
BE INFORMEDNETWORK
BULLETIN

IMPORTANT UPDATE

Appendix K Operational Guidelines

The **Appendix K Operational Guidelines for the NOW and COMP Waiver Programs Response to COVID-19 Pandemic** have been revised effective November 25, 2020 and can be found in the DBHDD policy **COVID-19 2020: DBHDD Community Developmental Disability Services Policy Modifications - 11/25/2020**. Specifically, see Section C.11 for updates regarding Intensive Support Coordination and Support Coordination visitations. For any questions regarding the Appendix K Operational Guidelines, please contact our Provider Relations team via the **Provider Issue Management System (PIMS)**.

Please note the Appendix K remains in effect and DBHDD will continue to provide updates to our valued network.

Thank you for your continued dedication to the people we serve,

Ron Wakefield, Director
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**BE WELL, WEAR A MASK &
WASH YOUR HANDS!**

