

# BE EXCEPTIONAL LEARNING CORNER



## Training Announcements

The Department of Behavioral Health and Developmental Disabilities (DBHDD), Office of Human Resources and Learning, is offering virtual trainings. Listed below are those currently scheduled. For more information regarding virtual trainings, [click here](#).



- [Facilitating Healing of Family Violence, Anger and Substance Abuse in Treatment](#)
- [I/DD Participant Direction New Enrollment](#)
- [HRST: One Day Training for Clinical Reviewers](#)

If you have any questions, please contact [DBHDDLearning@dbhdd.ga.gov](mailto:DBHDDLearning@dbhdd.ga.gov).

## REGISTRATION IS OPEN

### 16th Annual System of Care Academy Conference June 7 - 9, 2023 | Stone Mountain, GA



SOCA 2023 registration is open! Register now and review the details below:

1. Registration is first-come, first-served then a waitlist will open.
2. Questions related to CEUs can be answered on the [FAQ tab](#) on the site.
3. If you experience any technical difficulties with the link and/or registration contact [dbhddlearning@dbhdd.ga.gov](mailto:dbhddlearning@dbhdd.ga.gov)

Registration Link: <https://dbhdd.cventevents.com/2023SOCA>

## CORRECTION

## REGISTRATION IS OPEN

### 2023 DD Learning Collaborative June 13 - 15, 2023 | Augusta, GA



The Georgia Department of Behavioral Health and Developmental Disabilities, Division of Developmental Disabilities, Office of Transitions, and the Office of Human Resources &

Learning is pleased to announce the 2023 DD Learning Collaborative. This year's theme is ***Shifting the Landscape: From Being to Belonging***.

We are excited to add a pre-conference on June 13, 2023, this year! The pre-conference will focus on Autism, inclusion, community, and innovation. We will have multiple topics targeted to providing the resources and tools available to help support individuals to become the best version of themselves while meeting the individuals' particular needs.

This training is for all DD Providers, Direct Support Professionals, Paraprofessionals, Leadership, Nursing & Management staff. State Service Coordinators and Support Coordinators are welcome to attend but must register as well.

The DD Learning Collaborative will be held in Augusta, GA at the Augusta Marriott at the Convention Center on June 13 - 15, 2023. **Details about the collaborative and how to register are available by [clicking here](#).**

Registration Questions? Please email [DBHDDLearning@dbhdd.ga.gov](mailto:DBHDDLearning@dbhdd.ga.gov).

---

## 13th Annual Georgia Gathering

**September 7 - 8, 2023**

The Georgia Learning Community is excited to be back at Unicoi State Park for the 13th Annual Georgia Gathering. The Gathering is unlike any "conference." In this casual, rustic, close to nature setting, people from all over the state will come together to listen, learn, and share their skills, ideas, stories, and experiences related to the impact of person-centered practices on their own lives and those with whom they share their lives.

Tickets are not yet available, but more information can be found [here](#).



---

## Featured Article

**Criminal History  
Background Check**

**Fieldprint Account Set-up**

**reminder**

DBHDD has been advised some information which migrated from Gemalto to Fieldprint may be inaccurate. If your agency has an existing account with Gemalto, and you have not received login credentials from Fieldprint, please have your point of contact email [gacustomerservice@myfieldprint.com](mailto:gacustomerservice@myfieldprint.com) to establish the account with Fieldprint. If you have already emailed them, do not email again.

Make sure an accurate point of contact is associated with the Fieldprint account and they have Fieldprint login credentials. Then you can change/add your payment information.

Please note, response times from Fieldprint Customer Service are 24-48 hours.

More information regarding the background check process and policy updates for **04-104** and **04-111** can be found by clicking the link below to the Special Bulletin that was

May 3, 2023 - Special  
Bulletin

## Office of Incident Management and Compliance

### Important Incident Reporting Information & Reminders



The Incident Management Unit would like to offer the following reminders to all community providers.

#### Reporting Policy Reminders

- A revised version of **Reporting Deaths and Other Incidents in Community Services, 04-106** is now available in PolicyStat. Please review and use this revised version.
- The DBHDD policy **Reporting Deaths and Other Incidents in Community Services, 04-106** require that when an individual in services passes away:
  - “The provider submits the Incident Report (IR) electronically via Image.
    - a. The report must be submitted within two (2) hours of the individual's death or as soon as practicable.
    - b. If the individual died within 30 days of being discharged from a provider service, the death must be reported via Image in accordance with the definitions in attachment A.”
- For reporting all other incidents (excluding deaths), the policy requires that:
  - “The provider submits the IR electronically via Image on the same day as the incident, or the discovery of the incident, or on the next business day if the incident occurred after business hours or on a weekend or holiday.”
- Additionally, per **Reporting Deaths and Other Incidents in Community Services, 04-106**:
  - “When a Support Coordinator becomes aware of an incident that has not been previously reported, the Support Coordination agency enters the incident into Image. See the DBHDD policy **Support Coordination and the Incident Process, 02-440**. In participant-directed services, the individual's Support Coordinator gathers information from the individual's support system about incidents as they occur.
    - a. The Support Coordination agency then reports the incident into Image.”
- **Effective May 11, 2023, COVID-related incident types will no longer be reportable.** Providers should continue to report incidents per **Reporting Deaths and Other Incidents in Community Services, 04-106**, which may include impacts from COVID related illness as covered in other incident types (e.g., deaths, ER visits, hospitalizations, etc.).

Office of Provider Relations & ASO Coordination

## Question for your Provider Relations Team?

The **Provider Issue Management System (PIMS)** is your online source to have your questions answered in a consistent, reliable and timely way! In addition to providing a timely response, the information we gather from PIMS will assist DBHDD in trending common concerns, developing FAQs, and informing policy reviews. You can access the PIMS site directly by using the link below.

### Provider Issue Management System

PIMS is also accessible through the [DBHDD website](#) by selecting the "**Submit a Question to Provider Relations**" tile on the DBHDD homepage.

**Director**  
Anna Bourque

**Senior Provider Relations Managers**

Carole Crowley  
Sharon Pyles

For Provider Relations inquiries,  
please contact us at  
[DBHDD.Provider@dbhdd.ga.gov](mailto:DBHDD.Provider@dbhdd.ga.gov).



## BE WELL



Georgia Department of Behavioral Health & Developmental Disabilities | 2 Peachtree St, NW,  
Atlanta, GA 30303

[Unsubscribe dbhddpress@dbhdd.ga.gov](mailto:unsubscribe_dbhddpress@dbhdd.ga.gov)

[Update Profile](#) | [Our Privacy Policy](#) | [Constant Contact Data Notice](#)

Sent by [dbhdd.provider@dbhdd.ga.gov](mailto:dbhdd.provider@dbhdd.ga.gov) powered by



Try email marketing for free today!