



HODAC
12 Month
FY07 Annual Report
July 2006 – June 2007

September 15, 2007

by



ANOVA Business Analysts



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METHODOLOGY & INTRODUCTION

A thorough and complete statistical analysis has been compiled, disseminated, and analyzed for the period of July 1, 2006 – June 30, 2007. This data has been compiled from actual calls received into the Helpline Georgia Call Center and logged into the database. Data was received in a ‘raw’ or untouched state where a series of statistical cleaning and repairing operations were performed. If pertinent data was missing from specific calls, that call was deleted from the entire database to allow for a relevant and pertinent database to analyze from. Type 1 and Type 2 statistical errors were avoided at all costs.

Data was received in two ‘blocks’ of six month intervals for FY07, spanning July 1, 2006 – December 31, 2006 and January 1, 2007 – June 30, 2007, with calls totaling 7,417 for the 1st six month period and 6,022 calls for the second six month period. The two six-month periods were then totaled for the entire year reporting period for a total of 13,439 calls. Each test performed was completed individually on each dataset so as not to risk tainting each of the datasets. Certain specific state, regional, and county information was deemed important to obtain from the datasets to compare. The information gleaned from these tests will create a situation where caller behaviors, habits, and utilizations can be determined. Seasonal behavior can be identified when comparing the datasets of each of the three years of reporting. This knowledge has great implications for further marketing of the Helpline Georgia program, as well as pinpointing important areas within the state and cultural sub-sects of society that may require specialized assistance.

All data, both tabular and graphical, was created by ANOVA Business Analysts, LLC for the purpose of analyzing the calls from FY07 for HODAC, Inc. Please contact ANOVA Business Analysts with any questions at the following:

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Demographics – State

Calls by gender were relatively evening split with male callers making up 53.46% and female callers bringing in 46.54% of the total calls. According to the US Census, females make up 50.5% of the population in GA as of 2005. Breaking the callers into ethnicity shows that Caucasians were the majority of callers with 58.60% while African American callers were second overall with 37.27%. Again, according to the census, Caucasians made up 66.1% and African Americans 29.8% of the GA population as of 2005. The other ethnic groups made up the remaining 4.13% of total callers. Unemployed callers made up 62.95% of the total for the year with callers in full time employment calling in for roughly one quarter of the calls. The remaining employment status categories ranged from part time employment of 3.43% to 0.09% for veteran callers. The vast majority of callers were in the 19-59 age range making up 92.92% of calls.

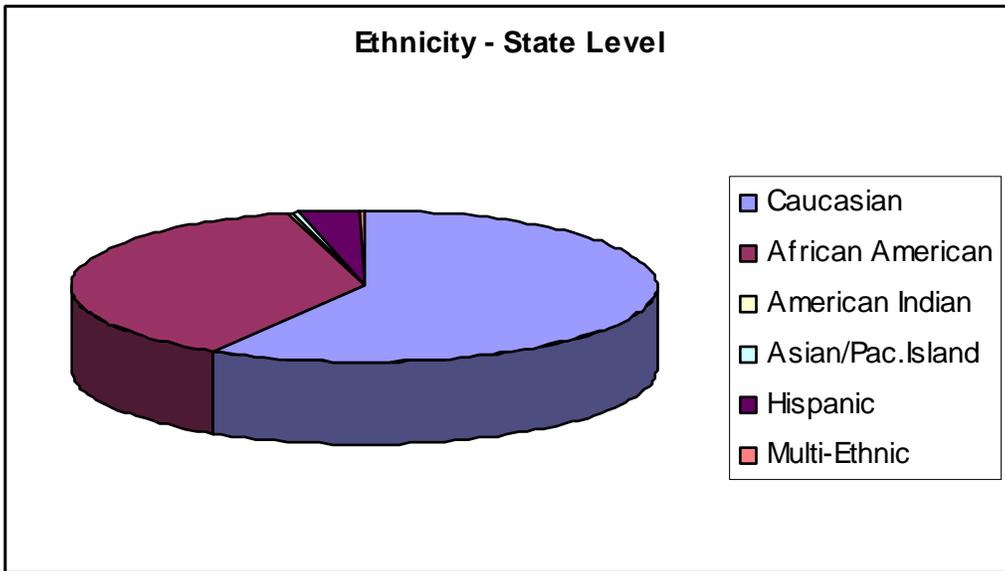
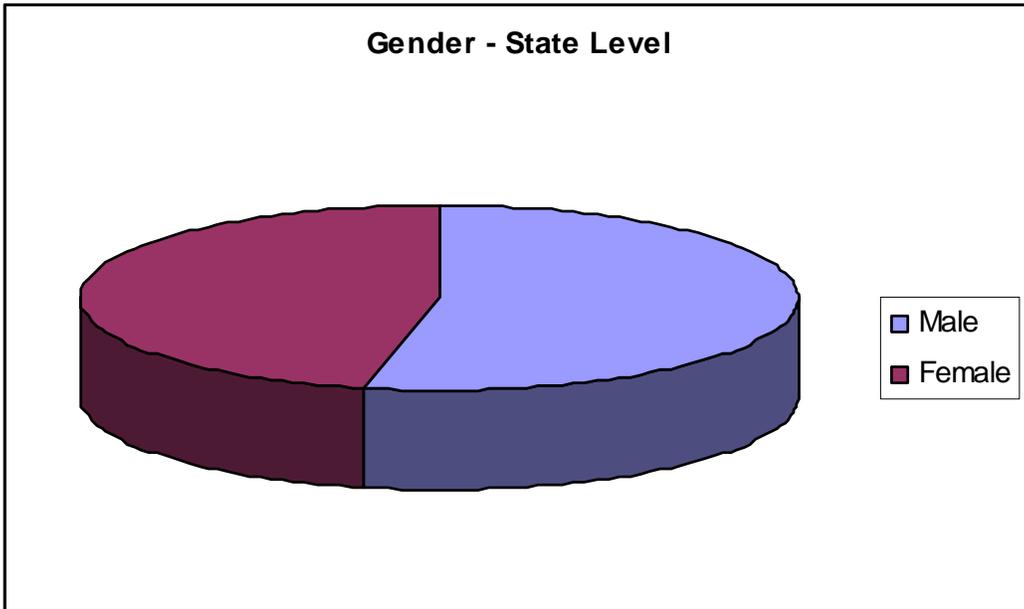
| | | |
|---------------|--------------|--------------|
| GENDER | Male | 7184 |
| | Female | 6255 |
| | <i>TOTAL</i> | 13439 |

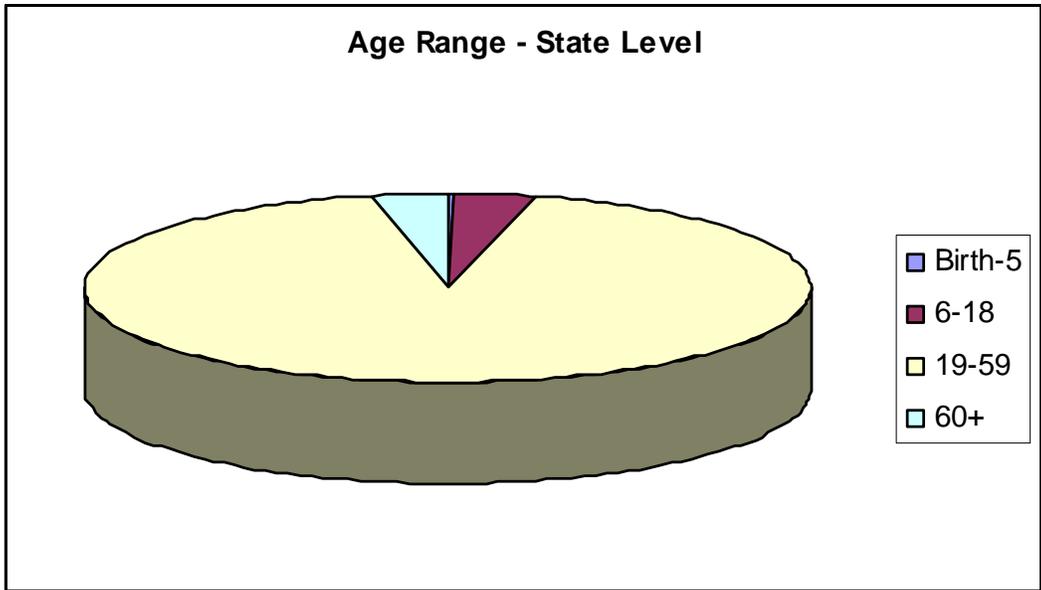
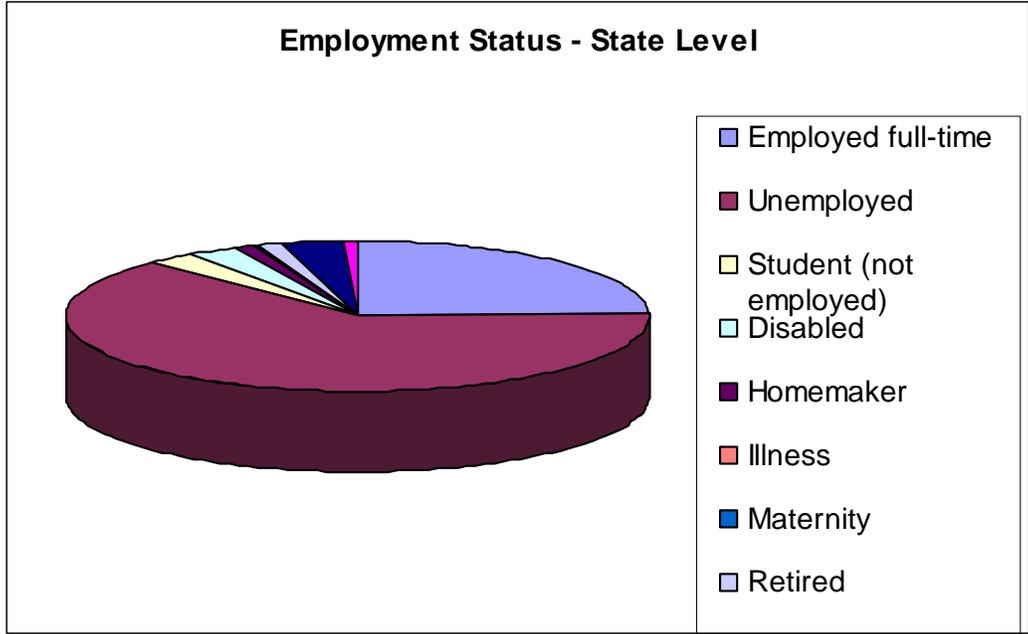
| | | |
|------------------|------------------|--------------|
| ETHNICITY | Caucasian | 7875 |
| | African American | 5009 |
| | American Indian | 28 |
| | Asian/Pac.Island | 58 |
| | Hispanic | 436 |
| | Multi-Ethnic | 33 |
| | <i>TOTAL</i> | 13439 |

| | | |
|--------------------------|------------------------|--------------|
| EMPLOYMENT STATUS | Employed full-time | 3291 |
| | Unemployed | 8460 |
| | Student (not employed) | 370 |
| | Disabled | 388 |
| | Homemaker | 135 |
| | Illness | 25 |
| | Maternity | 20 |
| | Retired | 193 |
| | Employed part-time | 461 |
| | Temporary work | 84 |
| | Veteran | 12 |
| | <i>TOTAL</i> | 13439 |

| | | |
|------------------|--------------|--------------|
| AGE RANGE | Birth-5 | 21 |
| | 6-18 | 493 |
| | 19-59 | 12487 |
| | 60+ | 438 |
| | <i>TOTAL</i> | 13439 |



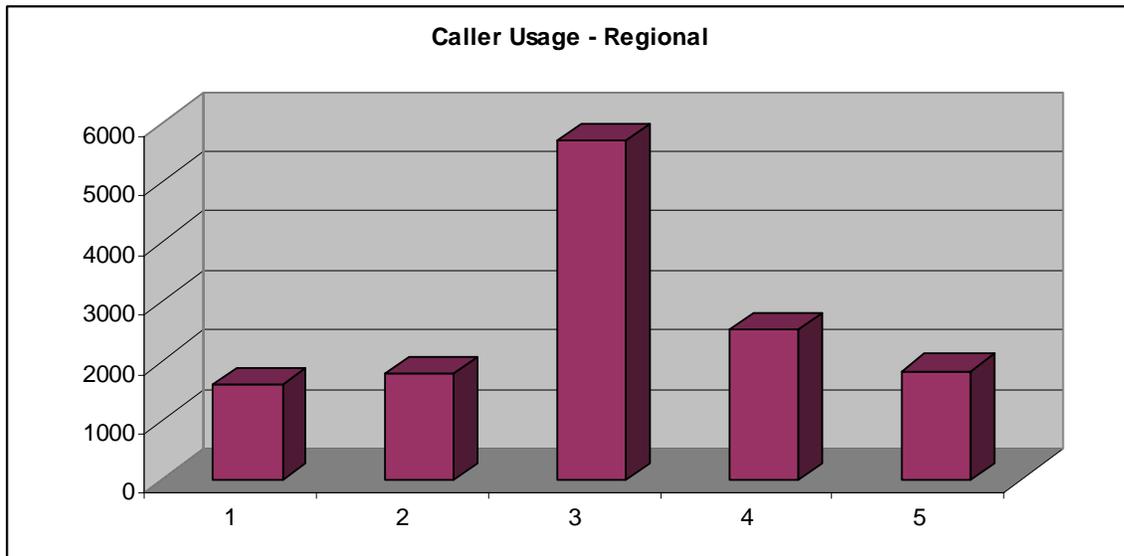




Caller Usage – State & Regional

The complete State Level calls for FY07 were 13439. Region 3 made up 42.37% with the other 4 regions relatively equal in their portion of total calls. The top counties in the state were Fulton with 18.02% of calls, Cobb with 5.74% and Gwinnett with 5.46% of totals. All three of these counties are in Region 3 and combine for roughly 30% of the calls for the entire state.

| | | |
|---------------|---|--------------|
| REGION | 1 | 1601 |
| | 2 | 1789 |
| | 3 | 5694 |
| | 4 | 2527 |
| | 5 | 1828 |
| <i>TOTAL</i> | | 13439 |



Caller Usage – County

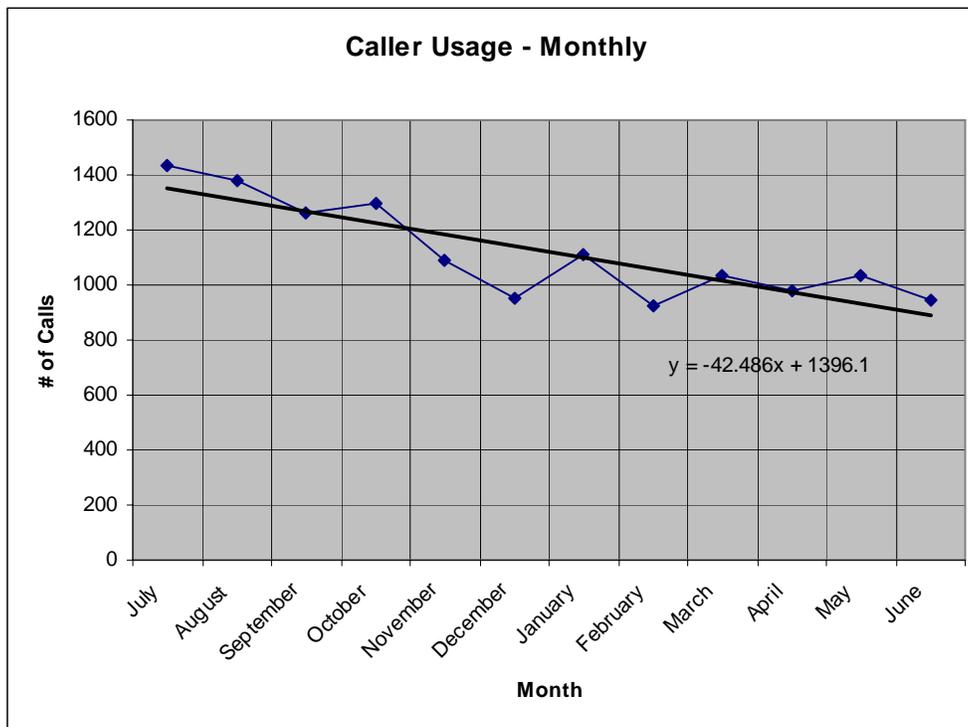
| COUNTY | COUNTY | COUNTY | COUNTY | | | | |
|---------------|--------|------------|--------|------------|-----|--------------|--------------|
| Appling | 22 | Dawson | 18 | Johnson | 7 | Screven | 11 |
| Atkinson | 9 | Decatur | 56 | Jones | 14 | Seminole | 11 |
| Bacon | 16 | Dekalb | 576 | Lamar | 29 | Spalding | 138 |
| Baker | 3 | Dodge | 23 | Lanier | 4 | Stephens | 36 |
| Baldwin | 87 | Dooly | 11 | Laurens | 111 | Stewart | 8 |
| Banks | 1 | Dougherty | 218 | Lee | 11 | Sumter | 95 |
| Barrow | 82 | Douglas | 148 | Liberty | 28 | Talbot | 8 |
| Bartow | 154 | Early | 10 | Lincoln | 1 | Taliaferro | 0 |
| Ben Hill | 39 | Echols | 0 | Long | 10 | Tattnall | 26 |
| Berrien | 20 | Effingham | 42 | Lowndes | 233 | Taylor | 10 |
| Bibb | 609 | Elbert | 26 | Lumpkin | 21 | Telfair | 13 |
| Bleckley | 20 | Emanuel | 28 | Macon | 25 | Terrell | 5 |
| Brantley | 16 | Evans | 10 | Madison | 23 | Thomas | 75 |
| Brooks | 10 | Fanin | 12 | Marion | 7 | Tift | 61 |
| Bryan | 22 | Fayette | 90 | McDuffie | 32 | Toombs | 65 |
| Bulloch | 48 | Floyd | 136 | McIntosh | 28 | Towns | 7 |
| Burke | 30 | Forsyth | 98 | Meriwether | 41 | Treutlen | 25 |
| Butts | 24 | Franklin | 35 | Miller | 11 | Troup | 128 |
| Calhoun | 1 | Fulton | 2422 | Mitchell | 13 | Turner | 13 |
| Camden | 42 | Gilmer | 15 | Monroe | 22 | Twiggs | 4 |
| Candler | 9 | Glascok | 8 | Montgomery | 17 | Union | 4 |
| Carroll | 190 | Glynn | 112 | Morgan | 32 | Upson | 38 |
| Catoosa | 28 | Gordon | 58 | Murray | 18 | Walker | 60 |
| Charlton | 11 | Grady | 34 | Muscogee | 327 | Walton | 51 |
| Chatham | 431 | Greene | 14 | Newton | 103 | Ware | 73 |
| Chattahoochee | 1 | Gwinnett | 734 | Oconee | 4 | Warren | 7 |
| Chattooga | 14 | Habersham | 20 | Oglethorpe | 16 | Washington | 25 |
| Cherokee | 183 | Hall | 201 | Paulding | 104 | Wayne | 42 |
| Clarke | 155 | Hancock | 13 | Peach | 67 | Webster | 0 |
| Clay | 2 | Haralson | 47 | Pickens | 28 | Wheeler | 10 |
| Clayton | 403 | Harris | 11 | Pierce | 16 | White | 19 |
| Clinch | 9 | Hart | 12 | Pike | 8 | Whitfield | 77 |
| Cobb | 771 | Heard | 20 | Polk | 60 | Wilcox | 4 |
| Coffee | 62 | Henry | 235 | Pulaski | 17 | Wilkes | 5 |
| Colquitt | 59 | Houston | 580 | Putnam | 19 | Wilkinson | 17 |
| Columbia | 32 | Irwin | 4 | Quitman | 3 | Worth | 13 |
| Cook | 24 | Jackson | 64 | Rabun | 18 | TOTAL | 13439 |
| Coweta | 177 | Jasper | 22 | Randolph | 7 | | |
| Crawford | 8 | Jeff Davis | 18 | Richmond | 509 | | |
| Crisp | 40 | Jefferson | 31 | Rockdale | 127 | | |
| Dade | 3 | Jenkins | 1 | Schley | 4 | | |

Caller Usage – Monthly

The year began in July, 2006 with the highest call volume and decreased steadily throughout the fiscal year. The only months that saw an increase in call volume over the previous month were October, January, March and May.

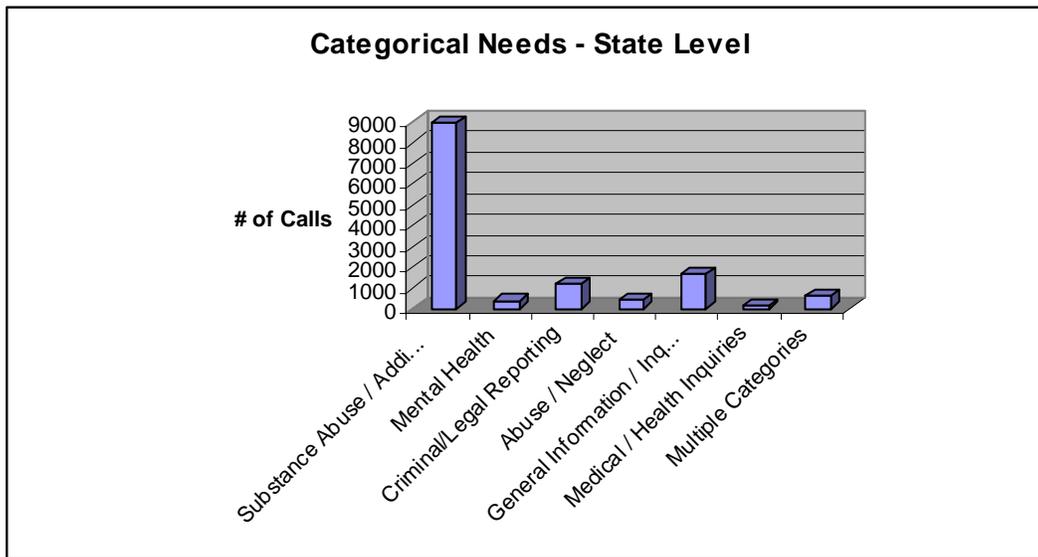
| Month | Calls | % Change |
|-----------|-------|----------|
| July | 1434 | |
| August | 1381 | -3.84% |
| September | 1265 | -9.17% |
| October | 1299 | 2.62% |
| November | 1088 | -19.39% |
| December | 950 | -14.53% |
| January | 1107 | 14.18% |
| February | 921 | -20.20% |
| March | 1033 | 10.84% |
| April | 981 | -5.30% |
| May | 1033 | 5.03% |
| June | 947 | -9.08% |

Caller usage over the complete fiscal year from July 2006, to June 2007 saw a 33.96% drop in total volume.



Categorical Needs – State

| | |
|---------------------------------|--------------|
| Substance Abuse / Addiction | 8977 |
| Mental Health | 382 |
| Criminal/Legal Reporting | 1193 |
| Abuse / Neglect | 452 |
| General Information / Inquiries | 1639 |
| Medical / Health Inquiries | 145 |
| Multiple Categories | 651 |
| TOTAL | 13439 |



Complete Listing of Needs – State

| Need | |
|--------------------------------|-----|
| ABUSE/NEGLECT | 5 |
| Adult Abuse Survivors | 7 |
| Adult Sexual Abuse | 20 |
| Animal Abuse | 0 |
| Battered Women's Shelter | 49 |
| Child Abuse Mental/Neglec | 0 |
| Child Abuse Mental/Neglect | 30 |
| Child Abuse Physical | 26 |
| Child Sexual Abuse | 22 |
| Couples Shelter | 3 |
| Day Shelter | 2 |
| Domestic Violence | 157 |
| Domestic Violence Groups | 7 |
| Elder Abuse | 16 |
| Elder Exploitation | 1 |
| Family Shelter | 77 |
| Individual Shelter | 171 |
| SHELTER/HOMELESS SERVICES | 10 |
| YOUTH DEVELOPMNT/AT RISK | 0 |
| YOUTH DEVELOPMNT/AT RISK YOUTH | 7 |
| Youth/Runaway Shelter | 0 |
| 911 Services Needed | 14 |
| Bullying | 11 |
| Child Adoption | 4 |
| Child Support Recovery | 5 |
| Civil Cases | 75 |
| CONSUMER | 0 |
| Consumer Advocacy | 28 |
| Consumer Complaints | 27 |
| Consumer Protection | 7 |
| CRIME | 12 |
| Crime Prevention | 18 |
| Crime Reporting | 326 |
| Criminal Cases | 16 |
| Custody Assistance | 14 |
| EMERGENCIES/LAW ENFORCEMENT | 3 |
| Gang Related | 1 |
| Immigration Services | 3 |
| LEGAL | 7 |
| Legal Assist./Representat | 0 |
| Legal Assist./Representation | 117 |

Need

| Need | |
|------------------------------|-----|
| Legislator Information | 0 |
| Murder/Homicide | 9 |
| Other Types of Crime | 255 |
| Physical Assault | 66 |
| Police/Sheriff/State Poli | 0 |
| Police/Sheriff/State Police | 347 |
| Probate Court | 28 |
| Probation/Parole | 1 |
| Rape/Sexual Assault | 55 |
| Request for Bullying Card | 0 |
| Request for Bullying Cards | 3 |
| Small Claims | 2 |
| Temporary Restraining Ord | 0 |
| Temporary Restraining Order | 2 |
| Victim Witness Services | 188 |
| 411 Services Needed | 226 |
| Administrative | 11 |
| ADOPTION/FOSTER CARE | 0 |
| Adult Clothing | 6 |
| Adult Day Care | 0 |
| Adult Education | 2 |
| After School Care | 0 |
| Animal Adoption | 0 |
| Animal Control | 1 |
| Animal Rescue | 1 |
| Appliances | 1 |
| Assisted Living | 1 |
| Automobile/Boat Donation | 0 |
| Baby Clothing | 2 |
| Baby Furniture/Baby Items | 0 |
| Birth/Death Certificates | 1 |
| Burial/Funeral Assistance | 4 |
| Car Seats | 2 |
| Cards | 32 |
| CASE MANAGEMENT | 0 |
| Cash Donation | 0 |
| Casino | 20 |
| Chambers of Commerce | 1 |
| Child Care Financial Assist. | 3 |
| Children's Clothing | 4 |
| CLOTHING | 1 |

Need





HODAC FY07 ANNUAL REPORT

| | |
|--------------------------------|-----|
| Clothing Donation | 2 |
| Computer Classes | 0 |
| Congregate Meals (Seniors etc) | 1 |
| DAY CARE/CHILD CARE | 0 |
| Diapers | 1 |
| Dice | 11 |
| Disabled/Medical Transport. | 1 |
| Disaster Shelter | 0 |
| Disaster, Natural or Man | 4 |
| Discrimination Assistance | 6 |
| Drivers Education | 27 |
| EDUCATION | 0 |
| Emergency Food/Pantries | 51 |
| EMPLOYMENT | 1 |
| English as 2nd Language (ESL) | 1 |
| Environmental Protection | 4 |
| Family Planning/Birth Control | 2 |
| FINANCIAL ASSISTANCE & SUPPORT | 7 |
| FOOD | 4 |
| Food Stamps | 12 |
| Formula/Baby Food | 2 |
| Foster Care | 1 |
| Furniture | 4 |
| Furniture Donation | 1 |
| GED | 0 |
| General Assistance | 2 |
| General Info. (Phone # On | 0 |
| General Info. (Phone # Only) | 562 |
| General Volunteer Opportu | 0 |
| General Volunteer Opportunity | 19 |
| GOVERNMENT INFORMATION | 0 |
| Government Information Li | 0 |
| Government Information Lines | 35 |
| Govmt. Surplus Commodities | 0 |
| Guardianship | 8 |
| Halfway House | 8 |
| HANDICAPS | 0 |
| Holiday Food | 0 |
| Holiday Gifts/Toys | 6 |
| Holiday Volunteering | 0 |
| Home Repairs | 5 |

| | |
|--------------------------------|-----|
| Homebuyer Services | 1 |
| Horse/Dog Racing | 7 |
| Hospice Care | 0 |
| Household Goods | 0 |
| Household Items Donation | 1 |
| HOUSING | 8 |
| Housing Counseling | 2 |
| Housing Search Assistance | 25 |
| Identification Info./Assi | 0 |
| Identification Info./Assist. | 7 |
| Info. on Business/Industry | 1 |
| INFORMATION | 6 |
| Job Safety | 1 |
| Job Search/Placement | 30 |
| Job Training | 3 |
| Landlord/Tenant | 11 |
| Licensing, Business/Profe | 0 |
| Licensing, Business/Profession | 3 |
| Literacy | 1 |
| Long Distance Transportat | 0 |
| Long Distance Transportation | 25 |
| Long-Term Case Management | 1 |
| LOTTERY GAMES | 173 |
| Mass Transit/Public Trans | 0 |
| Mass Transit/Public Transport. | 4 |
| Maternity Clothing | 0 |
| Maternity Housing | 3 |
| Meals on Wheels | 0 |
| Missing Persons | 2 |
| Money Mgmt./Budget Counsel. | 3 |
| Mortgage Assistance | 12 |
| Non-Emergency Food | 15 |
| Nonprofit Corp. Development | 1 |
| Nutrition Education/Couns | 0 |
| Nutrition Education/Counseling | 1 |
| Other Donations | 6 |
| Other Financial Assistanc | 0 |
| Other Financial Assistance | 90 |
| Other Housing | 22 |
| Pregnancy Counseling | 4 |
| Pregnancy Testing | 2 |

Need

| | |
|-------------------|----|
| PUBLIC ASSISTANCE | 0 |
| Rent Assistance | 99 |

Need

| | |
|----------------------------|----|
| HIV/AIDS Testing/Treatmen | 0 |
| HIV/AIDS Testing/Treatment | 31 |



| | |
|--------------------------------|-----|
| Rental Housing | 17 |
| Retirement Homes/Communities | 0 |
| Sanitation | 1 |
| School Supplies | 0 |
| Senior Centers | 0 |
| Senior Transportation Services | 3 |
| Small Business Development | 1 |
| Social Security/SSI | 2 |
| Soup Kitchens | 1 |
| Special Educ. Support/Advocacy | 6 |
| Sports Betting | 25 |
| Subsidized Housing | 24 |
| Subsidized Insurance | 0 |
| Summer Programs | 0 |
| TANF | 3 |
| Tax Forms/Information | 2 |
| TEST CALLS | 0 |
| Transitional Case Management | 0 |
| Transitional Housing | 11 |
| TRANSLATION/INTERPRETING | 2 |
| TRANSPORTATION | 2 |
| Unemployment Insurance | 1 |
| Utility, Electric | 154 |
| Utility, Gas | 37 |
| Utility, Telephone | 2 |
| Utility, Unspecified | 60 |
| Utility, Water | 14 |
| Video Poker/Slots | 89 |
| Vocational Rehabilitation | 1 |
| Vocational/Technical Educ | 0 |
| Abortion | 1 |
| Alzheimer's Disease | 1 |
| Child Care Information | 10 |
| CPR/First Aid Instruction | 2 |
| Dental Care/Screening | 12 |
| HEALTH/MEDICAL | 1 |
| Health-Related Support Gr | 0 |
| Health-Related Support Groups | 5 |
| Hearing Screening/Hearing Aids | 2 |

| | |
|-------------------------------|-----|
| HOME & SPECIALIZED HEALTH | 0 |
| Home Health Aide/Companion | 2 |
| Immunizations/Vaccination | 0 |
| Immunizations/Vaccinations | 0 |
| Insurance Info./Counselin | 0 |
| Insurance Info./Counseling | 3 |
| Medicaid | 8 |
| Medical Alert Devices | 2 |
| Medical Bill Payment Assi | 0 |
| Medical Bill Payment Assist. | 20 |
| Medical Care/Treatment | 27 |
| Medical Equipment/Supplie | 0 |
| Medical Equipment/Supplies | 3 |
| Medical Services | 14 |
| Medical Transportation | 9 |
| Medical/Health Informatio | 0 |
| Medical/Health Information | 17 |
| Medicare | 1 |
| Nursing Homes | 0 |
| Physician Referral | 1 |
| Physical Handicap | 1 |
| Poison Control | 0 |
| Prenatal Care | 2 |
| Primary Care | 0 |
| Sex Education/Pregnancy Prev. | 1 |
| Sexually Transmitted Dise | 0 |
| Sexually Transmitted Diseases | 9 |
| Vision Screening/Glasses | 6 |
| Visual Impairment/Blindness | 0 |
| ACTIVE CALLER | 0 |
| Anger Management Classes | 25 |
| Couples/Marriage Counseli | 0 |
| Couples/Marriage Counseling | 8 |
| Crisis Counseling | 52 |
| CRISIS LINE/I&R OTHER CIT | 0 |
| CRISIS LINE/I&R OTHER CITIES | 223 |
| Development Disability | 0 |
| Divorce Assistance | 7 |
| Divorce Counseling | 2 |

Need

| | |
|--------------------------------|------|
| Emotional Supprt/Mental H | 0 |
| Emotional Supprt/Mental Health | 13 |
| Family Counseling | 21 |
| Helpline Counseling | 8 |
| Individual Counseling | 116 |
| Information About Suicide | 6 |
| Inpatient Mental Health | 40 |
| MENTAL HEALTH | 14 |
| Mental Health Day Treatme | 0 |
| Mental Health Day Treatment | 17 |
| Mental Health Evaluation | 64 |
| Mental Health Information | 22 |
| Mental Illness | 61 |
| Other Support Groups | 35 |
| Parent Groups | 1 |
| Parenting Skills | 4 |
| Personal Crisis/Mental Health | 1 |
| SUICIDE | 1 |
| Suicide Survivors | 0 |
| Suicide, Level 1 (Threat) | 11 |
| Suicide, Level 2 (With Plan) | 1 |
| Suicide, Level 3 (In Prog | 0 |
| SUPPORT GROUPS | 9 |
| 12 Step Programs | 704 |
| Alcohol | 2313 |
| Alcohol Abuse/Addiction | 475 |
| Assessment | 134 |
| Cocaine | 1544 |
| Crack | 3224 |
| Drug Abuse/Addiction | 220 |
| Drug Selling | 52 |
| Drug Testing | 88 |
| DUI | 26 |
| Ecstasy | 77 |
| Gambler's Anonymous | 89 |
| GAMBLING ADDICTION | 15 |
| Heroin | 156 |
| Inhalants | 7 |
| LSD | 4 |
| Marijuana | 889 |
| Methamphetamines | 1086 |

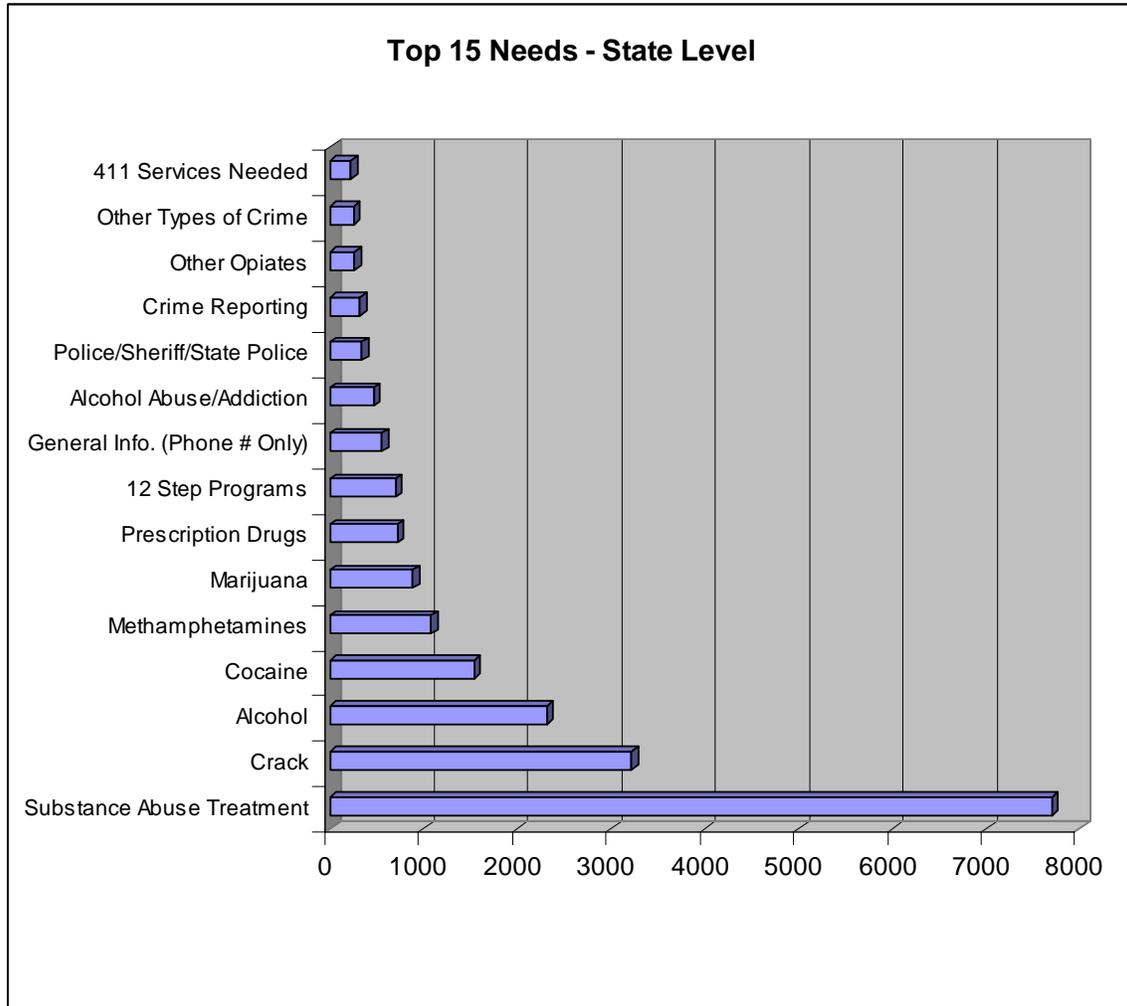
Need

| | |
|--------------------------------|--------------|
| OTC Drugs | 9 |
| Other Opiates | 264 |
| PCP | 3 |
| Prescription Assistance | 20 |
| Prescription Drugs | 723 |
| Speed | 5 |
| Steroids | 3 |
| SUBSTANCE ABUSE | 37 |
| Substance Abuse Info/Mate | 0 |
| Substance Abuse Info/Materials | 150 |
| Substance Abuse Preventio | 0 |
| Substance Abuse Prevention | 184 |
| Substance Abuse Treatment | 7702 |
| Tobacco Products | 6 |
| TOTAL | 25551 |

Top 15 Needs - State

Below is a listing for the top 25 needs or reasons for calling the helpline and a graphical view of the top 15 of these needs. Totaling all needs yields a volume of 25,551 needs that the 13,419 callers had. These values contain a caveat that callers can and do call in for multiple needs. The top five needs combine to 62.11% and the top 15 needs combine for 80.78% of the total needs of all callers. Including all needs up the top 25 brings the amount to 87.73%.

| | Need | |
|----|--------------------------------|--------------|
| 1 | Substance Abuse Treatment | 7702 |
| 2 | Crack | 3224 |
| 3 | Alcohol | 2313 |
| 4 | Cocaine | 1544 |
| 5 | Methamphetamines | 1086 |
| 6 | Marijuana | 889 |
| 7 | Prescription Drugs | 723 |
| 8 | 12 Step Programs | 704 |
| 9 | General Info. (Phone # Only) | 562 |
| 10 | Alcohol Abuse/Addiction | 475 |
| 11 | Police/Sheriff/State Police | 347 |
| 12 | Crime Reporting | 326 |
| 13 | Other Opiates | 264 |
| 14 | Other Types of Crime | 255 |
| 15 | 411 Services Needed | 226 |
| 16 | CRISIS LINE/I&R OTHER CITIES | 223 |
| 17 | Drug Abuse/Addiction | 220 |
| 18 | Victim Witness Services | 188 |
| 19 | Substance Abuse Prevention | 184 |
| 20 | LOTTERY GAMES | 173 |
| 21 | Individual Shelter | 171 |
| 22 | Domestic Violence | 157 |
| 23 | Heroin | 156 |
| 24 | Utility, Electric | 154 |
| 25 | Substance Abuse Info/Materials | 150 |
| | TOTAL | 22416 |



Region 1



Region 1 encompasses the northern part of the state as well as the western portion of Georgia through to Middle Georgia. Several suburban and ‘bed and breakfast’ communities exist within this region, servicing Atlanta, as well as several highly rural and remote areas of the state. Region 1 accounts for 11.91% of the total calls.

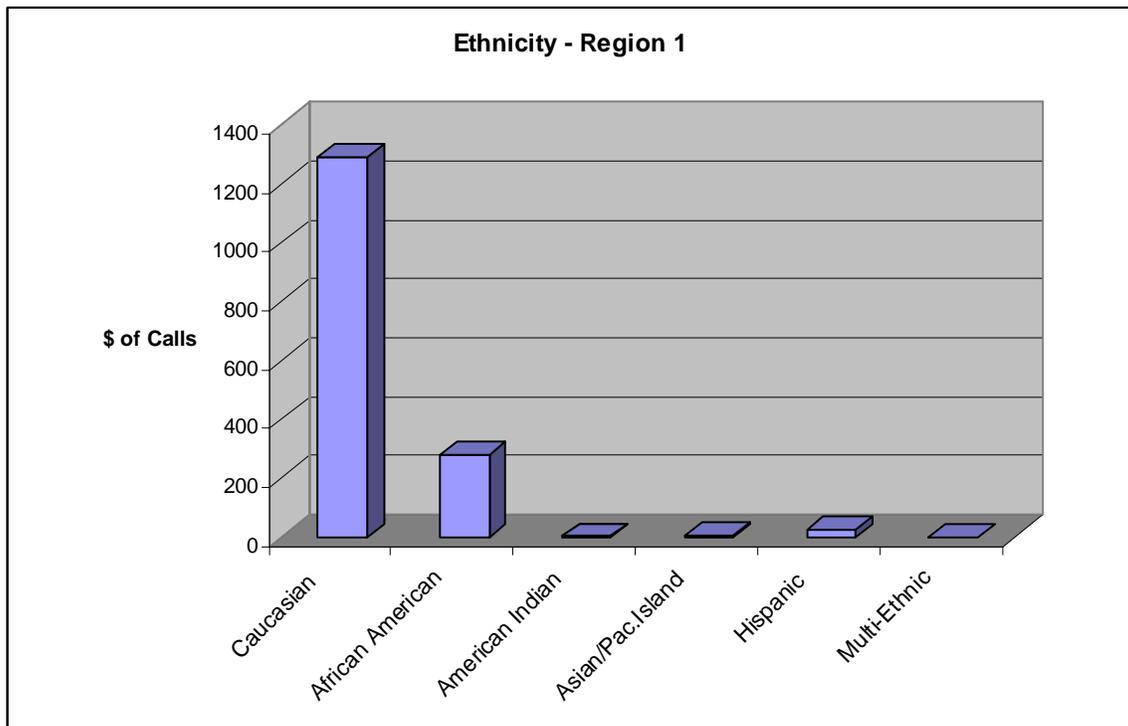
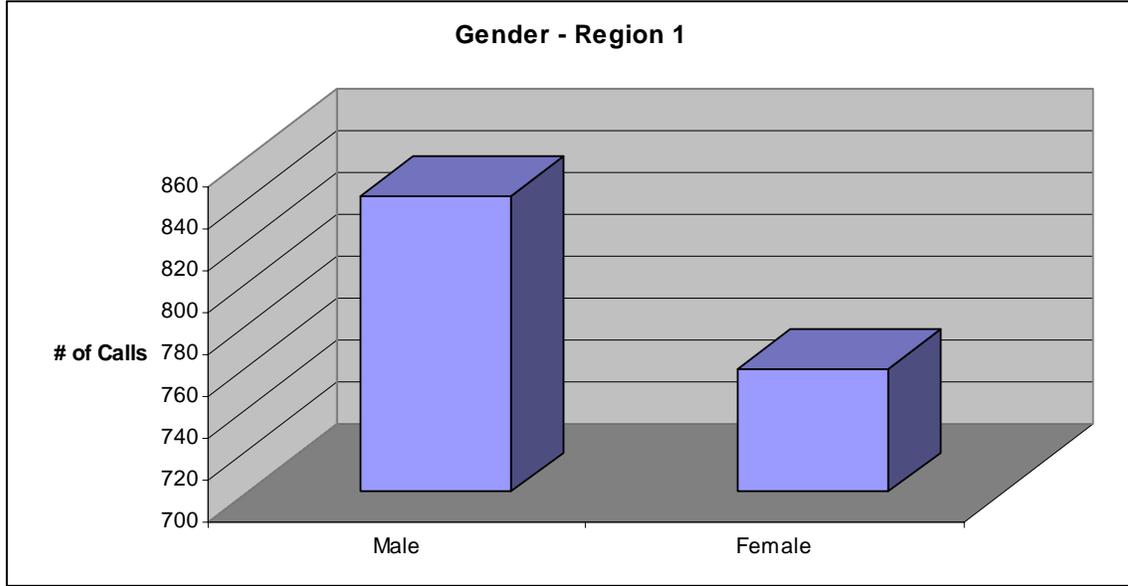
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 842 |
| | Female | 759 |
| | TOTAL | 1601 |

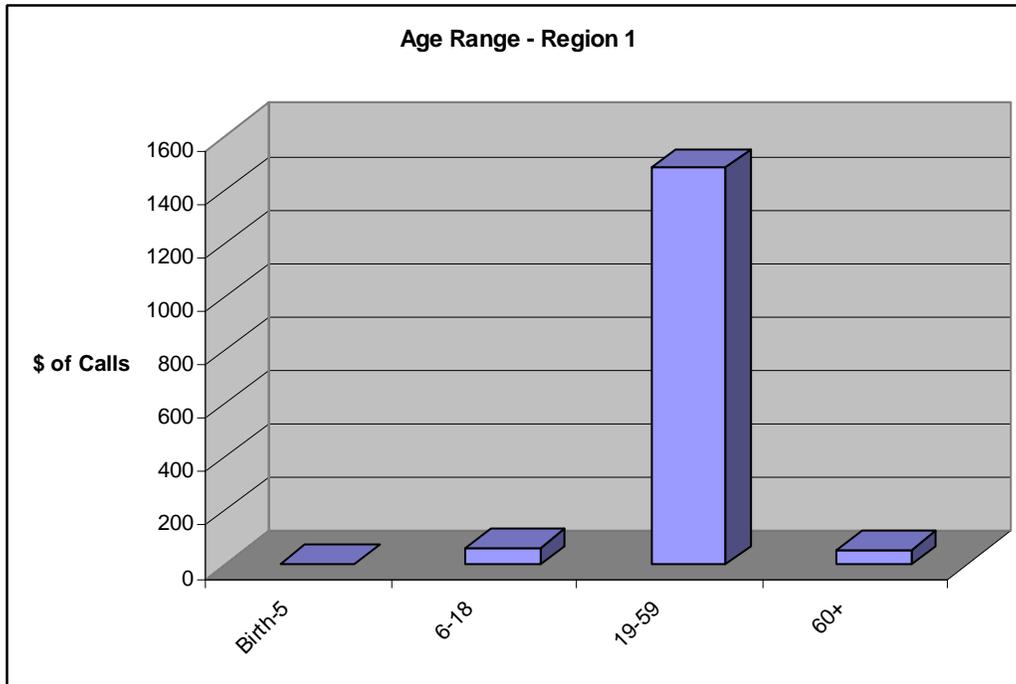
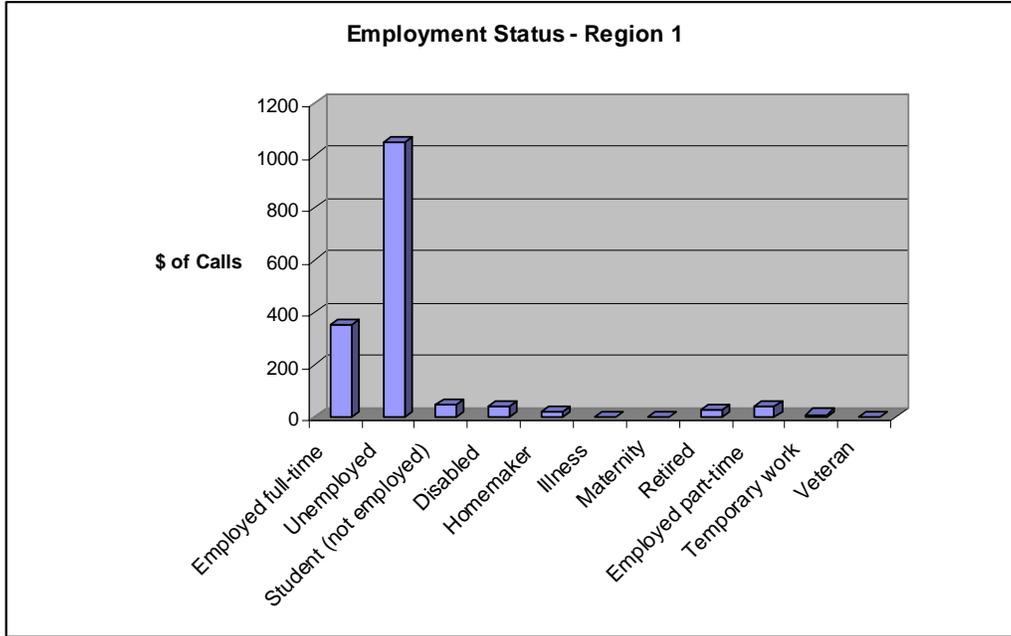
| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 1292 |
| | African American | 279 |
| | American Indian | 1 |
| | Asian/Pac.Island | 3 |
| | Hispanic | 26 |
| | Multi-Ethnic | 0 |
| | TOTAL | 1601 |

| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 352 |
| | Unemployed | 1048 |
| | Student (not employed) | 50 |
| | Disabled | 42 |
| | Homemaker | 21 |
| | Illness | 3 |
| | Maternity | 3 |
| | Retired | 25 |
| | Employed part-time | 44 |
| | Temporary work | 11 |
| | Veteran | 2 |
| | TOTAL | 1601 |



| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 2 |
| | 6-18 | 63 |
| | 19-59 | 1483 |
| | 60+ | 53 |
| | TOTAL | 1601 |





Region 2



Region 2 encompasses the northern portion of the state of Georgia, to the Tennessee border to the north and Pacific Ocean to the east. The area includes several urban areas, including the Athens, Augusta and western portion of the greater suburban Atlanta area. Region 2 accounts for 13.31% of total calls.

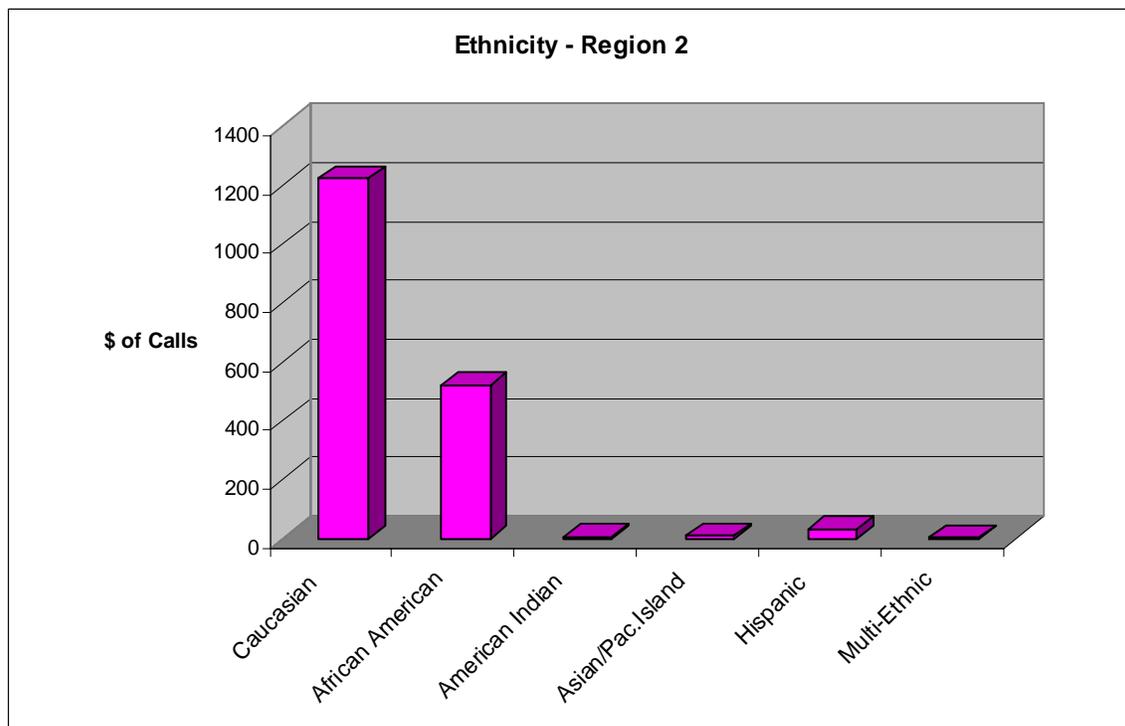
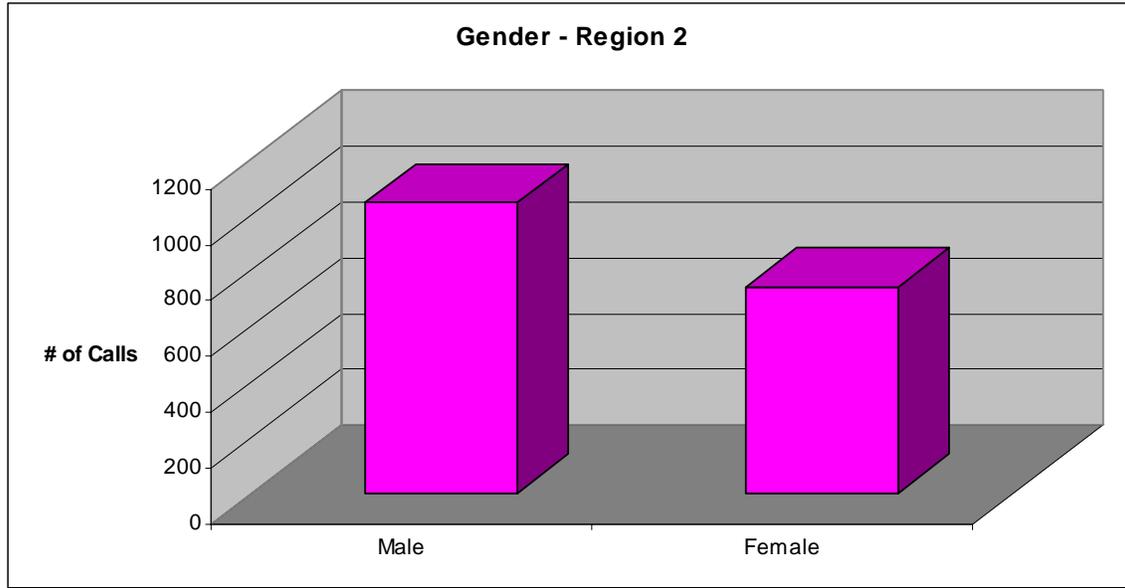
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 1045 |
| | Female | 744 |
| | TOTAL | 1789 |

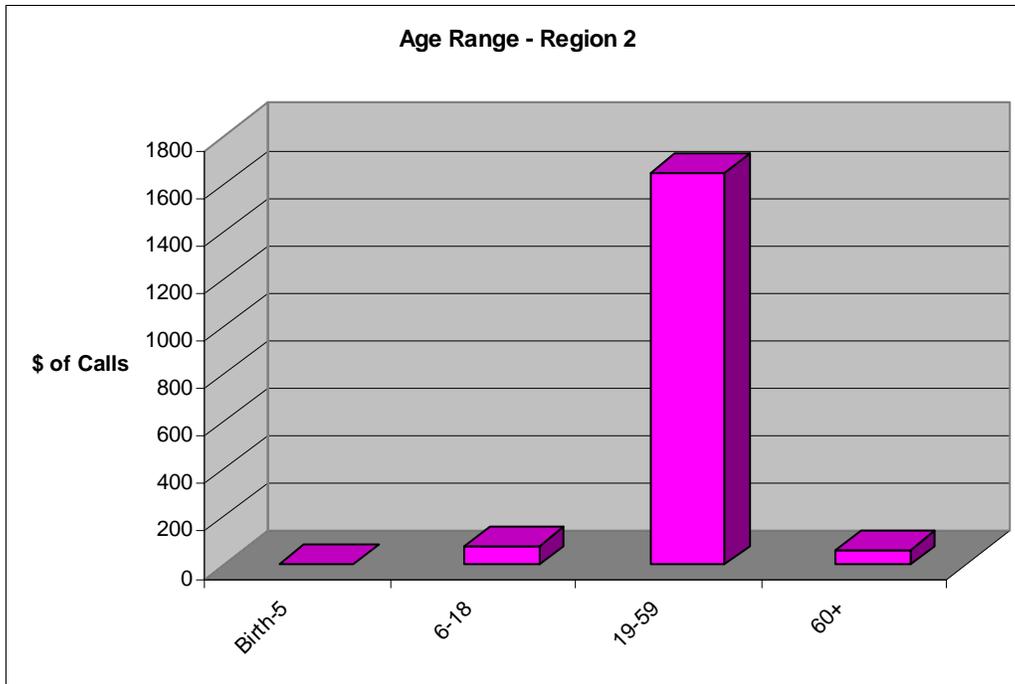
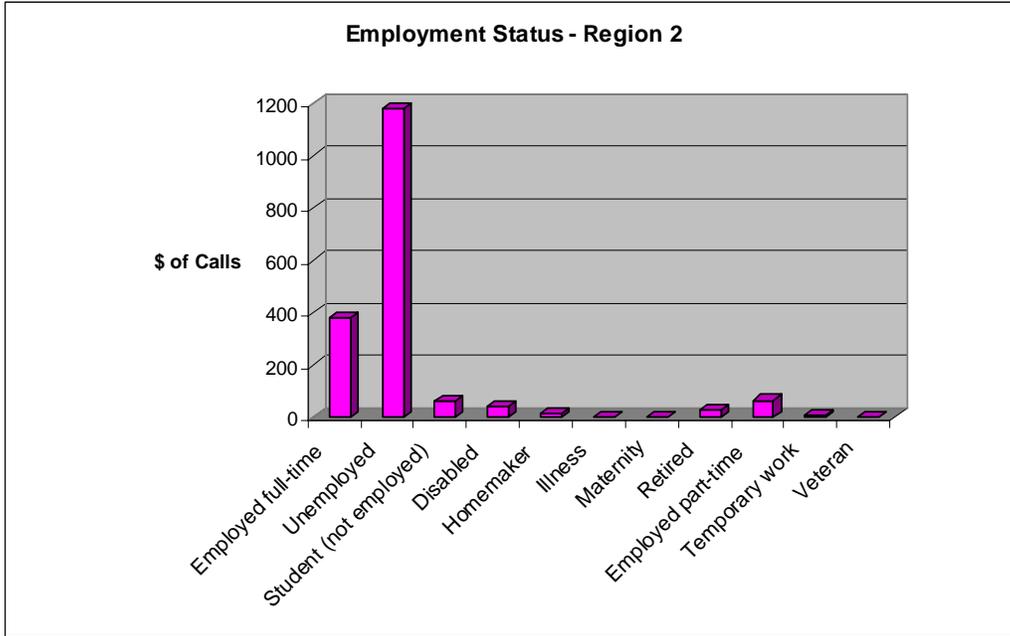
| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 1222 |
| | African American | 522 |
| | American Indian | 4 |
| | Asian/Pac.Island | 7 |
| | Hispanic | 32 |
| | Multi-Ethnic | 2 |
| | TOTAL | 1789 |

| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 381 |
| | Unemployed | 1177 |
| | Student (not employed) | 59 |
| | Disabled | 43 |
| | Homemaker | 16 |
| | Illness | 4 |
| | Maternity | 3 |
| | Retired | 29 |
| | Employed part-time | 65 |
| | Temporary work | 10 |
| | Veteran | 2 |
| | TOTAL | 1789 |



| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 3 |
| | 6-18 | 76 |
| | 19-59 | 1649 |
| | 60+ | 61 |
| | TOTAL | 1789 |





Region 3



Region 3 encompasses what is considered to be the Greater Metropolitan area of Atlanta. Atlanta, Buckhead, Woodstock, Marietta, Decatur, Alpharetta, Jonesboro, and Griffin are just a few of the urban centers that make up this region.

Being the most populous area, this region typically logs the most calls into Helpline Georgia on a consistent basis and accounts for 42.37% this FY.

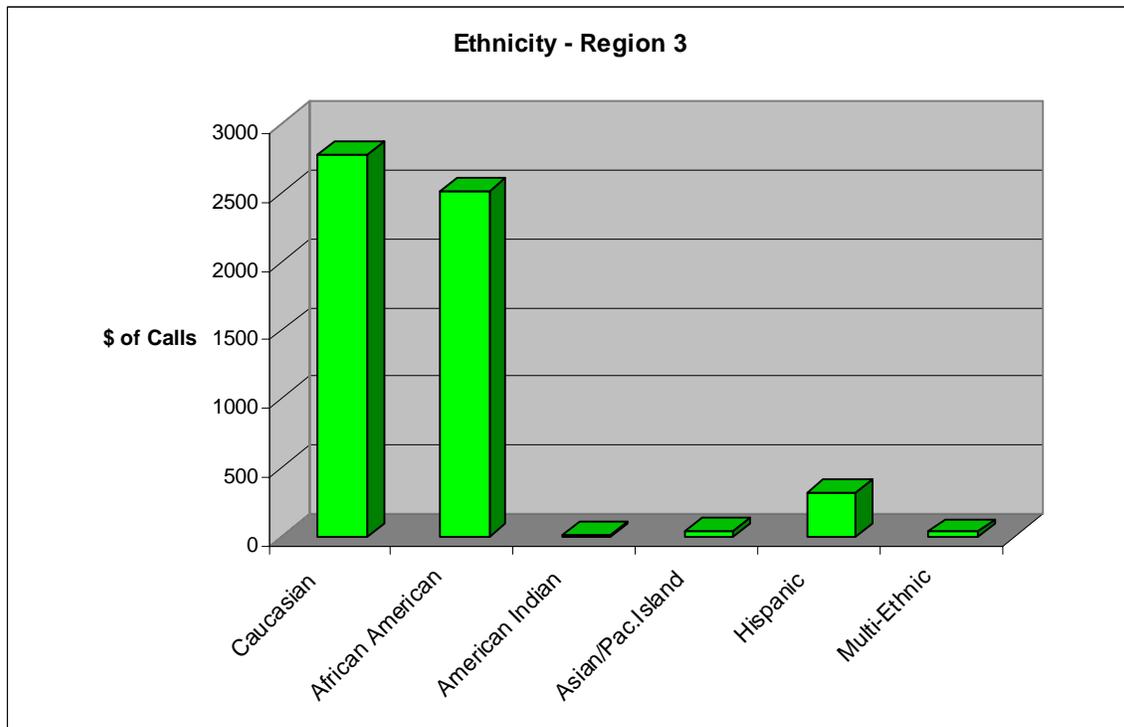
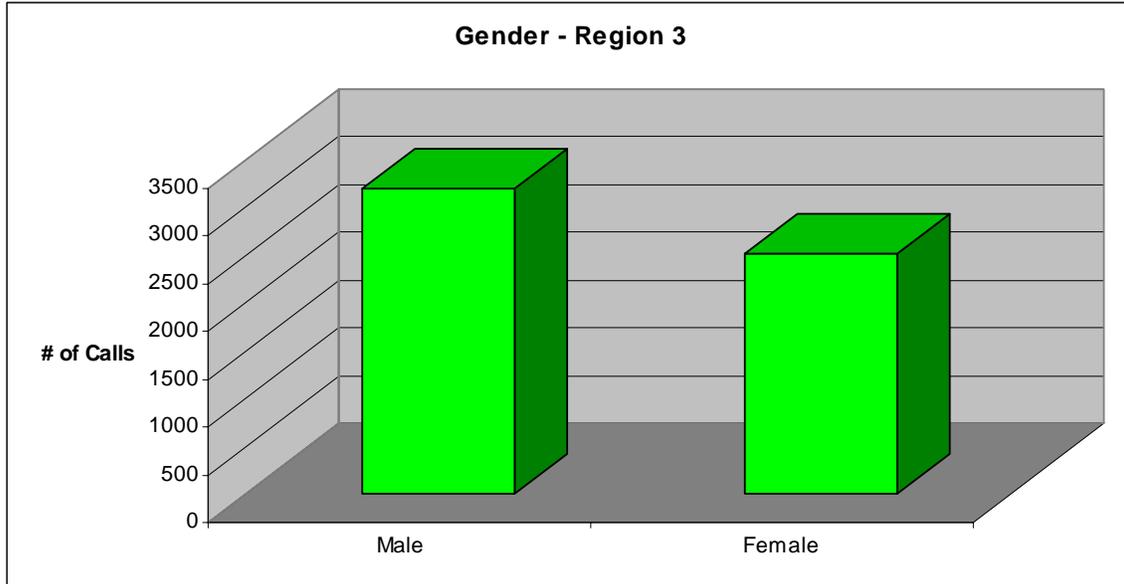
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 3191 |
| | Female | 2503 |
| | <i>TOTAL</i> | 5694 |

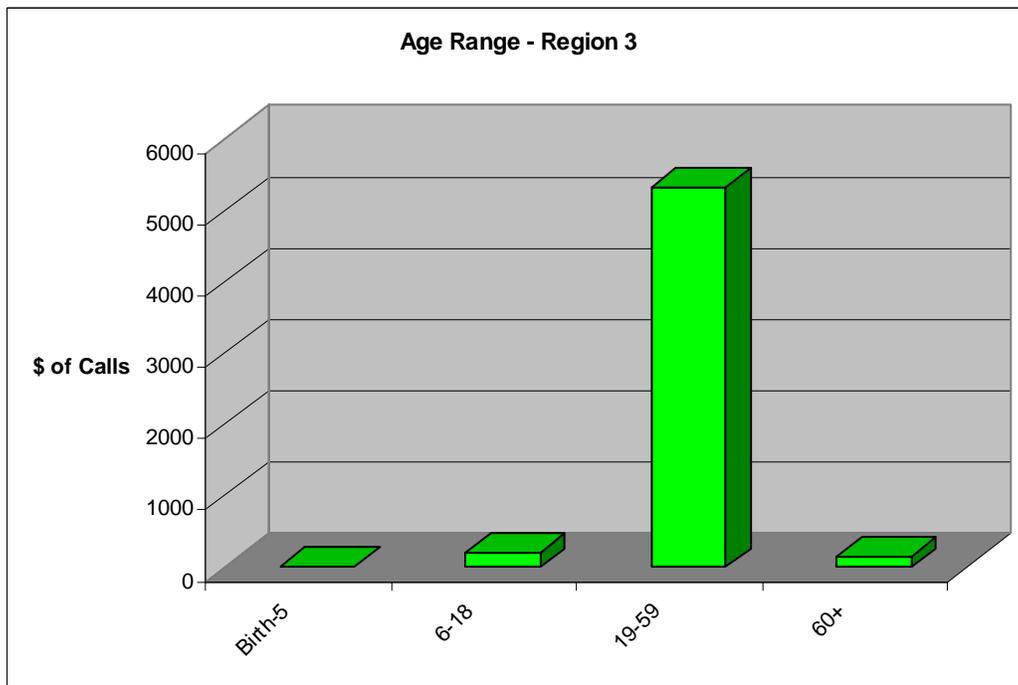
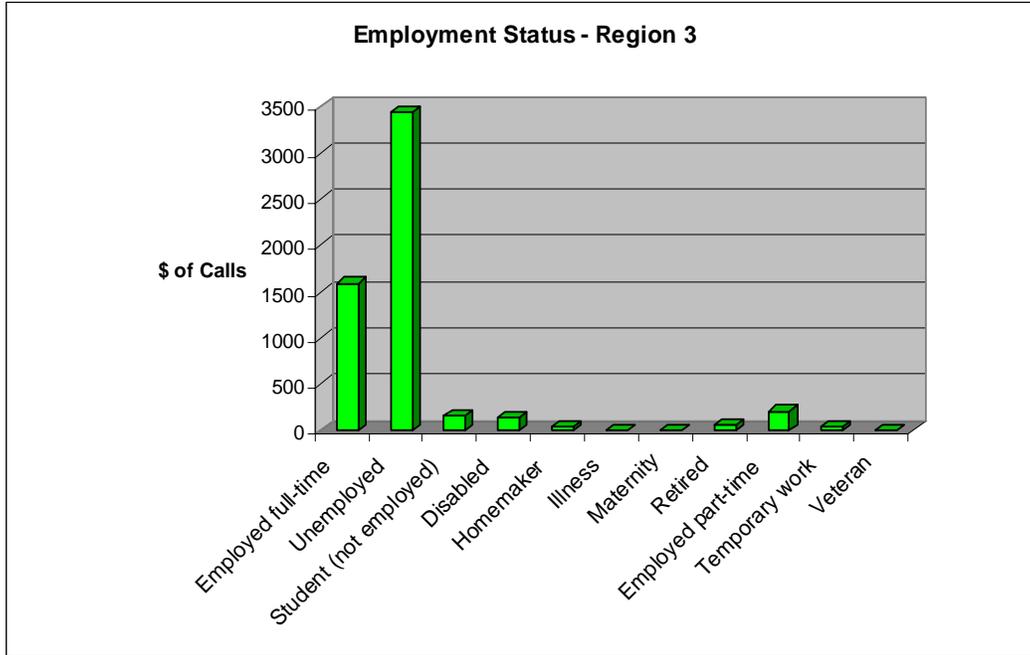
| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 2781 |
| | African American | 2518 |
| | American Indian | 10 |
| | Asian/Pac.Island | 35 |
| | Hispanic | 321 |
| | Multi-Ethnic | 29 |
| | <i>TOTAL</i> | 5694 |

| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 1592 |
| | Unemployed | 3430 |
| | Student (not employed) | 159 |
| | Disabled | 133 |
| | Homemaker | 43 |
| | Illness | 10 |
| | Maternity | 7 |
| | Retired | 67 |
| | Employed part-time | 210 |
| | Temporary work | 39 |
| | Veteran | 4 |
| | <i>TOTAL</i> | 5694 |



| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 11 |
| | 6-18 | 205 |
| | 19-59 | 5328 |
| | 60+ | 150 |
| | TOTAL | 5694 |





Region 4



Region 4 is made up of the Middle Georgia area as well as the western part of the state. A great portion of this region is largely considered rural, although there are larger centers such as Warner Robins, Columbus, Forsyth, Albany, Americus, and Macon. Region 4 accounts for 18.80% of calls.

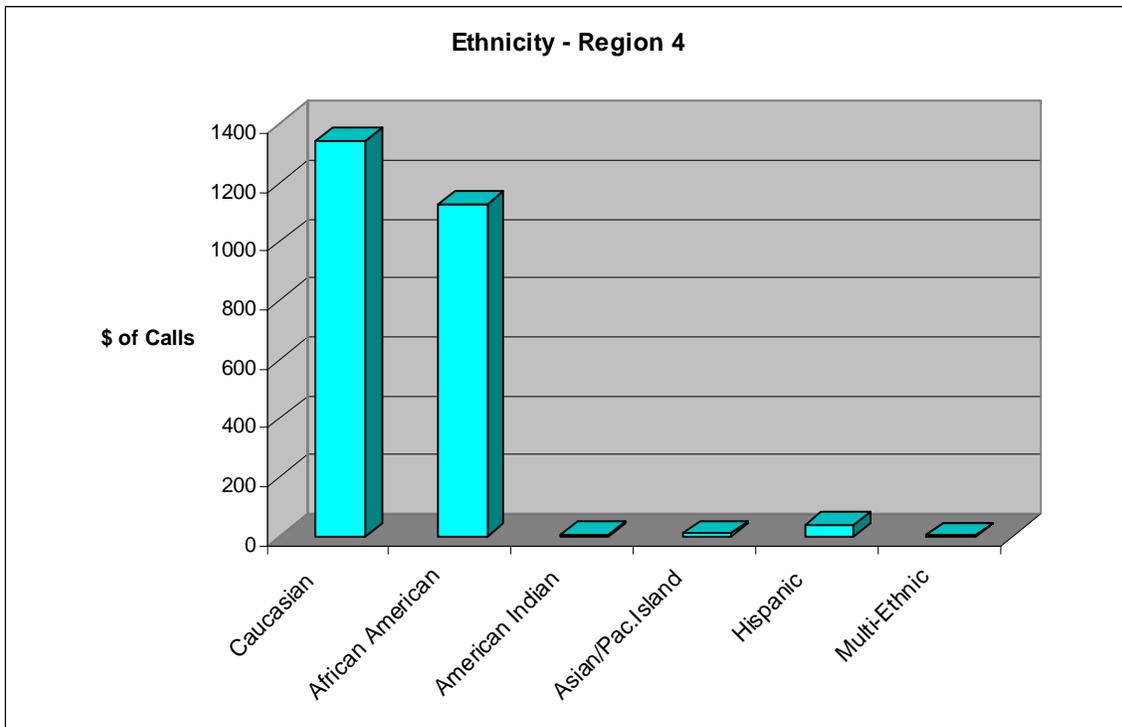
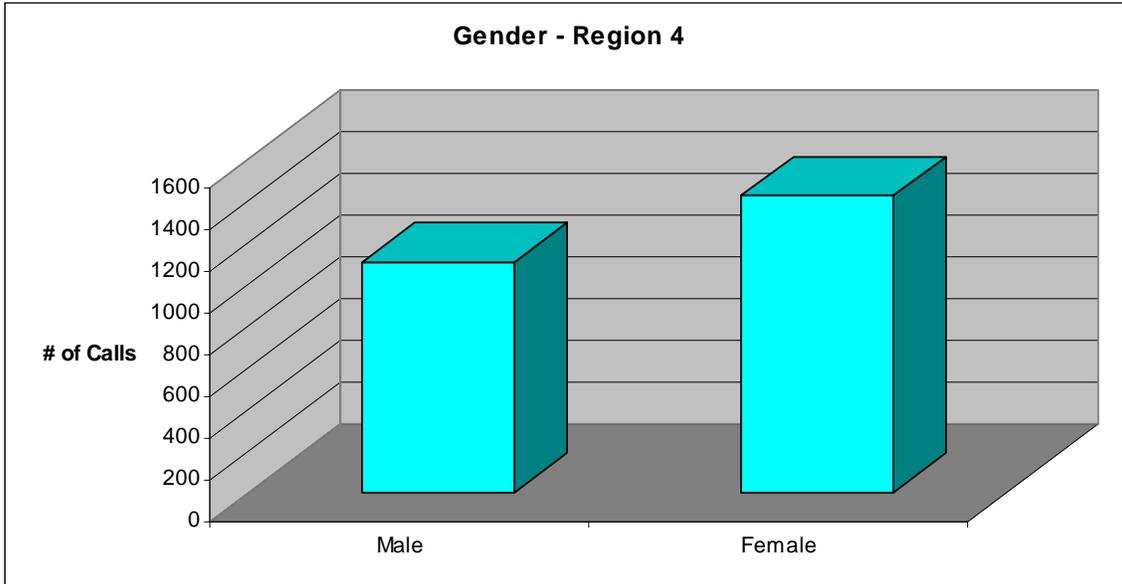
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 1106 |
| | Female | 1421 |
| | TOTAL | 2527 |

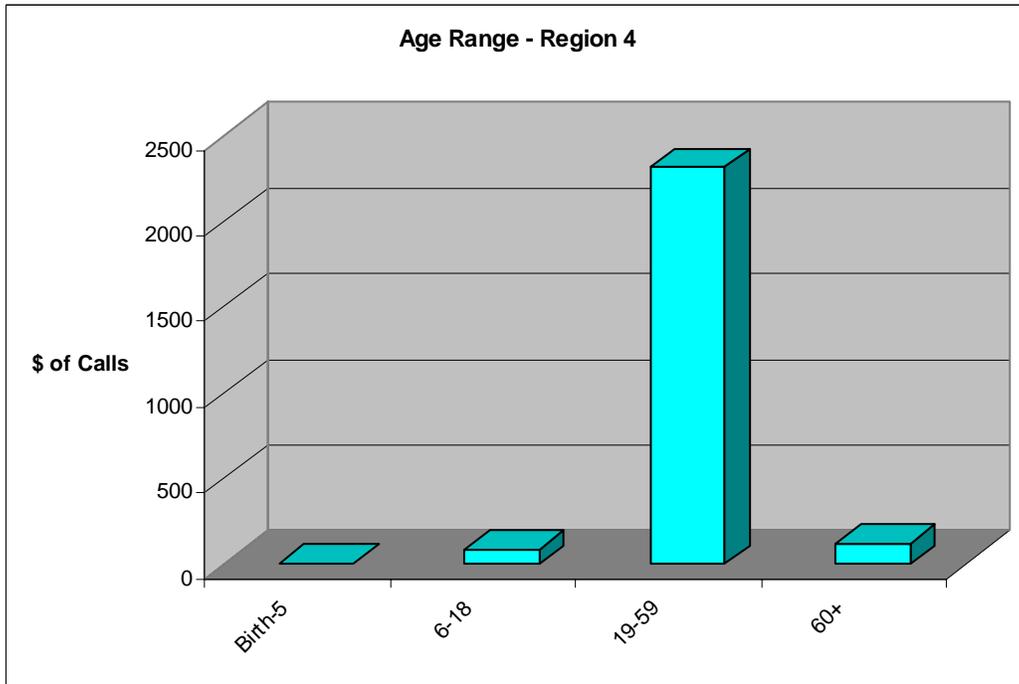
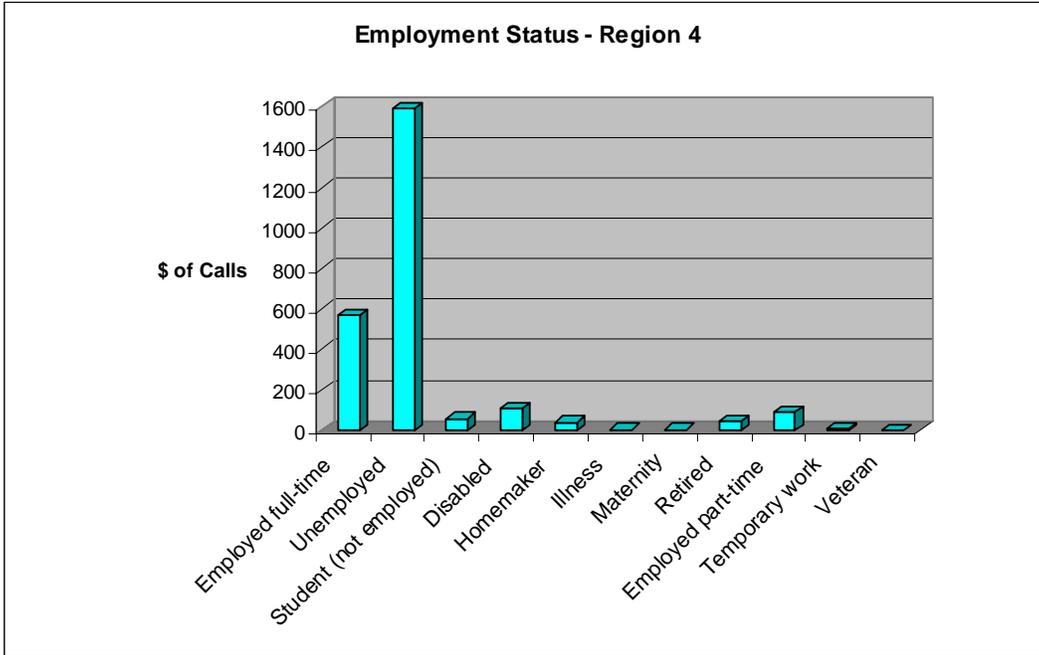
| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 1344 |
| | African American | 1129 |
| | American Indian | 5 |
| | Asian/Pac.Island | 9 |
| | Hispanic | 39 |
| | Multi-Ethnic | 1 |
| | TOTAL | 2527 |

| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 566 |
| | Unemployed | 1587 |
| | Student (not employed) | 60 |
| | Disabled | 106 |
| | Homemaker | 42 |
| | Illness | 6 |
| | Maternity | 6 |
| | Retired | 48 |
| | Employed part-time | 91 |
| | Temporary work | 12 |
| | Veteran | 3 |
| | TOTAL | 2527 |



| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 2 |
| | 6-18 | 87 |
| | 19-59 | 2317 |
| | 60+ | 121 |
| | TOTAL | 2527 |





Region 5



Region 5 is made up of the eastern central and southern most portion of Georgia. There are many rural counties as well as a good portion of the coastal region of Georgia. Some of the more urban centers falling within this region include Tifton, Valdosta, Douglas, Brunswick, St. Simons, Savannah, and Dublin. There is an interesting mix of the very poor, ethnic sector of society, as well as the extremely affluent, particularly among the coastal region. Region 5 accounted for 13.60% of calls.

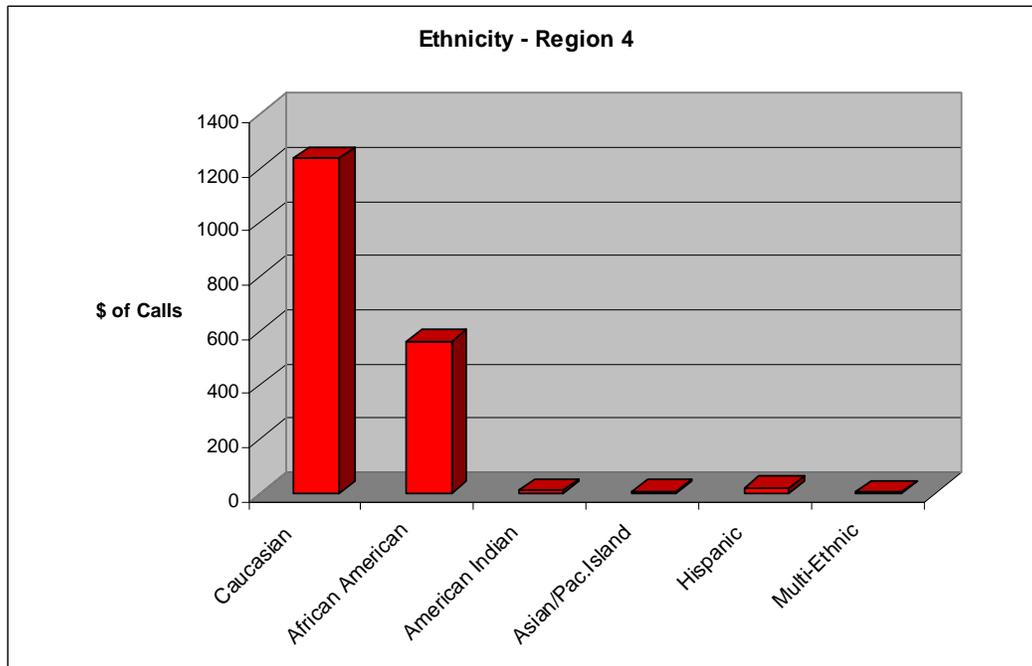
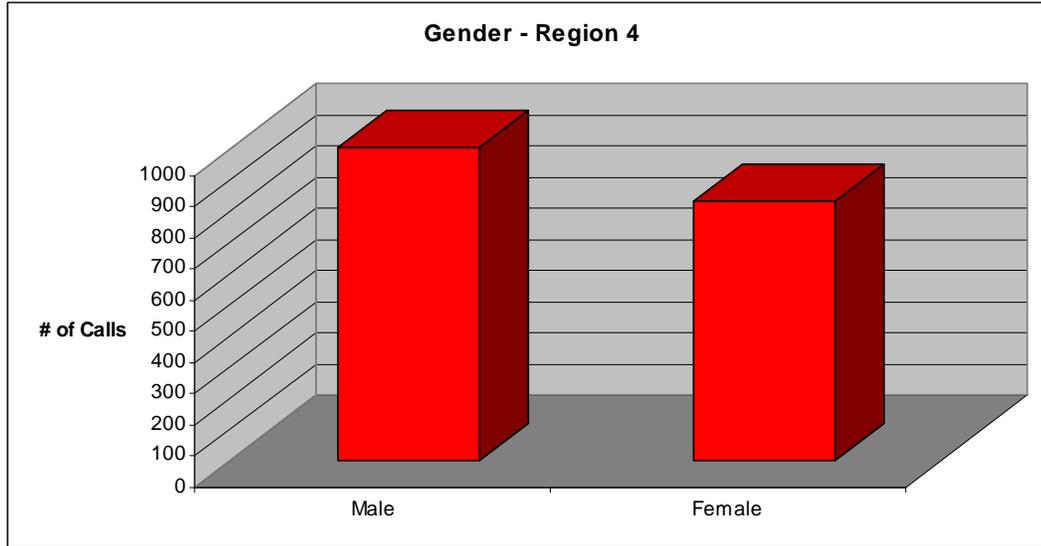
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 1000 |
| | Female | 828 |
| | TOTAL | 1828 |

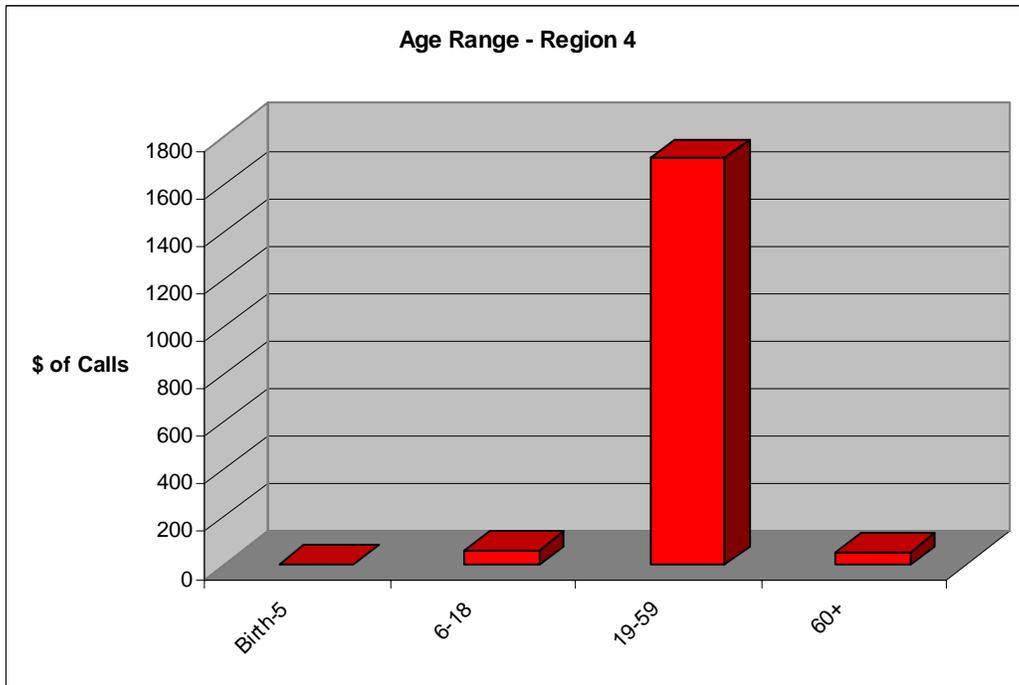
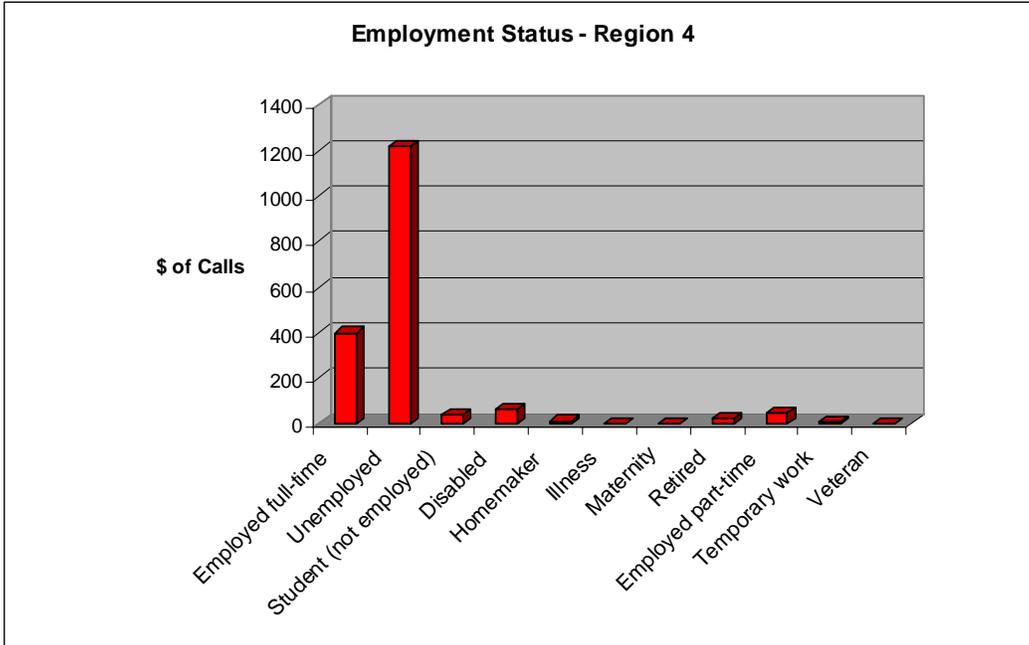
| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 1236 |
| | African American | 561 |
| | American Indian | 8 |
| | Asian/Pac.Island | 4 |
| | Hispanic | 18 |
| | Multi-Ethnic | 1 |
| | TOTAL | 1828 |

| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 400 |
| | Unemployed | 1218 |
| | Student (not employed) | 42 |
| | Disabled | 64 |
| | Homemaker | 13 |
| | Illness | 2 |
| | Maternity | 1 |
| | Retired | 24 |
| | Employed part-time | 51 |
| | Temporary work | 12 |
| | Veteran | 1 |
| | TOTAL | 1828 |



| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 3 |
| | 6-18 | 62 |
| | 19-59 | 1710 |
| | 60+ | 53 |
| | TOTAL | 1828 |





Substance Abuse / Addiction

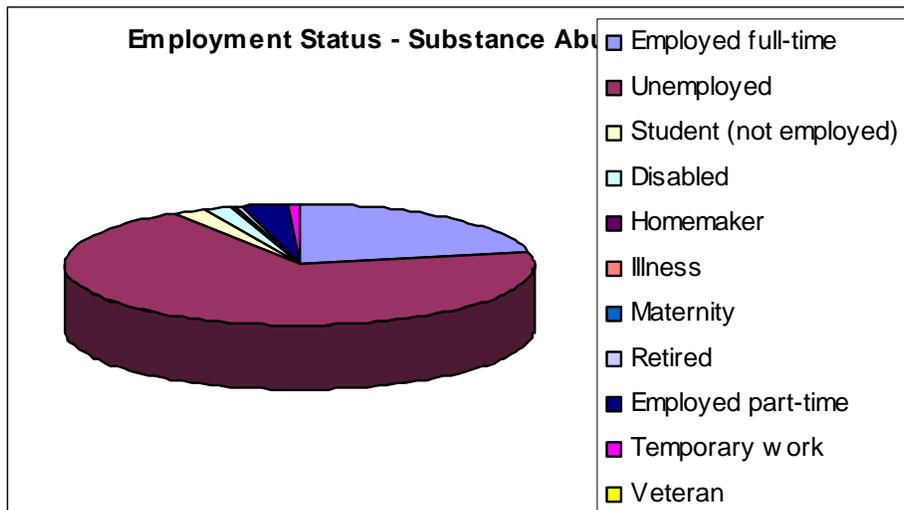
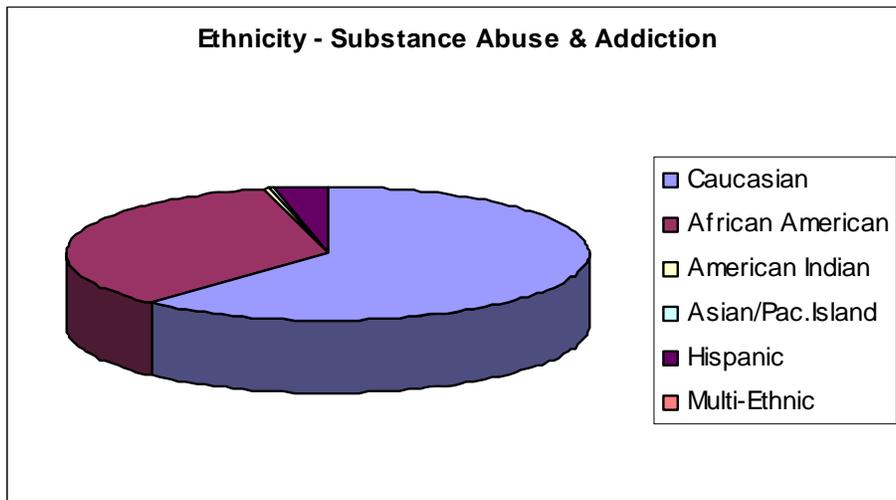
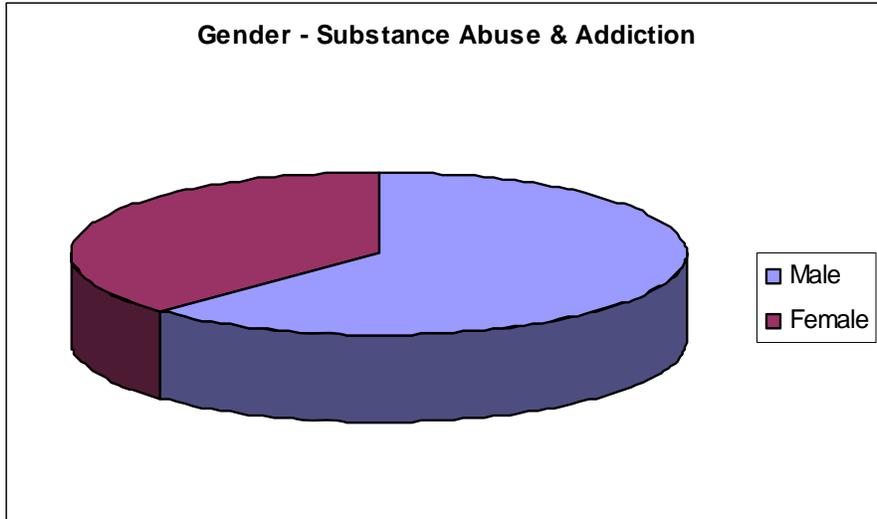
The category of Substance Abuse and Addiction accounted for 66.80% of the total calls this FY. The gender split leans heavily to Male with 62.44% of the calls. Ethnicity ranks highest with Caucasian callers at 61.57% and the unemployed at 69.73%. Breaking the calls for this category into regions, the distribution is almost identical as the distribution of all calls for the state.

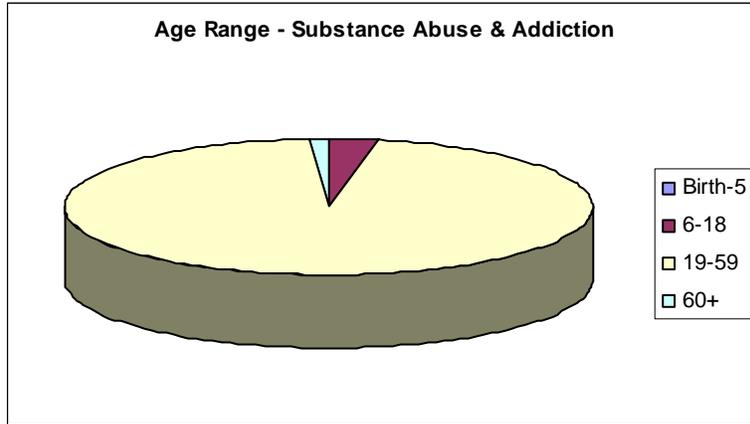
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 5605 |
| | Female | 3372 |
| | TOTAL | 8977 |

| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 5527 |
| | African American | 3101 |
| | American Indian | 19 |
| | Asian/Pac.Island | 28 |
| | Hispanic | 294 |
| | Multi-Ethnic | 8 |
| | TOTAL | 8977 |

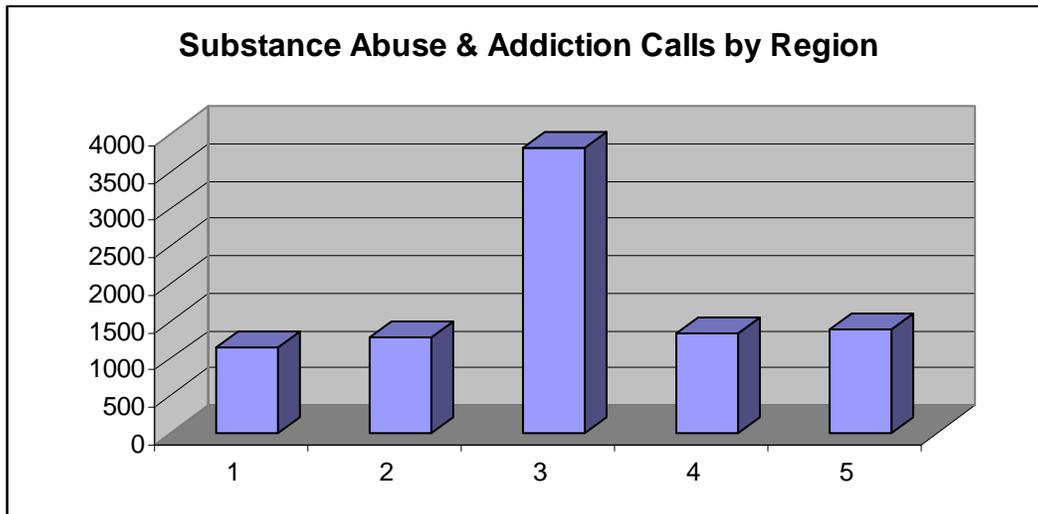
| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 1919 |
| | Unemployed | 6260 |
| | Student (not employed) | 191 |
| | Disabled | 177 |
| | Homemaker | 28 |
| | Illness | 6 |
| | Maternity | 3 |
| | Retired | 33 |
| | Employed part-time | 290 |
| | Temporary work | 65 |
| | Veteran | 5 |
| | TOTAL | 8977 |

| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 0 |
| | 6-18 | 280 |
| | 19-59 | 8598 |
| | 60+ | 99 |
| | TOTAL | 8977 |





| Region | # of Calls |
|--------------|-------------|
| 1 | 1159 |
| 2 | 1290 |
| 3 | 3803 |
| 4 | 1345 |
| 5 | 1380 |
| TOTAL | 8977 |



Mental Health

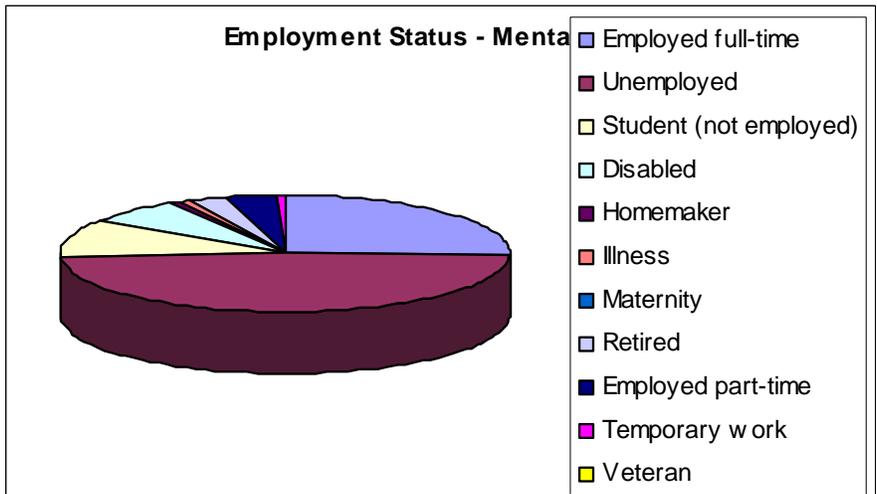
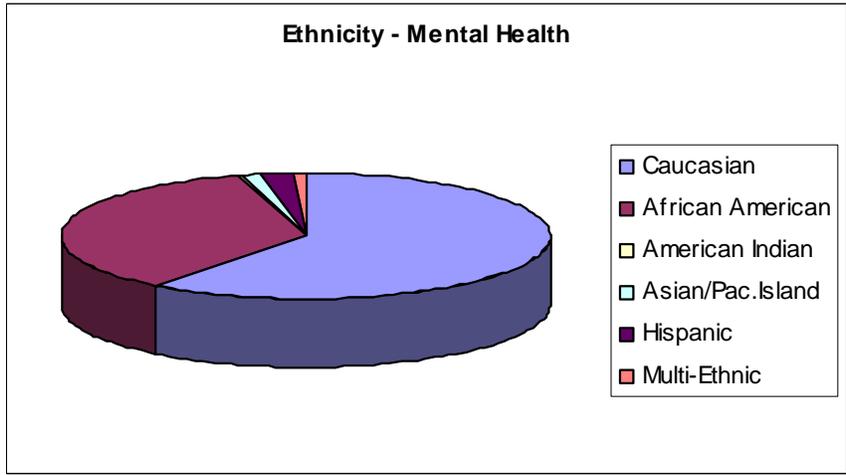
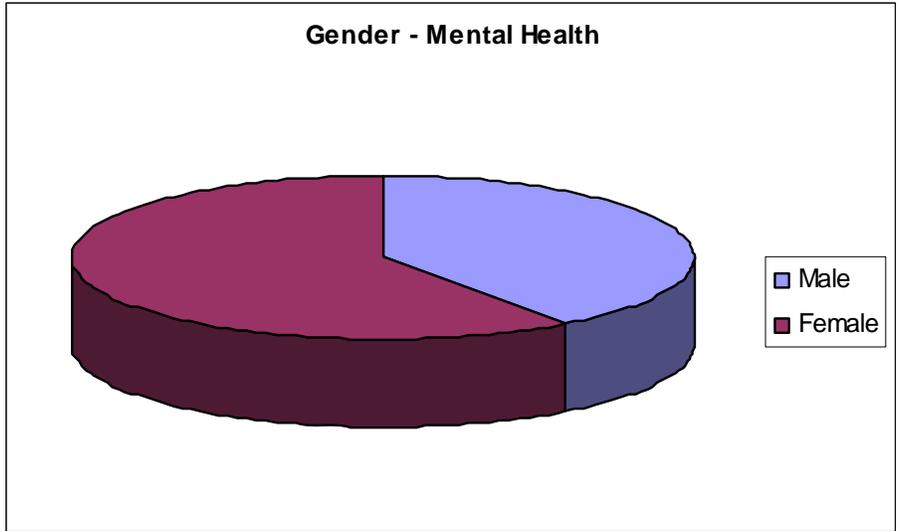
The category of Mental Health accounted for only 2.84% of the total calls this FY. The gender split diverges from most of the other categories and leans heavily to Female with 59.95% of the calls. Ethnicity ranks highest with Caucasian callers at 60.47% and the unemployed at 48.43%.

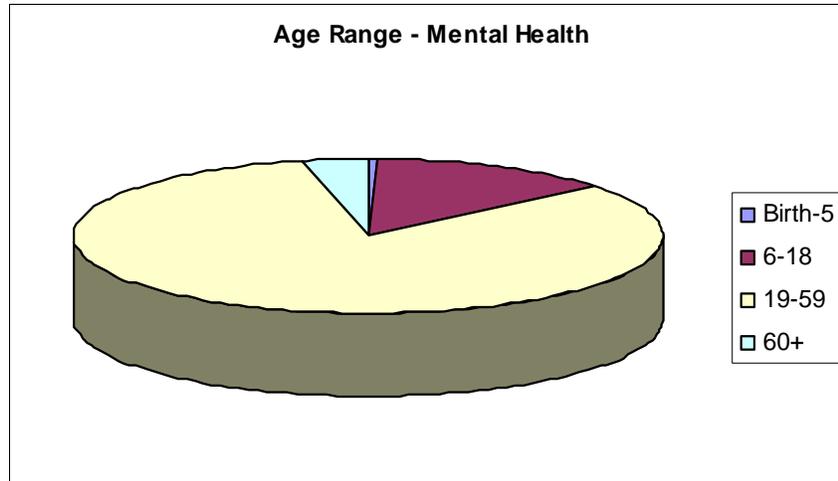
| | | |
|---------------|--------------|------------|
| GENDER | Male | 153 |
| | Female | 229 |
| | <i>TOTAL</i> | 382 |

| | | |
|------------------|------------------|------------|
| ETHNICITY | Caucasian | 231 |
| | African American | 134 |
| | American Indian | 1 |
| | Asian/Pac.Island | 4 |
| | Hispanic | 9 |
| | Multi-Ethnic | 3 |
| | <i>TOTAL</i> | 382 |

| | | |
|--------------------------|------------------------|------------|
| EMPLOYMENT STATUS | Employed full-time | 98 |
| | Unemployed | 185 |
| | Student (not employed) | 41 |
| | Disabled | 25 |
| | Homemaker | 3 |
| | Illness | 3 |
| | Maternity | 1 |
| | Retired | 10 |
| | Employed part-time | 14 |
| | Temporary work | 2 |
| | Veteran | 0 |
| | <i>TOTAL</i> | 382 |

| | | |
|------------------|--------------|------------|
| AGE RANGE | Birth-5 | 2 |
| | 6-18 | 51 |
| | 19-59 | 315 |
| | 60+ | 14 |
| | <i>TOTAL</i> | 382 |





Criminal / Legal Reporting

The category of Criminal & Legal Reporting accounted for only 8.88% of the total calls this FY. The gender split diverges from most of the other categories and leans heavily to Female with 62.70% of the calls. Ethnicity ranks highest with Caucasian callers at 52.81%. Differing from the other categories, employment status shows those callers that are employed full time rank higher than the unemployed with 43.42% to 35.04% respectively.

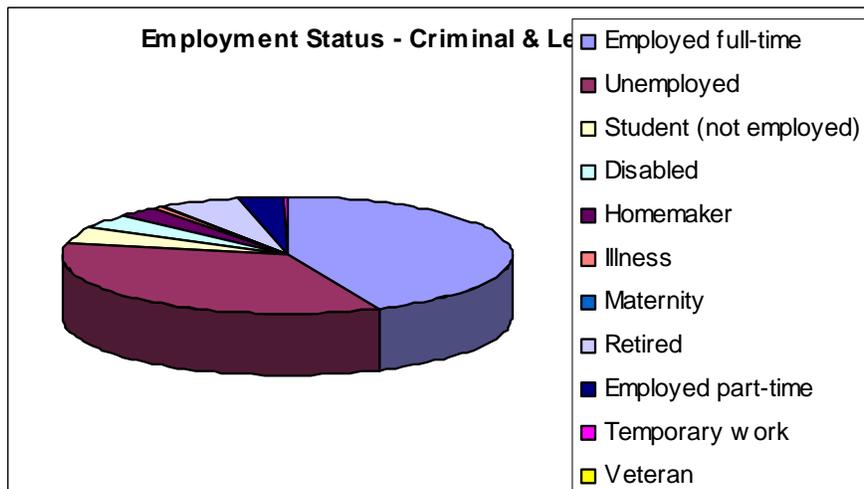
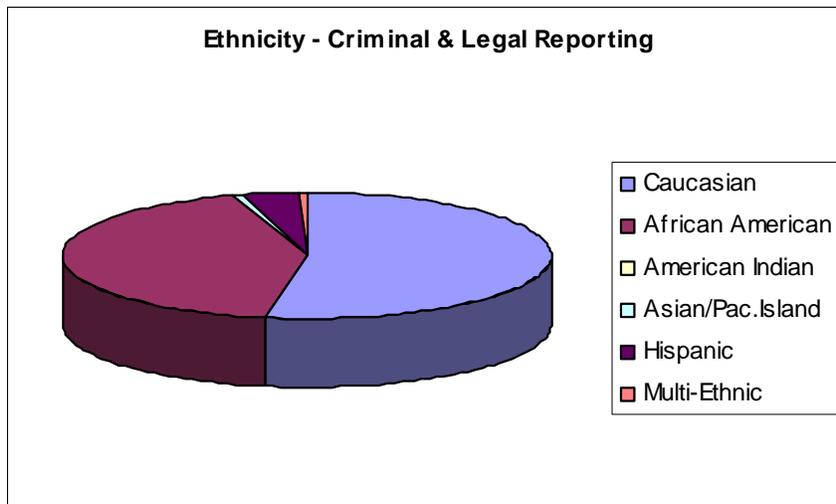
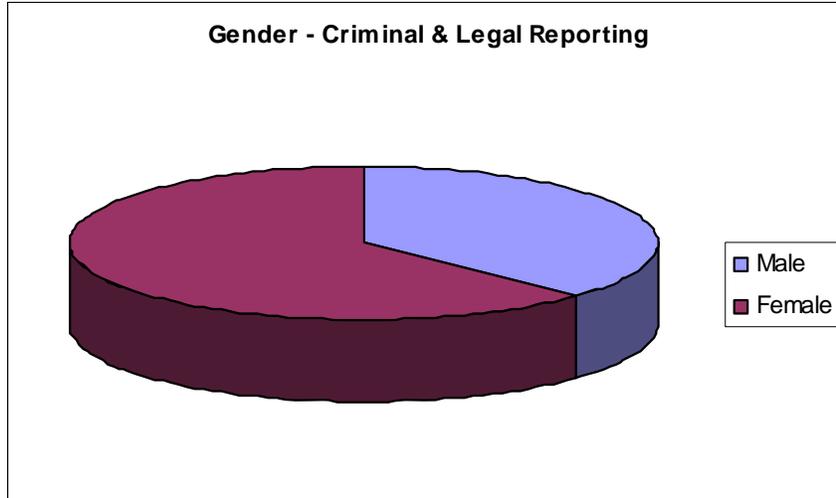
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 445 |
| | Female | 748 |
| | <i>TOTAL</i> | 1193 |

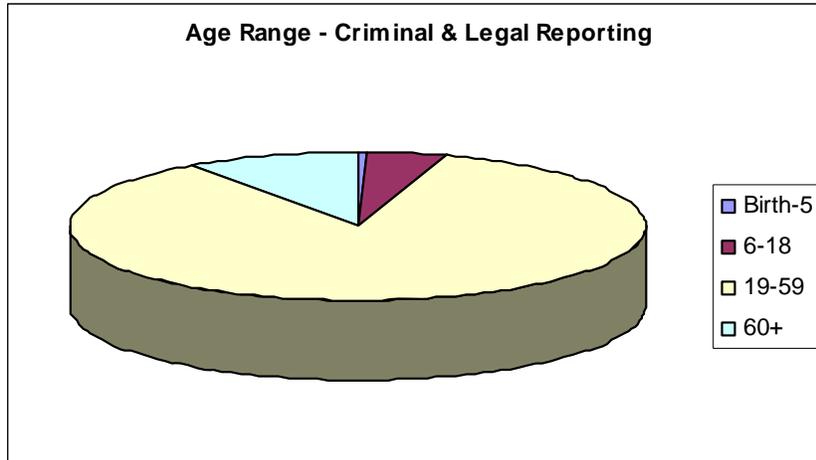
| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 630 |
| | African American | 502 |
| | American Indian | 1 |
| | Asian/Pac.Island | 9 |
| | Hispanic | 43 |
| | Multi-Ethnic | 8 |
| | <i>TOTAL</i> | 1193 |

| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 518 |
| | Unemployed | 418 |
| | Student (not employed) | 53 |
| | Disabled | 48 |
| | Homemaker | 37 |
| | Illness | 5 |
| | Maternity | 4 |
| | Retired | 68 |
| | Employed part-time | 40 |
| | Temporary work | 2 |
| | Veteran | 0 |
| | <i>TOTAL</i> | 1193 |

| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 5 |
| | 6-18 | 56 |
| | 19-59 | 1015 |
| | 60+ | 117 |
| | <i>TOTAL</i> | 1193 |







Abuse / Neglect

The category of Abuse and Neglect accounted for only 8.88% of the total calls this FY. The gender split diverges from most of the other categories and leans heavily to Female with 76.77% of the calls. Ethnicity ranks highest with Caucasian callers at 55.31%. Employment status shows those callers that are unemployed make up 61.28% of the callers.

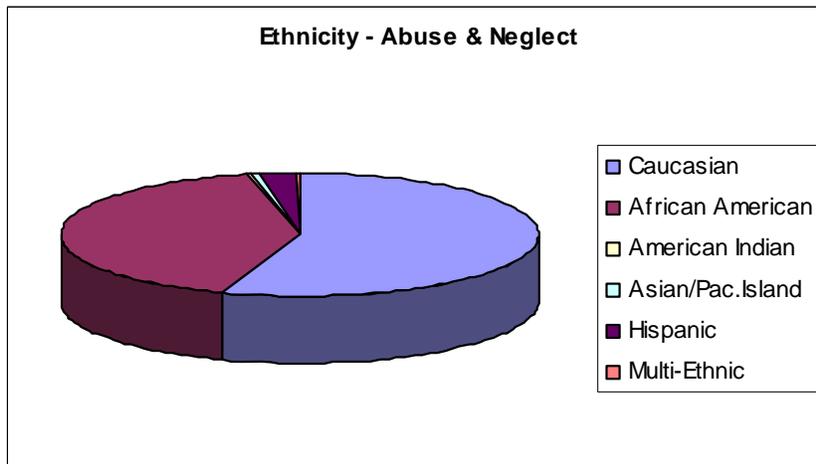
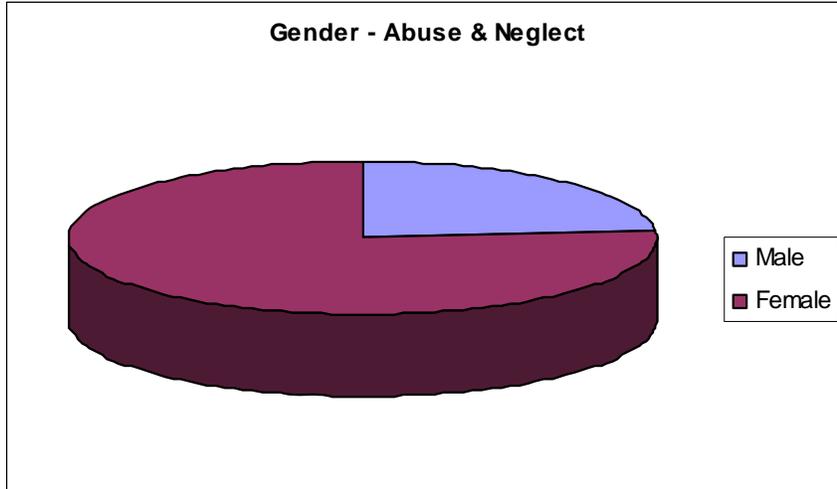
| | | |
|---------------|--------------|------------|
| GENDER | Male | 105 |
| | Female | 347 |
| | <i>TOTAL</i> | 452 |

| | | |
|------------------|------------------|------------|
| ETHNICITY | Caucasian | 250 |
| | African American | 186 |
| | American Indian | 1 |
| | Asian/Pac.Island | 2 |
| | Hispanic | 12 |
| | Multi-Ethnic | 1 |
| | <i>TOTAL</i> | 452 |

| | | |
|--------------------------|------------------------|------------|
| EMPLOYMENT STATUS | Employed full-time | 82 |
| | Unemployed | 277 |
| | Student (not employed) | 30 |
| | Disabled | 17 |
| | Homemaker | 15 |
| | Illness | 1 |
| | Maternity | 4 |
| | Retired | 5 |
| | Employed part-time | 19 |
| | Temporary work | 1 |
| | Veteran | 1 |
| | <i>TOTAL</i> | 452 |

| | | |
|------------------|--------------|------------|
| AGE RANGE | Birth-5 | 6 |
| | 6-18 | 37 |
| | 19-59 | 391 |
| | 60+ | 18 |
| | <i>TOTAL</i> | 452 |







General Information / Inquires

The category of General Information & Inquires accounted for 12.20% of the total calls this FY. The gender split diverges from most of the other categories and leans heavily to Female with 68.03% of the calls. Differing from other categories, Caucasian and African American callers were almost identical making up 48.20% and 47.83% of the calls respectively. Employment status shows those callers that are unemployed make up 56.19% of the callers.

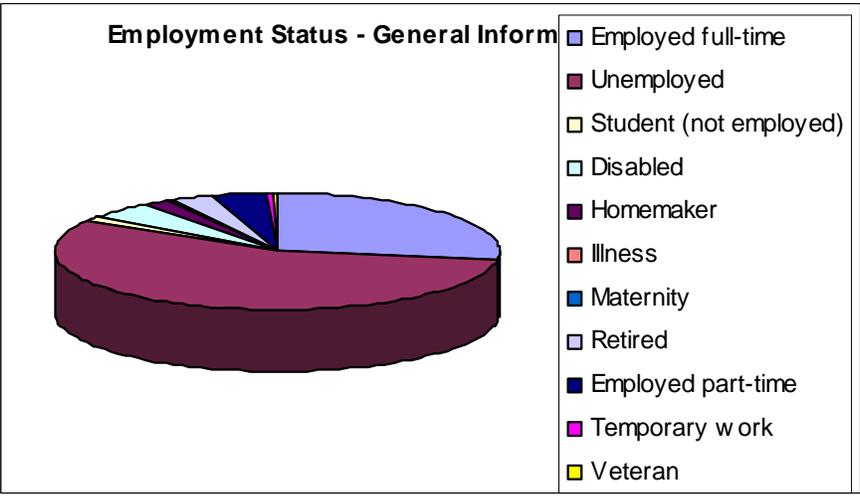
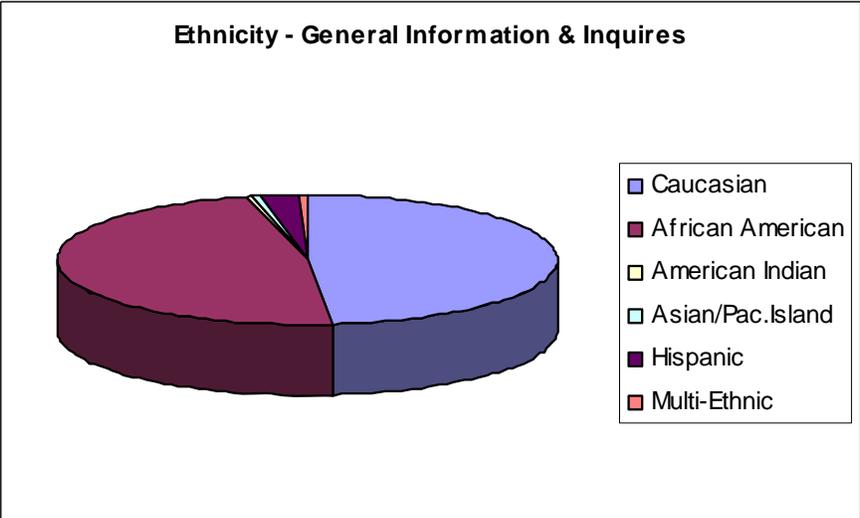
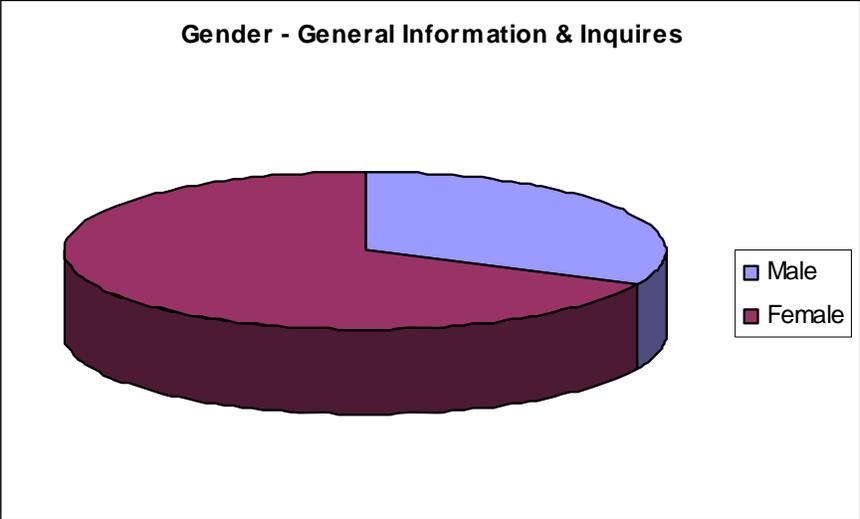
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 524 |
| | Female | 1115 |
| | <i>TOTAL</i> | 1639 |

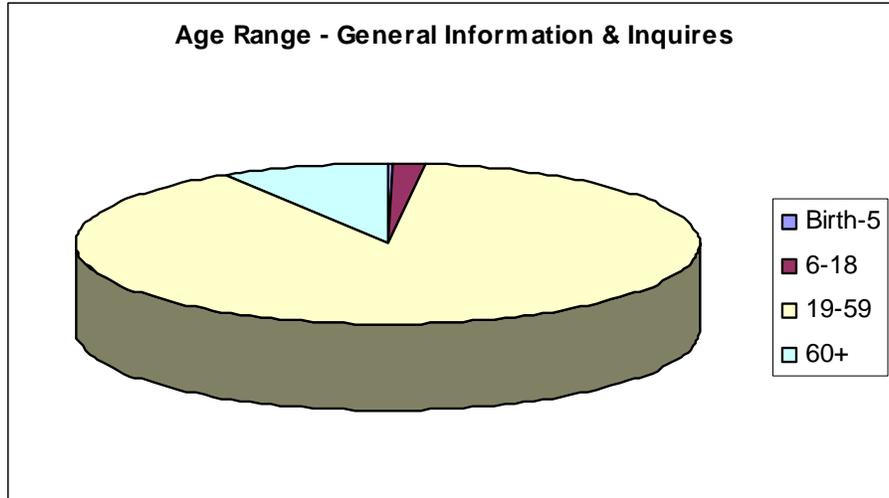
| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 790 |
| | African American | 784 |
| | American Indian | 4 |
| | Asian/Pac.Island | 9 |
| | Hispanic | 45 |
| | Multi-Ethnic | 7 |
| | <i>TOTAL</i> | 1639 |

| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 450 |
| | Unemployed | 921 |
| | Student (not employed) | 23 |
| | Disabled | 80 |
| | Homemaker | 30 |
| | Illness | 3 |
| | Maternity | 3 |
| | Retired | 50 |
| | Employed part-time | 66 |
| | Temporary work | 10 |
| | Veteran | 3 |
| | <i>TOTAL</i> | 1639 |

| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 6 |
| | 6-18 | 28 |
| | 19-59 | 1463 |
| | 60+ | 142 |
| | <i>TOTAL</i> | 1639 |







Medical / Health Inquires

The category of Medical & Health Inquires accounted for 12.20% of the total calls this FY. The gender split diverges from the larger categories and leans heavily to Female with 66.90% of the calls. Differing from other categories, Caucasian and African American callers were roughly equivalent making up 48.97% and 43.45% of the calls respectively. Of note in the Ethnicity breakdown is that Hispanic callers make up 5.52% where they make up only 2-3% in the other categories. Employment status shows those callers that are unemployed make up 49.66% of the callers.

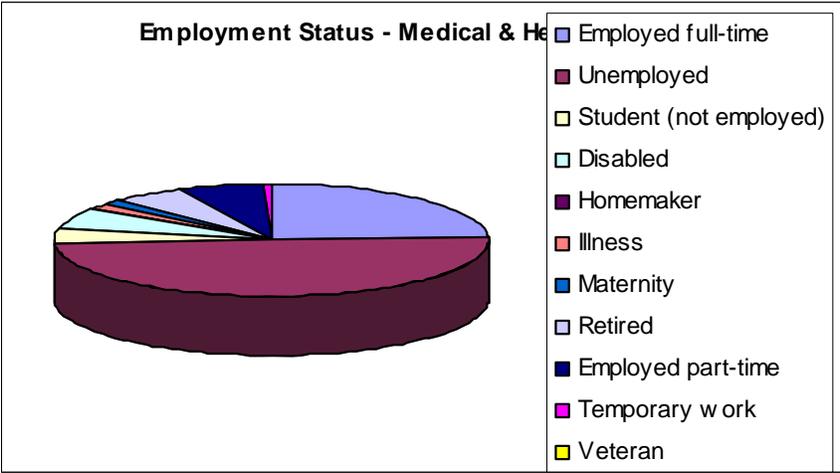
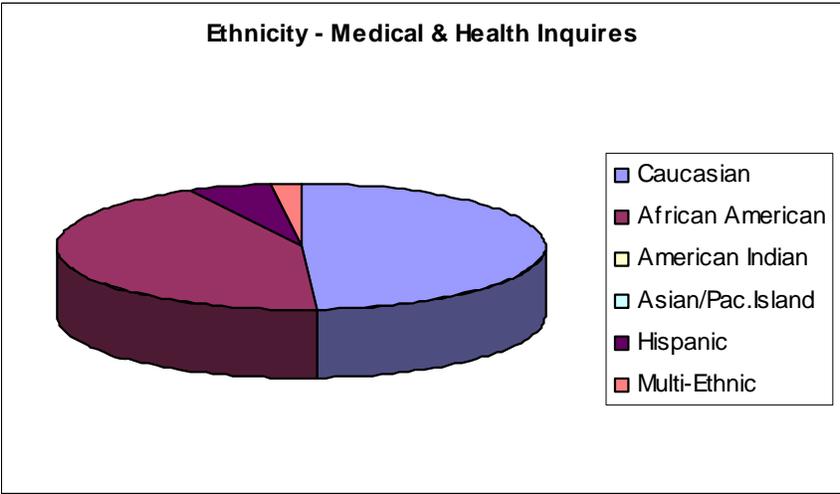
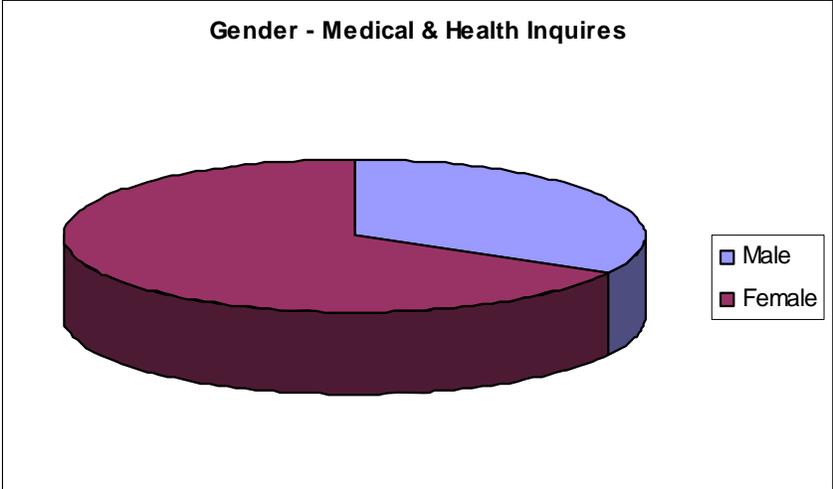
| | | |
|---------------|--------------|------------|
| GENDER | Male | 48 |
| | Female | 97 |
| | <i>TOTAL</i> | 145 |

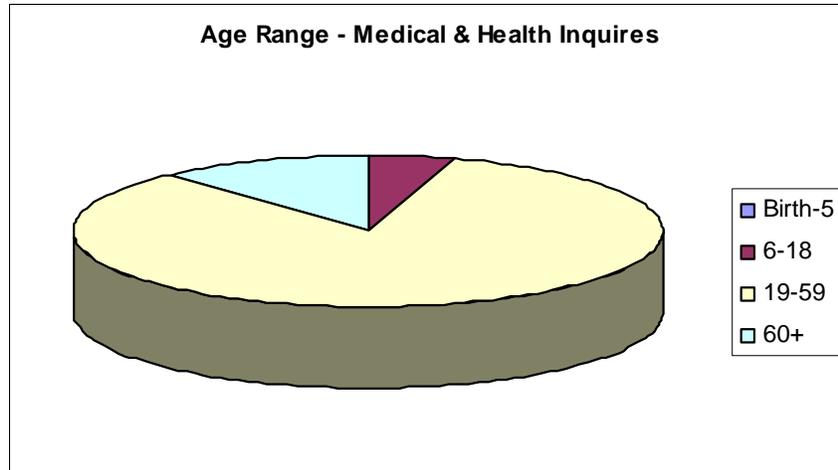
| | | |
|------------------|------------------|------------|
| ETHNICITY | Caucasian | 71 |
| | African American | 63 |
| | American Indian | 0 |
| | Asian/Pac.Island | 0 |
| | Hispanic | 8 |
| | Multi-Ethnic | 3 |
| | <i>TOTAL</i> | 145 |

| | | |
|--------------------------|------------------------|------------|
| EMPLOYMENT STATUS | Employed full-time | 35 |
| | Unemployed | 72 |
| | Student (not employed) | 7 |
| | Disabled | 8 |
| | Homemaker | 1 |
| | Illness | 2 |
| | Maternity | 2 |
| | Retired | 8 |
| | Employed part-time | 9 |
| | Temporary work | 1 |
| | Veteran | 0 |
| | <i>TOTAL</i> | 145 |

| | | |
|------------------|--------------|------------|
| AGE RANGE | Birth-5 | 0 |
| | 6-18 | 7 |
| | 19-59 | 121 |
| | 60+ | 17 |
| | <i>TOTAL</i> | 145 |







Alcohol

The specific focus area of calls pertaining to Alcohol make up 20.70% of the total calls for FY07. Demographically viewing this category shows Males with 65.71%, Caucasians with 62.44% and the unemployed with 65.63% of calls. Regionally, region 3 contains 45.08% of calls and mirrors the call distribution for the entire state.

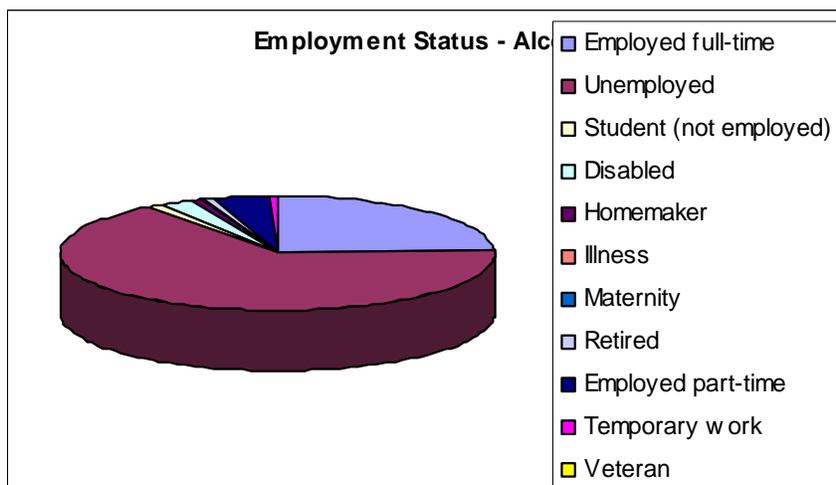
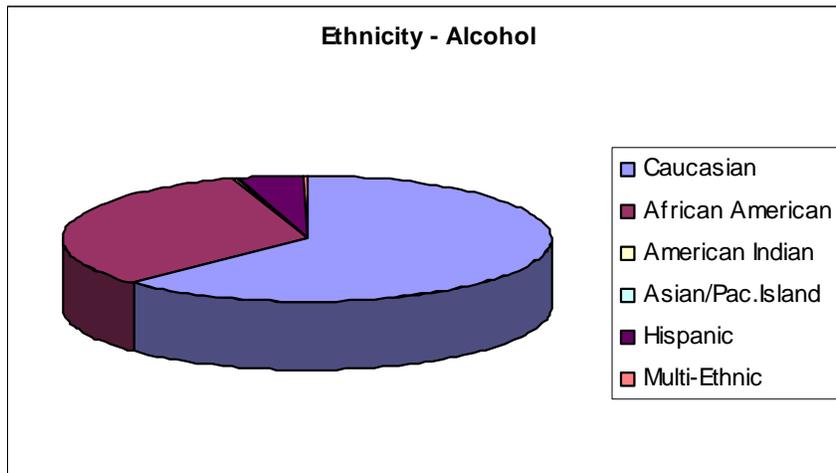
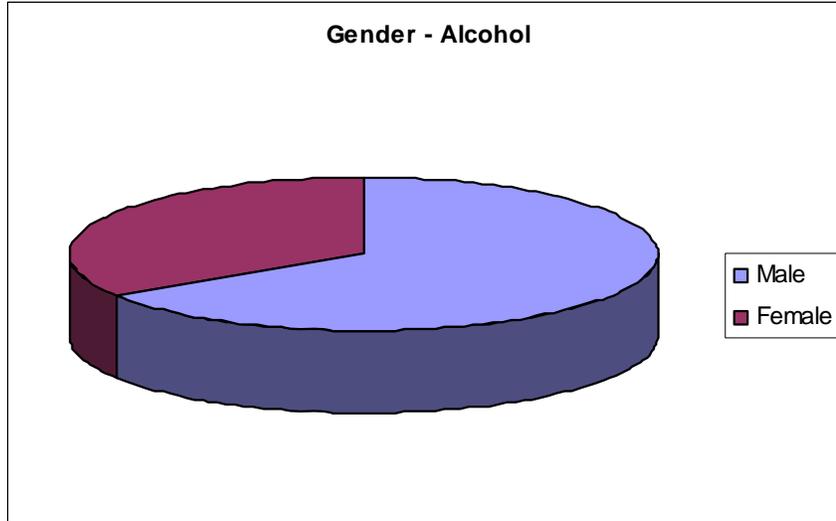
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 1828 |
| | Female | 954 |
| | <i>TOTAL</i> | 2782 |

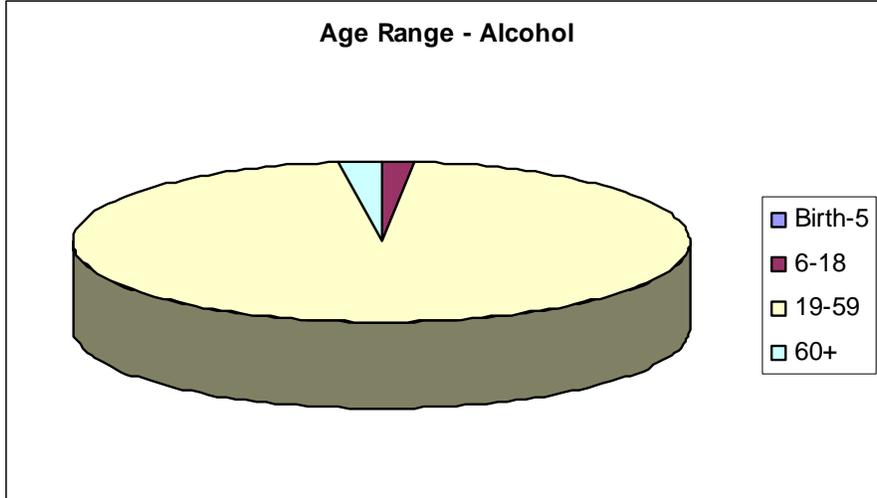
| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 1737 |
| | African American | 908 |
| | American Indian | 4 |
| | Asian/Pac.Island | 6 |
| | Hispanic | 122 |
| | Multi-Ethnic | 5 |
| | <i>TOTAL</i> | 2782 |

| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 680 |
| | Unemployed | 1823 |
| | Student (not employed) | 34 |
| | Disabled | 69 |
| | Homemaker | 17 |
| | Illness | 4 |
| | Maternity | 2 |
| | Retired | 21 |
| | Employed part-time | 113 |
| | Temporary work | 18 |
| | Veteran | 1 |
| | <i>TOTAL</i> | 2782 |

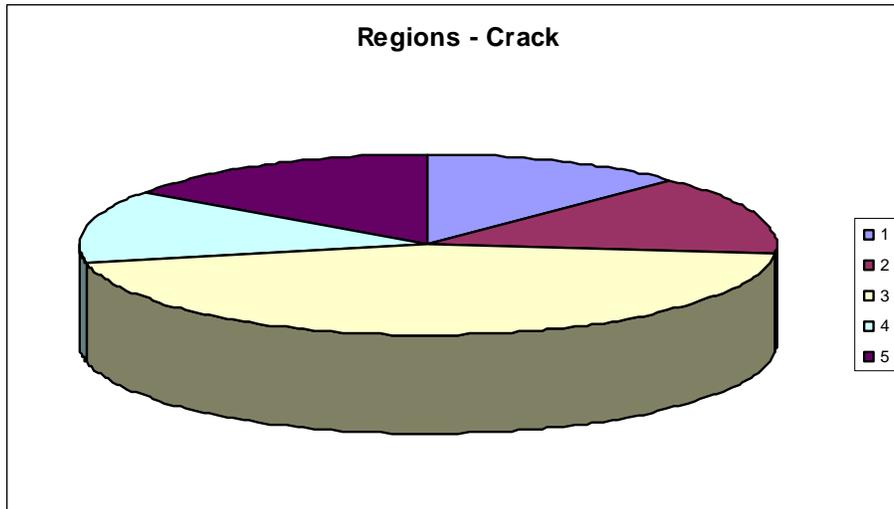
| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 0 |
| | 6-18 | 48 |
| | 19-59 | 2673 |
| | 60+ | 61 |
| | <i>TOTAL</i> | 2782 |







| | | |
|---------------|--------------|-------------|
| REGION | 1 | 341 |
| | 2 | 402 |
| | 3 | 1254 |
| | 4 | 370 |
| | 5 | 415 |
| | <i>TOTAL</i> | 2782 |



Crack

The specific focus area of calls pertaining to Crack make up 23.99% of the total calls for FY07. Demographically viewing this category shows Males with 62.34%, African Americans with 49.81% and the unemployed with 81.39% of calls. Regionally, region 3 contains 41.35% of calls and mirrors the call distribution for the entire state.

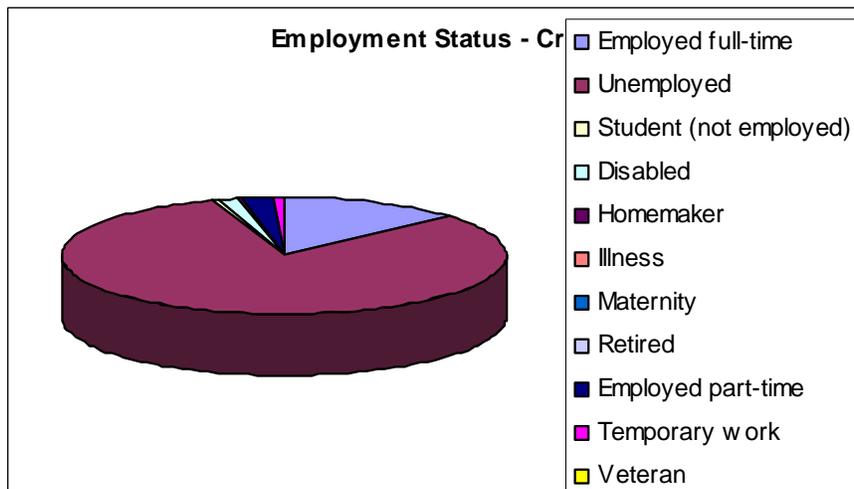
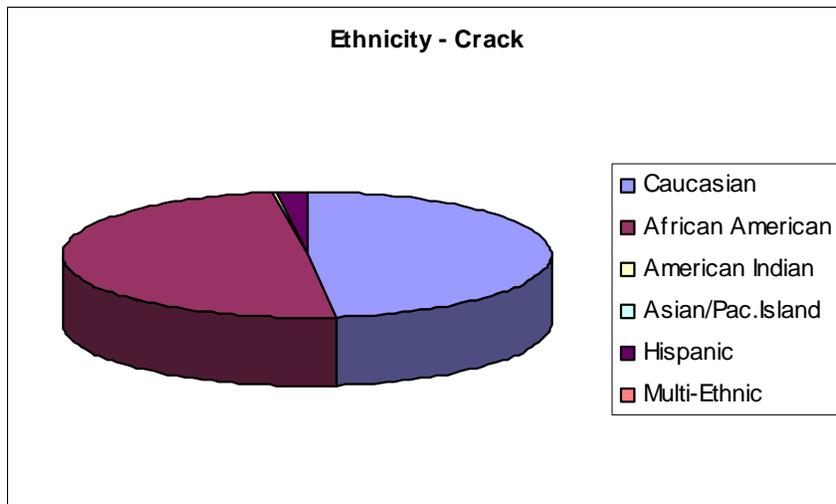
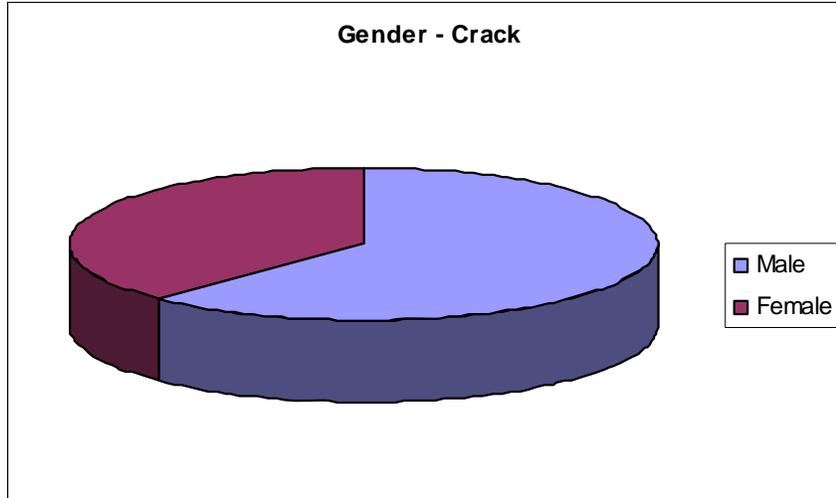
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 2010 |
| | Female | 1214 |
| | <i>TOTAL</i> | 3224 |

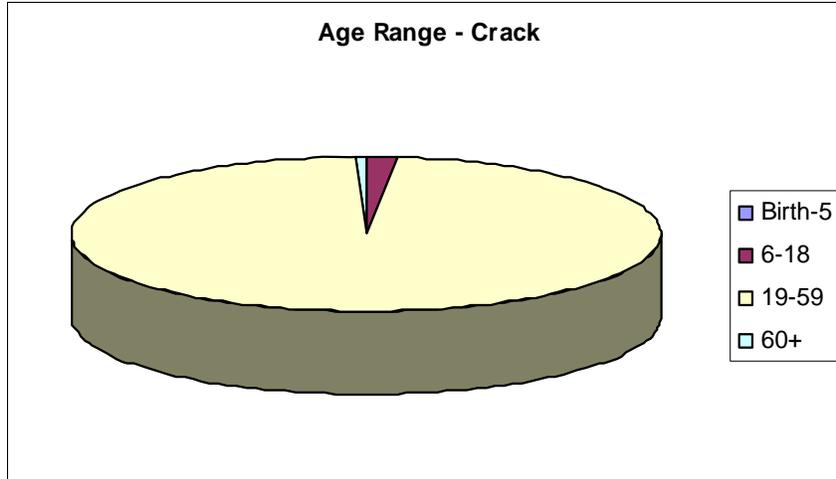
| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 1546 |
| | African American | 1606 |
| | American Indian | 5 |
| | Asian/Pac.Island | 6 |
| | Hispanic | 59 |
| | Multi-Ethnic | 2 |
| | <i>TOTAL</i> | 3224 |

| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 426 |
| | Unemployed | 2624 |
| | Student (not employed) | 20 |
| | Disabled | 48 |
| | Homemaker | 6 |
| | Illness | 0 |
| | Maternity | 0 |
| | Retired | 5 |
| | Employed part-time | 66 |
| | Temporary work | 25 |
| | Veteran | 4 |
| | <i>TOTAL</i> | 3224 |

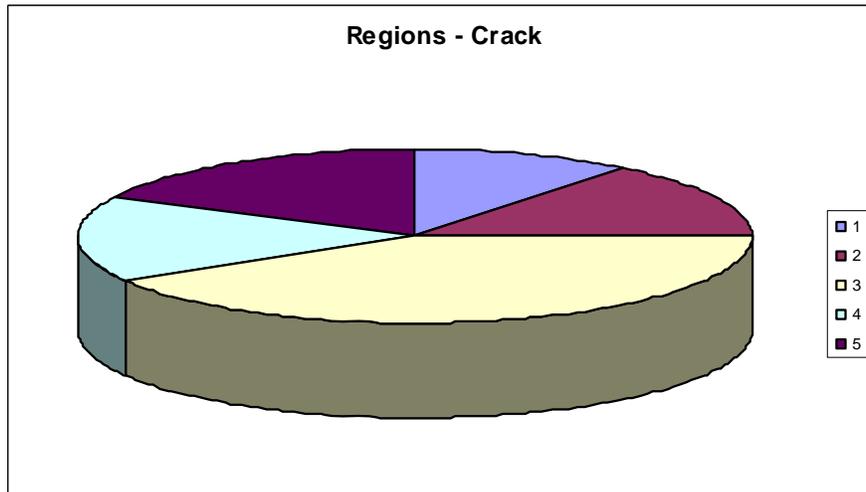
| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 0 |
| | 6-18 | 50 |
| | 19-59 | 3154 |
| | 60+ | 20 |
| | <i>TOTAL</i> | 3224 |







| | | |
|---------------|--------------|-------------|
| REGION | 1 | 337 |
| | 2 | 470 |
| | 3 | 1333 |
| | 4 | 519 |
| | 5 | 565 |
| | <i>TOTAL</i> | 3224 |



Methamphetamines

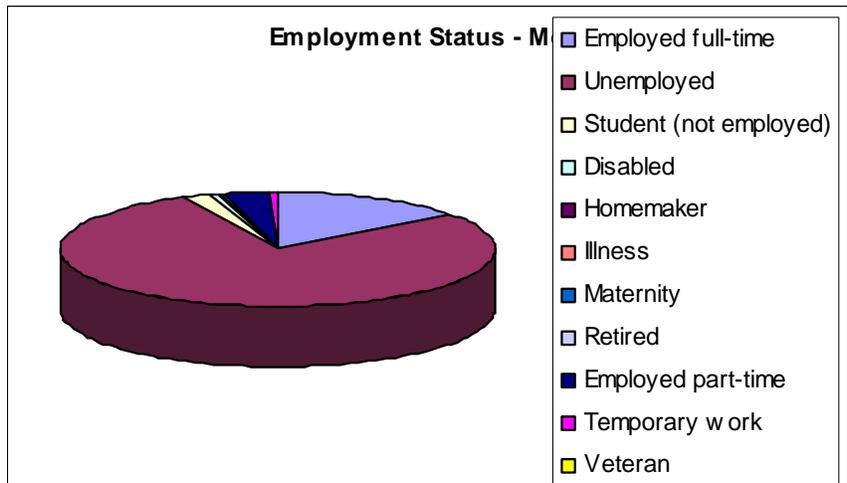
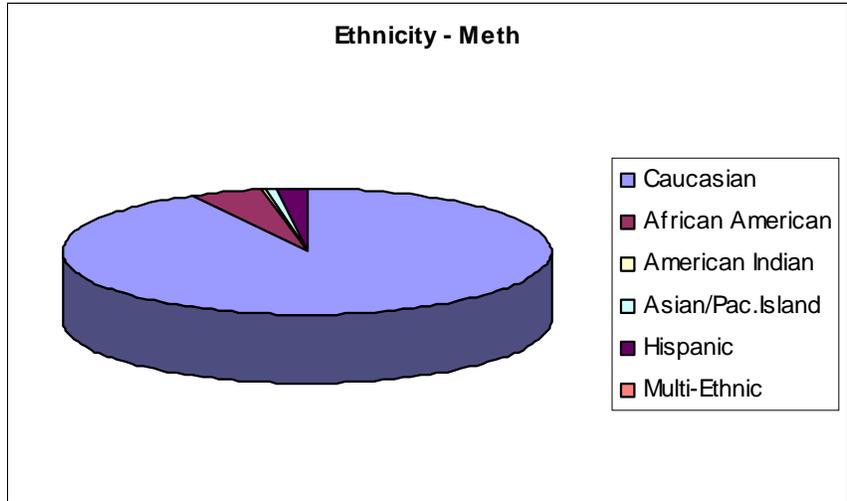
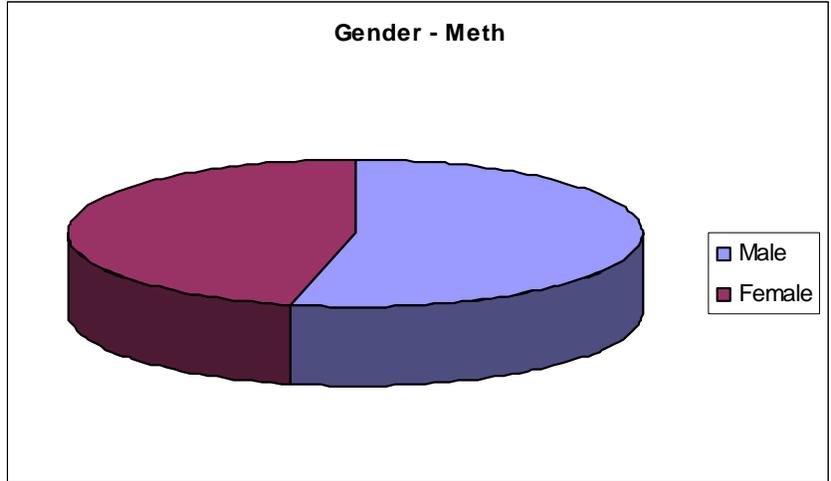
The specific focus area of calls pertaining to Methamphetamines make up 8.08% of the total calls for FY07. Demographically viewing this category shows Males with 53.59%, Caucasians with 92.17% and the unemployed with 78.45% of calls. Regionally, the distribution is more even than the entire call base with region 3 containing 34.35% of calls, Regions 1 and 2 above 20% and Regions 4 and 5 averaging 11%.

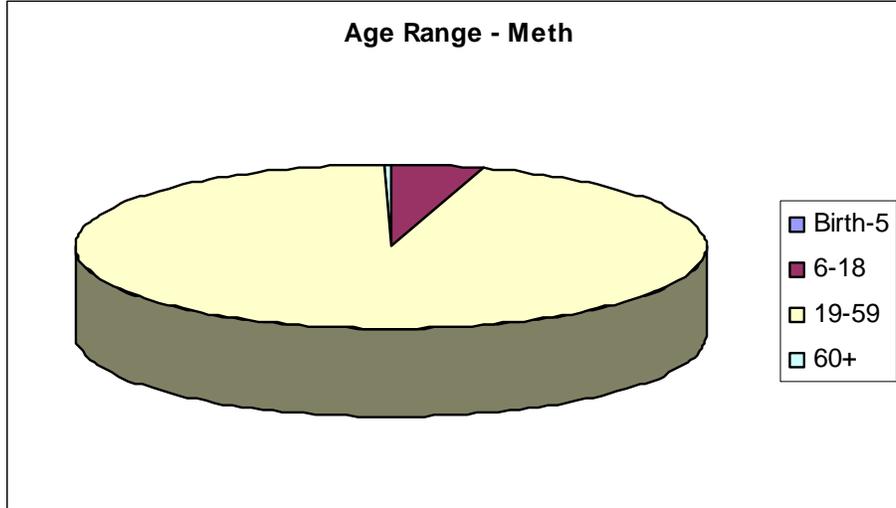
| | | |
|---------------|--------------|-------------|
| GENDER | Male | 582 |
| | Female | 504 |
| | <i>TOTAL</i> | 1086 |

| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 1001 |
| | African American | 53 |
| | American Indian | 3 |
| | Asian/Pac.Island | 7 |
| | Hispanic | 22 |
| | Multi-Ethnic | 0 |
| | <i>TOTAL</i> | 1086 |

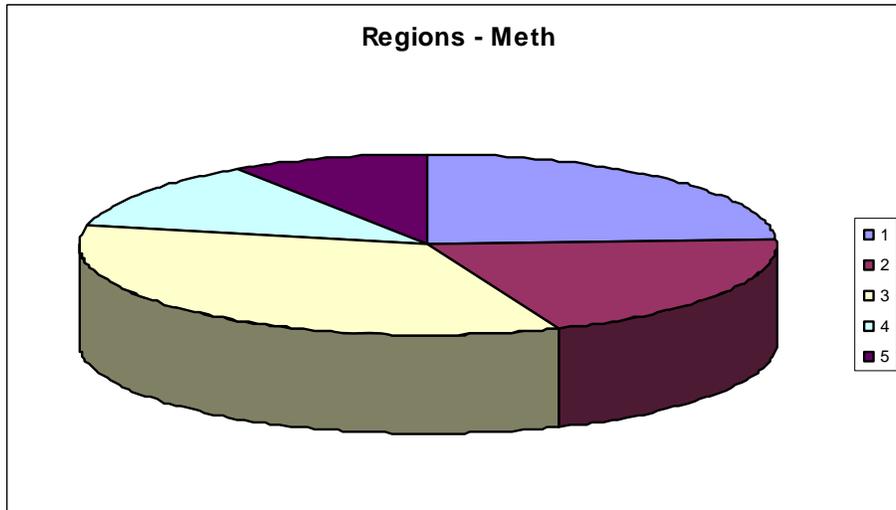
| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 156 |
| | Unemployed | 852 |
| | Student (not employed) | 23 |
| | Disabled | 7 |
| | Homemaker | 2 |
| | Illness | 0 |
| | Maternity | 3 |
| | Retired | 0 |
| | Employed part-time | 38 |
| | Temporary work | 4 |
| | Veteran | 1 |
| | <i>TOTAL</i> | 1086 |

| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 0 |
| | 6-18 | 52 |
| | 19-59 | 1031 |
| | 60+ | 3 |
| | <i>TOTAL</i> | 1086 |





| | | |
|---------------|--------------|-------------|
| REGION | 1 | 258 |
| | 2 | 220 |
| | 3 | 373 |
| | 4 | 135 |
| | 5 | 100 |
| | <i>TOTAL</i> | 1086 |



Prescription Drugs

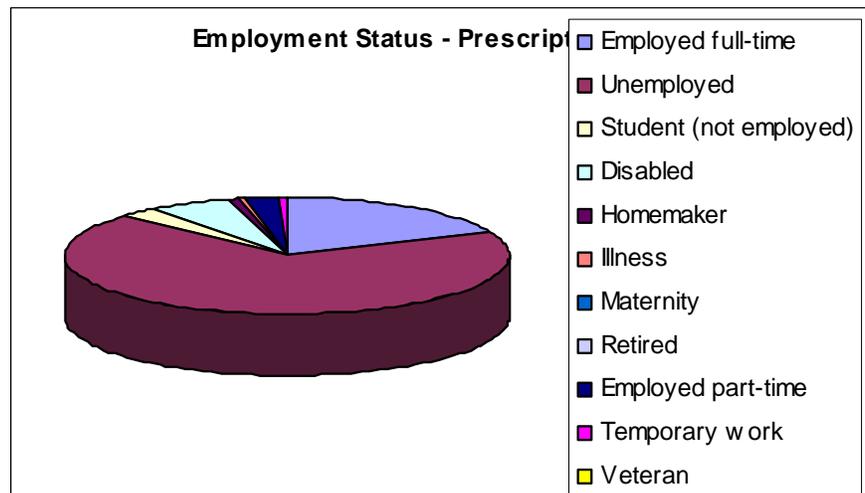
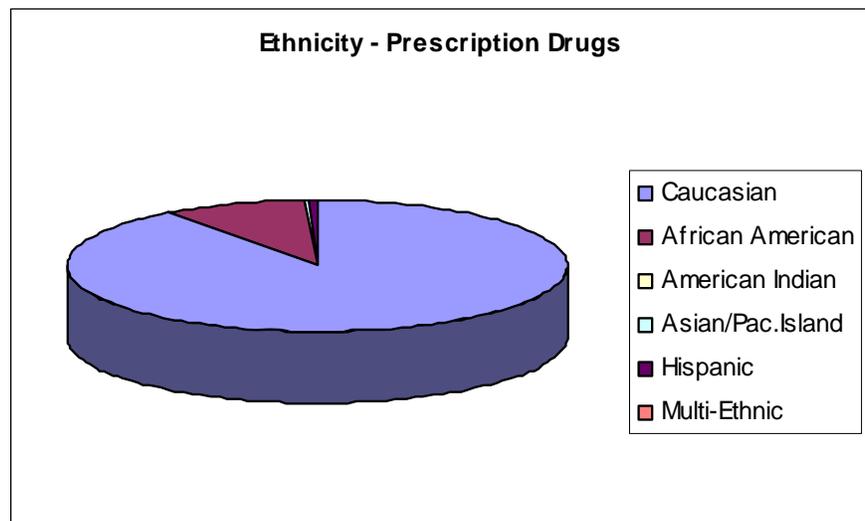
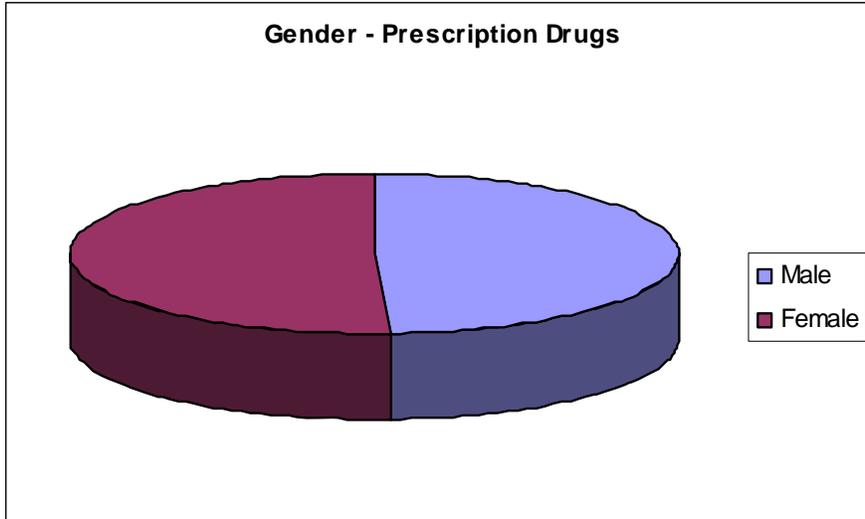
The specific focus area of calls pertaining to Prescription Drugs make up only 5.38% of the total calls for FY07. Demographically viewing this category shows Males and Females at an almost even split with 49.10% and 50.90% respectively. Caucasians make up 89.76% and the unemployed 68.46% of the calls. Regionally, the distribution is more even than the entire call base with region 3 containing 28.77% of calls. Region 5 is a close second with 22.68%. The remaining regions average 16.2%.

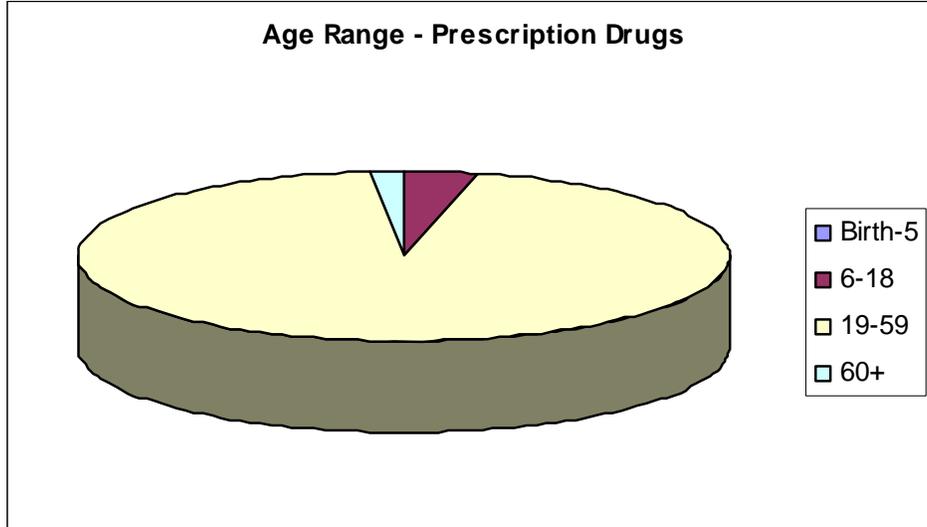
| | | |
|---------------|--------------|------------|
| GENDER | Male | 355 |
| | Female | 368 |
| | <i>TOTAL</i> | 723 |

| | | |
|------------------|------------------|------------|
| ETHNICITY | Caucasian | 649 |
| | African American | 67 |
| | American Indian | 0 |
| | Asian/Pac.Island | 2 |
| | Hispanic | 4 |
| | Multi-Ethnic | 1 |
| | <i>TOTAL</i> | 723 |

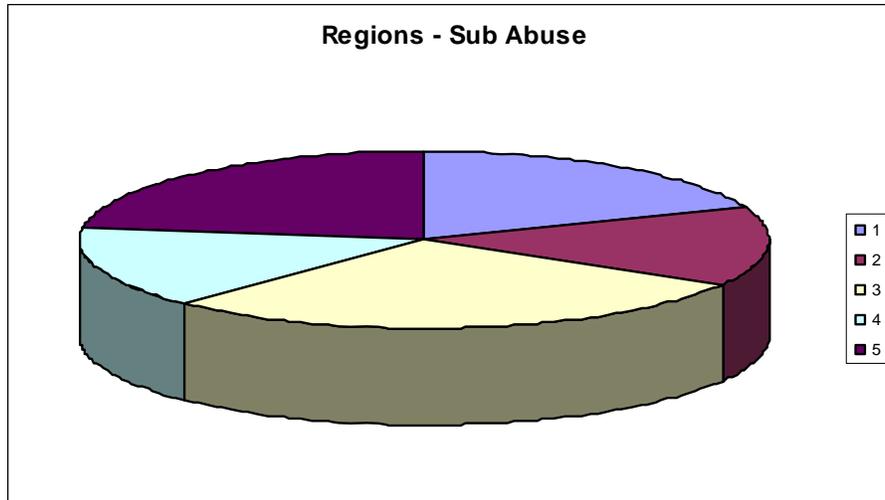
| | | |
|--------------------------|------------------------|------------|
| EMPLOYMENT STATUS | Employed full-time | 133 |
| | Unemployed | 495 |
| | Student (not employed) | 21 |
| | Disabled | 43 |
| | Homemaker | 4 |
| | Illness | 4 |
| | Maternity | 1 |
| | Retired | 0 |
| | Employed part-time | 17 |
| | Temporary work | 5 |
| | Veteran | 0 |
| | <i>TOTAL</i> | 723 |

| | | |
|------------------|--------------|------------|
| AGE RANGE | Birth-5 | 0 |
| | 6-18 | 27 |
| | 19-59 | 684 |
| | 60+ | 12 |
| | <i>TOTAL</i> | 723 |





| | | |
|---------------|--------------|------------|
| REGION | 1 | 139 |
| | 2 | 103 |
| | 3 | 208 |
| | 4 | 109 |
| | 5 | 164 |
| | <i>TOTAL</i> | 723 |



Substance Abuse

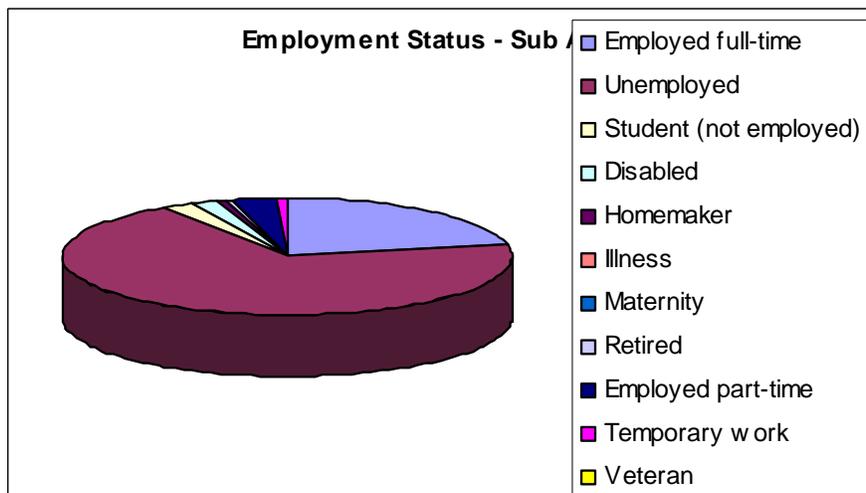
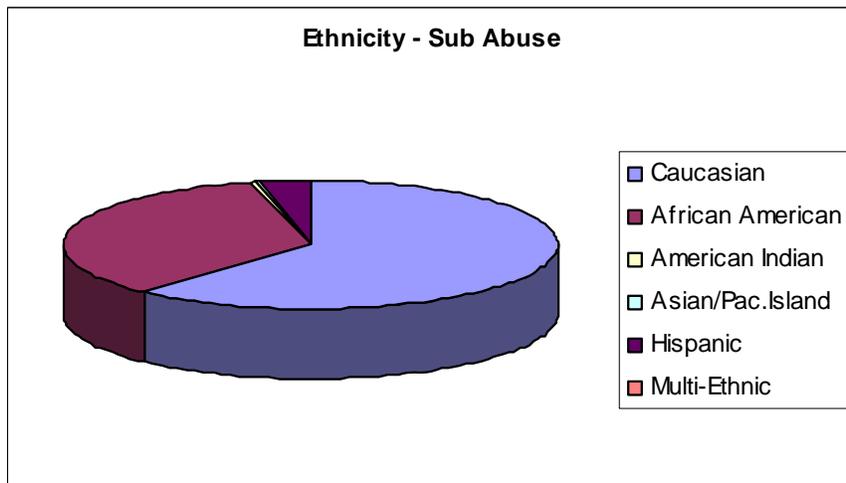
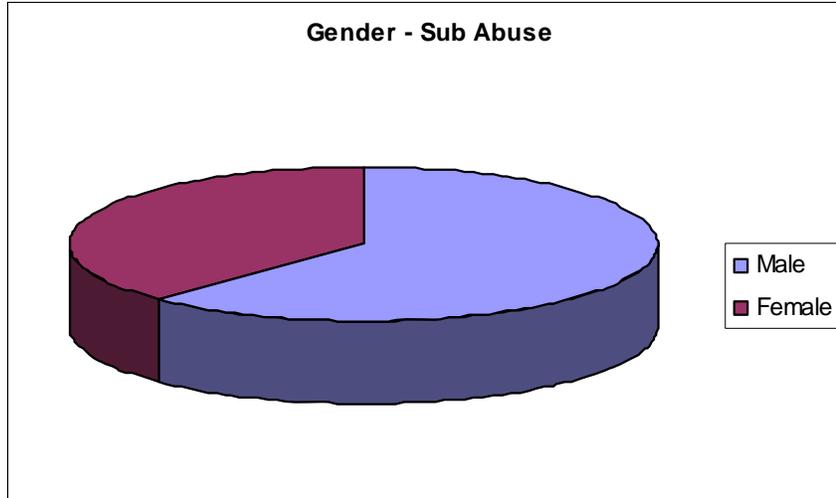
The specific focus area of calls pertaining to Substance Abuse is a more encompassing focus making up 69.92% of the total calls for FY07. Demographically viewing this category shows Males with 62.20%, Caucasians with 61.63% 89.76% and the unemployed with 68.91% of the calls. Regionally, the distribution leans heavily towards region 3 which contains 42.32% of calls. The remaining regions average 14.42%.

| | | |
|---------------|--------------|-------------|
| GENDER | Male | 5844 |
| | Female | 3552 |
| | <i>TOTAL</i> | 9396 |

| | | |
|------------------|------------------|-------------|
| ETHNICITY | Caucasian | 5791 |
| | African American | 3240 |
| | American Indian | 20 |
| | Asian/Pac.Island | 31 |
| | Hispanic | 305 |
| | Multi-Ethnic | 9 |
| | <i>TOTAL</i> | 9396 |

| | | |
|--------------------------|------------------------|-------------|
| EMPLOYMENT STATUS | Employed full-time | 2059 |
| | Unemployed | 6475 |
| | Student (not employed) | 200 |
| | Disabled | 197 |
| | Homemaker | 35 |
| | Illness | 7 |
| | Maternity | 5 |
| | Retired | 40 |
| | Employed part-time | 305 |
| | Temporary work | 65 |
| | Veteran | 8 |
| | <i>TOTAL</i> | 9396 |

| | | |
|------------------|--------------|-------------|
| AGE RANGE | Birth-5 | 0 |
| | 6-18 | 297 |
| | 19-59 | 8987 |
| | 60+ | 112 |
| | <i>TOTAL</i> | 9396 |





| REGION | 1 | 1220 |
|--------------|-------------|------|
| | 2 | 1351 |
| | 3 | 3976 |
| | 4 | 1405 |
| | 5 | 1444 |
| <i>TOTAL</i> | 9396 | |

