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Training Announcements

The Department of Behavioral Health and Developmental Disabilities (DBHDD), Office of Human Resources and Learning, are offering virtual and in-person trainings. Listed below are those currently scheduled. For more information regarding trainings, [click here](#).



- [IDD Participant Direction New Enrollment Training](#)

If you have any questions, please contact DBHDDLearning@dbhdd.ga.gov.

IDD Statewide Provider Meetings

November 12th - 14th, 2024
9:00 am to 12:30 pm

**DON'T
MISS IT!**

The DBHDD Division of Developmental Disabilities will be hosting in-person and virtual Intellectual and Developmental Disabilities (IDD) Statewide Provider meetings. The IDD Provider meetings are held every quarter. This quarter's agenda is available at the link below.

[Click here to register!](#)

- November 12th - UGA Tifton Campus Conf Center - 15 R D C Rd, Tifton, GA 31794
- November 13th - Anderson Conference Center - 5171 Eisenhower Pkwy suite D, Macon, GA 31206
- November 14th - Douglasville Conference Center, Ballroom, 6700 Church Street, Douglasville, GA 30134

IMPORTANT NOTE: All IDD Providers are required per their Letter of Agreement (LOA) to have a representative in attendance at the IDD Statewide Provider Meetings.

Human Trafficking Summit Hosted by CareSource

On November 14th, 2024, CareSource will be hosting a Human Trafficking Summit in partnership with Rescuing Hope. The focus of this summit is collaboration.

Highlighting how a Medicaid health plan can be a valuable player in the fight against trafficking, hearing from experts on barriers seen in the community that need to be



addressed and what CareSource is doing to help those members that they serve.

This summit is for people that are working with victims and/or survivors of Human Trafficking. We all have different lenses in our work however at some point we will come across someone that has been impacted by this horrific crime.

This summit will be a great way to network with those in the community that are providing services from law enforcement to non-governmental entities, faith-based communities and National organizations.

Our presenters will share a wealth of knowledge from a Survivor's heart, a Judge who has amazing passion to help provide much needed treatment for these children and a gentleman that is dedicated to reaching schools and kids of all ages and training on prevention. This summit will definitely leave you with a new perspective and a passion to continue this fight against trafficking.

If you have any questions, please email Lisa.lucchesi@caresource.com.

[Please register by clicking here.](#)

Featured Article

NOW & COMP Rate Increase Virtual Meeting

**Wednesday, October 16th, 2024
9:00 am to 10:00 am**



DBHDD and DCH have been working diligently to implement the historic rate increases for the New Options Waiver (NOW) and Comprehensive Supports Waiver Program (COMP). These increases were approved by the Centers for Medicare and Medicaid Services (CMS) with a retroactive effective date of July 1, 2024.

DBHDD and DCH are keenly aware that the provider network is in urgent need of the additional funds; getting these funds distributed is our number one priority. While time is of the essence, we must ensure that complex system updates are made with care.

DBHDD and DCH, along with our partners Carelon and Gainwell, have made significant progress in the programming to support a successful rate implementation. Providers are now able to bill the new rates with some limitations outlined below. Additional updates are being made to support reprocessing of claims already reimbursed.

Additional details regarding system updates are being shared to keep you informed of the work ahead.

System changes overview:

To support rate increases, system changes are being made to update active authorizations and reprocess claims. The goals are trifold: speed, accuracy, and minimal administrative burden to the provider network. At this time, providers may see updates in the Georgia Medicaid Management Information System (GAMMIS), but some changes are still in progress.

1. **Provider Fee schedules**, aka Rate Tables, have been updated in the GAMMIS system for each Medicaid provider number. This rate table contains Medicaid billing codes and associated rates. At this time, providers may begin billing NOW and COMP services at the increased rates.

- DCH's update to your Fee Schedule (Rate Table) will not involve services with rates of \$1.00. Prior authorization (PA) service lines with \$1.00 unit rates will be adjusted at a later date.
- **Important:** Steps below are still in process to make updates to the approved units and/or authorized amount on authorizations in the GAMMIS portal. Until the prior authorization Authorized Amounts are increased, Providers who bill at the increased rates are at risk of exhausting authorized amounts, particularly if the service line has an end for these months: July, August, September and possibly October 2024.
- Should the provider exhaust the dollar amount authorized, claims will be denied or receive partial payment due to **"PA Dollars Partly Available."** If you receive this notice on the explanation of benefits (EOB), please allow for an update of the prior authorization and subsequent reprocessing of claims.

Outstanding system changes to update prior authorizations and reprocess claims:

2. **Authorizations** that have an expiration date greater than the rate change (7/1/2024) must be updated to accurately account for both sets of rates (before and after the July 1 rate increase). DBHDD/Carelon has completed the programming necessary for these updates and will implement that code this weekend. Once items #3 and #4 below have been completed, Carelon will transmit updated authorizations to GAMMIS.
3. **GAMMIS configuration edits** must be updated by DCH/Gainwell.
4. **Claims** with dates of service 7/1/2024 and later must be voided by DCH/Gainwell.
5. Once the PA updates have been transmitted, DCH/Gainwell will **reprocess** voided claims.

The processes above will likely occur over a 3-week period which will impact provider payments. During this period, providers will be asked to withhold submission of new claims and adjustments to avoid impacting the update process. Following the voiding of claims, the claims will be reprocessed, and providers will receive the difference in payment.

Providers will be given notice advance notice of the exact dates so you may plan accordingly.

[Click here](#) to register for the meeting which will include important information regarding updates to the waiver rate increase implementation.

NOW/COMP & State Funded Services Updated Rate Tables

The updated rate tables for the New Options Waiver (NOW), Comprehensive Supports (COMP) Waiver and State Funded Services are available at the links below.

Please note these rate changes will be reflected in the January 1st, 2025, [Department of Community Health Part III NOW/COMP manuals](#) with an effective date of July 1st, 2024, for all existing services and January 1st, 2025, for all new services.



[NOW/COMP Updated Rate Table](#)

[State Funded Updated Rate Table](#)

Message From Our Partners at DCH

HFRD Drug Abuse Treatment and Education Program



The Department of Community Health (DCH), Healthcare Facility Regulations Division (HFRD) would like to remind Drug Abuse Treatment and Education Program (DATEP) licensed providers when they plan to move it is required by regulation to notify HFRD. This is done by submitting the [HFRD Change of Information application](#).

Notification must be made as soon as agencies are aware they will be moving as the application process is between 60-90 days before a site visit is then conducted.

For any questions, please contact hfrd.drug@dch.ga.gov.

Division of Behavioral Health

Call For Presentations!

2025 Georgia Suicide Prevention Conference



The Georgia Department of Behavioral Health and Developmental Disabilities, Office Federal Grant Programs & Suicide Prevention is pleased to distribute this Call for Presentations announcement in preparation for the 2025 Georgia Suicide Prevention Conference. The 2025 Georgia Suicide Prevention Conference is scheduled for February 17-20, 2025, at the Hilton Peachtree City in Peachtree City, Georgia.

The goal of the 2025 Georgia Suicide Prevention Conference is to provide a forum for supportive learning to those who share an interest in suicide prevention, intervention and postvention.

The primary objectives of the 2025 Georgia Suicide Prevention Conference are that at the end of the conference, participants will be able to:

1. Identify ways to advance suicide prevention, intervention, and postvention in Georgia in collaboration and coordination with other stakeholders.
2. Identify and develop strategies to implement interventions and address gaps in suicide prevention, in a variety of settings, including schools, colleges and universities, and jurisdictions with high burden of deaths by suicide.
3. Learn how to apply suicide prevention best practices to manage suicide ideation and suicide behaviors.

You are invited to submit your presentation proposal by or before the Tuesday, October 18, 2024, deadline. More information is available by [clicking here](#).

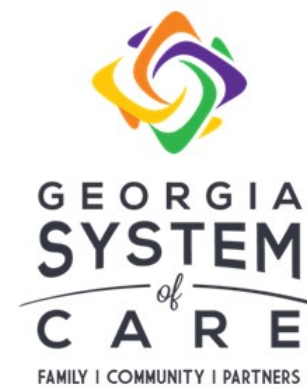
For any questions, please contact DBHDDLearning@dbhdd.ga.gov.

The 2025 SOCA Call for Workshop Proposals is OPEN!

The Georgia Department of Behavioral Health and Developmental Disabilities, Office of Children, Young Adults, and Families and the Georgia Interagency Directors Team are

pleased to announce this Call for Workshop Proposals for the 2025 Georgia System of Care Academy (SOCA). The 18th Annual Georgia SOCA conference is scheduled for June 25-27, 2025, at the Atlanta Evergreen Lakeside Resort in Stone Mountain, Georgia. The theme this year is **Empower ~ Engage ~ Elevate**.

Each year, SOCA invites a robust group of workshop presenters to share their extensive knowledge and experience with our attendees. The SOCA planning committee is always seeking ways to improve our attendees' experience. We are seeking specific workshop topics for our three tracks **EMPOWER** Clinical Development Track (*Clinical Development*), **ENGAGE** System Principles (*GA SOC Foundations*), and **ELEVATE** Professional Development (*Professional Development*). The SOCA Call for Workshop Proposals **website provides details** on the 18th Annual System of Care Academy, workshop proposal requirements, intended audience, topics, tracks, and the presentation review and selection process.



You are invited to submit your workshop proposal on or before the Thursday, October 31, 2024, deadline. More information is available by [clicking here](#).

For any questions, please contact DBHDDLearning@dbhdd.ga.gov.

Division of Developmental Disabilities

ATTENTION NOW/COMP CRA & CAG PROVIDERS

Hurrican Helene Update

Due to the impact of Hurricane Helene, Governor Kemp and the Georgia Emergency Management and Homeland Security Agency (GEMA) have declared a State of Emergency for all 159 counties throughout the State. Additionally, the Department of Health and Human Services has declared a Public Health Emergency, as authorized under section 319 of the public Health Service Act, for the State of Florida, Georgia and South Carolina.



To review all of the press releases regarding the statewide State of Emergency for Hurricane Helene, please login on the website:

<https://gov.georgia.gov/press-releases/2024-09-25/gov-kemp-declares-state-emergency-activates-state-operations-center-ahead>

Click the link below to review the letter from the Department of Community Health for more information on the authorization of Medicaid billing for the temporary emergency evacuation of the evacuating CRA and CAG settings due to Hurricane Helene.

Hurrican Helene: DCH Medicaid Billing Directive for CRA and CAG Providers

Office of Provider Relations & ASO Coordination

Question for your Provider Relations Team?

The Provider Issue Management System (PIMS) is your online source to have your questions answered in a consistent, reliable and timely way! In addition to providing a timely response, the information we gather from PIMS will assist DBHDD in trending common concerns, developing FAQs, and informing policy reviews. You can access the PIMS site directly by using the link below.

Provider Issue Management System

PIMS is also accessible through the [DBHDD website](#) by selecting the "**Submit a Question to Provider Relations**" tile on the DBHDD homepage.

Director
Anna Bourque

Senior Provider Relations Managers
Carole Crowley
Sharon Pyles

For Provider Relations inquiries,
please contact us at
DBHDD.Provider@dbhdd.ga.gov.



BE WELL



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