IDD Connects Training:
Support Coordination Agencies

BE **D·B·H·D·D**

Georgia Department of Behavioral Health & Developmental Disabilities

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Division of Developmental Disabilities

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D·B·H·D·D

Today's Topics

- **Adult Therapy Services**
  - ➢Therapy Service "Bundle" Overview
  - ➢ISP Development (Service Summary)
  - ➢Prior Authorization Development

- **Prior Authorization Development**
  - ➢End Dating Service Lines & Unit Adjustments

- **ISP Service Summary**
  - ➢Deleting Services Process

- **Updating Addresses (Demographics)**
  - ➢Smarty (Formerly SmartyStreets)

Adult Therapy Services
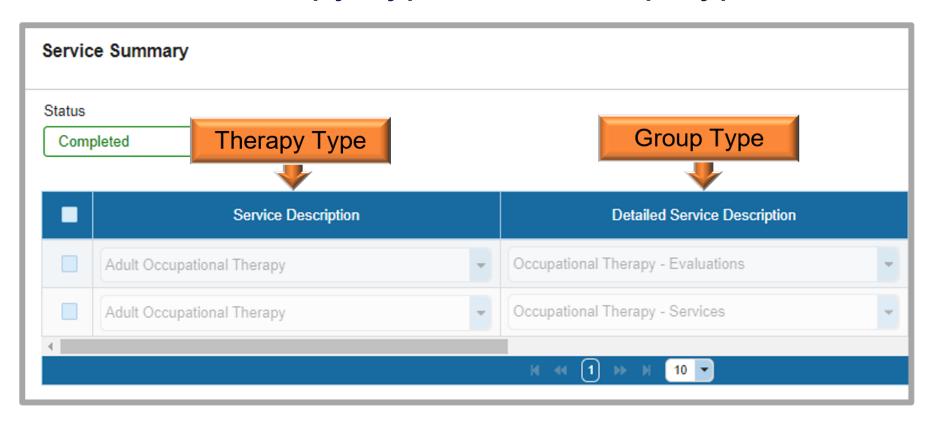
Therapy Service "Bundle" Overview

Adult Therapy Services will not be approved and authorized as independent services but within a "bundle" based on a unique 'Therapy Type' and 'Group Type'.
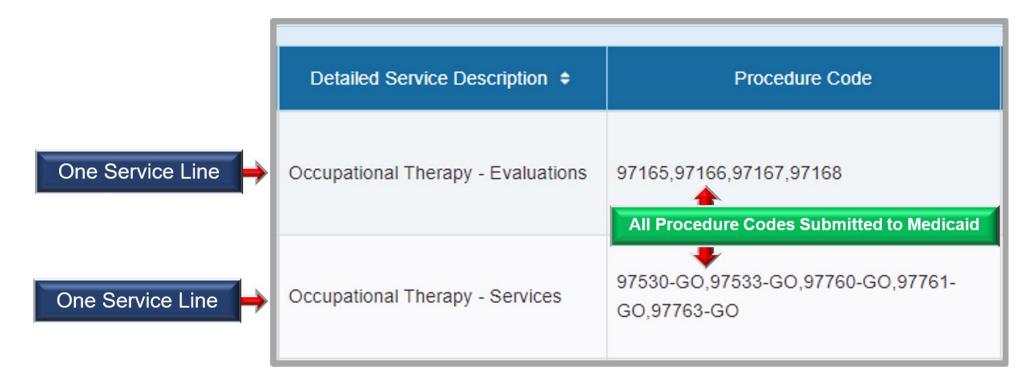
Service Example: **Adult Occupational Therapy Services**

THERAPY TYPE	GROUP TYPE	SERVICE CODE	WAIVER SERVICE NAME
OCCUPATIONAL	Evaluation	97165	Adult OT Evaluation - Low Complexity
OCCUPATIONAL	Evaluation	97166	Adult OT Evaluation - Moderate Complexity
OCCUPATIONAL	Evaluation	97167	Adult OT Evaluation - High Complexity
OCCUPATIONAL	Evaluation	97168	Adult OT Re-Evaluation
OCCUPATIONAL	Service	97530-GO	Adult OT Therapeutic Services
OCCUPATIONAL	Service	97533-GO	Adult OT Sensory Integrative Techniques
OCCUPATIONAL	Service	97760-GO	Adult Orthotic and Prosthetic Fitting and Training
OCCUPATIONAL	Service	97761-GO	Prosthetic Training
OCCUPATIONAL	Service	97763-GO	Orthotic and Prosthetic Check Out

ISP Development (Service Summary)

Adult Therapy Services will not be approved and authorized as independent services but within a "bundle" based on a unique 'Therapy Type' and 'Group Type'.

Prior Authorization Development

Each Adult Therapy Service line will contain all the procedure codes for the corresponding 'Group Type'. The procedure codes will be submitted to Medicaid (GAMMIS) and billable when rendered.

Detailed Service Description ⇅	Procedure Code
Occupational Therapy - Evaluations	97165,97166,97167,97168
	All Procedure Codes Submitted to Medicaid
Occupational Therapy - Services	97530-GO,97533-GO,97760-GO,97761-GO,97763-GO

One Service Line ➡ (Occupational Therapy - Evaluations)

One Service Line ➡ (Occupational Therapy - Services)

Prior Authorization Development

Medicaid/GAMMIS State View

Line Item												
Line Item	WIS Line Num	Requested Units	Requested Dollars	Authorized Units	Authorized Dollars	Category of Service	Rendering Provider ID		Diagnosis	ICD Version	Status	Status Date
01		1	$0.00	1	$44.40	681	000111222A	MCD			APPROVED	02/01/2022

-Procedure Codes-

Procedure Code	Modifier 1	Modifier 2	Modifier 3	Modifier 4	NDC
97165	← GAMMIS WEB PORTAL PROCEDURE CODE - PROVIDER VIEW				
97166					
97167	ADDITIONAL PROCEDURE CODES FOR BILLING - NOT VISIBLE IN THE WEB PORTAL				
97168					

All 4 procedure codes visible to State users (GAMMIS)

Prior Authorization Development

Medicaid/GAMMIS Web Portal Provider View

Line Items

PA Line Item	1	**Status**	APPROVED	**Rendering Provider** ACME THERAPY, LLC
		COS Code	681	**Category of Service** CHSS/COMP
From DOS	02/10/2022			**Tooth**
Through DOS	02/09/2023			**Quadrant**
Most Recent DOS Paid				**Surface** OCCUPATIONAL THERAPY - EVALUATIONS
Units Allowed	1	**Amount Allowed**	$44.40	
Units Used	0.000	**Amount Used**	$0.00	
Max Monthly Units	0	**Max Monthly Amount**	$0.00	
Max Daily Units	0	**Authorized Rate**	$67.21	

Procedures

PA Line Item	(Procedure	Description)	(Modifier 1 Description)	(Modifier 2 Description)	(Modifier 3 Description)	(Modifier 3 Description)	NDC
01	97165	WAIVER SERVICE, NOS	M/CAID CARE LEV 4 STATE DEF			OCCUPATIONAL THERAPY - EVALUATIONS	

Only 1 of 4 procedure codes visible to providers (97165)

Prior Authorization Development: A Tale of Two Rates

IDD Connects uses two different rate methodologies for prior authorization development. For each therapy 'Group Type', the **lowest** rate within the "bundle" will be used to calculate the authorized amount. Only one rate can be associated with each "bundle".

UNITS ✖ RATE = AUTHORIZED AMOUNT

OCCUPATIONAL SERVICES	
PROCEDURE CODE	UNIT RATE
97530-GO	$28.23
97760-GO	$27.38
97761-GO	$24.98
97533-GO	$24.46
97763-GO	$23.39

← RATE USED FOR CALCULATION

Prior Authorization Development: A Tale of Two Rates

By using the *lowest* rate within the "bundle" we can maximize the highest amount of hours or sessions available within the annual maximum for Adult Therapy Services.

OCCUPATIONAL SERVICES				
PROCEDURE CODE	UNIT RATE	UNITS	HOURS	ANNUAL MAXIMUM
97530-GO	$28.23	191	47	$5,400.00
97760-GO	$27.38	197	49	$5,400.00
97761-GO	$24.98	216	54	$5,400.00
97533-GO	$24.46	221	55	$5,400.00
97763-GO	$23.39	231	57	$5,400.00

Prior Authorization Development: A Tale of Two Rates

To ensure that all the rates within the "bundle" are reimbursable, we'll send the **_highest_** to Medicaid (GAMMIS). Providers will bill using the rate associated with the service rendered.

OCCUPATIONAL SERVICES		
PROCEDURE CODE	**UNIT RATE**	
97530-GO	$28.23	RATE SUBMITTED TO MEDICAID
97760-GO	$27.38	
97761-GO	$24.98	
97533-GO	$24.46	
97763-GO	$23.39	RATE USED FOR CALCULATION

Speech & Language Therapy: A Tale of Two Rates

SPEECH/LANGUAGE EVALUATIONS

PROCEDURE CODE	UNIT RATE	
92523	$163.81	RATE SUBMITTED TO MEDICAID
92610	$117.54	
92607	$109.28	RATE USED FOR CALCULATION

SPEECH/LANGUAGE SERVICES

PROCEDURE CODE	UNIT RATE	
92507-GN	$62.53	RATE SUBMITTED TO MEDICAID
92609	$54.75	
92526	$44.66	RATE USED FOR CALCULATION

Physical Therapy: A Tale of Two Rates

PHYSICAL THERAPY EVALUATIONS		
PROCEDURE CODE	UNIT RATE	
97161-GP	$69.34	RATE SUBMITTED TO MEDICAID
97162-GP	$69.34	
97163-GP	$69.34	
97164-GP	$47.14	RATE USED FOR CALCULATION

PHYSICAL THERAPY SERVICES		
PROCEDURE CODE	UNIT RATE	
97112-GO	$27.07	RATE SUBMITTED TO MEDICAID
97110	$25.91	RATE USED FOR CALCULATION

Occupational Therapy: A Tale of Two Rates

OCCUPATIONAL THERAPY EVALUATIONS		
PROCEDURE CODE	UNIT RATE	
97165	$67.21	RATE SUBMITTED TO MEDICAID
97166	$67.21	
97167	$67.21	
97168	$44.40	RATE USED FOR CALCULATION

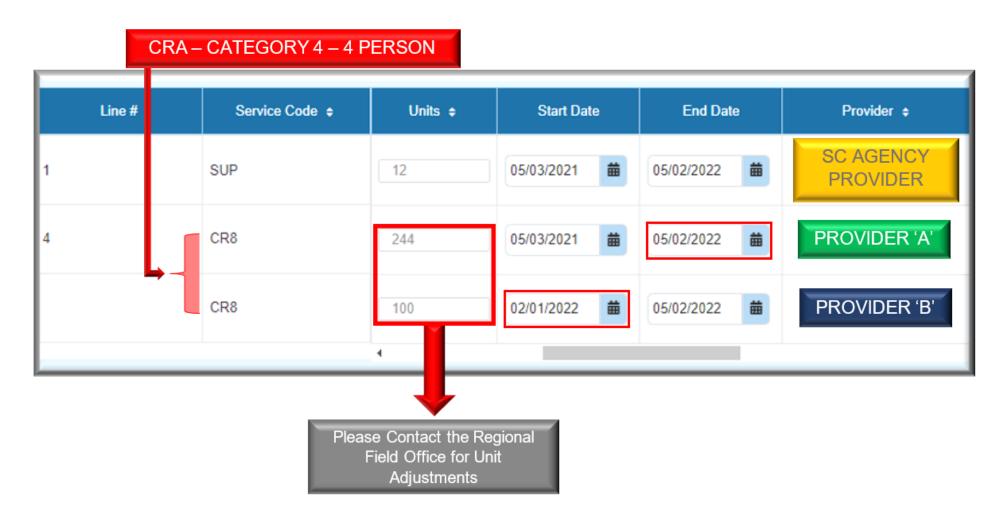| OCCUPATIONAL THERAPY SERVICES		
PROCEDURE CODE	UNIT RATE	
97530-GO	$28.23	RATE SUBMITTED TO MEDICAID
97760-GO	$27.38	
97761-GO	$24.98	
97533-GO	$24.46	
97763-GO	$23.39	RATE USED FOR CALCULATION

Adult Therapy Services: Policy & Rates

For additional information regarding Adult Therapy Services, please review Part III of the NOW/COMP policy. All waiver services rates are listed in Appendix A of the NOW/COMP policy:

➢ www.mmis.georgia.gov
➢ Provider Information
➢ Provider Manuals
➢ Comprehensive Supports Waiver Program Chapters 1300-3600
➢ New Options Waiver Program

Prior Authorization Development

End Dating Service Lines & Unit Adjustments

A process for updating copied service lines...

ISP Service Summary
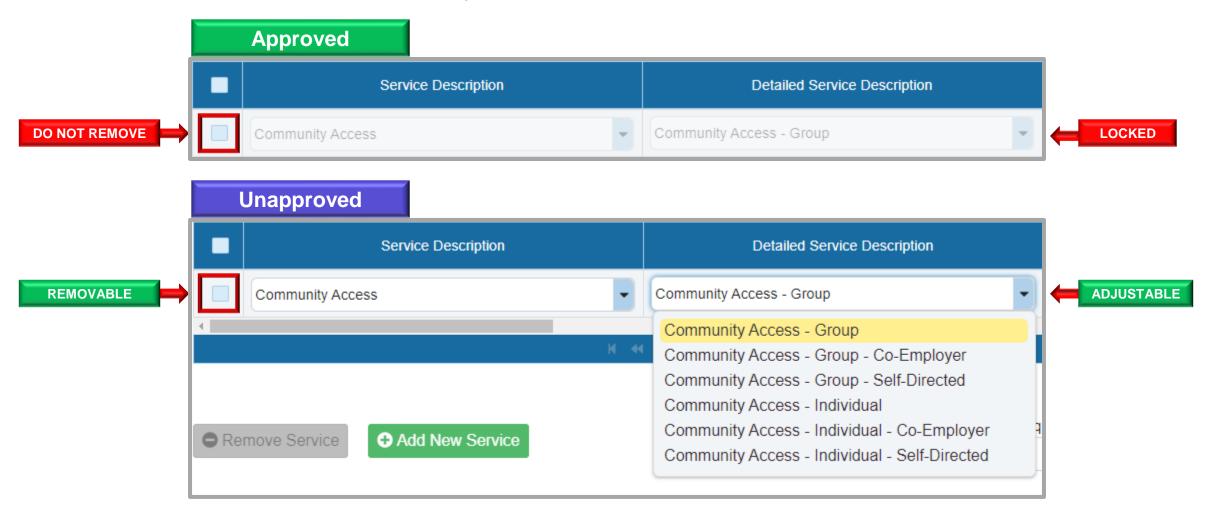
ISP Service Summary & Prior Authorization Connection

6 Common Reasons for ISP Service Summary Lines Adjustments/Removal

➢ A recommendation from an evaluation

➢ Moving funding from one service to another service

➢ Mid-year provider changes

➢ An incorrect service approval

➢ A service no longer wanted by the participant/individual

➢ Moving from traditional service delivery to participant direction (PD) or vice versa

Key Tip: Services approved in the Service Summary should not be removed while processing a Version Change (ISP Amendment/Update).
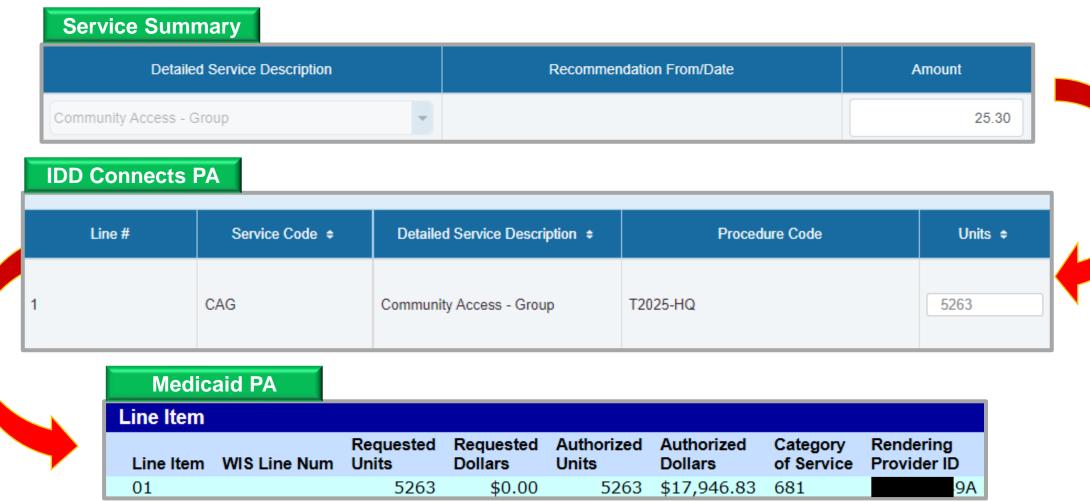
ISP Service Summary & Prior Authorization Connection

Service Summary Lines: Approved and Unapproved

Approved

☐	Service Description	Detailed Service Description
☐	Community Access	Community Access - Group

DO NOT REMOVE ➡ | ⬅ LOCKED

Unapproved

☐	Service Description	Detailed Service Description
☐	Community Access	Community Access - Group

REMOVABLE ➡ | ⬅ ADJUSTABLE

Community Access - Group
Community Access - Group - Co-Employer
Community Access - Group - Self-Directed
Community Access - Individual
Community Access - Individual - Co-Employer
Community Access - Individual - Self-Directed

⊖ Remove Service   ⊕ Add New Service

ISP Service Summary & Prior Authorization Connection

"The Connection"

Service Summary

Detailed Service Description	Recommendation From/Date	Amount
Community Access - Group		25.30

IDD Connects PA

Line #	Service Code ⇕	Detailed Service Description ⇕	Procedure Code	Units ⇕
1	CAG	Community Access - Group	T2025-HQ	5263

Medicaid PA

Line Item							
Line Item	WIS Line Num	Requested Units	Requested Dollars	Authorized Units	Authorized Dollars	Category of Service	Rendering Provider ID
01		5263	$0.00	5263	$17,946.83	681	9A

"The Connection": Common PA Errors

Duplicate Line

General Description: A Medicaid system error notification that targets two or more service lines containing the *same procedure code/modifier*, **same *provider Medicaid ID*** and the *same or overlapping date(s) of service*.

Line #	Procedure Code	Start Date	End Date	Provider Medicaid ID
1	T2025-HQ	01/01/2021	12/31/2021	123456789AA
2	T2025-HQ	01/01/2021	12/31/2021	123456789AA

Status Reason

Status Reason ✕

Error Code	Error Description
085	Duplicate details on PA. Can Not Update

"The Connection": Common PA Errors

Overlapping PA

General Description: A Medicaid system driven error notification that targets an incoming PA for a member with ***existing waiver PA*** currently in the system with the ***same or overlapping date(s) of service***.

IDD PA Number	PA Status	Funding Source	Effective Date	Expiration Date
11111	Rejected	COMP	05/01/2021	12/31/2021
22222	Approved	NOW	01/01/2021	12/31/2021

Status Reason

Status Reason

Error Code	Error Description
076	Overlapping Waiver PA found

Overlapping PA Continued

General Description: A Medicaid system driven error notification that targets an incoming PA for a member with *existing waiver PA* currently in the system with the *same or overlapping date(s) of service*.

IDD PA Number	PA Status	Funding Source	Effective Date	Expiration Date
11111	Rejected	COMP	05/01/2021	12/31/2021
22222	Approved	NOW	01/01/2021	04/30/2021

Medicaid PA Service Line			
Line Status	Funding Source	Effective Date	Expiration Date
Removed from IDD Connects	NOW	01/01/2021	12/31/2021

Recommendations from Evaluations

Recommendations from evaluations can often result in a version change or appear in the Service Summary while a version change is being completed for reasons outside of a clinical recommendation. The recommendations can also target an approved services that is currently in the Service Summary. The original, approved service(s) should not be removed in case of a service duplication. The original, approved service can be adjustment, 'Amount', 'Frequency' and/or 'Duration of Service' to capture the elements of the recommendation.

Detailed Service Description			Recommendation From/Date	Amount
Community Access - Group	APPROVED			5.00
Community Access - Group	DUPLICATE		EVAL - Behavioral - 05/18/2021	20.00

Recommendations from Evaluations Continued
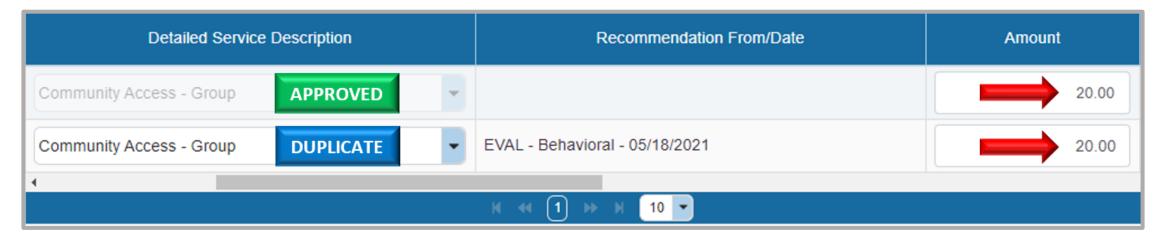
Step 1: Identify the duplicate service line.

Detailed Service Description			Recommendation From/Date	Amount
Community Access - Group	APPROVED	▾		5.00
Community Access - Group	DUPLICATE	▾	EVAL - Behavioral - 05/18/2021	20.00

◄ |◄ ◄◄ [1] ►► ►| 10 ▾

Step 2: Review and compare the 'Amount' for both lines.

Detailed Service Description			Recommendation From/Date	Amount
Community Access - Group	APPROVED	▾		➡ 5.00
Community Access - Group	DUPLICATE	▾	EVAL - Behavioral - 05/18/2021	➡ 20.00

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Recommendations from Evaluations Continued

Step 3: Increase the amount on the approved line.

Detailed Service Description	Recommendation From/Date	Amount
Community Access - Group **APPROVED** ▾		➡ 20.00
Community Access - Group **DUPLICATE** ▾	EVAL - Behavioral - 05/18/2021	➡ 20.00

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Step 4: Remove the duplicate line.

Detailed Service Description	Recommendation From/Date
Community Access - Group **APPROVED** ▾	
Community Access - Group **DUPLICATE** ▾	EVAL - Behavioral - 05/18/2021 **REMOVE**

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Service Summary: Line Removal Presentation

Updating Addresses

IDD Connects Address Validation Tool: Smarty

IDD Connects Address Validation Tool: Smarty

Please be sure the 'Save' your information after updating each address.

Questions