

Language Counts!!

In the table...

- What types of messages might be communicated by the language on the left?
- For each word, try to identify a more strengths-based term or phrase.
- After you have completed this exercise discuss/review the suggestions.
- Are there other words/phrases that you regularly use that you would like to change to be more strength based? Why?

The Glass Half Empty...The Glass Half Full

Deficit-based Language	Strengths-based, Recovery-oriented Alternative
A schizophrenic, a borderline	
An addict/junkie	
Clinical Case Manager	
Front-line staff/in the trenches	
Substance abuse/abuser	
Suffering from	
Treatment Team	
LMHA Local Mental Health AUTHORITY	
High-functioning vs. Low Functioning	
Acting-out	
Self-help	
Unrealistic	
Denial, unable to accept illness, lack of insight	
Weaknesses	
Unmotivated	
Resistant	
Clinical decompensation, relapse, failure	
Maintaining clinical stability/abstinence	
Untreated alcoholics	
Prevent suicide	
Puts self/recovery at risk	

Content of table derived from the following sources: Tondora and Davidson, 2006; White, 2001; and Meta Services, 2005.

Non-compliant with medications/treatment	
Minimize risk	
Consumer (in addictions community)	
Patient (in mental health community)	
Treatment works	
Treatment system	
Discharged to aftercare	
Enable	
Frequent Flyer	
Dangerous	
Manipulative	
Entitled	
DTO/DTS/GD	
Baseline	
Helpless	
Hopeless	
Grandiose	
User of the system	

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