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Georgia Department of Behavioral Health & Developmental Disabilities

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- **BE COMPASSIONATE**
- **BE** PREPARED
- **BE** RESPECTFUL
- **BE PROFESSIONAL**
- **BE CARING**
- **BE EXCEPTIONAL**
- **BE** INSPIRED
- **BE** ENGAGED
- **BE ACCOUNTABLE**
- **BE** INFORMED
- **BE FLEXIBLE**
- **BE** HOPEFUL
- **BE** CONNECTED

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		10, 2022 (virt	ual)
	Time: 9:00 am – 1	12:00 pm	
	Location: WebEx		
orterly	D·B·H·D·D		
the Obalicons	Торіс	Time I	Presenter
to the consider	Opening Welcome and Updates		Ronald Wakefield, Division Director IDD,
i lome lo a provide			DBHDD
Welcome to the Quarterly DBHDD All-State Provider Meeting!			
	 Field Office Updates Potential Growth for Providers 	9:15 am- 9:45 am	Allen Morgan, Director of Field Operations
NBHUU:	 Additional Staffing 	9.45 am	
UD. wind	Adverse Actions		
Meeting.	Community Hospital		
	5% Payment Rate Increase- Updates	9:45 am-	Ron Singleton, IDD Budget Manager
	570 Tayment Rate merease- Optiates	10:00 am	Kon Singleton, IDD Budget Manager
	Office of Waiver Services Updates		Ashleigh Caseman, Director of Waiver
	Appendix KCOMP & NOW	10:20 am S	Services
	Renewals		
	Policy Updates Community Services Update	10:20 am- J	leff Thompson, Director of Community
	COMP Transition Plan		Services
	Supported Employment Services		Christine Gudgin, Supported Employment
			Manager
			Olivia Nickens, Family Support Manager
	Office of Health and Wellness	10:40 am- I	Dana Scott, Director of the Office of
	(OHW)		Health and Wellness &
Todovo Agondo	Updates and Provider Training Announcements	k	Karen Cawthon, OHW Project Manager
Todays Agenda	Amouncements		
	Question and Answers		All
		12:00 pm	

Meeting:

DBHDD ALL-STATE IDD Provider Meeting

Opening Welcome & Updates from Ron Wakefield, Division Director IDD, DBHDD

Office of Field Operations:

Allen Morgan, M.A.

Director of Field Operations Division of Developmental Disabilities



Georgia Department of Behavioral Health & Developmental Disabilities

Provider Growth Opportunities

For Residential Services - UPDATE the Bed Board

For All Services:

- Inform all Support Coordination agencies in your region of openings
- Inform the Regional Field Office by calling the main line and/or emailing the RSA and Planning List Administration Supervisor
- Provide specific information regarding the support needs your agency is equipped to meet
- Share on the front end whether the location being discussed has a billing number

Provider Growth Opportunities

- In addition to admissions from the community, consider supporting people currently in community hospitals and crisis homes
- Consider supporting young adults transitioning out of DFACS care
- If individuals or families consider your services and choose another agency, feel free to ask the support coordinator if they have feedback from the individuals or family

Additional Staffing

Training on Tiers and Additional Staffing can be found at :

https://dbhdd.georgia.gov/provider-toolkit-0#toolsddproviders

What Is Additional Staffing (AS)?

- Provided to individuals with a high level of functional, medical, or behavioral needs who require direct support or oversight beyond the level provided within traditional service descriptions or the current tier for tiered services
- May be authorized to provide higher ratio of staff
- Authorized on a temporary basis

Can be used in conjunction with:

- Community Living Supports Services
- Community Residential Alternative Services
- Community Access Group Services

For full-service definition, please see Part III Policies and Procedures for COMP, Chapter 1700 and Appendix H https://www.mmis.georgia.gov/portal/PubAccess.Provider%20Information/Provider%20Manuals/tabld/54/Default.aspx

Suggestions for Successful Additional Staffing Submissions

- Understanding tiered funding can be a challenge
- Additional Staffing requests begin with a clear understanding of tiers and the existing funding.
- Agencies who identify a small number (>2) of staff to develop expertise are likely to have fewer rejected packets.
- Make sure your submitters review and learn from rejections

Additional Staffing Submissions: Acceptance and Rejection

- Utilization managers review each request packet for completeness
- Requests submitted without all required information will be returned with an email indicating what was missing
- The "received by the Field Office" date is entered when a COMPLETE request is received
- If there is confusion upon the return of a request, call the Utilization Manager

Adverse Action Letters

- Letters are sent certified to the individual or guardian based on address information in IDDC.
- Providers receive email copies at the email address we have on file for you. If we do not have a current email address on file, please provide the region with an update.

- We are sometimes getting AA letters returned non-deliverable. We resend these letters after confirming the individual's address.
- This is typically due to an incorrect address which means the demographic page needs an update.
- We continue to work with support coordination to be sure those updates are happening

5% Payment Rate Increase Updates

Ron Singleton,

IDD Budget Manager Division of Developmental Disabilities



Georgia Department of Behavioral Health & Developmental Disabilities

Today's Topics

- DCH's October 31st Banner Message Review
- Medicaid Payment Methodology
 - Pay Authorized Rate Method (Prior Authorization)
 - Pay System Price Method (Medicaid System [GAMMIS])
- Medicaid Provider Fee Schedule (Rate Table) Overview
- Medicaid Billing & Claims Troubleshooting
 - Gainwell Technologies
- State Funded Services Update
 - ➢ 2% Rate Increase
 - Community Residential Alternative: Host Home
- State Funded Billing & Claims Troubleshooting
 - Georgia Collaborative ASO

Department of Community Health (DCH) Banner Message

Website for DCH Banner Messages

www.mmis.georgia.gov



Department of Community Health (DCH) Banner Message

DCH Banner Message

Posted: October 31, 2022

Messages.	Search Panel				Top ? 🛠
Keyword	NOW				
Year	2022 🗸				
Provider Type		~			search
Records	20 🗸				clear
Messages (1	1.rows.returned)				
Туре			Sent Date	Subject	
ALL PROVIDE Message	ER TYPES		10/31/2022	NOW COMP Supplement K 5% Rate Increase	? 🕺

Department of Community Health (DCH) Banner Message

"The Georgia Department of Community Health (DCH) and the Department of Behavioral Health (DBHDD) would like to provide an update regarding the 5% rate increase for NOW and COMP providers. The Department of Community Health received approval through an Appendix K amendment to increase provider rates by 5% for all services delivered through the NOW and COMP Waiver Programs retro effective to July 1, 2021. The provider rate increase was funded through legislative initiative during the 2021 session of the General Assembly. Providers are currently able to bill using the new rates for services with a prior authorization with a start date of July 6, 2022, and after. Work is underway to reprocess prior claims with dates of services beginning July 1, 2021..."

DCH Banner Message (Continued)

- Specific information related to the increase includes:
- Gainwell Technologies plans to begin reprocessing paid NOW and COMP claims with dates of services beginning July 1, 2021, in earlymid December.
- Reprocessing of claims will be prioritized by oldest claims first, based on original processing date.
- Future billing guidance will be issued for specialty claims of \$1 = 1 unit.

DCH Banner Message (Continued)

- At this time, no action is needed from the provider. Please feel free to contact Gainwell Technologies provider representatives with any billing questions. The Provider Call Center can be reached at (770) 325-9600 or (800) 766-4456. Additionally, please continue to closely monitor banner message releases as additional info will be communicated via this method.
- Thank you for your service as waiver service providers to Georgia's IDD population and for your continued participation in the Georgia Medicaid program.
- Any questions regarding this banner message can be directed to Brian Dowd at <u>bdowd@dch.ga.gov</u>.

DCH Banner Message (Continued)...Clarification

"Providers are currently able to bill using the new rates for services..."

Medicaid Payment Methodology

Pay Authorized Rate (Prior Authorization)

Payment based on elements listed the Prior Authorization such as the service/procedure code and the authorized rate (Inactive)

Pay System Price (GAMMIS)

Payment based on elements of the Fee Schedule (Rate Table) such as the service/procedure code and rate within the Medicaid system (Active)

Provider Fee Schedules (Rate Tables) are Medicaid provider number specific and contains the service(s) approved for the associated agency/individual.

Example Provider Name: Services "R" Us

	SERV		MUNITY	RESIDE	ITIAL AL	TERNATIVE - H	OST HOME	
Provide	r Rates -	Procedu	re Pricing	<mark>, (111222</mark>	333AA)			
Proc Code] [Search]	l					
Procedure	Modifier 1	Modifier 2	Modifier 3	Modifier 4	Rate	Rate Type	Effective Date	End Date
T2017	U1				\$156.92	681 - COS 681	07/01/2021	12/31/2299
T2017	U2				\$194.51	681 - COS 681	07/01/2021	12/31/2299

SERVICE: COMMUNITY ACCESS								
Provider Rates - Procedure Pricing (111222333BB)								
Proc Code		[Search]	l					
Procedure	Modifier 1	Modifier 2	Modifier 3	Modifier 4	Rate	Rate Type	Effective Date	End Date
T2025	HQ				\$3.58	681 - COS 681	07/01/2021	12/31/2299
T2025	UB				\$8.56	681 - COS 681	07/01/2021	12/31/2299

Billing Scenario #1

			PRIOR	AUTHORIZ	ATION SE	RVICE LINE				
Provider Nam	e P	rovider ID	P	rocedure	Code (Ser	vice)	Rate	Start Da	ate Er	nd Date
Services "R" U	s 11	1222333AA	T20 3	3 <mark>3-U3-UQ</mark> (CRA - 4 P	ERSON) \$	6276.89	3/4/202	22 3/	/3/2023
	SERV	ICE: CON	MUNITY	RESIDEN	ITIAL AL	FERNATIVE	- HOST	HOME		
Provide	r Rates -	Procedu	re Pricing	j (111222	333 AA)					
Proc Code		[Search]								
Procedure	Modifier 1	Modifier 2	Modifier 3	Modifier 4	Rate	Rate Type	Eff	ective Date	End Date	
T2017	U1				\$156.92	681 - COS 68	31 07	/01/2021	12/31/2299)
T2017	U2				\$194.51	681 - COS 68	31 07	/01/2021	12/31/2299	

Claim Result: Suspended (NO PROVIDER RATE FOR DATE OF SERVICE - 2615)

Billing Scenario #2

			PRIOR	AUTHORIZ	ATION SERV	/ICE LINE			
Provider Nar	ne	Provider ID) F	rocedure	Code (Servi	ice) F	Rate	Start Date	End Da
Services "R"	Us 1	11222333B	В	T2025-	HQ (CAG)	\$	3.58	3/4/2022	3/3/202
			SERVI	CE: COM	MUNITY A	CCESS			
Provide	r Rates -	Procedu	re Pricing	g (11 <mark>1222</mark>	333BB)				
Proc Code		[Search]							
Procedure	Modifier 1	Modifier 2	Modifier 3	Modifier 4	Rate	Rate Type	E	ffective Date	End Date
Flocedule	meaner i								
T2025	incunor i				\$3.58	681 - COS 68	31 0	7/01/2021	12/31/2299

Claim Result: Suspended (NO PROVIDER RATE FOR DATE OF SERVICE - 2615)

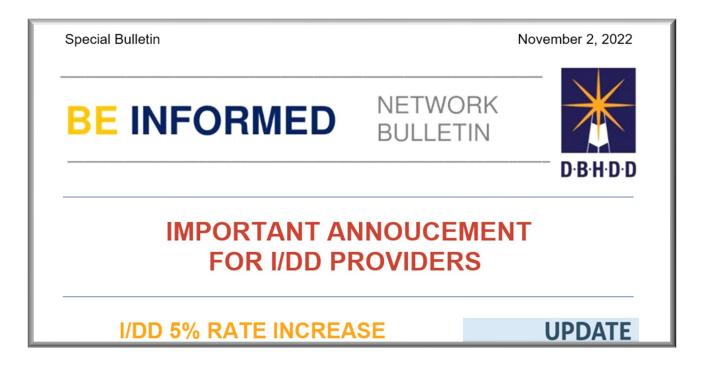
Billing Scenario #3

			PRIOR AUTHORIZATION SERVICE LINE			
P	rovider Name	Provider ID	Procedure Code (Service)	Rate	Start Date	End Date
S	ervices "R" Us	111222333CC	T1003-U1 (NURSING - LPN)	\$10.50	3/4/2022	3/3/2023

			SERV	ICE: NUF	RSING SE	RVICES		
Provider Rates - Procedure Pricing (111222333CC)								
Proc Code		[Search]						
Procedure	Modifier 1	Modifier 2	Modifier 3	Modifier 4	Rate	Rate Type	Effective Date	End Date
T1002	U2				\$10.50	681 - COS 681	07/01/2021	12/31/2299
T1003	U2				\$10.50	681 - COS 681	07/01/2021	12/31/2299

Claim Result: Suspended (NO PROVIDER RATE FOR DATE OF SERVICE - 2615)

Special Bulletin: November 2, 2022 (Claims Denials)



DCH, Gainwell and DBHDD conduct a weekly claims review to address suspended claims in addition to addressing the claims reprocessing project.

5% Increase: Troubleshooting for Billing & Claims

If you experience billing difficulties, please be sure to reach out to your Gainwell Representative for assistance. Information and guidance for contact information can be found at:

https://www.mmis.georgia.gov

For general questions about the recent rate increases, please contact the DBHDD Provider Issue Management System (PIMS) at:

Provider Issue Management System (PIMS)

State Funded Services: 2% Rate Increase

State Funded Fee Schedules (Rate Tables) in the Beacon claims system have been updated to include the 2% rate increase funded through legislative initiative during the 2022 session of the General Assembly.

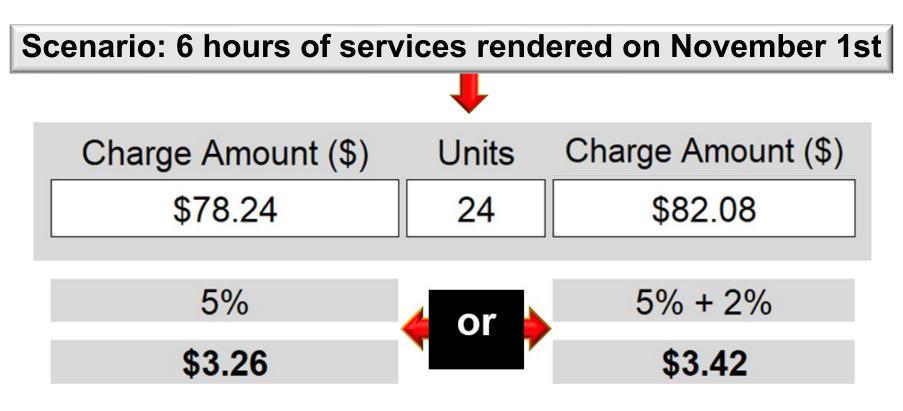
However, the IDD Connects authorization process currently uses the 5% rates. Beacon is in the process of updating IDD Connects to reflect the 2% increase.

Providers may bill using either the 5% rate or the 2%. If providers continue billing at the 5% rate, all claims with dates of service 7/1/2022 and later will be adjusted to allow for the 2% at a later date.

State Funded Services: 2% Rate Increase

Billing Example

P	RIOR AL	THORIZATIO	N		
Service Name	Units	Start Date	End Date	Authorized Amount	Rate
Community Access - Group - State Funded	5760	7/7/2022	7/6/2023	\$18,777.60	\$3.26



State Funded Services: 2% Rate Increase

State Funded Claims Mass Adjustment: October 4, 2022

On 10/4/2022, claims submitted for dates of services on or after 7/1/2022 using the 5% rate were mass adjusted with the 2% rate increase. An additional mass adjustment will be done for those claims that are currently billed using the 5% rate.

The example below displays a claim that was originally billed using the 5% rate of \$3.26 per unit. The claim was mass adjusted with the 2% rate of \$3.42. The provider continued to use the 5% rate for subsequent claims that will later be mass adjusted as well.

Procedure Code	Date Submitted	Date Paid	Amount Billed	Amount Paid	Units Paid	Reimbursement Rate
Community Access Group	10/2/2022	10/4/2022	\$78.24	\$82.08	24	\$3.42
Community Access Group	10/5/2022	10/11/2022	\$78.24	\$78.24	24	\$3.26

State Funded Services: Community Residential Alternative

Procedure Code Update

A new procedure code and modifier was created for Host Home sites. Please bill for Community Residential Services as authorized.

Service Class	Service Description	PROC CODE	MOD 1	MOD 2	MOD 3	MOD 4	Unit of Service	Rate	Annual Max (Funding)	Annual Max (Units)
	NITY RESIDENTIAL ALTERNATIVE									
CS0	COMMUNITY RESIDENTIAL ALTERNATIVE	T2033	HW	Gi	roup Hon	ne	1 day	\$166.61	\$57,313.84	344 units
CS1	COMMUNITY RESIDENTIAL ALTERNATIVE	T2017	HW	H	lost Hom	e	1 day	\$166.61	\$57,313.84	344 units



State Funded Service: Troubleshooting for Billing & Claims

If you experience billing difficulties, please be sure to reach out to the Georgia Collaborative ASO at:

GACollaborativepr@beaconhealthoptions.com

Office of Waiver Services- Updates

Ashleigh Caseman

Director of Waiver Services Office of Waiver Services Division of Developmental Disabilities



Georgia Department of Behavioral Health & Developmental Disabilities

Today's Topics

Appendix K Updates

COMP & NOW Waivers Updates

Policy Updates

Appendix K Updates

Appendix K continues to be in effect for NOW and COMP waivers

- In addition to the existing Appendix K modifications, DBHDD is implementing an amended Appendix K with a 5% provider rate increase from FY22 Appropriations Bill [HB-81] for all NOW and COMP services (retro 7.1.21)
- There is a current K amendment with CMS approval for 2% FY23 Appropriations Bill [HB-911] for all NOW and COMP waiver services (retro 7.1.22).
 - Federal Public Health Emergency (PHE) renewed October
 14, 2022 for 90 days by HHS
 - Reminder Appendix K can be in effect for up to 6 months
 post federal PHE
 - Current NOW renewal and future COMP amendment includes 5% and 2% from previous appropriations

APPENDIX K: Emergency Preparedness and
Response

Background:

This standalone appendix may be utilized by the state during emergency situations to request amendment to its approved waiver. It includes actions that states can take under the existing Section 1915(c) home and community-based waiver authority in order to respond to an emergency. Other activities may require the use of various other authorities such as the Section 1115 demonstrations or the Section 1135 authorities.¹ This appendix may be completed retroactively as needed by the state.

Appendix K-1: General Information

General Information: A. State: Georgia

B. Waiver Title:

Comprehensive Supports Waiver Program (COMP) New Options Waiver (NOW)

C. Control Number: GA.0323.R04.09

GA.0175.R06.08

Appendix K- Unwinding the Appendix K Post PHE

Maintained Post Appendix K

- Appropriations increases (5% FY22 2% FY23)
- Telehealth for specific services
 - Adult Therapies & Nutrition
 - Interpreter Services
 - BSS (for some tasks)
 - SEG/SEI (for some tasks)

Allowed to expire with Termination of Appendix K

- All temporary rate increases that were not tied to a state appropriation
 - 3/1/2020 SC, FI, LPN
 - 3/1/2021 CRA, CLS, CAG
- Alternate Settings
- Telehealth for RN, SC/ISC and Community Access
- Family Caregiver Hire with exception of extenuating circumstances (pre PHE)
- Staffing patterns flexibilities
- All other items as distinguished in the Appendix K and Operational Guidelines

COMP & NOW Waivers– Updates

COMP:

- COMP amendment includes 5% and 2% increases anticipated to go to DCH board for initial adoption December 2022
- COMP Renewal approved on July 14,2022 is currently being incorporated into DCH and DBHDD policy and operations.

NOW:

- NOW renewal approved by DCH board for final adoption on July 18, 2022
- Goal to align with approved COMP changes where possible
- NOW renewal Submitted to CMS by DCH on August 2, 2022
- UPDATE: Several NOW renewal provisions were removed from NOW application as part of ARPA MOE requirements
- CURRENT STATUS: Pending CMS Approval
- Note: the NOW renewal includes same permanent telehealth options as COMP renewal and the 5% and 2% Rate Increase from FY22 and FY23 state appropriations in preparation for unwinding the Appendix K

DCH and DBHDD Policy Updates

DCH Manuals: Part III COMP Manual Published 10.1.22

- Incorporating permanent telehealth options for Adult Therapies, Nutrition, Interpreter Services, BSS
- Includes Interpreter Rate
 Increase
- Includes S-TOFHLA
 provision
- Transition Plans- NST, CG
- <u>Viewing NOW and COMP Waivers for</u> <u>Community Developmental Disability</u> <u>Services, 02-1202 (policystat.com)</u>

DBHDD Policy HRST 02-803

Revised 8.17.22

- NEW- definitions
- UPDATE-Clarification
- on specific provisions
- NEW- Hierarchy

Viewing Health Risk Screening Tool (HRST), 02-803 (policystat.com) DBHDD Policy IDD COVID-19 Revised 7.21.22

 Includes 5% rate tables for NOW/COMP waiver services (as an attachment)

Viewing COVID-19 2020: DBHDD Community Developmental Disability Services Policy Modifications -7/21/2022 (policystat.com)

PolicyStat Enhancements

Policy Stat- new default interface with new features allows users to review new and revised policies



Same link! https://gadbhdd.policystat.com/

Welcome to DBHDD PolicyStat

...where DBHDD Policies are just two clicks away!

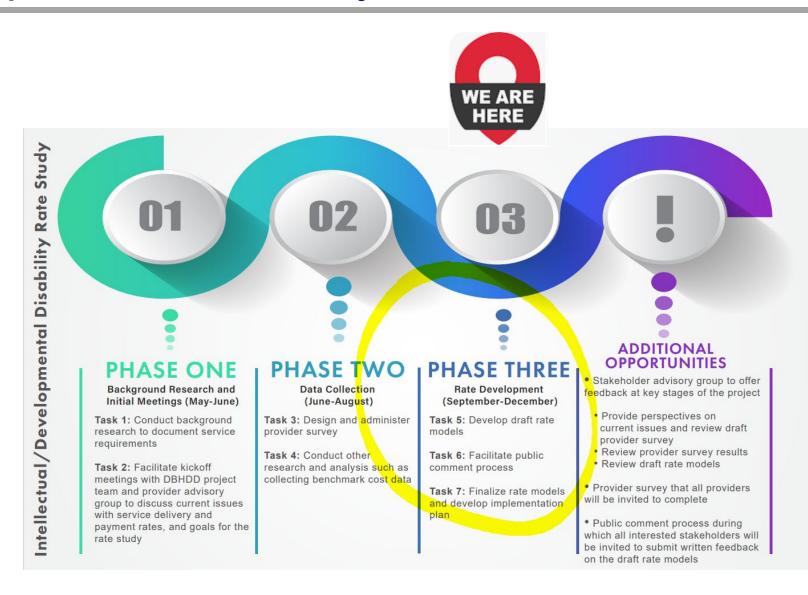
No account is necessary - no log-in required. Just use the SEARCH bar above to locate the policies you need!

DBHDD PolicyStat Index

Updated monthly, the index can help you identify the policies you need. Find the policy number and then come back to this HOME page to SEAR

New to PolicyStat?	New & Recently Revised 35				凸 Export	
Community Providers: See <u>Policy 04-100</u> for more information. Send your questions to <u>Provider Information Management System (PIMS)</u> .	< 30 Days 5		< 60 Days 11		< 90 Days 19	
DBHDD employees contact PolicyQuestions@dbhdd.ga.gov with questions or feedback.	Title	Chapter		Effective	Revised?	
Read Less 🔨	Emergency Receiving Facility Reporting, 13-107	, Accountabil	lity & Compliance	October 31, 2022	New	
	Health Risk Screening Tool (HRST), 02- 803			October 18, 2022	Revised	
·	Emergency Medical Evaluations: Clinician Guidelines for When to Transport, 03-212	Hospital Op	perations	October 7, 2022	Revised	
	Suicide Prevention, Screening, Brief Intervention and Monitoring for Tier 2 and Tier 2+ Providers, 01-126	BH Commu	inity Services	October 4, 2022	Revised	
	Suicide Prevention, Screening, Brief Intervention and Monitoring, 01-118	BH Commu	inity Services	October 4, 2022	Revised	

ARPA Update-Rate Study - Current Status Phase 3



Office of Community Services Updates

Jeff Thompson

Director of Community Services Division of Disabilities

Christine Gudgin

Supported Employment Manager Division of Disabilities

Olivia Nickens

Family Support Manager Division of Disabilities



Georgia Department of Behavioral Health & Developmental Disabilities

COMP Waiver Renewal Changes to Provider Service Models

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Georgia Department of Behavioral Health & Developmental Disabilities



Office of Community Services Division of Developmental Disabilities COMP Waiver Services Removed from Participant Direction Behavior Support Services (BSS) Level 1&2

Supported Employment Group (SEG)

Supported Employment Individual (SEI)

What does this mean for Providers?



Increased provider referrals for Behavior Support Services and Supported Employment Services

Version changes must be completed 12/1/2022

PD BSS Level 1&2

Traditional Provider

PD Supported Employment Group (SEG)

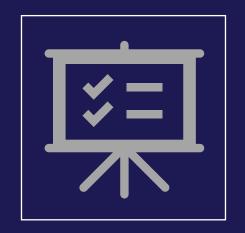
Traditional Provider

PD Supported Employment Individual (SEI)

Traditional Provider



DBHDD will offer support and guidance as needed to individuals impacted, including any challenges with identifying Service Providers.



DBHDD Office of Provider Enrollment can provide guidance as needed for new COMP waiver provider enrollments.

Important Dates and Timelines

7/14/2022 COMP Waiver Renewal 12/1/2022 ISP Version Changes 2/28/2023 PA end date for impacted PD service lines

DBHDD Contacts

- Jeff Thompson-Director of Community Services
- Jeffery.Thompson@dbhdd.ga.gov
- Robert Bell-Director of Community Supports
- <u>Robert.Bell@dbhdd.ga.gov</u>
- Olivia Nickens-Family Support Manager
- Olivia.Nickens@dbhdd.ga.gov

The GVRA – NOW/COMP Waiver Process

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Georgia Department of Behavioral Health & Developmental Disabilities

Christine Gudgin Supported Employment Manager Christine.Gudgin@dbhdd.ga.gov

Veronic "Dede" Clemons Supported Employment Coordinator/Analyst <u>Veronic.Clemons@dbhdd.ga.gov</u>



Why Waiver Funded Participants start at GVRA

Waiver Manual Special Eligibility Conditions

Supported Employment Services are available only for individuals for whom the service is <u>not available</u> under a program funded under section 110 of the Rehabilitation Act of 1973 or the IDEA (20 U.S.C. 1401 et seq.). Documentation is maintained in the file of each individual receiving Supported Employment Services that these services are not available through any of these programs.

Non-Covered Services

Services that are available under a program funded under section 110 of the Rehabilitation Act of 1973 or the IDEA(20 U.S.C. 1401 et seq.).

GVRA's Role



GEORGIA VOCATIONAL REHABILITATION AGENCY

- GVRA is resource for Supported Employment (SE) services
- GVRA works collaboratively with providers to deliver SE services
- In addition, GVRA can provide assistance in securing clothing and equipment for the job and initial transportation dollars.

The General Process for Initial Supports

- Support Coordination makes the referral to GVRA utilizing the process guide.
- Providers will NOT receive referrals from GVRA concerning individuals who have or about to receive NOW/COMP Waivers...only from Support Coordination. Any referrals received from local VR counselors who are not apart of the collaboration may not be pre-eligible or have a Waiver.
- If an individual has a NOW/COMP Waiver and loses their job, they must be referred back to GVRA for initial funding supports.

The Process from GVRA Funding to Waiver Funding

- When the supported employee has completed the stabilization phase in his/her job, the SE Provider emails the GVRA DD Counselor, the Support Coordinator, and Supported.Employment@dbhdd.ga.gov at least 60 days in advance of the projected GVRA service completion date. The email will include: Subject line: S.E. Stabilization; Case number; date of stabilization and anticipated GVRA service completion date
- The Support Coordinator replies to all confirming NOW/COMP waiver for extended supports and submits an ISP version change to add Supported Employment service to begin on the determined date

The Process from GVRA Funding to Waiver Funding

- Prior to GVRA's service completion date, the SE Provider emails the Extended Services Plan (ESP) to the Support Coordinator, the DD Counselor, and SupportedEmployment@dbhdd.ga.gov
- The Support Coordinator uploads the ESP to the DBHDD case management system and documents in Support Notes that the individual has returned from GVRA.
- The supported employee begins NOW/COMP funded Supported Employment extended supports on the first day of the month after the transition date on the ESP.

Office of Health and Wellness Updates

Dana Scott, DNP, RN

Director Office of Health & Wellness, Division of Disabilities



Georgia Department of Behavioral Health & Developmental Disabilities

Updates Regarding Covid

Office of Health & Wellness Provider Training Announcements



Existing Raters

 Any Rater who has an Online Rater Training completion date before May 16, 2022, will have a full year (May 16, 2023) to complete the now required (In-app) Advanced Rater Training.



Health Risk Screening Tool (HRST): One Day Training for Clinical Reviewers Webinar <u>TRAINING PREREQUISITE:</u>

ALL attendees planning to attend this training must successfully complete BOTH the HRST Online Rater Training and in-app Advanced Rater Training, and have an IDD Connect Account Username. If you have not submitted Provider Admins to HRST (Please respond today)

How do I submit my provider's admins? Initially, please fill out the following form with at least two users who will be Provider Admins: <u>https://zfrmz.com/hGiT4FP0iFTuIviwH2fg</u>

After the launch, any updates or additional users you wish to designate the Provider Admin role to can be submitted through the HRST Helpdesk at <u>GASupport@ReplacingRisk.com</u>

HRST Annual Update Status Launch

Person Details for Bugs Bunny



HRST Annual Update Status Guide:

Annual Update Status

×

Compliance Period: 04/29/2023 - 08/27/2023 (Birthday)

* To be In Compliance, ALL diagnoses and ALL medications MUST be reviewed, and at least one diagnosis and one medication must be updated OR have a note entered within the compliance period shown above. BMI on the about me page must be updated. You must also review each rating item's previous questions and ensure all questions are accurate or re-rate if there has been a change. Put at least one note on each rating item to justify the score and be in compliance.

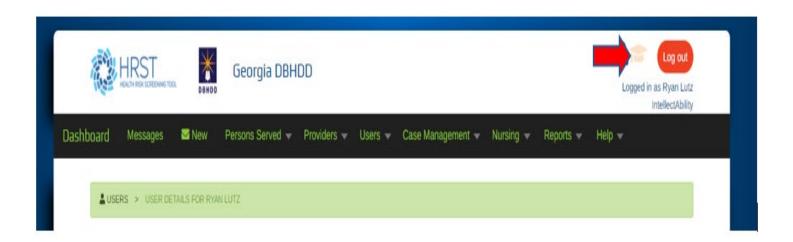
You have not reached the first compliance period yet Beginning of current Compliance period, ready for review In Compliance Out of Compliance - updated outside compliance period Out of Compliance

Status	Item	Last Updated	Last Updated By	
	BMI			
	Diagnoses	08/31/2022	Cruz, E'milio (IntellectAbility)	
	Medications	09/07/2022	Cruz, E'milio (IntellectAbility)	
	Ratings	09/07/2022	Cruz, E'milio (IntellectAbility)	

How do users request training in HRST Application

New functionality was introduced to allow users to request trainings to be added to their trainings tab from within the HRST. This design allows a user to request trainings for themselves only and not on behalf of any other user.

> Click on the training cap icon in the top right corner of HRST to automatically navigate to the Training Tab



HRST Clinical Reviewer eLearn Course to launch in 2023!

Annual HRST Screening Update Will Launch Next Week on 11/14/22.



BE HERE

Thank you!

.....

Provider Q & A

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Georgia Department of Behavioral Health & Developmental Disabilities



Mark Your Calendars!

Next Provider Meeting February 9, 2023 (virtual)