

# Georgia BHRIC Access Subcommittee

Grady Health System  
Department of Behavioral Health

June 26, 2024

# Crisis/Emergent Care

- Psychiatric Emergency Service
  - Dedicated and separate area located within the larger ED with 12 rooms (½ Chairs; ½ stretcher)
  - Specifically designed to be ligature free
  - 24/7 evaluation area staffed with psychiatrist, licensed BH practitioners, nurses, techs

# Crisis Intervention Service

Area specifically designed to be ligature free and with layout/furniture appropriate for individuals with acute psychiatric concerns.

Open milieu with 28 chairs

Open nursing station with constant observation

Staffed with psychiatrists, licensed BH practitioners, SU Counselor, Peer, nurses and techs

# Crisis Intervention Service



# Services



ASSESSMENT



MEDICATION  
MANAGEMENT



SU ASSESSMENT,  
COUNSELING, EDUCATION  
AND REFERRALS



PEER SUPPORT –  
INDIVIDUAL AND GROUP



COUNSELING – INDIVIDUAL  
AND GROUP

# By the Numbers

PES decreased discharge time from ED by 50%

- 2017 = 6.32 hours to discharge
- 2024 YTD = 3.19 hours

Crisis Intervention Service

- 51% discharge home
- 27 hours after admission to transfer to a hospital outside of Grady