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*Department of Behavioral Health and
Developmental Disabilities (DBHDD)*

Division of Developmental Disabilities

Prevalence Data

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- The population for Georgia in the 2010 census is 9,687,653. With the prevalence estimate of 1.8%, the DD prevalence in Georgia is estimated to be 174,378.
- A study by the University of Minnesota in 2000 indicated that approximately 36 percent (36.092%) of individuals with developmental disabilities do not have an intellectual disability or a related condition.
- Decreasing the figure above by 36 percent provides a better estimate of the projected population that could be served by DBHDD. This figure is 111,602.

SOURCE: Estimated by Golay & Associates and suggested by the Federal Administration on Developmental Disabilities (<http://www.acf.hhs.gov/programs/add>) as the rate to use to extrapolate state level prevalence rates

Georgia's Medicaid Waivers

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**NOW AND COMP
SERVICES**

What is a MEDICAID WAIVER?

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- Section 1915 of the Social Security Act enables states to request waivers of federal law in order to provide certain services to individuals in their home or in the community.
- This waiver of federal regulations allows states to provide care for individuals in their homes or communities when otherwise they would need an institutional level of care.

Developmental Disabilities Waivers

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- **New Options Waiver (NOW):** a supports waiver designed for individuals who live in their own or family home and is capped at \$25,000.00
- **Comprehensive Supports Wavier (COMP):** a comprehensive waiver designed for individuals who need residential placement or intensive in-home supports to remain in the community

Intake & Evaluation

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Submit completed application (this includes Psychological Reports) packet to Regional Office. Intake Clinician will contact you within 14 business days of receipt of the completed application

Region 1: (770) 387-5440 Cartersville

Region 2: (706) 792-7741 Augusta

Region 3: (770) 414-3052 Atlanta

Region 4: (229) 225-4083 Thomasville

Region 5: (912) 303-1649 Savannah

Region 6: (706) 565-7835 Columbus

Planning List

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**SHORT TERM
LONG TERM**

DETERMINING WHEN SERVICES ARE A MUST

- **CURRENT FAMILY SITUATION AND INVOLVEMENT**
- **DESCRIPTION OF HOME ENVIRONMENT**
- **WHAT NATURAL AND COMMUNITY SUPPORTS DO THEY HAVE?**
- **VOCATIONAL HISTORY?**
- **SIGNIFICANT LIFE EVENT?**
- **MAJOR SOCIAL, EMOTIONAL, HEALTH, OR BEHAVIOR ISSUES?**

State Supported Services

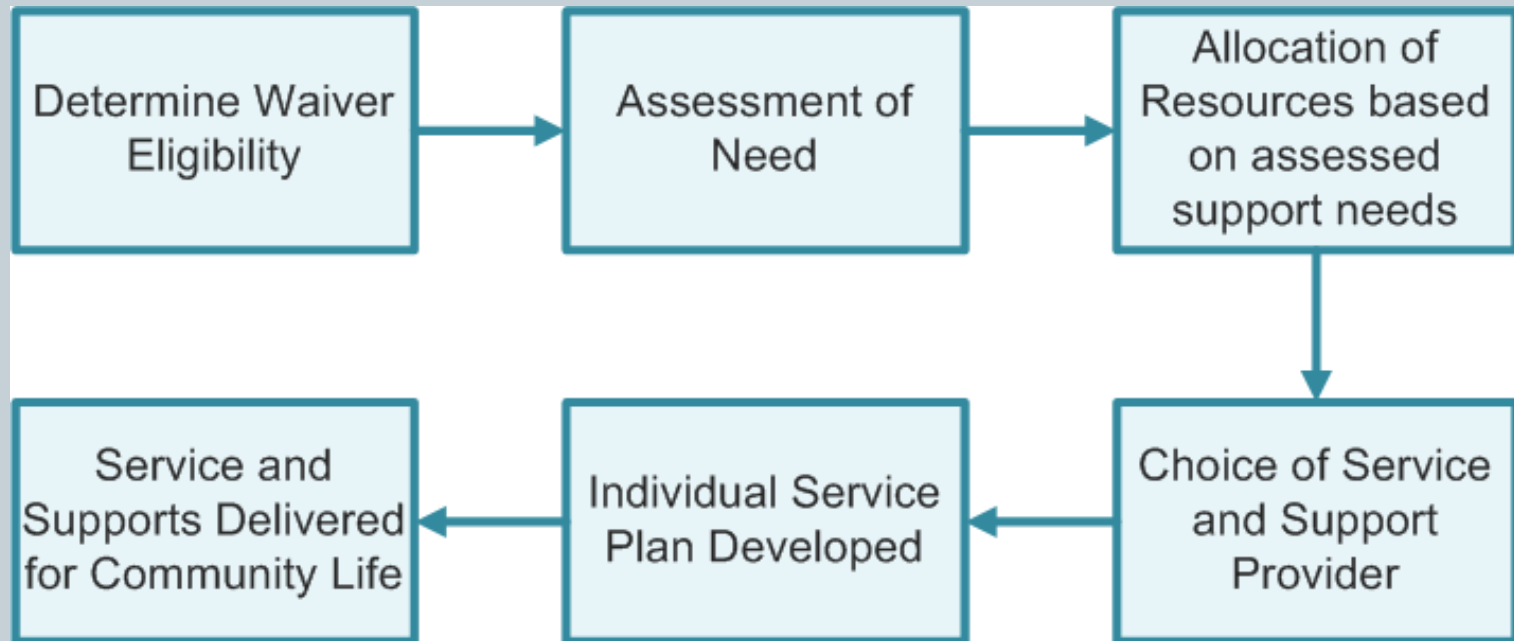
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While on planning
Family Support
Respite
Program 400 (Continuing)
Day Services
(CAG-Prevoc)
Residential Services
Community Living
Supports
Respite
Behavior Supports
Supported Employment

Current Eligibility and DD Service Enrollment Process

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NOW & COMP Waiver Services

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Community Residential Alternative*	Support Coordination
Community Guide	Specialized Medical Supplies
Community Living Support	Vehicle Adaptation
Respite	Environmental Accessibility Adaptation
Community Access	Behavioral Supports Consultation
Prevocational Services	Transportation
Supported Employment	Adult Physical Therapy
Natural Support Training	Adult Occupational Therapy
Individual Directed Goods & Services	Adult Speech and Language Therapy
Specialized Medical Equipment	Financial Support Services

NOTE * Community Residential Alternative is only available in the COMP Waiver

Services in Both Waivers

- Adult Occupational Therapy – these services address the occupational therapy needs of the adult participant that result from his or her developmental disabilities.
- Adult Physical Therapy – these services address the physical therapy needs of the adult participant that result from his or her developmental disabilities.
- Adult Speech and Language Therapy – these services address the speech and language therapy needs of the adult participant that result from his or her developmental disabilities.
- Behavioral Supports Consultation – these services are the professional level services that assist the participant with significant, intensive challenging behaviors that interfere with activities of daily living, social interaction, work or similar situations.

Services in Both Waivers

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- Community Access – these services are designed to assist the participant in acquiring, retaining, or improving self-help, socialization, and adaptive skills required for active participation and independent functioning outside the participant's home or family home.
- Community Guide – these services are only for participants who opt for participant direction and assist these participants with defining and directing their own services and supports and meeting the responsibilities of participant direction.
- Community Living Support – these services are individually tailored supports that assist with the acquisition, retention, or improvement in skills related to a participant's continued residence in his or her family home.

Services in Both Waivers

- Environmental Accessibility Adaptation – these services consist of physical adaptations to the participant's or family's home which are necessary to ensure the health, welfare, and safety of the individual, or which enable the individual to function with greater independence in the home.
- Individual Directed Goods and Services – these services are not otherwise provided through Medicaid State Plan but are services, equipment or supplies identified by the participant who opts for participant direction and his or her Support Coordinator or interdisciplinary team.
- Financial Support Services – these services are provided to assure that participant directed funds outlined in the Individual Service Plan are managed and distributed as intended.

Services in Both Waivers

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- Natural Support Training – these services provide training and education to individuals who provide unpaid support, training, companionship or supervision to participants.
- Prevocational Services – these services prepare a participant for paid or unpaid employment and include teaching such concepts as compliance, attendance, task completion, problem solving and safety.
- Respite – these services provide brief periods of support or relief for caregivers or individuals with disabilities and include maintenance respite for planned or scheduled relief or emergency/crisis respite for a brief period of support for a participant experiencing a crisis (usually behavioral) or due to a family emergency.

Services in Both Waivers

- Specialized Medical Equipment – this equipment consists of devices, controls or appliances specified in the Individual Service plan, which enable participants to increase their abilities to perform activities of daily living and to interact more independently with their environment.
- Specialized Medical Supplies – these supplies consist of food supplements, special clothing, diapers, bed wetting protective chunks, and other authorized supplies that are specified in the Individual Service Plan.
- Support Coordination – these services are a set of interrelated activities for identifying, coordinating, and reviewing the delivery of appropriate services with the objective of protecting the health and safety of participants while ensuring access to needed waiver and other services.
- Supported Employment – these services are only supports that enable participants, for who competitive employment at or above the minimum wage, is unlikely absent the provision of supports, and who, because of their disabilities, need supports to work in a regular work setting.

Services Available in one Waiver

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- Community Residential Alternative – these services are targeted for people who require intense levels of residential support in small group settings of four or less or in host home/life sharing arrangements and include a range of interventions with a particular focus on training and support in one or more of the following areas: eating and drinking, toileting, personal grooming and health care, dressing, communication, interpersonal relationships, mobility, home management, and use of leisure time. (ONLY AVAILABLE IN COMP)

SCOPE OF SERVICES

The Regional Offices provide the following services and functions for the Division of DD:

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- **Clinical and Behavioral Services**
 - Intake and Evaluation
 - Consultation and Technical Assistance
 - Behavioral Training
- **Case Management**
 - Planning List
 - State Services
- **Community Transition**
- **Quality Improvement Health & Safety Monitoring**
- **Provider Contract Compliance**
- **Manage NOW & COMP Waivers and State Funded Service Funding**

Clinical and Behavioral Services

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- **Intake and Evaluation**
 - Intake Screenings
 - Eligibility Determination
 - Follow Up Contacts with Families
 - Service Enrollment
 - Community Outreach & Education
- **Consultation & Technical Assistance**
- **Clinical Assessments**
- **Behavioral Training**



Intake and Evaluation

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- Process DD services eligibility applications
- Conduct face to face intake screenings with individuals and families.
- Make follow up calls with families for incomplete applications or application inquiries.
- Manage eligibility determination and related correspondence.

Intake and Evaluation (continued)

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- Ensure environmental health and safety for every individual in the community.
- Assist with Supports Intensity Scale (SIS) appeals.
- Complete Clinical Assessments:
 - Level of Care Assessments for NOW and COMP Waiver Eligibility
 - Annual and updates as needed
 - Perform Psychological Evaluations

Community Outreach & Education

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- I& E Team member facilitate public presentations on developmental disabilities services (Schools, Fairs, Town Hall Meetings and Law Enforcement, and other Community Agencies).
- Participate with interagency network collaboration and initiatives.



Consultation and Technical Assistance

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- Clinicians provide consultation and TA with provider agencies and support coordination agencies.
- Upon request, provider agencies receive intensive support/training through Peer Review Visits and Behavior Analyst follow-up.



Case Management Services

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Case management services is provided for individuals on the short term planning list by Planning List Administrator (PLAs) and for individuals receiving state funded services by State Service Coordinators (SSCs).



Case Management Services

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PLA Case Management

- The Planning List Administrator plays a vital role in advocating for individuals to receive waiver and state services, allowing them to live and participate in community settings.
- The PLA is also responsible for monitoring the health and safety of DD individuals who are waiting for services by maintaining regular contact.
- The PLA is required to make these face-to-face visits according to Medicaid guidelines.

Case Management Services

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PLA Case Management (continued):

- Assisting persons on the planning list to access Federal and State funded DD services.
- Identifying providers and developing Individual Service Plans (ISP's).
- Support individuals with ID/DD who are eligible for Medicaid in gaining and coordinating access to necessary care and services to meet their needs
- Assist individuals with ID/DD in applying for SSI and providing advocacy in appeals.

Case Management Services

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State Service Coordinator (SSC) Case Management

- SSC travel a monthly average of 1500 miles to monitor and support the needs of these individuals and their families.
- Monitor by the review of documents at points of service as prescribed by the ISP (site visit requirements met and document).
- Assist people with ID/DD who are eligible for Medicaid in gaining and coordinating access to necessary care and services to meet their needs.
- SSC are also responsible for the conversion of individuals from State dollars to waiver dollars.

Community Transition Services

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- Community Transition Services are coordinated by the Community –Based & Hospital–Based Case Expeditors (CE).
- The CEs work with PLAs and I & E Clinicians to ensure the following transition activities are carried out:
 - Complete Person-Centered Descriptions (PCD)
 - Facilitate transition meetings for individuals leaving the state hospital
 - Serve as the Regional/Division point of contact for transition

Community Transition Services

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- Provide TA & training on exceptional rates to providers.
- Assist individuals, providers, and stakeholders in linkages related to community and/or natural support connections.
- Conduct pre and post site visits of community placements identified for individuals moving from state hospitals to community settings.



Quality Improvement



Health & Safety Monitoring

Staff responsible for this function are Health & Safety Quality Managers (HQM) and BCBAs

- Aggregate state-wide monitoring report information to create a regional monthly and quarterly quality performance report
- Conducts health and safety reviews of providers and individuals
- Monitors Support Coordination Ratings
- Provides Technical Assistance to Providers around health and safety issues, crisis response system, etc.

Waiver & State Funding Management

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- Waiver and state funding management is the primary responsibility of the Operations Analyst (OA) who carry out the following job functions:
 - Authorizes eligible individuals to participate in DD waiver and other programs.
 - Makes recommendations to region or division concerning operations.
 - Maintains liaison with counterparts throughout the state and within the Division of DD.

Provider Contract Compliance

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Oversight of the contract requirements are monitored for compliance by the following entities:

- Support Coordinator
- Provider Compliance Unit
- External Audits
- Regional Office