
BE INFORMEDNETWORK
BULLETIN

IMPORTANT ANNOUNCEMENTS

COVID-19 REPORTING REMINDERS

EVV UPDATE

COVID-19 REPORTING REMINDERS

With the increase in COVID-19 cases, the Office of Incident Management and Compliance would like to remind Providers of the requirement to report via **Image** all incidents of confirmed positive cases of Coronavirus for all individuals and staff, regardless of whether they work directly with individuals.



When entering positive Coronavirus test results for staff, to protect their health information, please enter staff as John or Jane Doe with his/her DOB.

For the I/DD population, please report exposures of individuals to people who have been confirmed positive for Coronavirus. Exposures are reportable, regardless of personal protective equipment (PPE) usage, if the individual was in close contact with someone who tested positive. For instance, if people live together or interact at a day program, they are likely considered “exposed.”

In the case of a death related to COVID-19, please report the death as you usually would, and indicate incident type 922. Please also report COVID-19 related deaths of agency staff.

Please note, it is not necessary to submit a separate incident report for each individual who was exposed or tested positive at the same location.

For example:

- If five individuals in I/DD services are exposed to a positive staff member at the same day program, it is not necessary to submit five or six different incident reports. One incident report can be submitted capturing the five individuals who were exposed and the one staff who tested positive.
- If six individuals at the same BHCC/CSU location test positive at the same time, six separate reports are not needed. One report can be submitted with the information for all six positive people.

If a COVID-19 case has already been reported by another service provider, it is not necessary for another provider to also report the same case.

For example:

- The day program provider should report instances where individuals were exposed or tested positive from attending the day program. If they have done so, the residential

provider does not also need to make a report.

For more information on COVID-19 reporting requirements please review the previous documents that were communicated with the Provider Network by clicking the links below.

**COVID-19 REPORTING
REQUIREMENTS 3/24/20**

**COVID-19 REPORTING
UPDATES 8/17/20**



**GEORGIA DEPARTMENT
OF COMMUNITY HEALTH**

EVV UPDATE FOR I/DD PROVIDERS

Based on information received from the Department of Community Health (DCH) over 75% of Electronic Visit Verification (EVV) applicable providers have registered as of the registration deadline. The remaining 25% include providers who may no longer be providing EVV applicable Medicaid services but have not yet deactivated their Medicaid Provider number with DCH. That 25% also includes some providers who still need to register. DCH is continuing to conduct outreach to ensure those who need to register have access to information and resources and are aware of the next deadline, which is:

- **August 31, 2021** – All providers are required to have employees added as users into their chosen EVV solution and successfully submit at least one EVV-related claim for each applicable Medicaid Provider number. To successfully submit a claim, aides and caregivers will have to use and capture visit data using EVV.

These deadlines are intended to help encourage and increase adoption and usage leading up to the October 1, 2021 mandatory claims edit. DCH will continue to communicate to providers via emails, banner messages, town halls, and phone calls.

1. DCH will continue to host monthly town halls. [Please click here for the scheduled September and October dates](#). We have added a third date in September anticipating increased questions close to October 1.
2. The Georgia EVV Call Center information for tech support and the upcoming deadline dates are outlined on the EVV provider page [HERE](#).
3. We continue to find that providers are asking questions related to the Netsmart system before completing the recommended training outlined in the provided checklists. Please review the [“Georgia EVV Program Training Registration How-to Guide”](#) which outlines recommended trainings and how to register.

More information is available on the [DCH EVV website](#). Additionally, for any issues or questions please contact evv.medicaid@dch.ga.gov.

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BE WELL

