

BE EXCEPTIONALLEARNING
CORNER

Training Announcements

The Department of Behavioral Health and Developmental Disabilities (DBHDD), Office of Human Resources and Learning, are offering virtual and in-person trainings. Listed below are those currently scheduled. For more information regarding trainings, [click here](#).



- **IDD Participant Direction New Enrollment**

If you have any questions, please contact DBHDDLearning@dbhdd.ga.gov.



Intellectual and Developmental Disability Provider Training Opportunities

The Georgia Collaborative ASO and DBHDD present the following training opportunities for IDD Providers. Please click on the title of the training to register.

**Learning about Service Descriptions: Community Living Services, Host Home and
Community Residential Alternative**
Tuesday, February 27, 2024, 10:00 am to 11:00 am

In this webinar learning session, participants will gain a deeper understanding of service descriptions. A detailed overview of service descriptions (Community Living and Host Home services) will be shared.

Learning about Nursing Service Descriptions
Monday, March 4, 2024, 10:00 am to 11:00 am

In this webinar learning session, participants will gain a deeper understanding of nursing service descriptions. A detailed overview of the nursing service description will be shared.

Please note this training is targeted for IDD providers, Support Coordination, Direct Support Professionals and Planning List Administrators. For any questions or registration issues, please contact GaCollaborativePR@carelon.com.

The Secret to Success for DSPs - Segment 2

February 28, 2024
9:00 am to 12:00 pm



The DBHDD Behavioral Response Team (BRT) is a team of Subject Matter Experts who have advanced knowledge in trainings related to Mental Health, Developmental Disabilities, Child & Adolescent, and Substance Abuse.

BRT is pleased to invite Intellectual and Developmental Disabilities provider staff to "The Secret to Success for Direct Support Professionals (DSP) Segment 2" workshop on February 28, 2024, from 9:00 am to 12:00 pm. **This training will be held in-person at Southwestern Campus in Building 510/Staff Development at 137 Hawthorne Drive in Thomasville, Georgia.**

Topics Include:

- Delivering instructions,
- the three levels of personal space, and
- staff emotional reactions.

If you wish to enroll, please email Calvin Fisher at Calvin.Fisher@dbhdd.ga.gov or Kevin Morrow at Kevin.Morrow@dbhdd.ga.gov.

Featured Article

DBHDD Regional Field Office Operations Contact List

Please find at the link below an updated contact list for the Regional Field Office (RFO) Operations staff. These staff are available to assist you as needed when there are questions or issues regarding individuals receiving or in need of services.



For questions related to policies, procedures and community standards as outlined in the DBHDD Community Provider Manuals or PolicyStat, we encourage you to submit those to the Office of Provider Relations via the [Provider Issue Management System \(PIMS\)](#).

[RFO Operations Staff Contact
List](#)

Division of Behavioral Health



Substance Abuse Prevention Day

February 29, 2024

Don't miss the 2024 Substance Abuse Prevention Day at the Georgia Capital on February 29, 2024, from 10:00 am to 2:00 pm.

Suicide Prevention Advocacy Day

March 21, 2024

Act now to secure your spot for Suicide Prevention Advocacy Day on March 21, 2024, from 10:00 am to 2:00 pm at the Georgia Capital.

[Click here to register!](#)

Office of Provider Relations & ASO Coordination

Question for your Provider Relations Team?

The **Provider Issue Management System (PIMS)** is your online source to have your questions answered in a consistent, reliable and timely way! In addition to providing a timely response, the information we gather from PIMS will assist DBHDD in trending common concerns, developing FAQs, and informing policy reviews. You can access the PIMS site directly by using the link below.

[Provider Issue Management System](#)

PIMS is also accessible through the [DBHDD website](#) by selecting the "**Submit a Question to Provider Relations**" tile on the DBHDD homepage.

Director

Anna Bourque

Senior Provider Relations Managers

Carole Crowley

Sharon Pyles

For Provider Relations inquiries,
please contact us at

DBHDD.Provider@dbhdd.ga.gov.



BE WELL



Georgia Department of Behavioral Health & Developmental Disabilities | 200 Piedmont Ave,
S.E., West Tower, Atlanta, GA 30334

[Unsubscribe public.affairs@dbhdd.ga.gov](mailto:public.affairs@dbhdd.ga.gov)

[Update Profile](#) | [Our Privacy Policy](#) | [Constant Contact Data
Notice](#)

Sent by publicaffairs@dbhdd.ccsend.com powered by



Try email marketing for free today!