SC & ISC Training: IDD Connects ISP Service Summary Review

BE D·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities

Ron Singleton IDD Budget Manager August 23, 2023



Today's Topics

- Community Residential Alternative & Respite Overview
 Policy
 - Categories & Rates
 - ≻Level of Need
 - Capacity Community Residential Alternative (CRA)
 - Host Home/Life Sharing Settings
 - ISP & Prior Authorization Development (CRA)
 - ➢In Home & Out of Home Respite
 - ISP & Prior Authorization Development (Respite)

Community Residential Alternative & Respite Services Services Defined

Community Residential Alternative Services

These services are targeted for people who require intense levels of residential support in small group settings of four or less, foster homes, or host home/life sharing arrangements and include a range of interventions with a particular focus on training and support in one or more of the following areas: eating and drinking, toileting, personal grooming and health care, dressing, communication, interpersonal relationships, mobility, home management, and use of leisure time.

These services are only available in the Comprehensive Supports Waiver Program (COMP).

Respite Services

Respite Services provide brief periods of support or relief for family or other unpaid caregivers of individuals with disabilities. Respite is provided in the following situations: 1) When families or other unpaid caregivers are in need of support or relief in order to leave the home for periods during the day or overnight; 2) When the individual needs relief or a break from the caregiver; 3) When relief from caregiving is necessitated by unavoidable circumstances, such as a family emergency.

These services are available in the Comprehensive Supports Waiver Program (COMP) and New Options Waiver Program (NOW) and is an option for self-direction.

Community Residential Alternative & Respite Services Policy

Community Residential Alternative Services - Policy

Comprehensive Supports Waiver Program (COMP) Part III, Chapter 2300

Basis for Reimbursement & Reimbursement Rates

- Chapter 2300, Section 2308
- > Appendix A

Respite Services - Policy

Comprehensive Supports Waiver Program (COMP) Part III, Chapter 3100

New Options Waiver Program (NOW) Part III, Chapter 2600

Basis for Reimbursement & Reimbursement Rates

- Chapter 3100, Section 3108 (COMP)
- Chapter 2600, Section 2608 (NOW)
- > Appendix A

Community Residential Alternative Categories & Rates

Community Residential Alternative – Categories & Rates

Residential Setting	Residential Capacity	Category	Rate
Group Home	3-Person	Category 1 (Level 1)	\$210.32
Group Home	3-Person	Category 2 (Level 2)	\$276.92
Group Home	3-Person	Category 3 (Level 3,4)	\$308.05
Group Home	3-Person	Category 4 (Level 5,6,7)	\$326.85
Group Home	4-Person	Category 1 (Level 1)	\$182.29
Group Home	4-Person	Category 2 (Level 2)	\$253.05
Group Home	4-Person	Category 3 (Level 3,4)	\$282.43
Group Home	4-Person	Category 4 (Level 5,6,7)	\$299.67
Group Home	5-Person	N/A	\$186.94
Host Home	1-2 Person	Category 1 (Level 1)	\$160.06
Host Home	1-2 Person	Category 2 (Level 2)	\$198.40

*2-Person Group Home Residents Are Authorized With 3-Person Group Home Rates

Respite Services Categories & Rates

Respite Services – Categories & Rates

Respite Setting	Service Name	Category	Unit ofService	Annual Maximum
In Home	Respite - 1 Member	Category 1	\$5.17	
In Home	Respite - 2 Member	Category 1	\$2.85	\$4,935.17
In Home	Respite - 3 Member	Category 1	\$2.07	
In Home	Respite - 1 Member	Category 2	\$5.17	
In Home	Respite - 2 Member	Category 2	\$2.85	\$6,731.24
In Home	Respite - 3 Member	Category 2	\$2.07	
Out of Home	Respite - 15 Minutes - Out of Home	Category 1	\$5.17	\$4,935.17
Out of Home	Respite - 15 Minutes - Out of Home	Category 2	\$5.17	\$6,731.24
Out of Home	Respite - Daily	Category 1	\$164.52	\$4,935.60
Out of Home	Respite - Daily	Category 2	\$224.39	\$6,731.70

Community Residential Alternative & Respite Services Level of Need

Community Residential Alternative and Respite Services – Level of Need

Community Residential Alternative Services and Respite Services are delivered according to **level of need**, or Assessment Level, which correspond to rate categories, or 'tiers', which reflect the fact that individuals with more significant needs require more intensive supports. Each waiver individual's **level of need** is determined by the Health Risk Screening Tool and the Supports Intensity Scale. Detailed description of the assessed levels and correlation to need categories can be reviewed at:

https://dbhdd.georgia.gov/residential-and-respite-cost-study

Descriptions of Assessment Levels

	Figure 3: Descriptions of Assessment Levels*
Level 1	Individuals in this level have largely mild support need and little to no support for medical or behavioral conditions. They can manage many aspects of their lives independently or with monitoring and prompting rather than physical assistance. This includes activities like bathing, dressing, and eating, as well as activities such as shopping or accessing the community.
Level 2	Individuals in this level have modest-to-moderate support needs and little to no support for medical or behavioral conditions. Although they need more support than those in Level 1, their support needs are minimal in a number of life areas.
Level 3	Individuals in this level have little to moderate support needs as in Levels 1 and 2, but they also have significant support needs due to medical or behavioral conditions.
Level 4	Individuals in this level have moderate-to-high support needs, requiring more frequent supports that may include physical assistance in several daily life activities.
Level 5	Individuals in this level have the most significant support needs, generally requiring frequent physical assistance in numerous daily life activities.
Level 6	Individuals in this level have exceptional medical conditions that result in the need for enhanced supports (in terms of the amount or specialization).
Level 7	Individuals in this level have exceptional behavioral challenges that result in the need for enhanced supports (in terms of the amount or specialization).
* Adapted	from research and materials produced by the Human Services Research Institute

Assessment Levels Criteria

	Figure 4: Assessment Levels Criteria							
Assessment Level	Supports Inte	nsity Scale	Health Risk Screening Tool					
	Sum of Sections 2A, 2B, and 2E*	Section 1B (Behavioral)						
1	8 to 24	Less Than 7	Low Risk (HCL 1-2)					
2	25 to 30	Less Than 7	Low Risk (HCL 1-2)					
3.1	0 to 30	7 to 10	Low Risk (HCL 1-2)					
3.2	0 to 30	Less Than 11	Moderate Risk (HCL 3-4)					
4	31 to 36	Less Than 11	Low or Moderate Risk (HCL 1-4)					
5	37 to 52	Less Than 11	Low or Moderate Risk (HCL 1-4)					
6	Any	Less Than 11	High Risk (HCL 5-6)					
7	Any	11 to 26	Any					
*Section 2A rela	ates to Home Support Needs, 2B	3 to Community Support N	Needs, and 2E to Health and Safety Needs					

Crosswalk of Assessment Levels to Rate Categories

	Figure 5: Crosswalk of Assessment Levels to Rate Categories					
Assessment Group Home Level Rate Category		Host Home Rate Category	Respite - Overnight Rate Category			
1	Category 1					
2	Category 2					
3		Category 1	Category 1			
4	Category 3					
5						
6	Category 4	Category 2	Category 2			
7						

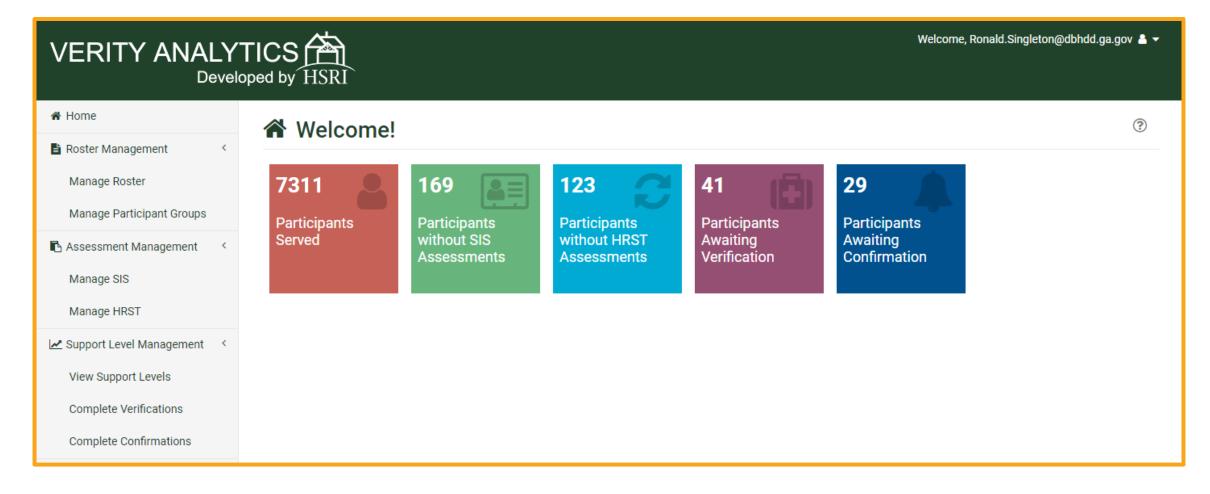
Community Residential Alternative and Respite Services – Level of Need

An individual's Level of Need (Assessment or 'Support' Level) is determined by DBHDD using a web-based system developed by the Human Services Research Institute (HSRI).

Verity Analytics Platform ment of Behavioral Health and ental Disabilities (DBHDD)
Please Sign In to Verity Analytics Email Password
Login Sign Up Forgot Password?

Community Residential Alternative and Respite Services – Level of Need

Verity Analytics, a system developed by the Human Services Research Institute (HSRI) and accessible only by the staff of DBHDD.



Assessment Level: "Old" Location

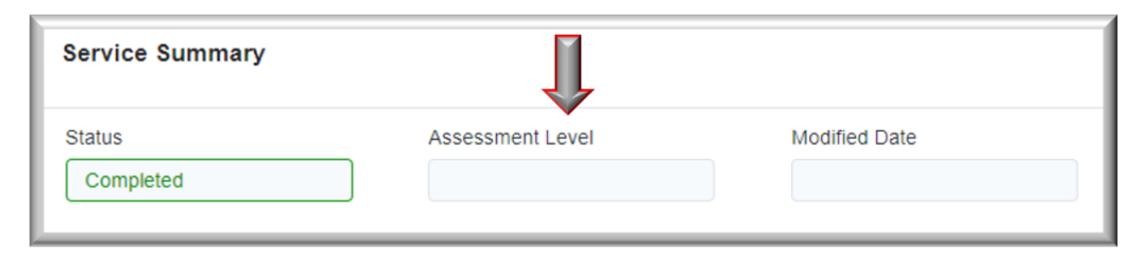
IDD Connects: Assessment Level Location

Demographics	Eligibility	Evaluation	ISP	Prior Authorization	Documents
Individual's Ba Demographic		>	vidual's	Basic Demographi	ic Information
Individual's C	urrent Physica				

Initial Waiver Entry Origin	Waiver Re-entry Origin	Level	
Select	- Select	- Select	-
		1	*
Is the individual lawfully present in United	States? *	2	
		3.1	
○ Yes ○ No ● N/A (for con	nsumers under 18)	3.2	
Is the individual a veteran? *		4	
		5	
○ Yes ● No ○ Unknown/R	efused	6	
Is/are the individual's parent(s) living? *		7	•

Assessment Level: "New" Location

IDD Connects ISP Service Summary



Assessment Levels are imported from Verity Analytics into IDD Connects weekly.

Assessment Level: History (Evaluation Tab)

Pre-Eligibility Recommendations									View legacy I&	E Screening info	matic
Discipline Specific Assessments	Assessm	nent Level Histo	ry								
Diagnosis Summary Clinical Recommendations	Last Update ●	Update Reason ¢	Assessment Level +	Modified On o	Level Changed ¢	Status Details ¢	Status e	SIS ID ¢	SIS Assessment Date ¢	HRST Assessment Date ¢	HCL •
HRST/SIS	08/19/2023	NEW HRST	4	08/19/2023	N	Final Level	FINALIZED	1725907	04/18/2023	08/19/2023	4
Assessment Level History →	04/18/2023	NEW SIS	4	02/14/2023	Y	Final Level	FINALIZED	1725907	04/18/2023	02/14/2023	4
	04/18/2023	NEW SIS	4	02/14/2023	Y	Final Level	FINALIZED	1725907	04/18/2023	02/14/2023	4
Clinical Mailbox	04/18/2023	NEW SIS	4	02/14/2023	Y	Final Level	FINALIZED	1725907	04/18/2023	02/14/2023	4
	04/18/2023	NEW SIS	4	02/14/2023	Y	Final Level	FINALIZED	1725907	04/18/2023	02/14/2023	4
	04/18/2023	NEW SIS	4	02/14/2023	Y	Final Level	FINALIZED	1725907	04/18/2023	02/14/2023	4
	04/18/2023	NEW SIS	4	02/14/2023	Y	Final Level	FINALIZED	1725907	04/18/2023	02/14/2023	4
	04/18/2023	NEW SIS	4	02/14/2023	Y	Final Level	FINALIZED	1725907	04/18/2023	02/14/2023	4
	04/18/2023	NEW SIS	4	02/14/2023	Y	Final Level	FINALIZED	1725907	04/18/2023	02/14/2023	4
	04/18/2023	NEW SIS	4	02/14/2023	Y	Final Level	FINALIZED	1725907	04/18/2023	02/14/2023	4

Assessment Level: Key Points to Remember

- Assessment levels are currently used for Community Residential Alternative and Respite Services
- Assessment levels are not applied to individuals residing in a Group Home licensed for 5 beds or more
- Assessment levels are determined by the SIS and the HRST and are finalized within Verity Analytics
- A change in an assessment level may or may not result in a change in category/tier
- A decrease in an assessment level must be reviewed by DBHDD prior to updating the Service Summary

Community Residential Alternative

Capacity

Community Residential Alternative – Capacity (Group Homes)

Group Home rates are based on the licensed **Capacity** of the home rather than occupancy. Healthcare Facility Regulation (HFR), a division of the Department of Community Health (DCH), is responsible for licensing facilities in Georgia.

https://dch.georgia.gov/divisionsoffices/healthcare-facility-regulation

Licensed Group Home settings (2) are as follows:

Community Living Arrangement (CLA)

• Provider-operated residence with license capacity approval of four or fewer residents.

Personal Care Home (PCH)

• Provider-operated residence with license capacity approval of four or fewer residents.

DBHDD recognizes several Group Homes throughout Georgia that are licensed for five or more residents. New group homes with more than five beds have not been permitted for several years, but existing homes have been permitted to continue operating. If one or more vacancies occur such that there are three or four members in the home, the provider may seek to limit the home's licensed capacity to three or four members. However, the provider will not be able to later seek to place more than four members in that home. The rate for members in homes with more than four residents is \$158.67 per unit.

Community Residential Alternative – Capacity Verification

Licensed **Capacity** verification can be done using either of the two methods below:

- Healthcare Facility Regulation's (HFR) Find a Facility website:
 ▶ <u>https://forms.dch.georgia.gov/HFRD/GaMap2Care.html</u>
- 2. A copy of the provider's HFR license/permit

Community Residential Alternative – HFR Website

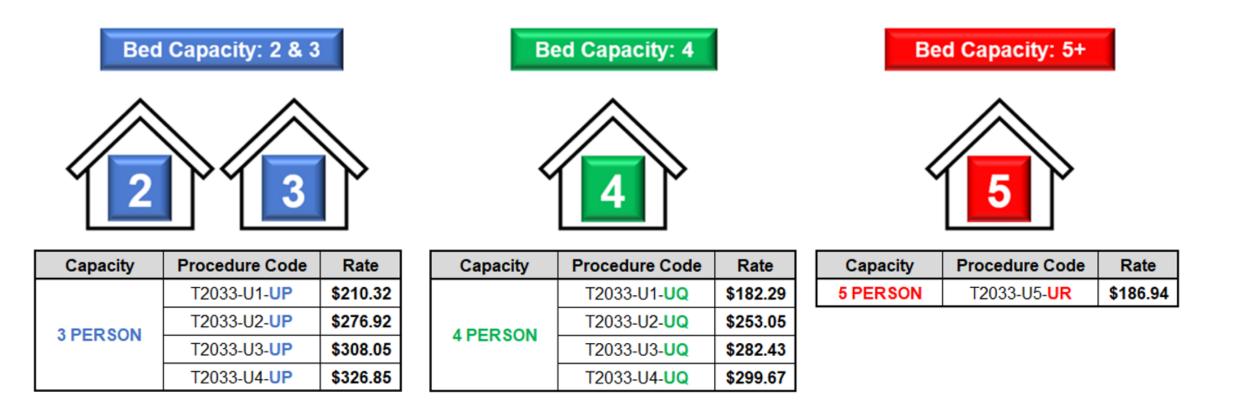
https://forms.dch.georgia.gov/HFRD/GaMap2Care.html

	Name †↓	Facility Type 斗	Address 斗	City 斗	State ↑↓	Zip † 1	County 斗	Bed Capacity ↑↓	Telephone 斗	Effective Date of License 11
•		COMMUNITY LIVING ARRANGEMENT	5723 SAINT THOMAS DRIVE	LITHONIA	GA	30058	DEKALB	3	7709121055	02/12/2016
	Name	Facility Type	Address	City	State	Zip	County	Bed Capacity	Telephone	Effective Date of License

Community Residential Alternative – HFR License/Permit

GEORGIA DEPARTMENT OF COMMUNITY HEALTH									
	STATE OF GEORGIA								
	CON	IMUNITY LIVIN	IG ARRANGEM	ENT PERMIT					
		This is to certi	fy that a permit is hereby	granted to					
					to maintain and operate a				
		(Name of Governing	Body)						
Community	Living Arrangement named as		(Name of Residence		for <u>4</u> residents. (number served)				
Said resider	nce and premises are located a	it							
				(Street)					
in	MARTINEZ (City or Town)	30907 (Zip Code)	County of	COLUMBIA	, Georgia.				
"This pern and signifi	Permit effective date is Wednesday, August 19, 2020 _ and remains in effect unless revoked or suspended. "This permit is granted pursuant to the authority vested in the Department of Community Health pursuant to O.C.G.A. Secs. 31-7-1 and 37-1-22 and signifies that its facilities and operations comply with the Rules and Regulations of the Department of Community Health on the date this permit was issued."								
THIS PERM	IT IS NOT TRANSFERABLE		PERMI	T NO.					
In Witness \	Whereof, we have hereunto set	our hand this 25TH	_ day of AUG	UST _, <u>2020</u>)				
GEORGIA D	EPARTMENT OF COMMUNITY	HEALTH	HEALTHCA	RE FACILITY REGULATIO	N DIVISION				
			t	lanie Su 10n, Division Chief	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~				

Community Residential Alternative – Current Rates (Group Homes)



Group Home rates are based on the licensed **Capacity** of the home rather than occupancy.

Community Residential Alternative – Group Home Rate Scenario

Bed Capacity: 5+



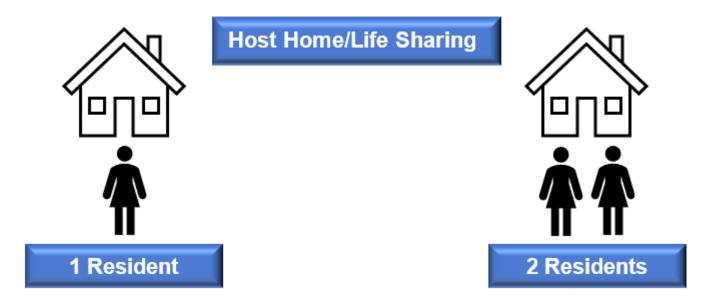
All three residents living in a Group Home licensed for 5 will all receive the rate associated with a **5 Person** home.

Rate per resident: \$186.94

Community Residential Alternative Host Home/Life Sharing Site

Community Residential Alternative – Host Home/Life Sharing

Host Home/Life Sharing site are not required to be licensed. Host Home/Life Sharing service rates are based on the category or tier of each resident. The overview of this process can be found the **'Assessment Levels Overview – Revised**' document on the DBHDD Residential and Respite Cost page located on this site: <u>https://dbhdd.georgia.gov/residential-and-respite-cost-study</u>.



Category	Procedure Code	Rate
CATEGORY 1	T2017-U1	\$160.06
CATEGORY 2	T2017-U2	\$198.40

Community Residential Alternative Individual Service Plans & Prior Authorizations

Individual Service Plan Review Policy (Policy Stat)

The Service Planning Process and Individual Service Plan Development, 02-438

https://gadbhdd.policystat.com/policy/11222352/latest

C. Responsibilities of Each Team Member

- 3. Responsibilities of other planning team members include the following tasks:
 - c. Service providers are required to review each annual ISP, within the online case management system, within five (5) business days following draft approval, and contact the SC or ISC with any concerns about service delivery,

Community Residential Alternative – Service Summary

Four Potential Residential Settings

Service Summary												
Statu	is Progres	Assessment Level	Modified [Date Completed	曲							
		Service Description	PA Approved	Detailed Service Description								
1		Community Residential Alternative		CRA - Category 4 - 3 Person	•							
2		Community Residential Alternative		CRA - Category 4 - 4 Person	•							
3		Community Residential Alternative		CRA - Group Home - 5 Person	•							
4		Community Residential Alternative		CRA - Category 2 - Host Home	•							
 I I I I I I I I I I I I I I I I I I I												

Community Residential Alternative – Service Summary – Step #1

Identify the Setting and Capacity

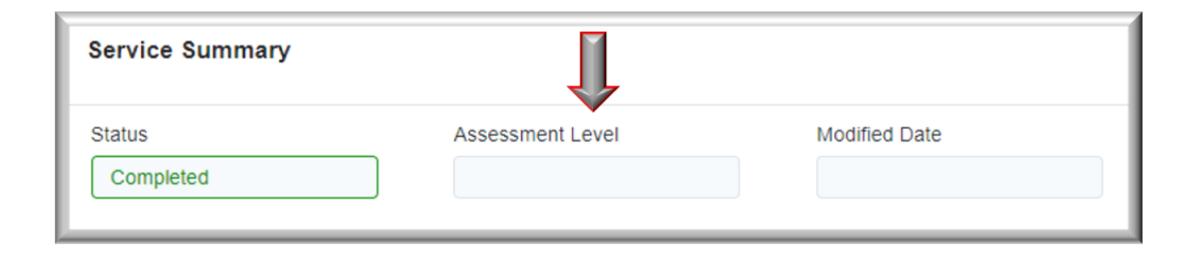
Residential Setting: A Group Home at 2381 Rimmele Drive, Lawrenceville, GA

Facility Type 👔	Address 📬	City î↓	State † 🕽	Zip †	County 📬	Bed Capacity †	Telephone †	Effective Date of License t
COMMUNITY LIVING ARRANGEMENT	2381 RIMMELE DRIVE	LAWRENCEVILLE	GA	30044	GWINNETT	2	6785184156	03/23/2005

Verification Options: HFR Website or a License from HFR (From Provider)

Community Residential Alternative – Service Summary – Step #2

Review the Assessment Level



Verification Option: Field Office (Not Provider Agency)

Community Residential Alternative – Service Summary – Step #3

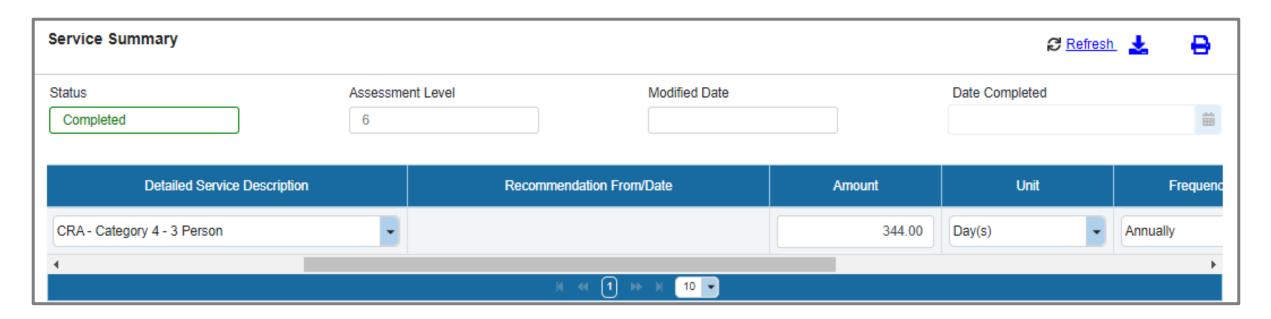
Verify the Category Based on Assessment Level

Assessment Level of 6: Category 4 (Group Home) or Category 2 (Host Home)

	Figure 5: Crosswalk of Assessment Levels to Rate Categories								
Assessment Level	Group Home Rate Category	Host Home Rate Category	Respite - Overnight Rate Category						
1	Category 1								
2	Category 2	Catagory 1	Catagory 1						
3	Catagory 3	Category 1	Category 1						
4	Category 3								
5									
6	Category 4	Category 2	Category 2						
7									

Community Residential Alternative – Service Summary – Step #4

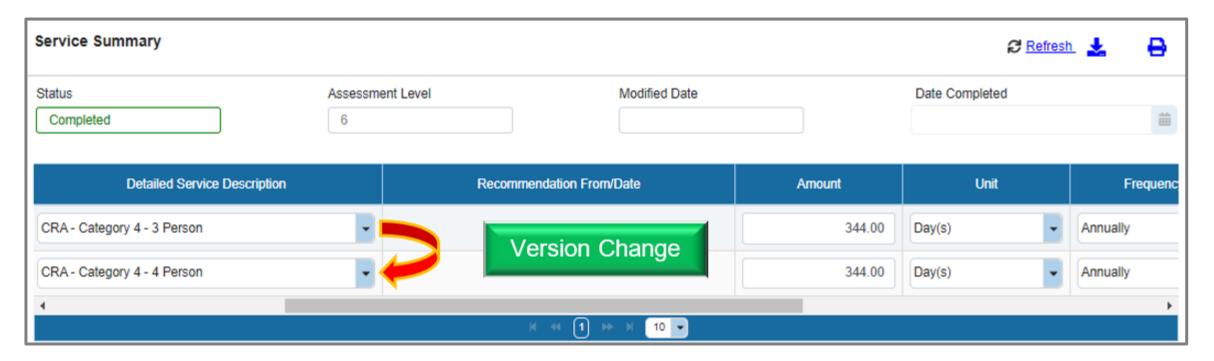
Adjust Service Summary Accordingly



Amount	Unit	Frequency	Duration of Service
344	Day(s)	Annually	12 Months

Community Residential Alternative – Service Summary – Scenario #1

Service Summary Update: Capacity Change



Amount	Unit	Frequency	Duration of Service	Both Service Lines
344	Day(s)	Annually	12 Months	Both Service Lines

Community Residential Alternative – Prior Authorization – Scenario #1

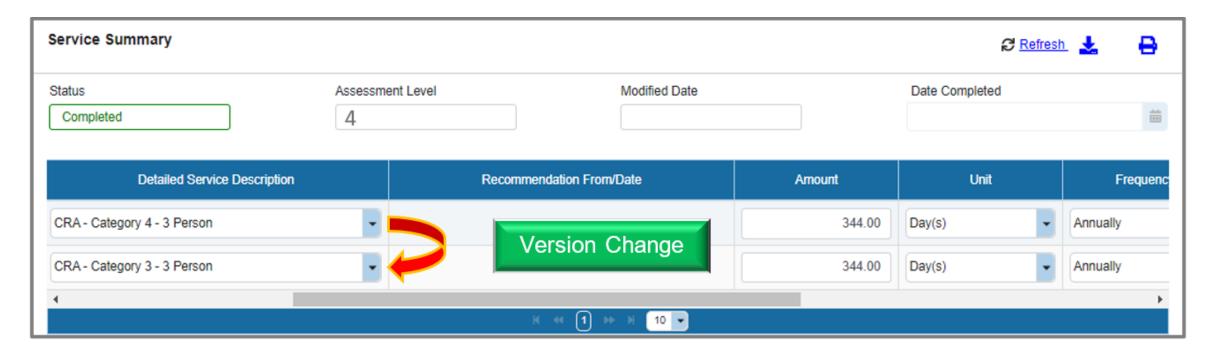
Prior Authorization Update: Capacity Change

					SAME PROVIDER
Service Name	Procedure Code	Units	Start Date	End Date	Provider
CRA - Category 4 - 3 Person	T2033-U4-UP	120	1/1/2023	4/30/2023	HOMES R US
CRA - Category 4 - 4 Person	T2033-U4- UQ	224	5/1/2023	12/31/2023	HOMES R US

					DIFFERENTPROVIDER
Service Name	Procedure Code	Units	Start Date	End Date	Provider
CRA - Category 4 - 3 Person	T2033-U4-UP	120	1/1/2023	4/30/2023	HOMES R US
CRA - Category 4 - 4 Person	T2033-U4- UQ	224	5/1/2023	12/31/2023	RESIDENTIAL INC

Community Residential Alternative – Service Summary – Scenario #2

Service Summary Update: Assessment Level Change



Amount	Unit	Frequency	Duration of Service	Both Service Lines
344	Day(s)	Annually	12 Months	Both Service Lines

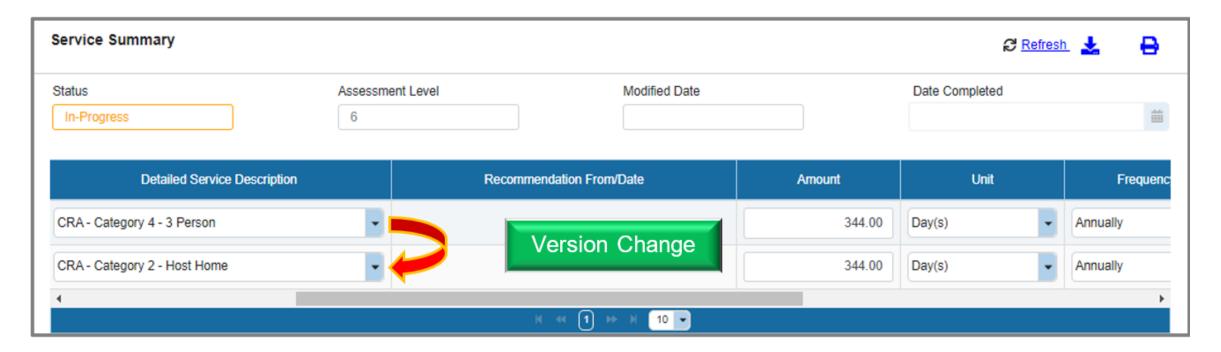
Community Residential Alternative – Prior Authorization – Scenario #2

Prior Authorization Update: Assessment Level Change

Service Name	Procedure Code	Units	Start Date	End Date	Provider
CRA - Category 4 - 3 Person	T2033-U4-UP	120	1/1/2023	4/30/2023	HOMES R US
CRA - Category 3 - 3 Person	T2033- U3 -UP	224	5/1/2023	12/31/2023	HOMES R US

Community Residential Alternative – Service Summary – Scenario #3

Service Summary Update: Setting Change



Amount	Unit	Frequency	Duration of Service	Both Service Lines
344	Day(s)	Annually	12 Months	Both Service Lines

Community Residential Alternative – Prior Authorization – Scenario #3

Prior Authorization Update: Setting Change

					SAME PROVIDER
Service Name	Procedure Code	Units	Start Date	End Date	Provider
CRA - Category 4 - 3 Person	T2033-U4-UP	120	1/1/2023	4/30/2023	HOMES R US
CRA - Category 2 - Host Home	T2017-U2	224	5/1/2023	12/31/2023	HOMES R US

					DIFFERENT PROVIDER
Service Name	Procedure Code	Units	Start Date	End Date	Provider
CRA - Category 4 - 3 Person	T2033-U4-UP	120	1/1/2023	4/30/2023	HOMES R US
CRA - Category 2 - Host Home	T2017-U2	224	5/1/2023	12/31/2023	RESIDENTIAL INC

Community Residential Alternative – Service Summary – Scenario #4

No Service Summary Update: Location/Provider Change

- > Group Homes: No Change with Bed Capacity Regardless of a Location or Provider Change
- > Host Homes: No Change to Category or Tier Regardless of a Location or Provider Change

Service Summary					C Refree	h 🚣 🔒
Status	Assessme	nt Level	Modified Date		Date Completed	
Completed	6					
Detailed Service Description		Recommendation	on From/Date	Amount	Unit	Frequenc
CRA - Category 4 - 3 Person	•			344.00	Day(s)	Annually
4						•
		M 44	1 → H 10 -			

Amount	Unit	Frequency	Duration of Service
344	Day(s)	Annually	12 Months

Community Residential Alternative – Prior Authorization – Scenario #4

Prior Authorization Update: Location/Provider Change

- > Group Homes: No Change with Bed Capacity Regardless of a Location or Provider Change
- > Host Homes: No Change to Category or Tier Regardless of a Location or Provider Change

	SAME PROVIDER				
Service Name	Procedure Code	Units	Start Date	End Date	Provider
CRA - Category 4 - 3 Person	T2033-U4-UP	120	1/1/2023	4/30/2023	HOMES R US
CRA - Category 2 - Host Home	T2017-U2	224	5/1/2023	12/31/2023	HOMES R US

	DIFFERENT PROVIDER				
Service Name	Procedure Code	Units	Start Date	End Date	Provider
CRA - Category 4 - 3 Person	T2033-U4-UP	120	1/1/2023	4/30/2023	HOMES R US
CRA - Category 2 - Host Home	T2017-U2	224	5/1/2023	12/31/2023	RESIDENTIAL INC

Respite Services In Home & Out of Home

Respite Services – Key Facts

• In Home Respite

- > Services provided in the individual's own or family home.
- > The unit of service is 15 minutes or 1 = 1 unit for self direction.
- > Annual maximum of \$4,935.17 for Category 1.
- > Annual maximum of \$6,731.24 for Category 2.

Out of Home Respite

- Services provided outside the individual's own or family.
- > The unit of service is 15 minutes, daily or 1 = 1 unit for self direction.
- Annual cap of 30 units for daily services.
- Annual maximum of \$4,935.60 for Category 1.
- Annual maximum of \$6,731.70 for Category 2.
- Approved providers may deliver out of home respite services in a host home managed by a Community Residential Alternative provider or in a licensed Personal Care Home, Community Living Arrangement, or Child Caring Institution.

Respite Services Individual Service Plans & Prior Authorizations

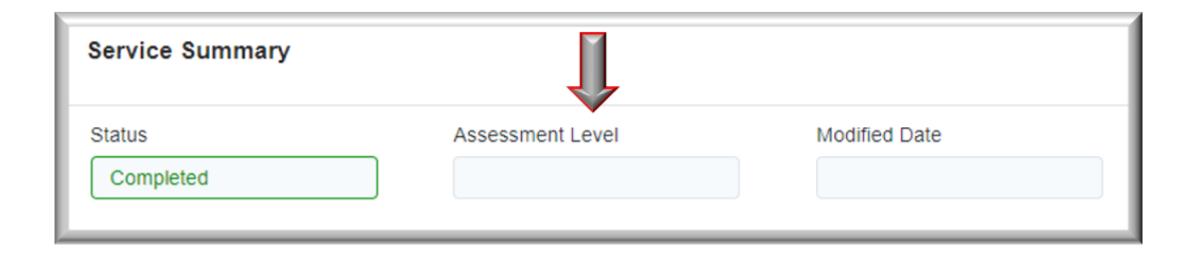
Respite Services – Service Summary

Five Potential Options

Service Summary						
Statu	is Progre	Assessment	Level Modif	ed Date	Date Completed	ä
		Service Description	PA Approv	ed De	tailed Service Description	
1		Respite Services	•	Respite - In-Home	- 15 min	•
2		Respite Services	•	Respite - Daily - C	ategory 1	•
3		Respite Services	•	Respite - Daily - C	ategory 2	•
4		Respite Services	•	Respite - Out of H	ome - 15 Min - Category 1 (Eff 3/1/20	2 -
5		Respite Services	•	Respite - Out of H	ome - 15 Min - Category 2 (Eff 3/1/20	2 🗸
4			и « (1) » и	10 🗸		•

Respite Services – Service Summary – Step #1

Review the Assessment Level



Verification Option: Field Office (Not Provider Agency)

Respite Services – Service Summary – Step #2

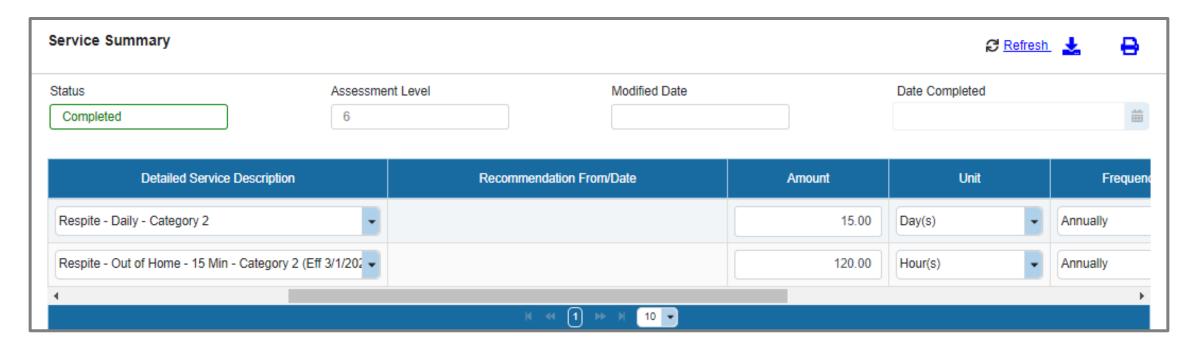
Verify the Category Based on Assessment Level

Assessment Level of 6: Category 2

Figure 5: Crosswalk of Assessment Levels to Rate Categories						
Assessment Level	Group Home Rate Category	Host Home Rate Category	Respite - Overnight Rate Category			
1	Category 1					
2	Category 2	Category 1				
3	Catagory 2		Category 1			
4	Category 3					
5						
6	Category 4	Category 2	Category 2			
7						

Respite Services – Service Summary – Step #3

Adjust Service Summary Accordingly



Daily and 15 Minutes Combined Cannot Exceed the Annual Maximum

Respite Services – Prior Authorization

Prior Authorization

Service Name	Procedure Code	Units	Start Date	End Date	Provider
Respite - Daily - Category 2	S5151-U1-UJ	15	1/1/2023	12/31/2023	RESPITE INC
Respite - Out of Home - 15 Min - Category 2 (Eff 3/1/2021)	S5150-U3	480	1/1/2023	12/31/2023	RESPITE INC

Please Contact the Field Office Operations Analyst for Prior Authorization 'Unit' Updates

Respite Services – Service Summary – Version Change

Common Circumstances for Service Summary Updates

- Increase or Decrease of 'Amount' or 'Duration of Service'
- 'Category' Change as a Result of an Increase or Decrease of an Assessment Level
- Change or Update in Service Delivery Option: Traditional/Self Direction

Questions

