



Enrollment Process for New Community Residential Alternative (CRA) Services

- presented by -

DBHDD Division of
Developmental Disabilities

Agenda

- New CRA Models
- DBHDD Enrollment Considerations
- Application Process
- Service Delivery Expectations
- Billing Considerations



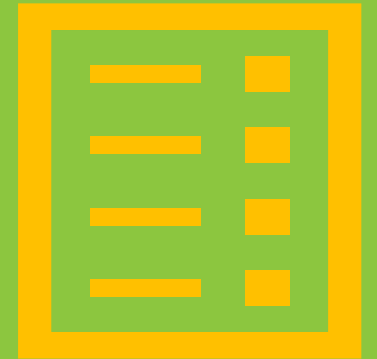
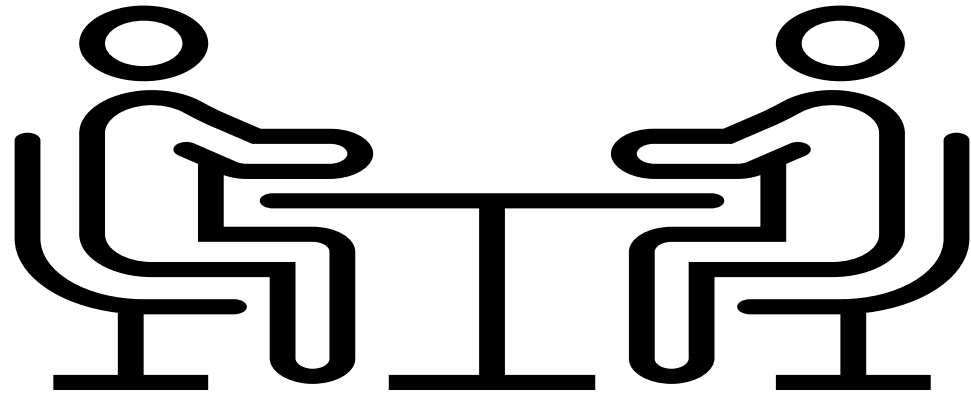
CRA Models

- Three new specialized CRA models were developed as part of the rate study
 - CRA – Intensive (customized rate)
 - CRA – Behavioral Focused
 - CRA – Specialized Transitional



DBHDD Enrollment Considerations

Enrollment Considerations



Provider Application Process

Application Process

- **Policy 02-701**, *Recruitment and Application to Become a Provider of Developmental Disability Services*
- This policy explains how existing DBHDD DD approved providers may submit an application for expansion of services at any time throughout the year, providing they meet requirements as specified in Provider Expansion: Existing DBHDD Approved Developmental Disability (DD) Providers (Attachment C).



Application Process

- Attachment C directs the provider to the Georgia Collaborative Administrative Services Organization (ASO) website form to complete: Step 1, A.2 -[IDD-Agency-Existing-Application](#)

OR

- Using the ASO Collaborative website-
<https://www.georgiacollaborative.com/> Provider-> Forms. There is a hyperlink for "IDD Agency Existing Provider Application" which must be used for the application process for new services for existing providers.



Georgia Collaborative ASO IDD Existing Agency Application

- Choose “IDD Agency Provider Application” from the GA Collaborative website: 19-page fillable document
- Page 8 of the application

<p>Community Residential Alternative Services (CRA) - <i>Behavior Focused</i></p> <p><i>The provider must be currently operating at least two existing CLA sites serving one to four individuals currently receiving standard CRA waiver services at each site and will continue to operate at least two such standard CRA CLA sites after the commencement of services at the CRA- Behavior Focused site; or (ii) the provider is an operating Community Service Board in Georgia. A site visit will be required prior to approval.</i></p>	<input type="checkbox"/>
<p>Community Residential Alternative Services (CRA) – <i>Intensive</i></p> <p><i>The provider must be currently operating at least two existing CLA sites serving one to four individuals currently receiving standard CRA waiver services at each site and will continue to operate at least two such standard CRA CLA sites after the commencement of services at the CRA-Intensive site; or (ii) the provider is an operating Community Service Board in Georgia. A site visit will be required prior to approval.</i></p>	<input type="checkbox"/>
<p>Community Residential Alternative Services (CRA) - <i>Specialized Transitional</i></p> <p><i>The provider must be currently operating at least two existing CLA sites serving one to four individuals currently receiving standard CRA waiver services at each site and will continue to operate at least two such standard CRA CLA sites after the commencement of services at the CRA-Specialized Transitional site; or (ii) the provider is an operating Community Service Board in Georgia. A site visit will be required prior to approval.</i></p>	<input type="checkbox"/>

ASO Application continued- Page 16-Staffing form: CRA- Specialized Transitional

VII. STAFFING FORM: COMMUNITY RESIDENTIAL ALTERNATIVE - SPECIALIZED TRANSITIONAL

Submit the following for each staff listed in the table below:

- a. Current Resume
- b. Professional License or Certificate (if applicable)

NOTE: Positions indicated with an asterisk () are the minimum staffing requirements for this service. All positions listed with an asterisk must have staff names in addition to the applicable licenses or certificates. "To Be Hired" (TBH) and any other notation which shows a failure to properly staff ready and qualified personnel will not be accepted.*

Position Title	Name	License/Certificate Type, Number and Expiration, if applicable
*Registered Nurse (RN) or higher (Must be Fulltime)		
Licensed Professional Nurse (LPN)		
* Board Certified Behavior Analyst (BCBA) (Must Be Fulltime)		
Registered Behavior Technicians (RBT)		
*Behavior Intervention Specialists (BIS)		
*Direct Support Professionals (DSPs) <i>(At least one DSP must have at least 1 year of experience providing direct services to individuals with developmental disabilities and complex behavior needs)</i>		
Licensed Clinicians		
Other		

ASO Application continued- Page 17-Staffing form: CRA- Behavior Focused

VIII. STAFFING FORM: COMMUNITY RESIDENTIAL ALTERNATIVE - BEHAVIOR FOCUSED

Submit the following for each staff listed in the table below:

- a. Current Resume
- b. Professional License or Certificate (if applicable)

NOTE: Positions indicated with an asterisk () are the minimum staffing requirements for this service. All positions listed with an asterisk must have staff names in addition to the applicable licenses or certificates. "To Be Hired" (TBH) and any other notation which shows a failure to properly staff ready and qualified personnel will not be accepted.*

Position Title	Name	License/Certificate Type, Number and Expiration, if applicable
*Registered Nurse (RN) or higher (Must be Fulltime)		
Licensed Professional Nurse (LPN)		
* Board Certified Behavior Analyst (BCBA) (Must Be Fulltime)		
Registered Behavior Technicians (RBT)		
*Behavior Intervention Specialists (BIS)		
*Direct Support Professionals (DSPs) <i>(At least one DSP must have at least 1 year of experience providing direct services to individuals with developmental disabilities and complex behavior needs)</i>		
Licensed Clinicians		
Other		

ASO Application continued- Page 18-Staffing form: CRA- Intensive

IX. STAFFING FORM: COMMUNITY RESIDENTIAL ALTERNATIVE – INTENSIVE

Submit the following for each staff listed in the table below:

- a. Current Resume
- b. Professional License or Certificate (if applicable)

NOTE: Positions indicated with an asterisk () are the minimum staffing requirements for this service. All positions listed with an asterisk must have staff names in addition to the applicable licenses or certificates. "To Be Hired" (TBH) and any other notation which shows a failure to properly staff ready and qualified personnel will not be accepted.*

Position Title	Name	License/Certificate Type, Number and Expiration, if applicable
*Registered Nurse (RN) or higher (Must be Fulltime)		
Licensed Professional Nurse (LPN)		
* Board Certified Behavior Analyst (BCBA) (Must Be Fulltime)		
Registered Behavior Technicians (RBT)		
*Behavior Intervention Specialists (BIS)		
*Direct Support Professionals (DSPs) <i>(At least one DSP must have at least 1 year of experience providing direct services to individuals with developmental disabilities and complex behavior needs)</i>		
Licensed Clinicians		
Other		

Behavior Focused and Specialized Transitional Models (Cont.)

- All admissions and reauthorizations for Behavior focused and/or Specialized Transitional CRA must be approved by DBHDD
- Designed to be short-term placements, typically lasting 3-6 months
- Provided in settings of four or fewer people (and not provided in a participant's own home, family home, or other setting where CLS is provided)
- Providers delivering Behavior and/or Specialized Transitional CRA must currently operate at least two existing CLA sites



Intensive Model (cont.)

- All CRA Intensive services must be authorized prior to delivery by the applicable DBHDD field office
- Participants receiving CRA Intensive must live in small settings for three people or fewer
- May not be provided to individuals residing in their own home or their family's home (in any residence in which CLS are provided)
- Providers delivering CRA Intensive must currently operate at least two existing CLA sites *or* operate a Community Service Board in Georgia



Service
Delivery
Expectations

Intensive, Behavior-Focused and Specialized Transitional Services

Designed to assist individuals for whom other less intensive supports are unable to meet their needs.

Provide residential supports that are integrated in, and support full access of individual participation in, the greater community.

Provide training in life and leisure skills, personal care, and community integration as specifically detailed in the person-centered plan.

Supports are provided in alignment with each individual's level of need as determined by the HRST and SIS, plus other specialized assessments or evaluations.



Intensive, Behavior-Focused, and Specialized Transitional Specialty Staff Requirements

Staffed 24/7 with an RBT, or DSP with 1 year experience providing direct services to individuals with IDD and complex care needs.

DSPs must complete 20 hours face-to-face competency-based training instruction in applied behavior analysis.

Provision of comprehensive behavior services with direct access to a Board-Certified Behavior Analyst (BCBA) 24 hours per day.

Access to 24-hour Skilled Nursing Services in accordance with the individual's clinically assessed need and in the event of a medical emergency.



Intensive, Behavior-Focused, and Specialized Transitional Specialty Staff Requirements, continued...

RN and BCBA must be direct employees of the agency.

Providers of CRA-Intensive must have licensed staff available to provide 24-hour on-call coverage to respond to any behavioral crisis that occurs.



CRA-Intensive Services

- Small group settings of three people or fewer.
- Available as a life-long placement for individuals who continue to demonstrate a need for this level of care.
 - Level of need assessed at least annually, and more often if needed or requested
- Homes may include environmental modifications to address safety-related considerations.

CRA-Intensive Services

- Provided by highly trained staff who follow specialized behavior support plans focused on increasing individuals' ability to
 - define their own day;
 - make choices;
 - communicate their needs and wants; and
 - receive training for activities of daily living (including basic skills up to employment skills).

CRA Intensive Services

Special Eligibility Conditions – Individuals

Individuals must meet both Location Profile and Individual Profile Criteria

Location Profile, at least 1 of 4 criteria

- Out of state placement and lack of other appropriate in-state placement
- DBHDD-funded crisis home
- CSDC
- Receiving Specialized Transitional CRA or Behavior Focused services

CRA Intensive Services Special Eligibility Conditions – Individuals

Individual Profile, at least 5 of 7 criteria

- Significant behavior resulting in ER/hospitalization or DBHDD funded out of state placement
- 2 LE incidences, last 12 months
- Crisis home admission, last 12 months
- CSU, CSDC admission, last 12 months
- MCT recommendation beyond on-site stabilization due to PD, SIB, injury to others, last 12 months
- Documented pattern of placement disruption/provider denial due to behavioral acuity, last 12 months
- Requires crisis behavioral intervention or increased monitoring by specialized staff as assessed by DBHDD clinical staff

Community Residential Alternative – Specialized Services

- Two types of Specialized services
 - **Behavior Focused** – for individuals with challenging behaviors until they respond to service intervention and can be transitioned to another setting
 - **Transitional** – for individuals ready to discharge from another setting such as a community hospital, and who have demonstrated significant behavior such that placement has not been obtained, and have a documented need for additional nursing support that make them vulnerable to residing in a crisis home or Behavior Focused CRA
- Both are short-term services lasting 3-6 months

CRA-Specialized Services

- Provided in small group settings of 4 people or fewer
- Homes may include environmental modifications to address safety-related considerations
- Homes must be staffed at a level to allow individuals with challenging behaviors to access the community safely or stay at home when they choose.

CRA-Specialized Services

- Provide a full array of interventions and supports to develop stability while maintaining quality of life.
- Focus is developing individual's ability to return to living situations requiring lower levels of staffing and paid support.
- Must consider specific needs and desires of the individuals and be tailored in a way to respond to issues related to diagnoses, age, gender, mobility and medical conditions.

Transitional CRA admissions must meet the following criteria:

Individuals must meet both Location Profile and Individual Profile Criteria

Location Profile, at least 1 of 2 criteria

- In an out-of-state placement and lack of other appropriate in-state placement
- Held at jail with history of/current significant medical and/or behavioral support needs, and without a committed provider

Or

- Housed in community hospital or ED with documented placement needs

Transitional CRA admissions must meet the following criteria:

Individual Profile, at least 1 of 5 criteria

- Significant behavior resulting in ER/hospitalization or DBHDD funded out of state placement
- At least 1 incidence LE interaction in last 12 months
- CSU/CSDC admission or psychiatric hold longer than 24 hours in last 12 months
- MCT recommendation beyond on-site stabilization due to PD, SIB, injury to others, last 12 months
- 6 or more documented placement disruptions or provider denials due to medical or behavioral acuity in last 12 months

Behavior Focused CRA admissions must meet the following criteria:

Individuals must meet both Location Profile and Individual Profile Criteria

Location Profile, at least 1 of 6 criteria

- Out of State placement and lack of other appropriate in-state placement
- Held in jail without a committed provider
- Housed in a community hospital/ED without a committed provider
- Aging out of DFCS custody with need for immediate placement and evidence of multiple community denials
- Frequent interaction with community hospitals, ED, LE, jail CSU with need for placement and behavior stabilization in last 12 months
- 18 YO + with Autism diagnosis, lack of appropriate placement and need for behavior stabilization

Behavior Focused CRA admissions must meet the following criteria:

Individual Profile, at least 1 of 5 criteria

- Significant behavior resulting in ED/hospitalization, DBHDD funded out of state placement and documented need for nursing services in last 12 months
- At least 1 incidence LE interaction in last 12 months
- CSU/CSDC admission or psychiatric hold longer than 24 hours in last 12 months
- MCT recommendation beyond on-site stabilization due to PD, SIB, injury to others, last 12 months
- 6 or more documented placement disruptions or provider denials due to behavioral acuity in last 12 months

Transition from Specialized Services

- DBHDD case managers will be assigned to individuals participating in Specialized CRA services to assist with transition to the next level of appropriate residential waiver placement
- Assignment will be made at the time of admission in order to effectively plan for the next level of care and achieve transition within the allowable timeframe

Criteria for Billing

Community Residential Alternative: Specialized Transitional

Basis for Reimbursement – 1 Unit per Month



15 OR MORE DAYS PER MONTH

\$37,121.50

1 - 14 DAYS PER MONTH

\$18,560.75

12 Annual Units

Community Residential Alternative: Behavior Focused

Basis for Reimbursement – 1 Unit per Month



15 OR MORE DAYS PER MONTH

\$34,424.63

1 - 14 DAYS PER MONTH

\$17,212.32

12 Annual Units

Community Residential Alternative: Intensive

Basis for Reimbursement – 1 Unit per Day (344 Annual Units)

CUSTOMIZED RATE
\$0.00



CUSTOMIZABLE STAFF HOURS	
Weekly DSP Hours	0.0
Weekly RN Hours	0.0
Weekly LPN Hours	0.0
Weekly BCBA Hours	0.0

***Rates will be customized to the individual based on approved staffing levels.**

Community Residential Alternative: Intensive

Final Rate Models: Customized Rate Example #1

NOW and COMP Waiver Rate Study Final Rate Models	
Unit of Service	Day
Rate per Day at 344 Days per Year	\$1,296.31

CUSTOMIZABLE STAFF HOURS	
Weekly DSP Hours	168.0
Weekly RN Hours	7.0
Weekly LPN Hours	28.0
Weekly BCBA Hours	14.0



Community Residential Alternative: Intensive

Final Rate Models: Customized Rate Example #2

NOW and COMP Waiver Rate Study	
Final Rate Models	
Unit of Service	Day
Rate per Day at 344 Days per Year	\$1,206.22

CUSTOMIZABLE STAFF HOURS	
Weekly DSP Hours	168.0
Weekly RN Hours	2.0
Weekly LPN Hours	42.0
Weekly BCBA Hours	0.0



Community Residential Alternative: Intensive

Final Rate Models: Customized Rate Example #3

NOW and COMP Waiver Rate Study	
Final Rate Models	
Unit of Service	Day
Rate per Day at 344 Days per Year	\$1,410.59

CUSTOMIZABLE STAFF HOURS	
Weekly DSP Hours	210.0
Weekly RN Hours	3.0
Weekly LPN Hours	0.0
Weekly BCBA Hours	30.0



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Questions?

How Do I Stay Informed?



If you have any questions,
please reach out to our Provider Information network:

<https://dbhdd.georgia.gov/be-connected>



BE D·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities



D·B·H·D·D