

West Central Georgia Regional Hospital Regional Reflections

July 2014

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Since opening in 1974, West Central Georgia Regional Hospital (WCGRH) has stood as a beacon of hope for consumers in need of behavioral healthcare services in the west central region of the State of Georgia

Our "Queen" has Retired

Dear West Central Family,

As many folks know, I retired from the State after 21 years of service on June 30th. During my time here I have seen more hard work, collaboration, dedication, and progress than I would have thought possible in only two years.

It has been an honor to work with you as we continually strive to treat all of our individuals with the respect, dignity, and state-of-the-art care that we would want for ourselves and our own family members. West Central's greatest resource is truly our staff, and I am proud to count myself among those who have served here. I know that these efforts will only gain momentum, and I look forward to hearing all the latest news from Columbus.

Take care, and thanks for everything!

Susan E. Queen, M.D.

Clinical Director



The Joint Commission is an accreditation agency that has written standards used to evaluate and accredit hospitals and other health care organizations. Its goal displays the highest and best-value in health care across all settings. The Joint Commission accredits West Central Georgia Regional Hospital and all DBHDD hospitals and has given us its “Gold Seal of Approval” as an organization committed to quality. Accreditation is achieved by the hospital successfully meeting The Joint Commission standards as determined during a survey done at the hospital over several days by a multi-disciplinary team of surveyors representing medicine, nursing, social work, and safety. Surveys are done every three years and are always unannounced. The last survey was in February 2013 and beginning this coming August, we can expect The Joint Commission surveyors at our door at any time. Most likely the return date will be February 2016. Look forward to seeing additional articles about The Joint Commission in future Regional Reflections in “The Joint Commission Corner”.

DBHDD Policies

You may access the DBHDD Policies through Policy Stat! Go to <http://gadbhdd.policystat.com>. For questions regarding the DBHDD policies, please send e-mail to PolicyQuestions@dbhdd.ga.gov. E-mails sent to the old “dhr” address will be forwarded for a while, but eventually will no longer be available.

*****Driver's Safety Tips on West Central Georgia Regional Hospital Campus*****

An employee must register their privately owned vehicle driven on campus within 72 hours from date of employment

1. Speed Limits:

All personnel driving on the WCGRH campus will observe the speed limit.

- a) 5 MPH speed limit for all parking lots or parking areas, all delivery or emergency access roads to treatment unit, Facilities Security Gatehouse area
- b) 20 MPH campus wide speed limit unless otherwise posted or specified

2. Traffic Signs:

- a) All posted stop and yield signs will be strictly observed by persons driving any type vehicle
- b) Vehicles will not be left unattended with the engine running for any reason.

3. Parking:

- a) Drivers will park in authorized parking areas only.
- b) Parking at yellow curbs or areas reserved for emergency vehicles, maintenance or supply vehicles is prohibited.

4. License & Insurance:

- a) Staff & visitors will have a valid driver's license (appropriate for the vehicle driven) in his/her possession when operating the vehicle.
- b) Employees who are Georgia & Alabama residents will have proof of insurance in his/her possession when operating the vehicle.

5. State Vehicles / Golf Carts:

- a) No texting while driving

6. Privately Owned Vehicles:

- a) No texting while driving
- b) It is the full responsibility of the owner or operator of privately owned vehicles to keep vehicles locked at all times when not in use and to ensure that personal items or valuables are not left displayed within open view inside the vehicle in such a manner as to encourage theft or act as an attractive nuisance.

7. Pedestrians:

A) Pedestrians have the right of way on campus. Drivers will stop or exercise extreme caution when meeting or passing pedestrians on campus. Crosswalks are clearly marked and when the crosswalk is occupied, vehicle operators will come to a complete stop until the crosswalk is clear.

8. Accidents:

Any accident occurring on campus will be reported immediately to the Facilities Security Department. Vehicles involved in an accident should not be moved until released by Facilities Police Department.

Around Campus

Newcomers to the WCGRH Lake

Who/What catches the most fish from the Lake.

Have you had a chance to walk around the lake and see Mother Goose and her young.

You may also catch a glimpse of the turtle that suns on the tree branch over the lake.

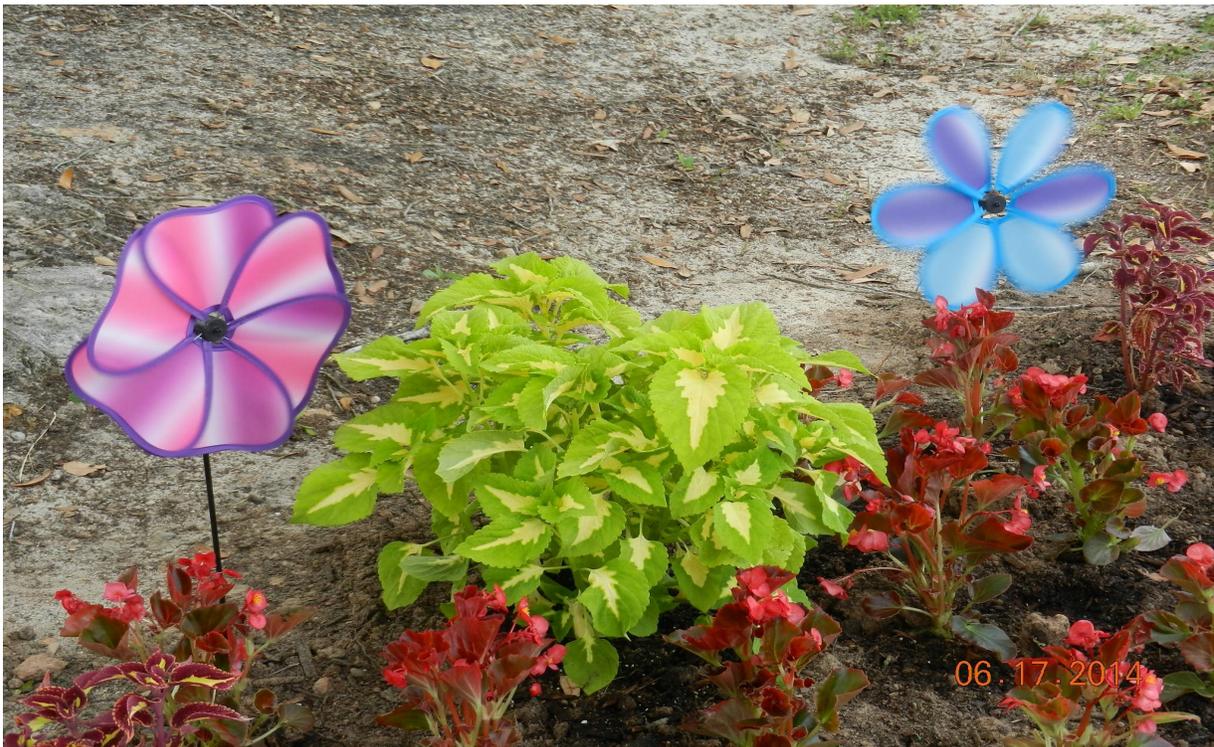
You may also notice the lovely gardens that have been planted in front of Unit # 2, 3, and 9



Adult Mental Health Unit # 3



Pam Ligon, Activity Therapy has worked diligently with the clients to provide garden therapy here at West Central. Local Garden Clubs allocate funding to support therapeutic gardening. Ms. Ligon has also sought funding through community donations, which has also help make these projects possible. A special “thank you” to Ms. Ligon for the warmth and caring attitude you promote here.



State of Georgia and
Developmental Disabilities

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Columbus, Georgia 31907
(706) 568-5000*

Web Page
www.wcgrh.org



EMPLOYEE NEWS

“Welcome New Employees”

June 1st.



Left to Right: Row 1: Willie Allen, Row 2: Breonca Revels, Geraldine Lewis-Nichols, Charles Davenport, Yvonne Mallard, Joseph Redley

June 16th.



Left to Right: John Robertson, RHA, Rebecca Fowler, Christine Bruce, Chima Ihedigbo, Tangela Brice, Calvin Brown

Not Pictured: Ramesh Kannegenti

LETTER OF APPRECIATION!

(SENT TO DR. JOHN PARMER FROM A FORMER CLIENT)

Thank you for all of your help. I know you did everything you could to speed up the entire process for me and I am genuinely grateful. Being at West Central is one of the most difficult things I've ever gone through. There were a couple of people who unknowingly helped me out a lot.

Christine Jolly was just fantastic. She took the time to explain things to me and she listened. This was super helpful because I felt so lost and misunderstood.

"Philly" Martin was amazing! That lady is a treasure and I hope you will pass along my gratitude to her. She was so patient and kind to everyone I saw her come in contact with.

Miss Linda (nurse) was also wonderful. I got sick my first night there and she was just the sweetest.

West Central is pleased to offer the Book Mobile to individuals who have a current library card and want to check out books from the Columbus Public library. If you do not have a card, you may get one from the Book Mobile with I.D.



JULY 2014

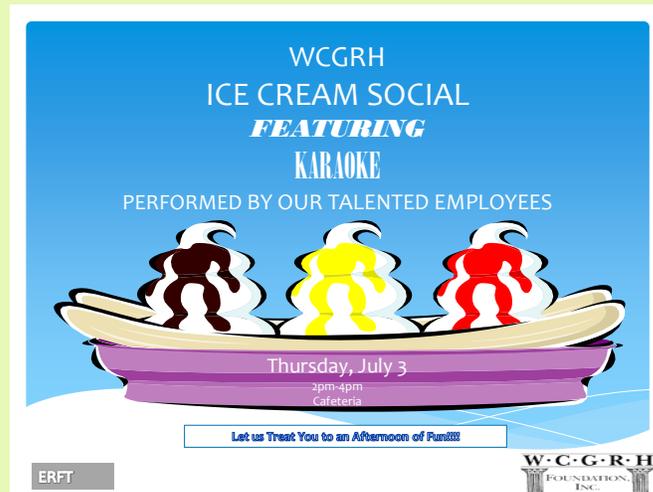
THE EMPLOYEE RECOGNITION FOCUS TEAM



ERFT Members: Left to Right: Row 1—Carrie Ann Pizarro, Evelyn Haines, Row 2—Carolyn Thomas, CO-Chairperson, Katrina Griffin, Row 3—Sandra Brown, Chairperson, Pat Altman, Rebecca Pyke, Teresa Reynolds, Malcolm Booker, Row 4—Michael Hawks, Jared Thomas

Events for: July 2014

Staff enjoyed a “cool” treat July 3rd. to kick off the July 4th. Holiday.



Reminder!

The ERFT requesting that you nominate those who you feel should be recognized as “Someone Noticed” for going the “extra mile”.

News From Human Resources

FAITHFUL SERVICE AWARDS

5 YEARS

Lisa Cole
Chrysanthemum Sparks

25 YEARS

Gale Aletha Ford

30 YEARS

Kathy Applewhite

THANK YOU FOR YOUR CONTINUED SERVICE TO OUR HOSPITAL AND THE STATE OF GEORGIA

Human Resources Monthly

- July 2nd. Manager Approval by Noon
- July 3rd. Cancel Direct Deposit
- July 15th. Pay Day
- July 17th. Manager Approval by Noon
- July 18th. Cancel Direct Deposit
- July 30th. Pay Day

Helpful Reminders!

E-Performance: It's almost time to close out the FY14 PMF documents. Please allow your employees enough time to do their evaluation, which can only be done once the criteria has been established and were due for completion January 1, 2014. If the employee is not able to due their portion, this will stop the Manager rating phase to be started on or after June 30th. and submitted to your reviewing manager for approval, then last to Human Resources for final approval. **Helpful hints and e-mails will be coming out soon.**

Did You Know?

Every employee has access to their e-performance documents thru their self-service which is located at www.teamga.gov. Your employee I.D. and Social Security or password created with allow you entry. If you have forgotten your password or do not remember your questions. Call 1-888-896-7771. All employee who have an I.D. issued to them when hired have access to all of their personal information and the ability to make any necessary changes without having to come to HR. However, HR is always available if you need assistance or have trouble with the site.

HAVE YOU ACCESSED YOUR SELF-SERVICE INFORMATION LATELY?

Any Questions please do not hesitate to call Human Resources (706) 568-2260

Goodbye and Farewell

Tasha Bryant	Bruce Conage	Tamika Holmes	Courtney Sharpe	Henry Thomas
Andrew Cain	Mark Harris-Todd	Earline Niles	Amanda Smith	Shayla Thompson
Linda Carter	Tawanna Hixon	Julia Roberts	Zabia Solomon	Cecelia Watkins
	Michael Williams	Theodore Willmon		

Human Resources Department

HR Representatives:

- Peri Johnson, Human Resources Manager
- Sandra Brown, Employee Relations Specialist
- Vonceil Plump, Personnel Tech II
- Paul Fahrenstock, Recruiter
- Shannon Hearn, Recruiting Tech
- Pat Altman, Benefits and Worker's Comp
- Michele Trowers, Leave/Payroll Specialist

Suggestions or Questions:

Any questions? Please contact HR at (706) 568-2260

If you have any ideas or topics you would like to see featured in the Human Resources section, please submit them to the Human Resources Department

Staff Training & Development

STAFF TRAINING & DEVELOPMENT



ANNOUNCING: KNOWLEDGE COLLEGE

SD&T Knowledge College is a weekly e-mail publication that gives helpful tips, tricks and productivity tools to make our jobs run more efficiently!

UPCOMING TOPICS:

DBHDD University
Incident Management
Documentation
PolicyStat
E-Learning
myAvatar
And much more!

If you want to be added to the mailing list, please send an email to:

Jacqueline.Blue@dbhdd.ga.gov

with "Add Me" in the subject line.

YOU ASKED, WE LISTENED

YOU ASKED: for Psychopharmacology training (introduction to medication for the treatment of mental health disorders, new medications and trends in patient care).

WE LISTENED: Nursing Services hosted a nursing conference with internationally renowned speaker, Dr. Nzinga Harrison, In May who discussed new treatment trends in patient care. Various pharmaceutical companies also come at least once a quarter to discuss various medications for the treatment of mental health disorders.



OSCAR Presentation will be on Thursday, July 17th. Which Unit will win this quarter?

Annual Update Class Schedule for June:

Annual Seizure Management

Tuesday, July 1, 7:30- 9:30
 Tuesday, July 8, 9:30-11:30
 Tuesday, July 22, 1:00- 3:00
 Tuesday, July 29, 7:30- 9:30

Annual PNS—Pro

Tuesday, July 1, 9:30-11:30
 Tuesday, July 8, 1:00- 3:00
 Tuesday, July 22, 7:30- 9:30
 Tuesday, July 29, 9:30-11:30

Annual PNS—End User

Tuesday, July 1, 1:00- 3:00
 Tuesday, July 8, 7:30- 9:30
 Tuesday, July 22 9:30-11:30
 Tuesday, July 29, 1:00- 3:00

Annual Incident Management

Wednesday, July 2, 8:00-9:00
 Wednesday, July 16, 8:00-9:00
 Wednesday, July 23, 3:00-4:00
 Wednesday, July 30, 8:00-9:00

Safety Care Recertification

Thursday, July 3, 8:00- 5:00
 Thursday, July 10, 8:00- 5:00
 Friday, July 18, 8:00- 5:00
 Thursday, July 24, 8:00- 5:00
 Thursday, July 31, 8:00- 5:00

Annual Infection Control

Friday, July 11, 8:00- 9:30
 Friday, July 18, 3:00- 4:30
 Friday, July 25, 8:00- 9:30

Positive Behavior Supports (PBS)

Wednesday, July 16 & Thursday, July 17, 8:00-5:00 both days

CPR & First Aid—Heartsaver

Monday, July 21, 8:00-12:00

CPR—BLS

Monday, July 21, 8:00-12:00



You can register for any of your classroom trainings in 3 easy steps:

1. Login to your LMS (mylearning.dbhdduniversity.com)
2. Click on the class you need to take
3. Choose the date/time by clicking “Enroll” beside it.

****Please make sure it is a “WCGRH” class!**

Automated e-mails will be sent to you and to your supervisor when you register. Please note: the ONLY class you cannot register yourself

For is Safety Care. E-Mail Tiera Jackson or Carrie Ann Pizarro to regis-



July Birthdays

1	Henry Pass
3	Crystal Williams
3	Candice Lockhart
3	Karin Thompson
3	Paula Campbell
3	Lisa Wilcox
4	Michelle Trivino
4	Frank Roney
5	Tony Mills
5	Shelia Gray
6	Cody Harris
6	Lisa Long
6	Melissa Graves
7	Jermaine Holloway
8	Teresa North
9	Evon Johnson
10	Charles Grant
11	Desiree Cummings
11	Rebecca Huggins
11	Stacy Minor
12	Myriam Monroe
12	Contassa Tanner-Jones
12	Amber Sims
12	Michele Trowers
13	Christina Mills
13	Anika Lawson
13	Frances Uneanya
14	Lawonna Parks
14	Tameca Woodside-Wilson
15	Hester Leach
15	Carolyn Grier
15	Jasmine Cook

July Birthdays Continued

16	Carl Stevens	28	Daphne Collington
17	Cornelia Bordeaux	28	Trelanne Moore
17	Lessie Walton	29	Kim Gallimore
17	Caryn Thompson-Jones	29	Khiry White
18	Ashley Douroux	29	Rosemary Boles
19	Kendra Griffin	29	Holly Thorne
21	Mable Semper	29	Vonceil Plump
22	Richard Byrd	29	Sharon Stokes-Williamson
23	Kelly James	30	Michael Stiggers
23	Venus Rice	31	Willean Fountaine
24	Phillip Hardy	31	Tamara Lyn
26	Tammy King	31	Mario Murrell
26	Richard McLendon		
26	Tony Moses		
27	Latanya Eadie		
27	Laci Holquin		
28	Wanda Donovan		

Attention All Employees

Reminder!

Annual Tuberculosis Screening

All WCGRH employees must complete the Georgia State Hospital Employee Health Screening Form **during the month of their birthday**

TB screening is required during each employee's Birthday month

Tuberculosis screening is conducted in Nursing Services, Building 1, Room 25

Skin Tests are given on Monday, Tuesday and Wednesday

Please follow these guidelines for completing the

Annual Employee Health Screening:

- If you have the skin test performed off campus, you still must return the results to Nursing Services and complete the Employee Health Screening Form.
- If you have another job also requiring PPD Testing, we will provide you with a copy of your results.
- If you have had a positive skin test in the past, you are still required to complete the Employee Health Screening Form.
- New employees hired within three months of their birthday are not required to complete Tuberculosis screening until their next birthday

Questions? Please contact Nursing Services at (706) 568-5109

West Central Georgia Regional Hospital & Department of Behavioral Health and Developmental Disabilities



Values: Dedication, Integrity, Excellence, Knowledge Accountability, Collaboration, Safety, Innovation, Respect

Mission Statement: Provide and promote local accessibility and choice of services and programs for individuals, families and communities through partnerships, in order to create a sustainable, self-sufficient and resilient life in the community.

Vision Statement: "Every person who participates in our services leads a satisfying, independent life with dignity and respect."

Regional Reflections is published monthly. The mission of the newsletter is to provide a forum to educate and inform its readership on issues in behavioral health, strengthen teamwork, and archive hospital events and activities.

Regional Reflections staff welcomes items including articles, article ideas, news items, letters and photos submitted for publication. However, all items are subject to editorial discretion and will be printed on a "space available" basis. Please contact the editor if you have any questions or concerns regarding the newsletter. Thank you for your support.

Visit us on the internet: <http://www.wcgrh.org>.



J

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WCGRH is an equal Opportunity employer



WCGRH Foundation, Inc. is a tax-exempt, non-profit organization established in 1993 under Internal Revenue Code 501(c)(3), 509(a), and 170(b)(1)(A)(vi) by individuals interesting in enhancing the services and programs provided for the clients and staff of WCGRH.

Your tax deductible gift supports the Hospital's mission as stated above.
Website:
<http://www.wcgrh.org/scfoundation.htm>



Accredited by the Joint Commission

Fraud Abuse Hotline: To report concerns regarding fraud and/or abuse, call the WCGRH Compliance Hotline at (706) 569-3082 or the Office of Inspector General Corporate Compliance Hotline at 1-800-447-8477. You may e-mail questions or concerns to WCGRHComplianceOffice@dhr.state.ga.us or call The WCGRH Compliance Officer, Felicia Hardaway at (706) 568-2471



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