

B. Implementation Report

MHBG Table 1 Priority Area and Annual Performance Indicators - Progress Report

Priority #: 1

Priority Area: Community Mental Health Services

Priority Type: MHS

Population(s): SED

Goal of the priority area:

Access to Mental Health Services

Strategies to attain the goal:

DBHDD will work with DBHDD providers and other state agencies to support access to public mental health system services.

Annual Performance Indicators to measure goal success

Indicator #: 1

Indicator: Number of youth accessing services through the public mental health system.

Baseline Measurement: Initial data collected during SFY19

First-year target/outcome measurement: Due to significant budget cuts required by the state legislature, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transition year. Our year 1 goal is to maintain at least the same level of youth accessing services as in SFY19.

Second-year target/outcome measurement: Increase SFY20 number by 100 youth.

New Second-year target/outcome measurement(if needed):

Data Source:

Medicaid and state funded claims and encounters; Georgia Collaborative Administrative Service Organization; Center of Excellence for Children's Behavioral Health, Georgia State University.

New Data Source(if needed):

Description of Data:

Data includes number of youth accessing services through DBHDD core and specialty services.

New Description of Data(if needed)

Data issues/caveats that affect outcome measures:

Data will be compiled from different sources.

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☐ Achieved ☒ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

Utilization was impacted by COVID-19.

How first year target was achieved (optional):

Indicator #: 2

Indicator: Percentage of youth receiving at least one home- and community-based mental health service.

Baseline Measurement: Initial data collected during SFY19

First-year target/outcome measurement: Due to significant budget cuts required by the state legislature, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transition year. Our year 1 goal is to maintain at least the same level of youth accessing services as in SFY19.

Second-year target/outcome measurement: Increase by 1% over data reported in SYF20.

New Second-year target/outcome measurement(if needed):

Data Source:

Medicaid and state funded claims and encounters; Georgia Collaborative Administrative Service Organization.

New Data Source(if needed):

Description of Data:

Data includes number of youth accessing services through DBHDD providers, such as Community Support Individual and Intensive Family Intervention.

New Description of Data:(if needed)

Data issues/caveats that affect outcome measures:

School-based mental health services will be reported separately.

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

How first year target was achieved (optional):

The percentage increased from SFY19 to SFY20 by 8%.

Indicator #: 3

Indicator: Number of youth accessing services through the Georgia Apex school-based mental health program.

Baseline Measurement: Initial data collected during SFY19

First-year target/outcome measurement: Increase by 250 youth over baseline data.

Second-year target/outcome measurement: Increase baseline number by 250 youth over data reported in SYF20.

New Second-year target/outcome measurement(if needed):

Data Source:

Data reported to Center of Excellence for Children's Behavioral Health, Georgia State University.

New Data Source(if needed):

Description of Data:

Data includes number of youth accessing services through DBHDD Tier 1 and Tier 2 providers embedded in schools.

New Description of Data:(if needed)**Data issues/caveats that affect outcome measures:**

The data relies on providers self-reporting.

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved,explain why)

Reason why target was not achieved, and changes proposed to meet target:**How first year target was achieved (optional):**

The increase from 9,283 to 15,607 students accessing services can be attributed to the increase in the # of schools implementing Apex from 2019 to 2020 providing an opportunity to serve more students. This year's reporting reflects a total of unique students served regardless of school engagement. Previously only schools submitting 3 or more reports were included in the reporting. However this year's reporting reflects all schools implementing Apex regardless of reporting months.

Indicator #: 4

Indicator: Number of youth and families receiving peer services.

Baseline Measurement: Initial data collected during SFY19

First-year target/outcome measurement: Due to significant budget cuts required by the state legislature, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transition year. Our year 1 goal is to maintain at least the same level of youth and families receiving peer services as in SFY19.

Second-year target/outcome measurement: Increase by 1% over data reported in SFY19.

New Second-year target/outcome measurement(if needed):**Data Source:**

Medicaid claims and encounters; Georgia Collaborative Administrative Service Organization; Georgia Parent Support Network program data

New Data Source(if needed):**Description of Data:**

Data includes number of youth and parents receiving support through the DBHDD provider network from a certified parent or youth peer.

New Description of Data:(if needed)**Data issues/caveats that affect outcome measures:**

This will be a new measure tracked through the Georgia Collaborative Administrative Service Organization.

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved,explain why)

Reason why target was not achieved, and changes proposed to meet target:**How first year target was achieved (optional):**

36% increase from FY19 to FY20.

Priority #: 2
Priority Area: Training
Priority Type: MHS
Population(s): SED

Goal of the priority area:

Train DBHDD providers on evidence-based and/or promising practices

Strategies to attain the goal:

DBHDD will train enrolled providers in evidence-based and/or promising practices. Use of EBPs/PPs are indicated in the DBHDD Provider Manual.

Annual Performance Indicators to measure goal success

Indicator #: 1
Indicator: Percentage of direct care staff receiving training in evidence-based and/or promising practices.
Baseline Measurement: Initial data collected during SFY19
First-year target/outcome measurement: Increase by 5% over data reported in SFY19.
Second-year target/outcome measurement: Increase by 2% over data reported in SFY20.
New Second-year target/outcome measurement(if needed):

Data Source:

DBHDD Office of Learning and vendor reports.

New Data Source(if needed):

Description of Data:

Data collected from registration and attendance lists.

New Description of Data(if needed)

Data issues/caveats that affect outcome measures:

Data will be compiled from different sources.

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

How first year target was achieved (optional):

Due to the Covid-19 pandemic the Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD), Office of Children, Young Adults, and Families (OCYF), and the Georgia Interagency Directors Team rescheduled the 13th Annual System of Care Academy (SOCA) Conference. Originally scheduled for June 25-26th, 2020 with the theme 2020 Vision: Starting Strong for the Next Decade, OCYF pivoted to accommodate the unprecedented times with DBHDD's first virtual conference. SOCA Virtual 2020 successfully took place on August 26-27th, 2020 with the revised theme Anchoring During the Storm. The priority audience for the conference were licensed mental health clinicians within the Georgia system of care.

However, despite COVID-19 child-serving professionals received training in EBP/PP's at our annual BH Symposium in October 2019. Total number trained in related workshops was 183, an 103% increase over FY19 (90).

Indicator: Number of individuals trained in youth mental health first aid.

Baseline Measurement: Initial data collected prior to and during SFY19

First-year target/outcome measurement: Increase baseline number by 50 child serving professionals over SFY19 data.

Second-year target/outcome measurement: Increase number by 50 child serving professionals over SFY20 data.

New Second-year target/outcome measurement(if needed):

Data Source:

YMHFA vendor reports.

New Data Source(if needed):

Description of Data:

Data collected from attendance lists. YMHFA is primarily designed for adults (e.g., family members, caregivers, school staff, etc.) who regularly engage with young people 12-25. However, YMHFA is also appropriate as a peer support program for older adolescents.

New Description of Data:(if needed)

Data issues/caveats that affect outcome measures:

The DBHDD Office of Children, Young Adults & Families contracts for YMHFA to build capacity for trained individuals in the state.

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

How first year target was achieved (optional):

53% increase over FY19.

Indicator #: 3

Indicator: Number of CYF professionals participating in a Culturally and Linguistically Appropriate Services (CLAS) training.

Baseline Measurement: Initial data collected during SFY19

First-year target/outcome measurement: Increase number by 35 child-serving professionals over SFY19.

Second-year target/outcome measurement: Increase number by 75 child-serving professionals over SFY20.

New Second-year target/outcome measurement(if needed):

Data Source:

DBHDD Office of Learning and vendor reports.

New Data Source(if needed):

Description of Data:

Data collected from registration lists.

New Description of Data:(if needed)

Data issues/caveats that affect outcome measures:

This will be a new measure tracked by DBHDD.

New Data issues/caveats that affect outcome measures:**Report of Progress Toward Goal Attainment**

First Year Target:



Achieved

Not Achieved (*if not achieved, explain why*)**Reason why target was not achieved, and changes proposed to meet target:****How first year target was achieved (optional):**

Due to the Covid-19 pandemic the Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD), Office of Children, Young Adults, and Families (OCYF), and the Georgia Interagency Directors Team rescheduled the 13th Annual System of Care Academy (SOCA) Conference. Originally scheduled for June 25-26th, 2020 with the theme 2020 Vision: Starting Strong for the Next Decade, OCYF pivoted to accommodate the unprecedented times with DBHDD's first virtual conference. SOCA Virtual 2020 successfully took place on August 26-27th, 2020 with the revised theme Anchoring During the Storm. The priority audience for the conference were licensed mental health clinicians within the Georgia system of care. This data will be reported in our next fiscal year Implementation Report.

However, despite COVID-19 we were still able to meet this goal through our Annual Behavioral Health Symposium i October 2019 where we had 8 sessions on cultural competence topics, and our annual Peer Workforce Conference in August 2019 where we had 2 workshops and 1 plenary session focused on cultural competence topics. This brought our total trained to 701, a 270% increase over FY19 (189).

Priority #:

3

Priority Area:

Improved Functioning

Priority Type:

MHS

Population(s):

SED

Goal of the priority area:

Children and youth receiving services will improve functioning.

Strategies to attain the goal:

Providers will work with youth and their families with the goal of improving youth functioning in homes, schools, and communities.

Annual Performance Indicators to measure goal success**Indicator #:**

1

Indicator:

Percentage of youth receiving High Fidelity Wraparound services from Care Management Entity (CME) who increase functioning.

Baseline Measurement:

Initial data collected during SFY19

First-year target/outcome measurement:

Increase by 1% over data reported in SFY19

Second-year target/outcome measurement:

Increase by 1% over data reported in SFY20.

New Second-year target/outcome measurement(if needed):**Data Source:**

Center of Excellence for Children's Behavioral Health, Georgia State University; CME annual evaluation.

New Data Source(if needed):**Description of Data:**

CMEs will measure functioning using the Child and Adolescent Needs and Strengths (CANS) tool.

New Description of Data(if needed)**Data issues/caveats that affect outcome measures:**

DBHDD is evaluating the utility of switching to a new electronic health record system.

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☐ Achieved ☒ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

Utilization was impacted by COVID-19.

How first year target was achieved (optional):

Indicator #: 2

Indicator: Percentage of youth mental health clubhouse members who increase functioning.

Baseline Measurement: Initial data collected during SFY19

First-year target/outcome measurement: Due to significant budget cuts required by the state legislature, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transition year. Our year 1 goal is to maintain at least the same percentage of youth mental health clubhouse members who increase functioning as in SFY19.

Second-year target/outcome measurement: Increase by 1% over data reported in SFY20.

New Second-year target/outcome measurement(if needed):

Data Source:

Center of Excellence for Children's Behavioral Health, Georgia State University; mental health clubhouse annual evaluation.

New Data Source(if needed):

Description of Data:

DBHDD mental health clubhouse providers will measure functioning using the Child and Adolescent Needs and Strengths (CANS) tool.

New Description of Data(if needed)

Data issues/caveats that affect outcome measures:

This will be a new measure tracked by DBHDD.

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

How first year target was achieved (optional):

Increased from 87.75% to 89.50%

Indicator #: 3

Indicator: Percentage of school-based mental health program members who increase functioning.

Baseline Measurement: Initial data collected prior to and during SFY19

First-year target/outcome measurement: Due to significant budget cuts required by the state legislature, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transitional year. Our year 1 goal is to maintain at least the same percentage of school-

based mental health program members who increase functioning as in SFY19.

Second-year target/outcome measurement: Increase by 1% over data reported in SFY20

New Second-year target/outcome measurement(if needed):

Data Source:

Center of Excellence for Children's Behavioral Health, Georgia State University; Georgia Apex Program annual evaluation.

New Data Source(if needed):

Description of Data:

DBHDD Apex providers will measure functioning using the Child and Adolescent Needs and Strengths (CANS) tool.

New Description of Data:(if needed)

Data issues/caveats that affect outcome measures:

This will be a new measure tracked by DBHDD.

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

How first year target was achieved (optional):

Increased from 55.96% to 59.00%

Priority #: 4

Priority Area: Access to Coordinated Specialty Care

Priority Type:

Population(s): ESMI

Goal of the priority area:

Youth and young adults ages 16-30 with First-Episode Psychosis will receive Coordinated Specialty Care (CSC) services.

Strategies to attain the goal:

DBHDD will continue to provide technical assistance to CSC providers to ensure that their community outreach and education efforts result in referrals of eligible youth and young adults into CSC programs.

Annual Performance Indicators to measure goal success

Indicator #: 1

Indicator: Number of youth and young adults with FEP receiving CSC services.

Baseline Measurement: SFY16 will serve as the baseline year. DBHDD expected that providers in the three pilot sites would enroll a minimum of 60 individuals during the baseline year. The three pilot sites enrolled 87 individuals in SFY16. DBHDD's goal for SFY17 was a 10% increase in the number of individuals served in SFY16. In SFY17, 105 individuals were served in CSC programs. DBHDD's goal for SFY18 was a 5% increase in the number of individuals served in SFY17. In SFY18, 196 individuals were served in CSC programs. DBHDD's goal for SFY19 was a 5% increase in the number of individuals served in SFY18. In SFY19, 219 individuals were served in CSC programs.

First-year target/outcome measurement: DBHDD will increase the number of individuals with first-episode psychosis receiving CSC services by 5% over the number served in SFY2019.

Second-year target/outcome measurement: DBHDD will increase the number of individuals with first-episode psychosis receiving CSC services by 5% over the number served in SFY2020.

New Second-year target/outcome measurement(if needed):

Data Source:

Monthly reports completed by providers.

New Data Source(if needed):

Description of Data:

Number of individuals with FEP enrolled and retained in CSC services.

New Description of Data:(if needed)

Data issues/caveats that affect outcome measures:

None.

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

How first year target was achieved (optional):

In FFY 2019, DBHDD served 219 individuals in CSC programs. A 5% increase would be 230 individuals. In FFY 2020, DBHDD served 300 individuals in CSC programs – a 37% increase. The expansion of one of our CSC teams to serve an additional 20 individuals, and an ongoing focus on participant engagement and retention, contributed to the increase in number of individuals served.

Priority #: 5

Priority Area: Deaf Mental Health Services

Priority Type: MHS

Population(s): SMI, SED

Goal of the priority area:

Access to community-based non-crisis mental health therapy (individual, family and group)

Strategies to attain the goal:

DBHDD will work with DBHDD Designated Provider(s) and other state agencies to support access to public mental health

Annual Performance Indicators to measure goal success

Indicator #: 1

Indicator: Number of individuals who: are identified as deaf; receive state or Medicaid funds; and, are authorized for community-based non-crisis mental health therapy that receive a Communication Assessment Report.

Baseline Measurement: Number of individuals who: are identified as deaf; receive state or Medicaid funds; and, are authorized for community-based non-crisis mental health therapy that receive a Communication Assessment Report in SFY19.

First-year target/outcome measurement: 5% increase over data reported in SFY19.

Second-year target/outcome measurement: 7% increase over data reported in SFY20.

New Second-year target/outcome measurement(if needed):

Data Source:

Designated Provider Data Reports, Administrative Services Organization (ASO) and Deaf Services Data Management System (DSMS)

New Data Source(if needed):**Description of Data:**

DP Data Reports – Monthly service reports of individuals who are being served through the ASL program.

ASO – Monthly database report of individuals identified as deaf (adults and children), receive state (uninsured) or Medicaid (non-MCO) funds, and are authorized for community-based non-crisis mental health therapy (individual, group, and family) services.

DSMS – Monthly database report of individuals identified as deaf (adults and children), receive state (uninsured) or Medicaid (non-MCO) funds, and are authorized for community-based non-crisis mental health therapy (individual, group, and family) services that have a Communication Assessment Report.

The indicator percentage will be based on the number of individuals from the DSMS report that are present on the ASO report as compared between the Designated Provider Reports of those receiving services in the first and second years.

New Description of Data:(if needed)**Data issues/caveats that affect outcome measures:**

None

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:**How first year target was achieved (optional):**

23% increase over SFY19

Priority #: 6

Priority Area: Permanent Supported Housing

Priority Type: MHS

Population(s): SMI

Goal of the priority area:

Increase access to permanent supported housing for adults enrolled in AMH services.

Strategies to attain the goal:

DBHDD will increase access to HUD Section 811 program, and DCA Housing Choice Vouchers for eligible adults with SMI.

Annual Performance Indicators to measure goal success

Indicator #: 1

Indicator: Number of adults with SMI receiving State assisted permanent supported housing.

Baseline Measurement: Initial data collected during SFY19

First-year target/outcome measurement: Due to significant budget cuts required by the state legislature, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transition year. Our year 1 goal is to maintain at least the same number of adults with SMI receiving State assisted permanent supported housing. as in SFY19.

Second-year target/outcome measurement: Increase number served by 3% over the total served in SFY20

New Second-year target/outcome measurement(if needed):

Data Source:

Office of Adult Mental Health data base, Department of Community Affairs data base/Statewide Information System

New Data Source(if needed):

Description of Data:

Compiled monthly reports of individuals housed via the GHV, HCV OR 811 rental assistance programs.

New Description of Data:(if needed)

Data issues/caveats that affect outcome measures:

None

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target:

☐

Achieved

☒

Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

We had a 7.6% decrease in individuals placed in PSH, due to the impact of COVID-19. Properties were prohibited from evictions, construction on new properties slowed, and landlords were limiting tours of properties and taking fewer applications due to staff shortages, so available housing stock for new placements was negatively impacted. Additionally, COVID-19 caused community providers to transition to telehealth services, which hindered access for many homeless individuals who did not have smartphones or computer access to complete the Need for Supportive Housing survey to begin the placement process.

How first year target was achieved (optional):

Priority #: 7

Priority Area: Provider training

Priority Type: MHS

Population(s): SMI

Goal of the priority area:

Provision of diverse training to community adult mental health providers

Strategies to attain the goal:

DBHDD will provide high quality training to community adult mental health providers throughout the state that will increase skills in supporting the behavioral health needs of diverse populations.

Annual Performance Indicators to measure goal success

Indicator #:

1

Indicator:

Provision of training on each of the following topics: Trauma-informed Care; Recovery focused service delivery; Cultural and linguistic competency; behavioral health needs of veterans; behavioral health needs of those with criminal history; Mental Health First Aid; and, behavioral health needs of LGBT individuals

Baseline Measurement:

Initial data collected during SFY2019

First-year target/outcome measurement:

Due to significant budget cuts required by the state legislature, our goal is to monitor training expenditures and work to mitigate any potential negative impact on training delivery during this transition year. Our year 1 goal is to maintain at least the same number of providers who are trained in the above topic areas as in SFY19.

Second-year target/outcome measurement: Increase number of providers trained by 5% above SFY20 totals.

New Second-year target/outcome measurement(if needed):

Data Source:

DBHDD Office of Adult Mental Health data.

New Data Source(if needed):

Description of Data:

Training plan reflecting dates and topics.

New Description of Data:(if needed)

Data issues/caveats that affect outcome measures:

None

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target:



Achieved



Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

How first year target was achieved (optional):

Provider training delivered:
Recovery Focused transformation (26)
SOAR training SSI/SSDI Outreach, Access, and Recovery (SOAR) Training (141)
Peer workforce development (496)
Effective discharge planning (230)
ANSA/ CANS (55)
Trauma Informed care and African Americans
BH Crisis and Dual Dx interventions
Suicide Prevention, intervention, post-vention (340)
Forensic Mental Health (104)
Deaf Mental health service delivery (40)
Supported Employment and Supported Education (31)
Correlation b/w LGBT, religion and suicidal ideation,
Gender Specific treatment
Motivational Interviewing= 967 providers trained

Priority #:

8

Priority Area:

Supported Employment

Priority Type:

MHS

Population(s):

SMI

Goal of the priority area:

Increase access to competitive employment for adults enrolled in AMH services.

Strategies to attain the goal:

DBHDD contracts for the provision of Supported Employment services statewide. Collect data on number of individuals working part or full time in competitive employment settings for adults with SMI receiving State funded Supported Employment services.

Annual Performance Indicators to measure goal success

Indicator #: 1

Indicator: Percentage of adults with SMI who are competitively employed part-time or full-time while enrolled in adult mental health Supported Employment services.

Baseline Measurement: Initial data collected prior to and during SFY19

First-year target/outcome measurement: Due to significant budget cuts required by the state legislature, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transition year. Our year 1 goal is to maintain at least the same percentage of adults with SMI who are competitively employed part-time or full-time while enrolled in adult mental health Supported Employment services. as in SFY19.

Second-year target/outcome measurement: Increase percentage of SE enrolled individuals who are competitively employed by 5% above SFY20 number.

New Second-year target/outcome measurement(if needed):

Data Source:

DBHDD Office of Adult Mental Health data.

New Data Source(if needed):

Description of Data:

Compiled monthly reports of individuals enrolled in SE, and % of individuals competitively employed.

New Description of Data:(if needed)

Data issues/caveats that affect outcome measures:

None

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☐ Achieved ☒ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

We missed the target by .4% (FY19 was 43.7% and FY20 was 43.3%)

The current health pandemic impacted the reporting period causing widespread unemployment increases nationally. Providers will continue to support enrolled individuals in job search activities.

How first year target was achieved (optional):

Priority #: 9

Priority Area: Access to Services-Older Adults

Priority Type: MHS

Population(s): SMI

Goal of the priority area:

Improve providers ability to support the behavioral health needs of older adults

Strategies to attain the goal:

Offer training opportunities that will enhance providers ability to deliver behavioral health services to adults age 65+

Annual Performance Indicators to measure goal success

Indicator #: 1

Indicator: Percentage of adults with SMI age 65+ that receive community mental health services.

Baseline Measurement: Initial data collected during SFY19

First-year target/outcome measurement: Due to significant budget cuts required by the state legislature, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transition year. Our year 1 goal is to maintain at least the same percentage of adults with SMI age 65+ that receive community mental health services as in SFY19.

Second-year target/outcome measurement: Increase by 2% the number of 65+ individuals who received community based adult mental health services in SFY20

New Second-year target/outcome measurement(if needed):

Data Source:

DBHDD Office of Adult Mental Health data.

New Data Source(if needed):

Description of Data:

Authorizations submitted for AMH services for persons 65+

New Description of Data(if needed)

Data issues/caveats that affect outcome measures:

None

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

How first year target was achieved (optional):

FY19 % of adults w/SMI age 65+ that participate in community AMH services =5.75% (7,461/129,725)
 FY20 5.94%
 (7,652 / 128,743)

Indicator #: 2

Indicator: Provision of cross training for behavioral health providers on awareness and issues related to the delivery of mental health services to older adults with SMI.

Baseline Measurement: Initial data collected during SFY19

First-year target/outcome measurement: Due to significant budget cuts required by the state legislature, our goal is to monitor training expenditures and work to mitigate any potential negative impact on training delivery during this transition year. Our year 1 goal is to maintain at least the same number of providers who receive cross training for behavioral health providers on awareness and issues related to the delivery of mental health services to older adults with SMI as in SFY19.

Second-year target/outcome measurement: Increase number of providers trained by 10% over SFY20.

New Second-year target/outcome measurement(if needed):

Data Source:

DBHDD Office of Adult Mental Health data.

New Data Source(if needed):

Description of Data:

Training plan reflecting dates and topics.

New Description of Data:(if needed)**Data issues/caveats that affect outcome measures:**

None

New Data issues/caveats that affect outcome measures:**Report of Progress Toward Goal Attainment**

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:**How first year target was achieved (optional):**

Achieved via continued collaboration w/ the Carter Center and Emory University's- Fuqua Center

Provision of cross training for behavioral health providers on awareness and issues related to the delivery of mental health services to older adults with SMI;

Decision-Making Capacity Toolkit for older adults w/MI; two (2) Managing the Complex Care of Older Adult., BH and aging forums.

Priority #: 10

Priority Area: Access to Services- Criminal Justice

Priority Type: MHS

Population(s): SMI

Goal of the priority area:

Access to behavioral health services for returning citizens/criminal justice involved individuals with behavioral health needs.

Strategies to attain the goal:

Increase efforts to support access to behavioral health services for criminal justice involved individuals with behavioral health needs.

Annual Performance Indicators to measure goal success

Indicator #: 1

Indicator: Number of adults with SMI referred from jail, prison, and Day Reporting Centers to community mental health services.

Baseline Measurement: Initial data collected prior to and during SFY19

First-year target/outcome measurement: Due to significant budget cuts required by the state legislature, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transition year. Our year 1 goal is to maintain at least the same number of adults with SMI referred from jail, prison, and Day Reporting Centers to community mental health services as in SFY19.

Second-year target/outcome measurement: Increase by 3% the number of adults with SMI referred from jail, prison or a Day Reporting Center into community mental health services above the SFY20 total.

New Second-year target/outcome measurement(if needed):**Data Source:**

Office of Adult Mental Health data, DBHDD Administrative Services Organization.

New Data Source(if needed):

Description of Data:

Authorizations submitted for AMH services for persons from jail, prison, and Day Reporting Center

New Description of Data:(if needed)**Data issues/caveats that affect outcome measures:**

None

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:**How first year target was achieved (optional):**

Number of adults w/SMI referred from jail, prison, and community supervision to community AMH services
FY19 = 1,118, FY20 = 1,276 (14% increase)

Indicator #:

2

Indicator:

Number of adults with SMI receiving forensic peer support.

Baseline Measurement:

Initial data collected prior to and during SFY19

First-year target/outcome measurement:

Due to significant budget cuts required by the state legislature, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transition year. Our year 1 goal is to maintain at least the same number of adults with SMI receiving forensic peer support as in SFY19.

Second-year target/outcome measurement: Increase by 5% over SFY20 data.

New Second-year target/outcome measurement(if needed):**Data Source:**

Office of Adult Mental Health data,

New Data Source(if needed):**Description of Data:**

Compiled monthly report data from forensic peer specialists

New Description of Data:(if needed)**Data issues/caveats that affect outcome measures:**

None

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:**How first year target was achieved (optional):**

FY19 = 382, FY20 = 416 (8.9% increase) through ongoing success of Forensic Peer Mentor Program partnership with state Department of Corrections and Department of Community Supervision and Georgia Mental Health Consumer Network

Priority #: 11
Priority Area: Access to Community Mental Health Services for Homeless Individuals with SMI
Priority Type: MHS
Population(s): SMI

Goal of the priority area:

Increase number of homeless individuals with SMI accessing community adult mental health services.

Strategies to attain the goal:

To build upon current use of PATH services.

Annual Performance Indicators to measure goal success

Indicator #: 1
Indicator: Number of adults with SMI receiving PATH services for homeless individuals with behavioral health needs
Baseline Measurement: Initial data collected prior to and during SFY19
First-year target/outcome measurement: Due to significant budget cuts (required by the state legislature) in areas that frequently coordinate with delivery of PATH services, our goal is to monitor services and work to mitigate any potential negative impact on service provision during this transition year. Our year 1 goal is to maintain at least the same number of adults with SMI receiving PATH services for homeless individuals with behavioral health needs as in SFY19.

Second-year target/outcome measurement: Increase number of persons served by PATH by 3% above the SFY20 total.

New Second-year target/outcome measurement(if needed):

Data Source:

Statewide HMIS System; ASO data

New Data Source(if needed):

Description of Data:

Comparison of authorizations submitted for AMH services, past – current fiscal years, monthly report census data for PATH

New Description of Data(if needed)

Data issues/caveats that affect outcome measures:

None

New Data issues/caveats that affect outcome measures:

Report of Progress Toward Goal Attainment

First Year Target: ☒ Achieved ☐ Not Achieved (if not achieved, explain why)

Reason why target was not achieved, and changes proposed to meet target:

How first year target was achieved (optional):

Number of adults with SMI receiving PATH services for homeless individuals with behavioral health needs
FY19 3970 – total individuals; FY20 PATH 4416 – total individuals (11% increase)

Footnotes:

