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BULLETIN

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## IMPORTANT ANNOUNCEMENTS

### NOW & COMP Waiver Claims Appendix K Family Caregiver Hire CMS COVID-19 Stakeholder Engagement Call

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#### NOW & COMP Waiver Claims



This is a reminder to all NOW and COMP providers regarding the submission of claims. For most providers, timely filing is six months from the month of service (MOS) rendered by the provider. The Department of Community Health (DCH) in conjunction with Gainwell Technologies (previously known as DXC Technology) details specifics regarding submission of claims in a training presentation titled "**New Biller/Remittance Advice Presentation**". This presentation can be found by [clicking here](#).

Please review this training presentation and submit any questions to your Gainwell Provider Representative. Gainwell's Provider Representative contact information is located at the end of the training.

Thank you for your continued dedication to the people we serve,

**Ron Wakefield, Director**  
**Division of Developmental Disabilities**

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#### Appendix K Operational Guidelines for Family Caregiver Hire



During the authorized period for Appendix K, DBHDD allows for the temporary hiring of family caregivers who live in the home with the individual receiving services through the NOW or COMP Medicaid Waiver. As indicated in the [Appendix K Operational Guidelines for the NOW and COMP Waiver Programs Response to COVID-19 Pandemic, 11/25/2020 Version 4.0](#), released on 11/25/20, **no new family caregiver hires will be allowed after December 28, 2020.**

Family caregivers hired (in accordance with the above Operational Guidelines) on or before December 28, 2020 will continue to be authorized until the expiration of Appendix K (currently set for February 28, 2021). All required enrollment forms and documentation for new family caregiver hires must be fully and properly submitted on or before December 28, 2020. For more information on Family Caregiver hires, please review section C.6. of the Appendix K

## **CMS ANNOUNCEMENT**

### **COVID-19 Stakeholder Engagement Call**

The Centers for Medicare and Medicaid Services (CMS) hosts varied recurring stakeholder engagement sessions to share information related to the agency's response to COVID-19. These sessions are open to members of the healthcare community and are intended to provide updates, share best practices among peers, and offer attendees an opportunity to ask questions of CMS and other subject matter experts.

CMS COVID-19 Office Hour Calls provide an opportunity for hospitals, health systems, and providers to ask questions of agency officials regarding CMS's temporary actions that empower local hospitals and healthcare systems. The call details are below. Conference lines are limited so we highly encourage you to join via audio webcast, either on your computer or smartphone web browser.

Call recordings and transcripts are posted on the CMS podcast page [available here](#).

Next Office Hours Call:

**Tuesday, December 22nd at 5:00 – 6:00 PM Eastern**

Toll Free Attendee Dial In: 833-614-0820; Access Passcode: 3968359

[Audio Webcast link](#)

For the most current information including call schedules, please [click here](#).

To keep up with the important work the White House Task Force is doing in response to COVID-19 [click here](#).

For information specific to CMS, please visit the [Current Emergencies Website](#).

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## **Office of Provider Relations**

**Senior Provider Relations Manager**

Carole Crowley

**Provider Relations Manager**

Sharon Pyles

For Provider Relations inquiries,  
please contact us at

[DBHDD.Provider@dbhdd.ga.gov](mailto:DBHDD.Provider@dbhdd.ga.gov).



**BE WELL, WEAR A MASK &  
WASH YOUR HANDS!**

