

# **Interview Skill Development and Practice Day One**

## **Section One - Solution Building Approach**

The Foundation-Case Management Interviewing  
Solution Building Approach to Case Management Interviewing/  
Solution Building Interviewing Tools

## **Section Two – Skill Development and Practice – Engagement**

Engagement Presentation  
Videotaped Role Play- Engagement Interview  
Video Review and Feedback  
Solution Building Interview Tools

## **Section Three – Skill Development and Practice – Investigative Interview**

Investigative Interview Presentation  
Videotaped Role Play –Investigative Interview  
Video Review and Feedback –Parent Interview  
Videotaped Role Play – Collateral Contact Interview  
Video Review and Feedback –Collateral Contact  
Interview

# **Day Two**

## **Section Four – Skill Development and Practice – Defusing Client Anger/Assessment Interviewing**

Defusing Anger Presentation  
Assessment Interviewing Presentation and Solution Building  
Interviewing Tools  
Videotaped Role-Play  
Video Review and Feedback  
Videotaped Role-Play  
Video Review and Feedback

## **Section Five - Skill Development and Practice –Client Progress Interview**

Interviewing for Client Progress presentation  
Videotaped Role Play - Client Progress Interview  
Video Review and Feedback  
Closing Activities and Course Wrap-Up