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**BE INFORMED**NETWORK  
BULLETIN

## IMPORTANT ANNOUNCEMENTS

### Behavioral Health Billing Guidance Group Services Telehealth Allowances I/DD Webinar on Thursday

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#### BEHAVIORAL HEALTH Community Support Team & Community Support Individual Billing Guidance

DBHDD has recently been made aware there are billing issues with Community Support Team (CST) and Community Support Individual (CSI) when it is delivered and billed via the telehealth allowance as set forth in DBHDD's communication on March 14 (Revised March 19), 2020. Upon research with our partners at the Department of Community Health (DCH) and the Georgia Collaborative ASO, these are programming anomalies which occurred Fall 2017, but due to limited telemedicine volume, were never discovered until the COVID-19 telehealth allowances were enacted.

The assessment and solution guidance for each service are offered in the memo available by [clicking here](#).

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#### BEHAVIORAL HEALTH Group Services & Telehealth Allowances

Based on reflections from the provider network regarding emerging practice experience, effective May 11, 2020, DBHDD will remove the "no more than 6 participants" restriction related to the provision of behavioral health groups conducted via telehealth. DBHDD will allow agencies, along with their clinicians, to consider the service model and targeted participants, exercising their best clinical judgement in designing the ratio of practitioner to individuals served. However, the ratio must comply with the ratio that exists in the current service guidelines within the [DBHDD Community Behavioral Health Provider Manual](#).

DBHDD will also now allow for blended group modalities (for instance, some individuals attending group in person and some joining group via Zoom). Again, the practitioner to individuals-served ratio that exists within current service guidelines must be adhered to. Again, this should be considered only when the agency and clinician have given consideration to the participants needs and capacities as well as the subject for the group, tolerance for technology, etc. A graphic representation of this is provided below.



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## I/DD APPENDIX K WEBINAR & Community Settings Reopening Guidance

The DBHDD Division of I/DD will be hosting a Webex discussion about Appendix K as well as the DBHDD Community Settings Reopening Guidance. This meeting is for DBHDD network providers. Please plan to join this information session.

**Date: Thursday, May 21, 2020**  
**Time: 10:00am – 11:30am**

**NOTE:** This session will utilize the Webex webinar online conferencing system. Webex allows participants to log on to a website from their computer, view the facilitators information online, while listening to the facilitator through the use of a simultaneous telephone conference call.

All participants must use the link below to register for the webinar. Additionally, please note that it is strongly encouraged that you join the webinar at least 15 minutes prior to the start time to ensure that you do not experience any connectivity issues. Although all attendees will be muted, the chat box will be functional, and all attendees are encouraged to ask questions and share thoughts through the interactive chat. The facilitator will allot time for Q&A at the end of the presentation.

**Registration is quick and easy online, [click here to register](#).**

Questions? Please email [DBHDDLearning@dbhdd.ga.gov](mailto:DBHDDLearning@dbhdd.ga.gov).

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DBHDD invites you to participate in our **2x2 Series: Daily Self-Care Tips and Support for Health Care and Emergency Response Workers**. These WebEx events are designed to provide daily self-care tips and support for health care and emergency response workers. Each session will provide attendees with mental health tips about managing stress, grief, work/life balance, and wellness.

**NOTE:** The sessions will use the WebEx webinar online conferencing system. WebEx allows participants to log on to a website from their computer and view the facilitator's information online, while listening to the facilitator through the use of a simultaneous telephone conference call.

Below is the date, time, session title and registration link for the next five sessions (the password for each session is "2by2"):

- **May 18, 2020 2:00 to 2:30 p.m.: 2x2 Series: A Guided Meditation Exercise**
- **May 19, 2020 2:00 to 2:30 p.m.: 2x2 Series: Crafting Your Mental Health**
- **May 20, 2020 2:00 to 2:30 p.m.: 2x2 Series: How to Use Your Personality as a Hint to the Best Self-Care**
- **May 21, 2020 2:00 to 2:30 p.m.: 2x2 Series: Mindfulness Techniques to Manage Stress - Part 2**
- **May 22, 2020 2:00 to 2:30 p.m.: 2x2 Series: Personal Wellness: Prioritize You!**



If you cannot attend the live sessions, each one will be recorded and available for review on the DBHDD website: <https://dbhdd.georgia.gov/2x2-series>.

All participants must use the links below to register for the 2x2 sessions. Additionally, please note that it is strongly encouraged that you join the webinar 10-15 minutes prior to the start time to ensure that you do not experience any connectivity issues. Although all attendees will be muted, the chat box will be functional, and all attendees are encouraged to ask questions and share thoughts through the interactive chat. The facilitator will allot time for Q&A at the end of the presentation.

**Questions?** Please email [DBHDDLearning@dbhdd.ga.gov](mailto:DBHDDLearning@dbhdd.ga.gov).

## Office of Provider Relations

### Director

Lynn Copeland

### Senior Provider Relations Manager

Carole Crowley

### Provider Relations Managers

Sharon Pyles

Tim Strickland

Lisa Sweat



For Provider Relations inquiries, please contact us at [DBHDD.Provider@dbhdd.ga.gov](mailto:DBHDD.Provider@dbhdd.ga.gov)

**BE WELL**

