

Nationally Certified Crisis Training Providers*

*The following information is intended as a resource and not an endorsement of any particular crisis curriculum. There are other curriculums that may also be utilized, these are just a few that are currently in use in Georgia. Please use this as a resource if you are seeking the best fit for a crisis curriculum at your agency. **Please note**

DBHDD policy prohibits the use of prone restraint.

	Crisis Prevention Institute (CPI)	Professional Crisis Management Association (PCMA)
Contact Information	Phone: 888-426-2184 Email: info@crisisprevention.com Website: crisisprevention.com	Phone: 954-746-0165 Email: carter@pcma.com (Drew Carter, Director of Marketing and Sales) Website: crisisintervention.com
Target populations and excluded populations	No excluded populations.	For most populations, not including individuals who are medically fragile or have significant physical impairments.
How do you get training for your staff or become an instructor?	CPI uses a train-the trainer model. Providers can send their staff to any of the scheduled regional trainer trainings listed on the website or CPI can arrange a training specifically for an organization or group of organizations.	PCMA uses a train-the trainer model. Providers can send their staff to any of the scheduled regional trainer trainings listed on the website or PCMA can arrange a training specifically for an organization or group of organizations.
How do you contact trainers in Georgia?	Trainers cannot train other provider agencies so there is not a list of trainers available	PCMA keeps a data-base of all instructors nation-wide and can put agencies in contact with trainers near them.
Certification Process	<p>Trainers: Two-day blended instructor certification or Two-day blended instructor certification (NCI:Trauma) for first time instructors.</p> <p>Practitioners: This training covers the same components as the trainer training and practitioners must demonstrate competency of each skill.</p>	<p>Trainers: Training is a 4 day initial process to train non-physical interventions and de-escalations as well as physical techniques which includes passing a written and practical exam, and verbal and practical training to competence. Instructors in training have to then complete a one time co- training experience; typically PCMA tries to do the co-training right after the initial training. If it isn't possible to do the co-training experience right after the initial training, PCMA can find another trainer in the area to facilitate the training.</p> <p>Practitioners: Initial training in non-physical interventions lasts 6 hours. Length of certification for various levels of hands on procedures lasts from 14-22 hours.</p> <p>Trainers: \$1695 per instructor, \$1375 per instructor at PCMA headquarters</p> <p>Practitioners: Training varies with each outside trainer, based on cost of travel, accommodations, etc. The initial certification for practitioners has a base price of \$30 for the training materials and certification scoring process.</p>
Cost	<p>Trainers: Two-day blended instructor certification \$3699 per instructor or Two-day blended instructor certification (NCI:Trauma) \$4799 per instructor.</p> <p>Practitioners: Cost of workbook per staff.</p>	<p>Trainers: Annually (there is a 3-month grace period) Re-certification is a two-day annual process. For trainers who come to the PCMA facility: \$145. For trainers at other locations: \$395-\$445 may vary according to cost of travel, accommodations, etc.</p> <p>Practitioners: Annually-\$17. Recertification for the practitioner is a seven-hour annual process.</p>
How often will people need to be re-certified?	<p>Trainers: Every 2 years</p> <p>Practitioners: Every 6-12 months, but at least annually.</p>	<p>Trainers: Annually (there is a 3-month grace period) Re-certification is a two-day annual process. For trainers who come to the PCMA facility: \$145. For trainers at other locations: \$395-\$445 may vary according to cost of travel, accommodations, etc.</p> <p>Practitioners: Annually-\$17. Recertification for the practitioner is a seven-hour annual process.</p>
Additional materials required to purchase or use on a regular basis	None	None
Other Information	CPI has alignments with CARF and COLA, which support their program. Safety information for biomechanics of restraints is also available. Please contact the company if interested.	PCMA also offers a companion course called "BehaviorTools" that gives in-depth instruction on prevention using behavioral techniques. Please note DBHDD does not permit the use of prone restraint therefore only Practitioner 1 Level of certification may be used.
Safety-Care™ Behavioral Safety Training		
Contact Information	Phone: 855-727-6246 Email: info@qbs.com Website: qbs.com	Phone: 678-480-8269 Email: info@mindsetconsulting.net Website: mindsetinstructortraining.com
Target populations and excluded populations	No excluded populations	No excluded populations
How do you get training for your staff or become an instructor?	SafetyCare uses a train-the trainer model. Providers can send their staff to any of the scheduled trainer trainings in Boston listed on the website or SafetyCare can arrange an on-site training specifically for an organization or group of organizations. In addition, they provide free webinars for crisis management maintenance and information, but those do not certify participants in the use of Safety Care.	Mindset uses a train-the trainer model. Providers can send their staff to any of the scheduled regional trainer trainings listed on the website or Mindset can arrange a training specifically for an organization or group of organizations. Mindset will occasionally train direct care staff directly, but it is more preferred that agencies select trainers within their organizations.
How do you contact trainers in Georgia?	Trainers with a specific agency cannot train other provider agencies so there is not a list of trainers available	Trainers cannot train other provider agencies so there is not a list of trainers available

Certification Process	<p>Trainers: Training lasts 3 days, during which participants are trained as if they are going to be staff using the skills, and then they demonstrate their ability to teach it to the group. There are 3 components in the core curriculum. They are incident prevention, incident minimization, and incident management. Incident management involves safety skills (releases, stances, evading, etc.) and safety procedures (holds).</p> <p>Practitioners: This training covers the same components as the trainer training, and practitioners must demonstrate competency of each skill. Practitioner training is 12-16 hours.</p>	<p>Trainers: Training lasts 4 days. Days 1 and 2 are used for teaching the curriculum, day 3 is the opportunity to look at the curriculum like an instructor, and day 4 is for assessment and presentations. During that portion, participants are assigned a portion of the curriculum to teach back to the class.</p> <p>Practitioners: The initial training lasts for 2 days, and is conducted by trainers within provider agencies</p> <p>Trainer: \$1200 at one of their many locations around Georgia.</p> <p>Practitioners: Free. Once the agency has paid to have a trainer on staff, there is no additional cost. The trainer can make copies of the training handouts to distribute to staff during their training.</p> <p>Trainers: \$450 for the first year recertification, after the first year, all other recertification lasts for 2 years and the cost is then \$350</p> <p>Practitioners: Annually</p> <p>MindSet curriculum uses foam mats similar to gym mats for safety during some of their procedures. The agency is responsible for purchasing the mats when one or more of their staff go through the trainer training.</p>
Cost	<p>Trainers: \$1475 per instructor</p> <p>Practitioners: Once the agency has paid to have a trainer on staff, there is no additional cost other than materials.</p> <p>Trainers: Annually. \$475</p> <p>Practitioners: Annually-\$4 They also offer free webinars every other week to help maintain skills.</p>	
How often will people need to be re-certified?		
Additional materials required to purchase or use on a regular basis	<p>Once agency trainers have trained staff, trainers submit their training rosters to Safety Care, and Safety Care issues certificates and conduct free webinars at \$4 per person Every other week to help maintain skills.</p> <p>Safety Care offers 1 hour free webinars on the effectiveness of Safety Care that focus on quantitative data. Also, all trainers within Safety Care are Board Certified Behavior Analysts who also consult in the field.</p>	
Other Information		

	MANDT	SAMA
Contact Information	<p>Phone: 800-810-0755</p> <p>Email: info@mandtssystem.com</p> <p>Website: Mandtssystem.com</p>	<p>Phone: 830-885-5505</p> <p>Email: Lisa.hampton@satorilearning.com</p> <p>Website: https://satorilearning.com/</p>
Target populations and excluded populations	No excluded populations.	No excluded populations.
How do you get training for your staff or become an instructor?	The Mandt System uses a train-the-trainer model. Providers can send their staff to any of the scheduled trainer trainings in Douglas, Georgia listed on the website or The Mandt System can arrange an on-site training specifically for an organization or group of organizations.	Satori Learning Designs offers train the trainer courses for risk management of aggressive behavior. Courses included are SAMA Facilitator, SAMA Facilitator Recertification, SAMA Master Facilitator Course and SAMA Facilitator Program One Virtual Certifications.
How do you contact trainers in Georgia?	The Mandt System website.	The Satori Learning Website
Certification Process	<p>Trainers: This is a 5 level system (Relational, Conceptual, Technical, Advanced, Enhanced Safety) Agencies may choose to which level staff are trained based on their needs. Relational training is a 2 day instructor training. Relational + Conceptual level is a 2 day instructor training + 101 minutes of e-learning. Relational + Conceptual + Technical level is a 4 day instructor training + 101 minutes of e-learning. Advanced level is a 4 day instructor training available after completing Relational, Conceptual and Technical levels. Enhanced safety level is a 1 day instructor training available after completing the advanced level.</p> <p>Practitioners: This training covers the same components as the trainer training, and practitioners must demonstrate competency of each skill.</p>	<p>Trainers: This is a 4 Day video driven course with led by a Master Facilitator. Facilitator candidates learn to perform all of the skills in all four programs, to coach student performance, and to assess student performance. Candidates lead the SAMA Basic Course using a video, Facilitator Manual and Skills Checklist.</p> <p>Practitioners: This training covers the same components as the trainer training, and practitioners must demonstrate competency of each skill.</p>
Cost	<p>Trainers: Relational training \$899 per instructor . Relational + Conceptual level \$1305 per instructor. Relational + Conceptual + Technical level \$1699 per instructor. Advanced level \$2435 per instructor. Enhanced safety level to train a maximum of 10 instructors is a flat fee of \$2500 plus travel expenses. Organization must have at least one Advanced instructor for this training.</p> <p>Trainers: certified for two years</p> <p>Practitioners: certified for one year</p>	<p>Trainers: SAMA Facilitator Certification Four Day Course \$1450</p> <p>SAMA Program One Virtual Course Certification \$350 (4 courses required)</p> <p>Trainers: need to attend a two-day recertification class every two years</p> <p>Practitioners: certified for six months</p>
How often will people need to be re-certified?		
Additional materials required to purchase or use on a regular basis	None	None
Other Information	Also offers Supporting Successful Leadership training which is a 2-3 day private event with cost ranging from \$575 to \$785 per person.	

Marcus Crisis Prevention Program (MCPP)		
Contact Information	<p>Phone: 404-785-9463</p> <p>Email: mcpp@choa.org</p> <p>Website: https://www.marcus.org/autism-training/crisis-prevention-program</p>	
Target populations and excluded populations	MCPP provides high-quality training that focuses on teaching educators, BCBA's, clinicians, OTs, SLPs, therapists, camp counselors, nurses, techs, providers, security, and staff how to safely prevent, manage, and de-escalate crisis situations. No excluded populations.	

How do you get training for your staff or become an instructor?

MCPPI offers both User and Instructor Certifications. An MCPPI Certified Trainer is trained and authorized to utilize the techniques and to train and certify Users at the organization the License agreement was created under. To register for training, staff can email us at mcppi@choa.org, complete our request form provided on our website, or fill out this quick form by clicking on the link below.
Training Request Form We offer monthly training events in Atlanta, GA or we can arrange an on-site training specifically for your organization.

How do you contact trainers in Georgia?

Please contact MCPPI for a list of Trainers within Georgia who may have received prior approval to provide local User Training Events.

Certification Process

MCPPI Certified Trainers: Trainers complete the initial User training course, followed by Trainer training. The entire course length is 4 days in length.

New MCPPI Certified Trainers must be observed by a Marcus-employed MCPPI Master Trainer when conducting their first training. An MCPPI Certified Trainer maintains active certification for **3 years** given they: 1) conduct a minimum of 3 training events within their organization each year and 2) they maintain employment at the organization the License agreement was created under.

Traditional onboarding is about an 8-week process during which we will work with you and your team to build a long-term strategy to achieve your learning and prevention needs.

MCPPI Certified Users: An MCPPI Certified User is trained and authorized to utilize the techniques but is not certified to train others. The length of training would depend on the Training Tier selected by the individual.

Cost

MCPPI Certified Trainers:
• Standard Trainer Training (32 hrs.) - \$2500 per person.
• Additional Caregiver Trainer Training (4 hrs.) - \$350 per person.

MCPPI Certified Users:
• Tier 2 User Training (5 hrs.) – \$300 per person.
• Tier 3 User Training (8 hrs.) – \$500 per person.
• Tier 4 User Training (12 hrs.) – \$900 per person.
• Tier 5 User Training (16 hrs.) – \$1,200 per person

MCPPI Certified Trainers: Every 3 years (16 hours) - \$750 per person

How often will people need to be re-certified?

MCPPI Certified Users: Annually.

To allow for independent training, each MCPPI Certified Trainer is granted access to MCPPI copyrighted training materials, as well as access to the MCPPI Learning Management Software (LMS) currently offered through Docebo®. Materials are stored in our secure cloud account where they can be downloaded and printed at **NO ADDITIONAL COST**. Certified Trainers can also contact MCPPI Master Trainers M – F, 8 am – 5 pm (EST) to conduct debriefings, consultations, and booster sessions. MCPPI has Master Trainers with years of experience in clinical, outpatient, school, inpatient, camp, and medical settings.

Additional materials required to purchase or use on a regular basis

MCPPI understands that staff serve different roles within their organization, so we created training tiers that allow you to choose the level of training that best fits the needs of your program and based upon based on a staff member's contact with potential crises.

Other Information

To allow for independent training, each MCPPI Certified Trainer is granted access to the following MCPPI copyrighted training materials, as well as access to the MCPPI Learning Management Software (LMS) currently offered through Docebo®. Materials are stored in our secure cloud account where they can be downloaded and printed at **NO ADDITIONAL COST**.

Each Certified User that an MCPPI Certified Trainer trains is assigned an Active User License following their first training event. The purpose of this license is to pay for the initial and annual maintenance of their certification/records and the use of MCPPI's industry-leading Learning Management Software (LMS), Docebo. Active User Licenses are purchased annually and assigned to a staff member upon being certified as a User and then reassigned each year following their renewals. The cost for an active user license is **\$15 per license**. A license is assigned to a staff member and is not based on their training level or Tier. A license is also **transferable** within the year.