

DBHDD Community-Based Services  
Awareness Initiative

# DBHDD Region Two

Adult Behavioral Health and  
Developmental Disability Services

As of

**July 1, 2012**

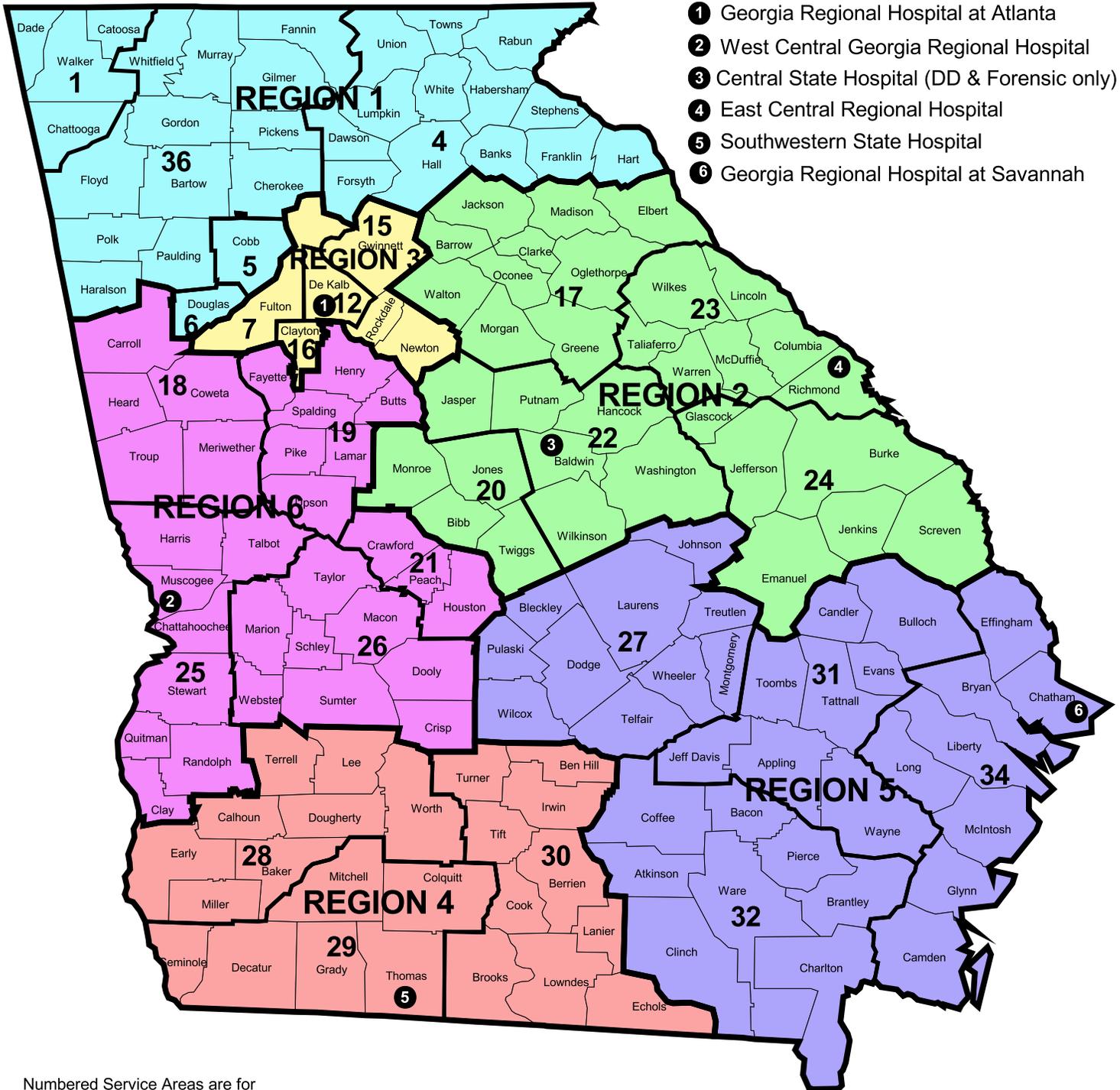
# Georgia Department of Behavioral Health & Developmental Disabilities

## Regional Map with Community Service Areas

### Effective July 1, 2011

#### STATE HOSPITALS

- 1** Georgia Regional Hospital at Atlanta
- 2** West Central Georgia Regional Hospital
- 3** Central State Hospital (DD & Forensic only)
- 4** East Central Regional Hospital
- 5** Southwestern State Hospital
- 6** Georgia Regional Hospital at Savannah



Numbered Service Areas are for identification purposes only.

- |   |  |   |
|---|--|---|
| <ul style="list-style-type: none"> <li>1 - Lookout Mountain Community Services</li> <li>4 - Avita Community Partners</li> <li>5 - Cobb Community Service Board</li> <li>6 - Douglas Community Service Board</li> <li>7 - Fulton County MHDDAD</li> <li>12 - DeKalb Community Service Board</li> <li>15 - View Point Health</li> <li>16 - Clayton Community Service Board</li> <li>17 - Advantage Behavioral Health Systems</li> </ul> | <ul style="list-style-type: none"> <li>18 - Pathways Center for Behavioral &amp; Developmental Growth</li> <li>19 - McIntosh Trail Community Service Board</li> <li>20 - River Edge Behavioral Health Center</li> <li>21 - Phoenix Center Behavioral Health Services</li> <li>22 - Oconee Community Service Board</li> <li>23 - CSB of East Central Ga (Serenity Behavioral Health)</li> <li>24 - Ogeechee Behavioral Health Services</li> <li>25 - New Horizons Community Service Board</li> <li>26 - Middle Flint Behavioral Healthcare</li> </ul> | <ul style="list-style-type: none"> <li>27 - Community Service Board of Middle Georgia</li> <li>28 - Albany Area Community Service Board</li> <li>29 - Georgia Pines Community MHMRSAs Services</li> <li>30 - Behavioral Health Services of South Georgia</li> <li>31 - Pineland Area Community Service Board</li> <li>32 - Satilla Community Service Board</li> <li>34 - Gateway Community Service Board</li> <li>36 - Highland Rivers Community Service Board</li> </ul> |
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## **Region Two DBHDD Office**

The Region Two office for the Department of Behavioral Health and Developmental Disabilities (DBHDD) is one of six regional offices across the state.

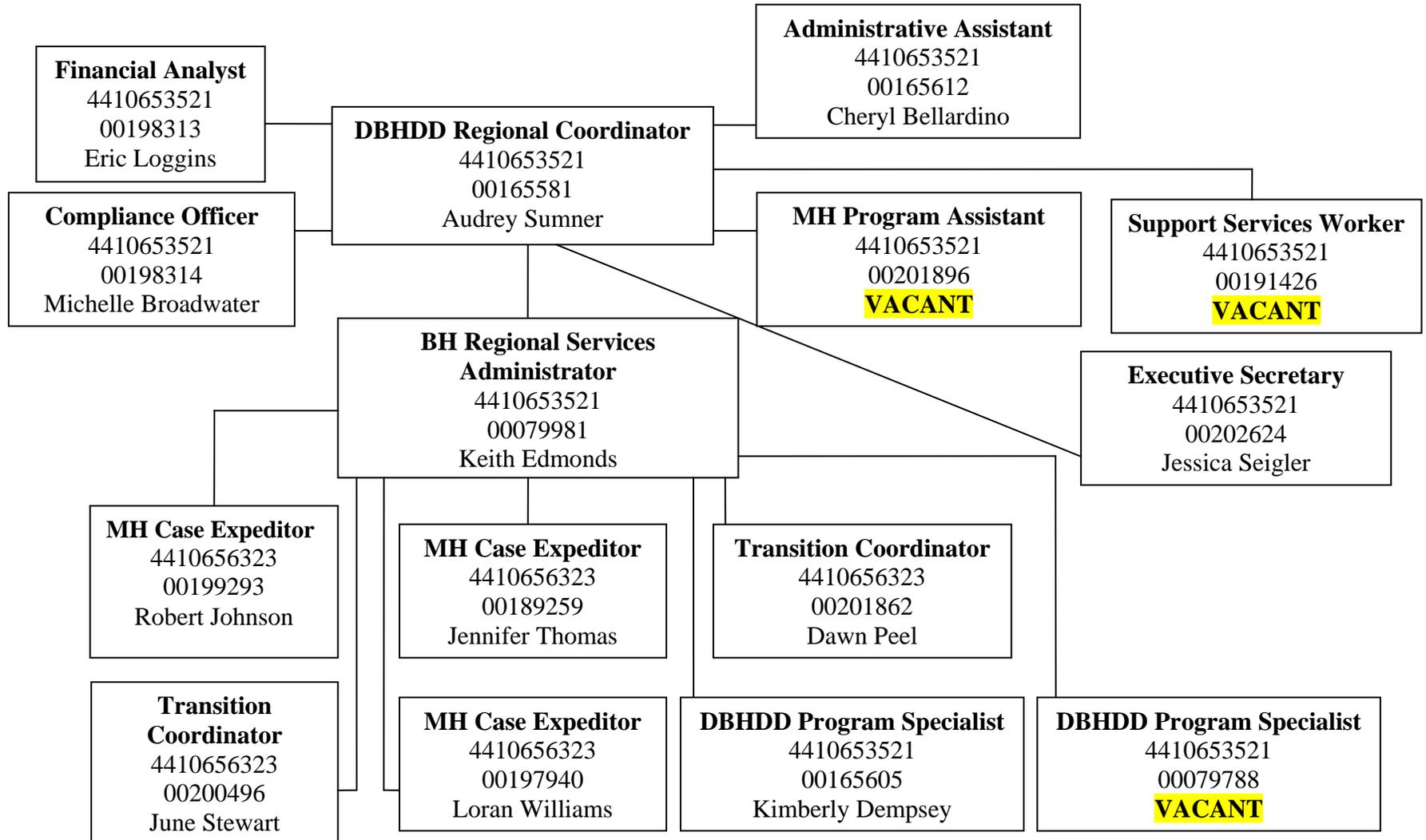
The Region Two office is an administrative field office of the DBHDD. The purpose of the Regional Office is to provide a local presence for the Department, to develop a community based system of care, to enhance community partnerships, and to oversee contracts and monitor the performance of providers who serve people needing treatment or support from the public sector for mental illness, addictive diseases, or developmental disabilities. It is envisioned that a comprehensive and effective community based system of care will meet the needs of people with disabilities without resorting out of home placement or having to access high-end inpatient programs. In addition, the Regional Office provides planning and coordination of its provider network, provides technical assistance, and serves as the point of contact for individuals who may have questions about the service system or difficulties accessing services.

Region Two covers 33 counties in Northeast and Central Georgia. It has a volunteer Regional Planning Board comprised of interested citizens and stakeholders from each of the counties. The Regional Planning Board serves as the formal local body for identifying needs and developing area-specific recommendations to the DBHDD. The Regional Planning Board identifies existing community resources as well as gaps in the service continuum and prepares an annual regional report. Their role in gathering information and informing State officials of the critical needs of the region is very important to the system.

The Region Two office is located in Augusta, Georgia.

**DBHDD Region Two Office**  
3405 Mike Padgett Hwy, Building 3  
Augusta, GA 30906  
Phone: (706) 792-7733  
Fax: (706) 792-7284  
Toll Free: 1-866-380-4835

# DBHDD Region 2 Office - BH



## Full Array of Behavioral Health Services

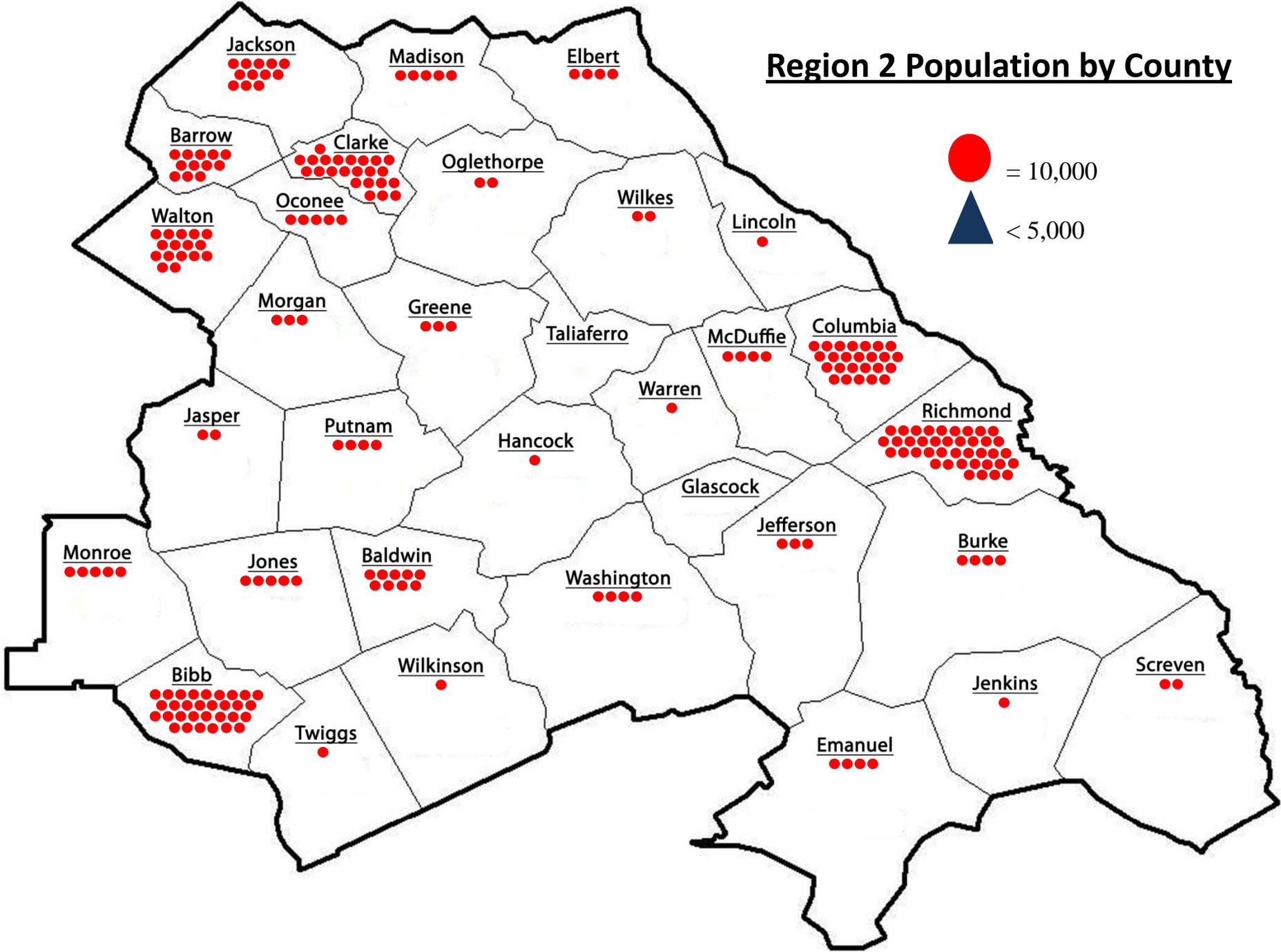
### **CORE Services :**

- Assessment and Service Plan Development
- Crisis Intervention
- Psychiatric Treatment
- Nursing Assessment & Care
- Medication Administration
- Community Support
- Individual, Family, and Group Counseling
- Pharmacy and Lab

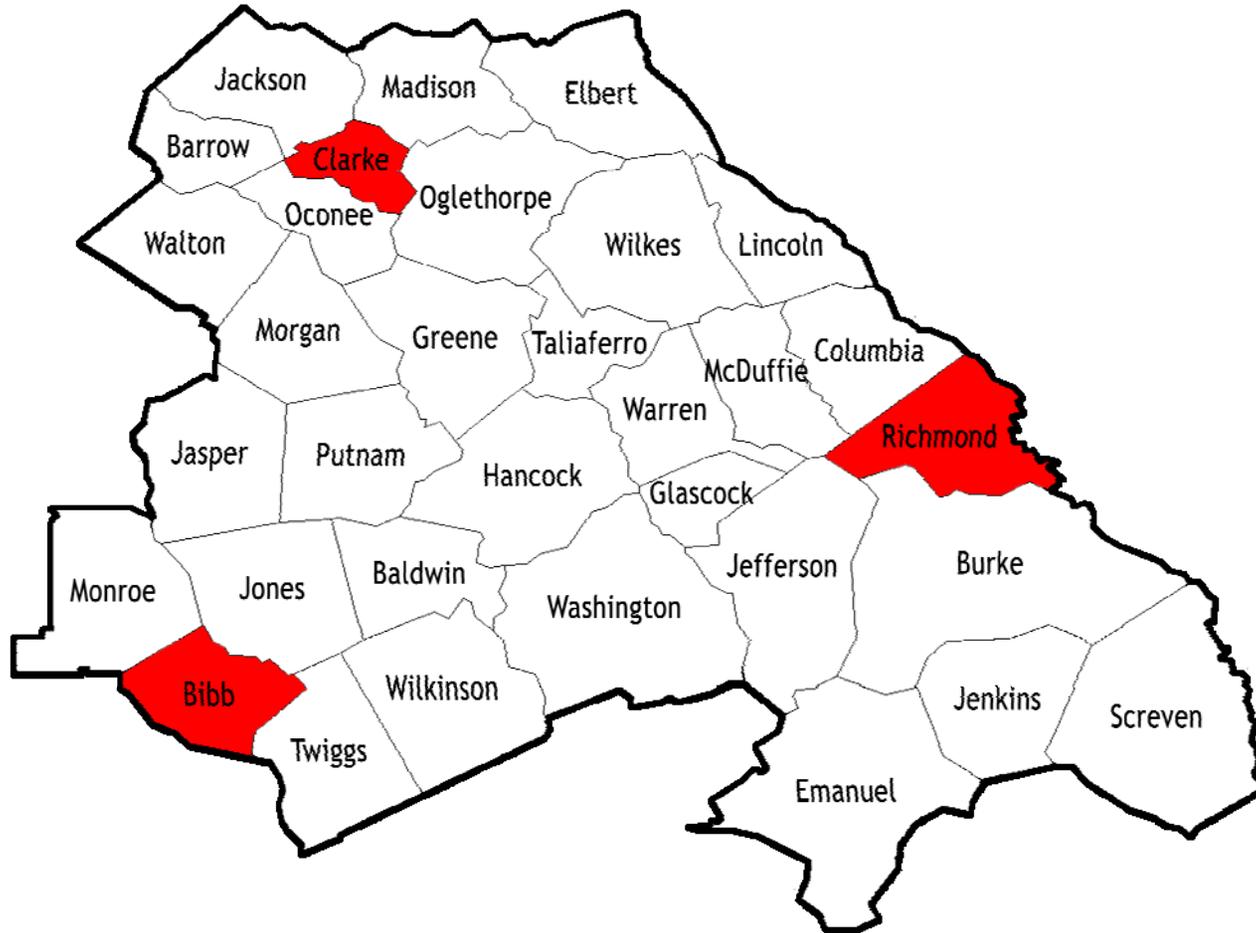
### **SPECIALTY Services:**

- Crisis Stabilization Unit
- Assertive Community Treatment
- Peer Support
- Psychosocial Rehabilitation
- Case Management
- Supportive Employment
- Adult Mental Health Residential Service
- Addictive Diseases Residential Service
- Intensive Addictive Disease Outpatient Program (IOP)

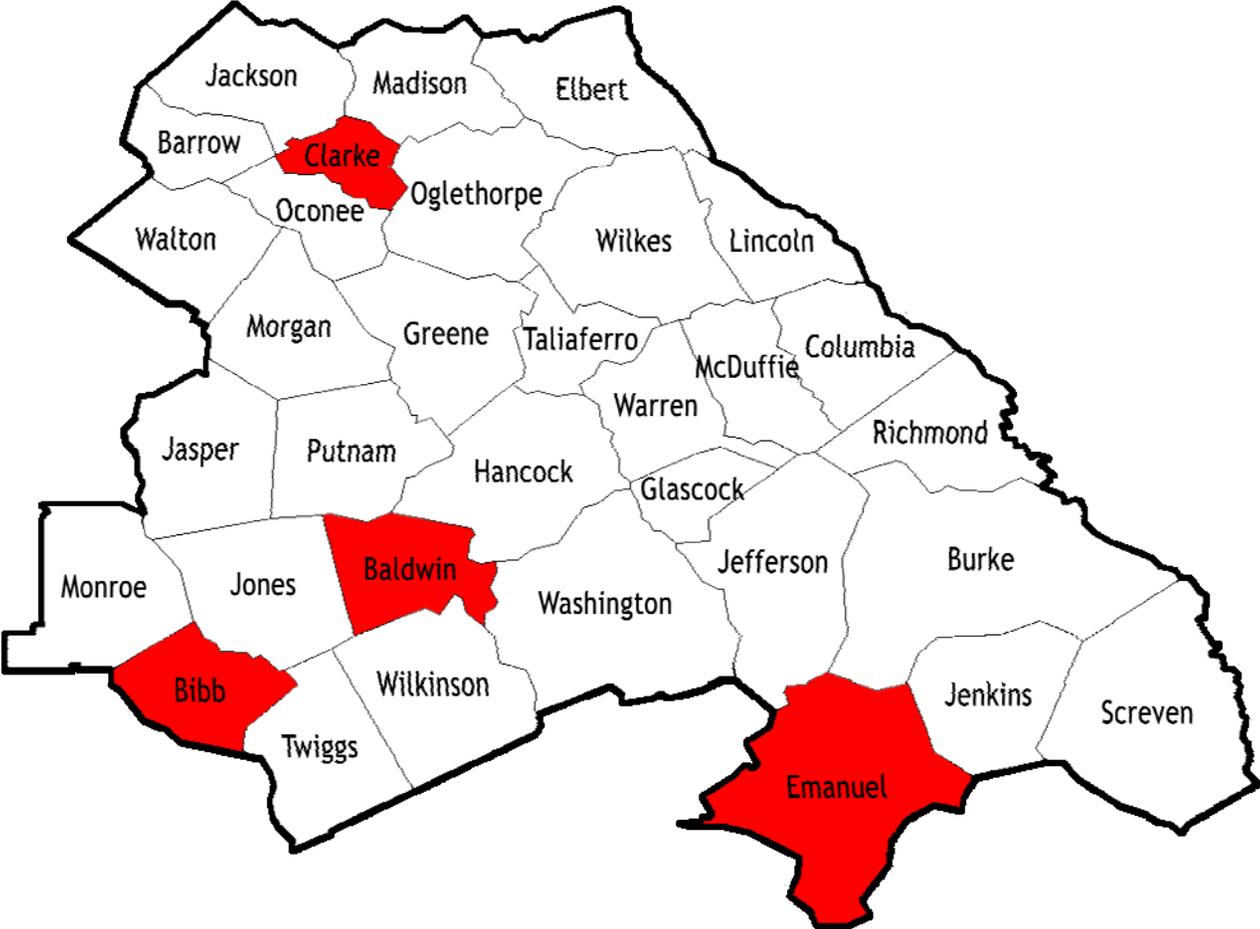
# Region 2 Population by County



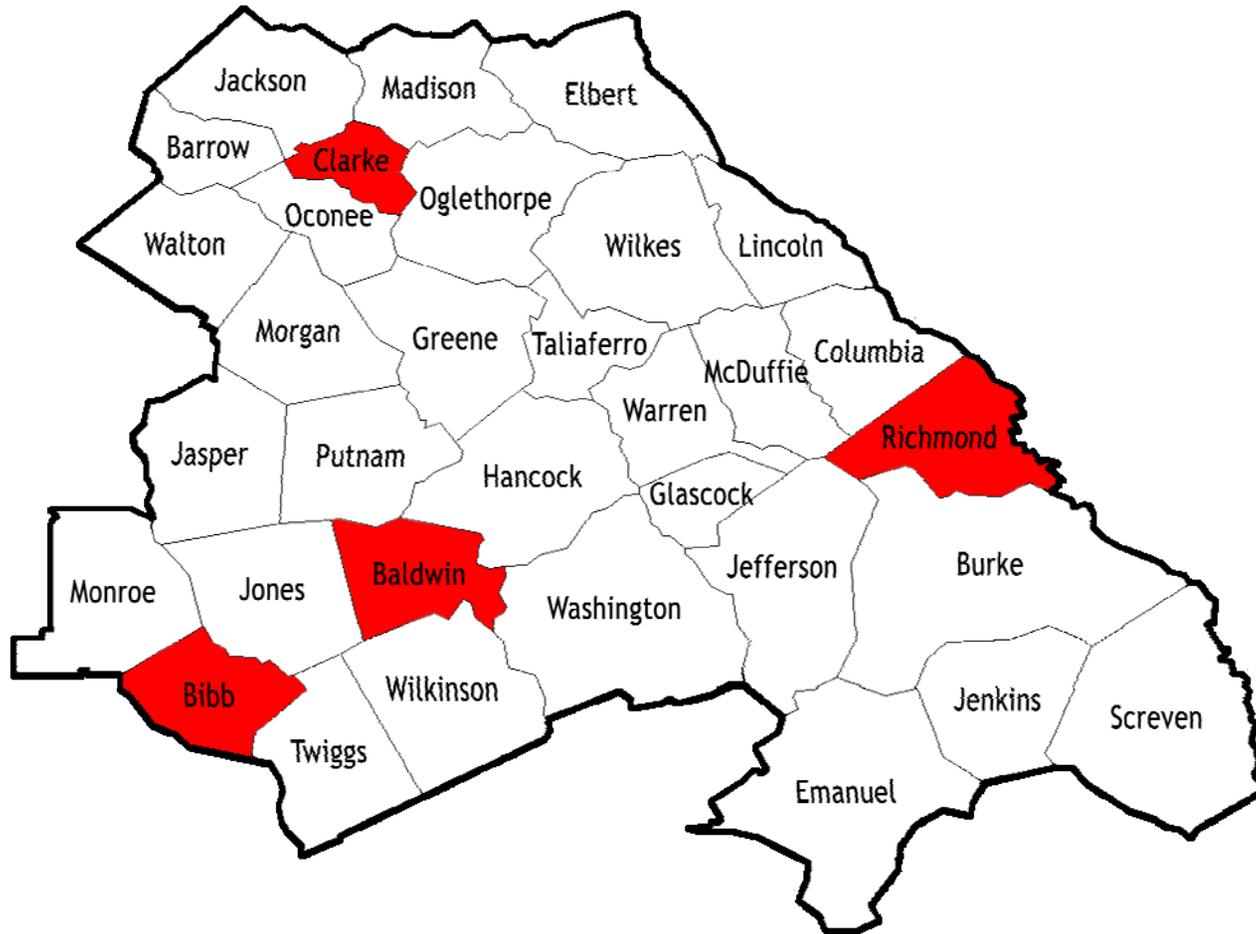
# Crisis Stabilization Units



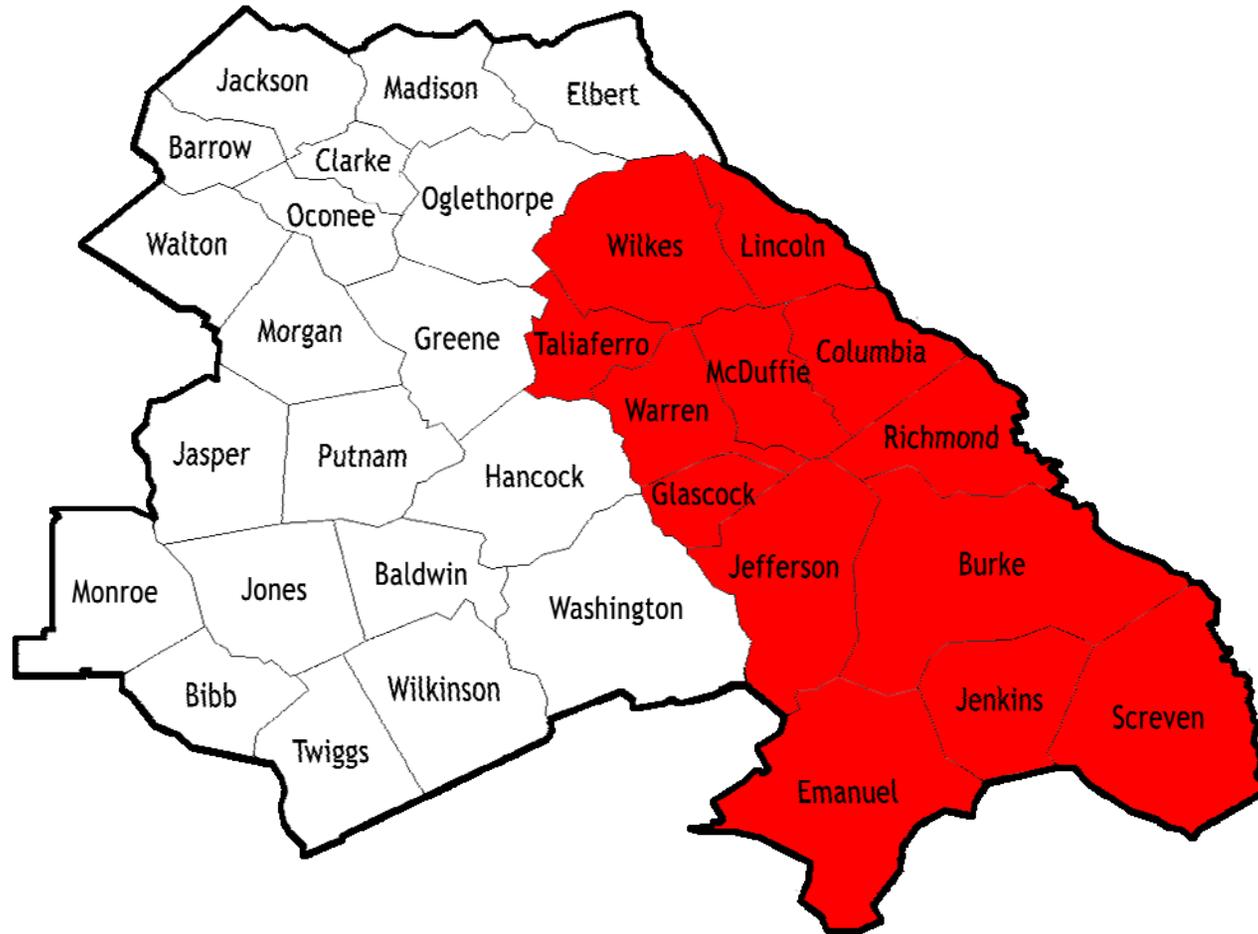
# Adult Addictive Disease Residential Treatment Programs



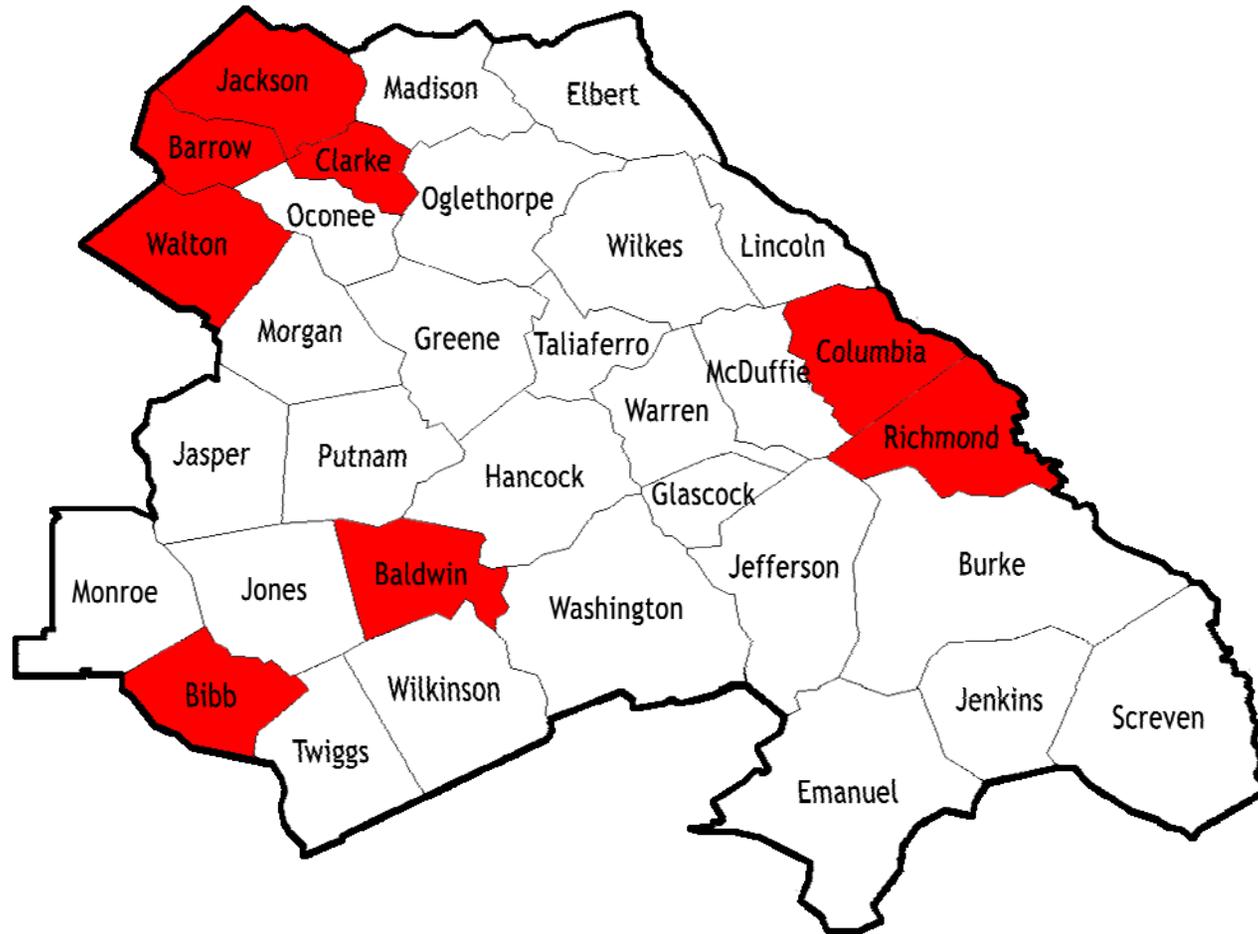
# Women's Ready For Work Residential Programs



# Mobile Crisis Services



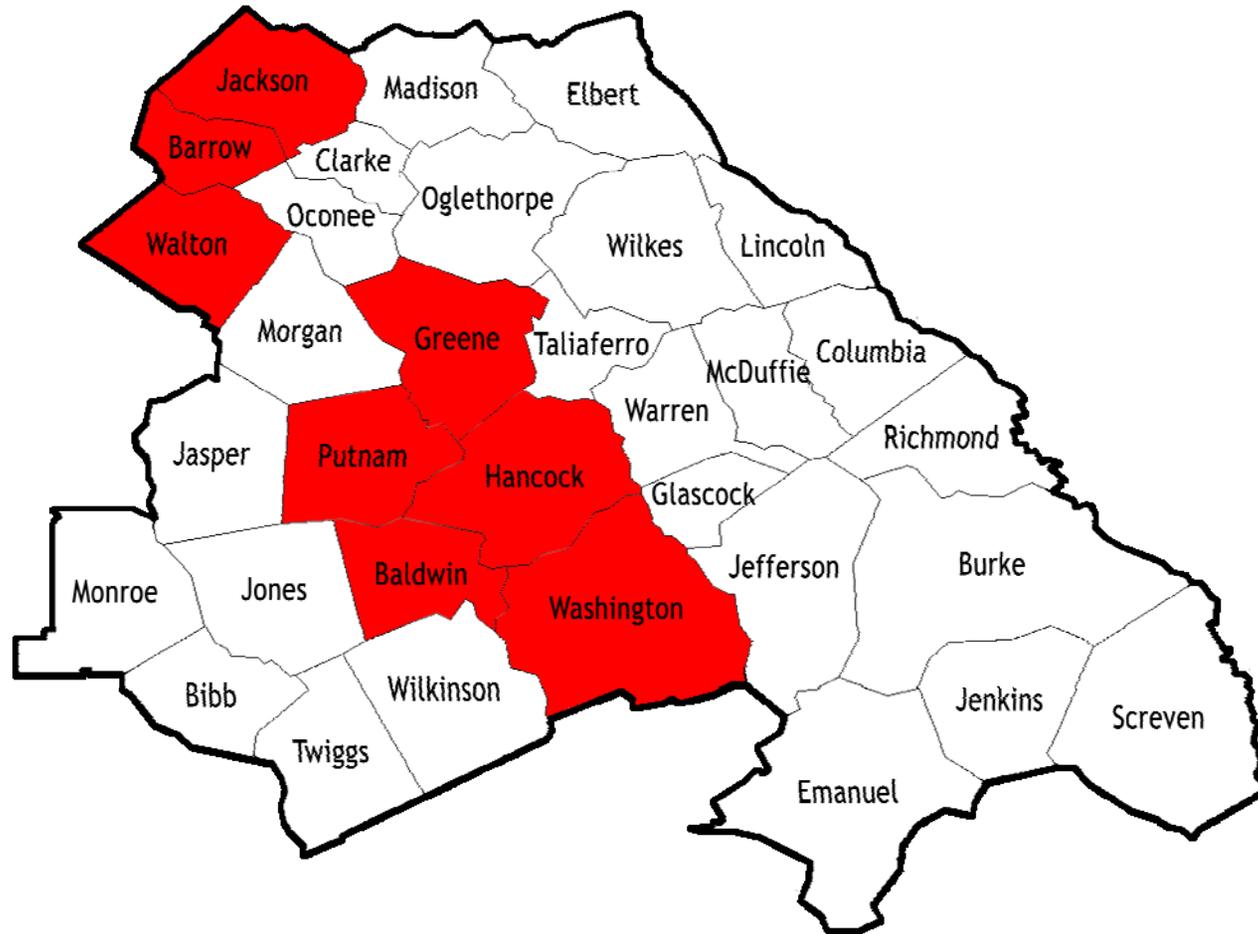
# Assertive Community Treatment



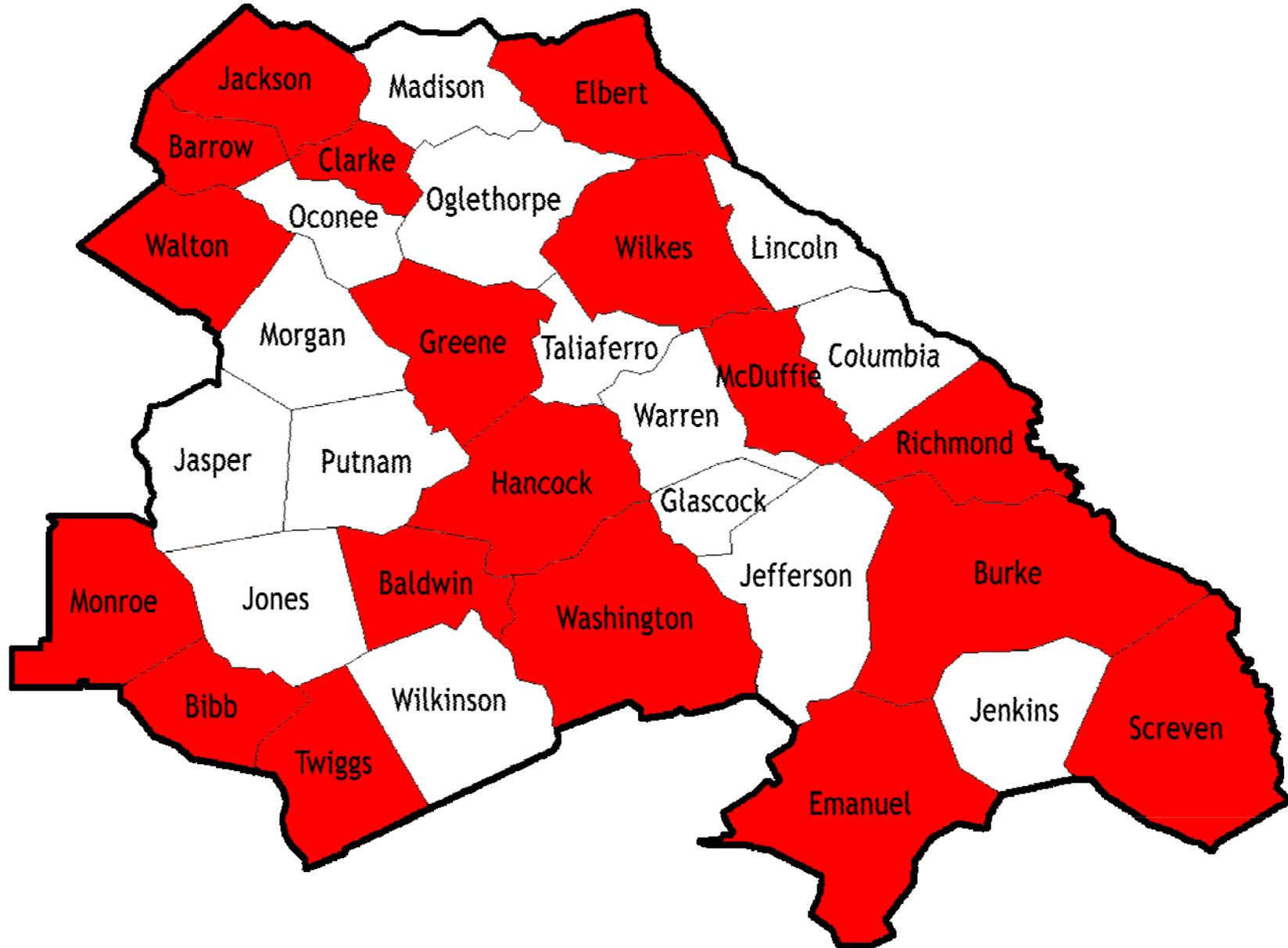
# Crisis Service Center



# Case Management



# Core Clinic Locations



### Region Two Core Clinics

Advantage		
Barrow County Clinic 98 Lanthier Street Winder, GA 30680 770.868.4150	Clarke County Clinic 250 North Main Street Athens, GA 30601 706.389.6767	Intake/Emergency 195-B Miles Street Athens, GA 30601 706.354.3973 Crisis: 800.715.4225
Elbert County Clinic 50 Chestnut Street Elberton, GA 30635 706.549.3182	Greene County Clinic 1040 Silver Road Greensboro, GA 30642 706.453.2301	Jackson County Clinic 515 Darnell Road P.O. Box 356 Jefferson, GA 30549 706.367.5258
American Work		
Augusta Clinic 1727 Wrightsboro Road Suite B Augusta, GA 30904 706.736.8170		
Oconee		
Baldwin Adult Mental Health 430 North Jefferson Street Milledgeville, GA 31061 478.445.4721	Baldwin Addictive Disease Outpatient 900 Barrows Ferry Road Milledgeville, GA 31061 478.445.5518	Child and Adolescent Outpatient Services 1371 Orchard Hill Road Milledgeville, GA 31061 478.445.5322
Hancock County Clinic 7075 Boland Circle Sparta, GA 31087 706.444.1037	Washington County Clinic 522 Washington Avenue Sandersville, GA 31082 478.553.2424 (Adult Services) 478.240.3050 (C&A)	
Ogeechee		
Burke County Clinic 292 West 4th Street P.O. Box 547 Waynesboro, GA 30830 706.437.6863	Emanuel County Clinic 223 North Anderson Drive P.O. Box 1259 Swainsboro, GA 30401 478.289.2530	Screven County Clinic 302 East Ogeechee Street Sylvania, GA 30467 912.564.7825
River Edge		
Baldwin County Clinic Park 60 - Highway 22 Milledgeville, GA 31061 478.445.1290	Bibb County 175 Emery Highway Macon, GA 31217 478.803.7714	Bibb - Baconsfield Site 750 Baconsfield Drive Macon, GA 31217 478.751.4430 (C&A) 478.751.4464 (Seniors)
Jones County Clinic - DFCS Office 530 Settlement Road Gray, GA 31032 478.986.9016	Monroe County Clinic 168 Old Brent Road Forsyth, GA 31029 478.994.7600	Twiggs Satellite Office 952 Main Street Jeffersonville, GA 31044 478.945.3123
Serenity		
McDuffie County Clinic 306 Greenway Street Thomson, GA 30824 706.595.2739	Richmond County Clinic 3421 Mike Padgett Highway Augusta, GA 30906 706.432.4800	Wilkes County Clinic 124 Gordon Street Washington, GA 30673 706.678.1395

# Behavioral Health Service Descriptions:

## **Adult Core Services**

Core services are outpatient counseling and support services available to individuals with a mental illness or an addictive disease. Eligible individuals from all of Region Two's counties can access core services with a DBHDD provider by contacting the provider directly or by contacting the Georgia Crisis and Access Line at 1-800-715-4225 or [www.mygcal.com](http://www.mygcal.com).

## **Adult Crisis Stabilization Units (CSU)**

CSUs provide mental health and substance abuse detoxification services in residential settings to individuals experiencing a behavioral health crisis. Lengths of stay average 5 days or less and individuals are then referred to appropriate outpatient or residential services. CSUs are located in Bibb, Clarke, and Richmond counties and are operated by River Edge BHS, Advantage BHS, and Serenity BHS. They have a combined capacity of 56 beds. They primarily serve individuals residing in Region 2 but may be utilized by any eligible individual in the state, regardless of county of residence.

## **Adult In-patient Hospitalization Services**

East Central Regional Hospital (ECRH) provides inpatient psychiatric treatment services for individuals whose mental health symptoms are too severe to be effectively treated in a CSU. ECRH has a capacity of 90 beds.

## **Adult Mental Health Residential Services**

Residential services range from intensive treatment in small residential settings to independent living with drop-in visits from treatment and support staff. DBHDD residential services are designed to promote maximum independence, individual choice, and recovery.

## **Housing Vouchers and Bridge Funding**

DBHDD provides rental assistance to eligible individuals through the Georgia Housing Voucher Program and bridge funding to individuals transitioning from institutions. Eligible individuals include persons living with serious and persistent mental illnesses with histories of frequent or protracted hospitalizations, incarcerations, homelessness and/or frequent emergency room treatment incidents. The program is designed to provide housing supports for individuals who meet DBHDD criteria but are deemed ineligible for other housing programs.

## **Peer Support Services**

This service provides structured activities within a peer support center that promote recovery, wellness, self-advocacy, development of natural supports, and maintenance of community living skills. Peer services are often provided by individuals with lived recovery experience. Services are consumer motivated, initiated and/or managed and are intended to assist individuals in their recovery journeys.

## **Supported Employment**

Supported Employment services assist individuals with behavioral health needs in finding and maintaining competitive employment. Job development, placement and training are provided for individuals with disabilities who want to work and need assistance locating, choosing, obtaining, learning and maintaining a job.

**Assertive Community Treatment (ACT)**

ACT teams provide intensive community treatment and support to individuals living with severe and persistent mental illnesses who are at risk of institutionalization. ACT teams are comprised of treatment professionals and support staff who work together to provide in-home services and coordinated care for enrolled individuals. Region Two's ACT teams are located in Augusta (American Work), Athens (Advantage BHS), Macon and Milledgeville (River Edge).

**Intensive Case Management(ICM), Case Management(CM), and Community Service**

**Teams(CST)** - Services provided to individuals in their homes or other places in the community. These services are an adjunct to the Core Services the person is receiving and are designed to coordinate care and to help individuals access community resources that support recovery. Region Two has case management services in Jackson, Barrow, Walton, Greene, Putnam, Hancock, Baldwin, and Washington counties. ICM and CST services will come on line in 2014 and 2015.

**Mobile Crisis Response Service (MCRS)**

MCRS provides community mobile response to individuals who may be experiencing a mental health or substance abuse crisis. Professional staff conduct a face to face evaluation and make recommendations for further treatment, if indicated. This service is provided by Behavioral Health Link and is currently available in Columbia, Lincoln, McDuffie, Richmond, Taliaferro, Warren, Wilkes, Burke, Emanuel, Glascock, Jefferson, Jenkins, and Screven counties. This service will be expanded to cover all counties by 2015.

**Emergency Receiving Facilities  
DBHDD Region Two  
December 2012**

For entrance into any of these facilities, contact BHL @ 1.800.715.4225		
Community Service Board	Crisis Stabilization Unit	CSU Director and Medical Director
<b>Advantage BHS</b> 250 North Avenue Athens, Georgia 30601	<b>Vantage Point CSU</b> 195 Miles Street Athens, Georgia 30601	<b>Director:</b> Richard Cereneche <b>Email:</b> <a href="mailto:rcereneche@advantagebhs.org">rcereneche@advantagebhs.org</a> <b>Phone:</b> 706.369.5745 x2028 <b>Medical Director:</b> Shahzad Hashmi, MD
<b>River Edge BHS</b> 175 Emery Highway Macon, Georgia 31217	<b>River Edge CSU</b> 3575 Fulton Mill Road Macon, Georgia 31206	<b>Director:</b> Michele Fulcher <b>Email:</b> <a href="mailto:mfulcher@river-edge.org">mfulcher@river-edge.org</a> <b>Phone:</b> 478.803.8617 <b>Medical Director:</b> Debra Osborne, MD
<b>Serenity BHS</b> 3421 Mike Padgett Highway Augusta, Georgia 30906	<b>Serenity CSU</b> 3421 Mike Padgett Highway Building C Augusta, Georgia 30906	<b>Director:</b> Gloria Downey <b>Email:</b> <a href="mailto:gdowney@serenitybhs.com">gdowney@serenitybhs.com</a> <b>Phone:</b> 706.432.4889 <b>Medical Director:</b> Elizabeth Messalum, MD
State Hospital	Admissions Contact Hospital	Clinical Contact Information
<b>East Central Regional Hospital (Gracewood)</b> 100 Myrtle Boulevard Gracewood, Georgia 30812  <b>East Central Regional Hospital (Augusta)</b> 3405 Mike Padgett Highway Augusta, Georgia 30906	<b>Phone:</b> 706.792.7006 <b>Fax:</b> 706.792.7046	<b>Regional Hospital Administrator:</b> Nan Lewis <b>Social Services Chief:</b> Lisa Kuglar, LCSW <b>Admissions Director:</b> Audrey Harden <b>Clinical Director:</b> Vicky Spratlin, MD

**DBHDD Region Two  
New Community Based Services**

<b>Adult Mental Health &amp; Addictive Disease</b>			
<b>Service</b>	<b>Provider</b>	<b>Location</b>	<b>Coverage Area</b>
Assertive Community Treatment (ACT)	Advantage Behavioral Health Systems	Athens	Barrow, Clarke, Jackson, Walton
Assertive Community Treatment (ACT)	American Work	Augusta	Columbia, Richmond
Assertive Community Treatment (ACT)	River Edge Behavioral Health Systems	Macon	Baldwin, Bibb
Crisis Service Center	River Edge Behavioral Health Systems	Milledgeville	Region 2
Case Management	Advantage Behavioral Health Systems	Athens	Greene, Jackson, Barrow, Walton
Case Management	Oconee Community Service Board	Milledgeville	Putnam, Hancock, Baldwin, Washington
Addictive Disease Pilot Programs: Intensive Outpatient and Transitional Housing	Oconee Community Service Board	Milledgeville	Region 2
Addictive Disease Residential Program	Ogeechee Community Service Board	Swainsboro	Region 2

# Developmental Disabilities Services Definitions

All services are designed to encourage and build on existing social networks and natural sources of support and promote inclusion in the community or increase the individual's safety in the home environment.

Providers are required to have the capacity (by staff expertise or through contract) to support individuals with complex behavioral and or medical needs.

- **Behavioral Supports** - Behavioral Supports Services provide for the development of Behavior Supports plans for the acquisition or maintenance of appropriate behaviors for community living and behavioral intervention for the reduction of maladaptive behaviors.
- **Community Access Services** - Community Access Services are designed to assist the individual in acquiring, retaining, or improving self-help, socialization, and adaptive skills required for active community participation and independent functioning *outside* the individual's home or family home.

The services typically occur during the day but may also take place in the evenings and weekends. Community Access services are individually planned to meet the individual's needs and preferences for active community participation. These services are provided in either community-based or facility-based settings but not in the Individual's home, family home, or any other residential setting. The intended outcome of these services is to improve the individual's access to the community through increased skills and/or less paid supports.

- **Community Residential Alternative (CRA) Services** – CRA services are targeted for Individuals who require intense levels of support. These services are a range of interventions with a particular focus on training and support in one or more of the following areas: eating and drinking, toileting, personal grooming and health care, dressing, communication, interpersonal relationships, mobility, home management, and use of leisure time. CRA Services are individually planned and tailored to meet the specific needs of the Individual and to accommodate fluctuations in his or her needs for various services.

The services provided, the frequency and intensity of services are specific to the individual receiving services as detailed in his/her Individual Services Plan (ISP). Provider shall have the capacity (by staff expertise or through contract) to support individuals with complex behavioral and or medical needs.

- **Community Living Support (CLS) Services** – CLS services are individually tailored supports that assist with the acquisition, retention, or improvement in skills related to an Individual's continued residence in his or her own or family home. Personal care/assistance may be a component part of CLS services but may not be the only service provided to an Individual. CLS services are offered to Individuals who live in their own or family home.

A personal assistance retainer is a component of Community Living Support Services. This retainer allows continued payment to personal caregivers under the waiver for the following: (1) up to seven (7) days from the date of each admission to a general hospital or nursing facility, including ICF/MR and skilled nursing facilities; and (2) up to thirty (30) days per year for other absences of the individual from his or her home, such as vacations and family/relative visits.

CLS services are only for individuals who live in their own or family home. The types and intensity of services provided are specific to the individual and detailed in his or her Individual Service Plan.

- **Supported Employment Services** - Supported Employment services are ongoing supports that enable individuals, for whom

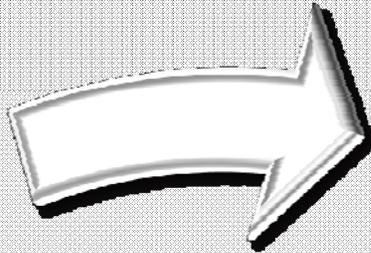
competitive employment at or above the minimum wage is unlikely absent the provision of supports, and who, because of their disabilities, need supports, to perform in a regular work setting. Supported Employment services are conducted in a variety of settings, particularly work sites where individuals without disabilities are employed.

The planned outcomes of these services are to increase the hours worked by each individual toward the goal of forty hours per week and to increase the wages of each individual toward the goal of increased financial independence.

- **Respite Services** - Respite Services provide brief periods of support or relief for caregivers of individuals with disabilities. Respite is provided in the following situations:
  - When families or the usual caretakers are in need of additional support or relief;
  - When the individual needs relief or a break from the caretaker;
  - When a individual is experiencing a crisis and needs structured, short-term support;
  - When relief from care giving is necessitated by unavoidable circumstances, such as a family emergency.

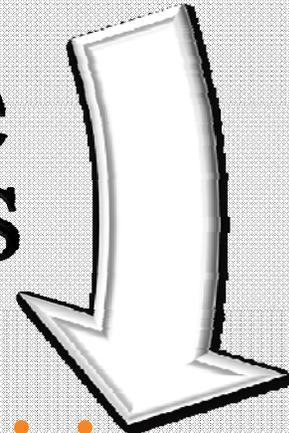
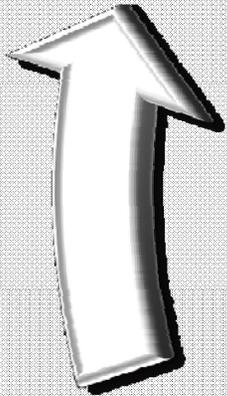
Respite Services may be provided in the individual's own or family home, or outside the individual's home in a private residence of a Respite Services provider (i.e., a home that is owned or rented by the provider or an employee of the provider) or in a licensed Personal Care Home. Respite Services include short-term services during a day or overnight services.

Person



GA Crisis  
& Access Line

# Continuum Circle DD Crisis Services



Crisis  
Services

Mobile Crisis  
Services

