

# Waiver Supplemental Services (WSS)

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**BE D·B·H·D·D**

Georgia Department of Behavioral Health & Developmental Disabilities

**Office of Community Services  
Division of Developmental Disabilities**



# Our Mission & Vision

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## MISSION

Leading an accountable and effective continuum of care to support Georgians with behavioral health challenges, and intellectual and developmental disabilities in a dynamic health care environment.

## VISION

Easy access to high-quality care that leads to a life of recovery and independence for the people we serve.



# Waiver Supplemental Services (WSS)

**What is WSS?**

**DBHDD  
Policy  
02-1203**

# Waiver Supplemental Services (WSS)

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NOW and COMP Waiver Participants

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\$3,000 annual cap per year

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State-funds

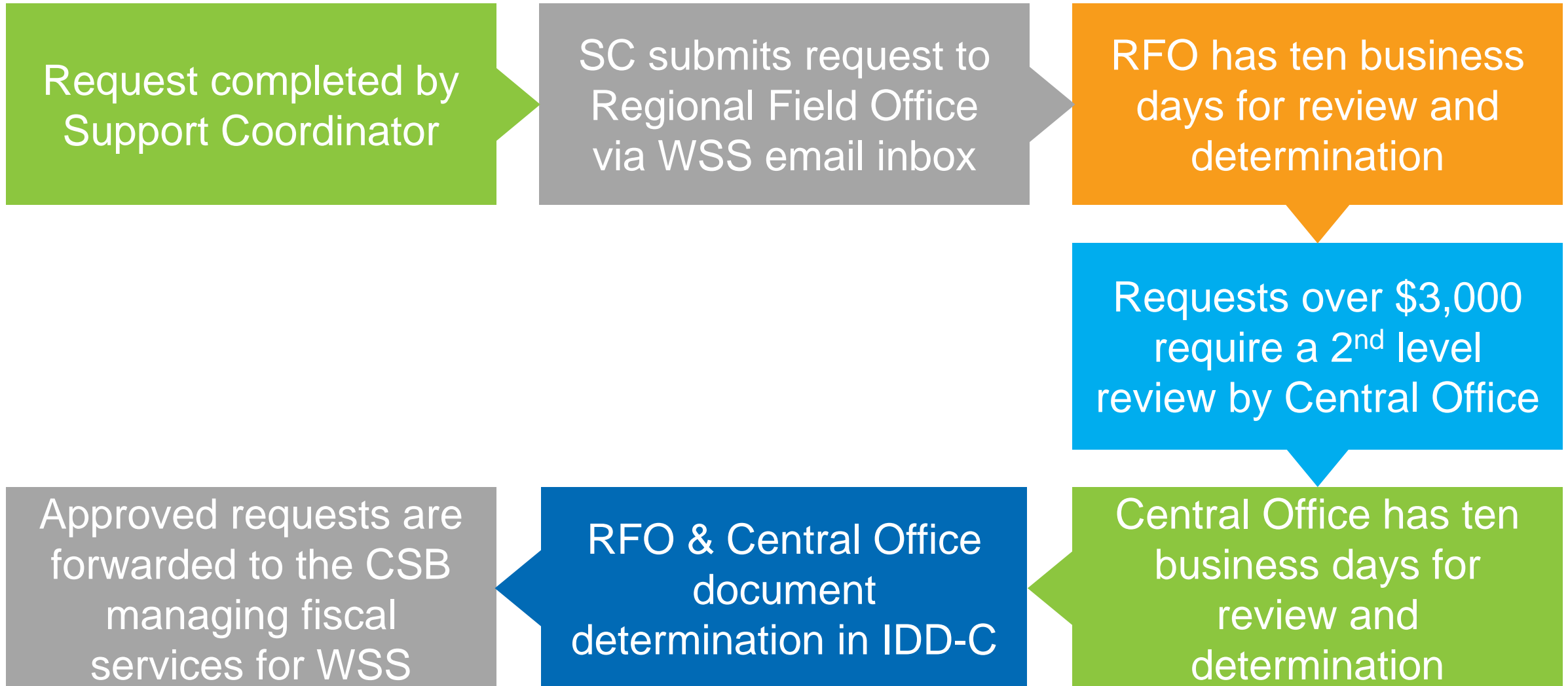
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Not a guarantee of services or funds

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# Request and Approval Process for WSS



# WSS Email Inboxes by Region

- Region**1**WSS.DD@dbhdd.ga.gov
- Region**2**WSS.DD@dbhdd.ga.gov
- Region**3**WSS.DD@dbhdd.ga.gov
- Region**4**WSS.DD@dbhdd.ga.gov
- Region**5**WSS.DD@dbhdd.ga.gov
- Region**6**WSS.DD@dbhdd.ga.gov



# WSS Request Form

Policy 02-1203 - Attachment A

## Section I: Request Information

Date of Request:

CSB to submit claim (check one):

☐

Highland Rivers

☐

Pineland

1. Medicaid Waiver:

☐

NOW

☐

COMP

☐

Other

2. Individual's Name:

Individual's DOB:

3. Services/Goods Request (list with detail and date of services if applicable) and reason for request:

4. Estimated cost of service/goods requested:

5. Covered by another funding source (Medicaid, Medicare, Other

☐

Yes

☐

No

Public Programs, or Private Insurance):

6. Initials of person completing the request:

# WSS Request Form

Policy 02-1203 - Attachment A

## Section II: Provider Information

1. Provider Agency Name:

2. County:

3. Contact Phone Number:

4. Email Address:

5. Provider Staff Signature:

6. Staff Name:  
(Printed)

The email address provided in Section II is used for the purpose of notifying the Support Coordinator that the payment for the request has been processed.



# Eligible Goods and Services for WSS

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**Dental**

**Vision**

**Medical**

**Other**

# Eligible Goods and Services for WSS

## DENTAL



### Covered

- Cleanings twice per calendar year maximum
- Fluoride and sealants
- Fillings
- Medically-necessary dentures

### Not Covered

- Dentist set-up or hospital call fees
- Implants
- Veneers
- Any service or item considered cosmetic

# Eligible Goods and Services for WSS

## VISION



### Covered

- Annual routine eye exams every two years
- Flexible frames
- Eyeglass frames for adults over 21
- Single vision or bifocal plastic lens for adults over 21

### Not Covered

- Progressive lens
- Transition lenses
- Polycarbonate lenses
- Prescription sunglasses
- Tinted lens

# Eligible Goods and Services for WSS

## MEDICAL



### Covered

- Prescriptions not covered by Medicaid waiver, Medicaid state plan, private insurance, or other payors
- Nursing services in emergency situations (with approval by DBHDD Central Office staff)

### Not Covered

- CBD oil and related products
- Blister packaging for medications
- Medical supplies not tied to the documented disability and medical diagnosis

# Eligible Goods and Services for WSS

## OTHER

### Covered

- Exceptional Disability Relating Living Costs may be approved one-time emergency basis

### Not Covered

- Goods or services provided through the Medicaid Waiver, Medicaid state plan, private insurance, or other payors



# DBHDD Office of Community Services

## Barbara (Babs) J. Hall

*Family Support Manager / Statewide Participant-direction Manager*

Georgia Department of Behavioral Health and Developmental Disabilities  
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2 Peachtree Street Northwest ● 22<sup>nd</sup> Floor, Suite 22-402 ● Atlanta, GA 30303

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## Amy Riedesel

*Director of Community Services*

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# Questions

# Aging and Disability Resource Connection (ADRC)

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# Aging and Disability Resource Connection (ADRC)



D·B·H·D·D



Department of Human Services  
**Division of Aging Services**



— GEORGIA'S —  
**AGING & DISABILITY**  
R E S O U R C E   C O N N E C T I O N

# ADRC: Vision

To build on existing networks to create Aging and Disability Resource Connection (ADRC) in every community serving as highly visible and trusted places where people of all incomes and ages can get information on the full range of long-term services and support options and a single point of entry for access to public long term support programs and benefits.

ADRCs build consumer trust by using existing entry points to enhance individual choice and support informed decision-making and better access to services.



# ADRC: Focus and Goals

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**AWARENESS**

**INFORMATION  
&  
ASSISTANCE**

**ACCESS**

# ADRC: How it works



# ADRC: Partnerships in Georgia

Division of Aging  
Services (DAS)

Department of  
Family & Children  
Services (DFCS)

Adult Protective  
Services (APS)

Area Agencies  
on Aging (AAAs)

Department of  
Behavioral Health  
and Developmental  
Disabilities (DBHDD)



Office of the  
Long-term Care  
Ombudsman

Centers for  
Independent  
Living (CILs)

GA Vocational  
Rehabilitation  
Agency (GVRA)

Department of  
Public Health  
(DPH)

Brain Injury  
Association of  
Georgia (BIAG)

# Who can contact the ADRC in Georgia?

Individuals who are over the  
of age of 60 years old

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Individuals of all ages who  
are living with a disability

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Individuals of all ages who  
are living with a chronic  
medical condition

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Caregivers seeking support

Providers seeking resources for  
individuals and families

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Professionals and community  
members seeking education

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Community stakeholders  
seeking information on available  
resources and services

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**EVERYONE!**

# How can I contact the ADRC in Georgia?

Contact the  
Georgia ADRC at  
1-866-552-4464

*Select Option #2*

The call center  
will link you to the  
local ADRC site in  
your area of GA.

The local ADRC site  
will assist you with  
information and  
referral resources.



[www.georgiaadrc.com](http://www.georgiaadrc.com)



## Contacting the ADRC Specialist at DBHDD



“How can I connect with  
the ADRC Specialist at DBHDD  
that serves my region?”

# ADRC Specialist Team at DBHDD



**Linda  
Blackwell**

Regions 1 & 3



**Lee  
Walker**

Region 2



**Natalie  
Prater**

Regions 4 & 6



**Victoria  
Windsor Foisy**

Region 5

# ADRC Specialist Contact Information

**Linda Blackwell - ADRC Specialist**

DBHDD Regions 1 and 3

404-617-1303

Linda.Blackwell@dbhdd.ga.gov

**Lee A. Walker – ADRC Specialist**

DBHDD Region 2

706-564-8178

Lee.Walker@dbhdd.ga.gov

**Natalie Prater – ADRC Specialist**

DBHDD Regions 4 and 6

706-568-2421

Natalie.Prater@dbhdd.ga.gov

**Victoria Windsor Foisy – ADRC Specialist**

DBHDD Region 5

912-210-4379

Victoria.Foisy@dbhdd.ga.gov

# DBHDD Office of Community Services

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# Questions

A close-up, soft-focus photograph of several hands of different skin tones being gently held and supported. The hands are positioned in the center and foreground, creating a sense of care and community. The background is a warm, out-of-focus light beige.

# **BE D·B·H·D·D**

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