo, the copyright notice reads: '© 2023 Health Risk Screening, Inc. dba IntellectAbility. All Rights Reserved. Rev 1111 (trunk\_scoring\_summary)'.

# In-App Training Dashboard Card is now titled Incomplete Trainings

## In-App Training Due

Course	Days Until Due
The HRST Rater and the Clinical Review	-5
Capturing Change In The HRST	46
Advanced Rater Training	89

Previous 1 Next

Prior Version

## Incomplete Trainings

Course	Days Until Due
An Orientation to the HRST for Case Managers (Support Coordination/Intensive Support Coordination).	24
The HRST Rater and the Clinical Review	24
Using the HRST Considerations to Reduce Risk	24

Updated Version

# Enhancement to HRST Available Courses Table

Top 3 most requested courses are listed now at the top of the Available Course Table:

- Rater Training
- Advanced Rater Training
- Clinical Reviewer Training - RN Course

The screenshot shows the HRST Georgia DBHDD user interface. The user is logged in as 'Example User' with the role 'IntellectAbility'. The navigation menu includes Dashboard, Messages, New, Persons Served, Providers, Users, Nursing, Reports, and Help. The current page is 'User Details for Example User', with tabs for Details, Notifications, Trainings, and Roles. The 'Available Courses' section is highlighted, showing a table of 10 courses. The top 3 courses are highlighted with a red box:

Name	Length	Related Role
Rater Training	05:13:26	
Advanced Rater Training	03:38:35	
Clinical Reviewer Training	03:53:01	Clinical Reviewer
An Orientation to the HRST for Case Managers (Support Coordination/Intensive Support Coordination).	00:59:23	
Nursing Assessments for Providers	00:23:06	
Online Rater Training	02:10:03	Rater
The HRST Rater and the Clinical Review	00:14:02	
The State Nursing Assessment	00:12:25	
The State Nursing Assessment for Support Coordinators	00:07:30	
Using the HRST Considerations to Reduce Risk	00:28:27	

Each course has a green plus sign icon and a 'Request' button. The table shows 'Showing 1 to 10 of 10 entries'. At the bottom right, there are 'Previous', '1', and 'Next' navigation buttons.

# In-App Clinical Reviewer's Quick Reference Guide for Georgia

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**Now Available –**

**Clinical Reviewer Quick Reference Guide**

Link available below to view, download, and share

[Clinical Reviewer's Quick Reference Guide](#)

# HRST Account Confirmation User Guide

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Link available to view, download, and share in Client Documents

[New Feature - Account Claim & Confirmation](#)



# Nutrition Intake Information On About Me Page

**Nutrition Intake Fields are being added to HRST About Me Page**

**The goal of the new fields on About Me Page is to capture information related to different avenues of Nutrition Intake for Person Served during the HRST Rating process.**

**Nutrition Intake Data collected on About Me Page will allow Providers and DBHDD to pull a report related to Nutrition for all Persons Served**



# Nutrition Intake Fields On About Me Page

## Capabilities

Vision Status

Sighted

Hearing Status

Hearing

Able to Use Phone

Select

Verbal

Yes

Communication Preference

Communicates verbally (regardless of pro

Primary Language

Select

## BMI Data

Date Measured

--

Weight

Height

ft. in.

BMI

## Vitals

Date Measured

--

Pulse Rate

Blood Pressure  
(Systolic)

Pulse Oximetry

Update Vitals

Temperature

Respiratory Rate

Blood Pressure  
(Diastolic)

## Nutrition Intake

Please note: if updating this section, please also make sure the ratings in areas A. Eating, P. Nutrition, and Q. Professional Healthcare Services are updated as well.

By Mouth Allowed

Select

By Tube

None

Yes

G-Tube

J-Tube

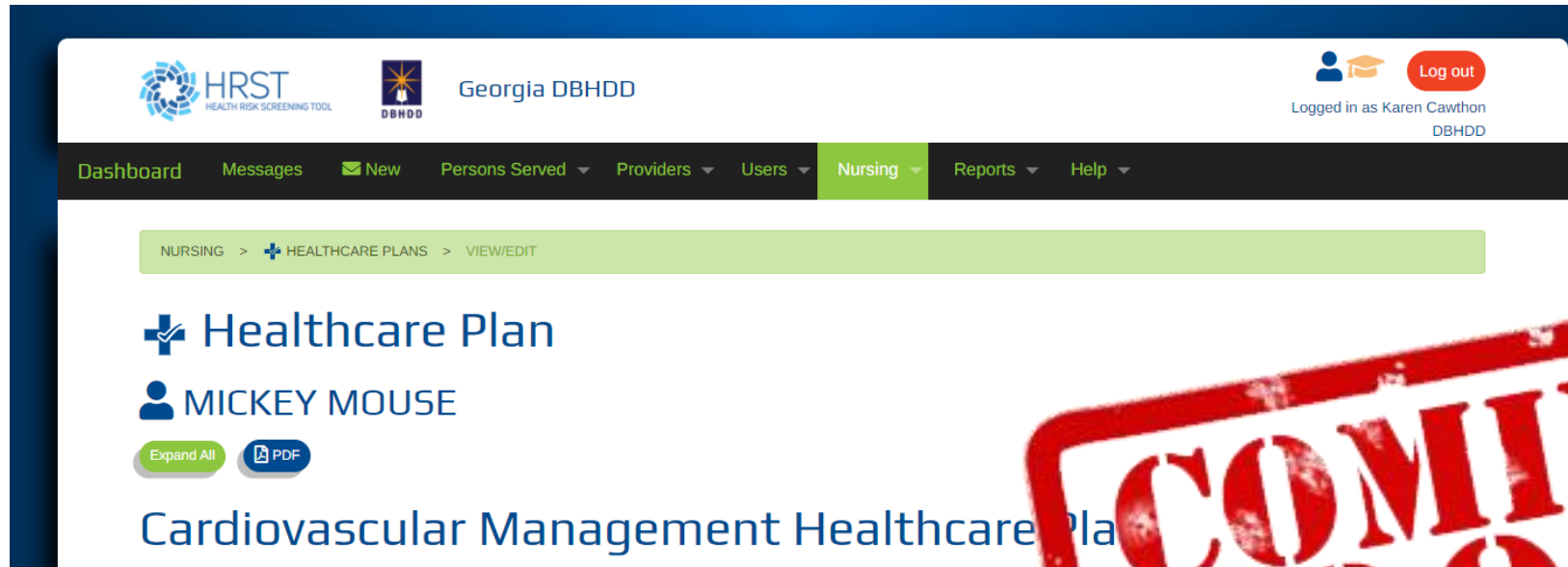
GJ-Tube

NG-Tube

TPN



# Updates to Healthcare Plans Templates



The screenshot shows the HRST (Health Risk Screening Tool) interface for Georgia DBHDD. The user is logged in as Karen Cawthon. The navigation menu includes Dashboard, Messages, New, Persons Served, Providers, Users, Nursing (selected), Reports, and Help. The breadcrumb trail is NURSING > HEALTHCARE PLANS > VIEW/EDIT. The main content area displays a Healthcare Plan for MICKEY MOUSE, with options to Expand All and download a PDF. The plan title is partially visible as "Cardiovascular Management Healthcare Pla".

**COMING SOON!**

# HRST User Account Deactivation

The new parameters are as follows: *Inactivity Period = 90 days*

*Warning Period (Email notification prompting login) = 60 days.*

*Warning Frequency = You will be notified via email every 10 days reminding you to log in before your account is fully deactivated.*

This logic will automatically disable your HRST account if you have been inactive or have not logged in within the set amount of time (90 days). Once you successfully log in, you will no longer receive any emails.

To reactivate your account, please contact [gasupport@replacingrisk.com](mailto:gasupport@replacingrisk.com)

# **Dangerous Mealtime Practices Train The Trainer**

**Focused on how people swallow and what happens when someone has challenges with swallowing safely**

**Presented By: Cyndi Berenguer,  
OHW ICST Registered Dietitian/Nutritionist**

**To request 2023 In Person Train-the Trainer Course presented by DBHDD ICST Registered Dietician/Nutritionist please email Karen Cawthon: [karen.cawthon@dbhdd.ga.gov](mailto:karen.cawthon@dbhdd.ga.gov)**

# DBHDD Relias Library

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Georgia Department of Behavioral Health & Developmental Disabilities



# DBHDD Relias

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DBHDD sets training requirements in the DD provider manual, and because training is a requirement, we provide you a way to fulfill this obligation.

The DBHDD Relias library is available to any DBHDD associated agency.

# DBHDD Relias

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Over the years, we have added more than just our required courses:

- DBHDD generated courses
- Relias courses
- Fatal Five courses

# DBHDD Relias

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And we have used the platform to push out other training:

- Deaf Services
- Person Centered Thinking
- Curriculum in IDD Healthcare for Physicians and Nurses

# DBHDD Relias

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The DBHDD Relias library will allow you to:

- Create/Edit users for your agency
- Assign training to your users
- Maintain user transcripts for your group
- Run reports on training information



# DBHDD Relias

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To allow us to have licenses available for new users, users are inactivated after 90 days of no use.

Users are never deleted. They remain in the inactive list and can be reactivated for recurring training or accessed for transcripts and reports.

# DBHDD Relias

To access the library:

Email a request to:

[Relias.admin@dbhdd.ga.gov](mailto:Relias.admin@dbhdd.ga.gov)

You will need to assign a Training Contact. They will be the main contact of the library and will receive the permissions to make/edit users, assign training, etc.

# Final Thought

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Have access issues or questions?

Email: [Relias.admin@dbhdd.ga.gov](mailto:Relias.admin@dbhdd.ga.gov)

# Community Living Support Services: Overview & Billing Guidance

**Ron Singleton, IDD Budget Manager**  
Division of IDD



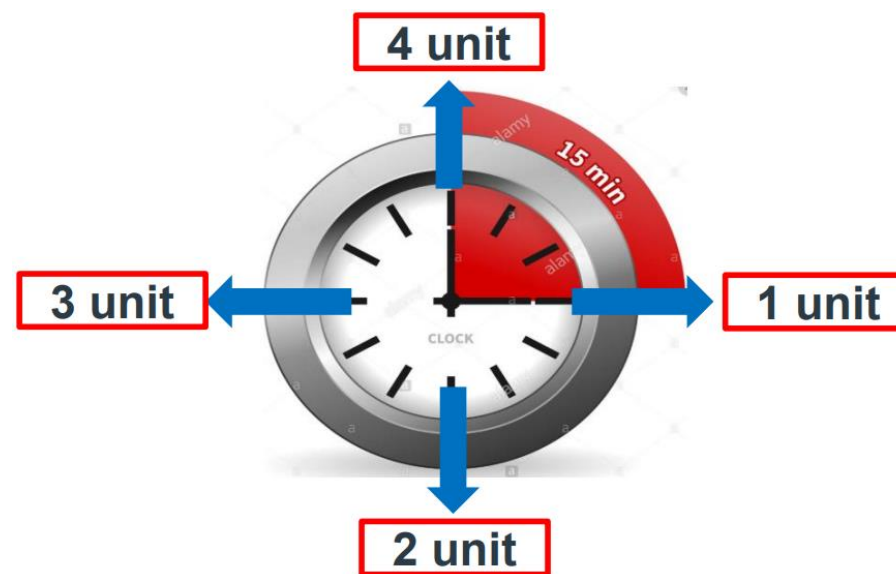
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# Community Living Support (CLS)

CLS services are reimbursed in **15-minute** unit increments using three distinct categories:

- **Basic** Community Living Support
- **Extended** Community Living Support
- **Shared** Community Living Support



**Center for Medicare and Medicaid Services (CMS) standard Medicaid rounding rules:** Up to seven (7) minutes of completed services will be rounded down. Eight (8) minutes of completed services will be rounded up to a 15-minute unit.

# Community Living Support (CLS)

CLS categories defined:

- **Basic CLS** - service delivered during visits of 11 or fewer units (2.75 hours) of service per visit. Note: CLS service delivered in two or more distinct visits per day may be billed under Basic CLS to accommodate travel required between visits.
- **Extended CLS** - billed for visits of more than 12 units (3.00 hours) per visit.
- **Shared CLS** - reimbursement includes two and three person group rates. Shared CLS is designed to accommodate voluntary home-sharing of waiver individuals, allowing one staff person to provide CLS services to groups of two or three waiver individuals.

# Community Living Support (CLS) PAR

## CLS Personal Assistance Retainer (PAR):

- Designed to allow continued payment for Community Living Support services while an individual is hospitalized or otherwise away from the home.
- Staff may not provide services in a hospital or nursing home setting but are retained in order to ensure stability of staff upon the individual's return home.
- Allows continued payment to direct support caregivers for up to thirty (30) days per calendar year for absences of individual from his or her home.

**Note:** Please review Appendix C in Part III of the NOW and COMP Waiver manual for additional billing guidance prior to using the Personal Assistance Retainer.

# Community Living Support (CLS)

CLS Rates: Effective July 1, 2022

Service	Unit	Rate	Notes
<b>Basic</b> T2025-U5	15-minute	<b>\$7.49</b>	2.75 hours or fewer/visit
<b>Extended</b> T2025-U4	15-minute	<b>\$6.76</b>	3 hours or more/visit
<b>2 Person - Basic</b> T2025-U5-UN	15-minute	<b>\$4.11</b>	Allows waiver participants to share one employee/staff
<b>2 Person - Extended</b> T2025-U4-UN	15-minute	<b>\$3.72</b>	
<b>3 Person - Basic</b> T2025-U5-UP	15-minute	<b>\$2.99</b>	
<b>3 Person - Extended</b> T2025-U4-UP	15-minute	<b>\$2.71</b>	
<b>Personal Assistance Retainer</b> T2025-U5-CG	15-minute	<b>\$6.76</b>	Please review Appendix C in Part III of the NOW and COMP



# Community Living Support (CLS)

## CLS Additional Information

- COMP Annual Medicaid Maximum
  - \$60,436.53
- NOW Annual Medicaid Maximum
  - \$47,122.83
- No Daily Medicaid Maximum (Hours/Units)
- No Monthly Medicaid Maximum (Hours/Units)

# Community Living Support (CLS) – ISP Development

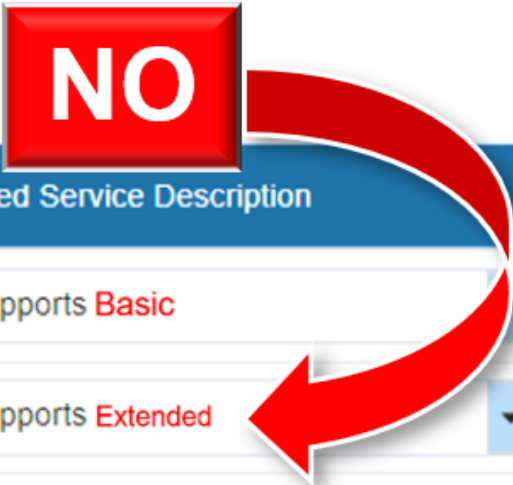
CLS services are not approved by distinct categories.

**Service Summary** Refresh Download Print

Status:  Assessment Level:  Modified Date:  Date Completed:

	<input type="checkbox"/>	Service Description	PA Approved	Detailed Service Description
1	<input type="checkbox"/>	Community Living Supports		Community Living Supports <b>Basic</b>
2	<input type="checkbox"/>	Community Living Supports		Community Living Supports <b>Extended</b>
3	<input type="checkbox"/>	Community Living Supports		Community Living Supports <b>Shared</b>

**NO**



Navigation: « « 1 » » 10

# Community Living Support (CLS) – ISP Development

CLS is approved as a single service.

**Service Summary** Refresh Download Print

Status:  Assessment Level:  Modified Date:  Date Completed:

	<input type="checkbox"/>	Service Description	PA Approved	Detailed Service Description
1	<input type="checkbox"/>	Community Living Supports		Community Living Supports

**YES**

1 10

# Community Living Support (CLS) – ISP/PA Frequency & Funding

The ISP 'Frequency' and 'Calculated Units'

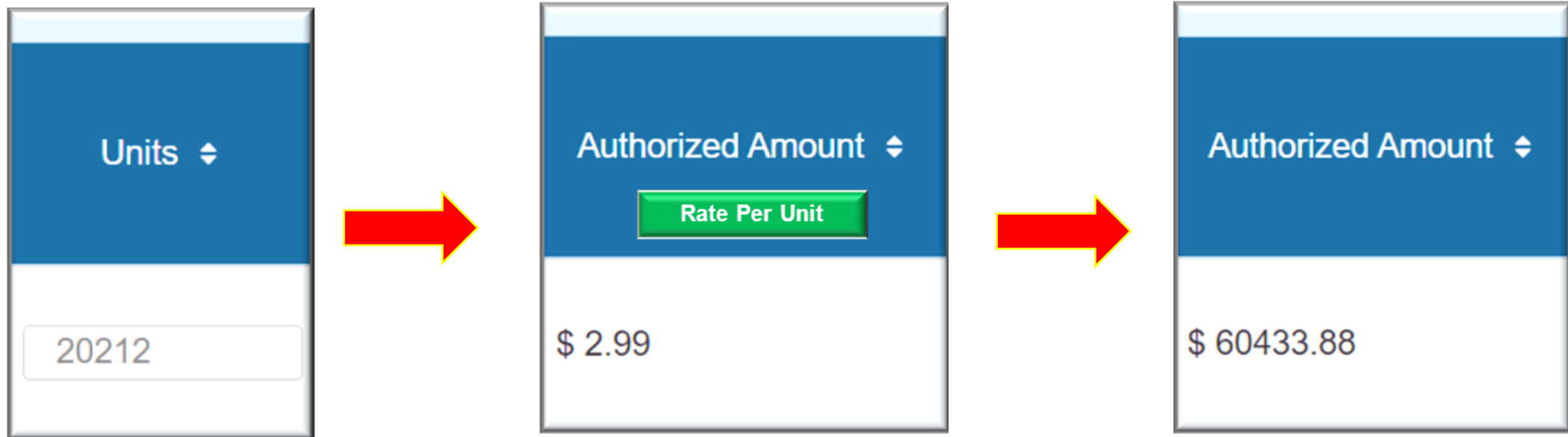
97.17 Hours X 52 Weeks = 5053 Hours X 4 (Units)

Amount	Unit	Frequency	Duration of Service	Calculated Units
97.17	Hour(s)	Weekly	For 12 Months	20212

The 'Calculated Units' will migrate to the prior authorization.

# Community Living Support (CLS) – ISP/PA Frequency & Funding

Calculated Units, Unit Rate and Authorized Amount



IDD Connects uses the unit rate of **\$2.99** and the approved units (ISP) to calculate the authorized amount.

# Community Living Support (CLS) – PA Development

The CLS service approved in the ISP will be authorized on the prior authorization with 7 distinct procedure codes.

Detailed Service Description 	Procedure Code
Community Living Supports	T2025-U4,T2025-U5,T2025-U4-UN,T2025-U5-UN,T2025-U4-UP,T2025-U5-UP,T2025-U5-CG

All procedure codes are sent to Medicaid (GAMMIS).

# Community Living Support (CLS) – PA Development

## Medicaid/GAMMIS State View (DBHDD, Gainwell, DCH)

Line Item											
Line Item	WIS Line Num	Requested Units	Requested Dollars	Authorized Units	Authorized Dollars	Category of Rendering Service	Provider ID	Diagnosis	ICD Version	Status	Status Date
01		20212	\$0.00	20212	\$60,433.88	681	000111222A	MCD		APPROVED	11/14/2023
-Procedure Codes-											
Procedure Code	Modifier 1	Modifier 2	Modifier 3	Modifier 4	NDC						
<b>T2025</b>	<b>U4</b>	<b>GAMMIS WEB PORTAL PROCEDURE CODE - PROVIDER VIEW</b>									
T2025	U4	UN	<div style="border: 1px solid black; background-color: #008000; color: white; padding: 5px; display: inline-block;"> <b>ADDITIONAL PROCEDURE CODES FOR BILLING - NOT VISIBLE IN THE WEB PORTAL</b> </div>								
T2025	U4	UP									
T2025	U5	CG									
T2025	U5										
T2025	U5	UN									
T2025	U5	UP									

All 7 procedure codes visible to State users (GAMMIS).

# Community Living Support (CLS) – PA Development

## Medicaid/GAMMIS Provider View (Web Portal)

Line Items						
PA Line Item	1	Status	APPROVED	Rendering Provider	ACME HOME CARE, LLC	
		COS Code	681	Category of Service	CHSS/COMP	
From DOS	11/14/2023			Tooth		
Through DOS	11/13/2024			Quadrant		
Most Recent DOS Paid				Surface		
Units Allowed	20212	Amount Allowed	\$60,433.88			
Units Used	0.000	Amount Used	\$0.00			
Max Monthly Units	0	Max Monthly Amount	\$0.00			
Max Daily Units	0	Authorized Rate	<b>\$7.49</b>			

Procedures							
PA	Line Item	(Procedure Description)	(Modifier 1 Description)	(Modifier 2 Description)	(Modifier 3 Description)	(Modifier 3 Description)	NDC
	01	T2025 WAIVER SERVICE, NOS	U4	M/CAID CARE LEV 4 STATE DEF			

Only 1 of the 7 procedure codes visible to providers (T2025-U4).



# Community Living Support (CLS) – Medicaid Rate Table

## Medicaid Rate Table (Fee Schedule)

Provider Rates - Procedure Pricing								
Proc Code <input type="text"/> [ Search ]								
Procedure	Modifier 1	Modifier 2	Modifier 3	Modifier 4	Rate	Rate Type	Effective Date	End Date
T2025	U5				\$7.49	681 - COS 681	07/01/2022	12/31/2299
T2025	U4				\$6.76	681 - COS 681	07/01/2022	12/31/2299
T2025	U5	UN			\$4.11	681 - COS 681	07/01/2022	12/31/2299
T2025	U4	UN			\$3.72	681 - COS 681	07/01/2022	12/31/2299
T2025	U5	UP			\$2.99	681 - COS 681	07/01/2022	12/31/2299
T2025	U4	UP			\$2.71	681 - COS 681	07/01/2022	12/31/2299
T2025	U5	CG			\$6.76	681 - COS 681	07/01/2022	12/31/2299

Note: Reimbursement based on fee schedule rate, not PA rate.

# Medicaid Payment Methodology – NOW & COMP

**Pay Authorized Rate**  
**(Prior Authorization)**



Payment based on elements listed the Prior Authorization such as the service/procedure code and the authorized rate **(Inactive)**

**Pay System Price**  
**(GAMMIS)**



Payment based on elements of the Fee Schedule (Rate Table) such as the service/procedure code and rate within the Medicaid system **(Active)**

# Community Living Support (CLS) – Billable Units

## Billable Units Per Service

Authorized Amount	Authorized Units	Service	Rate	Billable Units	Unit Balance
\$60,433.88	20212	Basic T2025-U5	\$7.49	8068	12144
\$60,433.88	20212	Extended T2025-U4	\$6.76	8939	11273
\$60,433.88	20212	2 Person - Basic T2025-U5-UN	\$4.11	14704	5508
\$60,433.88	20212	2 Person - Extended T2025-U4-UN	\$3.72	16245	3967
\$60,433.88	20212	3 Person - Basic T2025-U5-UP	\$2.99	20212	0
\$60,433.88	20212	3 Person - Extended T2025-U4-UP	\$2.71	22300	2088

**Note:** A balance of units does not equate to additional dollars.

# Community Living Support (CLS) – Daily Units

CLS: Based on 365 days.

Authorized Amount	Authorized Units	Service	Rate	Billable Units	Units Per Day	Hours Per Day
\$60,433.88	20212	Basic T2025-U5	\$7.49	8068	22	5.53
\$60,433.88	20212	Extended T2025-U4	\$6.76	8939	24	6.12
\$60,433.88	20212	2 Person - Basic T2025-U5-UN	\$4.11	14704	40	10.07
\$60,433.88	20212	2 Person - Extended T2025-U4-UN	\$3.72	16245	45	11.13
\$60,433.88	20212	3 Person - Basic T2025-U5-UP	\$2.99	20212	55	13.84
\$60,433.88	20212	3 Person - Extended T2025-U4-UP	\$2.71	22300	61	15.27

**Note:** Medicaid doesn't have a Daily or Monthly limit for CLS hours or units.

# Community Living Support (CLS) Billing Scenario

## Daily Service Delivery: Scenario #1

Hours Rendered	Service Rendered	Rate	Units Billed
6 Hours 3:00 P.M. - 9:00 P.M.	Extended (T2025-U4)	\$6.76	24

For 1 visit, 6 consecutive hours are rendered. The service, CLS Extended, will be billed at rate of \$6.76 per unit for 24 units.

# Community Living Support (CLS) Billing Scenario

## Daily Service Delivery: Scenario #2

Hours Rendered	Service Rendered	Rate	Units Billed
2.5 Hours (1st) 6:30 A.M. - 9:00 A.M.	Basic (T2025-U5)	\$7.49	20
2.5 Hours (2nd) 5:30 P.M. - 8:00 P.M.	Basic (T2025-U5)	\$7.49	

2 visits are rendered for 2.5 hours each for a total of 5 hours. The service, CLS Basic, will be billed at rate of \$7.49 per unit for 20 units.

# Community Living Support (CLS) Billing Scenario

## Daily Service Delivery: Scenario #3

Hours Rendered	Service Rendered	Rate	Units Billed
2 Hours (1st) 6:00 A.M. - 8:00 A.M.	Basic (T2025-U5)	\$7.49	8
6 Hours (2nd) 3:00 P.M. - 9:00 P.M.	Extended (T2025-U4)	\$6.76	24

Multiple services and rates can be billed for a day of service. The number of hours per visit will determine the service and rate to be billed.

# Community Living Support (CLS) Billing Scenario

## Daily Service Delivery: Scenario #4

Hours Rendered	Service Rendered	Rate	Units Billed
2 Hours (1st) 6:00 A.M. - 8:00 A.M.	Basic (T2025-U5)	\$7.49	8
3 Hours (2nd) 3:00 P.M. - 6:00 P.M.	Extended (T2025-U4)	\$6.76	12
3 Hours (2nd*) 6:00 P.M. - 9:00 P.M.	Personal Assistance Retainer (T2025-U5-CG)	\$6.76	12

\*Please review Appendix C in Part III of the NOW or COMP Waiver manual prior to using the Personal Assistance Retainer.



# Community Living Support (CLS) Billing: Electronic Visit Verification (EVV)

## Department of Community Health (DCH): EVV Guidance & Support

### Contacting the EVV Call Center

**Contact the Georgia EVV Call Center for technical issues or questions, via phone, email, or website for chat.**

To receive faster service, you will need the following information to create your support ticket:

- Your agency name
- Your agency Medicaid ID
- Your agency National Provider Identification (NPI) number
- Your agency Employee Identification Number (EIN) or tax identification number
- Contact email address
- Call back number

**Primary Number:** [\(833\) 701-0012](tel:8337010012)

**Email:** [GAEVVSupport@Conduent.com](mailto:GAEVVSupport@Conduent.com)

**Website for Chat:** [www.gaevv.com](http://www.gaevv.com)

# Questions

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# IDD Provider Workforce:

*Direct Support Professional (DSP)*

*Certification Pilot Projects and New AT Service*

**Lydia Whitehead**

Waiver Services

Office of Waiver Services

Division of DD



**D·B·H·D·D**

Georgia  
Department of  
Behavioral Health  
& Developmental  
Disabilities

# Direct Support Professional (DSP) Pilots

DBHDD is partnering with UGA, UCP and River Edge CSB to pilot three credentialing pathways. The purpose of the pilots is to support a future funded DSP career path. This project consists of three pilots:

- Department of Labor (DOL) approved Apprenticeship (River Edge) – [DOLpilot@river-edge.org](mailto:DOLpilot@river-edge.org)
- National Association of Direct Service Professionals (NADSP) E-Badge Academy (UCP) - [UCPNADSP@ucpga.org](mailto:UCPNADSP@ucpga.org)
- DSP Training and Assessment Program (IHDD) (Institute on Human Development and Disability) – [DSPWorkforce@uga.edu](mailto:DSPWorkforce@uga.edu)

## DSP Project Information:

- All three programs will kickoff starting February 2024, and will continue until January 31, 2025
- Goal - 200 unique DSPs per pilot (total of 600 DSPs)
- Learners must be 18 years of age or older at the point of hire
- There are no out-of-pocket costs to providers and participation is voluntary
- There is a \$5000 DSP incentive/stipend/bonus upon successful completion of the credential/certification pilot
- Supporting Learners to engage in online learning on the clock is highly recommended, but NOT required
- Upon successful completion of the assessment required in the program, DSPs earn one-time bonus payments

### Bonus/Stipend for Certified DSPs

- ~ Certified DSP Entry Level – **DSP I** – \$5000 bonus
- ~ Certified DSP Emerging Level – **DSP II** - \$1000 (DOL pilot only)
- ~ Certified DSP Advanced Level – **DSP III** - \$1000 (DOL pilot only)

# Highlights - DSP Pilots

## Pilot 1 - Certified DSP Apprenticeship - River Edge:

- Administered by River Edge Behavioral Health
- Individuals must be registered as an apprentice and work a minimum of 2,000 hours
- Every apprentice will complete 159 virtual training hours through Relias



## Pilot 2 - NADSP E-Badge Academy – United Cerebral Palsy (UCP):

- Administered by United Cerebral Palsy
- DSPs who are currently employed by provider organizations
- DSP must complete 50 hours of online learning through Relias or the College of Direct Support and apply the learning in practice



## Pilot 3 - DSP TAP - University of Georgia/IHDD:

- Led by the Institute on Human Development and Disability (IHDD/UCEDD) at UGA
- This online credentialing option is open to learners who are already employed by support providers, those in self-direction, or those who are interested in working with adults with I/DD
- Learners must complete self-paced online competency-based training (approximately 50 hours)



The initial pilots will operate from February 1, 2024 – January 31, 2025

# NEW Assistive Technology Service

## Looking to Expand Your Service Array?

The Division of Developmental Disabilities (IDD) would like to remind all current IDD NOW/COMP Medicaid Waiver Providers of the new IDD Assistive Technology service with DBHDD. We are in the final phases of service implementation for Assistive Technology with the aim of starting the service beginning in the 2024 calendar year.

We are in need of both new providers as well as existing providers to expand services to include Assistive Technology. To begin the process of expanding your current IDD services with DBHDD to add Assistive Technology, refer to policy 02-701 in Policystat for instructions [Recruitment and Application to Become a Provider of Developmental Disability Services, 02-701](#).

For more information regarding Assistive Technology, please review Chapter 3500 of the NOW Part III manual and Chapter 3700 of the COMP Part III manual located at [Provider Manuals for Community Developmental Disability Providers, 02-1202](#).

For more questions regarding Assistive Technology services please contact [Lydia.Whitehead@dbhdd.ga.gov](mailto:Lydia.Whitehead@dbhdd.ga.gov).

# Assistive Technology (AT) Service - Highlights

- AT service are providers of Goods and Services
- AT must be included on the PA of the individual's ISP
- There is a specific list of what is reimbursable and covered in the manual
- There must be a clinically assessed need
- Any AT request over \$300 requires a clinical assessment
- AT requests under \$300 does not require an assessment
- There are individual yearly and lifetime maximum
- The waiver is the payor of last resort
- AT Good providers must be agency providers and registered with the Secretary of State
- AT Good providers must demonstrate one year of experience
- AT Service providers can be both an individual AND agency provider
- AT Service providers are specialized providers (OT, PT, SLT, Audiologist, ATP, etc.)
- For AT, the annual max is \$1279.80 per individual, and a lifetime max of \$18,000



# What's next to come....

## DSP PILOTS

DSP Enrollment opens in January 2024!

To Participate and Register Learners:

- DSP Apprenticeship:  
[DOLpilot@river-edge.org](mailto:DOLpilot@river-edge.org)
- NADSP E-Badge Academy:  
[UCPNADSP@ucpga.org](mailto:UCPNADSP@ucpga.org)
- DSP-TAP:  
[DSPWorkforce@uga.edu](mailto:DSPWorkforce@uga.edu)

DBHDD Toolkit - <https://dbhdd.georgia.gov/provider-toolkit-0>

## ASSISTIVE TECHNOLOGY

Assistive Technology services will start with the new calendar year of January 2024!

- Contact [Lydia.Whitehead@dbhdd.ga.gov](mailto:Lydia.Whitehead@dbhdd.ga.gov) for more information on AT service





**Thanks!!!**

**BE D·B·H·D·D**

Georgia Department of Behavioral Health & Developmental Disabilities



**D·B·H·D·D**

The seal of the Georgia Medicaid Fraud Control Unit is a circular emblem with a serrated outer edge. It features a central figure of a Revolutionary War soldier standing between two columns. Above the figure is a banner with the word 'MODERATION'. Below the figure is the year '1995'. The outer ring of the seal contains the text 'STATE OF GEORGIA' at the top, 'CONSTITUTION' in the middle, and 'MEDICAID FRAUD CONTROL UNIT' at the bottom. The year '1995' is prominently displayed in the center of the seal.

***The Georgia Medicaid Fraud Division  
Office of the Attorney General***

[Date]

# Agenda

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- Introduction
- Common Schemes
- Investigation Overview
- Laws and Regulations
- Case Examples

# INTRODUCTION TO THE MEDICAID FRAUD DIVISION

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Medicaid Fraud Control Unit



# Who We Are

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- Medicaid Fraud Control Unit
- Mission
- Funding

# Why We are Here

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- Support You
- You are Our Eyes and Ears on the Ground
- Referrals

# Key Acronyms

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- DBHDD
- DCH
- FFS
- CMO

# Common Schemes

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- Goods/Services Not Rendered
- Double Billing
- Upcoding
- Medically unnecessary goods/services
- Kickbacks



# How We Get Cases

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- Referrals from government agencies
  - Data analysis
  - Provider audits
- Whistleblowers
- Hotline Complaints

# How We Investigate

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- Gather Data
- Investigative Interviews
- Document collection
  - Onsite inspections
  - Subpoenas
  - Search Warrants
- Medical/File Review

# Laws and Regulations

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- Criminal Medicaid Fraud Statute
- Georgia False Medicaid Claims Act (“GFMCA”)
- Anti-Kickback Statute (“AKS”)

# Criminal Medicaid Fraud, O.C.G.A. § 49-4-146.1

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“It is unlawful for any person to obtain or attempt to obtain...payments...to which the person is not entitled, or in an amount greater than that to which the person is entitled...by...

- (A) Knowingly and willfully making a false statement or false representation
- (B) Deliberate concealment of any material fact; or
- (C) any fraudulent scheme or device.”

# GFMCA, O.C.G.A. § 49-4-168, *et seq.*



“[A]ny person who:

- (1) knowingly presents or causes to be presented to the Georgia Medicaid program a **false or fraudulent claim** for payment or approval;
- (2) knowingly makes, uses, or causes to be made or used, a false record or statement material to a false or fraudulent claim;
- (3) conspires to commit a violation of subparagraph (1), (2), . . . or (7);

\* \* \*

(7) knowingly makes, uses, or causes to be made or used, a false record or statement material to an obligation to pay or transmit money or property to the Georgia Medicaid Program, or knowingly conceals or knowingly and improperly avoids or decreases an obligation to pay or transmit money or property to the Georgia Medicaid Program,

shall be liable to the State of Georgia for a **civil penalty of not less than \$5,500.00 and not more than \$11,000.00 for each false or fraudulent claim, plus three times the amount of damages which the Georgia Medicaid program sustains because of the act of such person.**

# O.C.G.A. § 49-4-168: Definitions

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As used in this article, the term:

(1) "Claim" includes any request or demand, whether under a contract or otherwise, for money or property, whether or not the Georgia Medicaid program or this state has title to such money or property, which is made to the Georgia Medicaid program, **to any officer, employee, fiscal intermediary, grantee, agent, or contractor of the Georgia Medicaid program**, or to other persons or entities **if it results in payments by the Georgia Medicaid program**, if the Georgia Medicaid program provides, has provided, or will provide any portion of the money or property requested or demanded; **if the Georgia Medicaid program will reimburse the contractor, grantee, or other recipient for any portion of the money** or property requested or demanded; or if the money or property is to be spent or used on behalf of or to advance the Georgia Medicaid program. A claim includes a request or demand made orally, in writing, electronically, or magnetically. Each claim may be treated as a separate claim.

# O.C.G.A. § 49-4-168: Definitions

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As used in this article, the term:

(2) "Knowing" and "knowingly" require **no proof of specific intent to defraud** and mean that a person, with respect to information:

- (A) Has actual knowledge of the information;
- (B) Acts in deliberate ignorance of the truth or falsity of the information; or
- (C) Acts in **reckless disregard** of the truth or falsity of the information.

"[I]n cases brought under the False Claims Act, . . . knowledge of an employee is imputed to the corporation when the employee acts for the benefit of the corporation and within the scope of his employment." *Grand Union Co. v. United States*, 696 F.2d 888, 891 (11th Cir. 1983)

# Federal Anti-Kickback Statute

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It is illegal to knowingly and willfully offer or pay any remuneration to any person to induce such person to purchase, lease, order, or arrange for or recommend purchasing, leasing, or ordering any good, facility, service, or item for which payment may be made in whole or in part under a Federal health care program

- No specific intent is required.
- Government need only prove that “one purpose” of the remuneration is to induce referrals.



# Interaction with DBHDD, DCH and CMOs

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- What is DBHDD/DCH's history with this specific provider?
  - Provider Enrollment documentation
  - Prior Audits and Recoupments
  - Prior communications, education, corrective action
- Program Policy Manuals
  - What rules are typically audited?
  - What violations typically result in a recoupment?

# Case Examples

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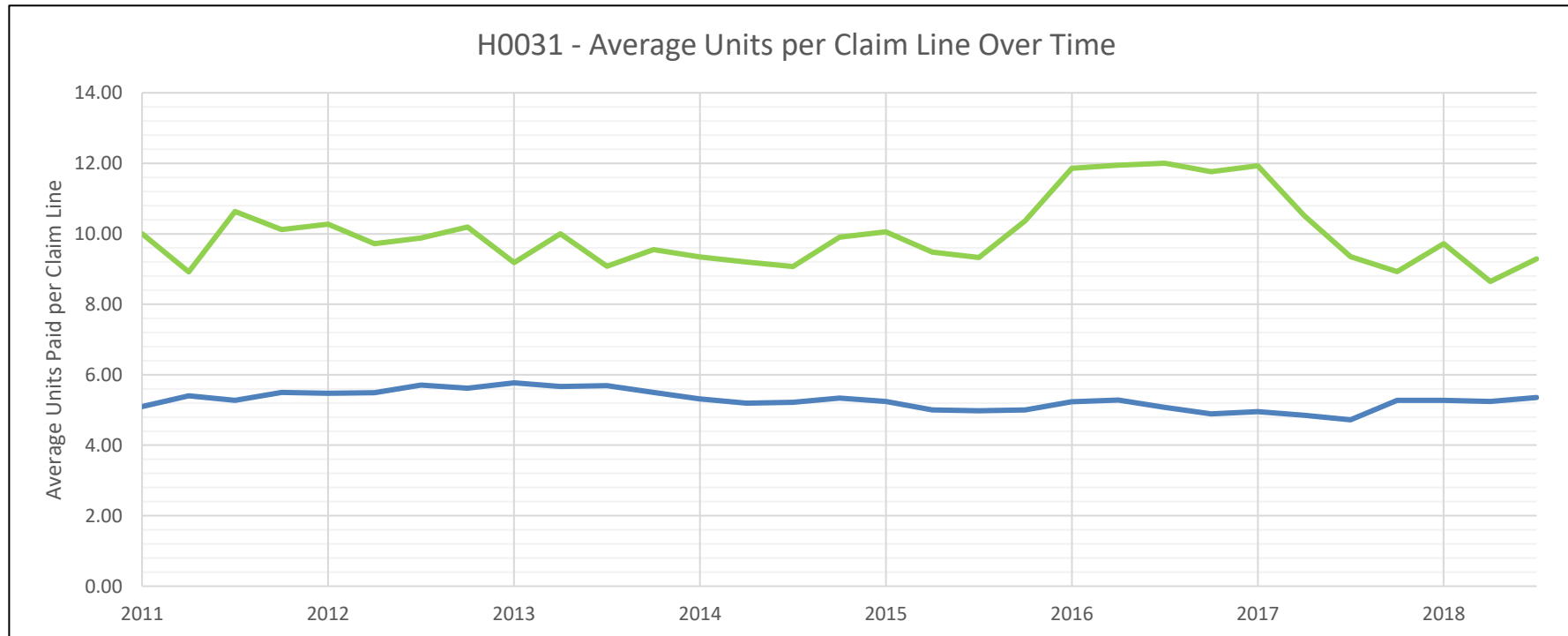


- Provider “ABC”
  - Core Provider (440 Category of Service)
  - Whistleblower Complaint
  - Allegations
    - Lied about the skill level of the provider
    - Inflated the amount of time spent with clients
    - Documented phony face-to-face contact with clients
    - Misrepresented dates of service

# ABC Compared to Peer Providers



75



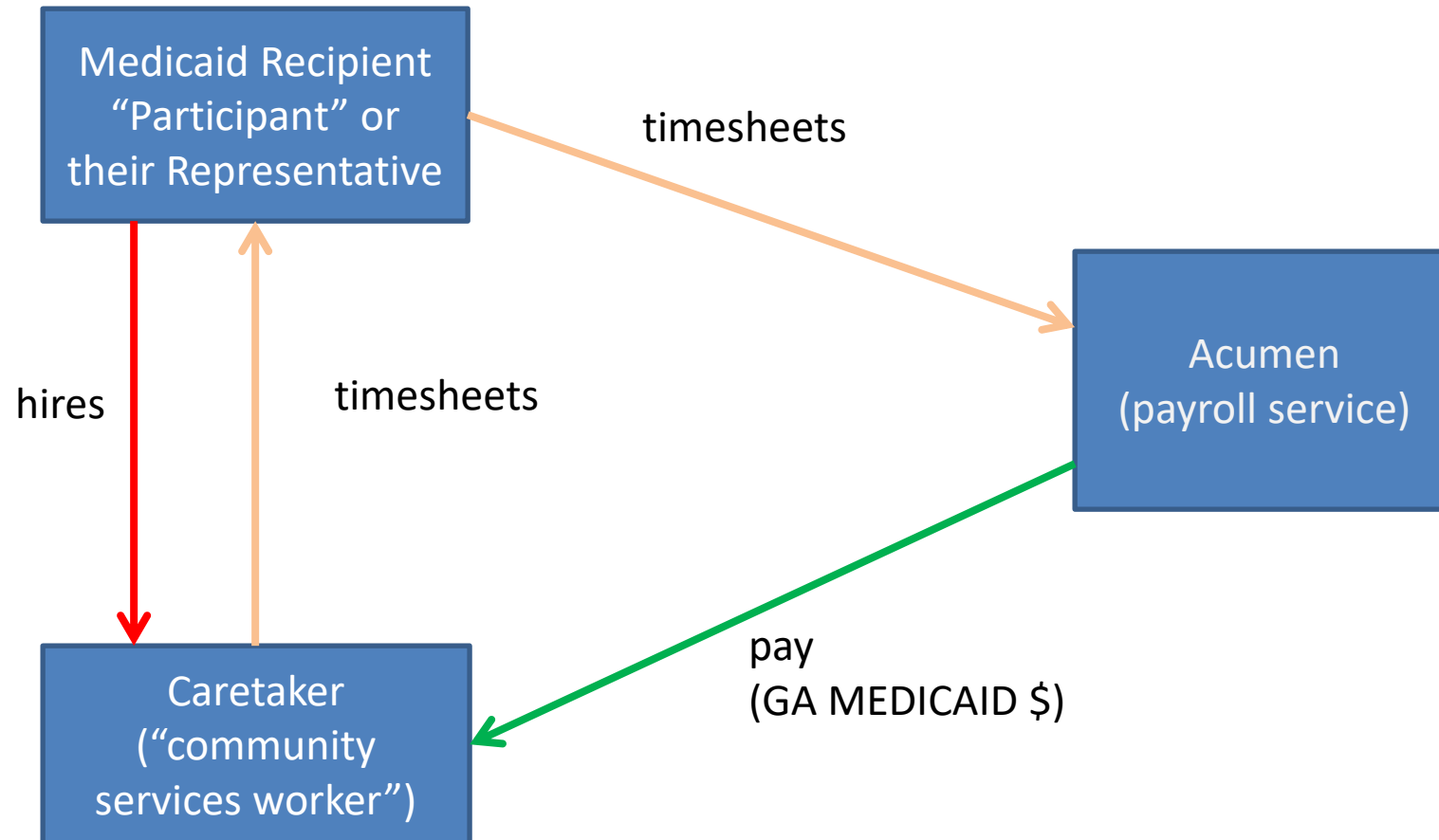
# Case Examples

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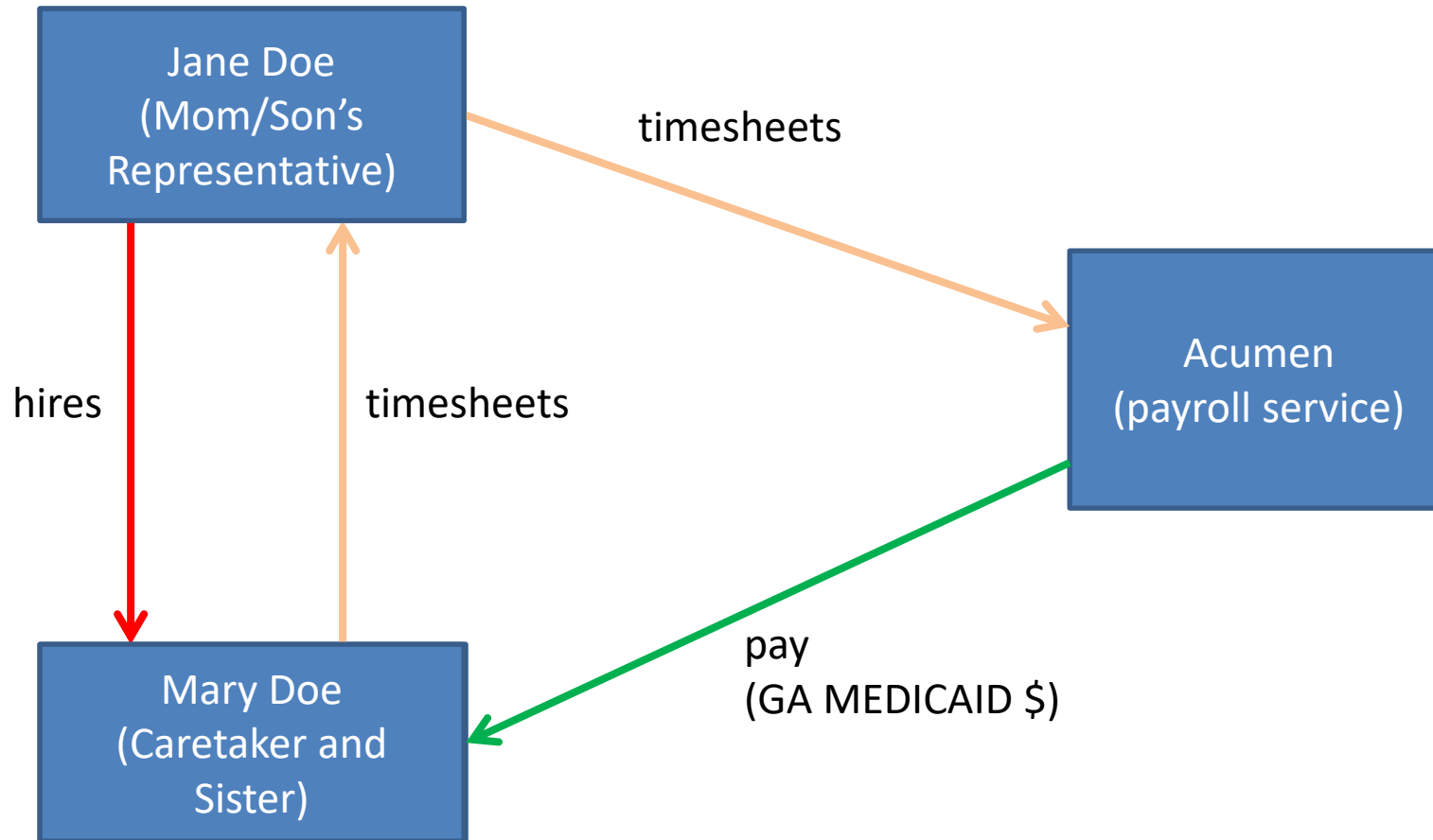


- Jane Doe (Mom) and Mary Doe (Daughter)
  - Comp to Now Participant (COS 681- Community Habilitation and Support Services Waiver Program)
    - Medicaid recipient Authorized for T2025 T2040, T2022, T2019
    - Utilized Participant-Directed Services
  - Allegations:
    - Jane Doe (mom) falsified timesheets for Mary Doe (daughter) stating that she was caring for her disabled son who is also Mary's brother.
    - 50% of the time Mary Doe was reimbursed for caring for her brothers, she was working with other agencies.
  - Investigation Uncovered:
    - Mary Doe was employed with other agencies and brother also had a limited form of employment, but Jane continued to falsely bill Medicaid.
  - Conclusion
    - Both parties pled guilty to one count of Medicaid fraud, sentenced to 10 years to serve on probation, excluded from the Medicaid program and ordered to pay restitution.

# How Does It Work?



# Who's Who in this case



# Contact Us

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- [Report Medicaid fraud@law.ga.gov](mailto:Report_Medicaid_fraud@law.ga.gov)
- 404-458-2878, ext. 664
- Presented by:

# Ensuring Person-Centered Approaches

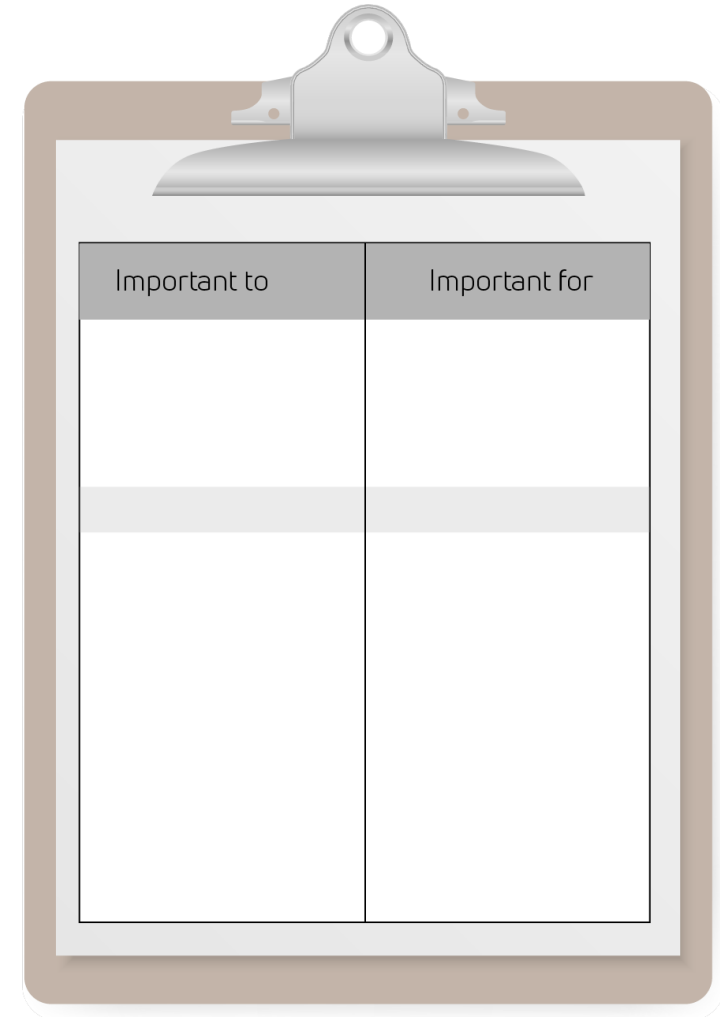
*Bringing Person-Centered Training to GA IDD Community Providers*





## The Goal

- Provide access to Person-Centered Thinking training for both ISC/SC and community provider agencies
- Promote collaboration between ISC/SC and community provider agencies to gather, document, and use person-centered information
- Over time, to ensure each person has an accurate, up-to-date Person-Centered Description that is used in daily service delivery and in building ISPs



Important to	Important for

# Training for SC/ISC/PLA/SSCs has Started



- Successful completion of the Person-Centered Thinking eLearn course, *followed by*
- Successful completion of a one-day live, virtual Person-Centered Thinking training
- Afterward, the ePCD/1PD Editor Role is activated
- We've trained over 100 SC/ISCs so far

# Providers, You're Next!

- Starting in Dec 2023, providers can:
  - Complete the Person-Centered Thinking eLearn course and then register for
  - The one-day live, virtual Person-Centered Thinking training
- This will help ensure providers are effective contributors to the ePCD/1PD creation and updating



# Who Should Be Trained

1. **DDPs**
2. Managers and Execs
3. DSPs

The goal is to have everyone within your agency trained.



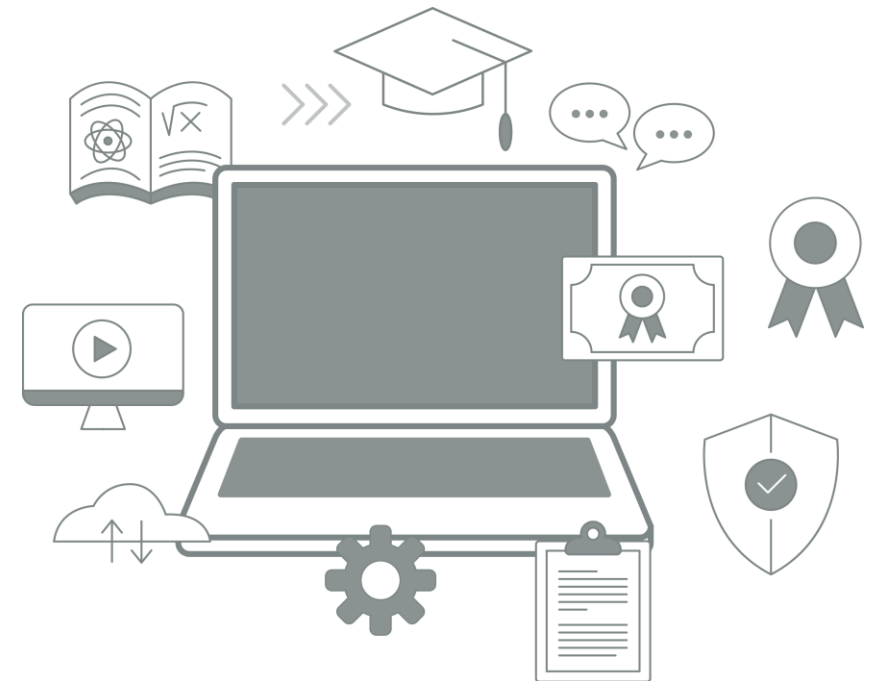
# Getting Access to Training

**Have Already completed the PCT eLearn (*A Course on Person-Centered Thinking*) within Relias but need to complete the follow-up one-day virtual training:**

1. Scan the QR code provided today to access the registration link
2. Email [PCSsupport@ReplacingRisk.com](mailto:PCSsupport@ReplacingRisk.com) to receive the link

**Have Not completed the PCT eLearn (*A Course on Person-Centered Thinking*) within Relias:**

1. Start by completing the course within Relias
2. At the end of the training, the learner can register to attend a one-day virtual training session



# Important

- Learners must upload their eLearn certificate to register for the one-day, virtual training.
  - If a learner cannot locate their certificate, they will need to work with their agency training manager or Relias to get their certificate.
- The full PCT training consists of both the PCT eLearn (*A Course on Person-Centered Thinking*) in Relias AND the follow-up one-day, virtual training.



# Things to Know



# Application Capabilities

- SC/ISCs will have Editor Role for both ePCDs and 1PDs – allowing them to view, create, and edit both for those you support.
- All other provider agencies can view and print the ePCD/1PD but cannot make changes.



# Access

- SC/ISCs and providers with HRST access for the person can access the ePCD/1PD via the HRST application.

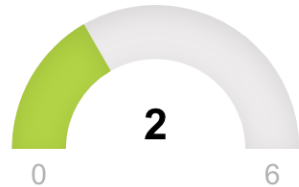


# Person Details for Wendy Adams

No photo uploaded yet.

Manage Photo

Healthcare Level Allergies



Last Change Info



- About Me
- My Contacts
- Diagnoses
- Medications
- Ratings
- Support Team
- Health Tracker
- Person Centered Description
- Health Passport
- One Page Description

## About Me



## Access

- Providers who do not have HRST access can access the ePCD/1PD via IDD Connects.



CID: 400093518  
Race: Unknown/Refused  
ADA Status: Unknown/Refused

First Name: MICKEY  
Region: Region3  
Info As On: 07/26/2023 02:50 PM

Last Name: MOUSE  
Funding Source: State Funds  
Last Updated By: Karen Cawthon

DOB: 08/31/2000  
Medicaid ID: N/A



Age: 22  
Gender: Male  
Address: 569 Sherwood Grn, Stone Mountain, Georgia, 30087

- Demographics
- Eligibility
- Evaluation
- ISP
- Prior Authorization
- Documents
- Outcomes & Support Notes
- Services
- Individual 360
- Appeals
- Letters

- Pre-Eligibility Recommendations
- Discipline Specific Assessments
- Diagnosis Summary
- Clinical Recommendations
- HRST/SIS →**
- Assessment Level History
- Clinical Mailbox

**HRST** [Refresh](#)

**Filter** ⌵

HRST Date From:   HRST Date To:   HRST Level From:  Enter Level From HRST Level To:  Enter Level To

HRST Score From:  Enter Score From HRST Score To:  Enter Score To

[Reset](#) [Filter](#)

HRST Date	Review Type	Completed By	HRST Score	HRST Level	Status
<a href="#">06/03/2020</a>	NA	Karen Cawthon	6	1	Completed
<a href="#">02/08/2021</a>	Initial	Karen Cawthon	7	1	Completed

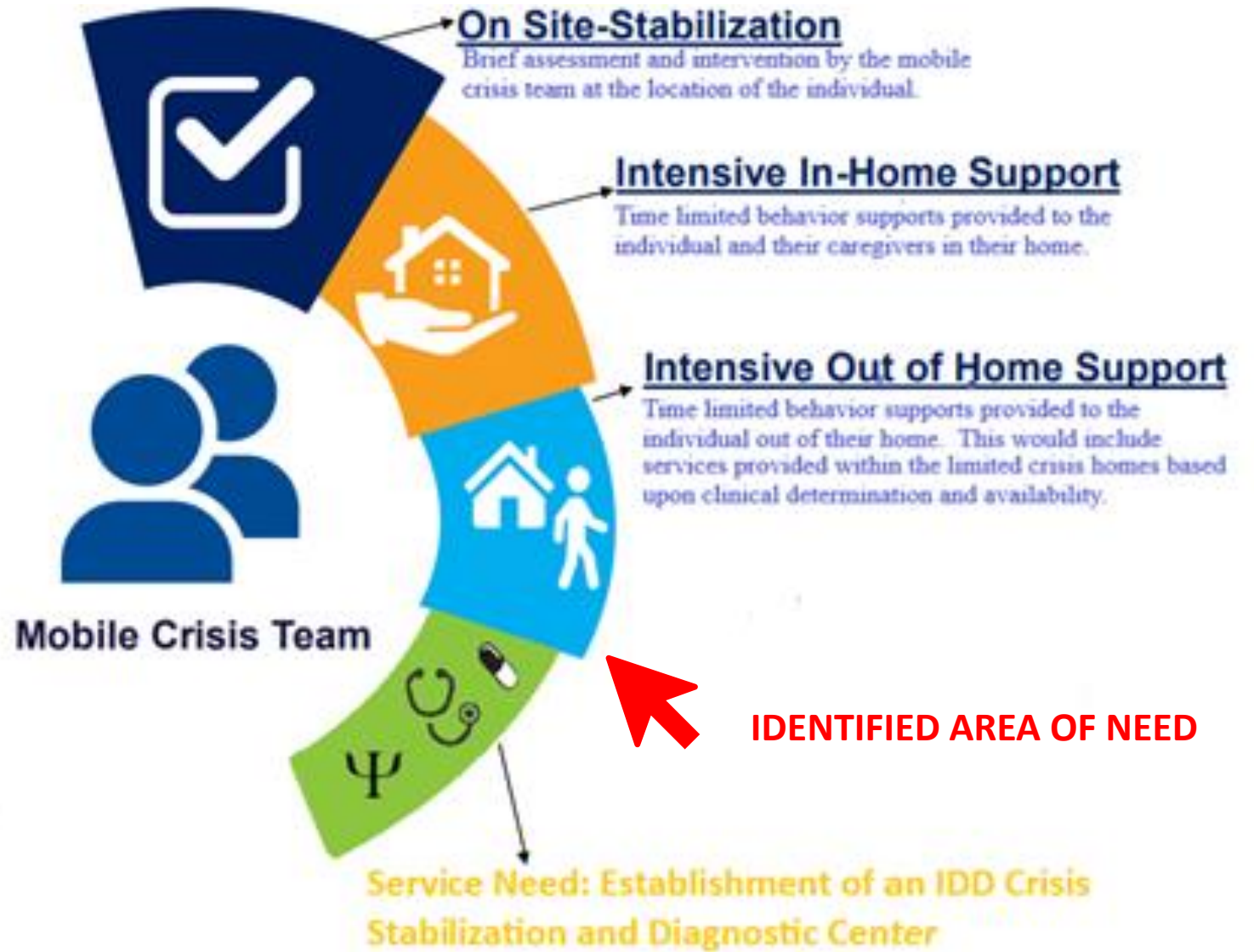
# Launching Soon!

- Launch of an additional eLearn course specifically for community provider agencies in late 2023.
  - The focus will be on:
    - Taking information from the ePCD and changing HOW services are delivered to the person
    - How to shift the culture of the agency to one that is person-focused



Questions?  
See me after the  
meeting!

## Division of IDD Crisis Continuum





# Development of IDD Crisis System Continuum

## FOCUS

Identify solutions for expediting discharge of Individual's with IDD from local community Emergency Departments.

Develop community-based supports to stabilize the person, while establishing permanent residential supports.

## SOLUTION

Utilize 2 vacant homes located on state property in Augusta.

Contract with nationally recognized provider of crisis supports, AWRC, to provide 8 specialized transitional crisis beds.

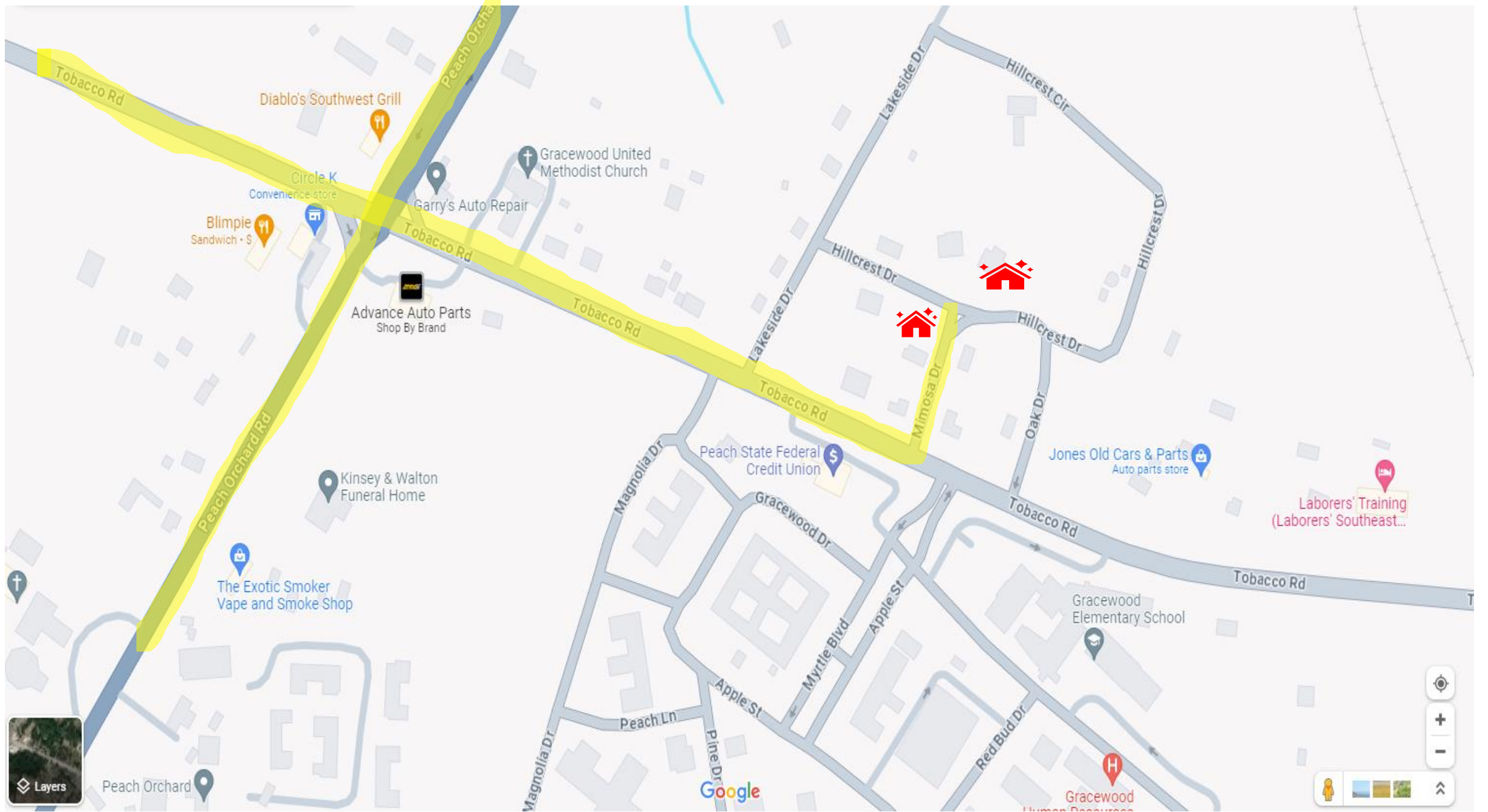
Focus on development in Augusta area due to proximity to community clinical services, and IDD residential providers.

- 3004 Hillcrest Drive, Augusta GA



- 3013 Hillcrest Circle, Augusta GA





Peach Orchard

Google





# Upcoming Provider Meetings



## **February 6<sup>th</sup> 9am- 12:30pm**

*UGA Tifton Campus Conf Center - 15 R D C Rd, Tifton, GA 31794*

## **February 7<sup>th</sup> 9am-12:30pm**

*Anderson Conference Center - 5171 Eisenhower Pkwy suite D, Macon, GA 31206*

## **February 8<sup>th</sup> 9am-12:30pm**

*Douglasville Conference Center - 6700 Church St, Douglasville, GA 30134*

### **Registration forthcoming**

*Please note there is no virtual option for the provider meetings. Provider attendance is mandatory per our Letter of Agreement*

# BE D·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities



# Q & A



**BE HERE**

