

D·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities BE D.B.H.D.D

**BE COMPASSIONATE** 

**BE PREPARED** 

**BE RESPECTFUL** 

**BE PROFESSIONAL** 

**BE CARING** 

**BE EXCEPTIONAL** 

**BE INSPIRED** 

**BE ENGAGED** 

**BE ACCOUNTABLE** 

**BE INFORMED** 

**BE FLEXIBLE** 

**BE HOPEFUL** 

**BE CONNECTED** 

BE D·B·H·D·D

#### **IDD ALL- STATE PROVIDER MEETING**

# BED·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities

Presented by DBHDD, Division of IDD February 4, 2021 9:00am - 12:30pm



#### Vision

Easy access to high-quality care that leads to a life of recovery and independence for the people we serve

#### **Mission**

Leading an accountable and effective continuum of care to support Georgians with behavioral health challenges, and intellectual and developmental disabilities in a dynamic health care environment

#### TODAYS AGENDA

Торіс	Time- (End)	Presenter
Welcome and Updates	9:00am-9:15am	Ron Wakefield, IDD Division Director; Lori Campbell IDD Assistant Division Director
NOW& COMP Appendix K & COMP Waiver Application Updates	9:15 am-9:30am	Ashleigh Caseman, Director of Waiver Services
ADA Overview	9:30am- 9:45am	Tracy Altman, Staff Attorney, Office of Legal Services & Robert Bell, Director of Community Supports
Supported Employment Updates	9:45am- 10:00am	Amy Riedesel, Director of Community Services
Aging and Disability Resource Specialists	10:00am-10:15am	Barbara Hall, Family Support Manager/Statewide Participant- direction Manager
COVID-19 Updates and Healthcare Plan updates	10:15am-10:30am	Dana Scott, Director of the Office of Health and Wellness
Billing Technical Assistance-CLS and Behavior Supports	10:30am-11:00am	Ronald Singleton, IDD <u>Program</u> <u>Manager</u>
Regional Field Office Updates	11:00am-11:30am	Allen Morgan, Director of Field Operations; Dr. Jeff Thompson, Statewide Admissions Manager
Questions and Answers	11:30am-12:30pm	All

#### ANNOUNCMENT

American
Association on
Intellectual and
Developmental
Disabilities (AAIDD)
Positive Behavior
Support (PBS)
Training Curriculum3rd Edition
Dr. Dennis H. Reid,
Marsha Parsons, and
Dr. David Rotholz

- Designed for training direct support professionals & supervisors in the principles and practices of positive behavior supports
- Maximum class size for train the trainer is 10
- Curriculum consists of 25 modules
- Competency based requiring participants to demonstrate a mastery of knowledge and skills
- Required training days of participation = 5
- > An agency may register up to 3 staff to become trainers

<u>VIRTUAL TRAINING DATES</u>

March 15-17, 2021 and March 24-25, 2021

April 5-7, 2021 and April 14-15, 2021

May 10-12, 2021 and May 19-20, 2021

June 7-9, 2021 and June 15-16, 2021

\*\*LOOK OUT FOR PROVIDER NOTIFICATION FOR REGISTRATION FROM THE OFFICE OF LEARNING SOON!



# BED·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities

Ashleigh Caseman, Director of Waiver Services



#### **Current Waiver Services and Supports**



#### These services are set to continue in future applications pending approval by CMS



- Occupational Therapy
- Physical Therapy
- Speech and Language Therapy
- Behavioral Support Services
- Community Access
- Community Living Supports (with modifications)
- Community Residential Alternative (COMP only)
- In Home and Out of Home Respite
- Environmental Accessibility Adaptation
- Additional Staffing (with modifications)

- Prevocational Services
- Specialized Medical Equipment and Supplies
- Intensive Support Coordination and Support Coordination
- Supported Employment
- Transportation
- Vehicle Adaptation
- Skilled Nursing Services (with modifications)
- Nutrition Services
- Interpreter Services
- Individual Directed Goods and Services
- Financial Support Services

#### Telehealth Allowances in the 2021 COMP Renewal/NOW Amendment

Telehealth option for Adult Speech and Language Therapy (some exceptions) Telehealth option for Adult Occupational Therapy

Telehealth option for Adult Physical Therapy

Telehealth option for Nutrition Services

Telehealth option for Behavior Support Services (some exceptions) Telehealth option for Interpreter Services

Telehealth option for Supported Employment Services (some exceptions) Note: These are proposed changes by DBHDD that require approval by CMS

### New Proposed Service-Assistive Technology

Assistive technology\* consists of any technology, whether acquired commercially, modified, or customized, that is used to maintain or improve functional capabilities of Individuals with disabilities by augmenting the Individual's strengths and/or providing an alternative mode of performing a task.



<sup>\*</sup>Note this service definition is a proposal pending CMS approval and is subject to change

#### **Service Modifications**

## Community Living Support Services

- Community Living Support services are individually tailored supportive tasks that facilitate an individual's independence and promote integration into the community.
- Community Living Support services is available for individuals who spend periods of time throughout the day with unpaid unsupervised supports and services.

## Additional Staffing Services\* & Nursing Services in CLS Settings

- Modifications to Additional Staffing\* in CLS setting – proposing daily limits of up to 6 hours daily of Additional Staffing services in CLS Settings.
- Modifications to Skilled Nursing Services – proposing daily limits of up to 16 hours daily in CLS Settings.

\*Additional Staffing is a separate service line from CLS

### Service Modifications Continued-Participant Directed

#### PD Supported Employment

Supported Employment remains a service available to individuals on either waiver, but individuals will no longer be able to participant direct this service.

#### PD Behavioral Support Services

Behavioral Support Services remains a service available to individuals on either waiver, but individuals will no longer be able to self-direct this service.

This service must be provided by licensed and certified staff

## Appendix K- Response to COVID-19 Pandemic

Appendix K is an important mechanism for ensuring people with disabilities have access to the home and community-based services they need to stay safely at home in their own community of choice.



#### APPENDIX K RENEWAL- DBHDD PROPOSAL

- Provisions proposed to be re-authorized in the Appendix K renewal:
  - Telehealth allowances- OT, SLT, PT, Behavior Supports, RN, Community Access, Supported Employment, Prevocational Services, Support Coordination/Intensive Support Coordination
  - Family Caregiver hire for all settings currently authorized
  - Alternative Settings- Community Living Services, Additional Staffing Services, Community Access, and Out of Home Respite
  - Temporary modification of provider qualifications- training requirements, background checks, staffing ratios, etc...
  - Rate increase- Support Coordination, LPN and Fiscal Intermediary

Proposal Pending CMS Approval



#### APPENDIX K RENEWAL- DBHDD PROPOSAL

## Provisions proposed for removal in the Appendix K renewal:

- Retainer payments
- Allowance for service limitations to be exceeded for Community Access Individual
- Temporarily suspension of level of care evaluations DMA 7

Proposal Pending CMS Approval

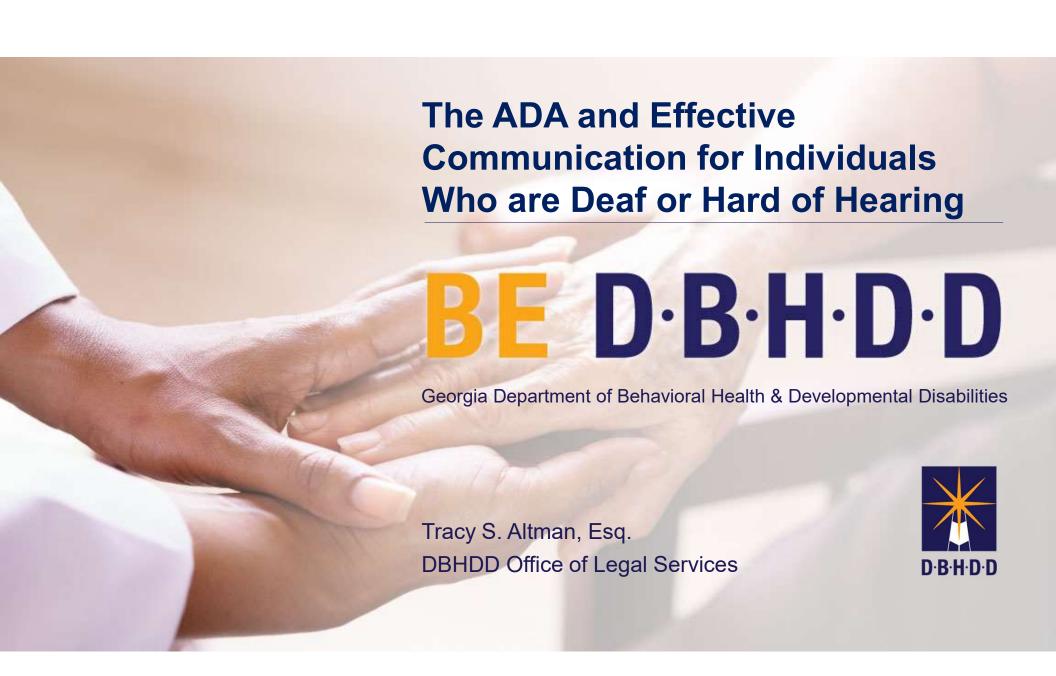


#### APPENDIX K RENEWAL- DBHDD PROPOSAL

## New Proposed provisions in the Appendix K renewal:

- Rate increase for Community Access Group and Community Access Individual
- Rate increase for Community Residential Alternative- 5 person, 4 person, 3 person capacity only
- Rate increase for Community Living Support Services (all established procedural codes with the exception of the PAR)





<u>Disclaimer</u>: This presentation is made as a resource for providers, but DBHDD makes no representation or warranty that compliance in the matters presented will ensure a provider's compliance with all applicable laws and regulations, or protect a provider from civil liability. DBHDD cannot provide legal advice to providers. Providers should seek their own legal counsel regarding compliance with laws and regulations on the subject matter of this presentation, and regarding questions of civil or criminal liability.

#### The ADA: History and Overview

- Signed into law on July 26, 1990—has been Federal law for over 30 years
- Modeled after the Civil Rights Act of 1964, which prohibits discrimination on the basis of race, color, religion, sex, or national origin
- The ADA protects any person who:
  - has a physical or mental impairment that substantially limits one or more major life activities (including hearing and communicating);
  - has a record of such an impairment; or
  - is regarded as having such an impairment. (42 U.S.C.A. § 12102)
- The ADA protects these individuals from discrimination in employment, access to public services, and access to public accommodations and services operated by private entities/agencies

#### The ADA: Titles II and III

In thinking about how the ADA applies to I/DD services to individuals, I'll look primarily to Titles II and III:

- Title II: Applies to "public entities"—
  - State and local governments
  - any department, agency, special purpose district, or other instrumentality of a State or States or local government (42 U.S.C.A. § 12131)
- Title III: Applies to "public accommodations"—
  - Offered by private entities
  - 42 U.S.C.A. § 12181 includes a long list of things that are considered "public accommodations;" the list includes health care providers, places of lodging, day care centers, senior citizen centers, social service center establishments, hospitals, and "other service establishments"
- Where a public accommodation offers services for a public entity, Titles II and III may both apply

#### Discrimination

#### Title II (42 U.S.C.A. § 12132)

"[N]o qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity."

#### Title III (42 U.S.C.A. § 12182)

- "No individual shall be discriminated against on the basis of disability in the full and equal enjoyment of the . . . services . . . of any place of public accommodation . . ."
- Discrimination includes—
  - denial of opportunity to participate
  - opportunity to participate that is not equal to the opportunity of other individuals
  - service that is different/separate from that provided to other individuals, unless that's necessary to make the service equally effective

#### **Effective Communication Requirements**

- Service providers "shall furnish appropriate auxiliary aids and services where necessary to ensure effective communication with individuals with disabilities." 28 C.F.R. § 36.303(c)(1) (see also 28 C.F.R. 35.160(a)(1) for Title II)
- "This includes an obligation to provide effective communication to companions who are individuals with disabilities." (id.) Companions include:
  - family members, friends, or associates of the individual, <u>IF</u> they are people with whom it's appropriate for the provider to communicate (28 C.F.R. § 36.303(c)(1)(i)).
  - So the ADA requires providers to communicate effectively with companions of deaf/deafblind/hard of hearing individuals, but does NOT create an exemption under HIPAA, Georgia privacy laws, etc.
- The provider "may not impose a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the costs of measures, such as the provision of auxiliary aids . . . ." 28 C.F.R. § 36.301(c)

An "auxiliary aid or service" is something that effectively makes "aurally delivered information available to individuals who are deaf or hard of hearing" (as suggested by 28 C.F.R. § 36.303(b)(1)).

The purpose is to provide "effective communication" so that an individual who is deaf or hard of hearing has an opportunity to participate in services that is equal to the opportunity of hearing individuals.

Providers should consider that, for communication in *direct service provision*, staff who can communicate fluently with individuals in (*non-*aural) signed communication might be far more effective—and far more economical—than the use of auxiliary aids and services. (Sign-fluent staff may also be required by DBHDD policy if recommended in an individual's Communication Assessment Report.)

Even with the presence of sign-fluent staff, auxiliary aids and services may be necessary when the individual needs to interact with persons who are not sign-fluent.

## Auxiliary Aids and Services (28 C.F.R. § 36.303(b))

Examples of auxiliary aids and services listed in the ADA regulations include (among other things):

- Qualified interpreters (in-person or through VRI—but specific requirements for VRI)
- 2 Real-time computer-aided transcription (CART) services
- Voice, text, and video-based telecommunications products and systems, including text telephones (TTYs), <u>videophones</u>, and captioned telephones

Note: while written notes and written materials are listed among auxiliary aids and services within the ADA regs, they may not be accessible for many individuals whose preferred language is American Sign Language and whose proficiency in written English (or other written languages) may be limited. This will vary from individual to individual and cannot be assumed.

### Auxiliary Aids and Services: Which One?

Providers "should consult with individuals with disabilities whenever possible to determine what type of auxiliary aid is needed to ensure effective communication . . . In order to be effective, auxiliary aids and services must be provided in accessible formats, in a timely manner, and in such a way as to protect the privacy and independence of the individual with a disability." 28 C.F.R. § 36.303(c)(1)(ii)

Qualified interpreter means an interpreter who, via a video remote interpreting (VRI) service or an on-site appearance, is able to interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary.

~ 28 C.F.R. § 36.104

### Interpreting: PROHIBITED Practices

- A provider "shall not require an individual with a disability to bring another individual to interpret for him or her." 28 C.F.R. § 36.303(c)(2)
- A provider "shall not rely on an adult accompanying an individual with a disability to interpret or facilitate communication" (28 C.F.R. § 36.303(c)(3)), except:
  - ➤ in an emergency involving an imminent threat to the safety or welfare of an individual or the public where there is no interpreter available; OR
  - ➤ where the individual with a disability specifically requests that the accompanying adult interpret or facilitate communication, the accompanying adult agrees to provide such assistance, and reliance on that adult for such assistance is appropriate under the circumstances.
  - ➤ Note: while the ADA allows that second exception, professional ethics/standards *may* say that it's <u>not</u> "appropriate under the circumstances." (For example, should a parent/spouse be interpreting during an individual's behavioral supports consultation? Perhaps not.)
- A provider "shall not rely on a minor child to interpret or facilitate communication" (28 C.F.R. § 36.303(c)(4)), except:
  - in an emergency involving an imminent threat to the safety or welfare of an individual or the public where there is no interpreter available.
  - ➤ [Note that *THERE IS NO EXCEPTION FOR INDIVIDUAL REQUEST*.]

#### Interpreters and VRI

- The ADA allows the use of interpreters via video remote interpreting (VRI), but requires (at 28 C.F.R. § 36.303(f)):
  - Real-time, full-motion video and audio over a dedicated high-speed, widebandwidth video connection or wireless connection that delivers high-quality video images that do not produce lags, choppy, blurry, or grainy images, or irregular pauses in communication;
  - A sharply delineated image that is large enough to display the interpreter's face, arms, hands, and fingers, and the participating individual's face, arms, hands, and fingers, regardless of his or her body position;
  - A clear, audible transmission of voices; and
  - Adequate training to users of the technology and other involved individuals so that they may quickly and efficiently set up and operate the VRI.
- Note that even if it meets ADA requirements, VRI is not always
   effective for some individuals. Individual needs and preferences
   must be considered.

### Enforcement of the ADA (Title III Healthcare Providers)

#### **Private Lawsuit**

28 C.F.R. § 36.501

- Anyone subjected to discrimination in violation of ADA can file suit
- Suit can ask for injunctive relief, restraining order, etc. to stop the discriminatory acts
- Court can allow the U.S. Attorney General (DOJ) to intervene if the case is of general public importance
- Court can also appoint an attorney to represent the individual if they can't afford their own

## U.S. Department of Justice Actions

28 C.F.R. §§ 36.502 - 36.504

- DOJ can investigate alleged violations and initiate an ADA compliance review of the provider
- If a pattern or practice of discrimination is found, or if an instance of discrimination is of general public importance, DOJ can file suit
- Damages can include:
  - \$\$ to the aggrieved individuals;
  - injunctive relief; and
  - fine of up to (currently) \$96,384 for first violation,
     \$192,768 for subsequent violation

#### ADA enforcement actions: Barrier-Free Healthcare Initiative

The <u>Barrier-Free Healthcare Initiative</u> is a joint initiative by the DOJ's Civil Rights Division and U.S. Attorneys' offices around the country, begun in 2012. It seeks to enforce ADA requirements for healthcare providers on behalf of individuals who are deaf or have hearing loss (effective communication), who have mobility impairments (physical access), or who have HIV/AIDS (equal access to treatment). Here are just a few notable settlement agreements involving individuals who are deaf and hard of hearing:

#### Good Neighbor Homes, Inc. (10/27/2020):

- Provider of group homes for individuals with I/DD in Virginia
- \$265,000 in compensation to 2 complainants (the individual and her sister, who was often asked to interpret)
- \$50,000 penalty
- 3-year settlement agreement for reporting and compliance reviews

#### DeKalb Regional Crisis Center (8/11/2015):

- · Crisis mental health provider in Decatur, Georgia
- \$60,000 in compensation to 1 complainant
- 3-year settlement agreement for reporting and compliance reviews

#### Commonwealth Health & Rehab Center (3/24/2014):

- Skilled nursing facility in Virginia
- \$160,000 in compensation to 3 complainants
- \$2,500 penalty
- 3-year settlement agreement for reporting and compliance reviews





# BED·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities

Amy R. Riedesel, Director of Community Services



### Supported Employment (SE)

- State Level Collaboration
  - Established 32-member state-level leadership team
- SE Provider Level Collaboration
  - Leadership Cohort: 25 SE Provider agencies
  - Job Developers Cohort: 111 provider staff participation
- Capacity Building
  - 6 SE Regional Gardens of Change
  - 11 COVID-19 Virtual Strategy Sessions
- Competitive Integrated Employment (CIE) State Funds
  - Policy
  - Representation on Employment First Council

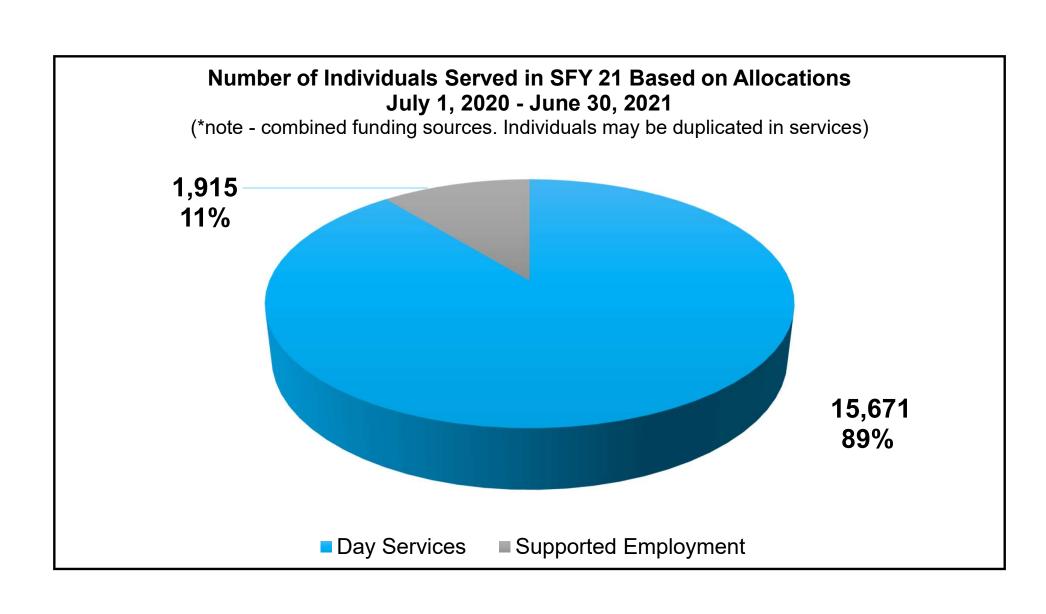
## Waiver and Supported Employment

<u>Applicability:</u> For an individual who is working in the community in Competitive Integrated Employment, receiving NOW/COMP Waiver funded extended Supported Employment supports. SEG is being used in such case to designate **job maintenance** or follow along supports.

\*\* Individuals who are in SEG as part of enclave work or group employment
• DO NOT fit into this category\*\*

Resolution: Add two (2) months of SEI units to an ISP with SEG - if SEG relating to job maintenance is the normal service for the individual. This will allow the provider to bill SEI for the month(s) when the individual work hours fall below 60 hours.

 This is specific to SEG job maintenance only. The person is employed (not in a group) and meets the working criteria of 60-80 hours per month for the provider to bill the waiver. Both SEI and SEG cannot be billed in the same month.



# Supported Employment (SE)

### Success Story

Erik works in Competitive Integrated Employment and receives Supported Employment services through Rocket Science HR.

https://www.dropbox.com/s/gp5eagyr5nei9ey/employee%20of%20the%20year.mp4?dl=0

### **WISE**

- Facilitating Executive Leadership Roundtable sessions with State Leaders and Executive Directors/Managers of SE Provider agencies
- Preparing to launch training for System Navigators regarding the who, what, when, and how of Competitive Integrated Employment.
- OnDemand Learning Library with free access to recorded training
- Virtual Strategy Sessions with Regional Gardens every other Tuesday
  - Next is February 9<sup>th</sup>
- Contact Beth McKenney with Wise @ <u>Beth@gowise.org</u>



# Aging and Disability Resource Connection (ADRC)







### ADRC: Focus and Goals



# **ADRC Specialist Team**



Linda Blackwell

Regions 1 & 3



Lee Walker

Region 2



Natalie Prater

Regions 4 & 6



Victoria
Windsor Foisy

Region 5

# **ADRC Specialist Team**

"How can I connect with the ADRC Specialist that serves my region?"

## Office of Community Services

#### Barbara (Babs) J. Hall

Family Support Manager / Statewide Participant-direction Manager
Georgia Department of Behavioral Health and Developmental Disabilities
Office of Community Support Services, Division of Developmental Disabilities
2 Peachtree Street Northwest ● 22<sup>nd</sup> Floor, Suite 22-402 ● Atlanta, GA 30303

Email: barbara.hall@dbhdd.ga.gov Telephone: 404-463-2114



#### **Amy Riedesel**

Director of Community Services

Georgia Department of Behavioral

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# Office of Health and Wellness Updates

# BED·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities

Dana Scott, Director of the Office of Health and Wellness



# OHW Updates

**Emory Curriculum** 

Healthcare/Risk Mitigation Plans Policies

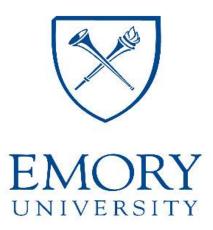
Provider Training RN Assessment

Hospitalization Follow-up OHW

# **Emory Class**

Next Class in the Spring, March 2021

- Expanded Class
  - Approximately 20 Participants
- Combination of field office nurses and RN provider participants
- Begun a waiting list for the next class



#### Then: OHW Emory Curriculum – 12 modules

- 1. Introduction: DD History, DD Special Considerations, DD Causes
- 2. Skilled Body Assessment, Dental Care, Communication Alterations
- 3. Developmental Assessment: Birth to Golden Years & Autism
- 4. Skin and Ostomy Care & Genetics Overview
- 5. Specific Conditions and Associated Medical Conditions
- 6. Respiratory Issues & Cardiac/Stroke/Lipids
- 7. Laboratory Monitoring and Evaluation & Urinary/GI Issues
- 8. Neuro Issues: Seizure Evaluation and Management & Degenerative Disorders
- 9. School and Learning Issues & Mental Health Issues
- 10. Autoimmune Disorders & Infectious Disease
- 11. Palliative Care and Pain Management & Endocrine Issues
- 12. Legal Issues & Self Care



### **OHW Emory Course-21 Modules**

- 1. Introduction: DD History, DD Special Considerations, DD Causes
- 2. Autism Pt 1
- 3. Genetics Pt 1
- 4. Skin Pt 1
- 5. Skin Pt
- 6. Respiratory problems
- 7. Medical issues persons w/ IDD
- 8. Infectious Disease and IC
- 9. Neurological Diseases Pt
- 10. Traumatic Brain Injury

- 11. Depression and Anxiety
- 12. Lab Values
- 13. Evaluation of Dehydration
- 14. Obesity
- 15. Alternate Nutrition
- 16. Case Management
- 17. School, Learning, focus, impulsivity
- 18. Palliative Care, hospice, grief
- 19. Respiratory Emergencies
- 20. Legal Issues
- 21. Sexuality

# HCP and Risk Mitigation Policies

#### **Under Review and Revision**

- Clarifying Applicability
- Visual Tools
- Confirmation of Responsible Disciplines
- Working with internal stakeholders to ensure unified understanding of applicability

# **Provider Nursing Assessment Training**

- Provider Relations Network News
- DBHDD Learning Training Announcement through Email
- DBHDD Website @ <a href="https://dbhdd.georgia.gov/training/developmental-disabilities-training-announcements">https://dbhdd.georgia.gov/training/developmental-disabilities-training-announcements</a>

# OHW to Provide Outreach Regarding Hospitalized Individuals

- 1. If indicated, development and update of indicated HCP's
- 2. If indicated, update of HRST to reflect (to include, but not limited to) hospitalizations, diagnosis and medication changes.
- 3. Compliance with discharge recommendation and follow-up
- 4. If indicated requests for regional assessment if the individual experienced a change in level of care that warrant skilled nursing or behavioral supports.





### Today's Topics

- Distinct Categories for Community Living Support (CLS)
- Individual Service Plan Development for Community Living Support (CLS)
- Prior Authorization Development for Community Living Support (CLS)
- Service Delivery for Community Living Support (CLS)
- Individual Service Plan Development for Behavioral Services
- Prior Authorization Development for Behavioral Services
- Service Delivery for Behavioral Services

# Community Living Support

CLS services are reimbursed in 15-Minute unit increments using three distinct categories:

**Extended** Community Living Support **Shared** Community Living Support

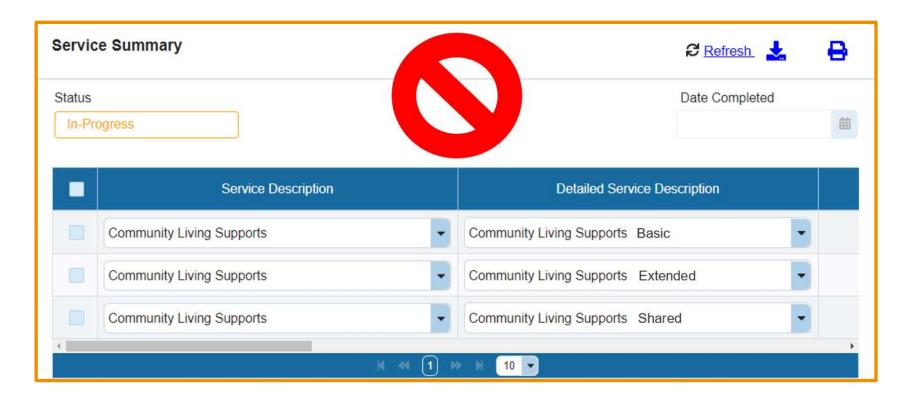
Service	Unit	Rate	Notes
Basic T2025-U5	15-Minute	\$6.35	2.75 hours or fewer/visit
Extended T2025-U4	15-Minute	\$5.74	3 hours or more/visit
<b>2 Person - Basic</b> T2025-U5-UN	15-Minute	\$3.49	Allows waiver participants to share one employee/staff
<b>2 Person - Extended</b> T2025-U4-UN	15-Minute	\$3.16	
<b>3 Person - Basic</b> T2025-U5-UP	15-Minute	\$2.54	
<b>3 Person - Extended</b> T2025-U4-UP	15-Minute	\$2.30	

Service	Unit	Rate	Notes
Personal Assistance Retainer T2025-U5-CG			The personal assistance retainer is designed to allow continued payment for Community Living Support services while a individual is hospitalized
			or otherwise away from the home.
Please review <b>Appendix C</b> in Part III Waiver manual prior to using the Pers			Staff may not provide services in a hospital or nursing home setting but are retained in order to ensure stability of staff upon the individual's return home.
			The retainer allows continued payment to direct support caregivers for up to thirty (30) days per calendar year for absences of individual from his or her home.

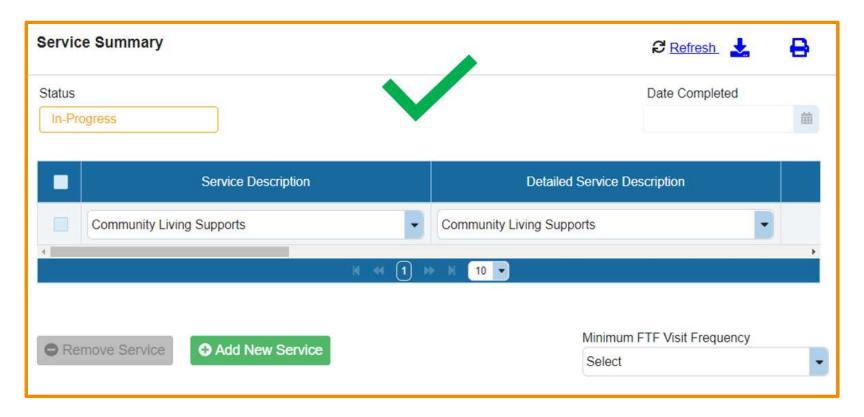
#### **Additional Information**

- No Daily Medicaid Maximum
- No Monthly Medicaid Maximum
- Participant (Self) Directed
  ➤1 Unit = \$1.00 (Example: 5000 Units = \$5,000)

### CLS services are not approved by distinct categories.



### CLS is approved as a single service.



# The CLS service approved in the ISP will be authorized on the prior authorization with 7 distinct procedure codes.

Service Code \$	Detailed Service Description \$	Procedure Code
CL1	Community Living Supports	T2025-U4,T2025-U5,T2025-U4-UN,T2025- U5-UN,T2025-U4-UP,T2025-U5-UP,T2025- U5-CG
	4	

#### Medicaid/GAMMIS State View

Line Item												
		Requested	Requested	Authorized	Authorized	Category	of Rendering					
Line Item	WIS Line Num	Units	Dollars	Units	Dollars	Service	Provider ID		Diagnosis	ICD Version	Status	Status Date
01		20195	\$0.00	20195	\$51,295.30	681	000111222A	MCD			APPROVED	12/16/2020
-Procedure	Codes-											
Procedure	Code	Modifier 1	Modifier 2	Modifier 3	Modifier 4	NDC						
T2025		U4 💳	GAMMIS WEB PO	ORTAL PROCEDUR	RE CODE - PROVIDI	ER VIEW						
T2025		U4	UN ]									
T2025		U4	UP									1
T2025		U5	CG	ADDIT	ONAL PROCE	DUDE CO	DEC FOR BULL	NG NG	TAUCIDI E IN	THE WED	DODTAL	
T2025		U5		ADDITI	ONAL PROCE	DURE CC	DES FOR BILLI	NG - NO	I AIZIBLE IN	THE WEB	PORTAL	
T2025		U5	UN									1
T2025		U5	UP _									

All 7 procedure codes visible to State users (GAMMIS).

#### Medicaid/GAMMIS Web Portal Provider View



Only 1 of 7 procedure codes visible to providers (T2025-U4).

#### Medicaid/GAMMIS Web Portal Provider View Continued

PA Line Item	1	Status	APPROVED	Rendering Provider	ACME HOME CARE, LLC
		COS Code	681	Category of Service	CHSS/COMP
From DOS	12/16/2020			Tooth	
Through DOS	12/15/2021			Quadrant	
Most Recent DOS Paid				Surface	COMMUNITY LIVING SUPPORT
Units Allowed	20195	Amount Allowed	\$51,295.30		
Units Used	0.000	Amount Used	\$0.00		
Max Monthly Units	0	Max Monthly Amount	\$0.00	4	
Max Daily Units	0	Authorized Rate	\$6.35		
			zed Rate		

An authorized rate of \$6.35 will by listed in the web portal for all CLS prior authorizations. Please use this rate when billing only for CLS Basic Services. Please use the rate associated with the service category rendered.

### Community Living Support (CLS) - ISP/PA Frequency & Funding

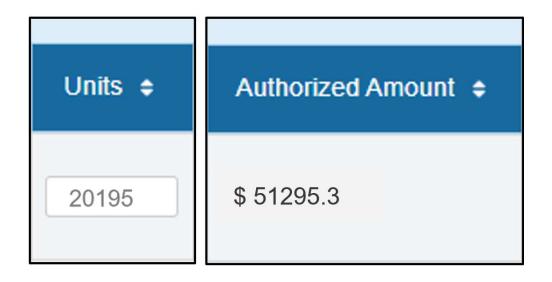
### The ISP Frequency and Calculated Units



The Calculated Units amount will migrate to the prior authorization.

### Community Living Support (CLS) – ISP/PA Frequency & Funding

#### The PA Units and Authorized Amount



Units



\$2.54



**Authorized Amount** 

### Community Living Support (CLS) – Billing

#### **Unit Rates and Billable Units**

Authorized Amount	Unit Rate	Billable Units	Balance of Units
\$51,295.30	\$6.35	8078	12117
\$51,295.30	\$5.74	8936	11259
\$51,295.30	\$2.54	20195	О

Providers may not be able to bill for all the units authorized. A large number of units are authorized to ensure an amount necessary for the billing of the authorized amount of funding approved.

### Community Living Support (CLS) – Billing

#### **Unit Rates and Billable Units: Example #1**

PA Line Item	1	Status	APPROVE
		COS Code	6
From DOS	12/16/2020		
Through DOS	12/15/2021		
Most Recent DOS Paid			
Units Allowed	20195	Amount Allowed	\$51,295.3
Units Used	8078.000	Amount Used	\$51,295.3
Max Monthly Units	0	Max Monthly Amount	\$0.0
Max Daily Units	0	Authorized Rate	\$6.3

The provider bills exclusively for CLS Basic using a rate of \$6.35. The authorized amount of \$51,295.30 will be exhausted after billing for 8078 units. A total of 12117 units will remain but will be unbillable due to the 'Amount Used'.

### Community Living Support (CLS) – Billing

#### **Unit Rates and Billable Units: Example #2**

PA Line Item	1	Status	APPROVE
		COS Code	68
From DOS	12/16/2020		
Through DOS	12/15/2021		
Most Recent DOS Paid			
Units Allowed	20195	Amount Allowed	\$51,295.3
Units Used	8936.000	Amount Used	\$51,295.3
Max Monthly Units	0	Max Monthly Amount	\$0.0
Max Daily Units	0	Authorized Rate	\$6.3

The provider bills exclusively for CLS Extended using a rate of \$5.74. The authorized amount of \$51,295.30 will be exhausted after billing for 8936 units. A total of 11259 units will remain but will be unbillable due to the 'Amount Used'.

#### Community Living Support (CLS) – Billing

#### **Unit Rates and Billable Units: Example #3**

PA Line Item	1	Status	APPROVE
		COS Code	6
From DOS	12/16/2020		
Through DOS	12/15/2021		
Most Recent DOS Paid			
Units Allowed	20195	Amount Allowed	\$51,295.3
Units Used	20195.000	Amount Used	\$51,295.3
Max Monthly Units	0	Max Monthly Amount	\$0.0
Max Daily Units	0	Authorized Rate	\$6.3

The provider bills exclusively for CLS 3 Person - Basic using a rate of \$2.54. The authorized amount of \$51,295.30 will be exhausted after billing for 20195 units with no remaining units.

#### Community Living Support (CLS)

#### **Service Delivery: Example #1**

Hours Rendered	Service Rendered	Rate	Units Billed
6 Hours	Extended (Toogs II4)	<b>O</b> = = 4	2.4
3:00 P.M 9:00 P.M.	Extended (T2025-U4)	\$5.74	24

For 1 visit, 6 consecutives hours are rendered. The service, CLS Extended, will be billed at rate of \$5.74 per unit for 24 units.

#### Community Living Support (CLS)

#### **Service Delivery: Example #2**

Hours Rendered	Service Rendered	Rate	Units Billed	
2 Hours	Pacia (Tagas IIs)	¢6.0=	0	
6:00 A.M 8:00 A.M.	Basic (T2025-U5)	\$6.35	8	
6 Hours	Estable I (Table 111)	Φ		
3:00 P.M 9:00 P.M.	Extended (T2025-U4)	\$5.74	24	

Multiple visits can occur within a day. Multiple services and rates can be billed for a day of service. The number of hours per visit will determine the service and rate to be billed.

#### Community Living Support (CLS)

#### **Service Delivery: Example #3**

Hours Rendered	Service Rendered	Rate	Units Billed	
2 Hours	Pacia (Tagas IIs)	¢6 0=	o	
6:00 A.M 8:00 A.M.	Basic (T2025-U5)	\$6.35	8	
3 Hours	Estandad (Tagas II.a)	φ	40	
3:00 P.M 6:00 P.M.	Extended (T2025-U4)	<b>\$5.74</b>	12	
3 Hours	Personal Assistance Retainer	φ	40	
6:00 P.M 9:00 P.M.	(T2025-U5-CG)	\$5.74	12	

Please review Appendix C in Part III of the NOW or COMP Waiver manual prior to using the Personal Assistance Retainer.

### Community Living Support (CLS) – Additional Information

For additional information such as requirements for enrollment and documentation, please Part III of the NOW and COMP Waiver Manuals.

https://www.mmis.georgia.gov

Under 'Provider Information', selection 'Provider Manuals' for the list of manuals.

- **Comprehensive Supports Waiver Program Chapters 1300-3600 →** 
  - Chapter 2200
- ➤ New Options Waiver Program
  - Chapter 1900

# Behavioral Supports Services Level 1 & Level 2

## Behavioral Supports Services (BSS)

Behavioral Supports Services will be reimbursed in 15-Minute unit increments using two distinct levels:

**Behavioral Supports Services Level 2** 

**Behavioral Supports Services Level 1** 

# Behavioral Supports Services (BSS)

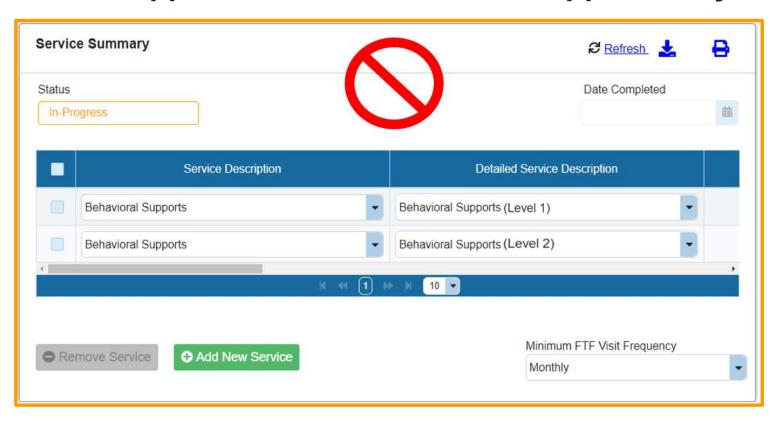
Service	Unit	Rate	Notes
<b>Behavioral Supports Services Level 2</b> H2019-UB	15-Minute		A professional approved at Level 2 meets the specialized skill training and experience to perform
			assessments and develop BSPs. The Level 2 professional can also perform the level 1 tasks, and supervises those approved at a Level 1 skill level.

Service	Unit	Rate	Notes
<b>Behavioral Supports Services Level 1</b>	15-Minute	\$18.75	A Level 1 approved BSS provider must be supervised
H2019-UA			by a Level 2 professional and is limited in the number
			of BSP tasks he/she can complete.

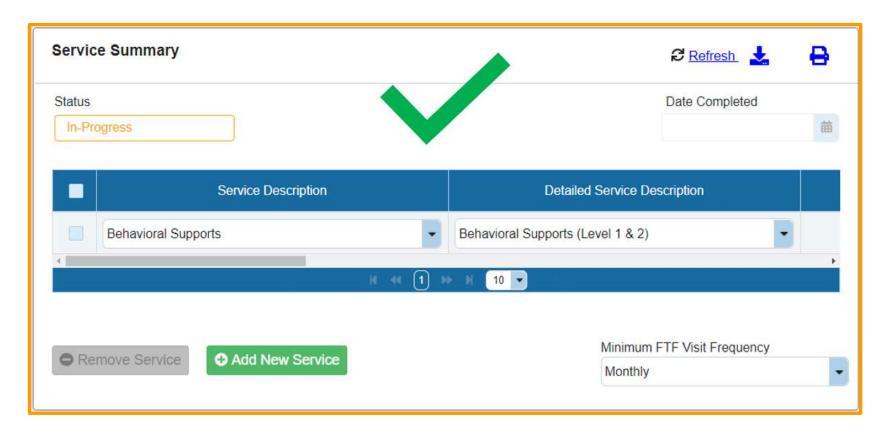
Participant (Self) Directed

▶1 Unit = \$1.00 (Example: 1800 Units = \$1,8000)

#### Behavioral Supports Services will not be approved by levels.



Behavioral Supports Services will be approved as a single service with multiple levels.



Behavioral Supports Services approved in the ISP will be authorized on the prior authorization with 2 distinct procedure codes.

Service Code \$	Detailed Service Description +	Procedure Code
B12	Behavioral Supports (Level 1 & 2)	H2019-UA,H2019-UB
	4	

#### **Medicaid/GAMMIS State View**

Line Item	WIS Line Num	Requested Units	Requested Dollars	Authorized Units	Authorized Dollars	Category of Service	Rendering Provider ID	
01		96	\$0.00	96	\$1,800.00	681	000111222A	MCD
Procedure	e Codes-							
Procedure	: Code	Modifier 1	Modifier 2	Modifier 3	Modifier 4	NDC		
H2019		UA 💳	GAMMIS WEB PO	RTAL PROCEDUR	E CODE - PROVID	ER VIEW		
H2019		UB 💳	ADDITIONAL PRO	CEDURE CODE FO	R BILLING - NOT	VISIBLE IN THE	WEB PORTAL	

Procedure codes for Level 1 & Level 2 visible to State users (GAMMIS).

#### Medicaid/GAMMIS Web Portal Provider View



Only 1 of 2 procedure codes visible to providers (H2019-UA).

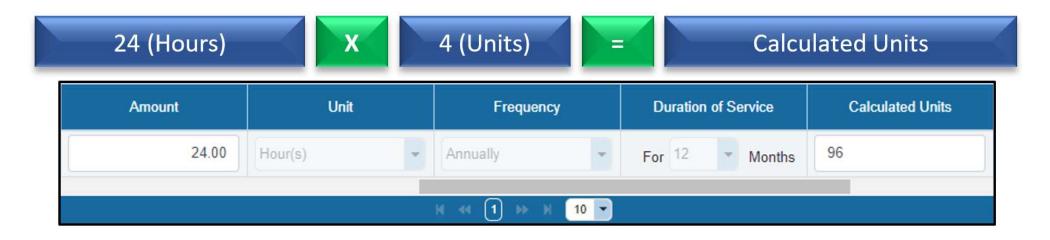
#### Medicaid/GAMMIS Web Portal Provider View Continued

PA Line Item	1	Status	APPROVED	Rendering Provider	ACME HOME CARE, LLC
		COS Code	681	Category of Service	CHSS/COMP
From DOS	12/16/2020			Tooth	
Through DOS	12/15/2021			Quadrant	
Most Recent DOS Paid				Surface BEH	AVIORAL SUPPORTS SERVICE
Units Allowed	96	Amount Allowed	\$1,800.00		
Units Used	0.000	Amount Used	\$0.00		
Max Monthly Units	0	Max Monthly Amount	\$0.00		
Max Daily Units	0	Authorized Rate	\$23.56		
			98/8/9/8	1	
				j	

An authorized rate of \$23.56 will by listed in the web portal for all Behavioral Support Services prior authorizations. Please use this rate when billing only for Level 2 services. Please use the rate of \$18.75 when billing for Level 1 services.

## Behavioral Supports Services (BSS) – ISP/PA Frequency & Funding

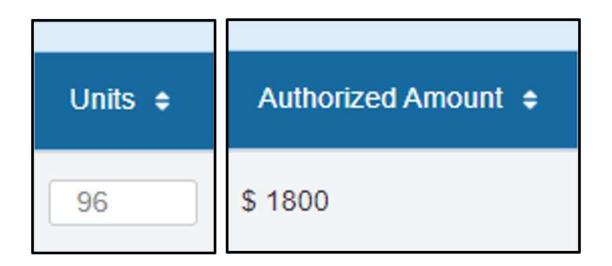
## The ISP Frequency and Calculated Units



The Calculated Units amount will migrate to the prior authorization.

## Behavioral Supports Services (BSS) – ISP/PA Frequency & Funding

#### The PA Units and Authorized Amount



Units



\$18.75



**Authorized Amount** 

## Behavioral Supports Services (BSS) – ISP/PA Frequency & Funding

#### **Unit Rates and Billable Units**

Authorized Amount	Unit Rate	Billable Units	Balance of Units
\$1,800.00	\$23.56	76	20
\$1,800.00	\$18.75	96	0

Providers may not be able to bill for all the units authorized for BSS Level 2 since all units are calculated using the BSS Level 1 rate of \$18.75.

#### Behavioral Supports Services (BSS) – Billing

#### **Unit Rates and Billable Units: Example #1**

PA Line Item	1	Status	APPROVE
		COS Code	6
From DOS	12/16/2020		
Through DOS	12/15/2021		
Most Recent DOS P			
Units Allowed	96	Amount Allowed	\$1,800.0
Units Used	76.000	Amount Used	\$1,800.0
Max Monthly Units	0	Max Monthly Amou	\$0.0
Max Daily Units	0	Authorized Rate	\$23.5

The provider bills exclusively for BSS Level 2 using a rate of \$23.56. The authorized amount of \$1,800.00 will be exhausted after billing for 76 units. A total of 20 units will remain but will be unbillable due to the 'Amount Used'.

#### Behavioral Supports Services (BSS) - Billing

#### **Unit Rates and Billable Units: Example #2**

PA Line Item	1	Status	APPROV
		COS Code	6
From DOS	12/16/2020		
Through DOS	12/15/2021		
Most Recent DOS P			
Units Allowed	96	Amount Allowed	\$1,800.
Units Used	96.000	Amount Used	\$1,800.
Max Monthly Units	0	Max Monthly Amou	\$0.0
Max Daily Units	0	Authorized Rate	\$23.

The provider bills exclusively for BSS Level 1 using a rate of \$18.75. The authorized amount of \$1,800.00 will be exhausted after billing for 96 units with no remaining units.

#### Behavioral Supports Services (BSS)

#### **Service Delivery: Example #1**

Hours Rendered	Service Rendered	Rate	Units Billed
2 Hours	BSS Level 1 (H2019-UA)	\$18.75	8

BSS Level 1 will be billed at a rate of \$18.75. The rate of \$23.56 will be visible in the web portal but this rate should only be used when billing for BSS Level 2.

#### Behavioral Supports Services (BSS)

#### **Service Delivery: Example #2**

Hours Rendered	Service Rendered	Rate	Units Billed
1 Hour	BSS Level 1 (H2019-UA)	\$18.75	4
2 Hours	BSS Level 2 (H2019-UB)	\$23.56	8

BSS Level 1 and BSS Level 2 can be billed on the same day. Although only one of the two procedures codes may be visible in the web portal, both procedures will be available for billing.

#### Behavioral Supports Services (BSS) – Additional Information

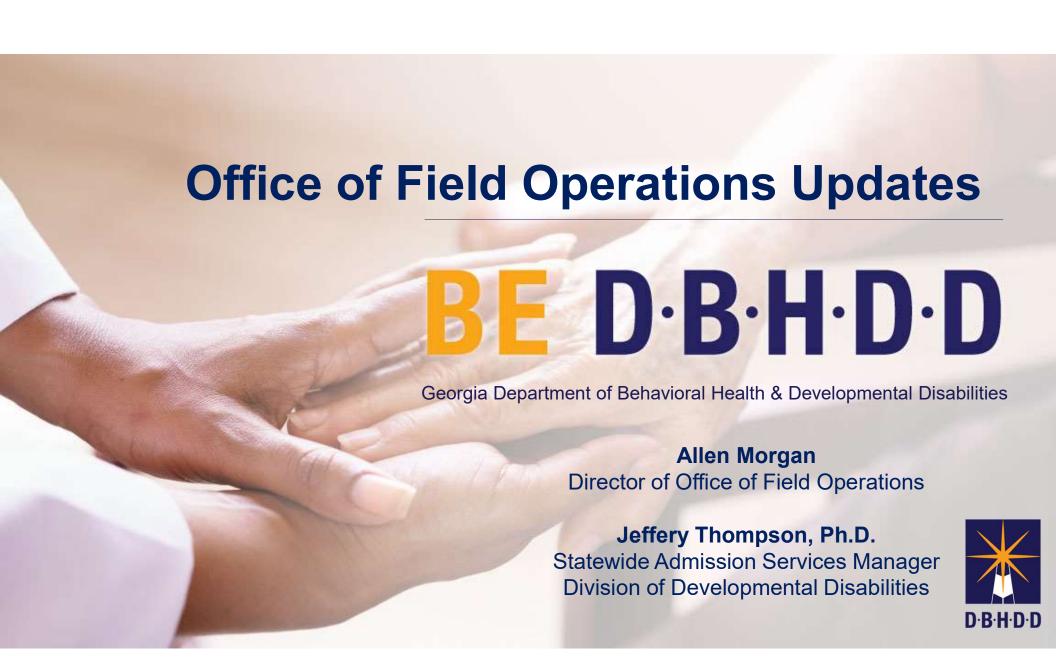
For additional information such as requirements for enrollment and documentation, please Part III of the NOW and COMP Waiver Manuals.

https://www.mmis.georgia.gov

Under 'Provider Information', selection 'Provider Manuals' for the list of manuals.

- **Comprehensive Supports Waiver Program Chapters 1300-3600 →** 
  - Chapter 1800
- ➤ New Options Waiver Program
  - Chapter 1600





# Office of Field Operations - Host Home Changes

Transfers of Host Home Providers from one agency to another must be:

- Approved by the Regional Field Office in advance; and
- Coordinated between the providers involved AFTER regional approval to prevent service or payment disruption.
  - When the new agency submits the application for the HH provider to Georgia Collaborative an effective date of service is required. This date is the day the HH Provider will begin providing services under the new agency when individuals are already in services.
  - This date should be sufficiently far in the future to allow time for processing the change. Allow a minimum of 100 days after regional approval for this change. For billing purposes, the first of a month may be preferred.
  - The existing provider must submit a deactivation form for the HH provider who is leaving. This should be dated the day prior to the effective date of service for the new agency. Two agencies may not be enrolled at the same address.

## Office of Field Operations - Information Changes

- Providers must report changes of address and/or agency name changes to Georgia Collaborative <u>as they occur</u>.
- The link to the Change of Information form is:

https://s18637.pcdn.co/wp-content/uploads/sites/15/Georgia-Collaborative-Change-of-Information-Form-September-2018.pdf

Email this form to: GAEnrollment@beaconhealthoptions.com.

## Office of Field Operations - Information Changes

 Providers must report changes of any Staff Update in their leadership team to the GA Collaborative on the GA Collaborative ASO Staff Update Form <u>as they occur</u>. The link to the Change of Information form is:

https://s18637.pcdn.co/wp-content/uploads/sites/15/GEORGIA-COLLABORATIVE-ASO-STAFF-UPDATE-FORM-8.12.2019.pdf

Email this form to: GAEnrollment@beaconhealthoptions.com.

## Office of Field Operations – Required Updates

Providers must remember to submit their updated:
 Insurance

Accreditation

Business License(s) and
Other compliance documents

 As these documents renew, send them to GACollaborativePR@beaconhealthoptions.com

# Office of Field Operations – Prohibitions

- Subcontracting of services is not allowed except for HH providers.
- Agency providers submitting Community Living Arrangement (CLA) permits for services must own or lease the residential sites and be listed as the governing body on the permit.
- Applications to provide CRA services in a Personal Care Home will not be accepted.

## Office of Field Operations – Prohibitions

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- Agency providers submitting Community Living Arrangement (CLA) permits for services must own or lease the residential sites and be listed as the governing body on the permit.
- Applications to provide CRA services in a Personal Care Home will not be accepted.
- CLA conversion requests are only for licensed CLAs changing to host homes or the few PCHs we still have converting to a Host Home

## Office of Field Operations – Individual Moves

- The Regional Field Office must be <u>notified in advance</u> of any plan for an individual in residential services to relocate within a provider agency or move to a new provider.
- This notice should be done far enough in advance to allow completion of housemate matching, PPSVs, review of available services in the new location, etc.
- Matching of housemates, services and the home itself are not a formality.

## Office of Field Operations – Individual Moves

- In an emergency, the Regional Services Administrator or Intake and Evaluation Manager should be notified as soon a possible after a relocation. This means HOURS NOT DAYS.
- Failure to complete the required notification will result in nonpayment for services delivered in the unapproved location.

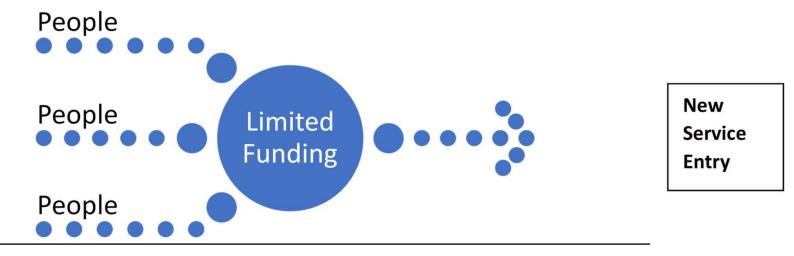
#### **NOW/COMP Waiver Services**

<u>NOW/COMP Waivers:</u> The NOW and COMP Waiver Programs provide services and support for people with intellectual or developmental disabilities. The Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD) provides day-to-day operations in these programs through six regional field offices. These programs offer an array of services designed specifically for the population such as supported employment, residential services, specialized medical equipment and supplies, vehicle adaptation and behavior support services.



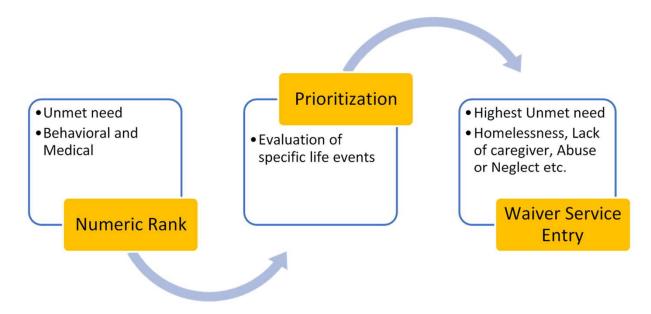
## Fiscal Stewardship

<u>Fiscal Stewardship</u> Because resources are limited and the NOW/COMP waivers are a payor of last resort, DBHDD uses a prioritization process to ensure that those people with the highest level of unmet need receive services as funding permits. NOW/COMP Medicaid waivers cannot be used for services that should be provided through other funding sources like the education system, GAPP, DFCS, or the Autism State Benefit Plan.



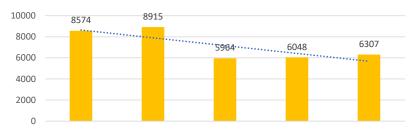
## Planning List Prioritization

**NOW/COMP Waivers Planning list prioritization** Two key areas are considered in prioritizing individuals for new service entry to NOW/COMP Waiver Services: 1. Health and safety and 2. Caregiver and support system. To further prioritize the lists, the department has implemented use of an objective tool to capture individuals' level of need based on functional capacity and the existing support system available to meet those needs. Prioritization is based on need rather than length of time on the planning list.



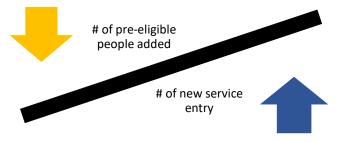
## **Planning list Summary**

#### DBHDD NOW/COMP Total Planning List



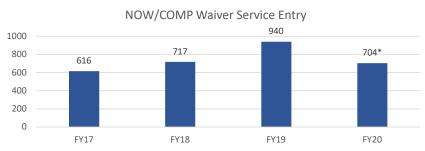
#### How do people get on the lists?

People with a documented I/DD who meet criteria, apply for services, complete the intake and evaluation process. Psychologist determines pre-eligibility.



#### **Prioritization for Waiver Service Entry**

Needs Assessment can be updated whenever there is a change in condition. Completed at pre-eligibility and at least annually. Objective and consistent



## Georgia STABLE Accounts

As of December 28, 2020, 1361 Individuals in Georgia have a stable account.

Deposit up to \$15,000/year

#### **Keep Your Public Benefits**

One of the primary reasons that the federal ABLE Act was passed was to protect individuals with disabilities from losing certain benefits such as SSI or Medicaid.

#### **No Impact on Medicaid Benefits**

The money in your STABLE Account will not affect your eligibility for Medicaid benefits.

**Limited Impact on SSI Benefits** 

While we are teleworking, we are still able to answer your questions and can be reached by calling **1-800-439-1653** or email **team@stableaccount.com**.

https://www.georgiastable.com



